

CCH Monthly Report

Item #: 25-3682

Presented to the Cook County Health Board on 8/22/25



COOK COUNTY
HEALTH

CEO Report

Legislative Updates – August 22, 2025



COOK COUNTY
HEALTH

CEO Report Legislative Updates Local



The Cook County Board of Commissioners is on August Recess.

CEO Report Legislative Updates State

The House and Senate are scheduled to return to Springfield October 14-16 and 28-30 for the Fall/Veto Session.

The Illinois Department of Healthcare and Family Services (HFS) and Department of Human Services held a briefing earlier this month to outline projected impact of the “One Big Beautiful Bill Act” (OBBBA). A recording of the webinar can be found [online here](#) and the [slides are posted here](#).

Illinois Attorney General Kwame Raoul joined a [federal lawsuit](#), along with 21 other states, against the Trump Administration over a provision included in the OBBBA that prohibits Planned Parenthood from participating in the Medicaid program.

- HFS shared at the August 1 Medicaid Advisory Committee meeting that Medicaid payments to Illinois Planned Parenthood can continue until further notice, as a result of a preliminary injunction issued July 28.

CEO Report Legislative Updates State



1115 Medicaid Waiver

In July 2024, the Illinois Department of Healthcare and Family Services (HFS) received federal approval for its [Medicaid 1115 waiver](#). Federal CMS has approved the 1115 waiver contract, protocols, and plans necessary for implementation.

An [announcement from federal CMS](#) to no longer support Medicaid waivers that include designated state health programs (DSHPs) and designated state investment programs (DSIPs) does not have any impact on Illinois' approved 1115 waiver, as the Illinois waiver does not include DSHPs or DSIPs.

The 1115 waiver permits Illinois Medicaid to cover new health related social needs including food/nutrition, housing and housing supports, medical respite, violence prevention/intervention, non-emergency transportation, and supported employment. These new benefits will be administered through Medicaid Managed Care. Additionally, the waiver will allow individuals residing in state prisons or the Cook County Jail to be covered by Medicaid up to 90 days pre-release, to support these individuals in their re-entry efforts.

CCH has been actively engaged in several HFS workgroups and planning discussions. The first phase of waiver services include food/nutrition, medical respite, housing, and re-entry. Internal waiver readiness meetings have also been taking place at CCH since early 2023, and stakeholders include leaders from strategy, finance, operations, clinical, and managed care.

While HFS still intends to eventually launch the waiver services, HFS recently notified stakeholders that they are pausing their external workgroups. HFS shared that the passage of the federal budget reconciliation bill/OBBBA has made the waiver planning process more complex, and HFS needs to understand the impact on budget, timing, and roll-out of waiver services.⁵

CEO Report Legislative Updates

Federal

H.R. 1, the One Big Beautiful Bill Act Implementation

- **State Directed Payments**

- Administrator Oz told Ways & Means Committee regulatory guidance “coming soon”
- Unclear when CMS will act on preprints submitted prior to date of enactment

- **Provider Taxes**

- Unclear yet whether CMS will allow flexibility for a transition period of up to three years

- **Rural Health Transformation Fund**

- \$50 billion over 5 years: \$25 billion (\$5 billion/year) distributed equally to states with approved applications and \$25 billion (\$5 billion/year) distributed at the discretion of the CMS Administrator (at least 25% must go to states with approved applications)
- Administrator Oz said state applications will be released in “early September” and will be approved by December 31, 2025

CEO Report Legislative Updates

Federal

Fiscal Year 2026 (FY26) Appropriations

Congress has enacted ZERO of the 12 appropriations bills although each chamber has passed a handful of bills

In early August, the **Senate Appropriations Committee passed a strongly bipartisan FY26 Labor-HHS-Education bill**

- **Bill rejects program eliminations, funding cuts, and HHS restructuring including the creation of the Administration for a Healthy America** called for in the President's FY26 proposed budget

House Appropriations Committee postponed consideration of the FY26 Labor-HHS-Education bill until the fall

Both House and Senate are now in recess until September 2

Current federal fiscal year ends on September 30

- **Continuing resolution for some length of time and/or a partial or full government shutdown are possible**

CEO Report Legislative Updates

Federal



FY26 Senate Labor-HHS-Education (LHHS) Bill Highlights

Substance Use Prevention, Treatment, and Recovery Services Block Grant - FY25 enacted level: \$2 billion; FY26 President's Budget Request (PBR): \$4 billion for a newly created Behavioral Health Innovation Block Grant; FY26 Senate LHHS: \$2,028,079,000

Community Mental Health Services Block Grant - FY25 enacted level: \$1 billion; FY26 PBR: \$4 billion for a newly created Behavioral Health Innovation Block Grant*; FY26 Senate LHHS: \$1,007,571,000

988 and Behavioral Health Crisis Services - FY25 enacted level: \$602 million; FY26 PBR: \$520 million; FY26 Senate LHHS: \$534.618 million (restores \$33 million for LGBTQ+ youth specialized services line)

Maternal and Child Health Block Grant - FY25 enacted level: \$814 million; FY26 PBR: \$767 million; FY26 Senate LHHS: \$799.700 million

Public Health Emergency Preparedness Cooperative Agreements - FY25 enacted level: \$735 million; FY26 PBR: \$350 million; FY26 Senate LHHS: \$735 million

Ryan/White HIV/AIDS Program - FY25 enacted level: \$2.571 billion; FY26 PBR: \$2.497 billion; FY26 Senate LHHS bill: \$2,571,041,000 (Minority HIV/AIDS Fund and SAMHSA Minority AIDS Initiative restored)

Title X Family Planning - FY25 enacted level: \$390 million; FY26 PBR: Eliminated; FY26 Senate LHHS bill: \$286.479 million

CEO Report Legislative Updates

Federal

Congress's Post-Recess Agenda

Government Funding

Health extenders

- Medicaid DSH, Medicare telehealth flexibility, and other extenders that expire on October 1, 2025
- ACA enhanced premium tax credits expire at the end of the year and pressure is mounting to extend them

Trump Nominees

- While CDC Director nominee Susan Monarez was confirmed by the Senate, the Senate GOP may invoke a “nuclear” option (eliminating 60-vote cloture threshold) in order to clear more Trump nominees after a bipartisan deal in early August fell through

Future budget reconciliation bills possible

- GOP will not rule out pursuing at least one more budget reconciliation bill, which would include further cuts to Medicaid

Another FY25 rescissions package

- White House will not rule out sending another FY25 rescissions package to congress

CEO Report Legislative Updates

Federal

Trump Executive Orders

Ending Crime and Disorder on America's Streets Executive Order

- Emphasis on expanding involuntary commitments and increased funding for mental health treatment beds, crisis intervention and drug courts and jail diversion
- Restricts federal funding for harm reduction services
- Creates new HUD homelessness program requirements and data and privacy considerations
- Directs several federal agencies including DOJ, HHS, HUD and DOT to issue guidance and rulemaking.

Improving Oversight of Federal Grantmaking Executive Order

- Gives political appointees more control and oversight over federal grantmaking to ensure grants are “consistent with agency priorities and the national interest
- Political appointees should use “their independent judgement” when making funding decisions

CEO Report Legislative Updates

Federal



Trump Administrative Actions

Public Benefits Notice

- HHS (as well as USDA, ED, DOL, and DOJ) [issued Notices](#) in mid-July reinterpreting eligibility restrictions under the 1996 Personal Responsibility and Work Opportunity Reconciliation Act (PRWORA) in ways that aim to restrict eligibility for programs that were previously available to immigrant communities.
- HHS has agreed not to enforce the Notice in the 21 states that sued through September 10, 2025
- Deadline to submit public comment is August 13

Gender-Affirming Care Rulemaking

- New rule under review by the White House would reportedly prohibit Medicaid funding to hospitals that provide gender-affirming care and may also condition participation in Medicare and Medicaid on providing this care

New Hires and Promotions

New Leadership Hires

Griselle Soto, Senior Director of Health Protection, Public Health

John Ruggero, Section Head of Joint Combat Trauma Education and Training

Congratulations

Promotions

Darcie Moeller, Public Health and GPMR PD and Medical Officer, Administration

James Towner, Chair of the Division of Neurosurgery, Neuro-Surgery

Karla Gil Cruz, Nurse Coordinator II, Labor, Delivery, & Post Partum

Recognition & Announcements

ACHN 50th Anniversary



On August 14, Cook County Health leaders, elected officials, and community members gathered to celebrate the 50th anniversary of the opening of Dr. Jorge Prieto Health Center, Cook County Health's first community health center.



Cook County Health Earns 19 Awards for Excellence and Innovation in County Government



Cook County Health, including Cook County Department of Public Health and CountyCare, was recognized with **19 Achievement Awards from the National Association of Counties (NACo)** for its outstanding programs and initiatives that serve residents across Cook County.

These prestigious awards highlight innovative and effective county government programs that enhance services and strengthen communities. Among this year's recognized efforts are:

- Cook County HIV Integrated Programs
- Data Ambassadors Program
- Driving Healthcare Equity with Advanced Technology Solutions
- Eliminating Lead from Drinking Water for Illinois Families with Medicaid
- Emerging Leaders Program
- Empowering Nurses Through Engagement
- EMT-B Apprenticeship Program
- Good Food Purchasing Program
- Healthy Work Initiative, Worker Protection Program
- Neurocritical Care
- Nursing Innovation & Research Center
- Office of Behavioral Health
- Providing Health Benefits for Immigrant Adults and Immigrant Seniors
- Revenue Cycle Management's Turnaround Project
- Stroger Hospital Emergency Department Entrance and Site Upgrades
- Surgical Robotic Program
- Unfriend Tobacco Media Campaign
- Value Based Care Program
- Women and Children's Service Line

Stroger Hospital Recognized by U.S. News & World Report



Cook County Health is proud to announce that **John H. Stroger, Jr. Hospital** has been recognized by U.S. News & World Report as a high-performing organization for chronic obstructive pulmonary disease, heart failure, and leukemia, lymphoma & myeloma.

U.S. News & World Report's annual procedures & conditions ratings are designed to assist patients and their doctors in making informed decisions.

Congratulations to all the CCH team members whose contributions were essential to these recognitions and your shared commitment to providing exceptional care!



Cook County Health Recognized for its Commitment to Providing High-Quality Cardiovascular Care



In addition to earning several American Heart Association Get With The Guidelines® achievement awards, Cook County Health received the Commitment to Quality award.

This is the first year for this special award level - recognizing an elite group of hospitals having reached achievement level in 3 or more Get With The Guidelines® areas. Only 158 sites in the nation met the criteria for this award.

Congratulations!



JTDC Reaccredited for Quality Health Care Services

We are proud to announce that the **Cook County Juvenile Temporary Detention Center (JTDC)** has again earned accreditation from the National Commission on Correctional Health Care by demonstrating compliance with NCCHC's nationally recognized standards of care for health services.

Reaccreditation recognizes JTDC's ongoing commitment to providing quality health services for this special population. Congratulations to all involved in making this happen!



96th Bud Billiken Parade

On August 9, thousands of people attended the Bud Billiken parade to celebrate the start of the back-to-school season, and our team was proud to provide medical support along the parade route.

Whether you were on the float or assisting at the medical tents, thank you for showing that CCH spirit!



96th Bud Billiken Parade



Dr. Erik Mikaitis
Frances Grey
Marcelino Garcia
Shannon Andrews
Dr. Arnold Turner
Wade Bluck
Kaelin Long
Vicky Yates
Bobby Steps
Victor Galfano
Michael Moonan
Dr. Anwer Hussain
Cornelia Cole
Sadari McCarthen
Navis Carson
Wayne Pollard
Jacqueline Davis
Beth Homan
Daniel Dube
Saadia Carter

Ronald Robinson
Deanna Kemp
Patrick Rivers
Leo Watkins
Ken Wilson
Imani Harris
Cheryl Boose Davis
Omar Rodriguez
Jovanni Sotelo
Dr. Whitney Lyn
Dr. Gail Lloyd Floyd
Dr. Anita Isama
Dr. Munazza Ahmed
Dr. Adriana
Frederick
Dr. Daniel Murphy
Dr. Shital Shah
Dr. Steve Wilson
Dr. Tahyri Diaz
Dr. Chioma Bush

Dr. Kaitlynn
Richardson
Dr. Kiara White
Dr. Ifeoma Ike
Dr. Temitope Kolade
Dr. Joseph
Rumenapp
Dr. Francky Jacque
Dr. Carolina Garcia
Dr. Jafar Hasan
Dr. Paul Allegretti
Mary Onwumah
Susan Costello
Shavelle Bell
Kecia Johnson
Brian Buenaventura
Kary Raines
Gloria Johnson-
Williams
Patricia Taylor

Dr. Lezah Brown
Latrice Porter
Dorthy Carradine
Debra Ali
Terrance Finley
Charles Poe
Felicia Bailey
DJ Fab
Shanell Johnson
Peter Gustafson
Nicole Bascomb-
Watson
Heather Holberg
Mishea Robinson
Maria Flanagan
Sada Austin
Sidney Davis
Janelle Dean
Kimberly Williams
Paulette Harden

Kimberly Davis
Ariona Reliford
Tenisha Lovelady
Ta-Neshia Brandon
Marcy Elamin
Katie Garza
Mattika Blair
Jamie Fair
Jasmine Gaston
Nakelia Franklin
Gaganjit Kler
Cristina Turino
Iva Elliott
Alexzandria Lubin
Domanique Johnson
Santora Crawford

CCDPH Promotes Measles Vaccinations

On August 13, Cook County Department of Public Health held a press conference to announce they are launching a campaign to encourage parents to get their children vaccinated against the measles.



Cook County Health Lowers Barriers to Abortion Access



On August 5, Cook County Health held a press conference to announce a \$2 million grant to the Chicago Abortion Fund.

The grant will fund clinical and wraparound services to ease the burden on patients seeking abortion access.

Transportation, lodging, childcare and other social services will be funded by the grant in hopes of removing obstacles to care, particularly for low-income individuals.



100 Robotic Bronchoscopy Cases

Stroger Hospital recently celebrated its 100th robotic bronchoscopy case since the launch of the program, beating projection by 2 months!

We are so grateful for the support from the entire team - nursing, radiology, SPD, administration, pathology - for supporting this milestone.

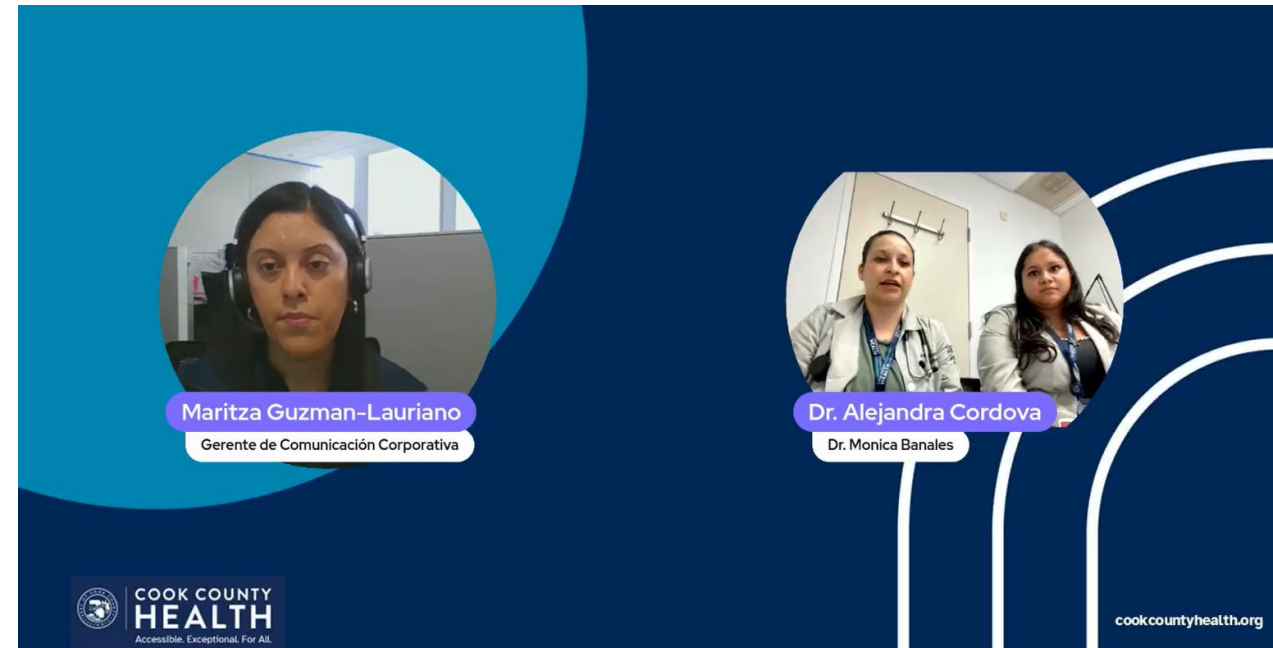


Back-to-School Facebook Live

This month, Cook County Health led a discussion in Spanish to reach our Spanish speaking patients with critical health care tips for the back-to-school season.

The event earned more than 13,155 impressions and reached 9,000 users on social media.

Thank you to Dr. Monica Banales, Maritza Guzman-Lauriano, and Dr. Alejandra Cordova for a successful and insightful event!



Congratulations to **Linh Dang** for being named to Becker's Hospital Review's list of outstanding chief experience officers who are making a meaningful impact on the patient experience at hospitals and health systems nationwide!



Congratulations to Nurse Coordinator, **Gins Varghese Thachil**, for being recognized by Illinois Nurses Foundation as a 2025 40 Under 40 Emerging Nurse Leader!

The Illinois Nurses Foundation proudly celebrates his resilience, visionary leadership, and unwavering dedication to advancing the nursing profession and patient care.



ARPA Progress to Date

CCH ARPA Expenses and Budgets*



Notes:

- Focus is on accelerating expenditures before end of ARPA at the end of CY2026
- Employees being charged to the County Corporate Fund in FY2025

Sustainability:

- Filled positions moved to Health Fund in FY2026
- Created pro forma for Social Work, Healing Hurt People, BH Clinical work for sustainability
- Created pro forma for Food as Medicine, Housing for Health, pending 1115 timing

*Expenditure as of 8/15/2025

Community Advisory Councils

Cook County Health Advisory Councils include patients, community and religious organizations and serve as a way to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center's relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

The 2025 Third Quarter presentations include:

- CCH's Dental/Oral health programs
- Provident's Clinical Triage and Stabilization Center
- CountyCare food initiatives
- CCDPH programs

Community Advisory Councils

Upcoming CAC meeting dates, including the 2025 schedule:

Prieto: Tuesday at 1:00 PM: September 2, December 2
2424 S. Pulaski, Chicago, IL 60623

Robbins: Tuesday at 1:00 PM: September 9, December 9
13450 S. Kedzie Road, Robbins, IL 60472

North Riverside: Wednesday at 1:00 PM: September 10, December 10
1800 S. Harlem Avenue, North Riverside, IL 60546

Englewood: Thursday at 1:00 PM - September 11, December 11
1135 W. 69th Street, Chicago, IL 60621

Provident/Sengstacke: Wednesday at 9:00 AM: October 8
500 W. 51st Street, Chicago, IL 60609

Cottage Grove: Tuesday at 1:00 PM: October 21
1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

Blue Island: Wednesday at 1:00 PM: November 12
12757 S. Western Ave., Blue Island, IL 60406

Belmont Cragin: Thursday at 1:00 PM: November 13
5501 W. Fullerton Avenue, Chicago, IL 60639

Arlington Heights: Tuesday at 1:00 PM: November 18
3520 N. Arlington Heights Road, Arlington Heights, IL 60004

Community Events

Every month the outreach teams of Cook County Health, the Cook County Department of Public Health, CountyCare and the Cook County HIV Integrated Programs (CCHIP) participate in health fairs, resource fairs, presentations, tabling events or general community events around Cook County. These are some of the events in which the groups are participating in August 2025.

- September 11 – **Hanover Township Office of Community Health 's Health Expo 2025** – Hanover Township, 240 S. IL Route 59, Bartlett, IL 60103.
- September 13 – **2025 Bridging the Gap Parade & Community Resource Fair** – PLCCA, 411 Madison Street, Maywood, IL 60153.
- September 13 – **VFW Post 311 Resource Fair** – Benjamin O. Davis VFW Post 311, 22341 Governors Highway, Richton Park, IL 60471.
- September 14 – **Addus Homecare and NAMI Mental Health Presentation and Event** – Mount Carmel Children of God Baptist Church, 5141 S. Damen Avenue, Chicago, IL 60609.
- September 16 – **Cook County Department of Emergency Management's 2025 Preparedness Fair** – Daley Plaza, 50 W. Washington Avenue, Chicago, IL 60602.
- September 18 – **Rich Township Senior Fair** – Leonard Robinson Administration Center, 22013 Governors Highway, Richton Park, IL 60471.
- September 18 – **Clerk of the Court of Cook County's Women's Empowerment Seminar** – Olive-Harvey College, 10001 S. Woodlawn Ave, Chicago, IL 60628.
- September 19 – **State Representative Brad Stephens Senior Fair** – Salvation Army, 8354 W. Foster Avenue, Norridge IL 60706.
- September 20 – **Pathlight's 1st Annual Chicago Ridge Community Resource Fair** – Village of Chicago Ridge, 10455 S. Ridgeland Avenue, Chicago Ridge, 60415.
- September 20 – **Community Consolidated School District 59's Fall Festival** – Administration Building, 1001 Leicester Road, Elk Grove Village, IL 60007.
- September 20 – **First Ladies' Maternal Mortality Health Panel & Health Resource Fair** – Imani Village, 901 E 95th Street, Chicago, IL 60619.
- September 23 – **CountyCare's Community Stakeholder Committee** – Virtual meeting.
- September 24 – **St. Sabina Employment Resource Center's Fall Career and Resource Fair** – St. Sabina Employment Resource Center, 7825 S Racine, Chicago, IL 60620.
- September 25 – **Commissioner Lowry's Father's Health Fair** – New Life Covenant Church Southeast, 7621 S. Greenwood Avenue, Chicago, IL 60619.
- September 30 – **Clerk of the Court of Cook County's Mental Health Summit** – Bridgeview Courthouse, 10220 S 76th Avenue, Bridgeview, IL 60455.

Redetermination Events

Cook County Health and CountyCare are currently hosting a series of Rede events in the System's facilities, other FQHCs and community partners. Rede events target CountyCare members living in or close to the Zip Codes of the hosting site. Members receive calls, postal correspondence, email, and texts advising them of the event happening in their vicinity.

- September 2 – **Cottage Grove Health Center** – 1645 S. Cottage Grove Avenue, Ford Heights, IL 60411.
- September 3 – **Primecare Health Center** – 5635 W. Belmont Avenue, Chicago, IL 60634.
- September 4 – **Friend Health** – 5635 S. Pulaski Road, Chicago IL 60629.
- September 5 – **St. Bernard Hospital** – 6307 S Stewart Street, Chicago, IL 60621.
- September 8 – **Robbins Health Center** – 13450 S. Kedzie Avenue, Robbins, IL 60472.
- September 10 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615.
- September 11 – **Alivio Health** – 2021 S. Morgan Street, Chicago, IL 60608.
- September 12 – **Prieto Health Center** – 2424 S. Pulaski Road, Chicago, IL 60623.
- September 15 – **Blue Island Health Center** – 12757 S. Western Avenue, Blue Island, IL 60406
- September 16 – **Esperanza Health Center** – 4700 S. California Avenue, Chicago, IL 60632.
- September 17 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615.
- September 18 – **Friend Health** – 5635 S. Pulaski Road, Chicago IL 60629.
- September 19 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621.
- September 22 – **Chicago Family Health Center** – 9119 S. Exchange Avenue, Chicago, IL 60617.
- September 23 – **Stroger Hospital** – 1969 W. Ogden Avenue, Chicago, IL 60612.
- September 24 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615.
- September 25 – **Care for Friends** – 5749 N. Kenmore Avenue, Chicago, IL 60660.
- September 26 – **Arlington Heights Health Center** – 3520 N. Arlington Heights Road, Arlington Heights, IL 60004.
- September 30 – **Lawndale Christian Health Center** – 3750 W. Ogden Avenue, Chicago, IL 60623.

Media Dashboard



COOK COUNTY
HEALTH

Earned Media Dashboard: August



Total Media Placements

386



Total Reach

1.1B



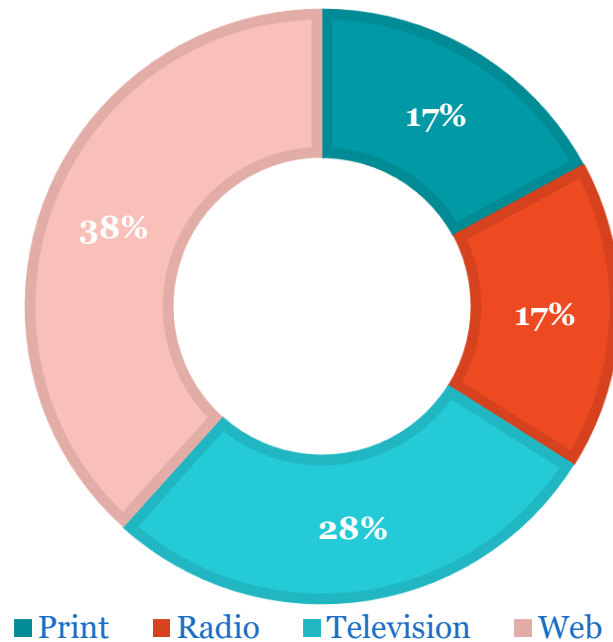
Total Media Value

\$10.3M

Top Local Media Outlets

1. *CBS 2 Chicago*
2. *WGN Radio*
3. *WBBM Radio*
4. *WBEZ Radio*
5. *Chicago Tribune*

Media by Outlet Type



Most Common Topics

1. Medicaid cuts
2. Heat safety
3. Reproductive health grant

Top Headlines



As tick-related illnesses rise, Chicago-area medical experts offer safety tips



How to Beat the Psoriasis-Stress Cycle



3 Democrat-led states have rolled back Medicaid access for people lacking permanent legal status



COVID Has Evolved, But Have COVID Tests? Experts Explain How Effective They Still Are



Lollapalooza safety tips: What to know before heading to the festival



Chicago Abortion Fund to receive \$2 million grant from Cook County



Back to School Health Tips



Mosquitoes, ticks remain a big concern in Chicago with hot, wet summer



With COVID-19 cases on the rise, shifting federal guidelines spark widespread confusion over vaccine eligibility



158 hospitals honored for cardiac care quality

Reproductive Health Grant Press Conference



Media Coverage:

- WTTW
- WBEZ
- Chicago Suntimes
- Fox 32 Chicago
- WBBM
- WGN Radio
- Politico



Social Media Summary

During July 14 – August 10, 2025, the communications team posted content on Facebook, Twitter, Instagram and LinkedIn for Cook County Health.

Facebook – 39 posts

<https://www.facebook.com/Cookcountyhhs/>

Twitter – 40 posts

<https://twitter.com/CookCtyHealth>

Instagram – 39 posts (includes stories and IGTV)

<https://www.instagram.com/cookcountyhealth/>

LinkedIn – 31 posts

<https://www.linkedin.com/company/cook-county-health/>

Social Media Summary

(In comparison to last year during the same time period)

Twitter

- Impressions: **3.7K**
- Post Link Clicks: **10**
- Engagements: **44**
- Followers: **4.6K**

LinkedIn

- Impressions: **32.5K**
- Page Views: **4.3K**
- Engagements: **2.3K**
- Followers: **18.6K** (up **454**)

Facebook

- Total impressions: **46.8K**
- Post engagement: **2.6K**
- Page Clicks: **88**
- Page followers: **9.7K** (up **57** from previous report)

Instagram

- Impressions: **35.5K**
- Engagement: **304**
- Followers: **4.1K** (up **1%**)

Facebook Insights

Top Boosted Posts



Impressions: 10.4K
Reach: 4.4K
Video Views: 10.1K



Impressions: 8.3K
Reach: 6.2K
Video Views: 4.4K

Facebook Insights

Top Organic Posts



Reach: 4.3K
Impressions: 4.5K
Engagement Rate: 4.3%



Reach: 4.2K
Impressions: 4.4K
Engagement Rate: 3.3%

Back To School (Spanish)



13,155

Impressions



9,010

Reach



12,272

Views



207

Clicks



32

Engagement



2

Calls

Charla Interactiva para Padres con Pediatras de Cook County
Health

Twitter Insights

Top Posts

 **Cook County Health**
@CookCtyHealth


Promote

President Preckwinkle will join Cook County Health and County Commissioners to announce the selection of the Chicago Abortion Fund as the recipient of a \$2 million grant.



youtube.com
Chicago Abortion Fund - Cook County Health
President Preckwinkle joins Cook County Health and County Commissioners to announce the selection of the ...

Impressions: 207

 **Cook County Health**
@CookCtyHealth

Promote

Yesterday, Cook County Health reaffirmed its commitment to reproductive health through a grant to support the work of the Chicago Abortion Fund. Learn more:



chicago.suntimes.com
Chicago Abortion Fund to receive \$2 million grant from Co...
The grant aims to lower barriers to abortion access and provide wraparound services like child care, transportatio...

Impressions: 189

Instagram Insights

Top Posts



cookcountyhealth 1w
Stroger Hospital recently celebrated a milestone since the launch of our Intuitive Surgical ION Navigational Bronchoscopy platform. Robotic navigational bronchoscopy is a cutting edge tool that makes diagnosing lung cancer safer, quicker, and more accurate. To learn more about the

[View insights](#)

[Boost post](#)



41 likes

August 7



cookcountyhealth

cookcountyhealth 2w
Did you know that Stroger and Provident Hospitals participate in disaster drills to ensure readiness in case of a real-life incident? These scenarios help prepare staff for issues that could arise and help us discuss solutions.

[View insights](#)

[Boost post](#)




Impressions: 2.2K
Reach: 855
Likes: 41

Impressions: 1.7K
Reach: 660
Likes: 32

LinkedIn Insights

Top Posts




Cook County Health
18,764 followers
1mo • 🌐

...

Congratulations to CCH's very own Jesus Estrada on getting recognized by [Health & Medicine Policy Research Group](#) as a Health Award recipient! Manny, COO of Cermak Health Services is transforming correctional health care. A proud Little Village native and former Cook County Health patient, he now leads the nation's largest single-site correctional health system—centering dignity, continuity of care, and systemic equity in every decision.

Impressions: 2.6K
Engagement Rate: 8.3%
Clicks: 80



Cook County Health
18,764 followers
3w • 🌐

...

On June 26, Cook County Health and the Cook County Health Foundation announced the fourth cohort of Provident Scholarship Fund awardees, celebrating scholarships for 106 students who are pursuing careers in the medical field. Learn more: <https://lnkd.in/gMSRR4fc>

Impressions: 2.2K
Engagement Rate 8.8%
Clicks: 121



Finance Metrics



COOK COUNTY
HEALTH

Executive Summary: Statement of Financial Condition - June 30, 2025

- On an accrual basis, interim financials show that CCH ended June with a **\$107.0M unfavorable** variance to budget. County's preliminary cash report on revenues and expenses, which is cash-based accounting, shows that CCH is **favorable** to budget by **\$27.5M**.
- Revenue Commentary:
 - **Unfavorable** NPSR variance to Budget due to lower than budgeted volumes and increase in Charity Care
 - **Favorable** capitation variance to Budget due to higher than budgeted CountyCare membership
- Expenditures:
 - CountyCare claims **unfavorable** variance to budget due to higher than budgeted membership
- CountyCare:
 - CountyCare financials \$22.9M **unfavorable** to budget driven by medical loss ratio 1% higher than expected
 - Membership is 414,000 which is 4.8% greater than budgeted

Financial Results – June 30, 2025



COOK COUNTY
HEALTH

Dollars in 000s	FY2025 Actual	FY2025 Budget	Variance	%	FY2024 Actual
Revenue					
Net Patient Service Revenue (1)	\$551,737	\$680,236	(\$128,499)	-18.89%	\$681,023
Government Support (2)	\$229,057	\$230,649	(\$1,593)	-0.69%	\$222,559
Adjusted NPSR	\$780,794	\$910,886	(\$130,092)	-14.28%	\$903,581
CountyCare Capitation Revenue	\$2,165,205	\$1,950,619	\$214,586	11.00%	\$1,961,915
Other	\$38,857	\$40,308	(\$1,451)	-3.60%	\$29,652
Total Revenue	\$2,984,855	\$2,901,812	\$83,043	2.86%	\$2,895,149
Operating Expenses					
Salaries & Benefits	\$455,913	\$534,454	\$78,541	14.70%	\$442,610
Overtime	\$34,760	\$31,457	(\$3,302)	-10.50%	\$30,948
Supplies & Pharmaceuticals	\$155,422	\$146,851	(\$8,571)	-5.84%	\$140,923
Purchased Services & Other	\$483,832	\$485,644	\$1,811	0.37%	\$423,325
Medical Claims Expense (1)	\$2,021,536	\$1,769,179	(\$252,357)	-14.26%	\$1,805,116
Insurance	\$19,607	\$17,710	(\$1,897)	-10.71%	\$17,435
Utilities	\$9,678	\$8,749	(\$929)	-10.62%	\$7,494
Total Operating Expenses	\$3,180,748	\$2,994,044	(\$186,704)	-6.24%	\$2,867,852
Operating Margin	(\$195,893)	(\$92,232)	(\$103,661)	112.39%	\$27,296
Non-Operating Revenue	\$88,607	\$91,995	(\$3,388)	-3.68%	\$97,667
Net Income (Loss)	(\$107,286)	(\$237)	(\$107,049)	45121.19%	\$124,964

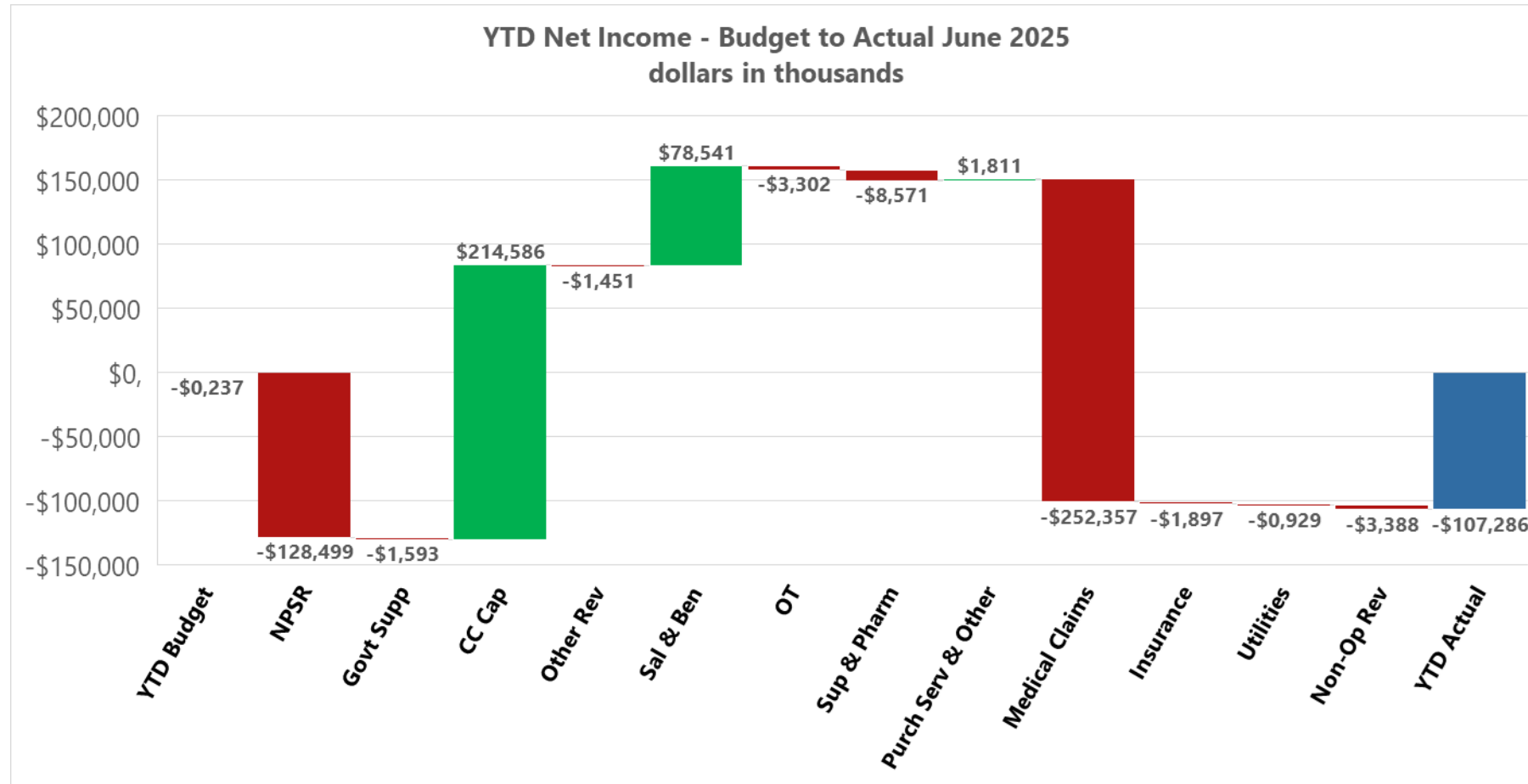
Notes:

- (1) CountyCare Elimination represents the elimination of intercompany activity – Patient Service Revenue and Medical Claims Expense for CountyCare patients receiving care at Cook County Health.
- (2) Government Support includes DSH, BIPA, & Graduate Medical Education payments.
- (3) Does not reflect Pension, OPEB, Depreciation/Amortization, or Investment Income.



COOK COUNTY
HEALTH

YTD Net Income Waterfall Report



Key Volume and Revenue Indicators

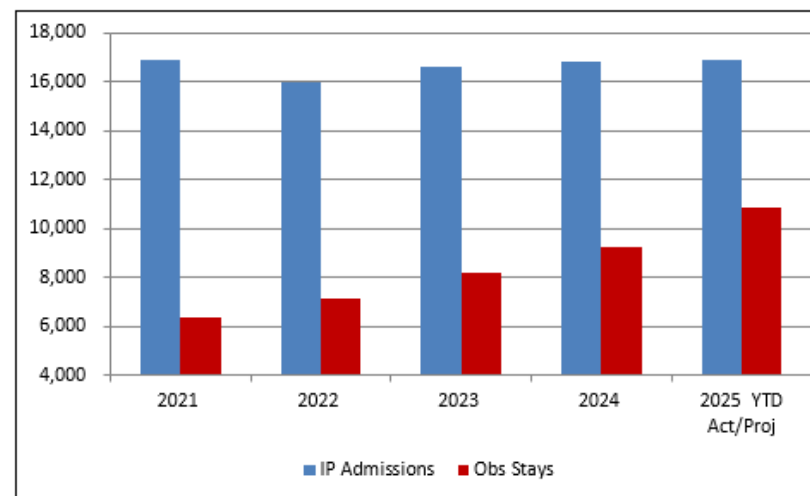
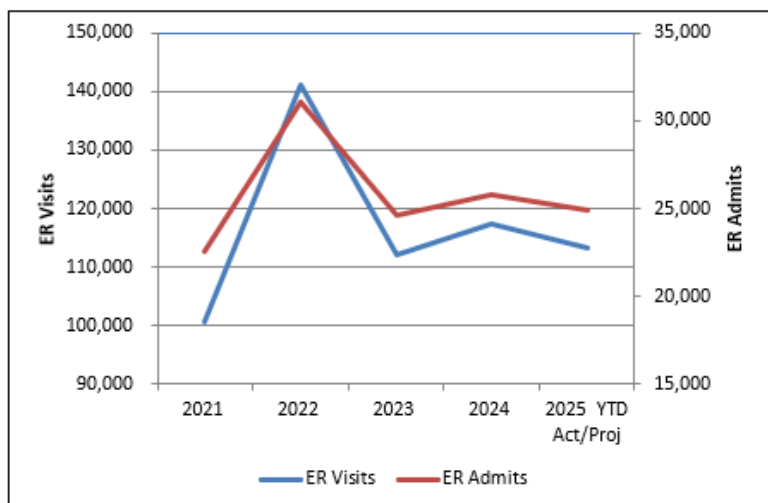
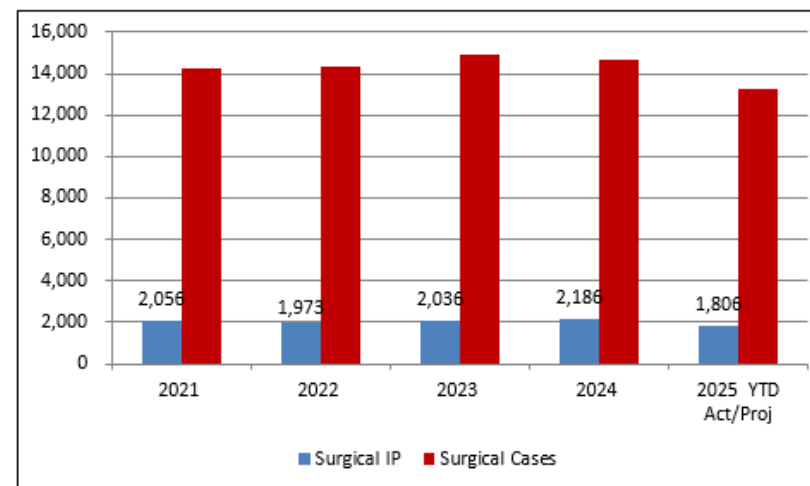
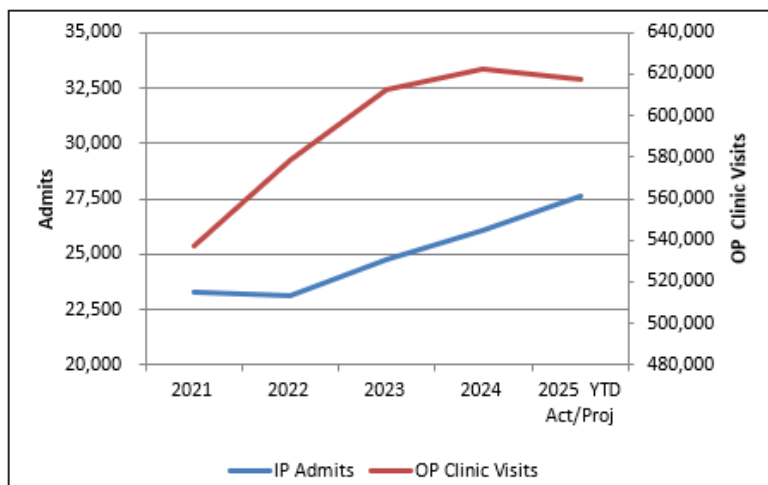
Patient Activity Stroger	2025 YTD Actual	2025 YTD Budget	%	2024 YTD Actual	2023 YTD Actual		Jun 2025 Actual	Jun 2024 Actual
Average Daily Census	308	318	-3.2%	325	316		291	338
Emergency Room Visits	51,479	53,446	-3.7%	52,656	48,183		7,185	7,347
Surgeries	6,408	7,059	-9.2%	6,662	6,546		950	985
Patient Activity Provident	2025 YTD Actual	2025 YTD Budget	%	2024 YTD Actual	2023 YTD Actual		Jun 2025 Actual	Jun 2024 Actual
Average Daily Census	17	29	-41.9%	21	21		11	21
Emergency Room Visits	14,575	15,319	-4.9%	15,291	15,317		1,995	2,234
Surgeries	1,323	1,749	-24.4%	1,783	2,107		193	260
Patient Activity ACHN	2025 YTD Actual	2025 YTD Budget	%	2024 YTD Actual	2023 YTD Actual		Jun 2025 Actual	Jun 2024 Actual
Primary Care Visits	129,598	139,780	-7.3%	139,864	139,921		17,700	17,818
Specialty Care Visits	230,417	220,400	4.5%	224,482	221,221		31,514	30,036
CountyCare Membership	2025 YTD Actual	2025 YTD Budget	%	2024 YTD Actual	2023 YTD Actual		Jun 2025 Actual	Jun 2024 Actual
Membership Count	413,927	395,010	4.8%	434,361	452,341		413,843	428,866

* Includes IP + Observations

Operating Trends

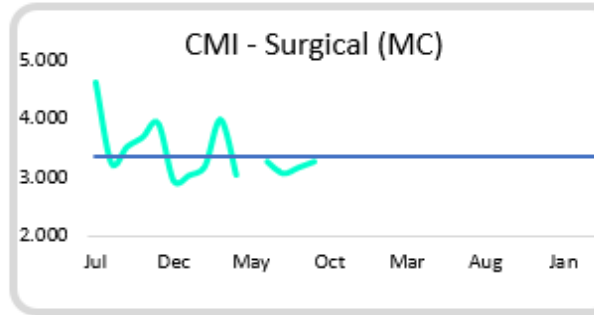
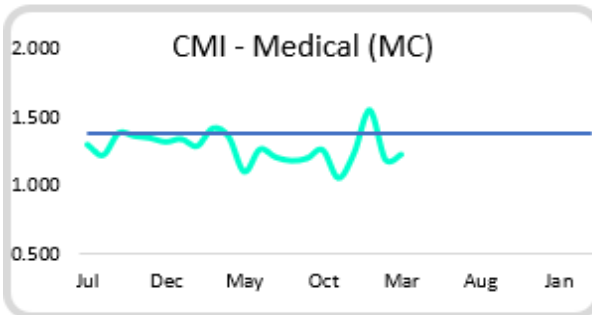
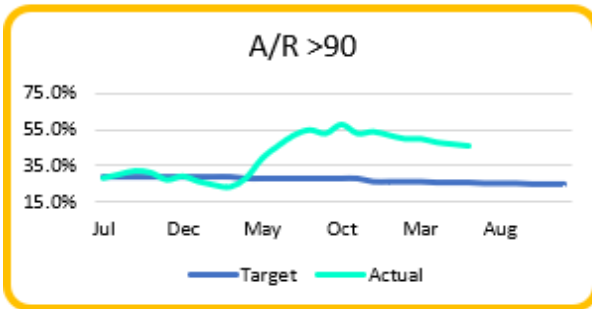
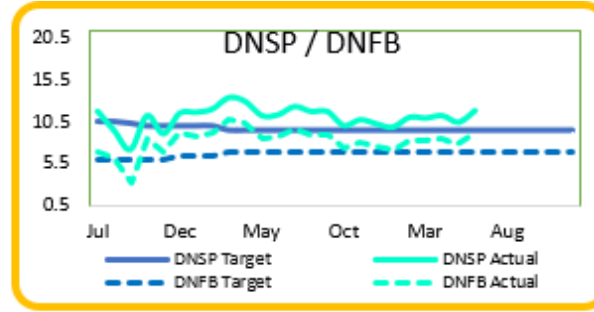
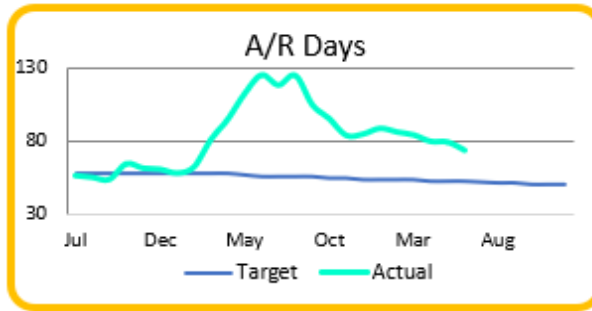


COOK COUNTY
HEALTH



COOK COUNTY
HEALTH

Revenue Cycle KPIs



Commentary:

Our AR metrics are in the final stages of recovery following the Change Healthcare cyberattack. Remaining recovery efforts are primarily focused on aged AR greater than 90 days. We continue to collaborate with payers to provide the necessary documentation to resolve these impacted claims.

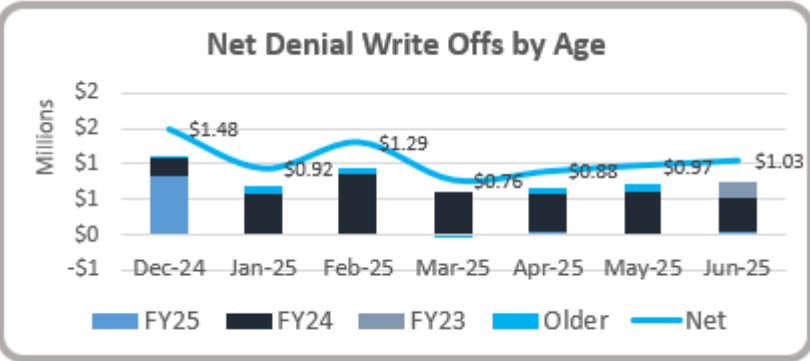
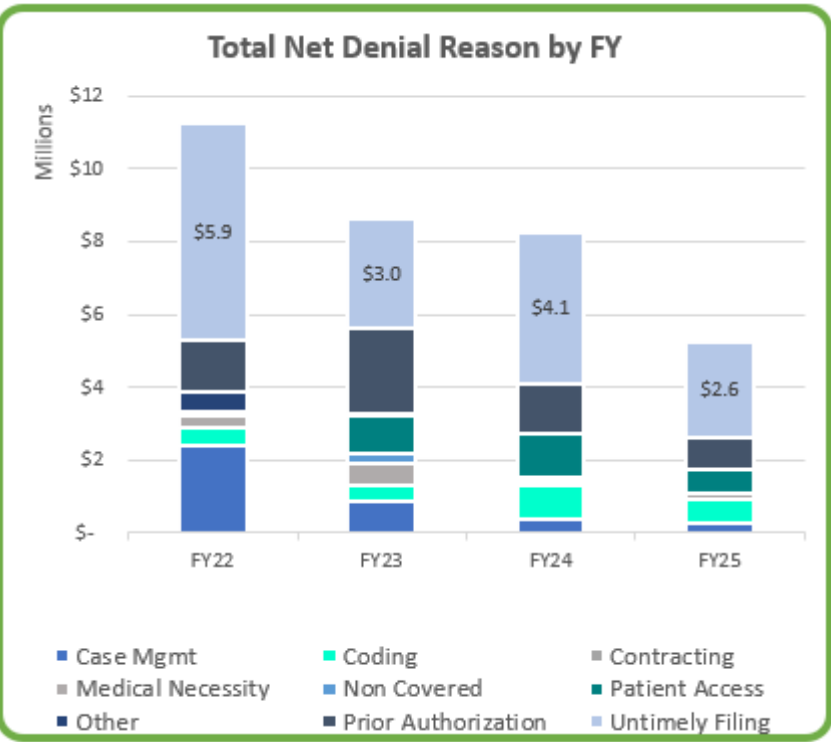
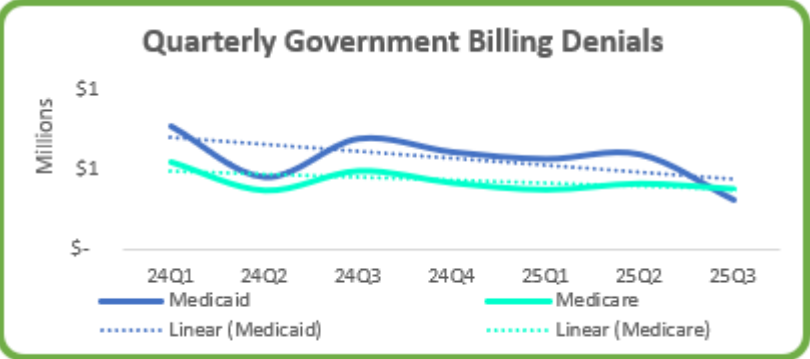
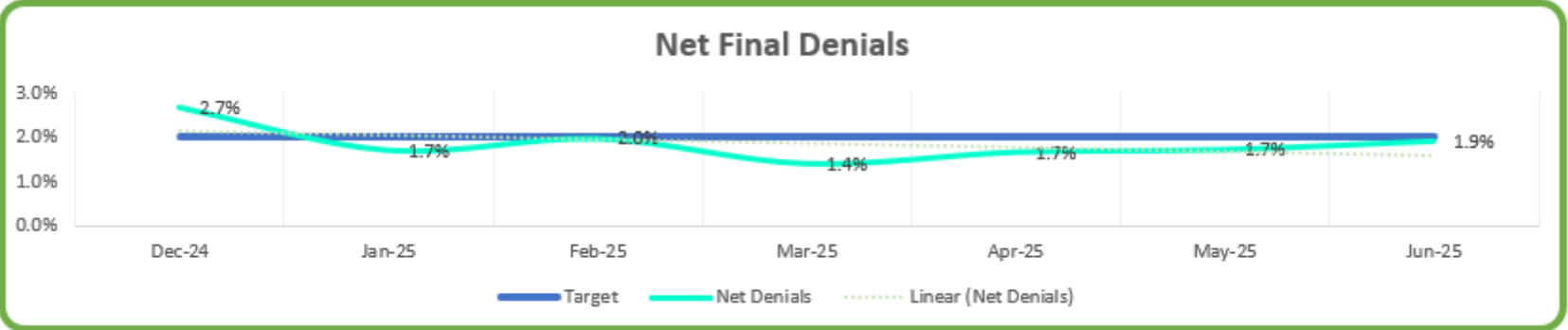
Definitions:

DNSP: Discharged Not Submitted to Payer - Gross dollars from initial 837 claims held by edits in claims processing tool that have not been sent to payer.

DNFB: Discharged Not Final Billed - Gross dollars in A/R for all patient accounts (inpatient and outpatient accounts) discharged but not yet final billed for the reporting month. Refers to accounts in suspense (within bill hold days) and pending final billed status in the patient accounting system.

CMI: Case Mix Index - Represents the average diagnosis-related group (DRG) relative weight for that hospital. It is calculated by summing the DRG weights for all Medicare discharges and dividing by the number of discharges.

Denial Claims



Charitable & Public Program Expenditures

<u>Charitable Benefits and Community Programs</u>	2023 Actual	2024 Actual	2025 Budget	2025 Projected
Traditional Charity Care	\$ 105,040	\$ 201,962	\$ 232,719	\$ 294,522
Other Uncompensated Care	135,655	80,164	88,500	115,774
Cermak & JTDC Health Services	100,779	116,223	143,621	122,941
Department of Public Health	12,712	22,113	27,553	25,710
Other Public Programs & Community Services	66,321	71,600	52,870	52,870
Totals	\$ 420,506	\$ 492,062	\$ 545,263	\$ 611,817
% of Revenues *	38.8%	30.5%	31.6%	37.2%
% of Costs *	23.1%	28.5%	24.2%	31.0%

* Excludes County Care Health Plan Services

Savings Initiatives

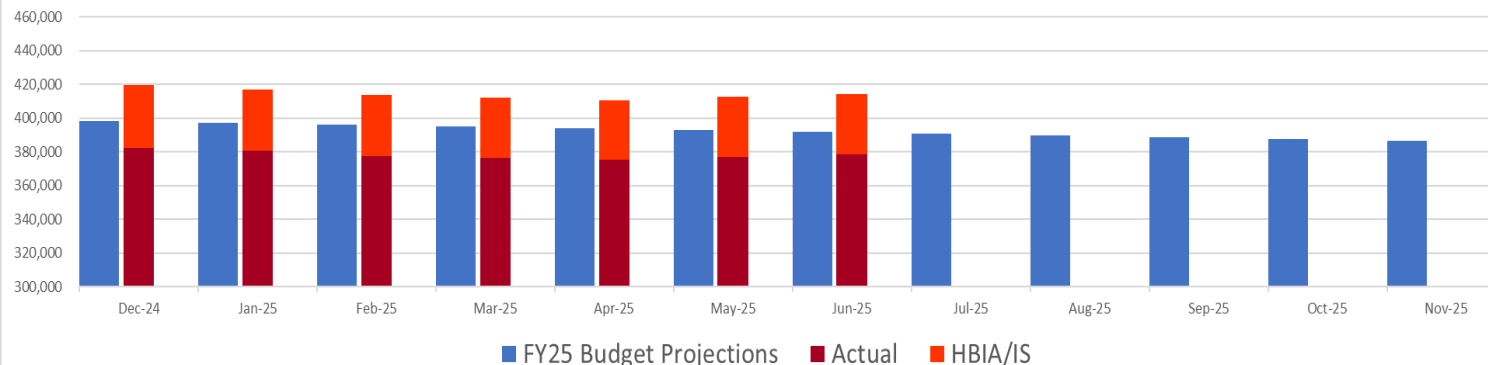
Current Activities in Progress	Budgeted FY25 Impact	YTD Achieved	Status
<u>Revenue Cycle:</u>			
CDM Annual Pricing Review	2,650,000	1,601,000	●
Revenue Recovery	3,400,000	2,026,000	●
Point of Service Collections	300,000	204,000	●
<u>County Care:</u>			
Vendor Contract Negotiations- (term eff July)	2,400,000		●
<u>Health System:</u>			
Vendor Contract Negotiations	20,000,000	12,175,000	●
	<u>\$ 28,750,000</u>	<u>\$ 16,006,000</u>	56%
		Goal 7/12ths	58%

Dollars in 000s except PMPM amounts	FY2025 Actual	FY2025 Budget	Variance	%	Fy24 Actual
Capitation Revenue	\$2,175,203	\$1,956,156	\$219,046	11.20%	\$1,973,682
Operating Expenses					
Clinical - CCH	\$72,490	\$81,952	\$9,462	11.55%	\$78,444
Clinical - External	\$2,020,727	\$1,780,239	(\$240,488)	(13.51%)	\$1,797,461
Administrative	\$104,904	\$91,983	(\$12,921)	(14.05%)	\$97,534
Total Expenses	\$2,198,120	\$1,954,174	(\$243,946)	(12.48%)	\$1,973,440
Operating Gain (Loss)	(\$22,918)	\$1,983	(\$24,900)		\$242
Activity Levels					
Member Months	2,898,668	2,765,073	133,595	4.83%	3,042,528
Monthly Membership	413,968	391,740	22,228	5.67%	429,253
CCH CountyCare Member Months	216,072	N/A	N/A	N/A	248,474
CCH % CountyCare Member Months	7.45%	N/A	N/A	N/A	8.17%
Operating Indicators					
Revenue Per Member Per Month (PMPM)	\$750.41	\$707.45	\$42.96	6.07%	\$648.70
Clinical Cost PMPM	\$722.13	\$673.47	(\$48.66)	(7.23%)	\$616.56
Medical Loss Ratio (1)	96.2%	95.2%	(1.03%)	(1.09%)	94.0%
Administrative Cost Ratio	4.8%	4.7%	(0.07%)	(1.46%)	4.9%
Total FTEs	393	429	36		349

Commentary

- Total YTD member months are exceeding budget by 133,595 members.
- Revenue and claims expense are higher than budget due to higher than budgeted membership.
- CountyCare's reimbursement to CCH for domestic spend is under budget.
- Operating Loss of \$22.9M
- Operating loss driven by 1% higher medical loss ratio than expected.

CountyCare Membership



Notes:

- (1) Medical Loss Ratio is a measure of the percentage of premium that a health plan spends on medical claims.

Quality & Patient Safety Metrics



COOK COUNTY
HEALTH

Stroger Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline



COOK COUNTY
HEALTH

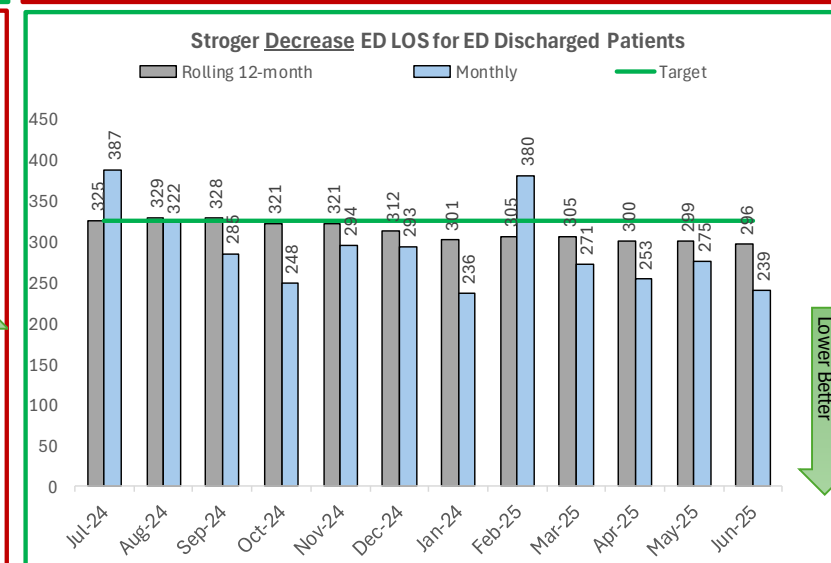
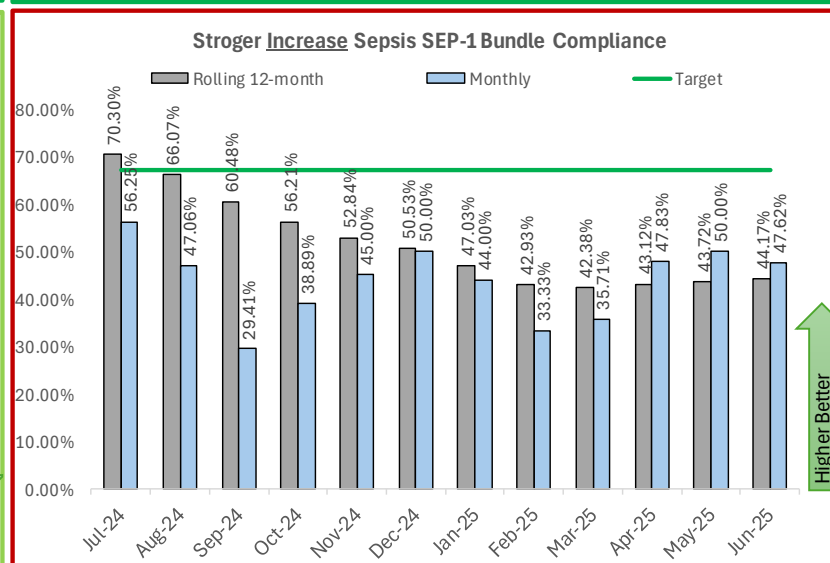
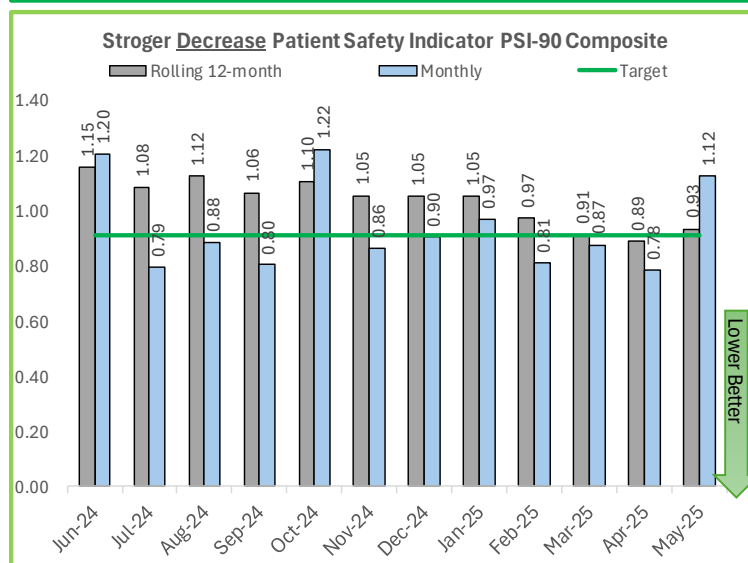
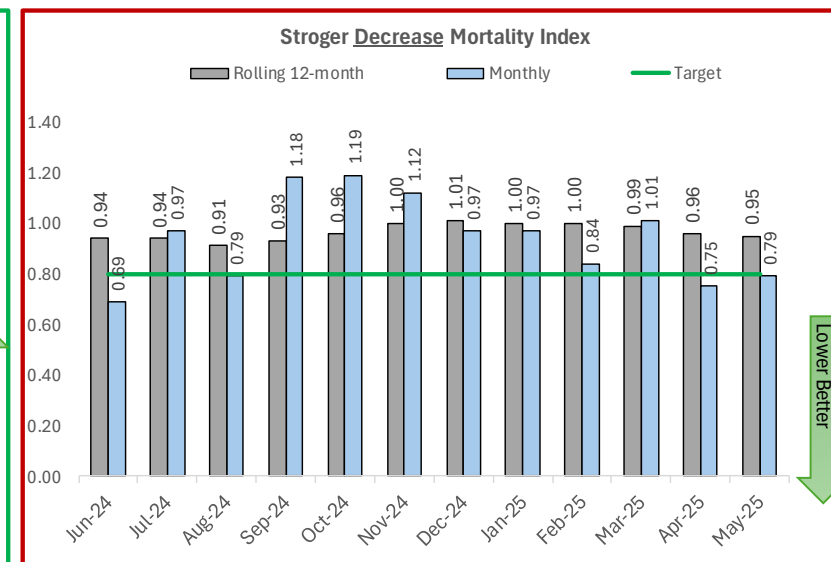
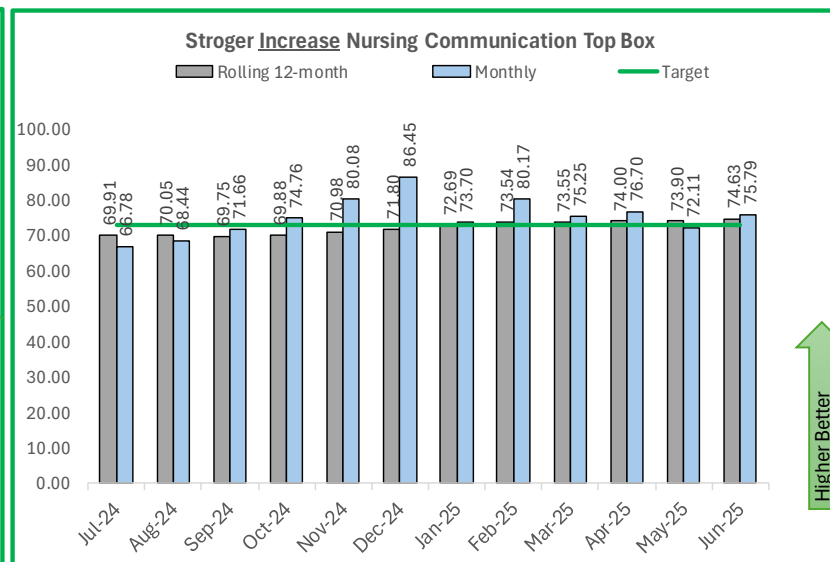
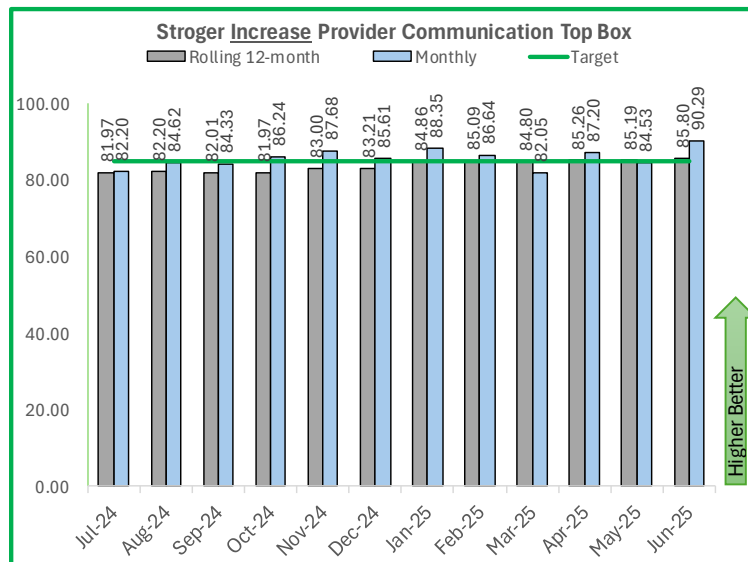


Chart performance monitoring-color based on the most recent rolling 12-month scoring measure results.

Stroger Op Ex Committee Dashboard



COOK COUNTY
HEALTH

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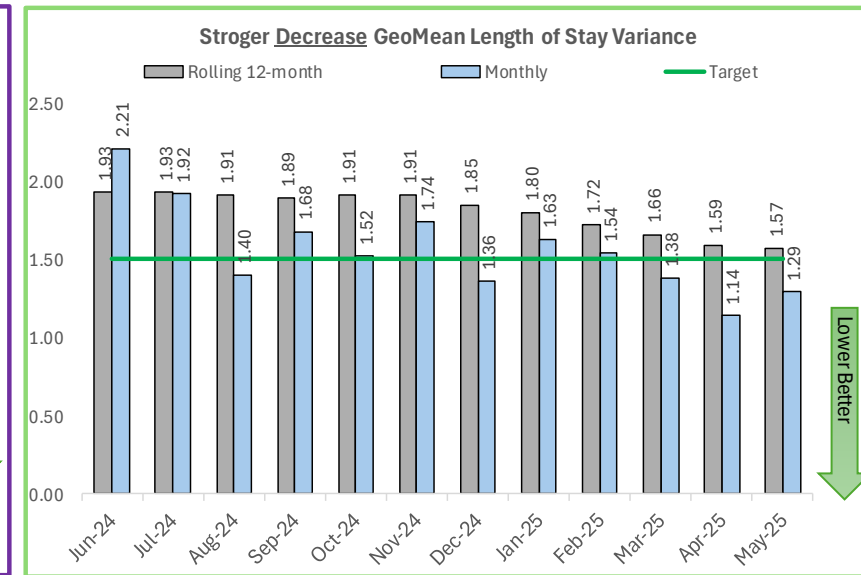
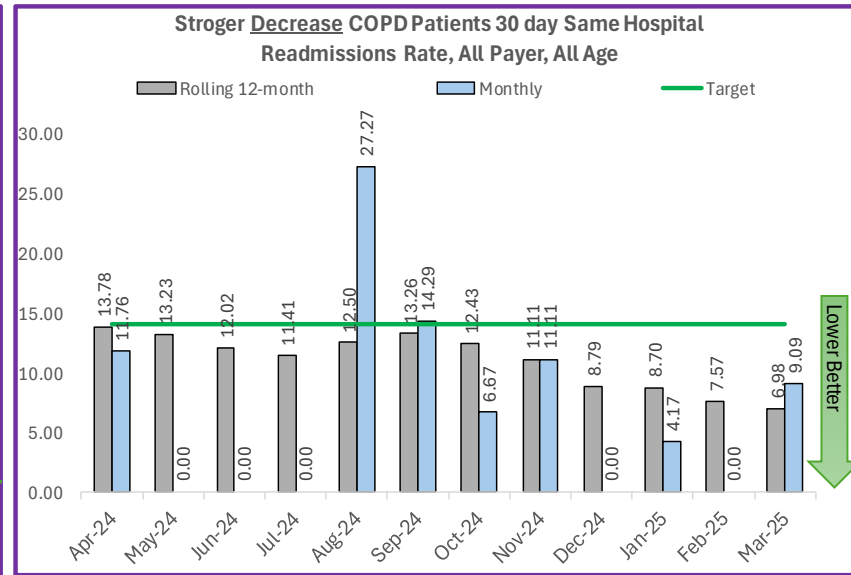
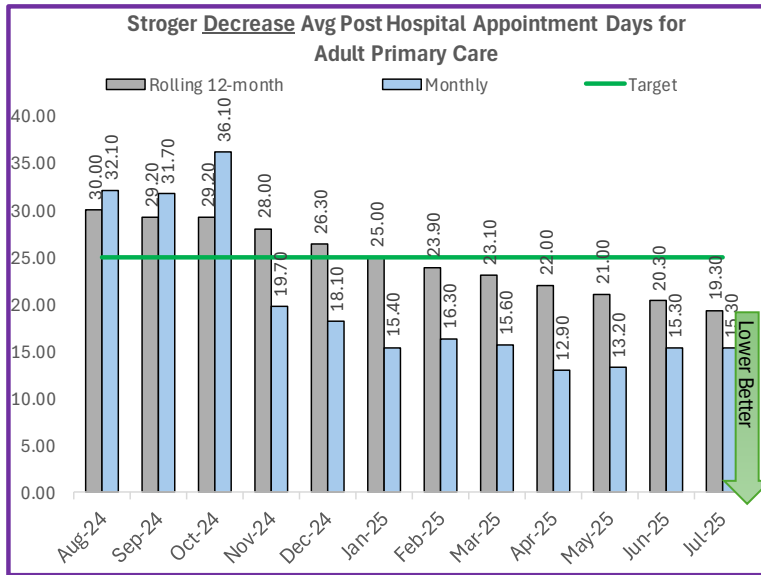


Chart performance monitoring-color based on the most recent rolling 12-month scoring measure results.

Stroger

Op Ex Committee Dashboard

Met or Exceeded Stretch Goal

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COOK COUNTY
HEALTH

PATIENT EXPERIENCE	Quarterly Improvement				Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025
	Target	Stretch Target	Baseline	Expected																	
Increase Rolling 12-month Top Box Comm w/ Physician Domain	85.00	87.50	82.01	0.75	81.97	82.20	82.01	81.97	83.00	83.21	84.86	85.09	84.80	85.26	85.19	85.80	83.21	86.50	4.0%	2.9	3.8
Increase Monthly Top Box Comm w/ Physician Domain					82.20	84.62	84.33	86.24	87.68	85.61	88.35	86.64	82.05	87.20	84.53	90.29					
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025
Increase Rolling 12-month Top Box Comm w/ Nursing Domain	73.00	75.00	69.75	0.81	69.91	70.05	69.75	69.88	70.98	71.80	72.69	73.54	73.55	74.00	73.90	74.63	71.80	75.58	5.3%	5.7	3.6
Increase Monthly Top Box Comm w/ Nursing Domain					66.78	68.44	71.66	74.76	80.08	86.45	73.70	80.17	75.25	76.70	72.11	75.79					
CLINICAL OUTCOMES	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025
Decrease Rolling 12-month Mortality Index	0.80		0.86	-0.02	0.94	0.94	0.91	0.93	0.96	1.00	1.01	1.00	1.00	0.99	0.96	0.95	1.01	0.88	-12.9%	0.1	-0.1
Decrease Monthly Mortality Index					0.69	0.97	0.79	1.18	1.19	1.12	0.97	0.97	0.84	1.01	0.75	0.79					
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025
Decrease Rolling 12-month Patient Safety Indicator PSI-90 Composite	0.907		1.008	-0.025	1.15	1.08	1.12	1.06	1.10	1.05	1.05	1.05	0.97	0.91	0.89	0.93	1.048	0.850	-18.9%	-0.24	-0.01
Decrease Monthly Patient Safety Indicator PSI-90 Composite					1.20	0.79	0.88	0.80	1.22	0.86	0.90	0.97	0.81	0.87	0.78	1.12					
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025
Increase Rolling 12-month Sepsis SEP-1 Bundle Compliance	67%		56%	2.75%	70.30%	66.07%	60.48%	56.21%	52.84%	50.53%	47.03%	42.93%	42.38%	43.12%	43.72%	44.17%	50.53%	43.85%	-13.2%	-20%	-13%
Increase Monthly Sepsis SEP-1 Bundle Compliance					56.25%	47.06%	29.41%	38.89%	45.00%	50.00%	44.00%	33.33%	35.71%	47.83%	50.00%	47.62%					

Stroger

Op Ex Committee Dashboard

Met or Exceeded Stretch Goal

Met or Exceeding Target, not meeting Stretch

Improvement from Baseline, not meeting Target

At Baseline, not improving from baseline



COOK COUNTY
HEALTH

READMISSIONS	Quarterly				May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Improvement Expected																		
Decrease Rolling 12-month COPD Readmission Rate (all ages, all payers)	14.00	13.00	15.40	-0.35	13.23	12.02	11.41	12.50	13.26	12.43	11.11	8.79	8.70	7.57	6.98	8.93	8.79	11.48	30.6%	-10.4	16.1	
Decrease Monthly COPD Readmission Rate (all ages, all payers)					0.00	0.00	0.00	27.27	14.29	6.67	11.11	0.00	4.17	0.00	9.09	30.77						
	Quarterly				Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Improvement Expected																		
Decrease Rolling 12-month Post Hospital Appointment Days for Adult	25.00	20.00	32.50	-1.88	30.00	29.20	29.20	28.00	26.30	25.00	23.90	23.10	22.00	21.00	20.30	19.30	26.3	15.20	-42.2%	-14.4	-14.7	-11.6
Decrease Monthly Post Hospital Appointment Days for Adult Primary Care					32.10	31.70	36.10	19.70	18.10	15.40	16.30	15.60	12.90	13.20	15.30	15.30						
THROUGHPUT	Quarterly				Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Improvement Expected																		
Decrease Rolling 12-month Geometric Mean Length of Stay (GMLOS)	1.50	1.30	1.87	-0.09	1.93	1.93	1.91	1.89	1.91	1.91	1.85	1.80	1.72	1.66	1.59	1.57	1.85	1.40	-24.3%	-0.3	-0.5	
Decrease Monthly Hospital Geometric Mean Length of Stay (GMLOS)					2.21	1.92	1.40	1.68	1.52	1.74	1.36	1.63	1.54	1.38	1.14	1.29						
	Quarterly				Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-24	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Improvement Expected																		
Decrease Rolling 12-month Median ED LOS for ED Discharged Patients	324	288	360	-9	325	329	328	321	321	312	301	305	305	300	299	296	312	280	-10.3%	-56.0	-87.0	
Decrease Monthly Median ED LOS for ED Discharged Patient					387	322	285	248	294	293	236	380	271	253	275	239						

Provident Op Ex Committee Dashboard

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COOK COUNTY
HEALTH

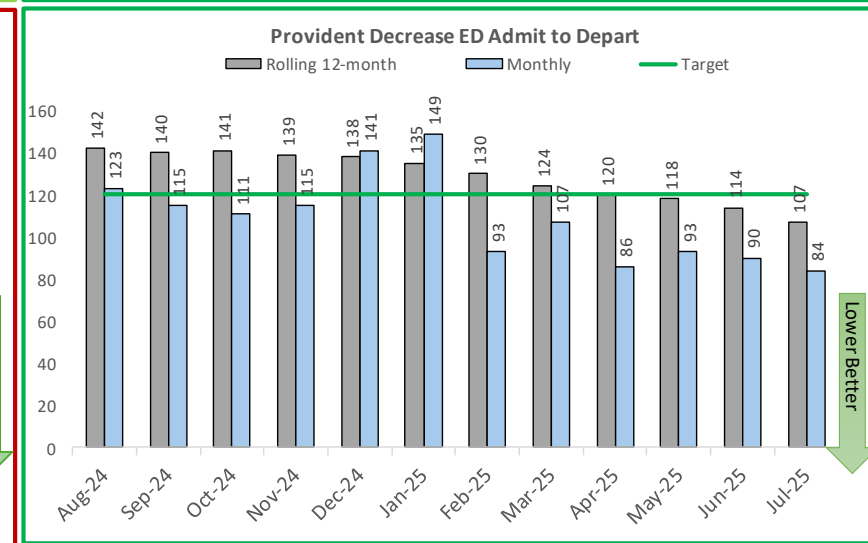
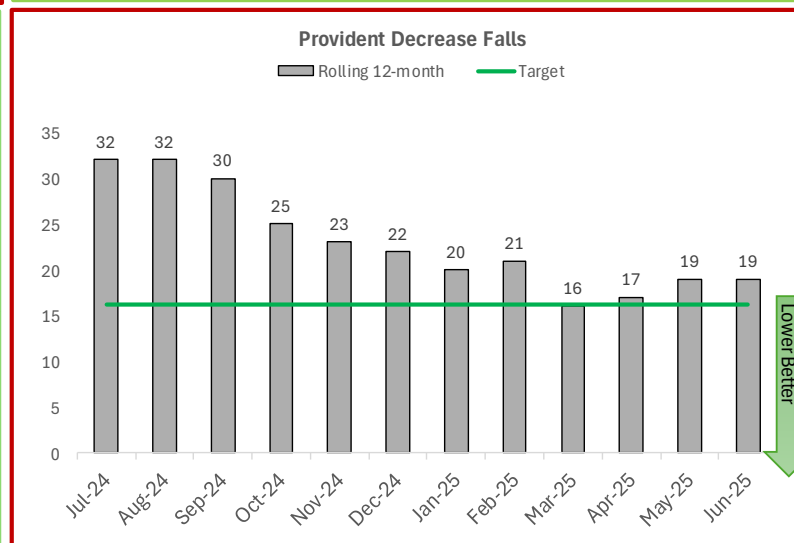
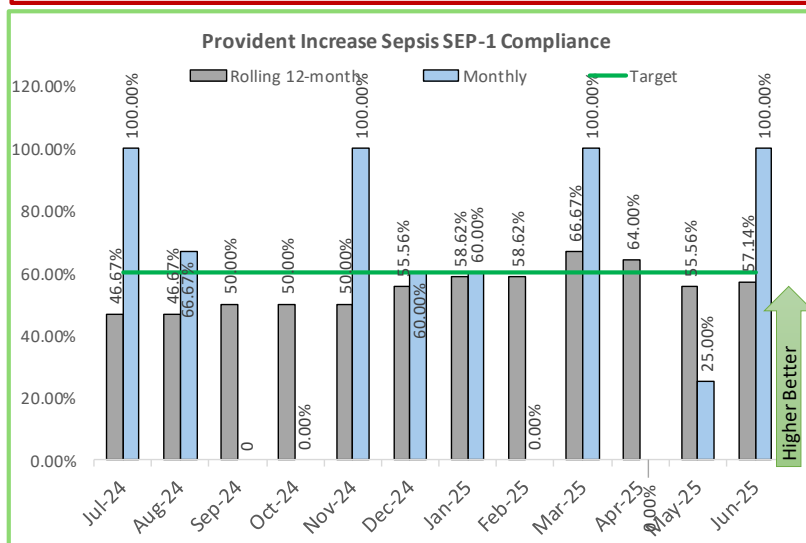
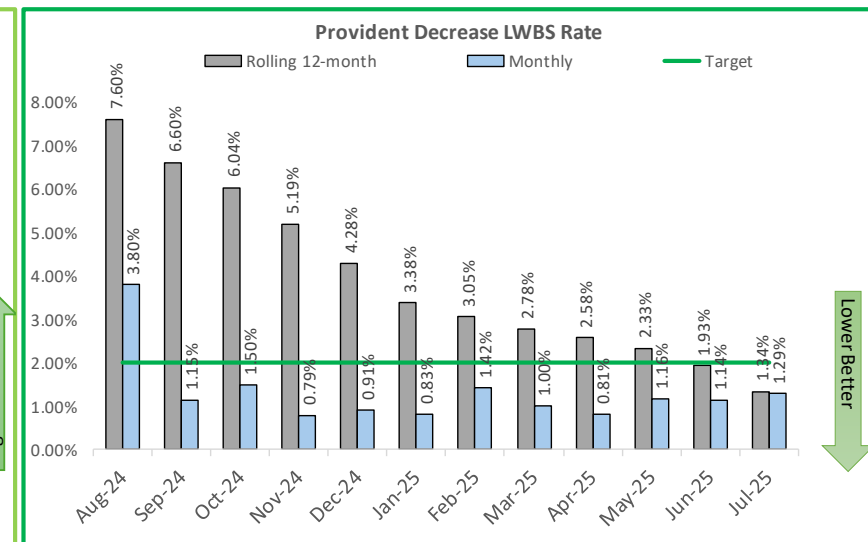
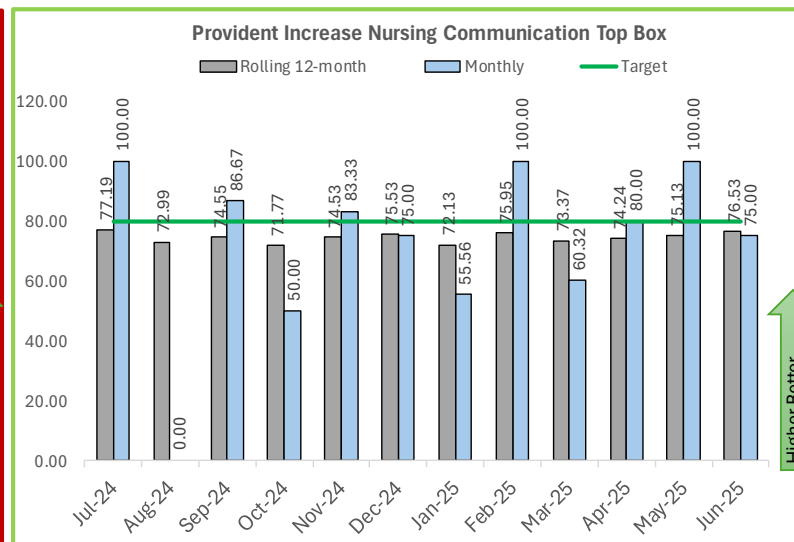
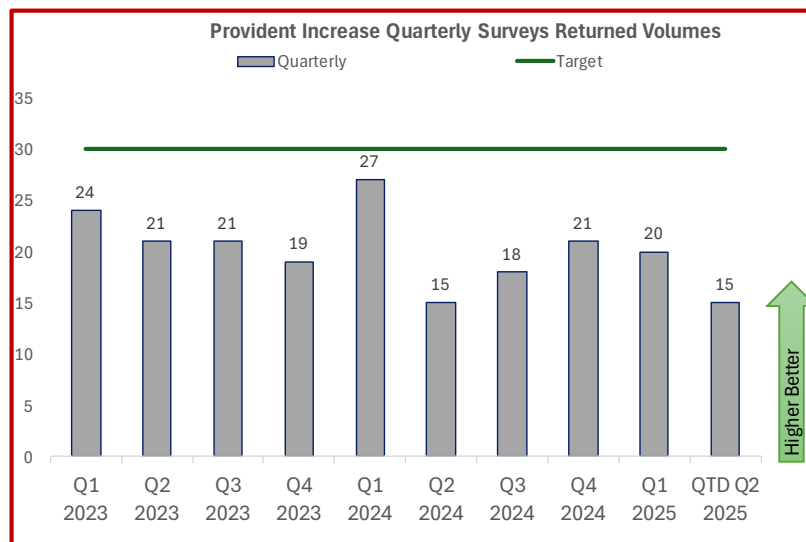


Chart performance monitoring-color based on the most recent rolling 12-month scoring measure results.

Provident Op Ex Committee Dashboard

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PATIENT EXPERIENCE																2024	Linear Trend 2025	% in change	Q1-2025	Q2-2025	Q3-2025	
Target	Stretch Target	Baseline	Quarterly Improvement Expected	Q1 2023	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024	Q1 2025	QTD Q2 2025	QTD Q3 2025	QTD Q4 2025							
Increase Qtrly Survey Return Volumes	30	35	19	3	24	21	21	19	27	15	18	21	20	15		77	70	-0.1	-1.9	-9.6		
Data lagging updated often																						
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
Increase Rolling 12-month Top Box Comm w/ Nursing Domain	80.00	83.00	74.55	0.613	77.19	72.99	74.55	71.77	74.53	75.53	72.13	75.95	73.37	74.24	75.13	76.53	75.53	78.82	4.4%	-0.6	7.6	
Increase Monthly Top Box Comm w/ Nursing Domain					100.00	0.00	86.67	50.00	83.33	75.00	55.56	100.00	60.32	80.00	100.00	75.00						
CLINICAL OUTCOMES																2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025	
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25						
Increase Rolling 12-month Increase Sepsis SEP-1 Compliance	60%	65%	47%	3.33%	46.67%	46.67%	50.00%	50.00%	50.00%	55.56%	58.62%	58.62%	66.67%	64.00%	55.56%	57.14%	55.56%	42.86%	-22.9%	0.0%	-20.0%	
Increase Monthly Increase Sepsis SEP-1 Compliance					100.00%	66.67%	no data	0.00%	100.00%	60.00%	60.00%	0.00%	100.00%	0.00%	25.00%	100.00%						
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	Linear YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
Decrease Rolling 12-month Inpatient Falls	16	15	18	-0.45	32	32	30	25	23	22	20	21	16	17	19	19	22	19	-13.6%	-1.6	1.9	
Decrease Monthly Inpatient Falls					7	0	0	2	1	0	0	2	1	2	2	2						
THROUGHPUT																2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025	
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25						
Decrease Rolling 12-month Median ED Admit Decision to Depart ED	120.00	100.00	139.00	-4.75	142	140	141	139	138	135	130	124	120	118	114	107	138	99	-28.3%	-18.3	-41.0	-40.8
Decrease Monthly Median ED Admit Decision to Depart ED					123	115	111	115	141	149	93	107	86	93	90	84						
	Target	Stretch Target	Baseline	Quarterly Improvement Expected	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
Decrease Rolling 12-month LWBS Rate	2.0%	1.0%	4.3%	-0.6%	7.60%	6.60%	6.04%	5.19%	4.28%	3.38%	3.05%	2.78%	2.58%	2.33%	1.93%	1.34%	4.28%	1.10%	-74.3%	-2.63%	-2.11%	-1.29%
Decrease Monthly Decrease LWBS Rate					3.80%	1.15%	1.50%	0.79%	0.91%	0.83%	1.42%	1.00%	0.81%	1.16%	1.14%	1.29%						

ACHN Op Ex Committee Dashboard



COOK COUNTY
HEALTH

Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline

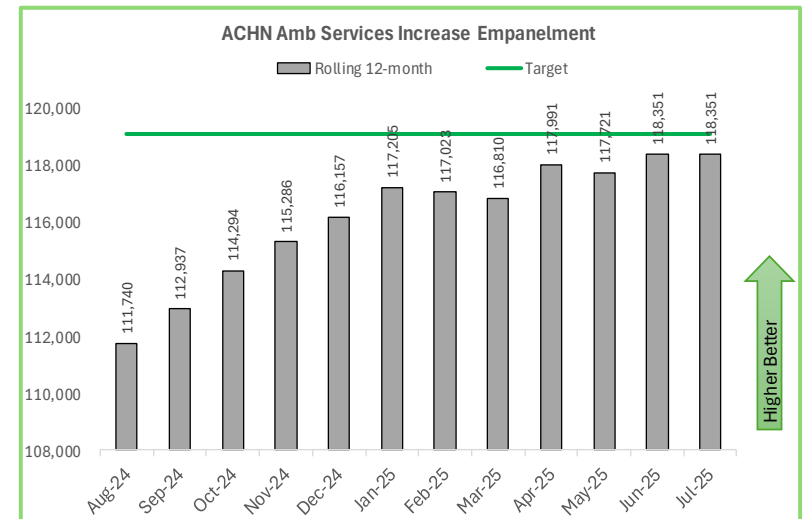
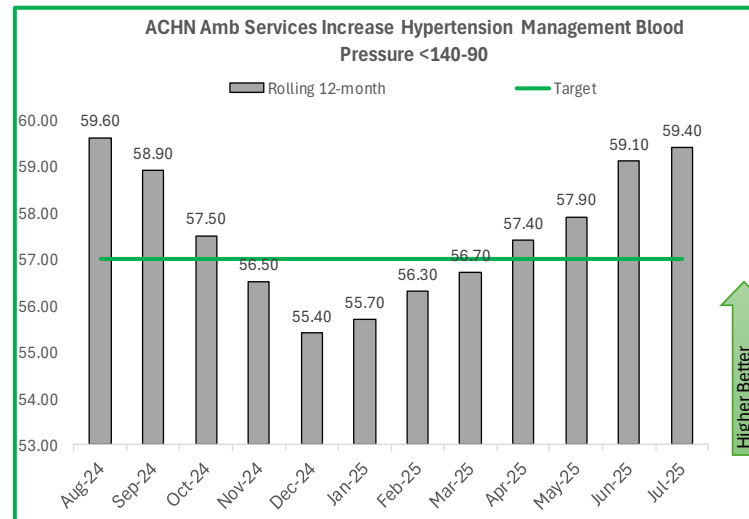
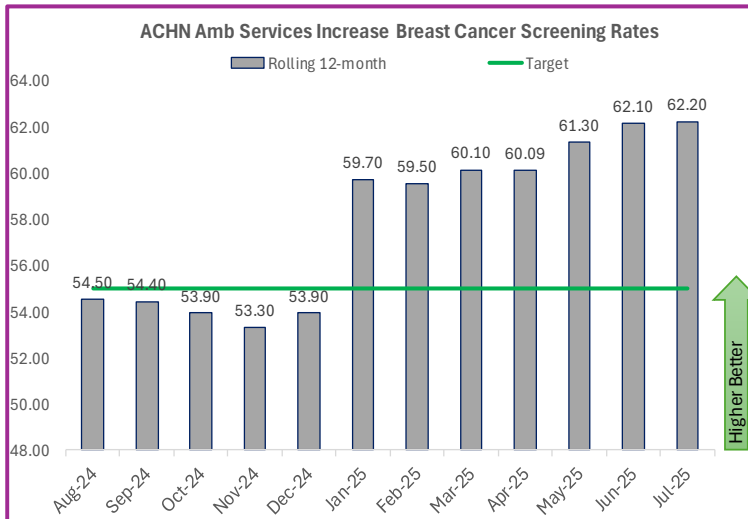
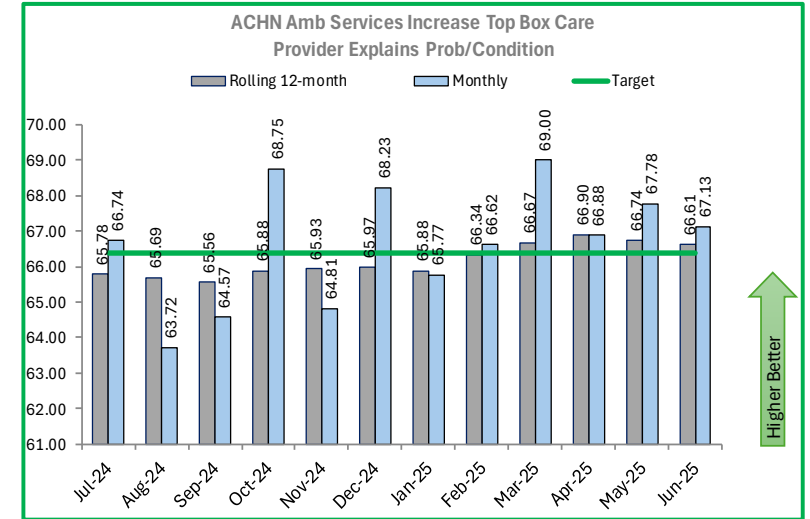
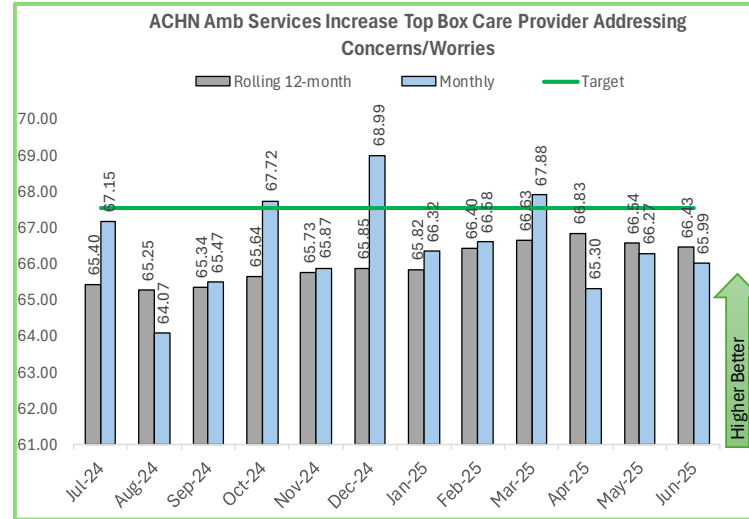
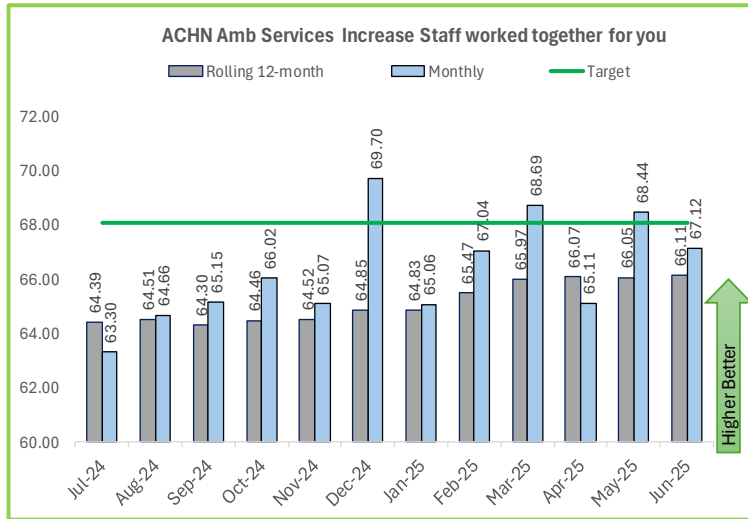


Chart performance monitoring-color based on the most recent rolling 12-month scoring measure type

ACHN

Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline



COOK COUNTY
HEALTH

PATIENT EXPERIENCE TOP BOX SCORING	Quarterly Improvement				Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Expected																		
Increase Rolling 12-month Top Box - Staff worked together for you	68.08	69.78	65.66	0.61	64.39	64.51	64.30	64.46	64.52	64.85	64.83	65.47	65.97	66.07	66.05	66.11	64.85	66.84	3.1%	0.7	-0.2	
Increase Monthly Staff worked together for you					63.30	64.66	65.15	66.02	65.07	69.70	65.06	67.04	68.69	65.11	68.44	67.12						
Increase Rolling 12-month Top Box - Care Provider Addr. Increase Monthly Care Provider Addressing Concerns/Worries	Quarterly Improvement				Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Expected																		
	67.54	69.13	65.62	0.48	65.40	65.25	65.34	65.64	65.73	65.85	65.82	66.40	66.63	66.83	66.54	66.43	65.85	66.44	0.9%	0.9	-0.8	
					67.15	64.07	65.47	67.72	65.87	68.99	66.32	66.58	67.88	65.30	66.27	65.99						
Increase Rolling 12-month Top Box - Care Provider Explains Increase Monthly Care Provider Explains Prob/Condition	Quarterly Improvement				Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Expected																		
	66.39	68.36	64.47	0.48	65.78	65.69	65.56	65.88	65.93	65.97	65.88	66.34	66.67	66.90	66.74	66.61	65.97	67.22	1.9%	2.2	1.8	
					66.74	63.72	64.57	68.75	64.81	68.23	65.77	66.62	69.00	66.88	67.78	67.13						
HEDIS	Quarterly Improvement				Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Expected																		
Increase Rolling 12-month Breast Cancer Screening Rate	55.00	58.40	53.30	0.43	54.50	54.40	53.90	53.30	53.90	59.70	59.50	60.10	60.09	61.30	62.10	62.20	50.50	57.90	14.7%	5.5	6.3	7.6
Increase Rolling 12-month Hypertension Management Blood Pressure Rate <140/90 for patients	Quarterly Improvement				Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Expected																		
	57.00	61.00	55.00	1.58	59.60	58.90	57.50	56.50	55.40	55.70	56.30	56.70	57.40	57.90	59.10	59.40	52.80	54.90	4.0%	0.2	-0.6	-0.2
																				56.58	58.15	59.73
Empanelment	Quarterly Improvement				Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	2024	YTD 2025	% in change	Q1-2025	Q2-2025	Q3-2025
	Target	Stretch Target	Baseline	Expected																		
Increase Empanelment of Engaged / Affiliated Patients	119,061	121,965	116,157	1,452	111,740	112,937	114,294	115,286	116,157	117,205	117,023	116,810	117,991	117,721	118,351	118,351	116,157	118,351	1.9%	-757.0	-709.9	
																				117,609	118,004	118,410

Data Definitions & Legend Reference

Measures	Data Source / Definition
CLIN OUTCOMES - Falls	<i>Nursing Quality, includes all falls including with Injury. Volume counts only</i>
CLIN OUTCOMES - Mortality Index	<i>Vizient, Mortality Index, data is lagging due to uploads and is typically 2 months behind</i>
CLIN OUTCOMES - PSI-90	<i>Vizient, all payers composite, data is lagging due to uploads and is typically 2 months behind</i>
CLIN OUTCOMES - SEPSIS SEP-1	<i>Quality Abstraction, Iris Esquivel, this information is lagging due to clinical quality abstraction needed, typically 1-2 months behind</i>
Empanelment - Empanelment of Engaged / Affiliated Patients	<i>Health Registries/Analytics, unique patient count</i>
HEDIS - Hypertension Management Rate	<i>Health Registries/Analytics, portion of patients that have their hypertension managed blood pressure < 140/90</i>
HEDIS- Breast Cancer Screening Rate	<i>Health Registries/Analytics, portion of patients that have their breast cancer screening compliance met</i>
Pat Exp - Provider Addressing Concerns/Worries	<i>Press Ganey, custom question, using the filter for the sample, Received Date</i>
Pat Exp - Staff worked together for you	<i>Press Ganey, custom question, using the filter for the sample, Received Date</i>
Pat Exp- Care Provider Explains Prob/Condition	<i>Press Ganey, custom question, using the filter for the sample, Received Date</i>
Pat Exp- HCAPS Nursing Communication Domain	<i>Press Ganey, CMS Reportable Filter, Received date</i>
Pat Exp HCAPS Provider Communication Domain	<i>Press Ganey, CMS Reportable Filter, Received date</i>
Pat Exp -Survey Returned Volumes	<i>Press Ganey, all surveys returned by received/aka processed date, Data refreshed monthly up to 6 months retrospectively</i>
READMIT - CMS COPD Readmissions Rate	<i>Vizient, all payers/age; this data is lagging due to readmissions being a look forward 30-31 days for month prior, typically 3 months behind</i>
READMIT - Post Hospital Follow-up Days	<i>Cerner, avg days post hospital discharge to post hospital appointment made, primary care specific</i>
THROUGHPUT - Admit Dec to ED Depart	<i>BI Tableau Dashboard for throughput using Median ED Admit Decision to depart</i>
THROUGHPUT - ED LOS for ED Discharged Patients	<i>Quality Abstraction, Iris Esquivel, this information is lagging due to clinical quality abstraction needed, typically 1-2 months behind</i>
THROUGHPUT - GeoMean LOS	<i>Vizient, excluding OBSERVED GMLOS >30 days, this information is lagging due to the coding, billing and documentation needed and is typically 2 months behind</i>
THROUGHPUT- LWBS	<i>BI Tableau dashboard - system volumes, to include all patients, Numerator / Denominator calculations</i>

