



**Board of Commissioners of Cook County**

**Technology and Innovation Committee**

**Wednesday, February 8, 2023**

**1:30 PM**

**Cook County Building, Board Room,  
118 North Clark Street, Chicago, Illinois**

**NOTICE AND AGENDA**

There will be a meeting of the Committee or Subcommittee of the Board of Commissioners of Cook County at the date, time and location listed above to consider the following:

**PUBLIC TESTIMONY**

Authorization as a public speaker shall only be granted to those individuals who have registered to speak, with the Secretary, 24 hours in advance of the meeting. To register as a public speaker, go to the meeting details page for this meeting at <https://cook-county.legistar.com/Calendar.aspx> to find a registration link. Duly authorized virtual public speakers may speak live from the County Board Room at 118 N. Clark Street, 5th Floor, Chicago, IL or be sent a link to virtually attend the meeting and will be called upon to deliver testimony at a time specified in the meeting agenda. Authorized public speakers who are not present during the specified time for public testimony will forfeit their allotted time to speak at the meeting. Public testimony must not exceed three minutes; the Secretary will keep track of the time and advise when the time for public testimony has expired. After each speaker has completed their statement, they will be removed from the meeting. Once removed, you will still be able to follow the proceedings for that day at:

<https://www.cookcountyil.gov/service/watch-live-board-proceedings> or in a viewing area at 69 W. Washington Street, 22nd Floor Conference Room B, Chicago, IL. Persons authorized to provide public testimony shall not use vulgar, abusive, or otherwise inappropriate language when addressing the Board; failure to act appropriately; failure to speak to an item that is germane to the meeting, or failure to adhere to the time requirements may result in expulsion from the meeting and/or disqualify the person from providing future testimony. Written comments will not be read aloud at the meeting, but will be posted on the meeting page and made a part of the meeting record.

[23-1339](#)

**COMMITTEE MINUTES**

Approval of the minutes from the meeting of 1/25/2023

[23-1174](#)

Sponsored by: BRIDGET DEGNEN, Cook County Board of Commissioners

**PROPOSED RESOLUTION**

**RESOLUTION REQUIRING A COST-COMPARISON ASSESSMENT AND ACTION PLAN FROM THE BUREAU OF TECHNOLOGY AND BOARD OF REVIEW ON TECHNOLOGY AND SOFTWARE SOLUTIONS**

**WHEREAS**, in 2015 Cook County entered into a \$30 million contract with Tyler Technologies, Inc. (“Tyler Technologies”) to assist the Bureau of Technology (“BoT”) in replacing the County’s 40-year-old mainframe system with an integrated appraisal and tax administration software solution; and

**WHEREAS**, after delays, contract extensions, and monetary increases, in October of 2020, the Cook County Assessor’s Office (“CCAO”), BoT, and Tyler Technologies launched iasWorld’s Phase One, which moved certain CCAO property tax operations away from the County mainframe system. This work was done with notice and input from the three other County offices that operate the County’s property tax operations; the Clerk’s office, the Treasurer’s office and the Board of Review (“BoR”); and

**WHEREAS**, through the years 2023 and 2024, it is expected that the Cook County Clerk’s office and the Cook County Treasurer’s office will migrate its property tax operations to the County’s iasWorld system; and

**WHEREAS**, BoR currently uses its own technology system, OnBase, for its property tax workflow, and BoR maintains OnBase works well for its Office. OnBase uses the mainframe as a data transfer platform to iasWorld; and

**WHEREAS**, in 2022, the CCAO needed to export data from the iasWorld’s system back to the mainframe so the BoR could access it for its appeal process. During the export, there were disruptions due to a breakdown of a parallel set of systems needed to handle the data. The finalization of property assessments to prepare property tax bills was significantly delayed. As a result, Cook County’s property tax bills were mailed approximately five months late, leaving taxpayers confused and frustrated; and

**WHEREAS**, BoR has a preliminary plan to create an integrated automation platform technology to transfer data between OnBase and iasWorld; and

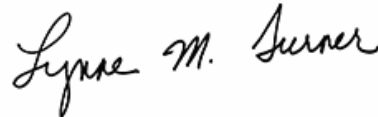
**WHEREAS**, there continues to be robust discussions about the technology solutions needed to avoid future property tax delays, how to efficiently use taxpayer money to support the property tax system while avoiding duplication of technological solutions, and streamline the property tax system using available technology;

**NOW, THEREFORE BE IT RESOLVED**, that the BoR and BoT collaborate to prepare a cost-comparison assessment. The assessment shall analyze the annual cost to the County of operating and maintaining the two above-referenced contracts for OnBase and iasWorld and compare that number with the amount it would cost the County to expand the iasWorld contract to cover BoR operations. In this evaluation, BoR and BoT shall calculate how much time BoR employees spend hand entering/data processing information into OnBase that already exists in iasWorld. The goal of the evaluation is to calculate the price difference, if any, between adding BoR to the current iasWorld contract versus continuing the operations of two separate technology systems; and

**BE IT FURTHER RESOLVED**, the cost-comparison assessment shall also calculate the cost to the County to create an integrated automation platform technology to transfer data between OnBase and iasWorld; and

**BE IT FURTHER RESOLVED**, that BoR and BoT prepare a written report on the cost comparisons described above and prepare an action plan based on the report results. The report and action plan shall be presented by BoR to the Technology and Innovation Committee within 90 days of the enactment of this Resolution.

**Legislative History :** 1/26/23 - Board of Commissioners - refer to the Technology and Innovation Comm



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Secretary

Chair: K. Morrison

Vice-Chair: S. Morrison

Members: Aguilar, Deer, Degnen, Gordon, Miller, Quezada, Trevor