



COOK COUNTY
DEPARTMENT OF
Transportation
and Highways

Jennifer "Sis" Killen, P.E., PTOE
Superintendent

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July 16, 2026

Honorable Toni Preckwinkle
President, Cook County Board of Commissioners
and Members of the Cook County Board of Commissioners
118 North Clark Street, Room 537
Chicago, Illinois 60602

RE: Board Item 26-1789 Contract Amendment No. 3
Citiworks Software License and Maintenance
Vendor: Azteca Systems Inc., Sandy, Utah
Contract Number: 2038-18304
Section Number: N/A
Current Contract Period: 10/01/2021 – 09/30/2026
Current Contract Amount: \$1,813,919.00
Proposed Contract Renewal: 10/01/2026 – 09/30/2027
Proposed Contract Increased Amount: \$449,161.66
Motor Fuel Tax: 1185.1500.29150.540136
Fiscal Impact: FY 2026 \$449,161.66

Dear Madam President and Cook County Commissioners:

The Department of Transportation and Highways respectfully requests approval of the Proposed Amendment between the County and Azteca Systems Inc., Sandy, Utah.

This contract with Azteca Systems for their Cityworks Asset Management Server (AMS) provides CCDOTH's Maintenance Bureau with an automated process to accommodate a streamlined response for citizen service requests, work order assignments, and maintenance activity tracking and performance reporting. AMS facilitates work order management that encompasses personnel allocation and equipment assignment, accounting of material usage and reporting functionality that provides accurate and timely budgeting and performance measurement.

The Department's Permit Division currently utilizes the Cityworks Permit, Land and Licensing (PLL) component to process right-of-way, construction, and haul permits. PLL supports the operations of the Department and provides key performance indicators and measures. Additionally, the PLL module will be expanded with a public portal in order to provide better customer service.

The proposed implementation is a strategic extension that leverages an existing CCDOTH investment and provides a uniform solution that satisfies multiple workflow requirements. Cityworks has been utilized in

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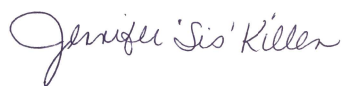
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the Maintenance Bureau using work order to track man hours and maintenance since 2012. AMS currently provides an inventory of the Department's regulatory signs, and it is vital in managing the work orders necessary to ensure that signs continue to meet acceptable standards.

Azteca Systems is the sole provider of licensing for the Cityworks AMS and PLL products. Their professional services team is highly experienced and is knowledgeable in CCDOTH operations and workflows. The proposed Cityworks implementation leverages an existing investment, provides one platform to accommodate the needs of the Department and provides for future expansion.

This is a Sole Source Procurement pursuant to Section 34-139 of the Cook County Procurement Code

Sincerely,



Jennifer "Sis" Killen, P.E., PTOE
Superintendent
Department of Transportation and Highways
Cook County, Illinois

CC: Lanetta Haynes Turner, Chief of Staff
Commissioner Stanley Moore
Commissioner Alma E. Anaya
Commissioner John P. Daley
Lynne Turner, Secretary of the Board
Zahra Ali, Chief Administrative Officer

Enclosure: Board Legislation Details - original contract, amendment 1 & 2