



**Board of Commissioners of Cook County**

**Technology and Innovation Committee**

**Tuesday, March 19, 2019**

**1:30 PM**

**Cook County Building, Board Room  
118 North Clark Street, Chicago, Illinois**

**NOTICE AND AGENDA**

There will be a meeting of the Committee or Subcommittee of the Board of Commissioners of Cook County at the date, time and location listed above to consider the following:

**PUBLIC TESTIMONY**

Authorization as a public speaker shall only be granted to those individuals who have submitted in writing, their name, address, subject matter, and organization (if any) to the Secretary 24 hours in advance of the meeting. Duly authorized public speakers shall be called upon to deliver testimony at a time specified in the meeting agenda. Authorized public speakers who are not present during the specified time for public testimony will forfeit their allotted time to speak at the meeting. Public testimony must be germane to a specific item(s) on the meeting agenda, and the testimony must not exceed three minutes; the Secretary will keep track of the time and advise when the time for public testimony has expired. Persons authorized to provide public testimony shall not use vulgar, abusive, or otherwise inappropriate language when addressing the Board; failure to act appropriately; failure to speak to an item that is germane to the meeting, or failure to adhere to the time requirements may result in expulsion from the meeting and/or disqualify the person from providing future testimony.

[19-2310](#)

**COMMITTEE MINUTES**

Approval of the minutes from the meeting of 11/14/2018

[19-1907](#)

**Sponsored by:** JEFFREY R. TOBOLSKI, Cook County Board of Commissioners

**PROPOSED RESOLUTION**

**REQUESTING A HEARING OF THE TECHNOLOGY AND INNOVATION COMMITTEE TO DISCUSS THE FEASIBILITY AND EFFICACY OF VOLUNTARY REMOTE COURT APPEARANCES**

**WHEREAS**, audio and video appearances in courtrooms offer an enormous potential for savings, revenue generation, environmental benefits, improved safety and remote access to justice which promotes the administration of justice and equity in the courtroom; and

**WHEREAS**, remote court appearances allow attorneys and the public to appear in court for routine matters involving Civil, Criminal, Family, Probate, Mental Health, Traffic, Juvenile, Bankruptcy and other proceedings without leaving their homes or offices; and

**WHEREAS**, in 2016, In its *Call to Action: Achieving Civil Justice for All*, the Conference of Chief Justices' Civil Justice Improvement Committee set forth a convincing series of findings and recommendations, which among them was the promotion of remote audio and video services for court hearings and management; and

**WHEREAS**, the Center for Legal and Court Technology, a non-profit research organization that improves the administration of Justice through the use of technology, progressively encourages the utilization of remote and video court appearances throughout the United States to enhance the efficiency of judicial administration and court proceedings for both attorney's and the public; and

**WHEREAS**, in 1992, the Supreme Court of Illinois adopted rule 185 to allow for telephonic appearances in certain civil proceedings; and in 2017, the Supreme Court of Illinois amended its rules to also allow for remote video conferences; and

**WHEREAS**, in Los Angeles Superior Court a system with approximately 494 judicial officers and comparable to the Cook County Circuit Court, over 200 of those judicial officers allow for remote court appearances with a volume of over 83,000 appearances in 2018; moreover, approximately \$4.6 million in revenue over a three-year period attributable to remote court appearances in Los Angeles was generated; and

**WHEREAS**, in Illinois, approximately 20 counties spread over 12 Judicial Circuits utilize some form of audio and video remote appearances with approximately 4,516 remote appearance being completed in 2018; more particularly, the following "Collar" county courts use remote court appearance technology: the 16th Judicial Circuit - Kane County 3,305 appearances since 11/2011, the 18th Judicial Circuit Court -

DuPage County 1,379 since 9/2014, the 19th Judicial Circuit - Lake County 1,456 since 6/2016 and the 22nd Judicial Circuit - McHenry County 2,280 since 4/2014; and

**WHEREAS**, Cook County has been and continues to be a leader in technology through strategic Countywide initiatives and collaboration with elected offices; thus, our existing applications and resources will allow for a seamless integration of our existing technology platforms with audio and video remote appearances; and

**WHEREAS**, the use of video and audio remote court appearances has the potential to offer key benefits to the public, such as cost savings on attorney fees for lower-income citizens, increasing pro bono assistance, availability of court interpreters, travel costs and work absences associated with attending a court hearing can deter self-represented litigants from effectively pursuing or defending their legal rights, thereby further promoting access to justice in courts.

**NOW, THEREFORE, BE IT RESOLVED**, that the Cook County Board of Commissioners does hereby request a hearing of the Technology and Innovation Committee be convened to review and discuss the potential feasibility, application, and access to justice that remote court appearances may have in Cook County courtrooms; and

**BE IT FURTHER RESOLVED**, that a representative from the Chief Judge's Office, Court of Clerk's Office, and Cook County Bureau of Technology appear before the Committee and be prepared to update the committee on the feasibility and efficacy of remote court appearances.

**Legislative History:** 2/21/2019 Board of Commissioners refer to the Technology and Innovation Committee

[19-1710](#)

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**REPORT**

**Department:** Bureau of Technology

**Report Title:** Information Security Framework Semi-Annual Report

**Report Period:** 8/1/2018-1/31/2019

**Summary:** Summary: Pursuant to Resolution 17-2732, the Chief Information Security Officer shall update the Board of Commissioners via the Technology Committee on the state of the information security in Cook County government. The Information Security Framework Semi-Annual Report will provide the status of all Agencies' adoption and compliance of the Information Security Framework.

Included in the report is a summary of all advice and recommendations of each Agency regarding their unique considerations. Additionally, updates will be provided regarding current security controls and the Vulnerability Threat Management Program.

A closed meeting is requested, pursuant to an exception to the Open Meetings Act, 5 ILCS 120/2 (c)(8): "Security procedures, school building safety and security, and the use of the personnel and equipment to respond to an actual, a threatened, or a reasonably potential danger to the safety of employees, students, staff, the public, or public property." Given the confidential nature of the Report, a closed meeting is necessary to maintain the safety and security of Cook County residents and stakeholders.

**Legislative History:** 2/21/2019 Board of Commissioners refer to the Technology and Innovation Committee

**\* This item may be discussed in Executive Session pursuant to the security procedures exception to the Open Meetings Act, 5 ILCS 120/2(c)(8).**

[19-1675](#)

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**PROPOSED CONTRACT (TECHNOLOGY)**

**Department(s):** Bureau of Technology

**Vendor:** SHI International Corp., Somerset, New Jersey

**Request:** Authorization for the Chief Procurement Officer to enter into and execute contract

**Good(s) or Service(s):** Countywide software and related services.

**Contract Value:** \$56,000,000.00

**Contract period:** 3/29/2019 - 3/28/2023, with three (3), one-year renewal options

**Potential Fiscal Year Budget Impact:** FY 2019 \$14,000,000, FY 2020 \$14,000,000, FY 2021 \$14,000,000, FY 2022 \$14,000,000.

**Accounts:** Countywide, various capital and operating accounts.

**Contract Number(s):** 1730-16843

**Concurrence(s):**

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via direct participation

The Chief Procurement Officer concurs.

**Summary:** The Bureau of Technology is requesting authorization for the Chief Procurement Officer to enter into and execute a four-year contract with SHI International Corp. to serve as a software value-added reseller for the County. Through this proposed agreement, SHI International Corp. will provide the County's mission-critical software products, as well as software maintenance, to all County agencies, and perform related services. This contract will serve as the primary distribution vehicle for common software products used by County staff.

This contract was awarded through a competitive Request for Proposal (RFP) process in accordance with the Cook County Procurement Code. SHI International Corp. was awarded based on established evaluation criteria.

**Legislative History:** 2/21/2019 Board of Commissioners refer to the Technology and Innovation Committee



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Secretary

Chairman: Tobolski

Vice-Chairman: Morrison

Members: Britton, Daley, Deer, Degnen, Miller, K. Morrison and Silvestri