

COOK COUNTY HEALTH & HOSPITALS SYSTEM



Monthly Report

to the

Cook County Board of Commissioners

June 2018 Report



COOK COUNTY HEALTH
& HOSPITALS SYSTEM
CC+HS

Administrative & Legislative Updates

- On Wednesday, June 27, 2018, the Cook County Health Foundation will host its Annual Gala at the Chicago Hilton. This year's gala will benefit CCHHS maternal and child health programs. The Foundation will present the Ruth M. Rothstein Award for Excellence to the Chicago Community Trust. Dr. Helene Gayle, CEO will receive the award on the Trust's behalf. More information can be found at www.cchealthfoundation.org.
- Advertising giant Ogilvy & Mather has partnered with the Cook County Health & Hospitals System and the Cook County Health Foundation to create a pro-bono campaign, The Tiniest Listing, to create awareness around premature and high risk births and raise money to provide added support to NICU families served by Stroger Hospital. The Tiniest Listing is an online rental ad that allows a donor to support Stroger's tiniest patients and their families. The Tiniest Listing was launched in the classifieds section of major newspapers and rental sites earlier this month. Donations will be directed to the Cook County Health Foundation.
- Starting May 29, 2018, services at the Morton Health Center will temporarily relocate from the high school to the Cicero Health Center to accommodate construction including a separate entrance for the clinic. We expect to be back in the building before school starts in the fall.

Local

- Through May 23, 2018 CCHHS' Fresh Truck partnership with the Greater Chicago Food Depository (GCFD) resulted in 112 visits to 12 CCHHS health centers – Logan Square, Cottage Grove, Robbins, Oak Forest, Englewood, Prieto, the CORE Center, Austin, Cicero, Woodlawn, Provident and Near South.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables to 13,933 individuals, representing 46,023 household members; this amounts to 362,019 pounds of fresh produce distributed. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCHHS health center visit.

State

- On May 31, 2018, HB2984/SA1, Cook County Health & Hospitals System (CCHHS)'s flu shot legislation for healthcare workers, was approved by the Illinois General Assembly. The bill will be sent to the Governor for signature. CCHHS will now work to get the associated rule changes approved by the Joint Committee on Administrative Rules (JCAR).
- Attorney General Lisa Madigan joined a bipartisan coalition of 39 state and territory attorneys general in calling for stiffer penalties for irresponsible opioid manufacturers. The group sent a letter to congressional officials urging them to pass legislation to increase penalties for drug manufacturers who fail to report suspicious activity or the diversion of their drugs to the illicit market.



Administrative & Legislative Updates

State (cont.)

- On May 23, 2018, the Department of Healthcare and Family Services (HFS) held a public meeting with updates on the 1115 Medicaid waiver. HFS announced that it is working with federal officials to fine-tune how a series of behavioral health pilots approved under the waiver will work, and that it plans to release details on each pilot as they become available. HFS plans to start implementing integrated health homes through a separate state plan amendment in October. The pilots will be carved into managed care, and rates have already been developed. HFS is still working with the federal government on a proposal allowing people who are incarcerated to receive services prior to their release, and is currently trying to identify funding sources.
- On May 22, 2018, the Illinois Supreme Court heard oral arguments over the constitutionality of a 2012 law that sets standards for property tax exemptions for hospitals in Illinois. The law states that hospitals “shall be issued a charitable exemption” if the value of their charitable activities exceed what they would have paid in property taxes. A ruling from the court is expected in the fall.
- May 31, 2018 was the last day of the Illinois General Assembly’s Regular Spring Session, after which a 3/5th majority is required in both chambers to pass legislation (instead of a simple majority).

Federal

- On May 16, 2018, the Trump administration released a request for information asking stakeholders to weigh in on potential changes to the 340B drug discount program, including a “patient definition” that would specify who qualifies for drug discount, and moving 340B regulatory authority to Healthcare and Human Services (HHS). The request hints at a broader strategy outlined in Trump’s drug pricing blueprint released May 11, 2018 to merge Medicare Part B and D and let more players negotiate prices with drug companies.
- On May 24, 2018, the Senate Judiciary Committee approved 5 bipartisan opioid bills. The bills focus on limiting the supply of opioids in circulation, preventing drug trafficking and curbing drug diversion through various programs within the Justice Department. The panel’s work is expected to be rolled into a wide-ranging opioid package the Senate will vote on later this summer.

Protection of Medicaid remains a key priority for CCHHS at both the State and Federal level.



CountyCare Income Statement for the Five Months ending April 2018(in millions)

	<i>Year to Date</i>		
	Actual	Budget	Variance
Member Months	1,373,013	900,000	473,013
Total Revenue	737.1	518.6	218.5
Expense			
Total Admin Expenses	32.4	24.7	(7.7)
CCHHS Clinical Expenses			
Claims	66.2	44.9	(21.3)
Pharmacy Claims	15.5	32.3	16.8
Care Management	3.3	5.1	1.8
Total CCHHS Clinical Expenses	85.0	82.3	(2.7)
External Clinical Expenses			
Claims	423.8	261.5	(162.3)
Pharmacy Claims	125.3	98.8	(26.5)
Care Management	25.3	11.7	(13.7)
Dental Claims	18.1	8.3	(9.8)
Transportation Claims	5.9	5.6	(0.3)
Optical Claims	3.4	1.0	(2.4)
Member Incentives	0.9	-	(0.9)
Total External Clinical Expenses	602.7	386.9	(215.8)
Total Clinical Expenses	687.7	469.2	(218.5)
Total Expenses	720.1	493.9	(226.2)
Net Income Before Rate Adjustment	17.0	24.7	(7.7)
Medical Loss Ratio (MLR)	93%	91%	-2%
CountyCare Net Income Before Prior Period Adjustment/IGT	17.0	24.7	(7.7)
IGT	13.2	14.2	(1.0)
CountyCare Net Income After IGT	3.8	10.5	(6.7)



Income Statement for the Five Months ending April 2018(in thousands)

	Year-To-Date		Variance	
	<i>Actual</i>	<i>Budget</i>	\$	%
Operating Revenue	1,025,010	821,038	\$ 203,972	25%
Operating Expenses				
Salaries & Benefits	268,296	277,286	\$ 8,989	3%
Overtime	18,418	15,092	\$ (3,326)	-22%
Pension*	101,401	101,401	\$ -	0%
Supplies	34,588	22,007	\$ (12,581)	-57%
Pharmaceutical Supplies	33,728	34,479	\$ 750	2%
Purch. Svs., Rental, Oth.	101,929	103,952	\$ 2,022	2%
External Claims Expense	602,689	386,855	\$ (215,834)	-56%
Insurance Expense	9,319	10,971	\$ 1,652	15%
Depreciation	11,137	11,288	\$ 150	1%
Utilities	4,857	4,857	\$ (0)	0%
Total Operating Exp	1,186,363	968,186	\$ (218,177)	-23%
Operating Margin	(161,353)	(147,149)	(14,204)	-10%
Operating Margin %	-16%	-18%	2%	12%
Non Operating Revenue	107,098	107,098	-	0%
Net Income/(Loss)	(54,256)	(40,051)	(14,204)	-35%

*Year to Date (5 months) Pension Liability per GASB

Unaudited Financial Statement

Finance Committee : June 2018

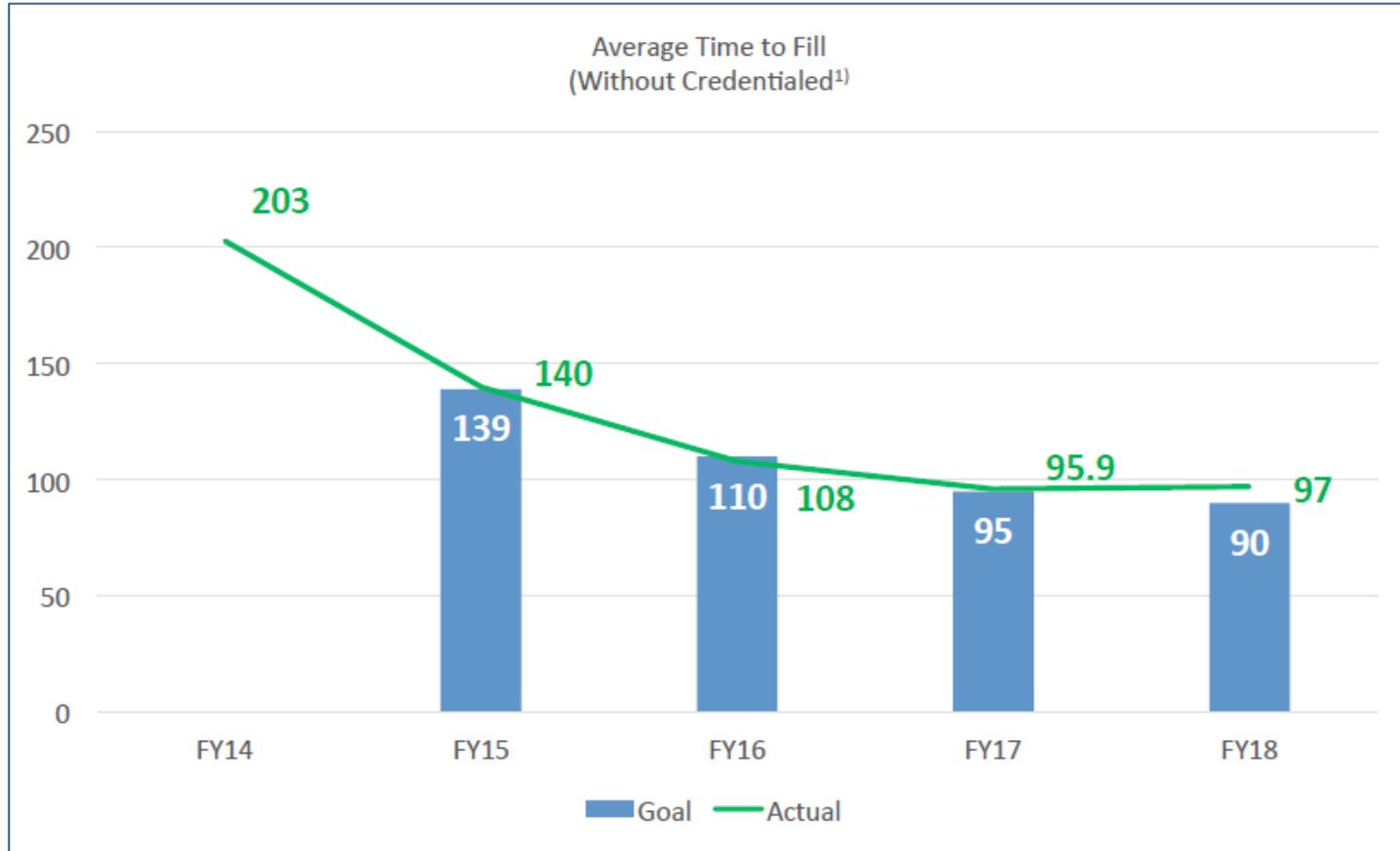


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Human Resources Metrics

Impact 2020 – CCHHS 2018 HR Strategies*

Improve/Reduce Average Time to Hire*



¹Credentialed Positions: Physicians, Psychologist, Physician Assistant I and Advanced Practice Nurses.

*Data thru 04/30/18

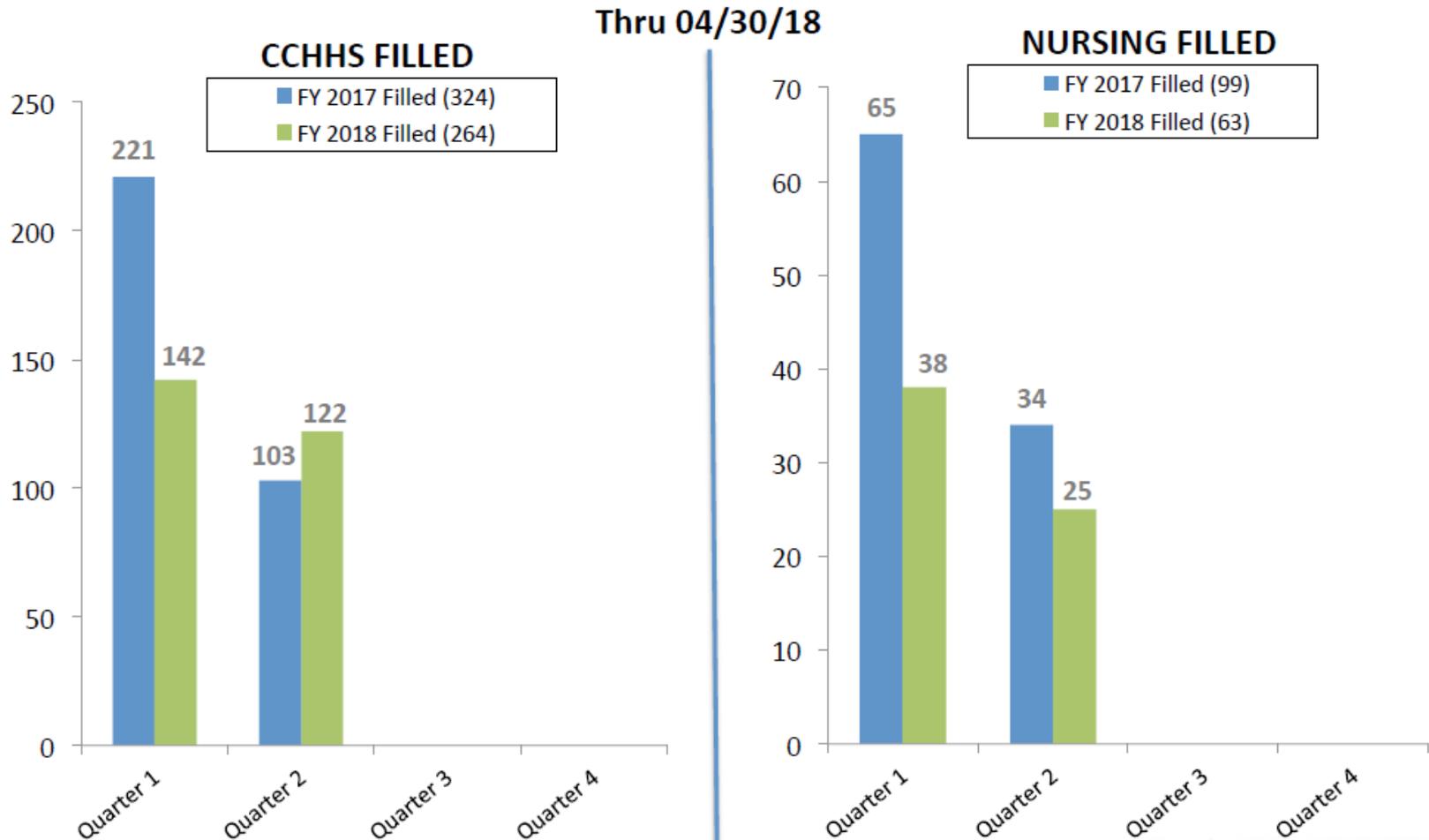
The process to increase the funding above the first step of the Grade for a vacant position is increasing the average time to fill as the extending of offers is delayed.



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Human Resources Metrics

CCHHS HR Activity Report – Vacancies Filled



FY18 data is through 04/30/18

Does not include Consultants, Registry and House Staff

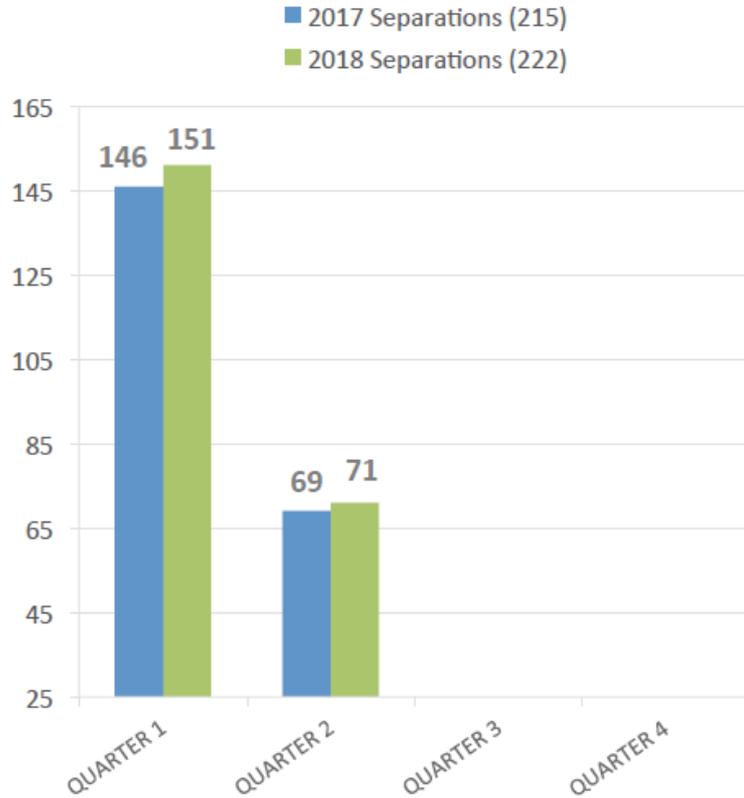


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Human Resources Metrics

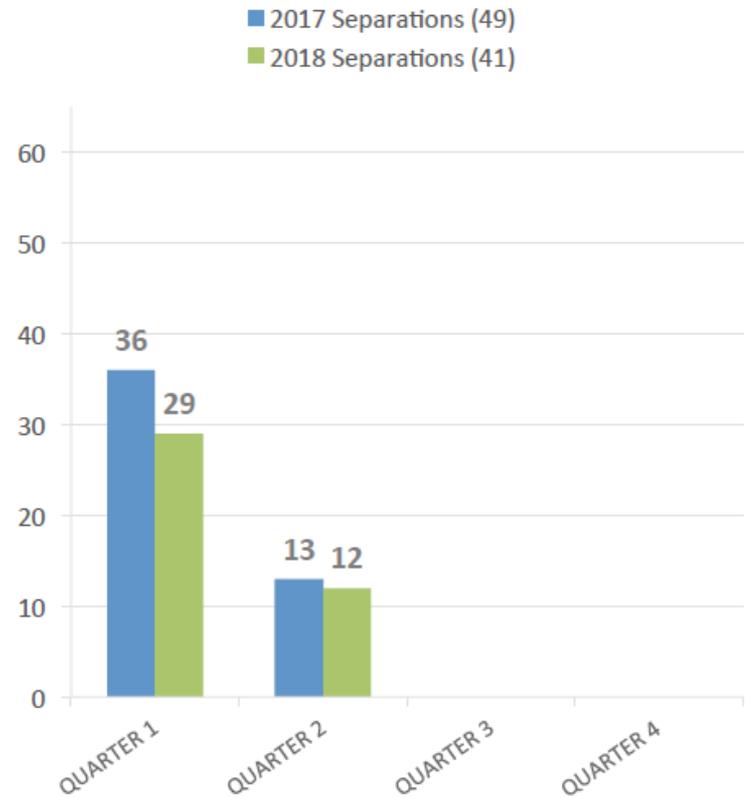
CCHHS HR Activity Report – Separations

CCHHS SEPARATIONS Thru 04/30/18



FY17: Thru 04/30/17 Separations (215) & External Hires (228) = 13 Net New
 FY18: Thru 04/30/18 Separations (222) & External Hires (183) = -39 Net New

NURSING SEPARATIONS



FY17: Thru 04/30/17 Separations (49) & External Hires (59) = 10 Net New
 FY18: Thru 04/30/18 Separations (41) & External Hires (37) = -4 Net New

FY18 data is through 04/30/18

Does not include Consultants, Registry and House Staff



Human Resources Metrics

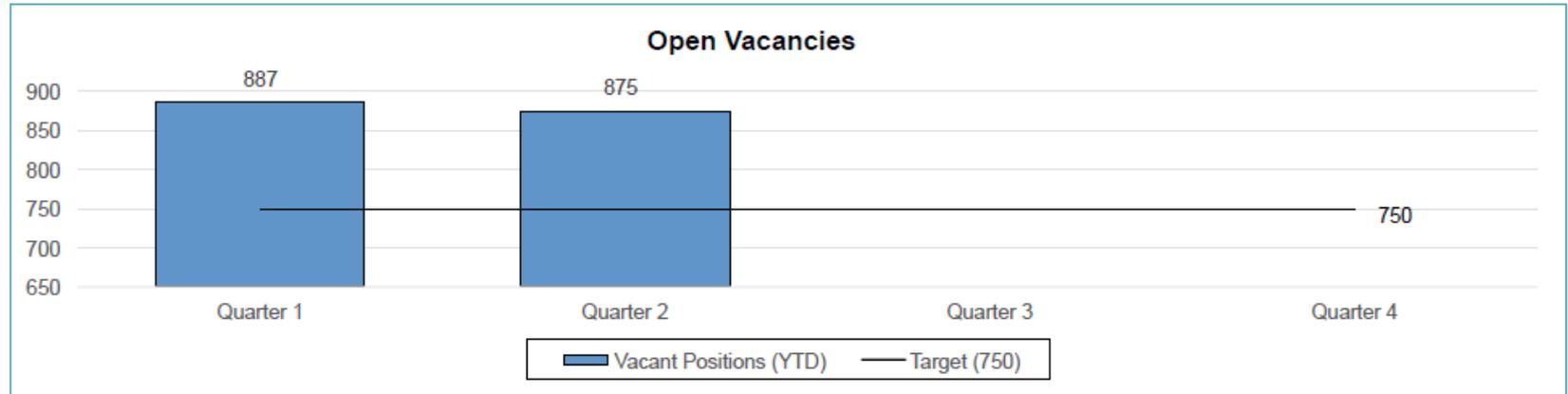
DATA THROUGH: 04/30/18

CCHHS HR Activity Report - Open Vacancies

Goal: Continue to maintain open vacancies at 750 or ≤

Our goal is to maintain our total vacancies equal to or below 750.

Description	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	
Vacancy Number:	836	897	899	887	893								875
Add Separations:	89	32	30	41	30								222
Less External Vacancies Filled:	28	30	42	35	48								183
FY17 TOTAL:	897	899	887	893	875								-39 Net New



FY17: Thru 04/30/17 Separations (216) & External Hires (228) = 12 Net New

FY18: Thru 04/30/18 Separations (222) & External Hires (183) = -39 Net New

FY18 data is through 04/30/18

Does not include Consultants, Registry and House Staff



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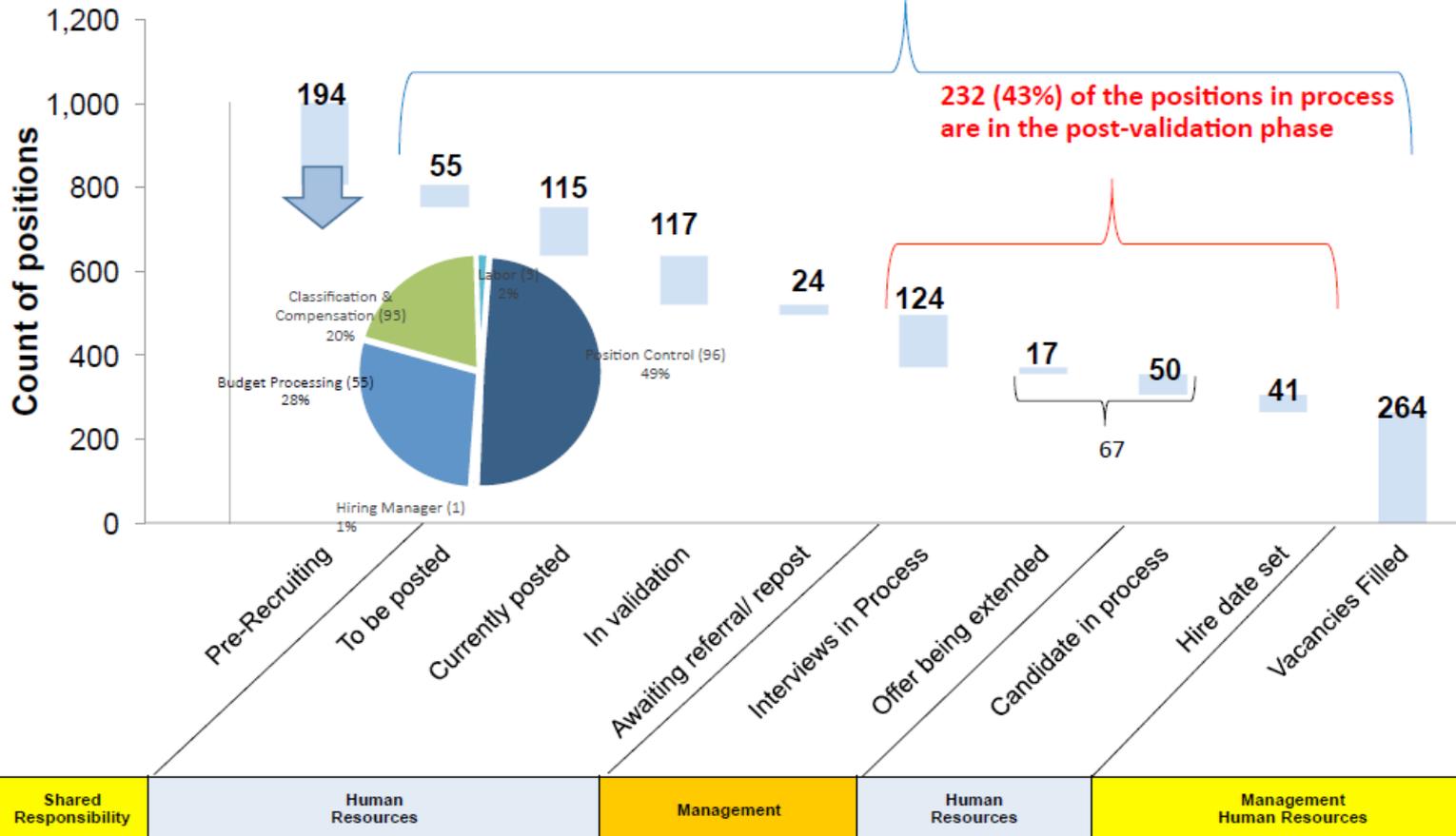
Human Resources Metrics

CCHHS HR Activity Report – Hiring Snapshot

Thru 04/30/18

Clinical Positions – 392 /72%
Non-Clinical Positions – 151/28%

543 Positions In Process



Managed Care Metrics

Membership

- Monthly membership at 331,960 as of 5/1/2018

FHP	220,814	29,839 ACHN; 14%
ACA	76,954	21,339 ACHN; 28%
ICP	29,618	7,390 ACHN; 25%
MLTSS	4,574	3,092 ACHN; 68%



Managed Care Metrics

Operations Metrics: Call Center and Encounter Rate

Key Measures	Jan'18	Feb'18	Mar '18	Goal
Member & Provider Services Call Center				
Abandonment Rate	8.84%	3.44%	0.79%	< 5%
Hold Time	2.33	1.32	0.24	0:01:00
% Calls Answered < 30 seconds	55.30%	74.97%	92.30%	> 80%
Claims/Encounters Acceptance Rate (Quarterly)	95.17%	95.17%	95.17%	95%



Managed Care Metrics

Operations Metrics: Claims Payment

Key Measures	Jan'18	Feb'18	Mar '18	Goal
OPERATIONS				
Claims Payment Turnaround Time:				
% of Clean Claims Adjudicated < 30 days	96.8%	87.1%	96.5%	90%
% Paid < 30 days	67.9%	43.1%	74.3%	90%



Managed Care Metrics

Care Management Metrics

Key Measures	Membership	Jan'18	Feb'18	Mar '18	Goal
CARE MANAGEMENT					
Completed HRS/HRA (all populations, cum)					
Overall	224,211	39.2%	40.5%	44.7%	70%
MHN ACO	117,856	62.8%	64.8%	68.6%	70%
La Rabida Care Coordination (CSNs only)	1,267	88.2%	88.6%	90.8%	70%
CCHHS CCC	105,088	13.5%	13.9%	16.2%	70%
Aetna	TBD	TBD	TBD	TBD	70%
Completed Care Plans on High Risk Members					
ACA/FHP		54.0%	51.3%	59.5%	75%
ICP		32.9%	34.3%	64.8%	75%

Excludes Aetna data in process of transition

