

Cook County Assessor Major IT Projects Report

Background

The Cook County Assessor is an elected government official who is responsible for establishing fair and accurate property assessments. Valuation of the county's 1.8 million parcels of property is conducted for ad valorem tax purposes. Ad valorem means according to value and refers to the amount of taxes that will be required to be paid based on the value of the property.

To administer this task, the Assessor reassesses one-third of the properties located in the county each year. The Assessor alternates assessments among the northern suburbs, the southern suburbs and the City of Chicago.

Mission

The mission of the Cook County Assessor's Office is to deliver accurate and transparent assessments of all residential and commercial properties. We serve every community in the County through ethical stewardship within the property tax system. The Assessor's Office Mission will be delivered through data integrity, a teamwork culture and distinguished service while adhering to our values of fairness, transparency and ethics

April 2023 Technology and Innovation Committee Update

Integrated Property Tax System (iasWorld)

Online filings have been expanded to include ALL current available exemptions and exempt properties. Incentives filings are a work in progress.

IDOR Sales and sales validation will be performed in iasWorld using Illinois Department of Revenue's myDec system for recorded sales.

Targeting Messaging

GovDelivery platform is being used to deliver targeting messaging to taxpayers based on their township, exemption status and other user preferences. This will allow CCAO to keep taxpayers updated on the tax/appeal cycle for their township, their exemption status and/or eligibility, as well as other major updates from the office

Online Payments

Online payments for all fees will begin in summer 2023. Customers will be able to pay their fees with credit card online instead of needing to send a check in the mail or pay in-person.

Appeal Data

CCAO will publish appeal data on a regular basis to the county's open data portal to provide transparency to the appeal results from the office.

Data Architecture

CCAO is reviewing its current data architecture to develop a cloud hybrid approach to streamline its data availability, access, security and storage

Data Modernization Bill

CCAO is preparing to ingest data from the Data Modernization bill which will allow for more accurate assessment of income producing properties. This project will be an expansion of the data collection processes the CCAO already engages in so resources needed from BOT and others will be minimal.