



Monthly Report

to the Cook County Board of Commissioners

June 2020



COOK COUNTY
HEALTH

COVID-19 Overview



Presented to the CCH Board on May 29, 2020



COOK COUNTY
HEALTH

Latest Case Numbers

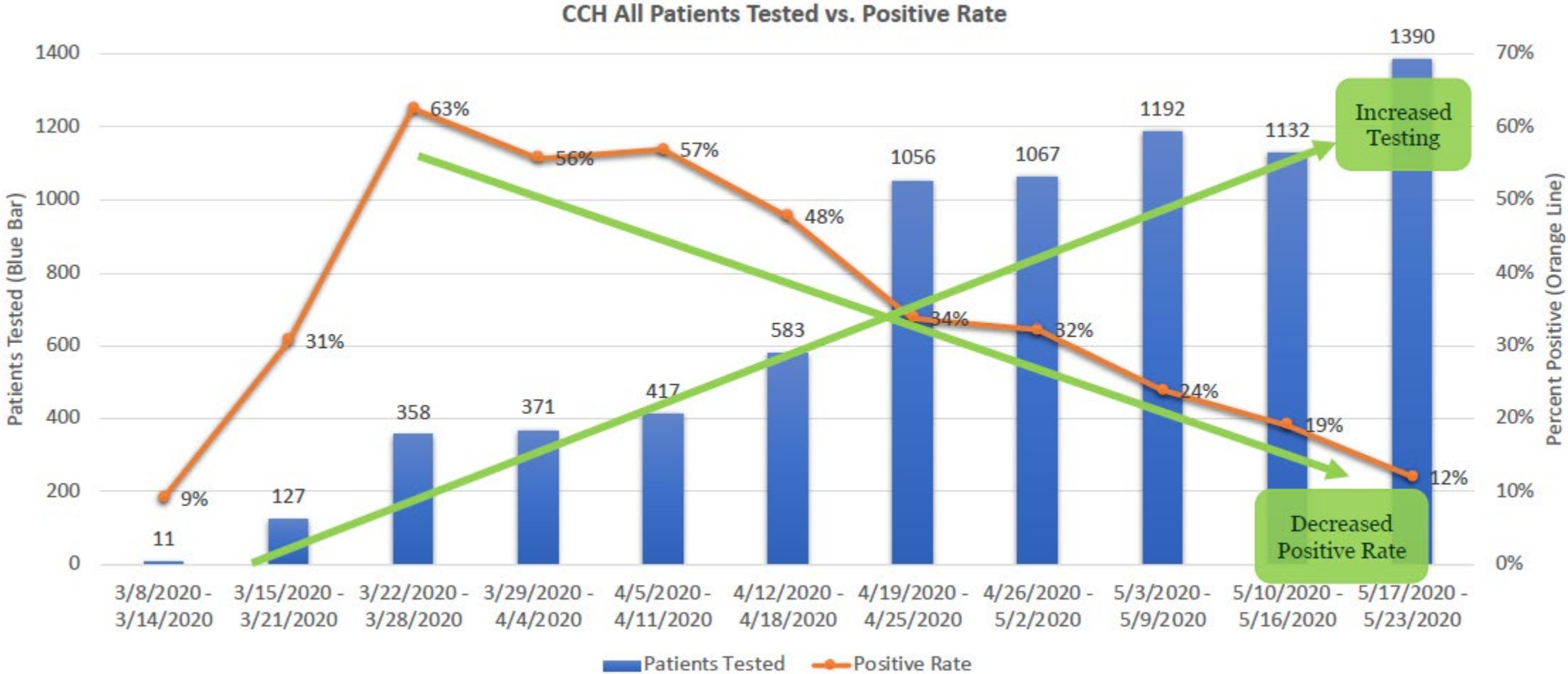
May 26, 2020

	Cases	Deaths
Cook County	73,097	3,324
Illinois (IDPH link)	112,017	4,884
U.S. (CDC link)	1,637,456	97,669
World (WHO link)	5,370,375	344,454

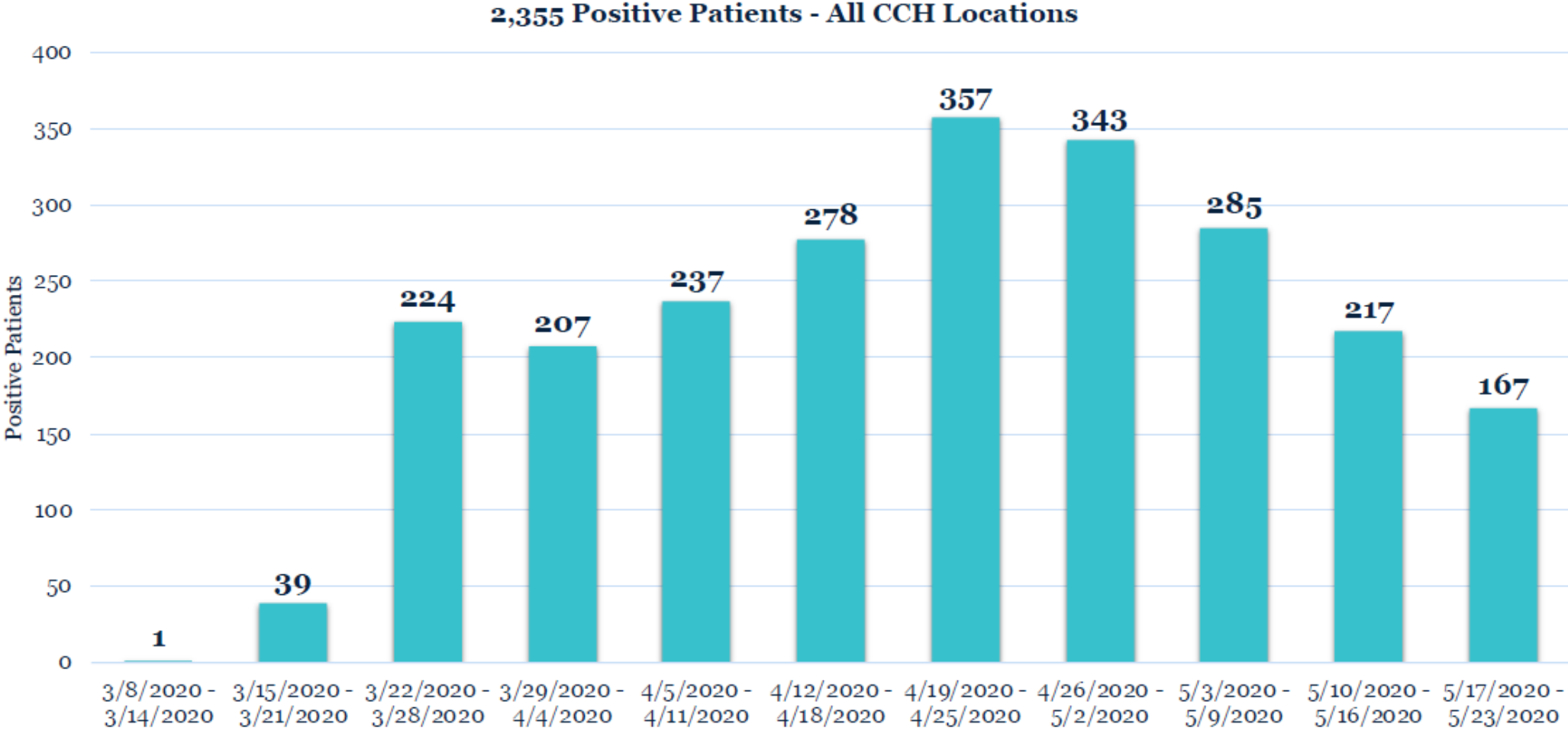


COVID-19 Patient Testing Conducted across all CCH locations

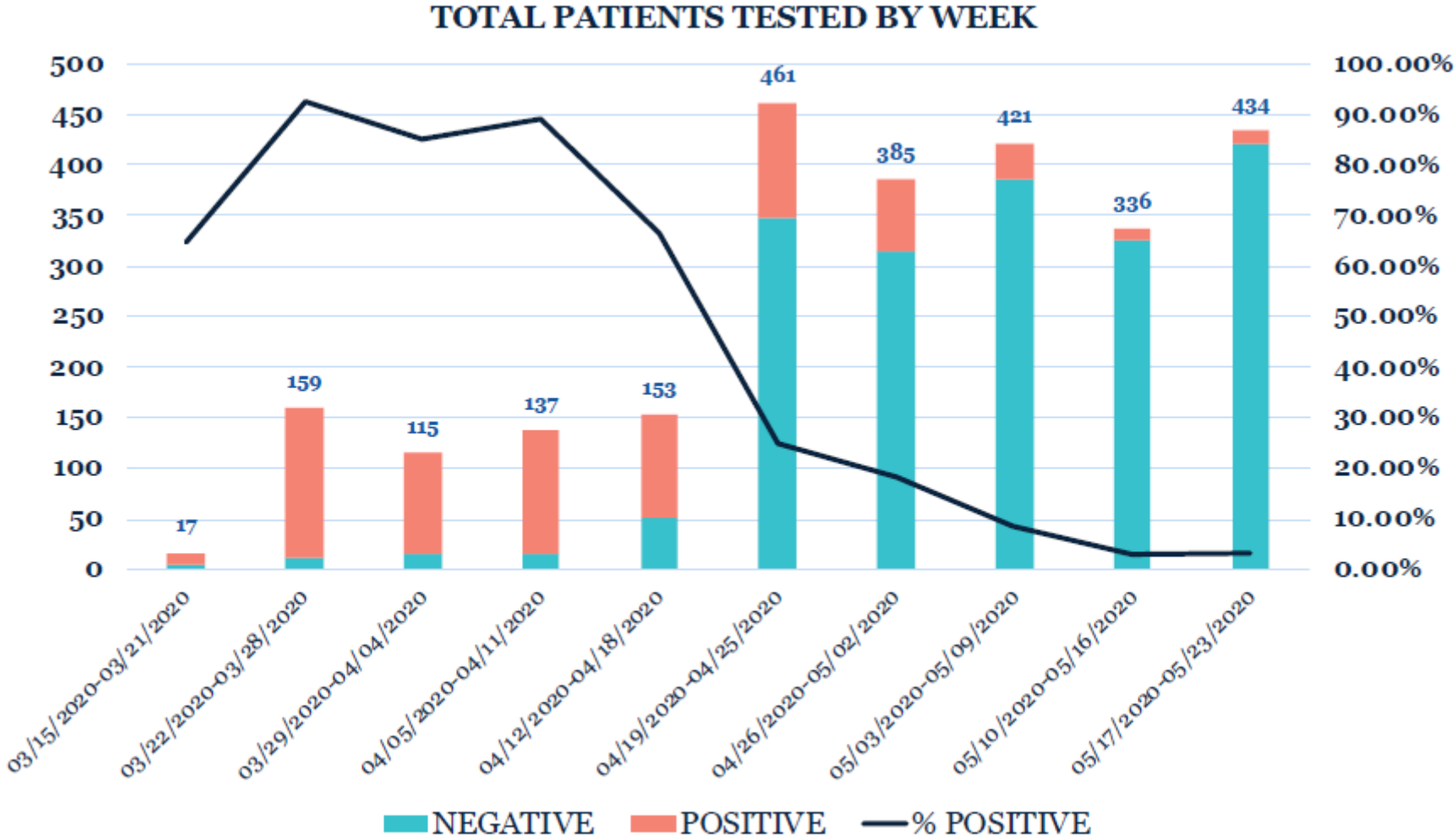
7,704 patients have been tested for COVID through CCH



COVID-19 Positive Patients across all CCH locations



Cermak Testing



Correctional Health: Containment Requires Ongoing Vigilance and Resources

- With enhanced testing that now includes symptomatic, asymptomatic, intake and surveillance testing, the positivity rate of those tested has gone from 97% in March to less than 5% today.
- Since May 8, 30 of the 34 new cases of COVID-19 at Cook County Jail were detected during the intake process.
- As the weather gets warmer and the population rises at the jail, we expect to see more cases coming from the community. Additional areas may need to be opened to accommodate intake housing.

Facility	April 29 Census	May 26 Census	Change
Cook County Jail	4,124	4,260	↑ 136
Juvenile Temporary Detention Center	170	199	↑ 29

- Leadership intends to keep measures in place for the foreseeable future. These strategies will continue to require additional, unbudgeted resources.

Chicago Tribune

Officials see signs COVID-19 is contained at Cook County Jail, while experts caution measures need to remain in place

By [Annie Sweeney](#)
Chicago Tribune | May 26, 2020

...As of last week, fewer than 100 of the 4,000 detainees housed at Cook County Jail had tested positive and were in isolation for COVID-19, down from one-day totals of in early April of nearly 300.

Another key metric for jail and county health officials is the facility's test-positivity rate, which they said has fallen to 6% as testing at the jail as expanded to include both symptomatic and asymptomatic detainees....

...“This is a decline in positivity and that is encouraging, and that does tell you that you are not in an expansion mode,” said Dr. Chris Beyrer a professor of epidemiology at the Johns Hopkins Bloomberg School of Public Health, who also specializes in infectious disease inside prisons. “**These close settings are going to remain places where we have to be hyper-vigilant. ... It is fundamental to this virus: Population density is your enemy.**”...

Staffing and Services at the Jail

- Additional buildings and barracks have been opened to house COVID and suspect COVID patients. Pre-COVID, nine areas required CCH staffing. Today that number is 13 with number 14 likely coming online next week. As census at jail increases, so will the footprint of the jail and the demand for CCH staffing and services.
- Measures to isolate, quarantine and provide as much social distancing will continue for the foreseeable future.
- Illinois Emergency Management Agency allowed CCH to access their agency contract from April 11 – May 8. This has provided between 35 and 75 nurses to assist in caring for Cermak patients. The contract was extended through June 8.
- CCH continues to redeploy various staff to Cermak. Nurse staffing remains our biggest challenge on the jail campus.



Personal Protective Equipment (PPE)

PPE usage March 19 - May 19, 2020 (while hospitals functioning at approximately 50% of pre-COVID capacity and community clinics providing urgent care only)

- 510,258 masks* or 8,648 masks per day
- 128,172 gowns* or 2,172 gowns per day
- 35,120 shoe covers or 595 covers/day
- 46,675 bouffant caps or 791 caps/day

*All types

Supply of PPE continues to be a national challenge. CCH team continues to source PPE beyond existing vendors. Prices are also higher than normal. For example:

Item	CCH Contract Price	Open Market Price
Procedure Masks	\$.0461 each	\$.60
Isolation Gowns	\$.36 each	\$2.25 - \$9.00 each
Shoe Covers	\$.0561 each	\$.51 each

Contract price: negotiated price CCH pays to contracted vendors

Open market price: price CCH pays when contracted vendors do not have supply

Like other hospitals, CCH has implemented CDC guidelines for usage and preservation of supplies. Demand will increase as we phase services back in at the same time the supply chain has not caught up. Efforts are ongoing to educate staff about proper use to ensure that there is sufficient supply when needed.



What's Next: The New Normal

For Patients and Staff

- Pre-procedure COVID-19 testing
- Phase in clinical activity with strategies that allow for social distancing
- Further deploy telemedicine
- Prepare 25+ sites to accommodate social distancing both in clinical and administrative space (physical barriers, elevators, signage, PPE stock, restrict entry points, etc)
- Visitor restrictions will remain in effect
- Phase in administrative staff using appropriate strategies to provide for social distancing (staggered days, shifts, etc)
- Mature teleworking processes for future needs



What's Next: Ambulatory Services Availability

March 16, 2020 – Present:

Telehealth visits

In-person clinic visits provided for urgent services or other medically necessary services

May 11, 2020:

Surgical procedures resumed

Pre-operative clinical visits resumed

June:

Non-surgical procedures resumed

Specialty in-person visits resumed, with social distancing parameters in place

Primary care –in-person visits resumed for high risk patients

Telehealth continues

June:

All primary care resumed, with social distancing parameters in place

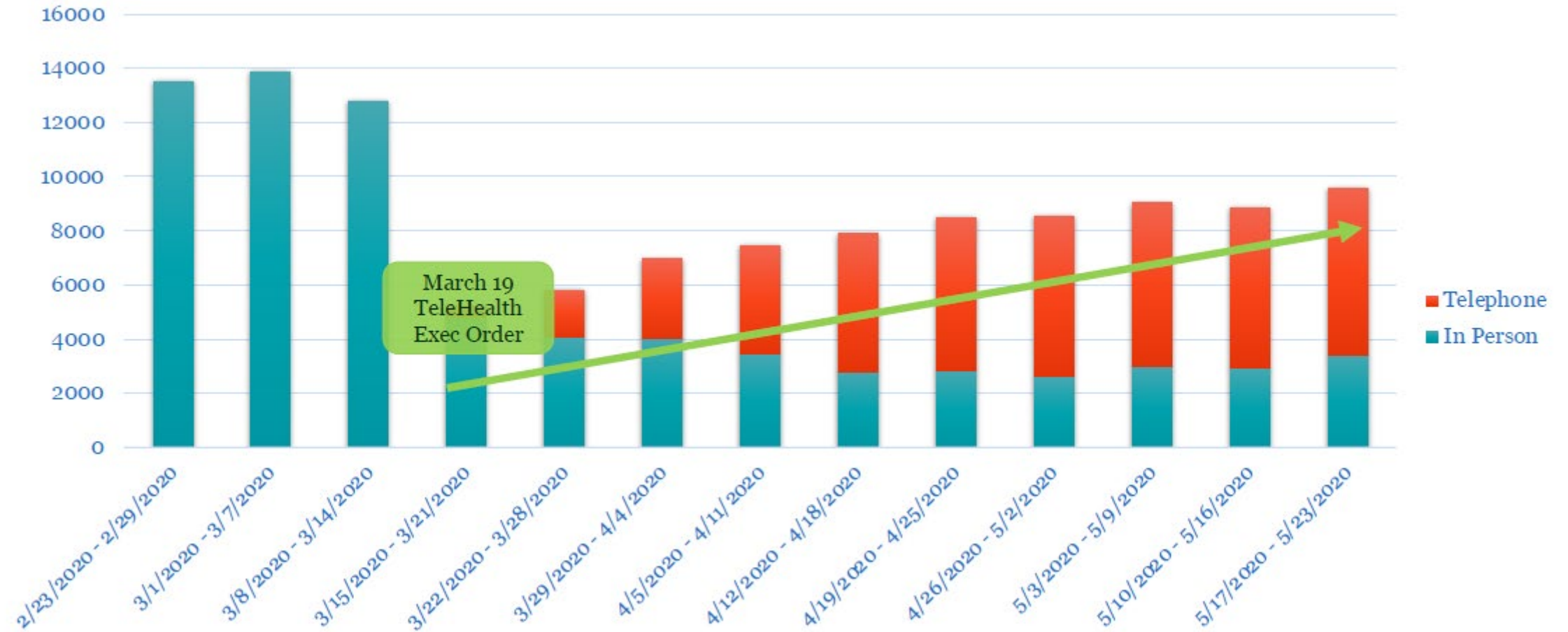


What's Next: Preparations for Resuming Ambulatory Services

- Creation of modified appointment scheduling template to accommodate for social distancing in staff workspaces and clinic waiting rooms
- Inclusion of telehealth visits in the modified appointment scheduling templates to allow for all patients to continue to access care given that not all can be accommodated in clinic
- Creation of tools to manage PPE par stock and waiting room spaces
- Development of new workflows ranging from pre-visit COVID-19 patient screening and testing to telehealth protocols and checklists
- Development of mass patient communication messages to prepare patients for the new normal

What's Next: Leverage Telehealth Success

44,335 telephone visits have been completed through ACHN



What's Next: Contact Tracing

Centers for Disease Control and Prevention

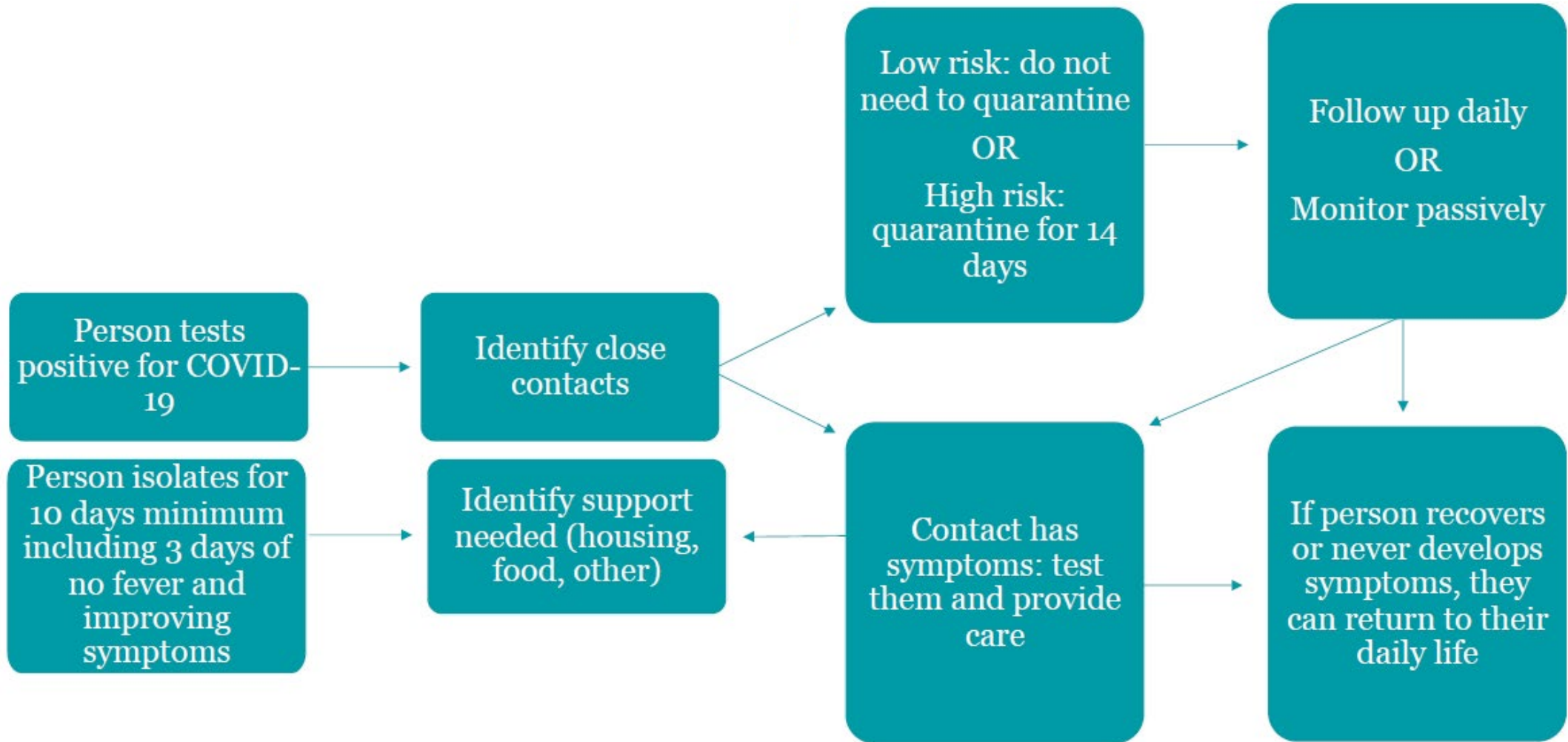
Contact tracing, a core disease control measure employed by local and state health department personnel for decades, is a key strategy for preventing further spread of COVID-19. **Communities must scale up and train a large contact tracer workforce and work collaboratively across public and private agencies to stop the transmission of COVID-19.**

Certain core principles of contact tracing must always be adhered to:

- Contact tracing is part of the process of supporting patients with suspected or confirmed infection.
- In contact tracing, public health staff work with a patient to help them recall everyone with whom they have had close contact during the timeframe while they may have been infectious.
- Public health staff then warn these exposed individuals (contacts) of their potential exposure as rapidly and sensitively as possible.
- To protect patient privacy, contacts are only informed that they may have been exposed to a patient with the infection. They are not told the identity of the patient who may have exposed them.
- Contacts are provided with education, information, and support to understand their risk, what they should do to separate themselves from others who are not exposed, monitor themselves for illness, and the possibility that they could spread the infection to others even if they themselves do not feel ill.
- Contacts are encouraged to stay home and [maintain social distance](#) from others (at least 6 feet) until 14 days after their last exposure, in case they also become ill. They should monitor themselves by checking their temperature twice daily and watching for cough or shortness of breath. To the extent possible, public health staff should check in with contacts to make sure they are self-monitoring and have not developed symptoms.



What's Next: Contact Tracing



What's Next: Contact Tracing

Time is of the essence

Cook County Department of Public Health (CCDPH)

- CCDPH has been using an existing pool of 30 staff to conduct contact tracing. CCDPH leadership estimates as many as 400 contact tracers will be needed in suburban Cook County.
- \$40M from state has been awarded for contact tracing activities (infrastructure, staffing, housing, etc). These funds will get us started.
- Leadership is working through a plan that will require out-of-the-box thinking to get tracers in place quickly. Our routine hiring process will not work in time to mitigate predicted resurgence.

Cook County Health

- As CCH phases back services, it is expected that new cases will be identified. As required, we will refer to appropriate health department but the circumstances may lead to CCH staff conducting limited and targeted contact tracing to quickly alert/screen immediate household contacts. This will require us to train existing staff.

COVID-19 Comparisons

May 26, 2020

- Cook County has the highest number of confirmed COVID-19 cases and the 4th highest number of deaths compared to other counties in the U.S.
- Illinois has the 3rd highest number of confirmed cases and 6th highest number of deaths compared to other states.
- The state is 8th in terms of cases per 100,000 population and 10th in terms of deaths per 100,000 population.
- The fatality rate is 4.55% in Cook County and 4.36% in Illinois.



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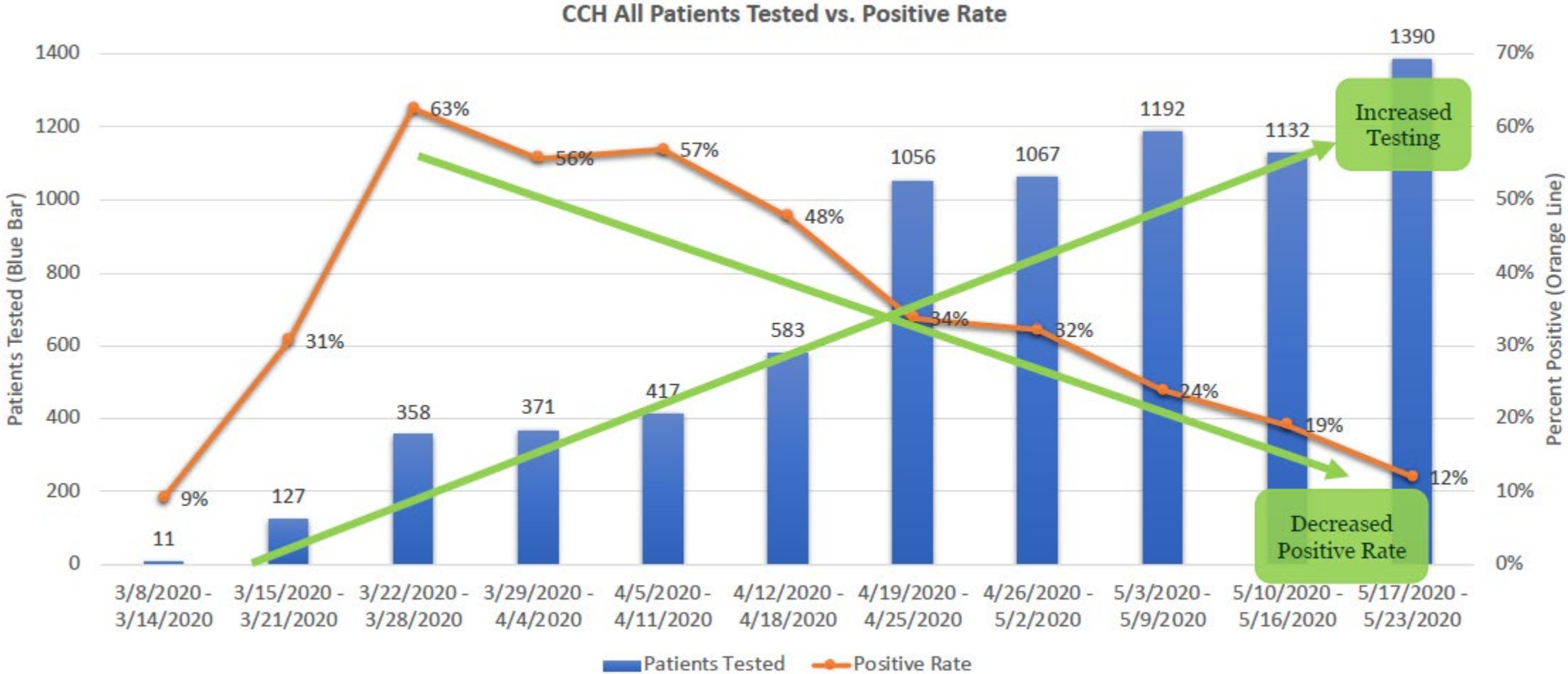
COVID-19 at CCH



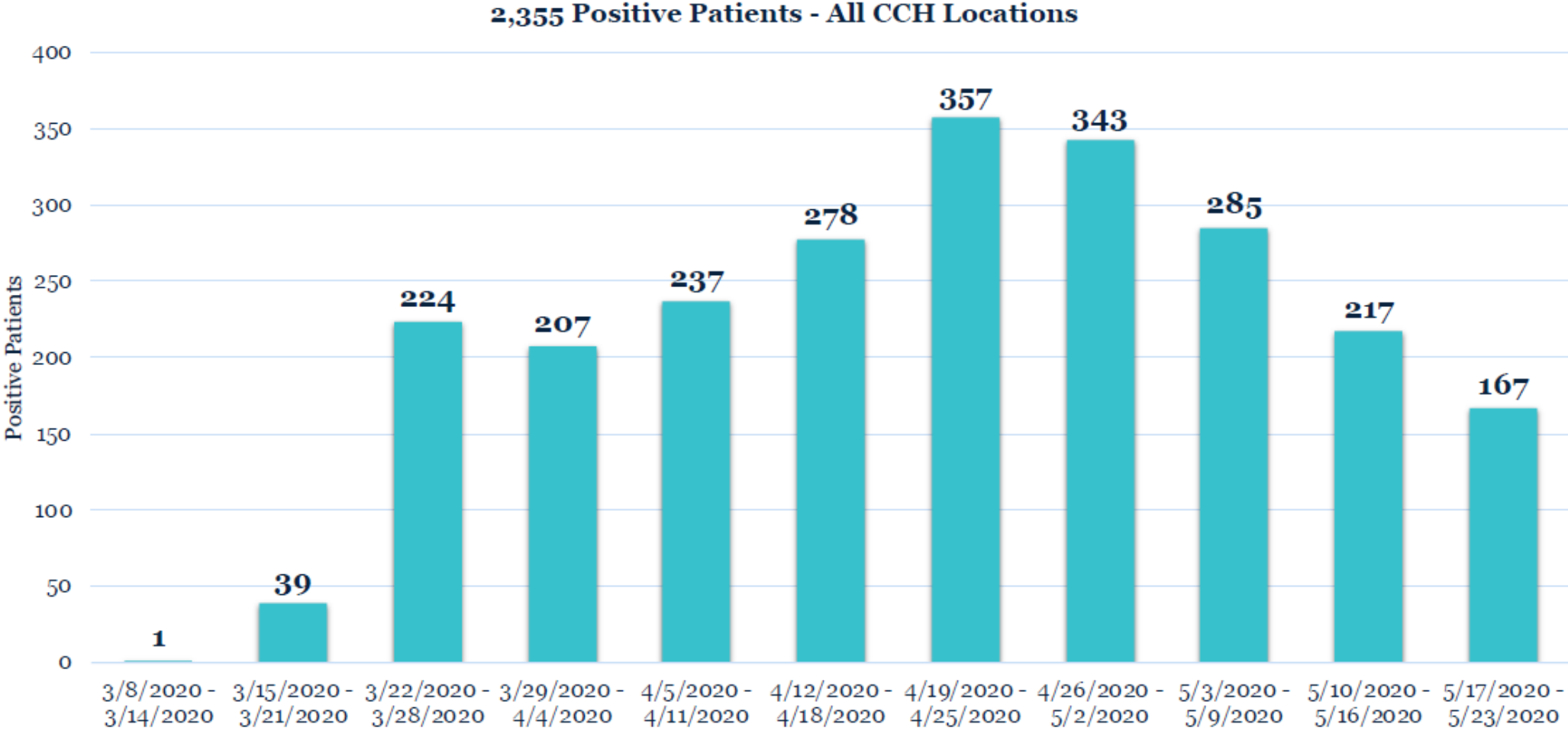
COOK COUNTY
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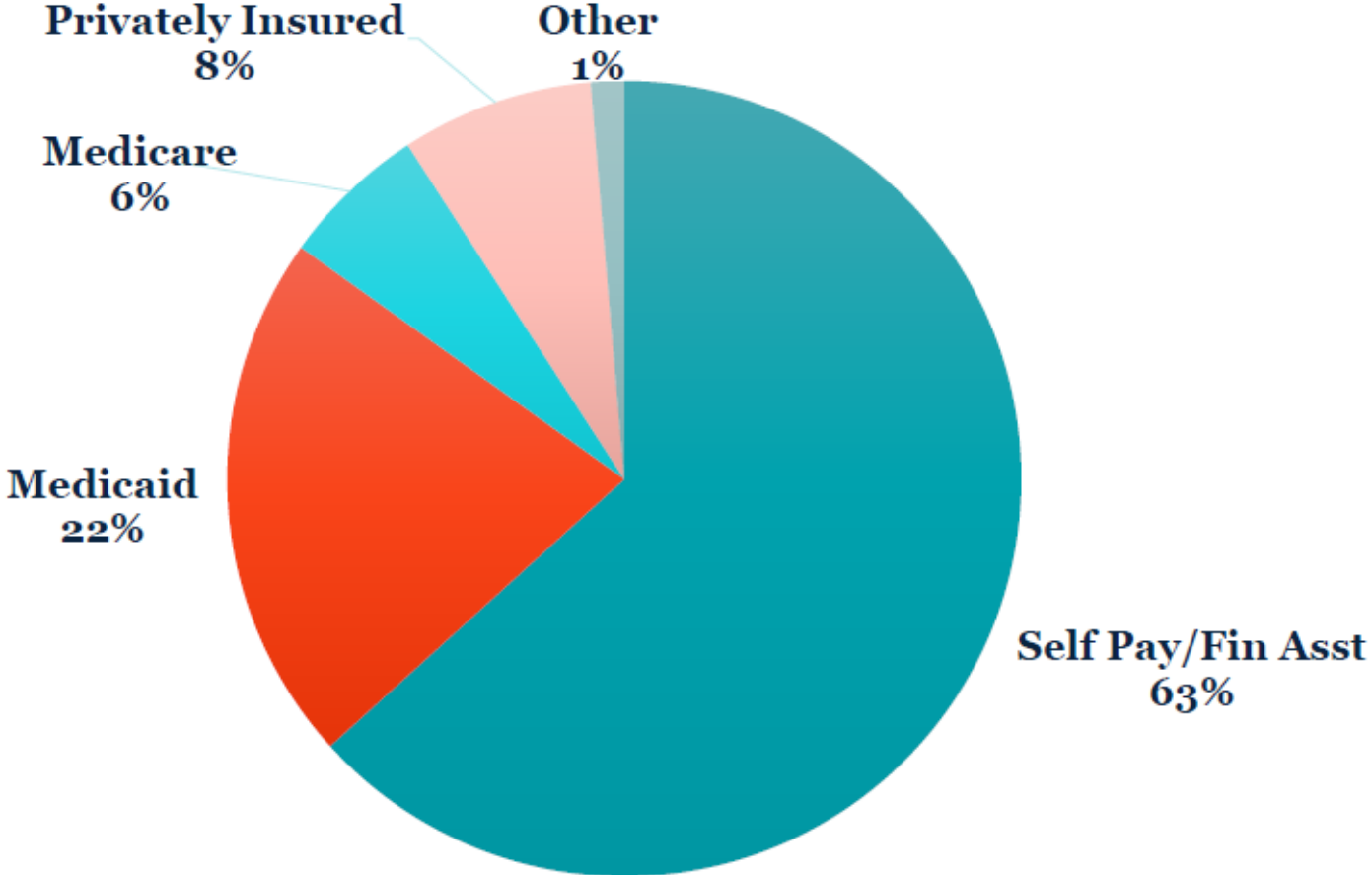
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COVID-19 Positive Patients across all CCH locations



COVID-19 Positive Payor Mix



■ Self Pay/Fin Asst ■ Medicaid ■ Medicare ■ Privately Insured ■ Other

Patient Testing

All Testing Thru 5/26/20

Gender	%
Female	33%
Male	67%

Age Group	%
0-20	10%
21-40	38%
41-64	43%
65 +	9%

Positives Only

Gender	%
Female	34%
Male	66%

Age Group	%
0-20	5%
21-40	34%
41-64	51%
65 +	9%

Patient Testing

All Testing Thru 5/26/20

Race	%
African/American	55%
American Indian/Alaska Native	3%
Asian	1%
Other/Multiple/Unknown	11%
White	30%

Ethnicity	%
Hispanic/Latino/Spanish Origin	28%
Non-Hispanic/Latino/Spanish Origin	72%

Positives Only

Race	%
African/American	42%
American Indian/Alaska Native	6%
Asian	1%
Other/Multiple/Unknown	17%
White	35%

Ethnicity	%
Hispanic/Latino/Spanish Origin	35%
Non-Hispanic/Latino/Spanish Origin	65%

Due to rounding, totals may not equal 100.

Deaths

Thru 5/26/2020

Gender	%
Female	33%
Male	67%

Age Group	%
0-20	0%
21-40	6%
41-64	59%
65+	35%

Race	%
African American/Black	35%
Other/Unknown	32%
White	33%

Ethnicity	%
Hispanic/Latino/Spanish Origin	60%
Non-Hispanic/Latino/Spanish Origin	40%



COVID-19 Clinical Trials and Studies at CCH

Convalescent Plasma Therapy to Treat COVID-19 Patients

While no drug treatment for COVID-19 has been approved by the Food and Drug Administration, the U.S. Government is supporting a national Expanded Access Program to provide convalescent plasma to patients in need. Cook County Health began using the therapy in early May. John H. Stroger, Jr. Hospital joins more than 2,000 sites nationwide that are using convalescent plasma on COVID-19 patients. Plasma in recovered COVID-19 patients contains antibodies that may help fight the disease in those currently battling. Transfusing plasma containing these antibodies to severely sick patients could give their immune system additional resources to fight off the infection.

Post COVID-19 Study

Infectious disease experts from the Ruth M. Rothstein CORE Center at Cook County Health has launched a new trial called the ACCELERATED study to try to find new breakthrough therapies for COVID-19 treatment and prevention. Individuals who have recovered from COVID-19 are a vital resource in this effort. Medical experts from Cook County Health are collaborating with an international group of researchers to identify staff who have recovered from COVID-19 to take part in this study, which involves a one-time blood draw and brief online survey done eight to 10 weeks after illness onset.

COVID-19 Clinical Trials and Studies at CCH

CCH Simulation Center Testing Portable, Low-Cost Ventilator to Fight COVID-19

Medical experts from the Simulation Center at Cook County Health has partnered with a team of physicists and engineers from Fermilab to help test a newly developed ventilator, which is in the final stages of emergency FDA approval. Cook County Health is one of only two medical institutions in the U.S. and one of only a handful in the world to help test the technology. The MVM is being tested at CCH utilizing the most advanced technology breathing simulator called the ASL 5000 Lung Solution. The ASL 5000 lung simulator can receive a ventilator in any mode at almost any range and can transmit real life feedback to the ventilator. This allows for accuracy in testing ventilators prior to patient use. The ASL 5000 can simulate almost any type of lung disease and help medical providers with the best ways to treat it.

North American COVID-19 ST-Segment Elevation Myocardial Infarction Registry (NACMI)

Any COVID-19 positive patients or persons under investigation (PUI) with ST-Segment Elevation or new-onset left bundle branch block with a clinical correlate of myocardial ischemia (chest pain, dyspnea, cardiac arrest, hemodynamic instability) will be enrolled. The data will be compared to an age and gender-matched control population from the existing Midwest STEMI Consortium, which is a large (>15,000), prospective multi-center registry of consecutive STEMI patients. CCH believes this registry has the potential to provide critically important time-sensitive data to inform the management and treatment guidelines applicable to COVID-19 patients.

COVID-19 Clinical Trials and Studies at CCH

Cook County Health First in Illinois and One of Six in the U.S. to Investigate Hydroxychloroquine in Conjunction with and without Azithromycin in Non-Hospitalized Patients

Cook County Health is one of six sites participating in a clinical trial investigating whether hydroxychloroquine, a commonly used antimalarial and autoimmune drug, can prevent disease progression among mildly symptomatic patients with COVID-19. Along with the University of Washington, Boston Medical Center, NYU Langone Health, SUNY Upstate Medical University and Tulane University, Cook County Health infectious disease experts will look at the effectiveness of the widely discussed drug hydroxychloroquine in conjunction with and without azithromycin to prevent hospitalizations in less severe COVID-19 patients, as well as decrease lung infections, in a randomized placebo-controlled trial. The study is funded by the Bill & Melinda Gates Foundation through the University of Washington.

Cook County Health Leads First Studies for COVID-19 Drug Treatment in Illinois

Cook County Health is one of only three medical centers in Chicago and one of 50 major medical centers worldwide leading two different studies. Both are phase III, randomized trials looking at the safety and efficacy of a potential drug treatment for patients diagnosed with either moderate or severe COVID-19. The antiviral drug known as remdesivir has been used to treat patients diagnosed with Ebola, as well as animals with the Middle East respiratory syndrome (MERS) and severe acute respiratory syndrome (SARS) – categorized as other coronaviruses. The moderate COVID-19 study will look at three treatment groups. One treatment group will be given remdesivir for five days and the other will be given the drug for a 10-day period. The third group will serve as a control group. All treatment groups will receive standard of care therapy. The second study focuses on patients with severe COVID-19. Patients will receive remdesivir for a 10-day period, and some may receive a five-day course of the drug. The study is funded by Gilead Sciences Inc., the drugmaker of remdesivir.



CCH Partners and Guidance

- The US Centers for Disease Control & Prevention are the foremost public health authority in the U.S.
- The Illinois Department of Public Health is the state agency that grants CCDPH their authority.
- Stroger, Provident and Cermak sit within the authority of the Chicago Department of Public Health.
- The CCH Infection Control team has taken the internal lead.
- Office of the President, Cook County Government
- Cook County Department of Emergency Management and Regional Security
- Cook County Bureau of Human Resources
- Illinois Emergency Management Agency

CCH Planning and Service Changes

Since January, and following state and federal guidance, CCH has implemented strategies to prepare for COVID-19 impact, reduce spread and preserve health of staff:

- Declared Internal Disaster to initiate Hospital Incident Command Structure (NICS)
- Ongoing training and education of CCH staff
- Built internal testing capacity
- Cancelled elective procedures and surgeries
- Conducting as many ambulatory visits as appropriate telephonically
- Reaching out to patients proactively on health issues, prescription refills, COVID symptoms, etc
- Instituted visitor restrictions
- Instituted work from home protocols, technology tools and procedures for staff
- Redeployed staff to areas of need
- Developed employee testing protocols and procedures
- Modeled and planned for surge across organization (identify units for transition, create COVID specific care teams, staffing considerations, supplies, etc)
- Universal masking for all staff, patients and approved visitors
- Assessing all facilities and implementing strategies for the “new normal”



Testing at CCH

- Thru March 31: Initial testing done through the state lab and based on state guidance
- March 20: CCH engaged external lab to process tests
- March 26: CCH began employee drive thru testing at Stroger
- March 30: CCH began employee drive thru testing at Provident
- March 31: CCH instituted in-house testing with 24 hour turn-around
- April 13: Drive thru testing available at Provident for CCH patients with CCH physician order
- April 20: Drive thru testing available at Stroger for CCH patients with CCH physician order

COVID-19 at Cermak Health Services

Cook County Jail and the Juvenile Temporary Detention Center (JTDC)



COOK COUNTY
HEALTH

Correctional Health: Containment Requires Ongoing Vigilance and Resources

- With enhanced testing that now includes symptomatic, asymptomatic, intake and surveillance testing, the positivity rate of those tested has gone from 97% in March to less than 5% today.
- Since May 8, 30 of the 34 new cases of COVID-19 at Cook County Jail were detected during the intake process.
- As the weather gets warmer and the population rises at the jail, we expect to see more cases coming from the community. Additional areas may need to be opened to accommodate intake housing.

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Officials see signs COVID-19 is contained at Cook County Jail, while experts caution measures need to remain in place

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...“This is a decline in positivity and that is encouraging, and that does tell you that you are not in an expansion mode,” said Dr. Chris Beyrer a professor of epidemiology at the Johns Hopkins Bloomberg School of Public Health, who also specializes in infectious disease inside prisons. “**These close settings are going to remain places where we have to be hyper-vigilant. ... It is fundamental to this virus: Population density is your enemy.**”...

Containment Requires Ongoing Vigilance

Cermak planning began in January. CDC Guidance issued in May.

BOX. COVID-19 guidance for correctional and detention facilities

Prepare for COVID-19

- Update an emergency plan for COVID-19 response
- Coordinate with local public health department and other correctional and detention facilities
- Require that staff members and visitors stay home if ill, and consider suspending in-person visitation
- Ensure access to soap at no cost to encourage frequent handwashing
- Plan for how space will be used to medically isolate and care for ill persons and to quarantine close contacts
- Plan for potential staff member shortages
- Train staff members to safely use personal protective equipment
- Enhance facility cleaning and disinfection

Prevent introduction of COVID-19 into facilities from the community

- Limit nonmedical transfers into and out of the facility
- Screen all new entrants, staff members, and visitors for symptoms before they enter the facility
- Assign staff members to consistent locations to limit movement between facility areas
- Encourage daily use of cloth face coverings by incarcerated or detained persons and staff members
- Use multiple physical distancing strategies (e.g., sleep head to foot, stagger meals and showers, reduce the number of persons allowed in a common area at one time, suspend group gatherings*)
- Regularly communicate with staff members and incarcerated or detained persons about COVID-19 and how they can protect themselves and others

Manage COVID-19 in facilities

- Activate emergency plan and notify public health officials
- Medically isolate ill persons and quarantine close contacts
- Evaluate ill persons for underlying medical conditions that would increase their risk for severe illness from COVID-19,[†] and provide necessary care on-site or transfer to a health care facility
- Incorporate screening for COVID-19 symptoms into release planning[‡]
- Continue activities from preparation and prevention phases

Abbreviation: COVID-19 = coronavirus disease 2019.

*Other suggestions available in full corrections guidance. <https://www.cdc.gov/coronavirus/2019-ncov/community/correction-detention/guidance-correctional-detention.html>.

[†]Asthma, chronic lung disease, diabetes, serious heart conditions, chronic kidney disease being treated with dialysis, severe obesity, age ≥65 years, immunocompromising conditions, and liver disease. <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/groups-at-higher-risk.html>.

[‡]Additional guidance on SARS-CoV-2 testing in correctional and detention facilities will be provided as testing becomes more widely available and strategies are developed to assist facilities in using test results to inform their operational efforts to reduce transmission risk.

COVID-19 in Correctional and Detention Facilities — United States, February–April 2020

Early Release

Summary

What is already known about this topic?

Correctional and detention facilities face challenges in controlling the spread of infectious diseases because of crowded, shared environments and potential introductions by staff members and new intakes.

What is added by this report?

Among 37 jurisdictions reporting, 22 (60%) reported at least one confirmed COVID-19 case among incarcerated persons or staff in correctional and detention facilities. As of April 23, 2020, there were 68 deaths among incarcerated persons and 15 deaths among staff members.

What are the implications for public health practice?

Prompt identification and isolation of persons with COVID-19, application of prevention measures, and communication with staff members and incarcerated or detained persons are critical to controlling the spread of COVID-19 in these facilities.

An estimated 2.1 million incarcerated persons in the United States are housed in approximately 5,000 correctional and detention facilities. Many jurisdictions are reporting COVID-19 cases among incarcerated persons and staff members. Such outbreaks are challenging to control because of crowded, shared environments and potential introductions by staff members and new intakes. Prompt identification and isolation of persons with COVID-19, application of prevention measures, and communication with staff members and incarcerated or detained persons are critical to controlling the spread of COVID-19 in these facilities. This analysis provides the first reported laboratory-confirmed COVID-19 cases in correctional and detention facilities in the United States. On the basis of the proportion of incarcerated persons tested who were found to have COVID-19, it is estimated that approximately one-half of incarcerated persons in the United States might be an important source of COVID-19 introduction into correctional and detention facilities.

These authors contributed equally to this work. All authors contributed equally to this work. All authors contributed equally to this work.

32 jurisdictions reporting COVID-19 cases among incarcerated persons or staff members as of April 23, 2020. Median number of cases in each jurisdiction was 1.

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settings such as correctional and detention facilities. Additional strategies, including physical distancing, movement restrictions, use of cloth face coverings, intensified cleaning, infection control training for staff members, and disinfection of high-touch surfaces in shared spaces are recommended to prevent and manage spread within correctional and detention facilities (Box). Some jurisdictions have implemented decompression strategies to reduce crowding, such as reducing or eliminating

Early Release

TABLE. COVID-19 among incarcerated and detained persons and correctional and detention facility staff members — 32 U.S. state and territorial health department reporting jurisdictions,* January 23–April 23, 2020[†]

Characteristic	No. (No. of cases among incarcerated persons or staff members)
Facilities reporting at least one confirmed COVID-19 case among incarcerated or detained persons or staff members	22 (60)
COVID-19 cases among incarcerated or detained persons	229 (33)
COVID-19-associated deaths among incarcerated or detained persons	68 (10)
COVID-19 cases among facility staff members	15 (2)
COVID-19-associated hospitalizations among facility staff members	7 (1)
COVID-19-associated deaths among facility staff members	15 (2)

* Jurisdictions reporting at least one laboratory-confirmed COVID-19 case among incarcerated or detained persons or staff members. [†] Data provided to CDC during April 23–26, 2020.

BOX. COVID-19 guidance for correctional and detention facilities

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- Incorporate screening for COVID-19 symptoms into release planning[‡]
- Continue activities from preparation and prevention phases

Abbreviation: COVID-19 = coronavirus disease 2019. *Other suggestions available in full corrections guidance. <https://www.cdc.gov/coronavirus/2019-ncov/community/correctional-detention/guidance-correctional-detention.html>. [†]Asthma, chronic lung disease, diabetes, serious heart conditions, chronic kidney disease being treated with dialysis, severe obesity, age ≥65 years, immunocompromising conditions, and liver disease. <https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/groups-at-higher-risk.html>. [‡]Additional guidance on SARS-CoV-2 testing in correctional and detention facilities will be provided as testing becomes more widely available and strategies are developed to assist facilities in using test results to inform their operational efforts to reduce transmission risk.



Cermak Strategies

Congregate Settings Pose Unique Challenges

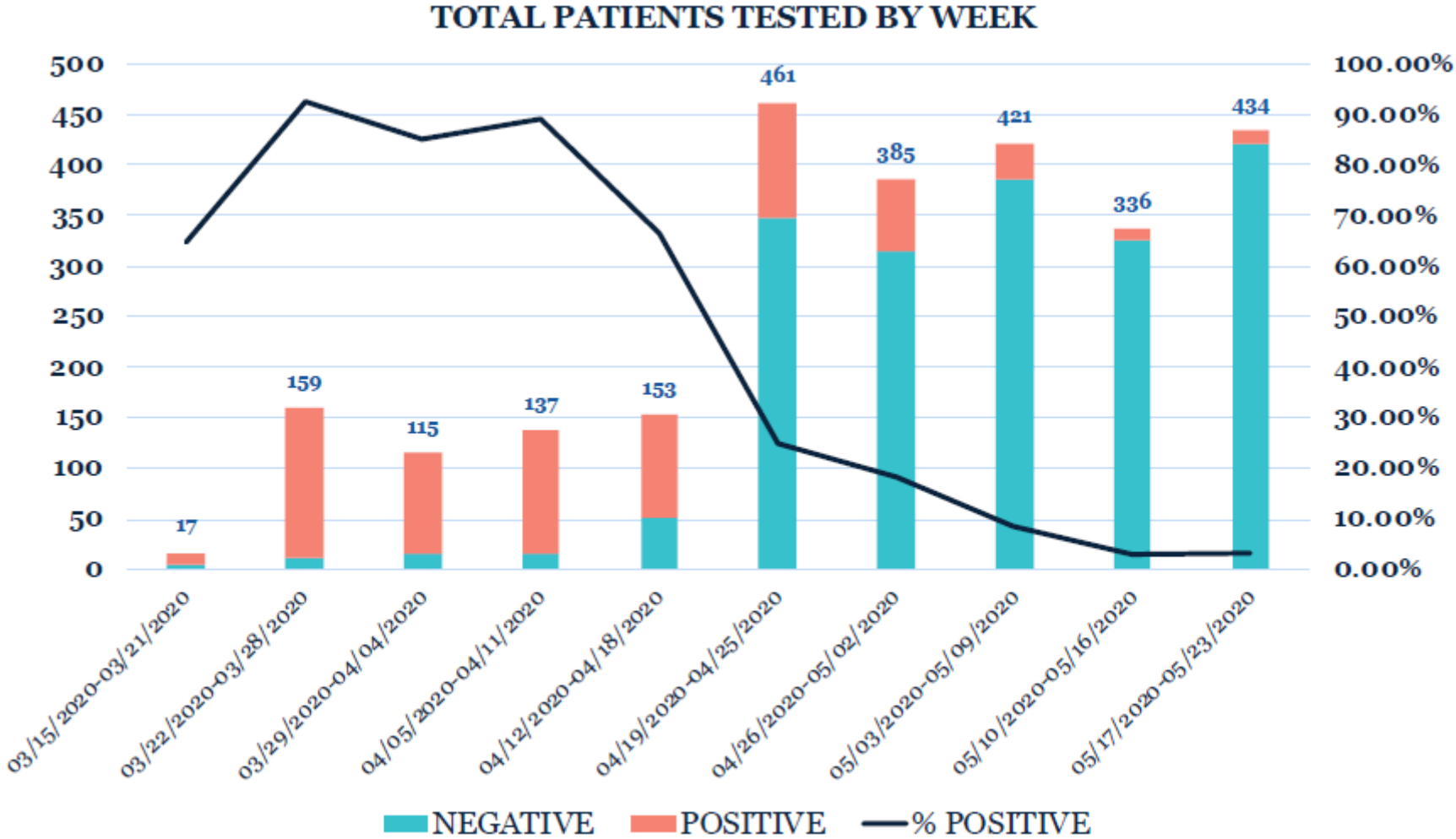
Cermak Health Services began planning for this rapidly evolving pandemic in January. Working under the guidance of the Chicago Department of Public Health and CCH's Infection Control team, and in addition to existing infection control practices, a number of additional measures have been implemented in response to COVID-19 at the jail including:

- Educating employees and detainees at the jail about COVID-19, its symptoms and prevention methods;
- Screening and testing/retesting incoming detainees for symptoms of COVID-19 and separation housing prior to introduction into the general population;
- Quarantining areas where symptomatic patients originated or where exposure may have occurred;
- Providing PPE and PPE training to staff;
- Monitoring patients for early signs of change in condition;
- Isolating and testing patients with Influenza-Like-Illness (ILI) for flu and COVID-19;
- Isolating all COVID-19 confirmed and suspect cases and providing around-the-clock staffing to monitor isolation areas;
- Implementing and adapting as many of non-medical interventions as possible like shelter in place and social distancing which included opening buildings and the barracks to accommodate space needs;
- Surveillance testing;
- Decentralized many services to restrict movement;
- Observed handwashing during medication pass;
- Masking all staff and providing masks to all detainees

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Cermak Testing



Staffing and Services at the Jail

- Additional buildings and barracks have been opened to house COVID and suspect COVID patients. Pre-COVID, nine areas required CCH staffing. Today that number is 13 with number 14 likely coming online next week. As census at jail increases, so will the footprint of the jail and the demand for CCH staffing and services.
- Measures to isolate, quarantine and provide as much social distancing will continue for the foreseeable future.
- Illinois Emergency Management Agency allowed CCH to access their agency contract from April 11 – May 8. This has provided between 35 and 75 nurses to assist in caring for Cermak patients. The contract was extended through June 8.
- CCH continues to redeploy various staff to Cermak. Nurse staffing remains our biggest challenge on the jail campus.

COVID-19 at Cook County Department of Public Health



COOK COUNTY
HEALTH

Current status of COVID19

Numbers as of 5/25/2020

- 30,130 cases / 1,369 deaths Suburban Cook County
- 42,967 cases /1,955 deaths Chicago
- 112,017 cases /4,884 deaths Illinois
- 159 congregate settings in suburban Cook County, such as long term care facilities, reporting one or more confirmed cases



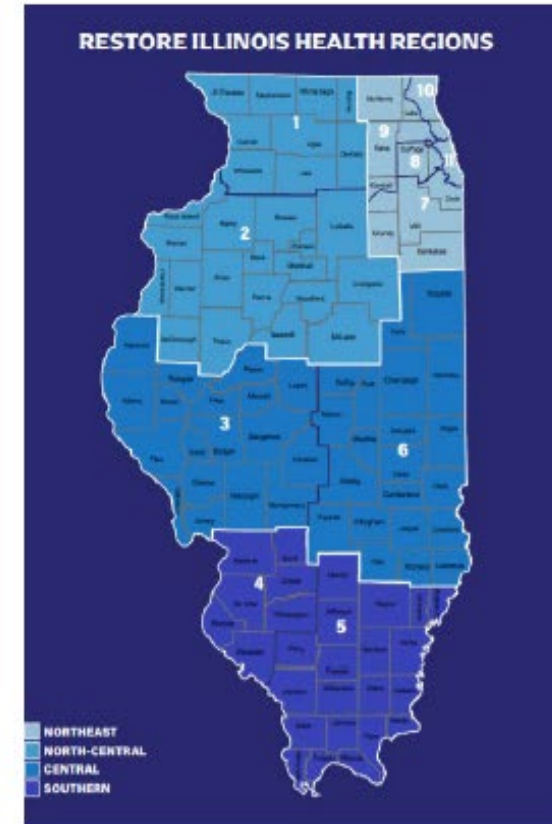
Restore Illinois

4 Regions, 5 Phases Currently in Phase 2



www.dph.illinois.gov/

- Cook County is in the Northeast Region
- All regions of the state on target to move to Phase 3 at the end of May



COOK COUNTY
HEALTH



Cook County ^{OFFICE}
Public Health
Promoting health. Preventing disease. Protecting lives.

Restore IL metrics

What are we monitoring?

- Positivity rate for the region
- Stability of decrease in COVID-19 hospital admissions
- Hospital resource availability (i.e. ICU beds and ventilators)

Northeast Region (EMS Regions 7-11)



CCDPH response activities

Project Hope

- Partnership among CCDPH, Chicago Department of Health, the Illinois Department of Public Health, and Project Hope.
- Project Hope is an international non-profit development and relief organization concentrated on health support.
- Technical mentorship program - provides intensive on-site infection prevention and control.
 - Review of cleaning protocols,
 - Guidance on the proper use and disposal of personal protective equipment,
 - on-site supervision and monitoring;
 - the development and implementation of risk mitigation and improvement plans; and
 - follow-up visits to help facilities adjust plans as needed, to ensure they continue to address and reduce COVID-19 infection among residents and staff.
- 20 long-term care facilities in suburbs and 20 in Chicago with high burden of infection, and in underserved communities.



CCDPH response activities

Contact Tracing Plans

- Funding:
 - IDPH grant of \$40 million
 - CARES Act
 - philanthropy
- Tracing workforce will reflect the communities they serve.
- Leadership: Master's Level, experienced Epidemiologist and Program Coordinator.
 - Disease Investigation Supervisors oversee frontline tracer teams composed of Case Investigators, Contact Tracers, and Care Resource Coordinators

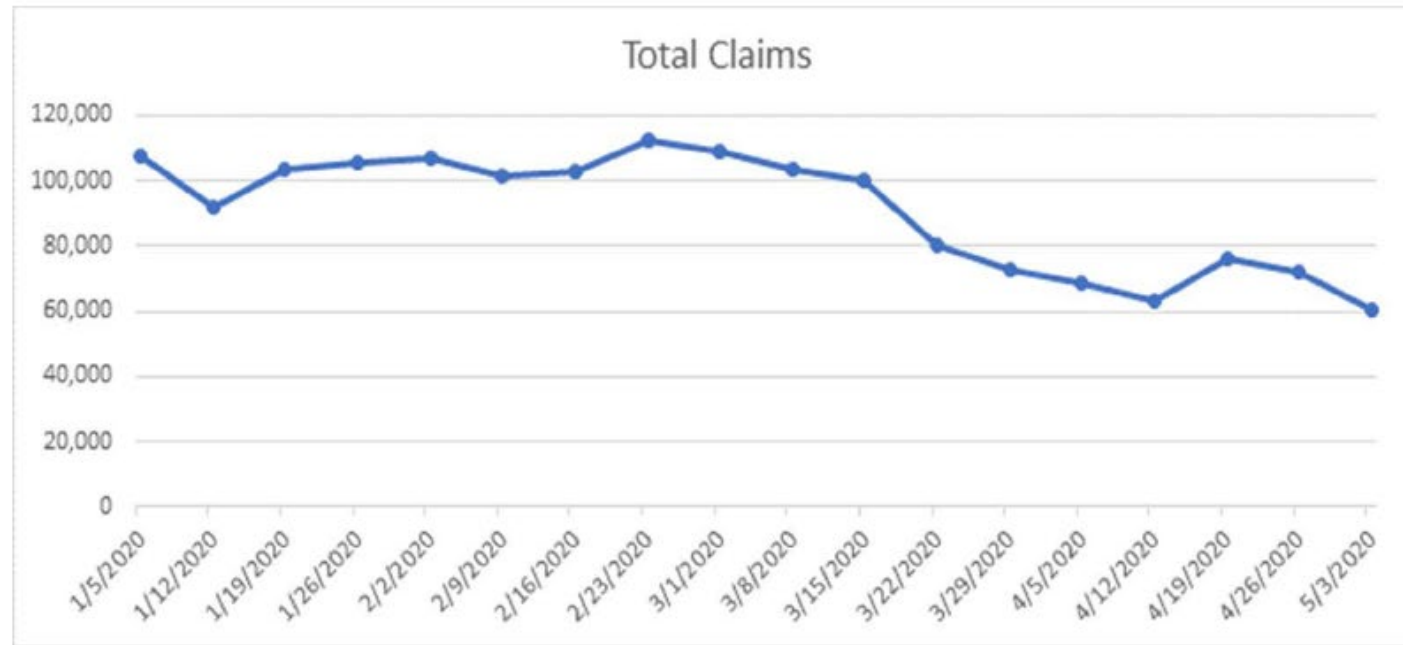
Financial Impact of COVID-19



COOK COUNTY
HEALTH

COVID-19 Potential Impact on Patient Fees

- Since March 15, 2020, gross revenues (charges) have declined by 40%; charges related to uninsured patients have declined by 50%.
- CountyCare has experienced a 35% decline in claims.



COVID-19 Potential Impact

Revenue and Expense COVID 19 Impact Projected through June

- At least a \$75-\$100 million revenue loss, due to 40% decline in charges
- Estimated \$10 to \$15 million supply/equipment/registry impact projected
- Overtime impact \$8 to \$12 million projected
- Regular time re-directed to COVID 19 activities being calculated



COVID-19 Potential Impact

Financial Assistance Received in April/May*:

- ✓ \$7.1 million earmarked for CCH from Medicare formula
- ✓ \$11.1 million received to help offset revenue loss
- ✓ \$9.35 million monthly DSH FMAP funds received for Jan-May
- ✓ \$900k crisis grant awarded to CCDPH
- ✓ \$59 million distribution for number of COVID 19 positive patients
- ❑ \$28 million in advance Medicare received for cash flow (will pay back)

COVID-19 Potential Impact

Financial Assistance In Progress

- DSH FMAP through June
- Finalizing BIPA FMAP impact with the State
- Applied for \$1M telehealth grant from the FCC
- Direct and indirect expenditure reimbursements
- Additional federal reimbursements for lost revenue
- Federal reimbursement for testing/treating uninsured COVID 19 patients



COVID-19 at CountyCare



COOK COUNTY
HEALTH

Member Outreach

Home Delivered Meals: Expanded benefits for members for home delivered meals and partnered with several groups for up to 14 meals per week via care coordinator referral.

Identification & Outreach to High Risk Members: Risk stratification algorithms have been adapted to prioritize members at highest risk of COVID-19 complications for our Care Management Teams outreach.

Increase in Care Management Outreach: Developed partnerships to increase Care Management outreach efforts for the higher risk members.

Education to our Members: Proactively outreaching to members to educate them on symptoms, CDC prevention guidelines, and ensure CPS members have awareness of meal support during school closures.

Value Added Benefits: Ramping up value-added benefit program during this time to ease enrollment into the book club for children and allow for members to use their over-the-counter card online and have key items delivered to members' homes.

Clinical Efforts

Telemonitoring Program & Homemaker Agencies: Partnered with home health providers to support telemonitoring programs and are coordinating with homemaker agencies to assist with wellness checks to provide services.

Specialty Care Assistance: Waiving referral requirements for certain oncology and cardiology services to expedite care, and creating COVID-19 triage clinical pathways for oncology and cardiology to assist the providers managing care for these patients with suppressed immune systems.

Transition of Care Support: Developed a protocol for prompt assistance of transfers and discharges of members via our care coordination team.

Provider Support

Nuanced Billing Support: The Provider Relations Team is virtually connecting with providers to implement coding and billing for COVID-19 as critical changes evolve including authorization and telehealth billing requirements.

Coordination & Referrals: Reaching out to various providers to understand any barriers related to COVID and working through referral processes for CountyCare to route members to essential PPE, remote monitoring services, telehealth capabilities or primary care.

Advanced Payment Options: Advanced hospital payment model being explored to be more broadly applied as best practices across other MCOs. Developed operational processes to support advanced payment options to FQHCs.

Timely Filing / Appeal Extension: Extending timelines for submission of post-service appeals and timely filing.

Forward Thinking

Wellness Kits: Working to build out “Wellness” Kits for high-risk members to send directly to members’ homes.

Offering Enrollment Support: We’ve offered support via our Oak Forrest call center to assist with online enrollment similar to redeterminations (offer currently denied).

Transportation: We are identifying additional providers for safe transportation for members for Non-Emergent transport. We are working on allowing reimbursement for a-typical transportation providers such as Uber or Lyft.

Pharmacy: We are exploring partnership options to create standing orders for over the counter drugs, pre-natal vitamins, and condoms.

Analytical Projections: We continue to develop analytical models for: facility capacity monitoring, membership/enrollment projections, elective procedure cost impact, COVID-19 services tracking, and cost modeling.

COVID-19 Addressing Inequities



COOK COUNTY
HEALTH

Alternate Care System Challenge

Criteria to access alternate care sites is exclusionary by definition. Many of our patients have needs, conditions, etc. that exclude them for current alternate care facilities.

Solution: Activating the SouthSide Y for CCH Patients

- Through partnership create a site of care that delivers services to support hi-risk individuals who are COVID-19 Positive in a congregate setting
- Create a setting that accommodates the needs of patients discharged from the hospital or emergency to support throughput and flow
- Create linkages to services and support post respite care

Volumes to date

- 50 patients (90% CCH patients)
- 100% compliance with isolation
- High marks for patient satisfaction



Partners

Cross Sector Collaboration

- City of Chicago Partners
- DFSS-Shelter Operations
- CDPH-COVID related, Shelter Surveillance, focused clinical staff resources
- Office of Emergency Management-Resources
- YMCA Organization-Facility location and support

Program Overview

Medical Services

Provision of Care for up to 132 people who are COVID positive and don't meet the eligibility criteria for other placement e.g. dialysis, insulin dependent diabetes, etc. AND newly identified COVID + patients from CDPH shelter surveillance

- Physician support from IM, Family Medicine, ID and Emergency Department

MH/SUD services

- Internal and External Behavioral Health Teams provided by BHC, in addition to Trilogy and Thresholds
- SUD services provided by internal CCH team

Robust use of telehealth

Care Coordination

- Nursing Support-35 shifts per week (will flex depending on other resources)
- P-payer eligibility, coordinate entry for housing, linkages to medical homes, respite follow up care

Additional Initiatives to Address Inequities

Community Focus

Planning Activities- Westside Workgroup

- Broad representation from multiple sectors-provider, hospital, shelter, City of Chicago
- Disease burden, social needs and COVID will require different programming
- Increased understanding leads to changes in approach e.g. mask every one at the Shelter
- City of Chicago partnership and engagement

Initial response

- Post-acute care for vulnerable patients was traumatized by the COVID-19 outbreak
 - Shelter system-not consistently available, conflicting information
 - Mental health/Substance Use Disorder (SUD) providers have severely restricted flow
- COVID-specific resources have narrow inclusion criteria-no dialysis, no insulin dependent diabetics etc.
 - City Hotels very restrictive < 5 patients placed since disaster declared
 - Safe Haven, a little broader, but still unable to place patients. Approximately 3 in last 10 days
 - Intake/referral process unable to keep pace with demand which leads to



Additional Initiatives to Address Inequities

- CCH ambulatory teams are reaching out to patients particularly at risk of COVID-19 infection due to certain health conditions. Through data that comes from emergency departments around the area, we have been able to pull a list of more than 2,000 patients who are at risk. Our team is reaching out to them to ensure they have the resources they need and, if required, offering virtual appointments for them.
- We are texting our patients educating them about symptoms of coronavirus and providing them with guidance and resources if needed.
- We are providing testing at both hospitals and all CCH community health centers for CCH patients with appropriate physician order.
- We continue to hold our FRESH trucks at our clinics, providing fruits and vegetables to patients who are food insecure and those in the community who are in need.
- We are communicating with our patients about the resources available to help them, including a mental health hotline and information about SNAP and unemployment.
- Virtual Community Advisory Council meetings to be held in May



Additional Initiatives to Address Inequities

- Collaborating with GCFD to provide and deliver supply of weekly meals to identified members/patients
- Intense follow-up of COVID+ members identified by team or via referral
- Collaborating with CDPH on triaging inpatient discharges for housing referrals
- Developed COVID wellness check/assessment and outreaching to members for identification, COVID education (based on CDC guidelines and IDPH for testing sites, etc.)
- Conducting telehealth visits
- Collaborating with CPS on IEP's or behavioral health needs for our Special Needs Children population
- Increasing referrals to Legal Aid Foundation to assist with legal issues associated with SSI, evictions, etc.
- Responding to questions/assistance related to stimulus checks and all other federal or state initiatives
- Delivering water, food, formula/diapers, masks, and other identified needs to porches and even delivered to recent homeless who are living in cars.

CCDPH Support

Leveraging CCH Infrastructure

Alternate Housing Program

- CCDPH-hotel accommodations with criteria for participation in line with CDPH
- Hotels located in suburbs-total of 400 beds
- Patient Support Center supporting referral telephone bank
- Transportation provided by CCH fleet (using excess capacity) for those without transportation

COVID-19 Media



COOK COUNTY
HEALTH

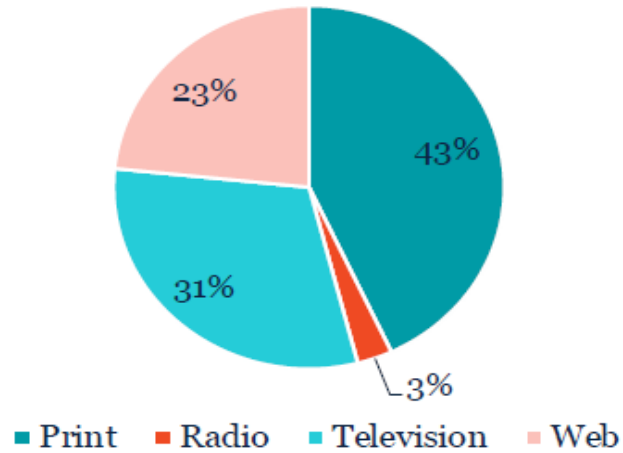
Media Dashboard: April 29-May 27, 2020

Total Number of Media Hits: **136**

Common Topics:

- Cook County Health staff experiences on the front lines
- Containing the COVID-19 outbreak at Cook County Jail
- Cook County Health Simulation Center training for COVID-19
- Sen. Dick Durbin touring CCH's COVID-19 testing facilities

Media Outlet Type



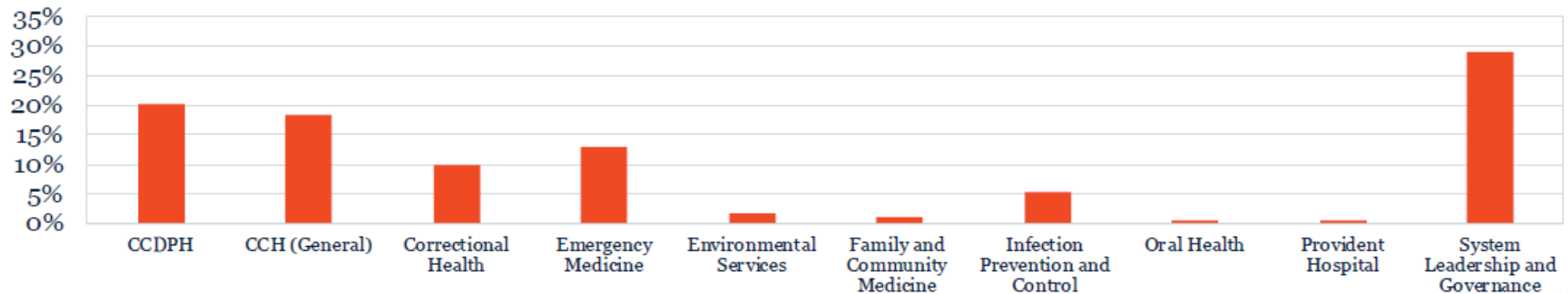
Top 5 Local Media Outlets:

1. *Chicago Tribune*
2. *Chicago Sun-Times*
3. *ABC 7 Chicago*
4. *WGN 9 Chicago*
5. *Crain's Chicago Business*

Select National and International Media Outlets:

- *Fox News*
- *The Guardian*
- *MSN*
- *PBS*
- *ProPublica*
- *Reuters*
- *Yahoo News*

Media Mentions by Department



COVID-19 Timeline



COOK COUNTY
HEALTH

COVID-19 Timeline

Dec. 31, 2019	<ul style="list-style-type: none">• China reported a cluster of cases of pneumonia of an unknown cause in Wuhan, Hubei Province.
Jan. 7, 2020	<ul style="list-style-type: none">• The cause of the outbreak in Wuhan was identified as a novel coronavirus.
Jan. 13, 2020	<ul style="list-style-type: none">• Thailand reported the first case outside China.
Jan. 21, 2020	<ul style="list-style-type: none">• The U.S. reported its first case: a Washington state man in his 30s.
Jan. 24, 2020	<ul style="list-style-type: none">• Illinois reported its first case: a Cook County woman in her 60s, who had traveled to Wuhan.
Jan. 30, 2020	<ul style="list-style-type: none">• The first recorded person-to-person transmission of the novel coronavirus in the U.S. occurred between the Cook County woman and her husband.• The WHO declared the coronavirus outbreak was a Public Health Emergency of International Concern.
Feb. 11, 2020	<ul style="list-style-type: none">• Illinois became the first state to develop and conduct its own coronavirus tests.
Feb. 29, 2020	<ul style="list-style-type: none">• Illinois reports its third case: a Cook County man in his 70s. His wife, also in her 70s, became the state's fourth case, which was announced on March 2.
March 12, 2020	<ul style="list-style-type: none">• Gov. J.B. Pritzker announced that all events with more than 1000 people would be cancelled and that all K-12 schools would be closed for educational purposes. Schools could continue being used for the provision of food, as polling places and for other non-educational purposes.
March 13, 2020	<ul style="list-style-type: none">• The White House declared that the COVID-19 pandemic was a national emergency.

COVID-19 Timeline

March 15, 2020	<ul style="list-style-type: none">• Cook County Health declared internal disaster, activating Hospital Incident Command Structure (HICS).
March 16, 2020	<ul style="list-style-type: none">• Gov. Pritzker announced a ban on gatherings of 50 or more people.
March 17, 2020	<ul style="list-style-type: none">• Illinois reported its first COVID-19 related death: a Chicago woman in her 60s.• Illinois had 160 confirmed cases in 15 counties, among people aged 9 to 91.
March 20, 2020	<ul style="list-style-type: none">• Gov. Pritzker issued a stay-at-home order, effective March 21 through April 7.
March 23, 2020	<ul style="list-style-type: none">• The first two confirmed cases of COVID-19 among detainees at Cook County Jail were announced.
March 26, 2020	<ul style="list-style-type: none">• The number of COVID-19 cases in the U.S. surpassed the number in China. The U.S. reported 82,474 cases, while China reported 81,961.
March 31, 2020	<ul style="list-style-type: none">• Gov. Pritzker extended the stay-at-home order through April 30.• Illinois had 5,994 cases and 99 deaths.
April 4, 2020	<ul style="list-style-type: none">• CountyCare membership was 327,251 slightly above the budgeted membership of 326,034.
April 11, 2020	<ul style="list-style-type: none">• The U.S. surpassed Italy in the number of COVID-19 deaths, becoming the worst-hit country in the world. The U.S. reported 18,860 deaths, while Italy reported 18,849.
May 1, 2020	<ul style="list-style-type: none">• FDA granted emergency use authorization for remdesivir.



COVID-19 Timeline

May 4, 2020	<ul style="list-style-type: none">• The case definition for Multisystem Inflammatory Syndrome in Children (MIS-C), an inflammatory disorder in children likely linked to COVID-19, was announced.
May 5, 2020	<ul style="list-style-type: none">• Gov. Pritzker announced a 5 phase plan to reopen Illinois.• Illinois had 65,962 confirmed cases and 2,838 deaths.
May 10, 2020	<ul style="list-style-type: none">• Global confirmed cases surpassed 4 million and deaths reached 280,000.• Deaths in the U.S. surpassed 80,000.
May 14, 2020	<ul style="list-style-type: none">• CDC released reopening guidance.• A COVID-19 vaccine developed by Oxford University seemed to prevent COVID-19 in monkeys.
May 16, 2020	<ul style="list-style-type: none">• Cook County Jail saw a steady decrease in COVID-19 cases. Since March, the rate of positive COVID-19 tests at the jail decreased from 97% to below 10%.
May 18, 2020	<ul style="list-style-type: none">• A COVID-19 vaccine developed by Moderna was shown to prompt an immune response in humans.
May 20, 2020	<ul style="list-style-type: none">• All 50 states had begun lifting some lockdown measures.• Over 100,000 COVID-19 cases were reported to the WHO in 24 hours; global cases surpassed 5 million.
May 21, 2020	<ul style="list-style-type: none">• Nearly 40 million people had filed for unemployment benefits in the U.S.
May 26, 2020	<ul style="list-style-type: none">• The northeast region of Illinois, which includes Cook County, was on track to move to phase 3 of reopening.



Administrative & Legislative Updates



COOK COUNTY
HEALTH

Administrative Updates

Community Advisory Council

CCH held its first joint virtual Community Advisory Council meeting on May 28th for the representatives on the Cottage Grove and Robbins Councils. Updates on CCH services, facilities and programs were provided including COVID-19. Cook County Board President Toni Preckwinkle 'stopped by' virtually to greet the participants. Approximately 40 individuals participated.

The Englewood Advisory Council will meet on June 18th.

Food as Medicine

As access to healthy food remains a great need for our patients and communities, the Fresh Truck partnership between Cook County Health (CCH) and the Greater Chicago Food Depository (GCFD) continues. The onset of the COVID-19 pandemic required CCH and GCFD to develop and implement revised protocols for the Fresh Truck distributions that allow for appropriate screenings and social distancing to protect patients, as well as CCH and GCFD staff and volunteers. These revised protocols are in place until further notice.

Through May 19, CCH's Fresh Truck partnership with the Greater Chicago Food Depository (GCFD) resulted in 259 visits to 13 CCH health centers – Arlington Heights, Austin, the CORE Center, Cottage Grove, Englewood, Logan Square, Near South, North Riverside, Oak Forest, Provident/Sengstacke, Prieto, Robbins and Woodlawn.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to an estimated 33,847 individuals, representing 112,381 household members, totaling more than 685,000 pounds of food. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCH health center visit.

The GCFD has also supplied CCH's Integrated Care Department with shelf stable food boxes for care coordinators to provide to food insecure patients. Patients who received these boxes are also advised to apply for SNAP and provided with information to connect with their local food pantry, school meal distribution site, or other local resources in their community. CCH is grateful for GCFD's partnership and commitment to addressing food insecurity among CCH patients and Cook County residents.

Legislative Updates

- At the May 21, 2020 Cook County Board meeting Commissioners considered a resolution directing the Cook County Department of Public Health to share addresses where of COVID+ individuals are residing with municipal first responders in suburban Cook County. Despite strong testimony from Dr. Rachel Rubin (CCDPH) and impassioned remarks from President Preckwinkle, both in opposition, the resolution was approved by the County Board with a vote of 9-yea, 7-nay, 1-present.
- On May 26, 2020 President Preckwinkle vetoed the Resolution. In the veto message, President Preckwinkle stated, "Our continued goal should be to support and listen to our public health experts and continue to work with our federal and state partners to utilize universal precautions in order to help protect our first responders and law enforcement partners, I cannot support the release of this information and am wholly disappointed in the decision to dispute the opinions of our health experts."

Legislative Updates

State

- The Illinois General Assembly returned to Springfield for a special session scheduled for May 20-22, but the House and Senate went into overtime session and adjourned May 24. The special session was limited to legislation focused on following issues:
 - COVID-19 pandemic or other disasters
 - State budget and its implementation
 - Economic recovery, infrastructure projects, and funding
 - Explanation, arguments for and against, and the form for constitutional amendments as required under the Illinois Constitutional Amendment Act
 - Laws or authority scheduled to be repealed prior to June 1, 2021
 - 2020 General Election and the State Board of Elections
 - Hospital assessment program

The House and the Senate passed a \$41.5B FY2021 state budget considered to be mostly “flat” when compared to FY2020. The FY2021 budget relies on a \$5B loan from the federal government, as well as additional grants/relief dollars from the future federal COVID-19 legislation; without these funds or absent additional revenue, cuts will be necessary before the end of FY2021.

The FY2021 budget (SB264) does not include any Medicaid provider rate reductions or eligibility cuts. In fact, HB357, also referred to as the Budget Implementation Bill (BIMP), includes language that allows HFS to cover adults 65 years or older, regardless of immigration status, as long as they meet the same eligibility criteria applied to those traditionally eligible for this coverage.

Other notable legislation approved by both chambers include a gaming bill that lowers tax rates on a future Chicago casino (SB516), authorization of a process to automatically send applications to request mail in ballots for the November 2020 to persons who voted by mail in previous elections and makes Election Day a holiday for public schools (SB1863), and codification of the revised hospital assessment program (SB2541).

Legislators did not take action on bills that would have allowed remote voting by members of the Illinois General Assembly, provided authority to the Illinois State Police to cite businesses that refuse to follow the Governor’s stay-at-home orders (currently the only enforcement mechanism is for the Illinois Department of Public Health to revoke a business license), or offered temporary financial relief to renters and homeowners.

The Illinois General Assembly is not scheduled to return to Springfield until the Fall Veto Session, currently schedule for November 17-19 and December 1-3.

- Federal CMS approved the emergency State Plan Amendment (SPA) submitted by HFS that implements presumptive eligibility (PE) for most adults (PE for the AABD population is included in the 1115 waiver application), covers COVID-19 testing for the uninsured without regards to income, eliminates asset tests for AABD Medicaid applicants, and increases Medicaid reimbursement rates for some providers. The changes were retroactive to march 1, 2020 and concluded at the end of the federal public health emergency period.
- HFS issued a provider notice announcing a delay in the implementation of Integrated Health Homes (IHHs) to January 1, 2021, which were originally scheduled to start July 1, 2020. IHHs will provide enhanced coordination for persons with behavioral health needs.



Legislative Updates

State (contd.)

- In response to the COVID-10 pandemic, the Illinois Department of Healthcare and Family Services (HFS) filed a number of waivers and requests to the federal government to seek flexibility and regulatory relief from traditional Medicaid and Medicare rules.
HFS received partial federal approval on March 27 for an 1135 waiver that provides regulatory relief and flexibility during the period of the public health emergency. HFS received approval for their Home and Community Based 1915 Waiver Appendix K submission on May 12. A response is pending for the 1115 waiver filed on March 27.

Federal

- In late April and May Congress continued to focus on coronavirus relief, including considering new legislation. Meanwhile the Administration ramped up implementation of the first three COVID-19 related bills enacted, including releasing significant funding appropriated in the CARES Act.

The Paycheck Protection Program and Health Care Enhancement Act (H.R. 266)

On Apr. 24, 2020, President Trump signed this fourth coronavirus relief bill into law. The relatively narrow “interim” bill replenished funding for the popular Small Business Administration’s (SBA’s) Paycheck Protection Program (PPP) with \$321 billion. Additionally, the bill appropriated another \$75 billion for the Public Health and Social Services Emergency Fund to be disbursed to health care providers for expenses or lost revenues attributable to the coronavirus. It also provided \$25 billion to develop, purchase, administer, process, and analyze tests for COVID-19. Of this, \$11 billion was set aside for state and local public health departments. The Illinois Department of Public Health will receive \$286,317,362 and they will distribute funds to the local health departments throughout the state.

HHS Allocation of CARES Act Provider Relief Funds

In April HHS began to distribute CARES Act Provider Relief Funds.

- The first tranche of \$30 billion was distributed proportionate to providers' share of Medicare fee-for-service reimbursements in 2019. The Administration acknowledged that this would disadvantage some providers but said that they adopted this approach to get money out the door as soon as possible.
- The second tranche of \$20 billion went out based on providers' share of net patient revenue.

Targeted distributions were made to rural hospitals and high impact hospitals (“hot spot”). A tranche of \$12 billion was distributed to 336 hospitals that provided inpatient care for 100 or more COVID-19 patients through April 10, 2020. \$10 billion was allocated based on a fixed amount per COVID-19 inpatient admission. The remaining \$2 billion was distributed on a hospital’s portion of Medicare Disproportionate Share Hospital (DSH) payments and Medicare Uncompensated Care Payments (UCP).

Cook County has worked with advocates for similarly situated counties, to request that HHS direct subsequent tranches from the Provider Relief Fund to public hospitals and other safety net providers that serve large numbers of Medicaid and uninsured patients, potentially based on Medicaid DSH allocations.

In late April state Medicaid directors met with CMS to make the case that Medicaid providers were being left out. CMS subsequently called for states to submit provider-level Medicaid payment data for 2018 and 2019 by May 7. To date CMS has made no further announcements, but we believe the payment data will inform Provider Relief Fund distributions to support Medicaid providers.



Legislative Updates

Federal (cntd.)

In late April state Medicaid directors met with CMS to make the case that Medicaid providers were being left out. CMS subsequently called for states to submit provider-level Medicaid payment data for 2018 and 2019 by May 7. To date CMS has made no further announcements, but we believe the payment data will inform Provider Relief Fund distributions to support Medicaid providers.

- The Health and Economic Recovery Omnibus Solutions Act, the “HEROES Act” (H.R. 6800) On May 15 the House of Representatives passed the HEROES Act by a vote of 208-199, largely divided on party lines. The previous four coronavirus response bills all passed with overwhelming bipartisan majorities. While Senate Republicans have said the bill is dead on arrival in the upper chamber, it can be viewed as an opening bid from House Democrats, outlining their priorities. Administration officials have expressed concern that more relief will create disincentives for states and localities to “reopen their economies.”

The bill includes a number of CCH priorities as well as items of potential interest. The HEROES Act would increase the state Medicaid federal match, or federal medical assistance percentage (FMAP) by a total of 14 percentage points starting July 1, 2020 through June 30, 2021 and would block HHS from finalizing the Medicaid Fiscal Accountability Regulation (MFAR) until the end of the COVID-19 public health emergency.

The HEROES Act includes other provisions of interest:

- The bill would provide Medicaid eligibility to incarcerated individuals 30 days prior to their release.
- Health Resources and Services Administration (HRSA) would receive \$7.6 billion to support expanded health care services for underserved populations, including \$10 million to Ryan White HIV/AIDS clinics to support extended operational hours, increased staffing hours, additional equipment, and additional home delivered meals and transportation needs of clients, whose underlying immunosuppression puts them at greater risk for COVID-19 complications.
- The Public Health and Social Services Emergency Fund would receive an additional \$175 billion to reimburse for health care related expenses or lost revenue attributable to the coronavirus, as well as to support testing and contact tracing to effectively monitor and suppress COVID-19, including:
 - \$100 billion would go to grants for hospitals and health care providers; and
 - \$75 billion would be allocated for testing, contact tracing, and other activities necessary to effectively monitor and suppress COVID-19.
- The bill would codify the CARES Act health care provider relief fund and provide a methodology for reimbursing eligible health care providers for expenses related to preventing, preparing for, and responding to COVID-19, as well as lost revenues that have resulted from the COVID-19 pandemic.
- The Substance Abuse and Mental Health Services Administration (SAMHSA) would receive \$3 billion to increase mental health support, to support substance abuse treatment, and to offer increased outreach, including:
 - \$1.5 billion for the Substance Abuse Prevention and Treatment Block Grant;
 - \$1 billion for the Community Mental Health Services Block Grant;
 - \$100 million for services to homeless individuals; and
 - \$265 million for emergency response grants to address immediate behavioral health needs as a result of COVID-19;
- The bill would temporarily increase Medicaid disproportionate share hospital (DSH) allotments by 2.5 percent.

Protection of Medicaid remains a key priority for CCH at both the State and Federal level.

Media compilation and dashboard follow.

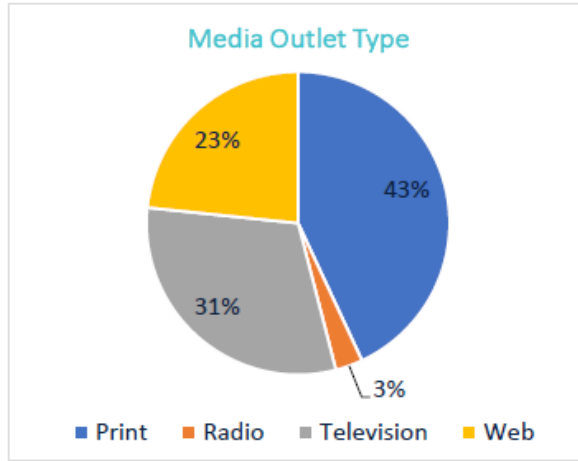


**COOK COUNTY
HEALTH**

Cook County Health Media Compilation

April 29 – May 27, 2020

Total Number of Media Hits: 136



Top 5 Local Media Outlets:

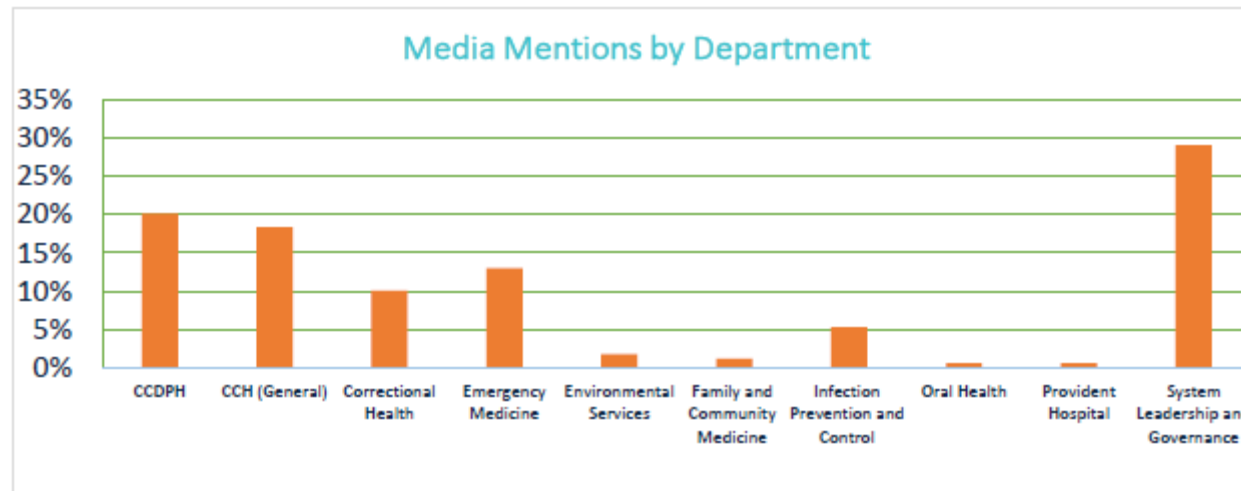
1. *Chicago Tribune*
2. *Chicago Sun-Times*
3. *ABC 7 Chicago*
4. *WGN 9 Chicago*
5. *Crain's Chicago Business*

Select National and International Media Outlets:

- *Fox News*
- *The Guardian*
- *MSN*
- *PBS*
- *ProPublica*
- *Reuters*
- *Yahoo News*

Common Topics:

- Cook County Health staff experiences on the front lines
- Containing the COVID-19 outbreak at Cook County Jail
- Sen. Dick Durbin touring CCH's COVID-19 testing facilities
- Honoring health care workers for National Hospital Week and National Nurses Week



COOK COUNTY
HEALTH

Finance Metrics



Presented to the CCH Finance Committee on 05/22/2020
Approved by the CCH Board on 5/29/2020



COOK COUNTY
HEALTH

Executive Summary

- Cook County Health (CCH) financial results for the four months ended March 31, 2020 are behind budget by \$36.6 million, \$14.5 million directly attributable to COVID-19 lost patient fee revenue.
 - Volume growth driving expenses at the beginning of the year
 - Volume declines begin in March, but expenses showing significant variance
 - Covid-19 expenses and lost revenue starting mid-March
 - Managing cash flow and accessing emergency federal funding

System Accrual Basis Income Statement (Unaudited) for the Four Months Ended March 31, 2020 (in thousands)

	Actual	Budget	Variance	Variance %
Operating Revenue				
Net Patient Service Revenue (1)	\$167,744	\$195,955	(\$28,211)	-14%
GME – Graduate Medical Education Payments (1)	25,765	-	25,765	0%
DSH – Disproportionate Share Hospital Payments (2)	60,504	52,233	8,271	16%
BIPA – Benefits Improvement and Protection Act Payments	44,100	44,100	-	0%
CountyCare Capitation Revenue (3)	621,997	583,077	38,920	7%
Provident Access Payments	20,275	34,232	(13,957)	-41%
Other Revenue	1,425	4,167	(2,741)	-66%
Elimination Entry Domestic Claims	(51,390)	(51,390)	-	0%
Total Operating Revenue	\$890,421	\$862,374	\$28,047	3%

Notes:

- (1) GME presented separately from Net Patient Revenue as the State of Illinois has carved GME from Medicaid Patient Service Revenue. GME and Net Patient Service Revenue should be combined for the purpose of comparison to budget.
- (2) DSH will be above budget in FY20 as CCH was awarded \$24.8M of supplemental DSH
- (3) CCH CountyCare revenue included in capitation revenue but is eliminated for purposes of consolidation.

System Accrual Basis Income Statement (Unaudited) for the Four Months Ended March 31, 2020 (in thousands)

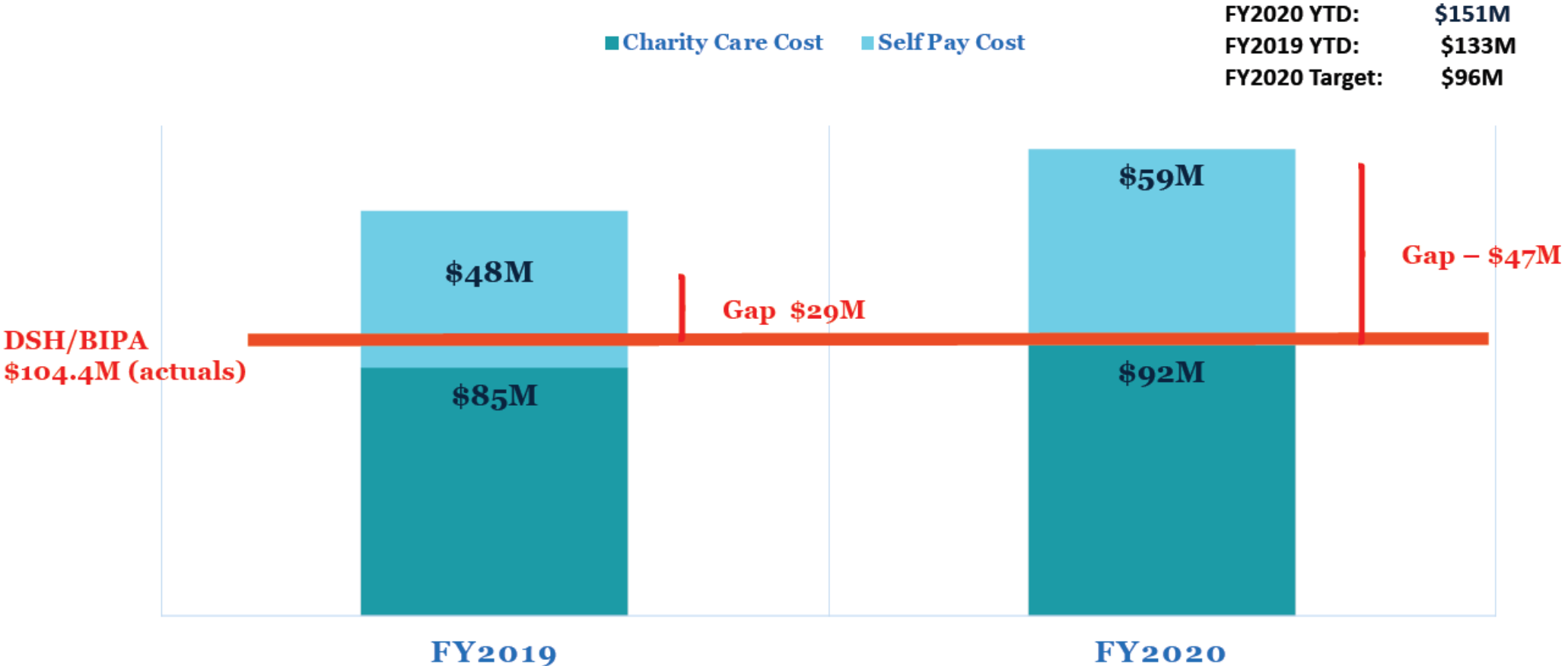
	Actual	Budget	Variance	Variance %
Operating Expenses				
Salaries & Benefits	\$225,801	\$219,236	(\$6,564)	-3%
Overtime	17,302	10,164	(7,138)	-70%
Pension	37,101	36,643	(458)	-1%
Supplies & Materials	23,527	18,988	(4,539)	-24%
Pharmaceutical Supplies	24,992	24,702	(290)	-1%
Purchased Services & Other	102,076	89,238	(12,838)	-14%
Medical Claims Expenses (CountyCare)	596,278	562,308	(33,970)	-6%
Insurance Expense	10,621	12,260	1,638	13%
Amortization	3,092	3,092	-	0%
Depreciation	8,294	8,476	182	2%
Utilities	4,230	4,436	206	5%
Elimination Entry Domestic Claims	(51,390)	(51,390)	-	0%
Total Operating Expense	\$1,001,924	\$938,153	(\$63,772)	-7%



System Accrual Basis Income Statement (Unaudited) for the Four Months Ended March 31, 2020 (in thousands)

	Actual	Budget	Variance	Variance %
Operating Revenue				
Total Operating Revenue	\$890,421	\$862,374	\$28,047	3%
Operating Expenses				
Total Operating Expense	1,001,924	938,153	(63,772)	-7%
Operating Margin	(111,503)	(75,779)	(35,724)	-47%
Non-Operating Revenue	64,775	65,675	(900)	-1%
Net Income/(Loss)	(\$46,728)	(\$10,104)	(\$36,624)	-362%

FYTD 2020– Charity Care & Self Pay Cost vs. DSH/BIPA funding as of End Mar. 2020



FY2020 YTD: \$151M
 FY2019 YTD: \$133M
 FY2020 Target: \$96M

FY2020 – Revenue Cycle Metrics

Metric	Average FYTD 2019	Average FYTD 2020	Mar-20	CCH Benchmark / Targets	Industry Targets *
Average Days in Accounts Receivable <i>(lower is better)</i>	100	90	92	60-65	40
Discharged Not Finally Billed Days <i>(lower is better)</i>	11	9	9	5	7
Claims Initial Denials Percentage <i>(lower is better)</i>	22%	20%	21%	10%	3%

Definitions:

Average Days in Accounts Receivable: Total accounts receivable over average daily revenue

Discharged Not Finally Billed Days: Total charges of discharge not finally billed over average daily revenue

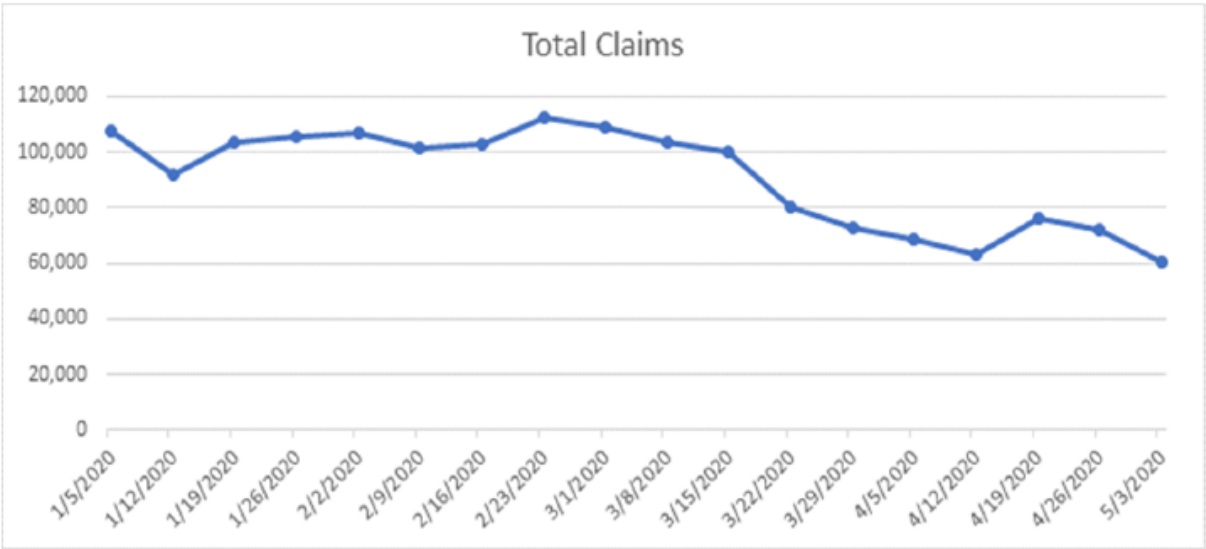
Claims Initial Denials Percentage: Percentage of claims denied initially compared to total claims submitted.

*Source HFMA Key Hospital Statistics and Ratio Margins from Cerner



COVID-19 Potential Impact on Patient Fees

- Since March 15, 2020, gross revenues (charges) have declined by 40%; charges related to uninsured patients have declined by 50%.
- CountyCare has experienced a 35% decline in claims.



COVID-19 Potential Impact

Revenue and Expense COVID 19 Impact Projected through June

- At least a \$75-\$100 million revenue loss, due to 40% decline in charges
- Estimated \$10 to \$15 million supply/equipment/registry impact projected
- Overtime impact \$8 to \$12 million projected
- Regular time re-directed to COVID 19 activities being calculated



COVID-19 Potential Impact

Financial Assistance Received in April/May*:

- ✓ \$7.1 million earmarked for CCH from Medicare formula
- ✓ \$11.1 million received to help offset revenue loss
- ✓ \$9.35 million monthly DSH FMAP funds received for Jan-May
- ✓ \$900k crisis grant awarded to CCDPH
- ✓ \$59 million distribution for number of COVID 19 positive patients
- ❑ \$28 million in advance Medicare received for cash flow (will pay back)

COVID-19 Potential Impact

Financial Assistance In Progress

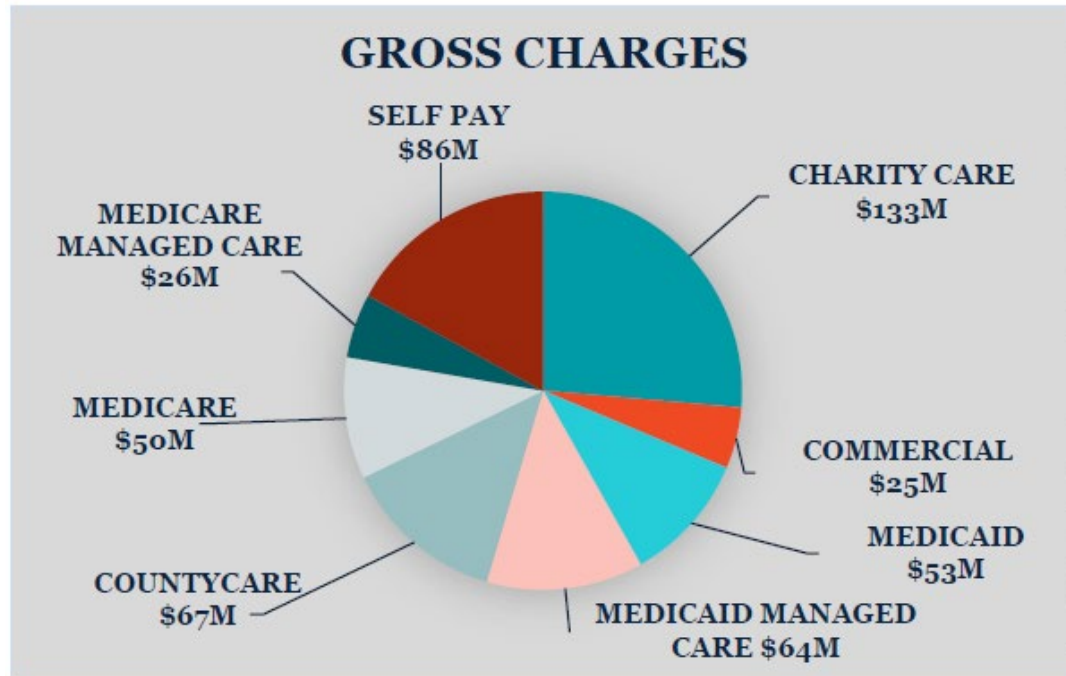
- DSH FMAP through June
- Finalizing BIPA FMAP impact with the State
- Applied for \$1M telehealth grant from the FCC
- Direct and indirect expenditure reimbursements
- Additional federal reimbursements for lost revenue
- Federal reimbursement for testing/treating uninsured COVID 19 patients

CountyCare Accrual Basis Income Statement (Unaudited) for the Four Months ended March 31, 2020 (in thousands)

	Actual	Budget	Variance	Variance %
Operating Revenue:				
Capitation Revenue	\$651,829	\$597,539	\$54,290	9%
Operating Expenses:				
Total Administrative Expenses	\$30,069	\$24,470	-\$5,599	-23%
Clinical Expense - CCH	\$51,390	\$57,594	\$6,204	11%
Clinical Expense - External	\$555,370	\$500,895	-\$54,475	-11%
Total Clinical Expense	\$606,760	\$558,489	-\$48,271	-9%
Total Operating Expenses	\$636,829	\$582,959	-\$53,870	-9%
IGT	\$15,451	\$13,576	\$1,875	14%
Amortization	\$3,092	\$3,092	\$0	0%
Medicare Expenses	\$5,510	\$0	\$5,510	0%
Medicare Revenue	\$1,611	\$0	\$1,611	0%
CountyCare Net Income After Amortization, IGT, and Medicare	-\$7,442	-\$2,088	-\$5,354	256%
Total CCH Impact	\$43,948	\$55,506	\$11,558	-8%



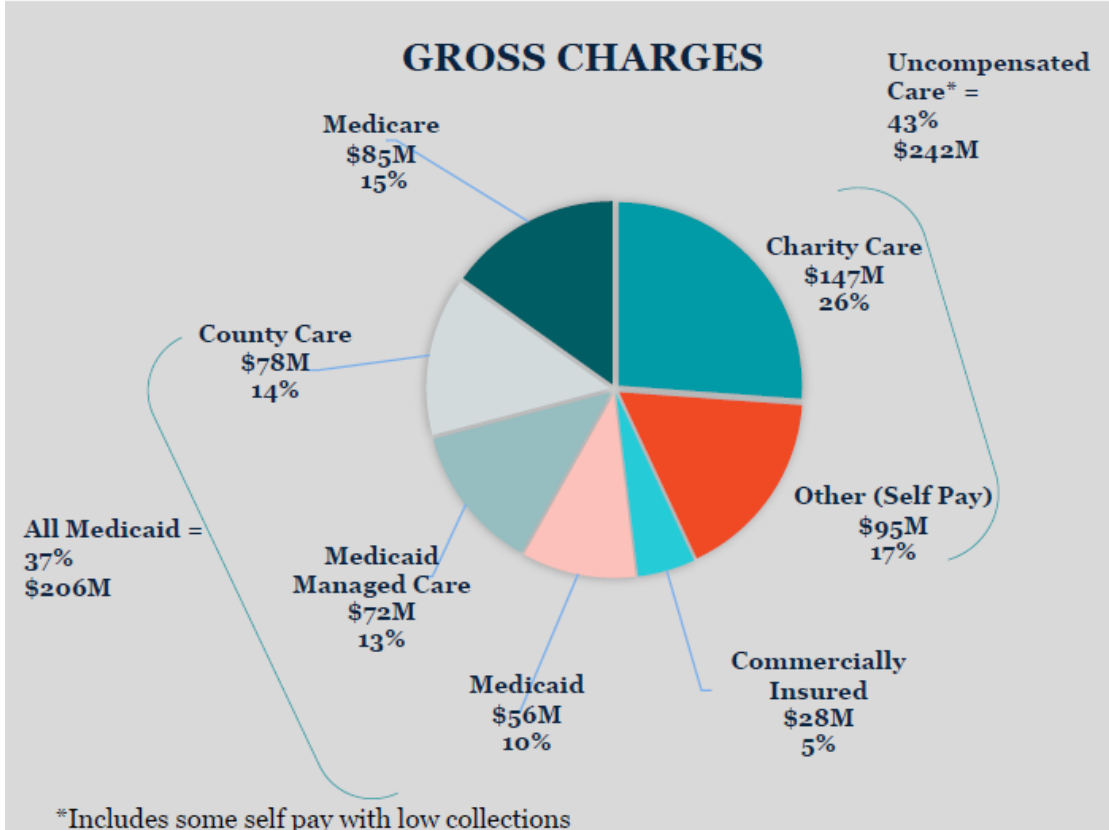
Stroger Operations Overview for the Four Months ended March 30, 2020



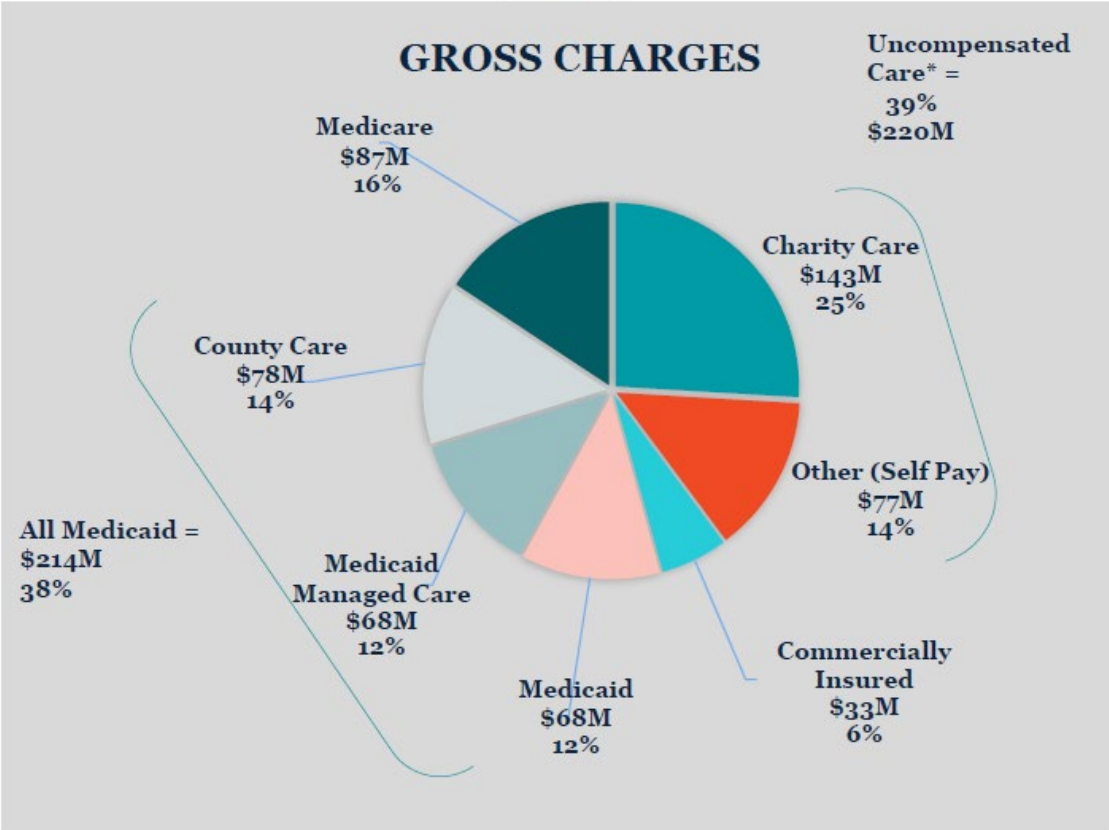
Inpatient/Observation- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Inpatient Discharges	5,806	5,864	5,459	-1%
- Long Stay Admissions	1,239	1,188	1,173	4%
- One Day Admissions	336	332	317	1%
Inpatient Days	29,662	28,784	28,950	3%
Observation Discharges	2,902	3,428	3,479	-15%
Observation Days (Observation Discharge)	5,650	6,264	6,848	-10%
Avg LOS (Inpatient Discharge)	5.7	---	5.9	---
Average Daily Census (Inpatient & Observation)	289.4	295	295.9	-2%
Surgical Cases (all patient types)	3,800	4,332	3,731	-12%
Endoscopy Cases (all patient types)	---	---	---	---
Radiology Tests	13,621	---	14,215	---
Deliveries	316	360	324	-12%
Emergency- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Emergency Visits (includes LwBS & Trauma)	36,914	39,525	39,106	-7%
Adult Emergency Visits	30,324	33,420	32,526	-9%
Peds Emergency Visits	2,538	2,288	2,342	11%
Trauma Visits	1,831	2,237	2,060	-18%
LwBS	2,221	1,580	2,178	41%
Radiology Tests	31,182	---	14,215	---
Outpatient Clinic- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Total Provider Visits	93,452	100,716	104,233	-7%
Specialty/Diagnostic/Procedure Provider Visits				
Hospital - Based	5,653	6,248	6,778	-10%
Specialty Care	40,169	43,647	40,945	-8%
Oral Health	1,979	---	n/a	---
Professional Building	29,280	32,431	40,945	-10%
Total	77,081	82,327	88,668	-6%
Primary Care Provider Visits				
GMC	16,371	18,389	15,565	-11%
Total	16,371	18,389	15,565	-11%
Procedures & Ancillary Services- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Endoscopy Cases (all patient types)	2,503	---	2,833	---
Dialysis Treatments (all patient types)	1,877	---	2,177	---
Infusion Center Visits	5,303	---	4,310	---
Minor Procedure (Clinic F) Visits	1,033	---	1,035	---
PT/OT Volume (all patient types)	20,144	---	17,618	---

System Payor Mix for the Four Months Ended March

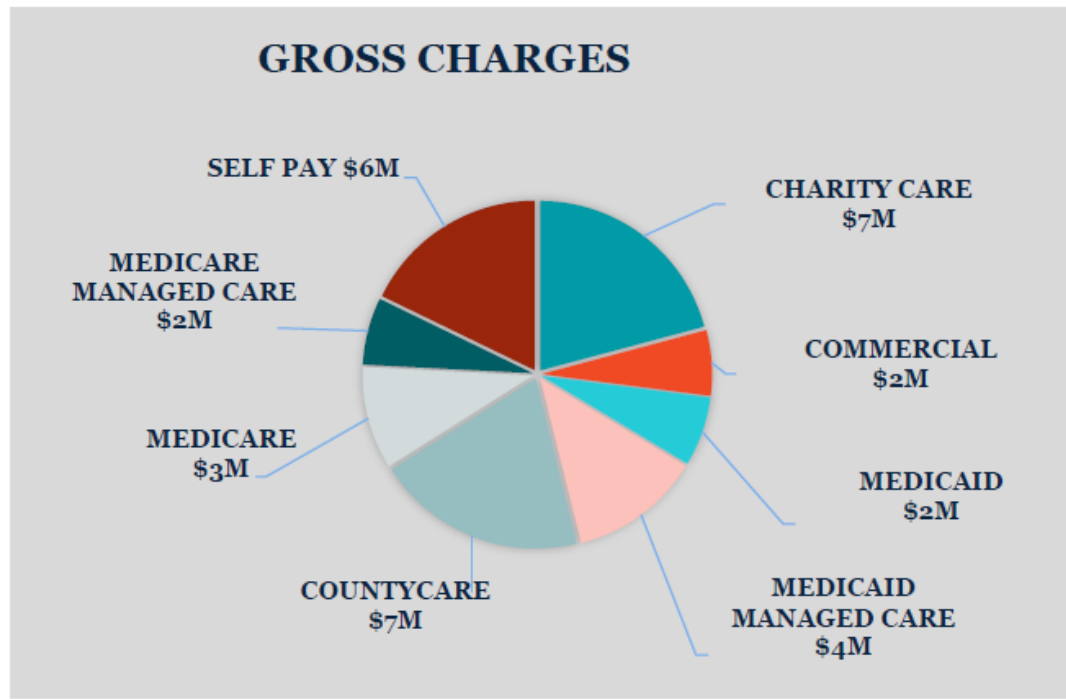
2020



2019

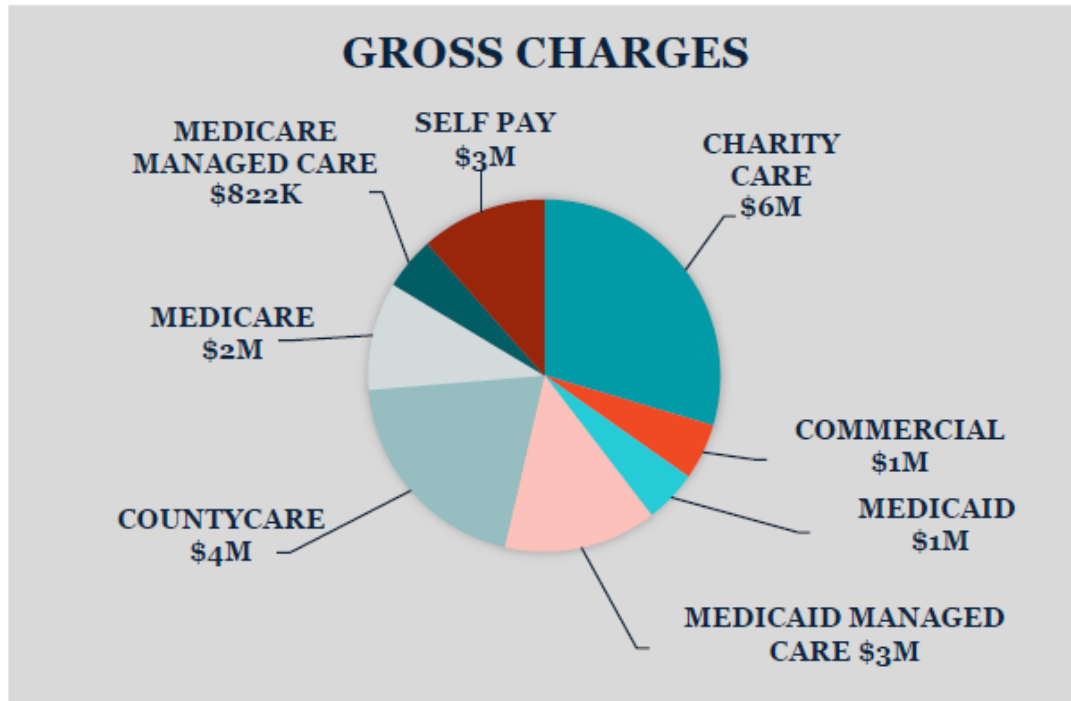


Provident Operations Overview for the Four Months Ended March 30, 2020



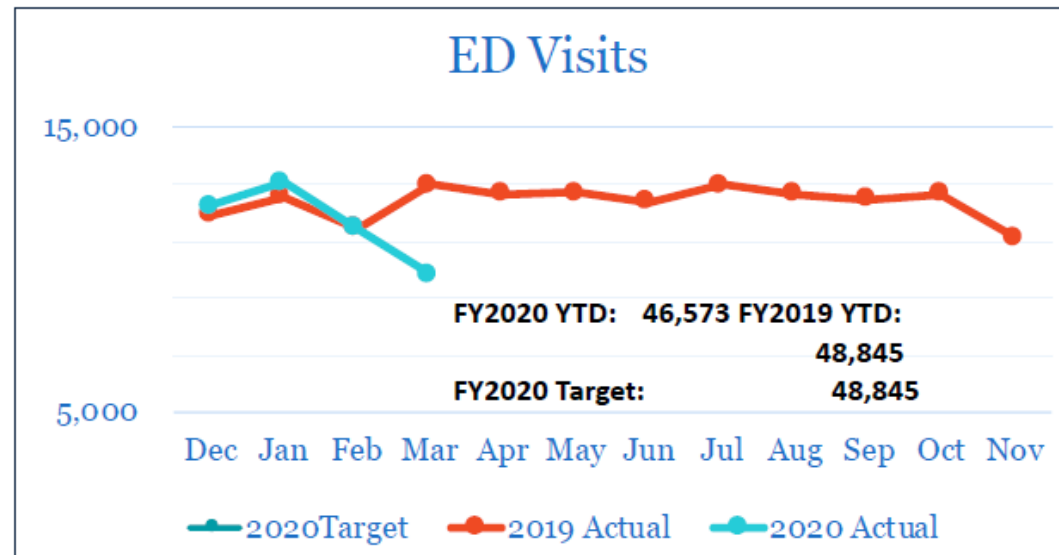
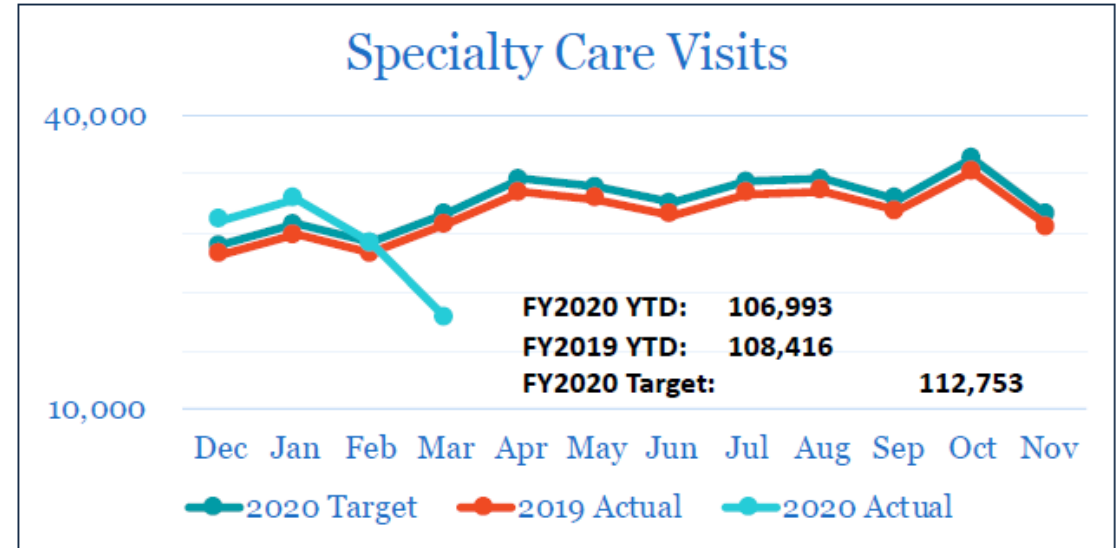
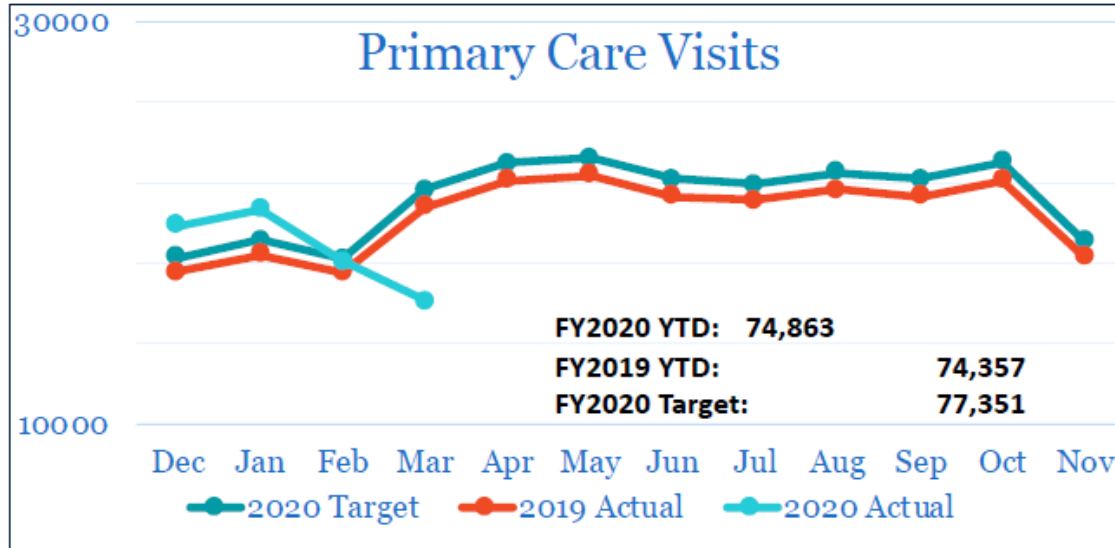
Inpatient/Observation-FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Inpatient Discharges	189	196	185	-4%
- Long Stay Admissions	29	40	28	-28%
- One Day Admissions	7	12	18	-42%
Inpatient Days	1,152	1,000	869	15%
Observation Discharges	235	208	218	13%
Observation Days (Observation Discharge)	614	412	424	49%
Avg LOS (Inpatient Discharge)	8.1	5.5	4.5	47%
Average Daily Census (Inpatient & Observat	14.5	12	10.7	19%
Surgical Cases	691	796	925	-13%
Radiology Tests	144	---	107	---
Emergency- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Emergency Visits (including LWBS)	9,659	10,048	9,739	-4%
Adult Emergency Visits	8,226	9,129	8,592	-10%
Peds Emergency Visits	568	507	484	12%
LWBS	865	412	663	110%
Radiology Tests	5,226	---	5,233	---
Outpatient Clinic- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
Total Registrations	27,099	30,664	28,635	-12%
Amb of Prov - Specialty/Diagnostic/Procedure Provider	447	554	573	-19%
Sengstacke - Specialty/Diagnostic/Procedure Provider	10,716	12,571	11,327	-15%
Sengstacke Primary	5,738	5,882	6,015	-2%
Sengstacke Primary Peds	40	305	315	-87%
Radiology Tests	3062	---	3274	---
Procedures & Ancillary Services- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent from Target
PT/OT Volume (all patient types)	2,521	---	2,729	---

ACHN Operations Overview for the Four Months Ended March 30, 2020



Summary- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent From Target
Total Provider Visits	78,478	82,598	77,974	-5.0%
Primary Provider Visits- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent From Target
Arlington Heights (AR)/Virta (VH)	4,264	4069	3,844	4.8%
Aurora (AH)	4,769	4521	3,797	5.5%
Child Advocacy	94	176	192	-46.6%
Care	4,623	5565	4,331	-16.9%
Cottage Grove (CG)	3,228	3139	3,132	2.8%
Englewood (EH)	4,067	4203	4,593	-3.2%
Lagan Square (LS)	4,346	4130	4,665	5.2%
Morton East (ME)	348	347	308	0.3%
Near South (NS)	4,487	4704	4,715	-4.6%
North Riverside (NR) / Cicero (CH)	4,001	4308	3,475	-7.1%
OFHC (OF)	3,652	4985	4,782	-26.7%
Prieta (PH)	5,446	4265	5,826	27.7%
Robbins (RH)	3,985	3480	3,412	14.5%
Strayer Pedr	1,420	1480	1,409	-4.1%
Woodlawn (WH)	3,825	3216	3,526	18.9%
Total Primary Care Provider Visits	52,555	52,588	52,007	-0.1%
Specialty/Diagnostic/Procedure Provider Visits- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent From Target
Aurora (AH) Behavioral Health	1,618	1,861	1,630	-13.0%
Aurora (AH) OBGYN	165	153	133	7.8%
North Riverside (NR) Fam Plan (Grant)(I)	93	104	102	-10.3%
North Riverside (NR) OB Gyne (NR)	123	179	165	-31.4%
Care Specialty	2,709	3,300	3,012	-17.9%
Lagan Square (LS) OBGYN	161	220	270	-26.8%
Morton East (ME) OBGYN	2	16	26	-87.9%
Morton East (ME) Psych	18	24	24	-24.0%
OFHC (OF)	8,769	10,181	9,075	-13.9%
Oral Health (OH)	2,924	2,778	1,617	5.3%
Specialty Care (SC) OBGYN / RNS	5,409	6,439	5,582	-16.0%
Strayer Pedr Specialty	3,932	4,755	4,331	-17.3%
Total Specialty Care Provider Visits	25,923	30,010	25,967	-13.6%
Procedures & Ancillary Services- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent From Target
OFHC PT/OT Volume	2,338	---	2,678	---
Partnerships- FYTD				
Measure	FY2020	FYTD Target	FY2019	Percent From Target
CDPH	5,937	4,440	---	33.7%
Single Health Center (COHHS)	118	142	154	-16.9%

Volume Indicators





Human Resources Metrics

Presented to the CCH Human Resources Committee on 05/27/2020
Approved by the CCH Board on 05/29/2020

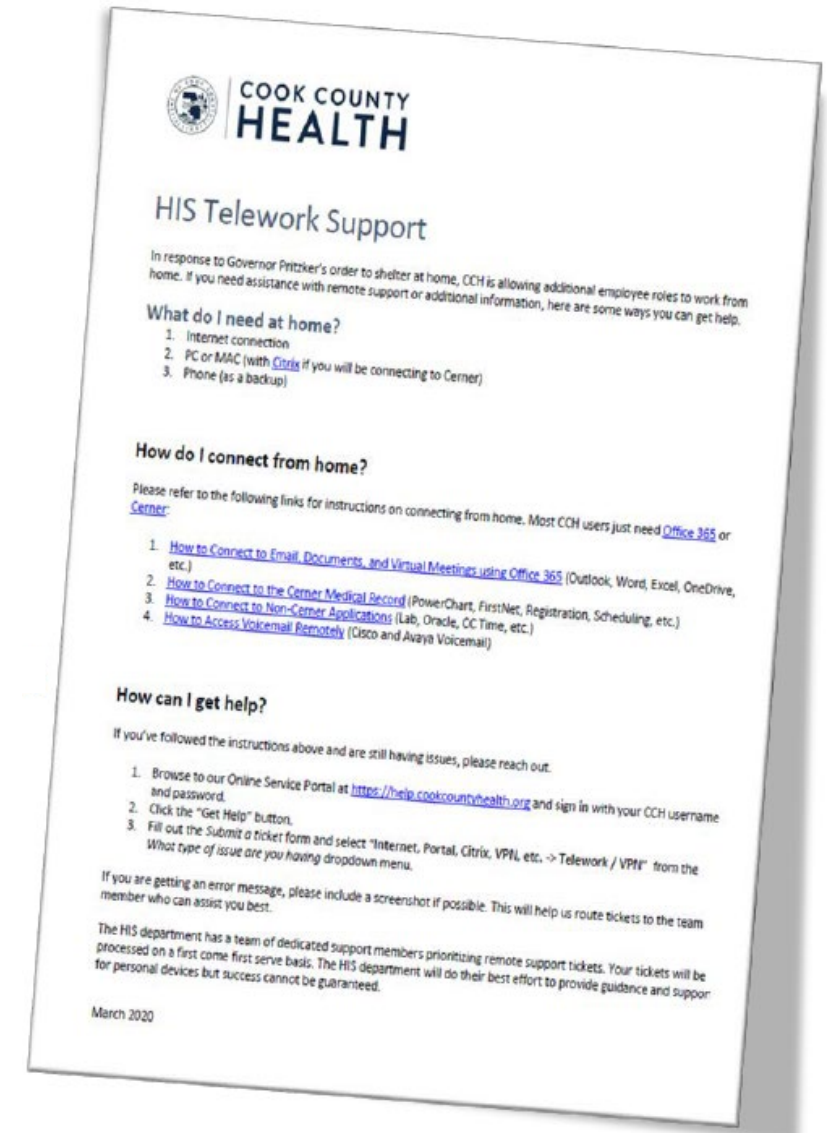


COOK COUNTY
HEALTH

Employees Telework to COVID Response

Governor Pritzker's Stay at Home Order

- To comply with governmental and public health directives, Cook County Health (CCH) operationalized a work from home process to have appropriate staff to provide clinical services:
- During the classification process, each Director focused on:
 - Patient safety
 - Regulatory requirements and,
 - Quality standards.
- Directors evaluated and classified their staff into three (3) categories:
 - Essential – On-Site
 - Essential – Work Remote
 - Non -Essential – Stay Home



Employee Assistance Program

Employee Assistance Program (EAP)

The **Cook County** EAP is administered by **Magellan** Healthcare, Inc. and is staffed by licensed professionals:

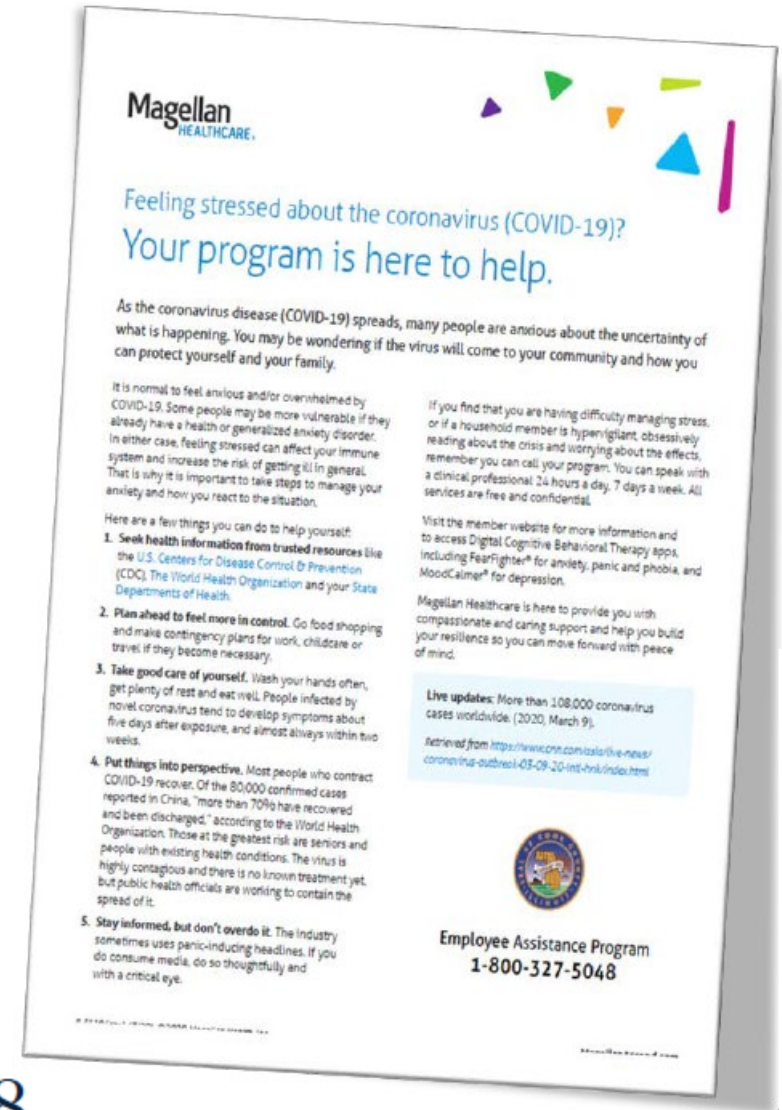
- Counseling
- Coaching
- Online Programs
- Employee Assistance Newsletters
 - January - Developing Resilience and Grit
 - February - Increasing Your Self-control in Challenging Situations
 - March - Feeling Stressed About the Coronavirus (COVID-19)?
 - April - COVID-19 How to Safeguard Your Mental Health While Quarantined
 - May - Financial Webinars



COOK COUNTY
HEALTH

1-800-327-5048
MagellanAscend.com

Magellan
HEALTHCARE®



Employee Assistance Program


CCH COVID-19 Internal Assistance

- CCH Staff Support Hotline
- Confidential
- CCH Volunteers - Psychiatrist & Licensed Clinical Social Workers
- Initiative Lead by Dr. Joyce Miller (Psychiatry) & Dr. Diane Washington (Behavioral Health)


Mental Health



Resources



Staff Support Hotline



Phone Number: 312-864-5544
Hours: Monday-Friday 7am-6pm

The staff support hotline is a FREE and CONFIDENTIAL service that will be staffed by on-call volunteers from the Psychiatry Department, who are available to provide emotional support to all Cook County Health staff.

Please Note: When calling the hotline, staff will be asked to provide their first name and best call back number. The hotline manager will provide this information to the on-call volunteer, who will call back immediately. For afterhours, please leave a voicemail, which will be checked and responded to daily.

Personnel Policy Related to COVID-19 Response

Additional Benefit Time

- An employee may be paid an additional 10 days of benefit time –
 - Structured to encourage Employees to be tested if not well
 - Employee is placed into a paid leave status for up to ten (10) days.
 - Additional time is available – with Interim CEO and or CHRO review if needed.
 - ❑ Criteria
 - ✓ Employee provide medical documentation from EHS and/or medical provider indicating **positive test results**.
 - ✓ Submit a written request for additional paid time off consideration to Operations Counsel Email address.
 - ✓ Complete additional COVID testing if required by EHS.
 - ✓ Participate in Telehealth check-ins when requested by EHS, to undergo medical evaluation.

Revised COVID19 Personnel Rule Addendum

Paid Time Off Vacation

- Based on operational need management has the discretion to:
 - Cancel previously approved vacation requests and,
 - Deny future vacation requests
- Employees who reach the **maximum** allowed number of accrued vacation hours and whose vacation requests are denied will be:
 - Paid wages at their regular rate of pay in lieu of vacation hours.
- Vacation Accruals:

Years of Service	Maximum Accrual Days Per Year	Maximum Accrual Days	Maximum Accrual Hours
1 to 4	15	30	240
5 to 9	20	40	320
10 or more	25	50	400



Employee Engagement

Benefits available to Healthcare workers



CCH “Croc Rock” Contest

Contest for Clinical Staff

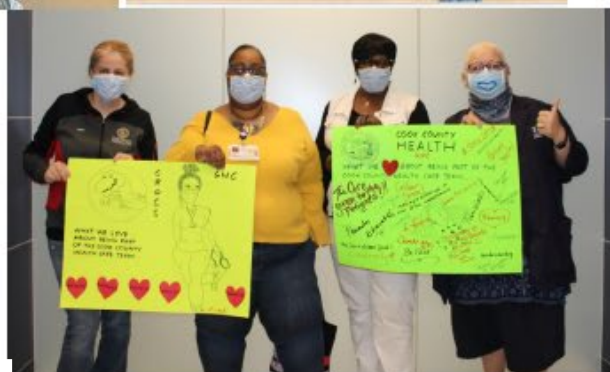
- Approx. 1,700 pairs of Crocs donated to CCH
- Lead by Nurse Leaders - Lisa Adamczyk, DNP, RN & Beth Vaclavik DNP, RN
- Rules;
 - Complete the team sign. The team sign must be professional, positive and appropriate to receive shoes.
 - Take a photo or yourself or convene a group photo WITH the SIGN VISIBLE IN THE PHOTO
 - Send the team photo to:
CCHClinicalStaffCroc@cookcountyhhs.org
 - Include in your email the names of everyone in the photo and their shoe size (complete and paste graph below into your submission email).





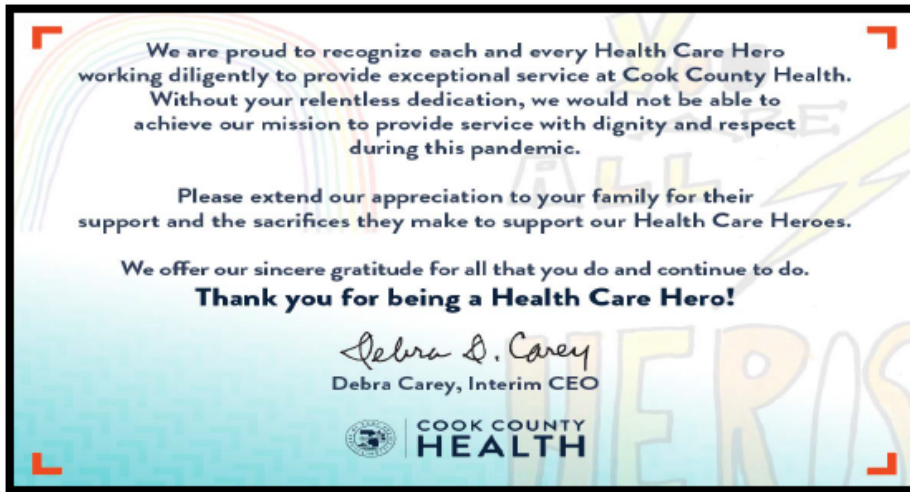
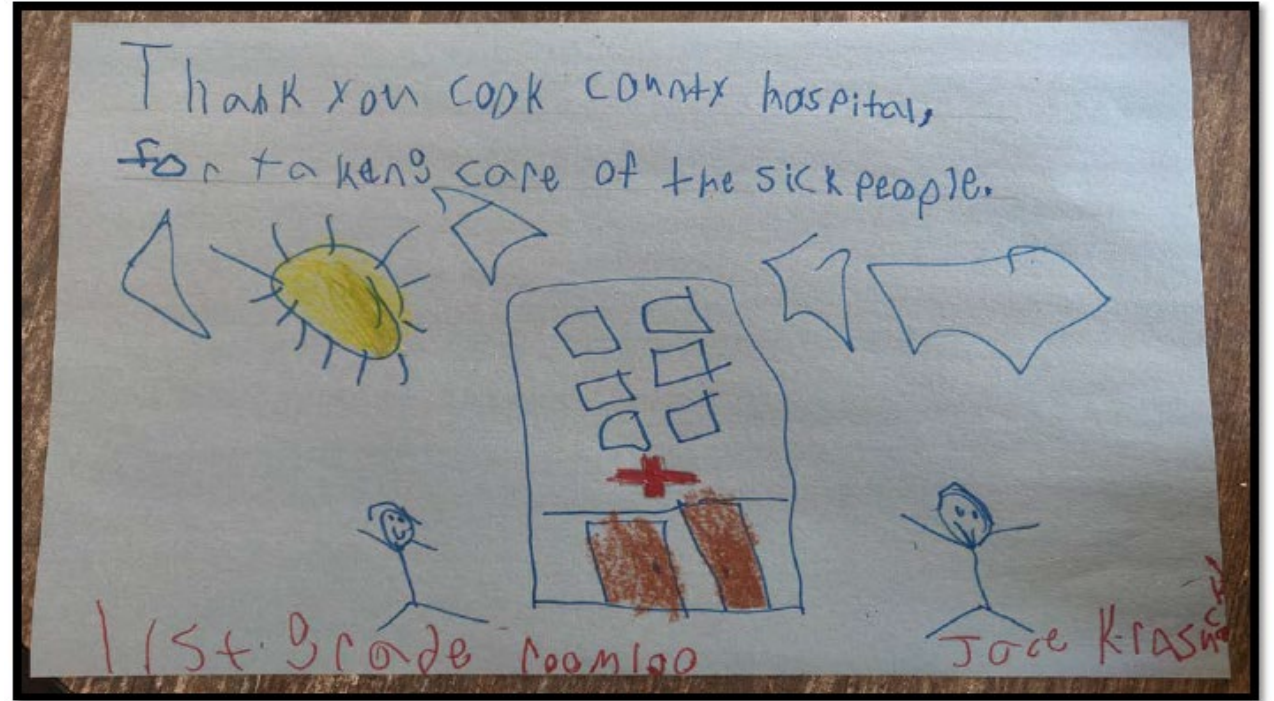
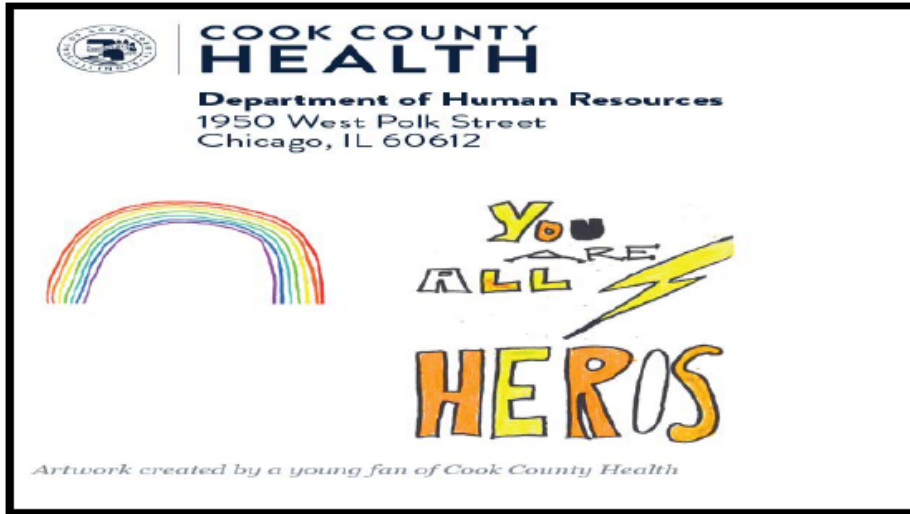
What I/We  About Being Part of the
Cook County Health Care Team ...

OUR ADVOCACY GOES ABOVE AND BEYOND HEALTHCARE.



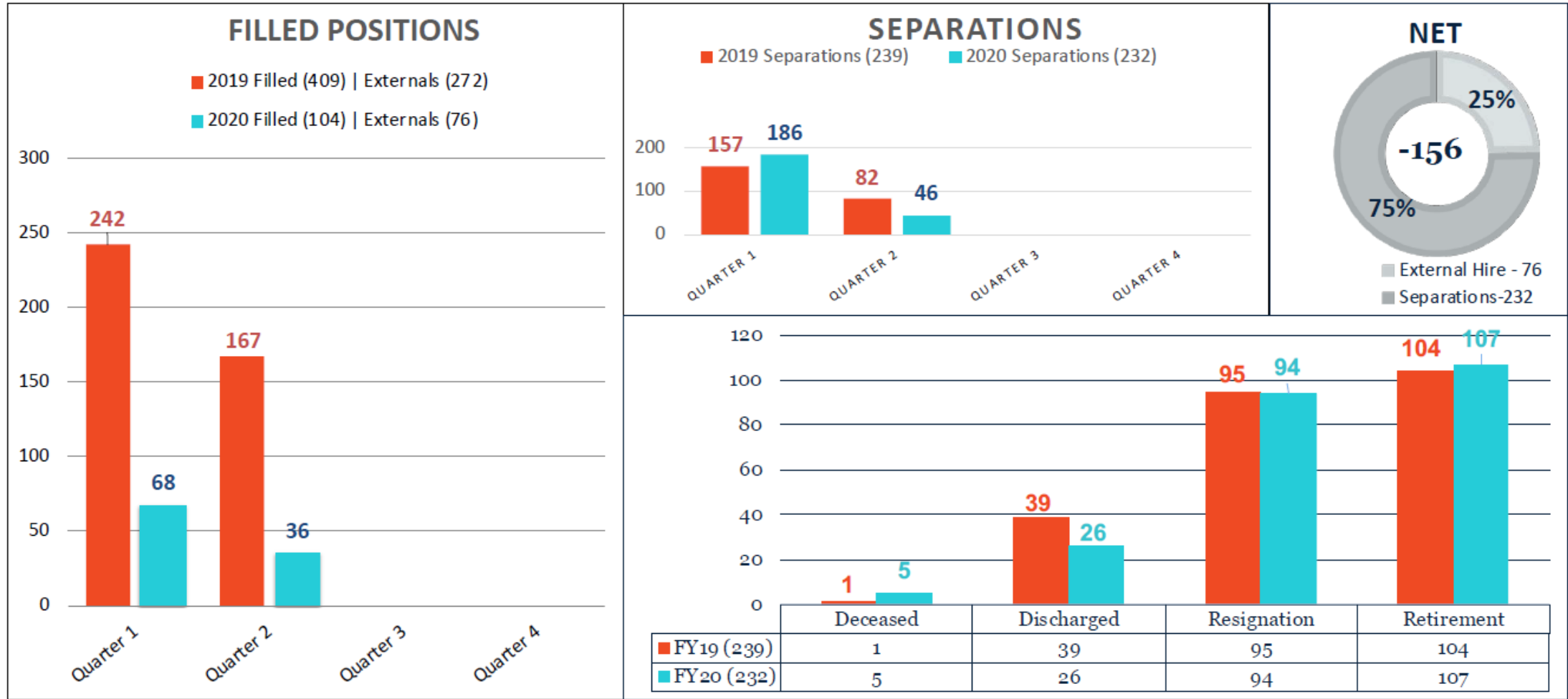
Employee Engagement

Healthcare Heroes!



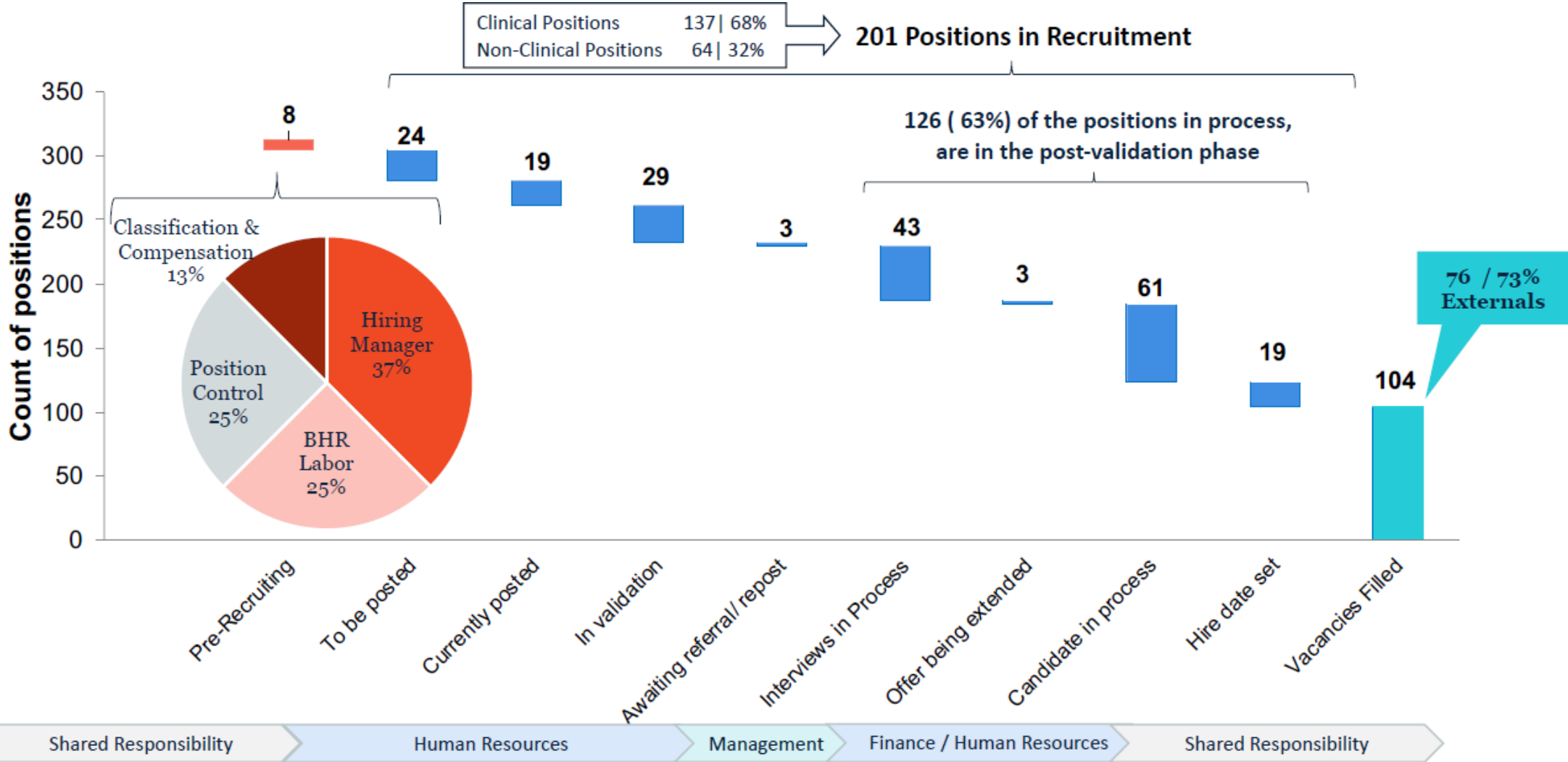
FY2020 CCH HR Activity Report

Thru 04/30/2020



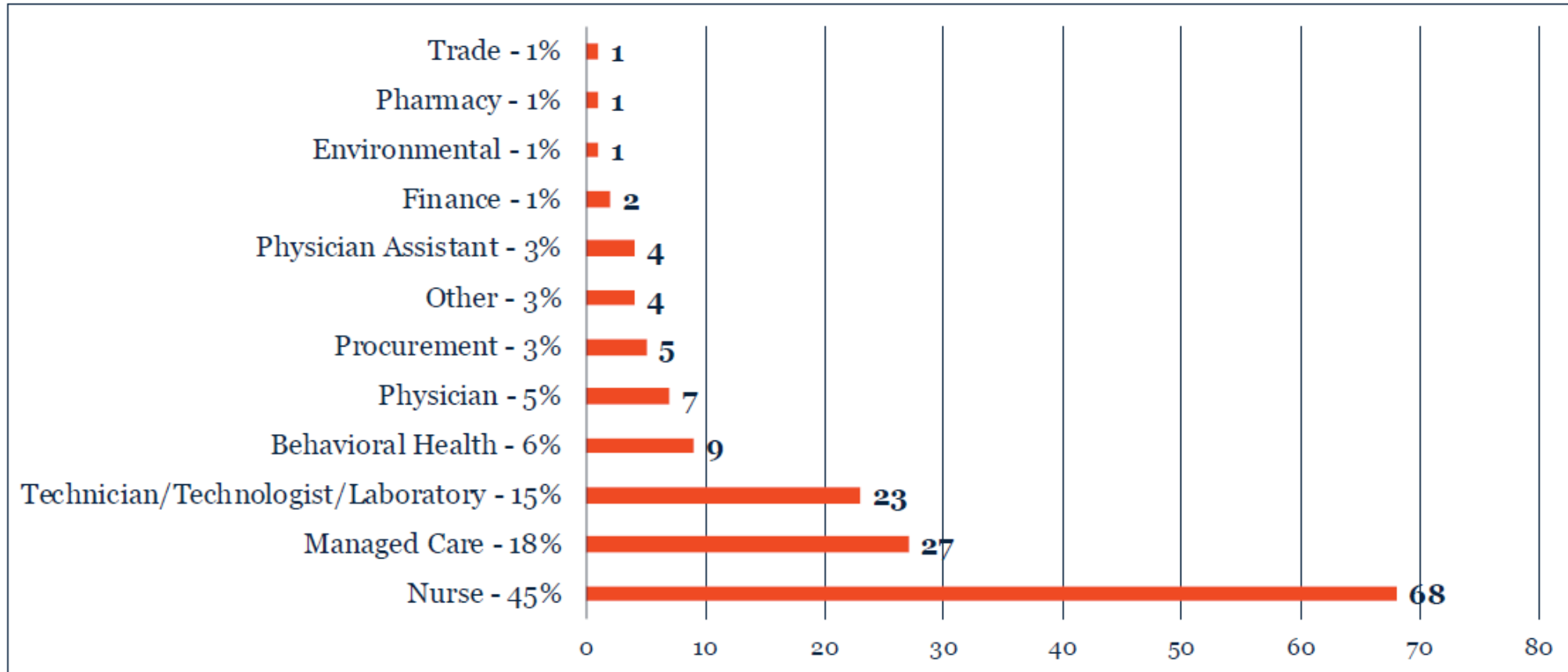
Cook County Health HR Activity Report Hiring Snapshot

Thru 04/30/2020



Hiring Plan

Of the 209 positions in Human Resources, 152 were approved by the Department of Budget & Management Services:

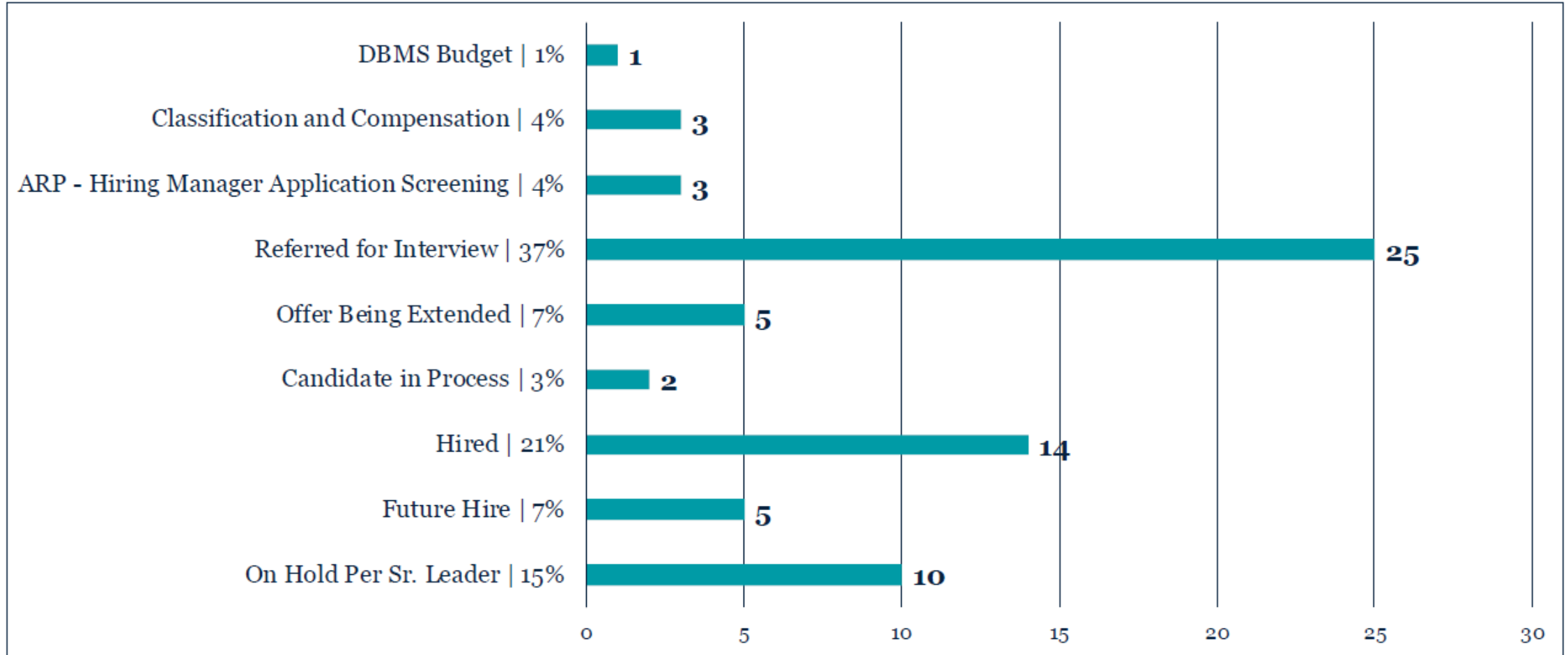


Nursing Positions Note:

- 30 RTHs - Shift Bid/Lateral Transfers
 - 68 RTHs - In Recruitment Cycle
 - 3 RTHs - Filled
- 101 RTHs Approved

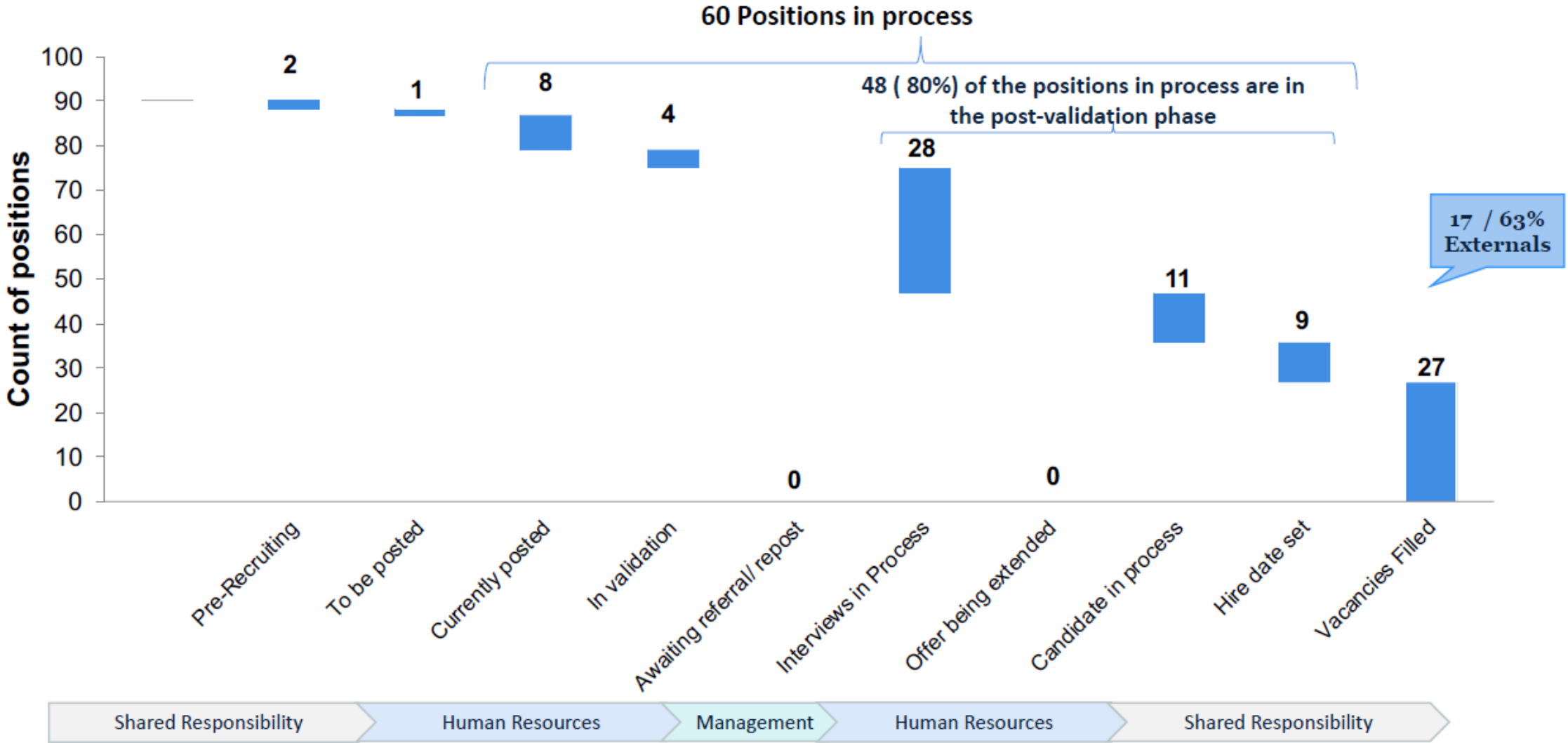
Nursing Hiring Plan

101 were Nursing positions = 68 in Recruitment + 30 shift bids/lateral transfers + 3 filled.



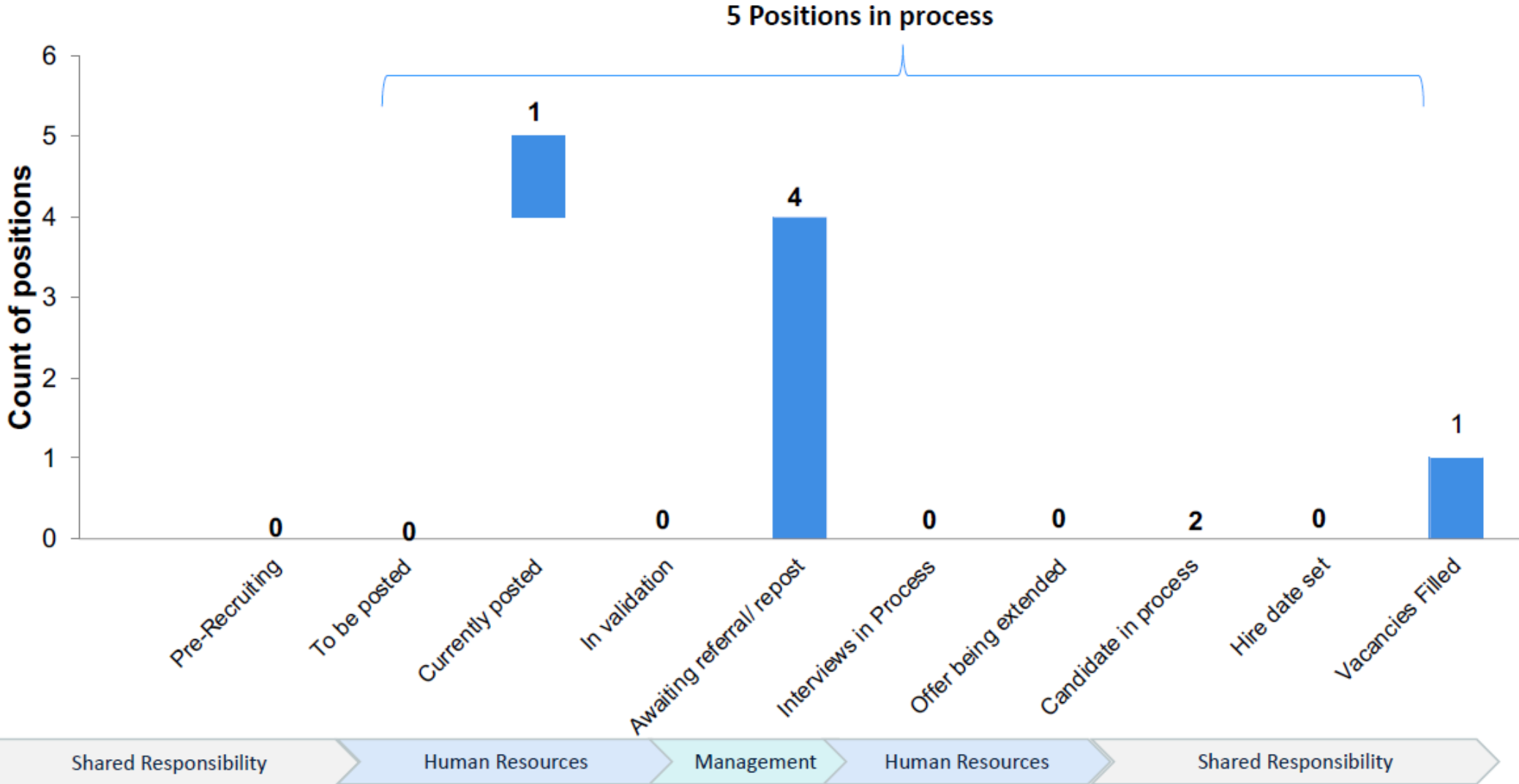
Cook County Health HR Activity Report Nursing Hiring: CNI, CNII

Thru 04/30/2020



Cook County Health HR Activity Report Revenue Cycle

Thru 04/30/2020



Managed Care Metrics



Presented to the CCH Managed Care Committee on 05/27/2020
Approved by the CCH Board on 05/29/2020



COOK COUNTY
HEALTH

Monthly Membership as of May 5, 2020

Category	Total Members	ACHN Members	% ACHN
FHP	210,781	15,614	7.4%
ACA	75,882	12,316	16.2%
ICP	29,783	5,665	19.0%
MLTSS	5,991	0	N/A
SNC	7,174	1,235	17.2%
Total	329,551	34,830	10.6%

ACA: Affordable Care Act
FHP: Family Health Plan

ICP: Integrated Care Program
MLTSS: Managed Long-Term Service and Support (Dual Eligible)



Managed Medicaid Market

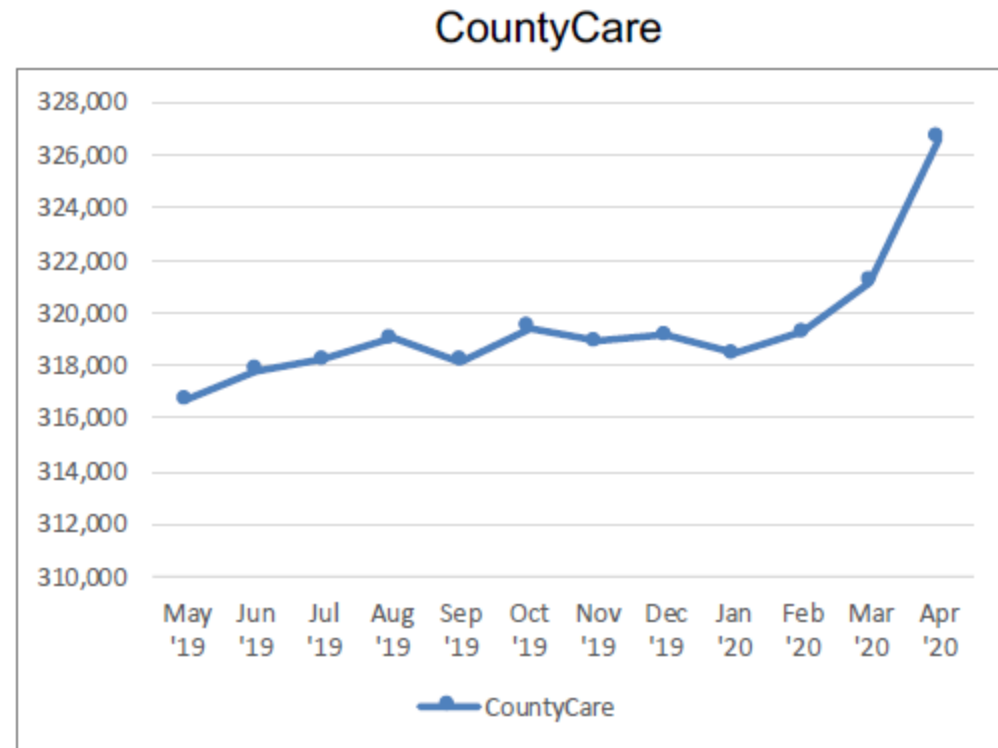
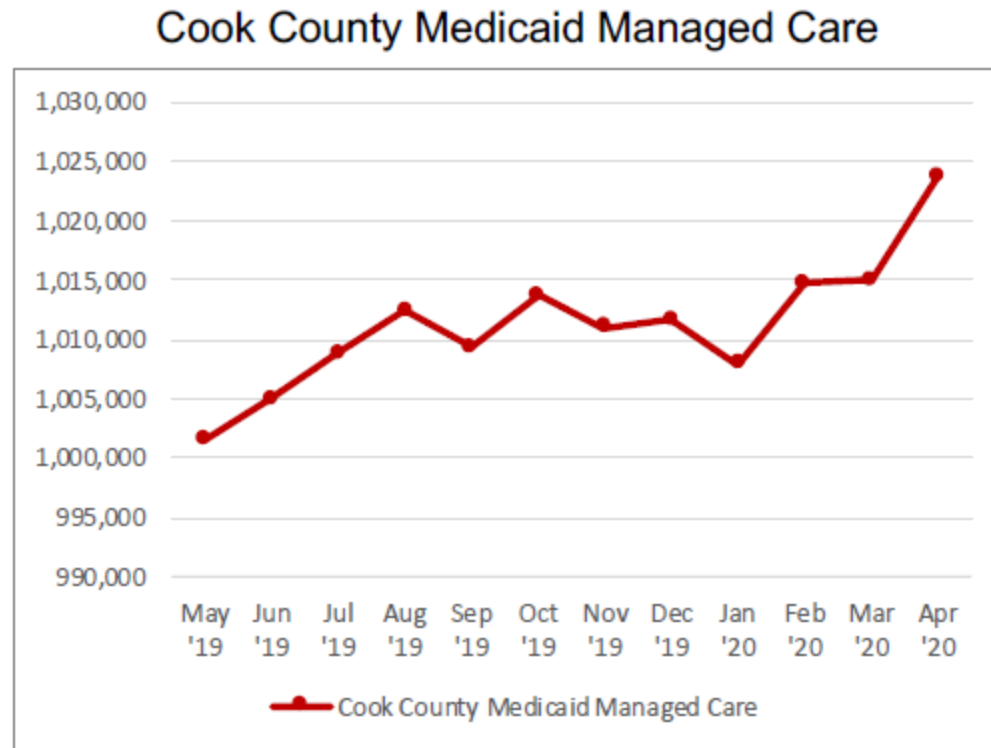
Illinois Department of Healthcare and Family Services April 2020 Data

Managed Care Organization	Cook County Enrollment	Cook County Market Share
*CountyCare	326,631	31.9%
Blue Cross Blue Shield	252,951	24.7%
Meridian (a WellCare Co.)	222,670	21.8%
IlliniCare (a Centene Co.)	100,411	9.8%
Molina	64,681	6.3%
*Next Level	56,421	5.5%
Total	1,023,765	100.0%

* Only operating in Cook County



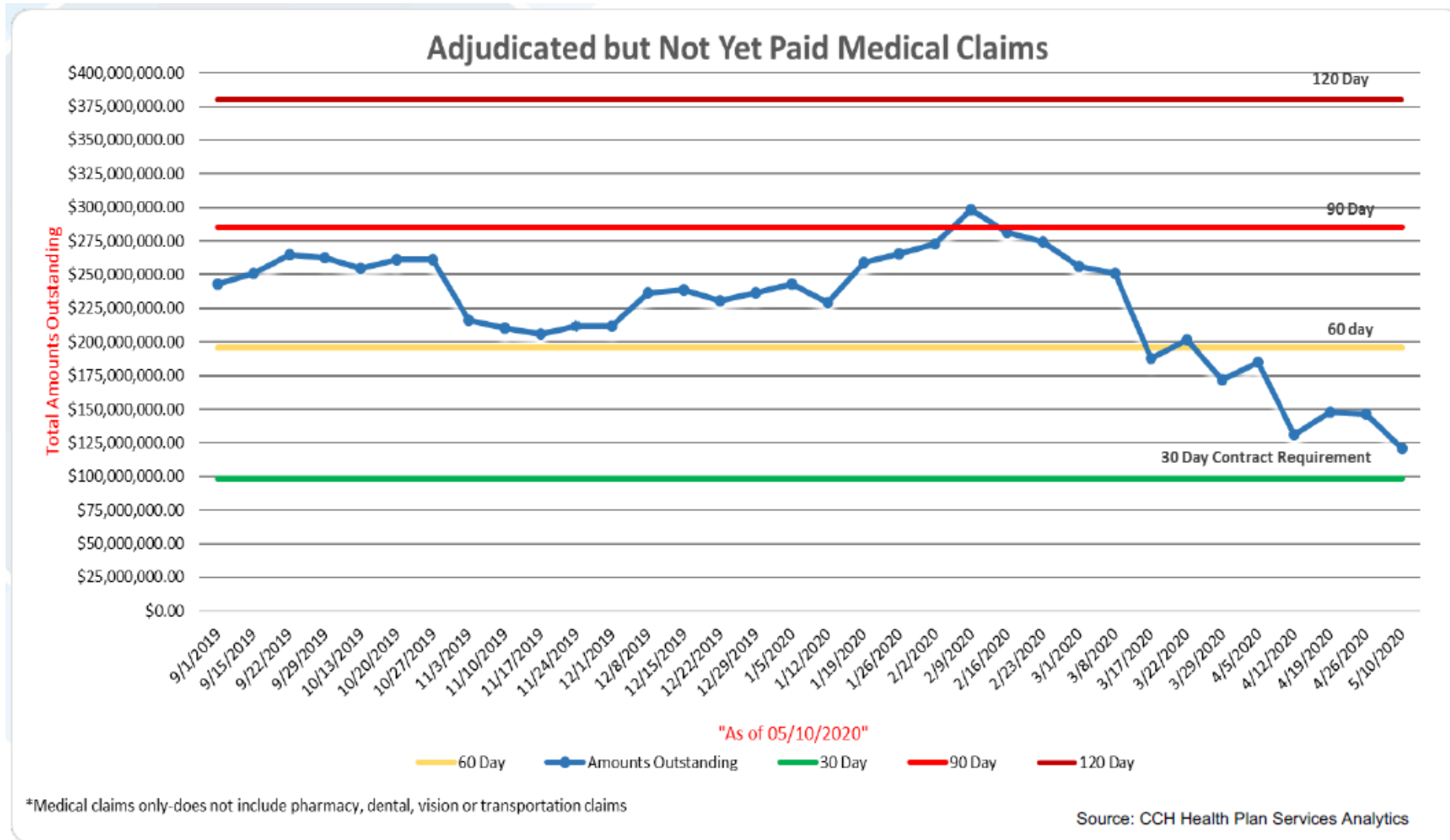
IL Medicaid Managed Care Trend in Cook County *(starts not to scale)*



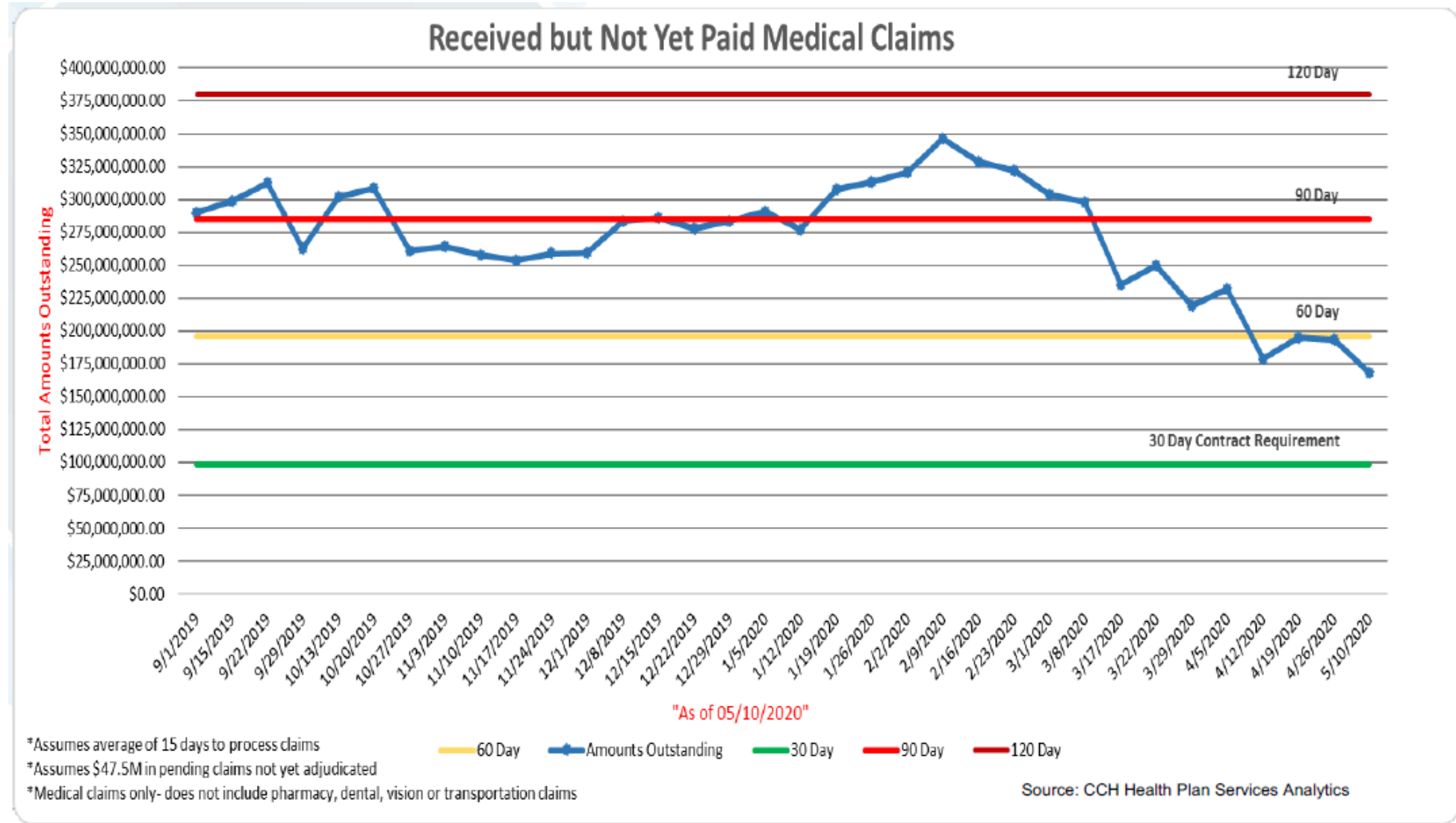
- CountyCare's enrollment increased almost 2% in April 2020 compared to the prior month



Claims Payment



Claims Payment



Quality & Patient Safety Metrics

Presented to the CCH QPS Committee on 05/22/2020
Approved by the CCH Board on 05/29/2020



COOK COUNTY
HEALTH



COOK COUNTY HEALTH

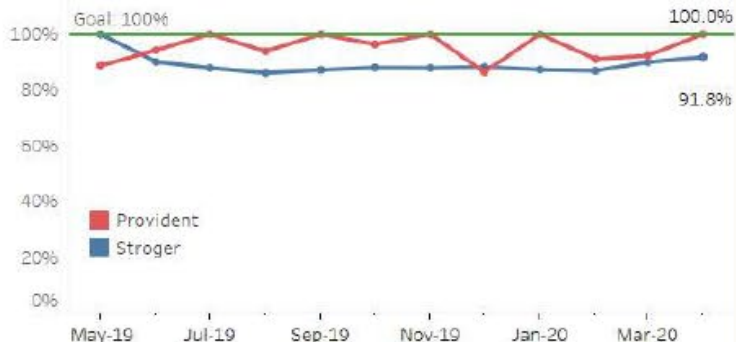
Quality Dashboard
May 22, 2020

Health Outcomes

HEDIS - Diabetes Management: HbA1c < 8%



Core Measure - Venous Thromboembolism (VTE) Prevention

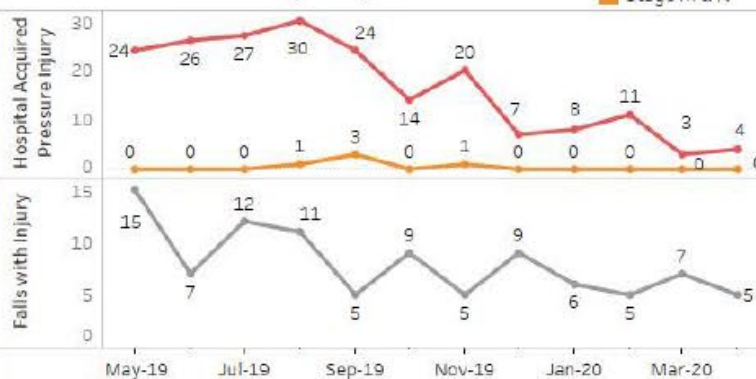


30 Day Readmission Rate

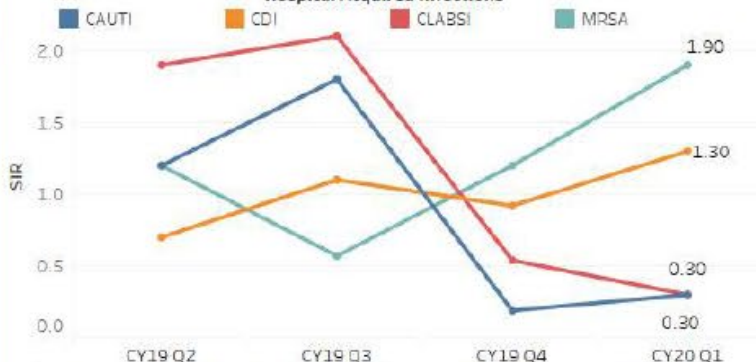


Patient Safety

Hospital Acquired Conditions



Hospital Acquired Infections

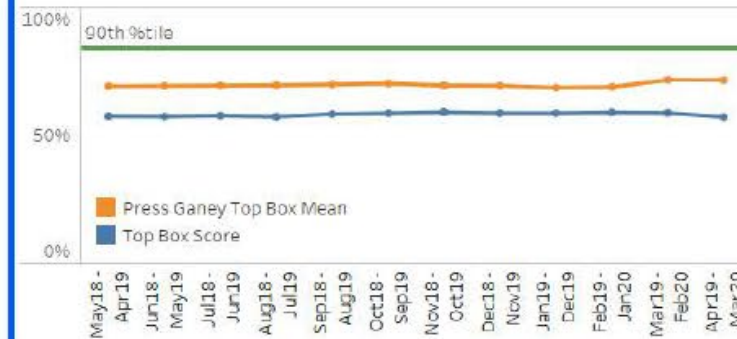


SIR (Standardized Infection Ratio) is a summary measure which compares the actual number of Healthcare Associated Infections (HAI) in a facility with the baseline data for standard population. SIR > 1.0 indicates more HAIs were observed than predicted, conversely SIR of < 1.0 indicates that fewer HAIs were observed than predicted.

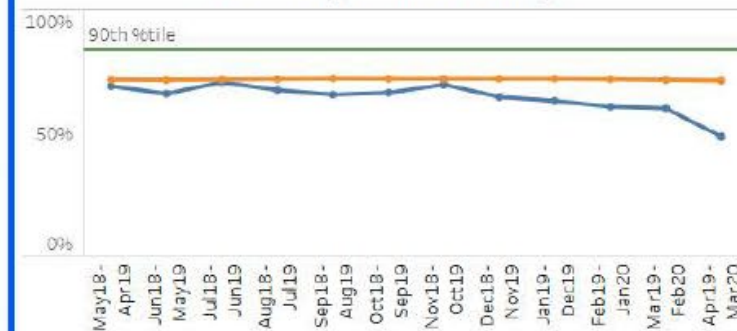
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
CAUTI	1	2	5	6	2	3	0	1	0	0	0	2
CDI	5	4	4	9	5	7	7	5	3	5	10	6
CLABSI	2	2	3	2	4	1	1	1	0	0	1	0
MRSA	0	0	2	0	0	1	1	0	1	2	0	1

Utilization

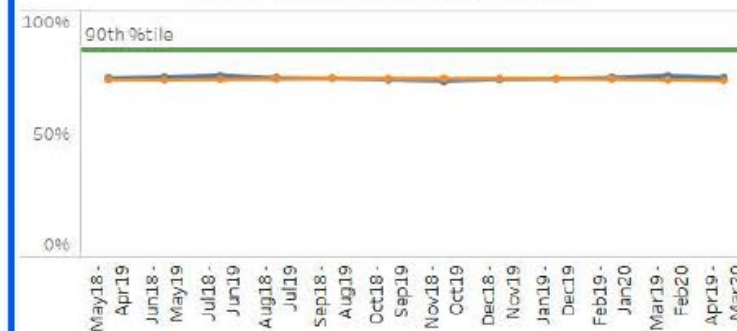
ACHN--Overall Clinic Assessment



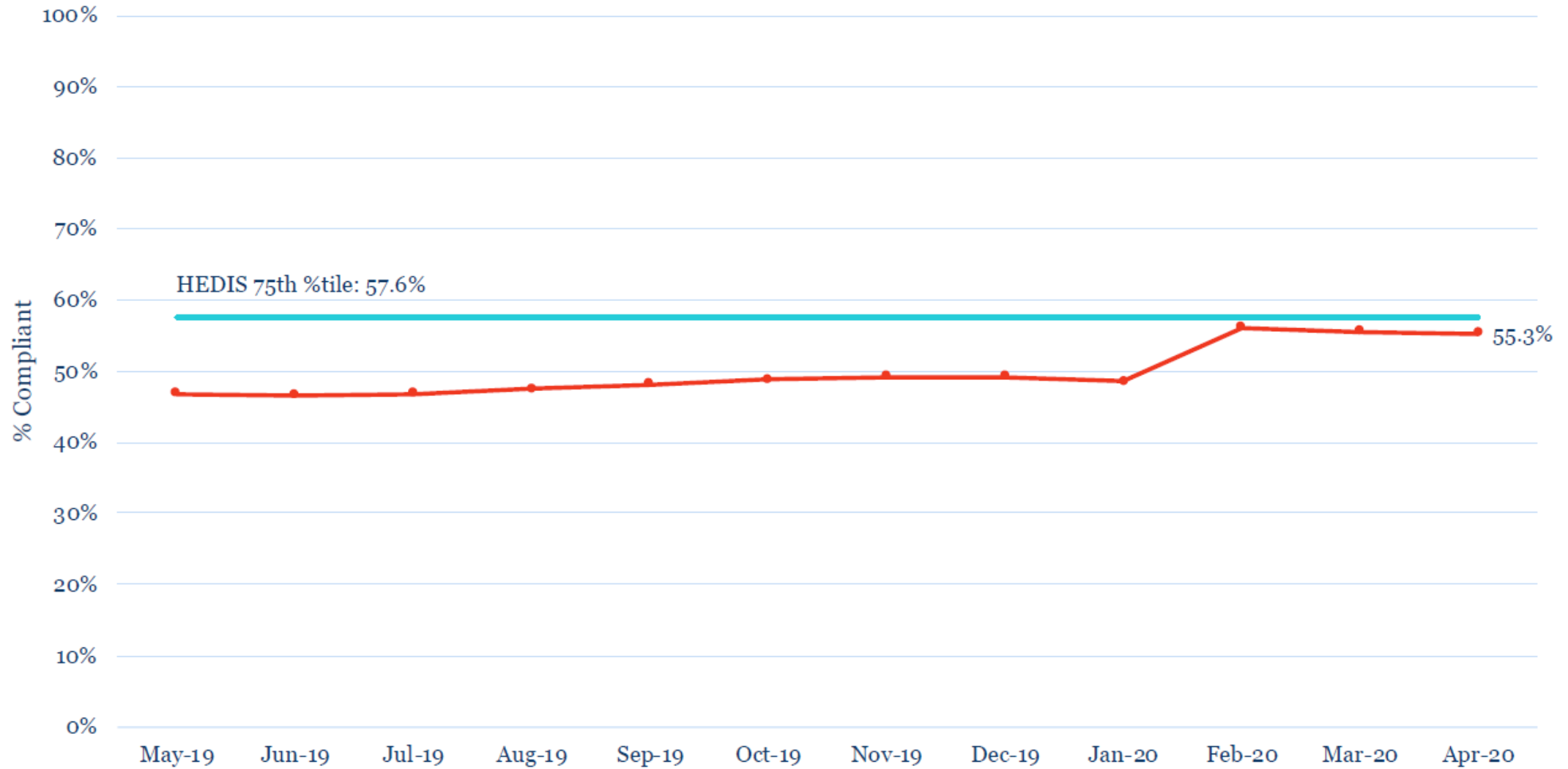
Provident--Willingness to Recommend Hospital



Stroger--Willingness to Recommend Hospital

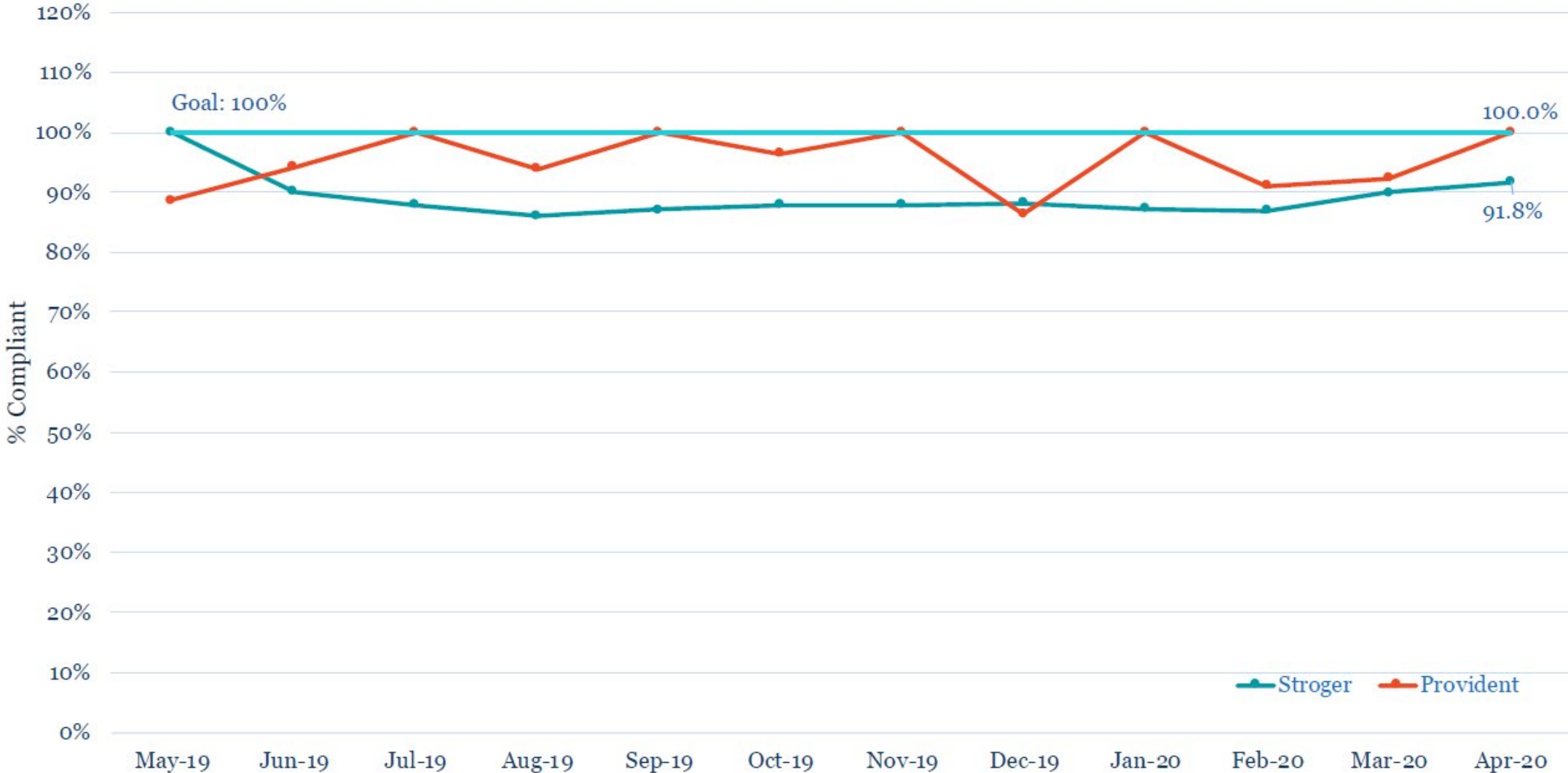


HEDIS – Diabetes Management: HbA1c < 8%



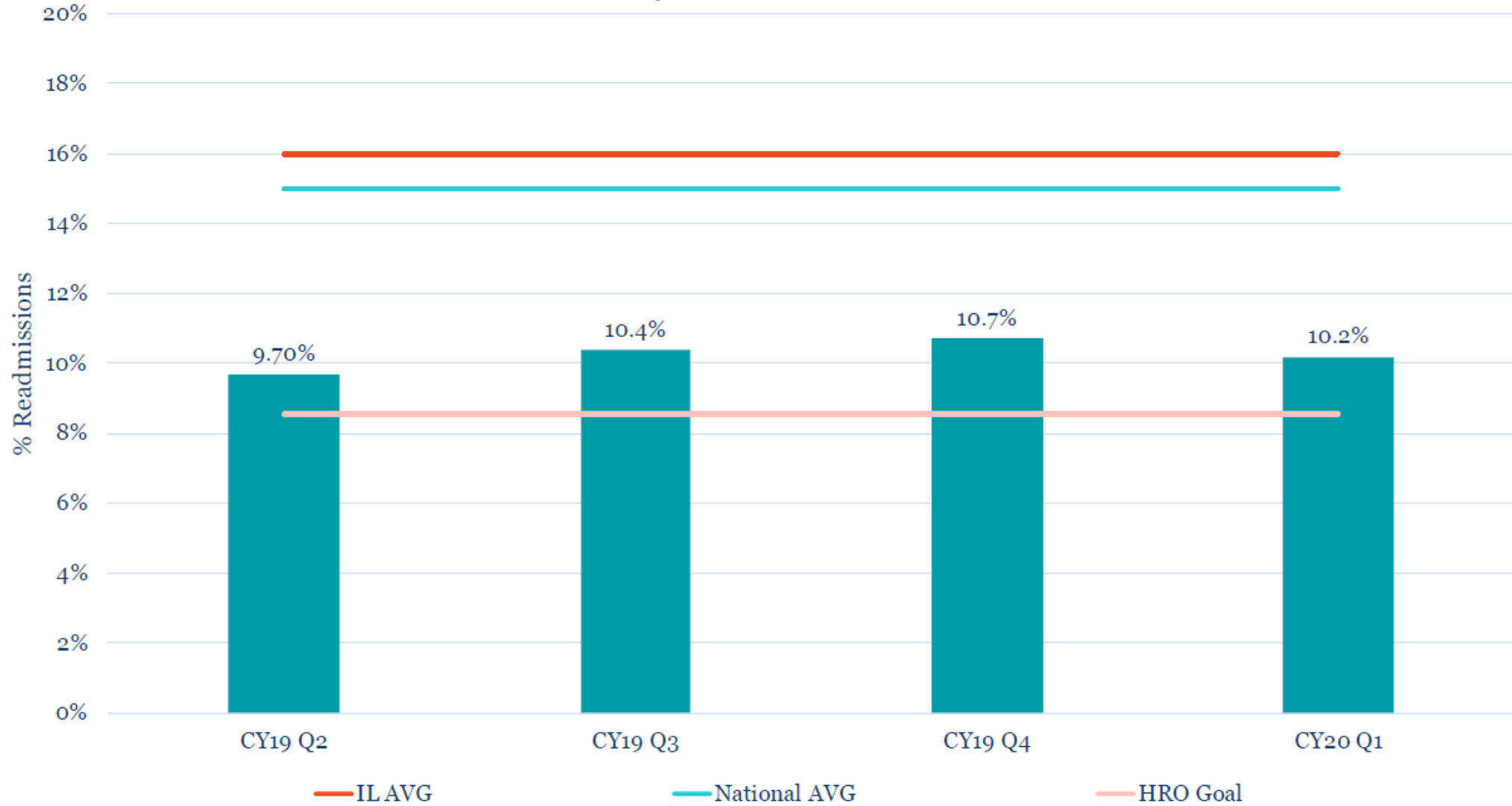
Source: Business Intelligence

Core Measure – Venous Thromboembolism (VTE) Prevention



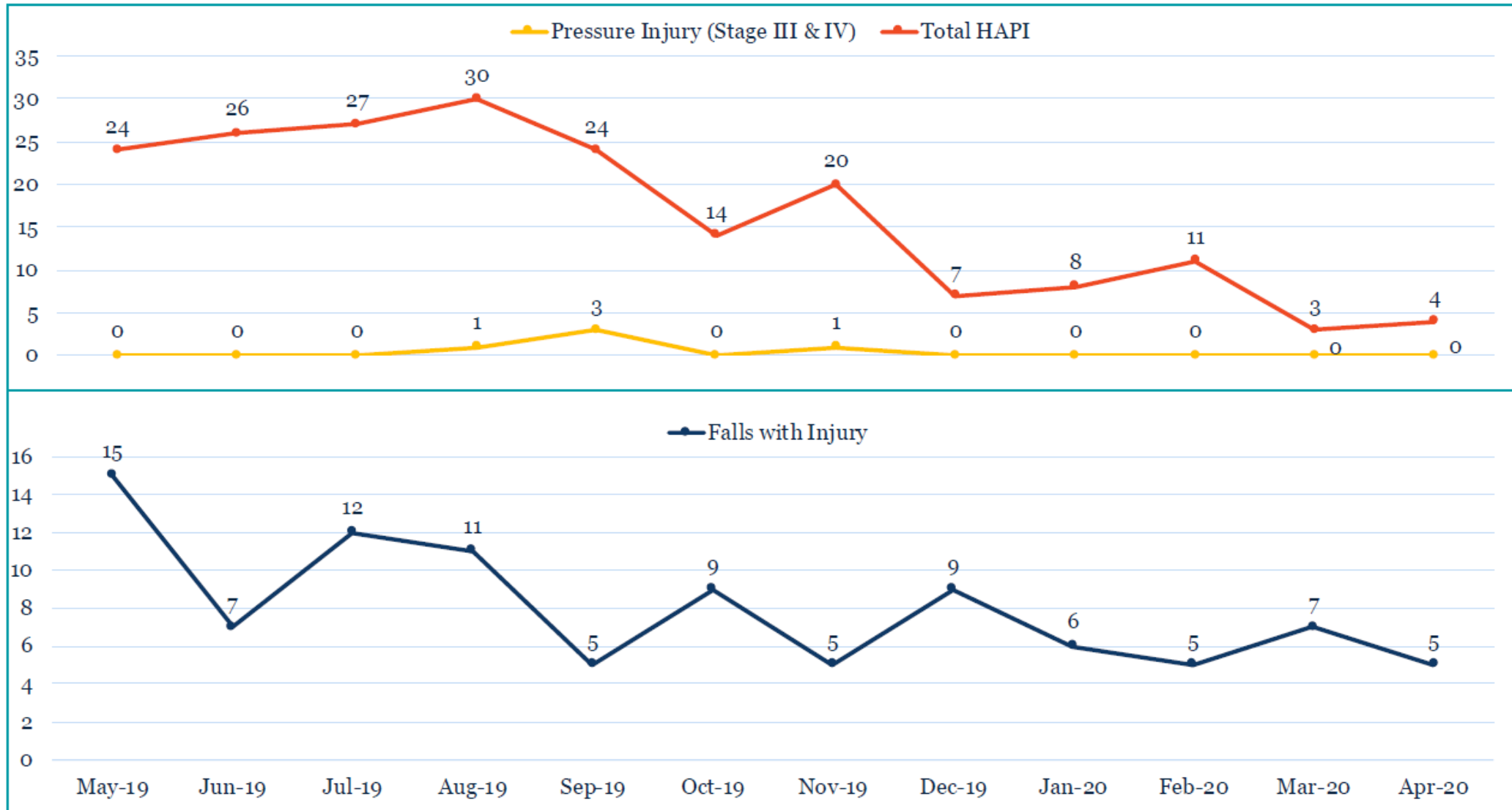
Source: Quality Dept.

30 Day Readmission Rate



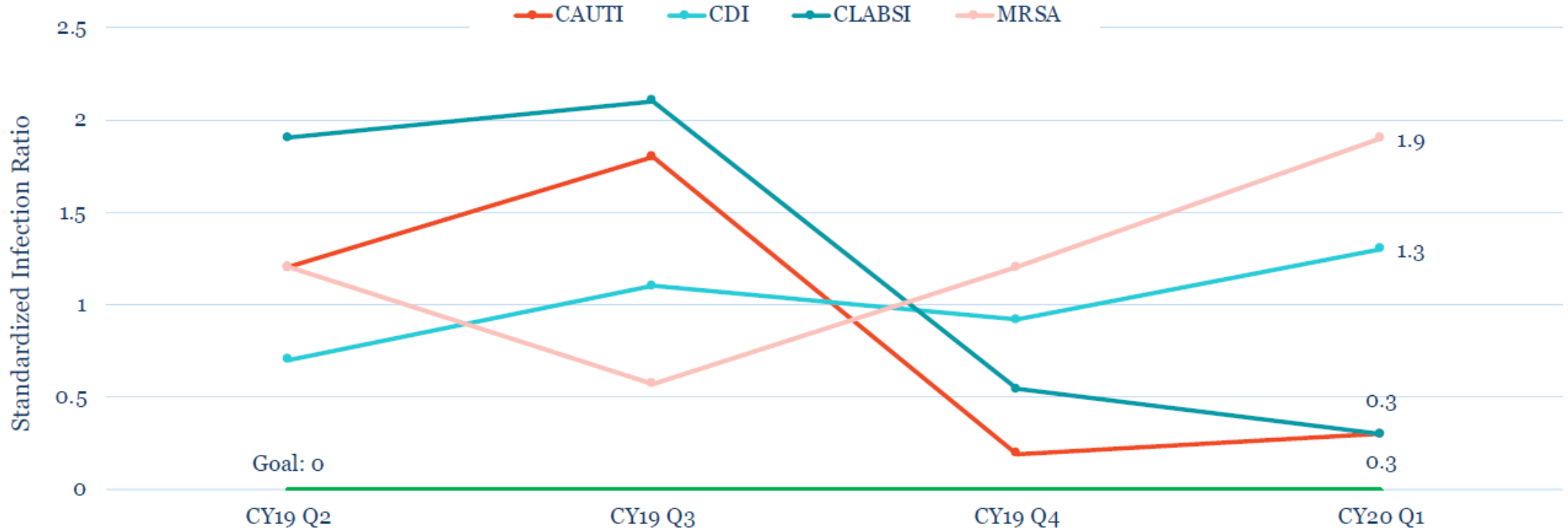
Source: Business Intelligence

Hospital Acquired Conditions



Source: Business Intelligence

Hospital Acquired Infections



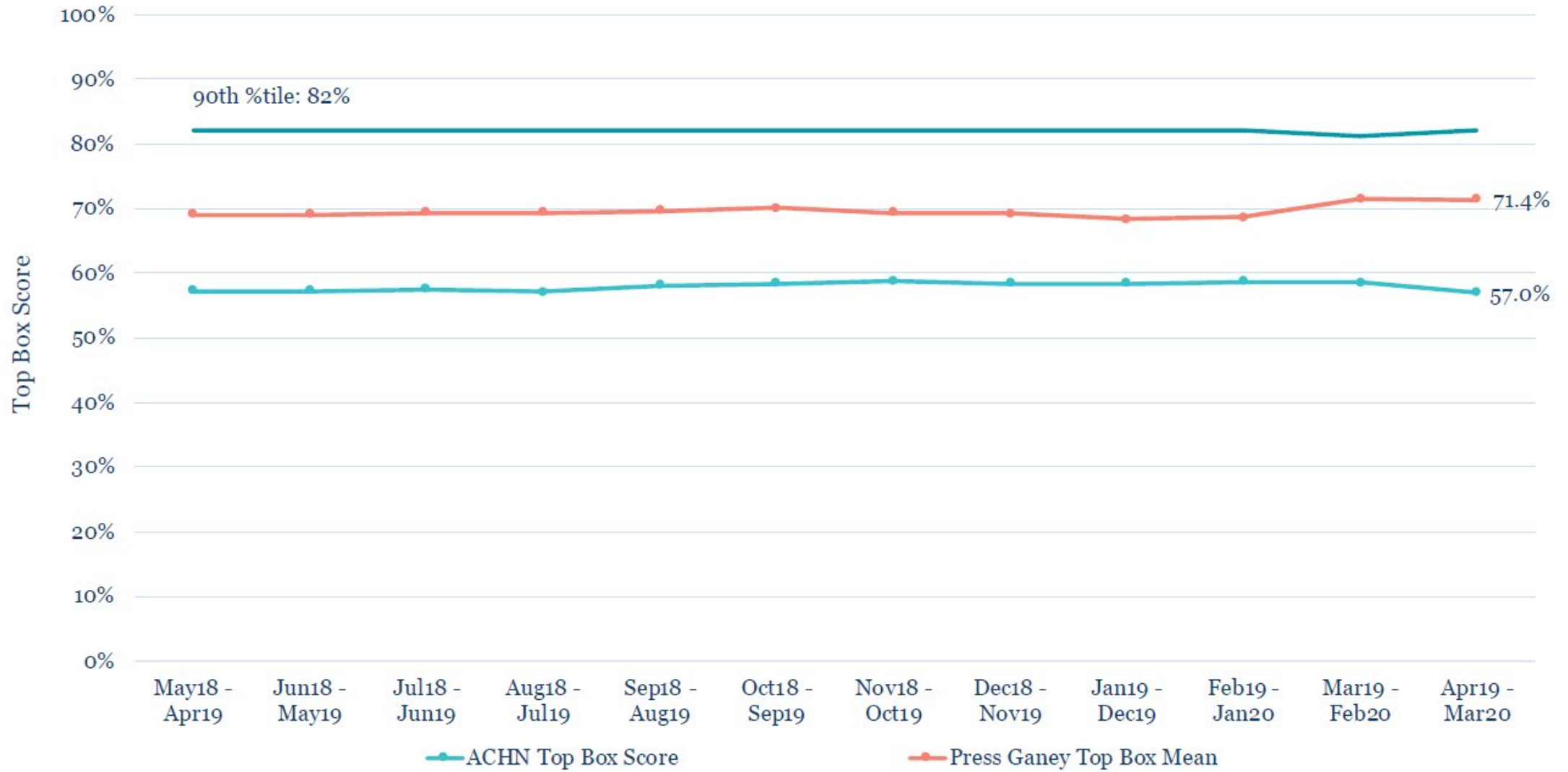
	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20
CAUTI	1	2*	5	6	2	3	0	1	0	0	0	2
CDI	5	4	4	9	5	7	7	5	3	5	10	6
CLABSI	2	2	3	2	4	1	1	1	0	0	1	0
MRSA	0	0	2	0	0	1	1	0	1	2*	0	1

*Amended

SIR (Standardized Infection Ratio) is a summary measure which compares the actual number of Healthcare Associated Infections (HAI) in a facility with the baseline data for standard population. SIR > 1.0 indicates more HAIs were observed than predicted, conversely SIR of < 1.0 indicates that fewer HAIs were observed than predicted.

Source: Infection Control Dept.

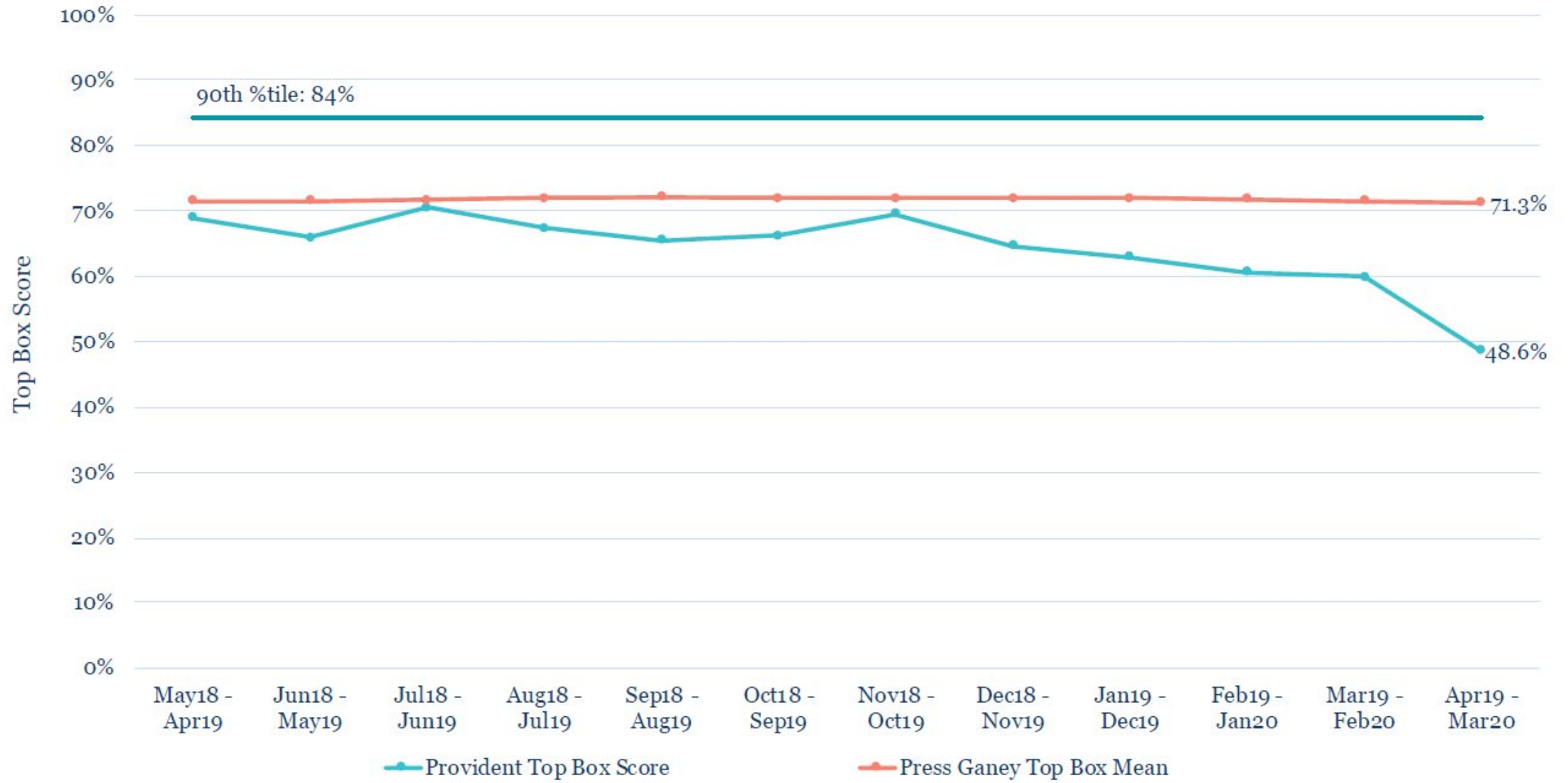
ACHN – Overall Clinic Assessment



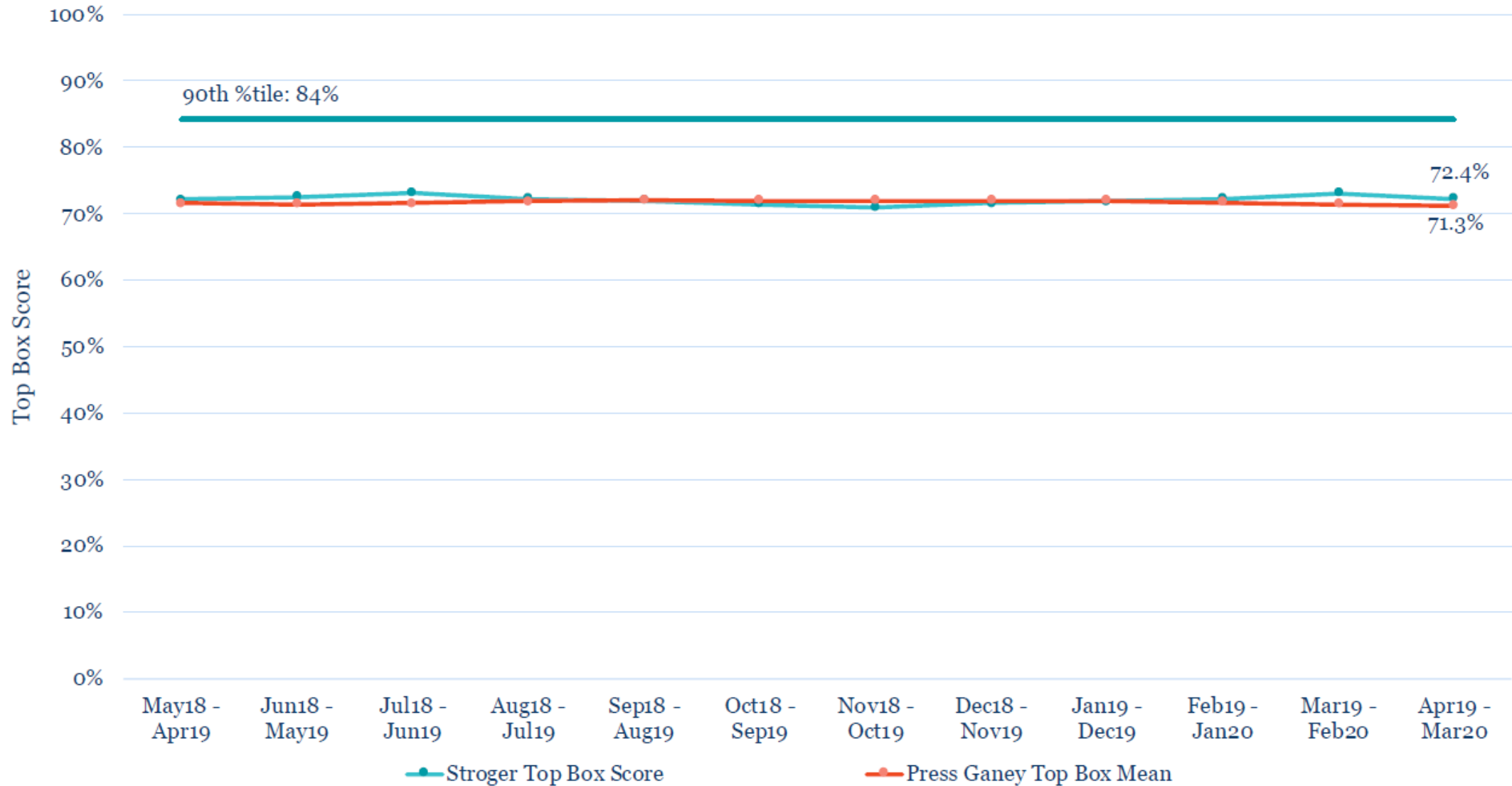
Source: Press Ganey



Provident – Willingness to Recommend the Hospital



Stroger – Willingness to Recommend the Hospital



Source: Press Ganey

Measure Name	Measure Definition	Source
Diabetes Management HbA1c <8%	Adults ages 18-75 with diabetes (type 1 or type 2) where HbA1c is in control (<8.0%). Qualifying patients: - Age 18-75 years as of December 31 of current year AND two diabetic Outpatient/ED visits in the current year or previous year OR -One diabetic Inpatient visit in the current year or previous year OR -Prescribed insulin or hypoglycemic or antihyperglycemics in the current year or previous year	NCQA, HEDIS
Core Measure-Venous Thromboembolism (VTE) Prevention	Numerator: Patients who received VTE prophylaxis or have documentation why no VTE prophylaxis was given: The day of or the day after hospital admission The day of or the day after surgery end date for surgeries that start the day of or the day after hospital admission Denominator: All patients	CMS
Readmission Rate	The readmission measures are estimates of unplanned readmission to an acute care hospital in the 30 days after discharge from a hospitalization. Patients may have had an unplanned readmission for any reason.	CMS
Hospital Acquired Pressure Injuries	A pressure injury is localized damage to the skin and underlying soft tissue usually over a bony prominence or related to a medical or other device. Full thickness pressure injuries involve the epidermis and dermis, but also extend into deeper tissues (fat, fascia, muscle, bone, tendon, etc.)	CMS, AHRQ
Falls with Injury	A patient fall is an unplanned descent to the floor (or extension of the floor, e.g., trash can or other equipment) with injury to the patient.	TJC, NDNQI
Hospital Acquired Infections - CAUTI	Catheter-associated urinary tract infections	NHSN
Hospital Acquired Infections - CDI	Clostridium difficile intestinal infections	NHSN
Hospital Acquired Infections - CLABSI	Central line-associated bloodstream infections	NHSN
Hospital Acquired Infections - MRSA	Methicillin-resistant Staphylococcus Aureus blood infections	NHSN
Press Ganey Patient Satisfaction Top Box Score	The percentage of responses in the highest possible category for a question, section, or survey (e.g. percentage of 'Very Good,' or 'Always' responses).	Press Ganey
Press Ganey Patient Satisfaction Percentile Rank	A percentile rank tells you where your score falls in relationship to other scores. Percentile rank for any given metric in any peer group is determined by ordering all facilities' scores from highest to lowest, then each score receives a percentile rank by determining the proportion of the database that falls below that score. For example, if your percentile rank is 30, you are scoring the same as or better than 30% of the organizations you are compared to.	Press Ganey
ACHN Patient Satisfaction-Overall Assessment	Includes two questions: 1. How well the staff worked together to care for you. 2. Likelihood of your recommending our practice to others.	Press Ganey
Hospital Patient Satisfaction-Willingness to Recommend Hospital	The likelihood that a patient will recommend a hospital to family members and friends.	Press Ganey



Social Media Report



Approved by the CCH Board on 05/29/2020



COOK COUNTY
HEALTH

Social Media Insights

As of May 28, 2020

Twitter (28 Day Summary)

- Impressions: 54.8K
- Profile visits: 685
- Mentions: 145
- Followers: 2,835 (up 89)

LinkedIn (30 Day Summary)

- Impressions: 21.4K
- Unique visitors: 556
- Followers: 4,652 (up 291)

Facebook (28 Day Summary)

- Post Reach: 108.3K
- Engagement: 17.0K
- Video views: 97.5K
- Page views: 3,338
- Page likes: 4,375 (up 180)
- Followers: 5,745 (up 228)

Instagram (7 Day Summary)

- Impressions: 3,192
- Reach: 674
- Profile visits: 231
- Followers: 1,499 (up 22)



Facebook

<https://www.facebook.com/Cookcountyhhs/>

Cook County Health
 Published by CM Cchhs [?] · Yesterday at 12:20 PM · 🌐

Temperatures are on the rise. Be sure to stay cool and hydrated and up-to-date on heat alerts. Check on elderly family and friends and keep pets inside. #wellnesswednesday

CLIMATE CHANGE & EXTREME HEAT

Extreme heat events, or heat waves, are a leading cause of **EXTREME WEATHER-RELATED DEATHS** in the United States and the number of heat-related deaths is rising!

WHO'S AT RISK?

Adults over 65, children under 4, people with existing medical problems such as heart disease, and people without access to air conditioning

WHAT CAN YOU DO?

STAY COOL

- Find an air-conditioned shelter
- Avoid direct sunlight
- Wear lightweight, light-colored clothing
- Take cool showers or baths
- Do not rely on a fan as your primary cooling device

STAY HYDRATED

731 People Reached 24 Engagements [Boost Post](#)

👍 4 1 Comment 6 Shares

Cook County Health
 Published by CM Cchhs [?] · 5 hrs · 🌐

This week, a group of monks from the Thai Buddhist Temple visited Cook County Health to drop off lunches for staff. Thank you to everyone who has donated to our frontline workers. #OneCookCounty #TeamCCH



Get More Likes, Comments and Shares
 This post is performing better than 95% of other posts on your Page. Boost it to get more great results.

917 People Reached 173 Engagements [Boost Post](#)

👍❤️👎 58 8 Comments 4 Shares

Cook County Health
Published by CM Cchhs (?) · May 26 at 1:15 PM



**Asian American and Pacific Islanders:
DO IT for your community.**
It has never been easier to respond on your own!
Respond by phone, by mail or online at: www.cookcounty.gov

BE COUNTED. In the 2020 CENSUS

Cook County Government
May 26 at 11:20 AM

Ensure the representation of our diverse Asian American and Pacific Islander communities.

This Asian American and Pacific Islander Heritage Month, respond to...

See More

534 People Reached 6 Engagements Boost Unavailable

2 Shares

Cook County Health
Published by CM Cchhs (?) · May 26 at 1:49 PM

On May 24, Cook County Health's Dr. Paul Rubinstein joined Congressman Danny Davis, Cook County Board Commissioners Dennis Daer and Donna Miller, other local hospital leaders and officials from Vitalant to appeal for donations of plasma from recovered COVID-19 patients. That plasma is being used to treat patients who have been currently diagnosed with COVID-19.

Individuals who have recovered from COVID-19 and are interested in learning how they can donate can visit <https://www.vitalant.org/COVIDFree>.

#OneCookCounty #TeamCCH



1,575 People Reached 272 Engagements Boost Post

37 Reactions 1 Comment 13 Shares

Cook County Health
Published by CM Cchhs (?) · Yesterday at 11:03 AM



**COOK COUNTY GOVERNMENT
GOBIERNO DEL CONDADO DE COOK**

VIRTUAL EQUITY TOWN HALL | Cicero & Comunidad
REUNIÓN VIRTUAL SOBRE LA EQUIDAD Latinx

Wednesday, May 27 | Miércoles 27 de mayo
5:30 - 7 p.m.

Join us for a virtual town hall to discuss Cook County's rapid response to COVID-19 and answer questions from residents. (There is no need to provide personal data; information will be reported to Cook County's representatives as part of the process.)

Representatives from Cook County include:
Los representantes del Condado de Cook incluyen:
Cook County Board President / Presidente de la Junta: Tom Pritzker
Commissioner / Comisionado Health Equity / Equidad: Hans Clor
Cook County Department of Public Health
Departamento de Salud Pública del Condado de Cook
Department of Emergency Management and Regional Security
Departamento de Manejo de Emergencias y Seguridad Regional

WED, MAY 27
Virtual Equity Town Hall | Reunión Virtual Sobre la Equidad

You like Cook County Government

384 People Reached 10 Engagements Boost Unavailable

1 Share

Cook County Health
 Published by GM Cochrin (7) · May 22 at 9:00 AM · 🌐

May is Better Hearing and Speech Month, which raises awareness about communication disorders. Cook County Health is grateful to our staff who help patients with speech and hearing disorders. #OneCookCounty #TeamCCH



Get More Likes, Comments and Shares
 This post is performing better than 70% of other posts on your Page. Boost it to get more great results.

1,182 People Reached 112 Engagements [Boost Post](#)

🗨️ 2 🔄 41 2 Comments 3 Shares

Cook County Health
 Published by GM Cochrin (7) · May 22 at 1:30 PM · 🌐

Cook County Health can't thank you enough for the messages of support and thank you cards we are receiving from the community. #OneCookCounty #TeamCCH



854 People Reached 192 Engagements [Boost Post](#)

🗨️ 2 🔄 25 2 Shares

Cook County Health
 Published by GM Cochrin (7) · May 25 at 7:47 AM · 🌐

On this #MemorialDay, Cook County Health remembers those who made the ultimate sacrifice defending our country. #OneCookCounty



Get More Likes, Comments and Shares
 This post is performing better than 70% of other posts on your Page. Boost it to get more great results.

720 People Reached 37 Engagements [Boost Post](#)

Cook County Health
 Published by CM Cohts [?] · May 20 at 10:30 AM · 🌐

Cook County Health would like to thank and recognize all the emergency medical personnel on the frontlines caring for our patients and the communities we serve, especially as we fight the COVID-19 pandemic. #EMSWeek #OneCookCounty



Get More Likes, Comments and Shares
 This post is performing better than 95% of other posts on your Page. Boost it to get more great results.

2,243 People Reached 288 Engagements [Boost Post](#)

👍❤️👏 129 10 Comments 16 Shares

Cook County Health
 Published by CM Cohts [?] · May 20 at 2:46 PM · 🌐



Toni Preckwinkle
 May 20 at 2:09 PM · 🌐

Take care of your mental health. Go on daily adventures while practicing physical distancing by reading a book. Having tea while I read is my way of self-care. Don't company helps, too.

How are you practicing self-care? #WellnessWednesday

801 People Reached 54 Engagements [Boost Unavailable](#)

👍❤️👏 18 2 Shares
 🌐👍❤️👏 31 6 Shares

Cook County Health
 Published by CM Cohts [?] · May 21 at 11:00 AM · 🌐



Stop the Bleed ACS
 May 21 at 11:00 AM · 🌐

Today is National STOP THE BLEED Day! Be prepared to help those around you in case of a bleeding emergency. With knowledge of 3 quick actions, you could save a life. Learn more: www.stopthebleed.org #STOPTHEBLEED #STED

678 People Reached 15 Engagements [Boost Unavailable](#)

🌐 5 1 Share

Cook County Health
Published by CM Cchhs (19) · May 18 at 3:20 PM · 🌐

We continue to celebrate our #healthcareheroes at Cook County Health with a recap of #NationalHospitalWeek, #OneCookCounty #TeamCCH #COVID19

1,039 People Reached 110 Engagements [Boost Post](#)

👍❤️👍 24 3 Comments 2 Shares

Cook County Health
Published by CM Cchhs (19) · May 19 at 9:09 AM · 🌐

COME TOGETHER, 6 FEET APART

Toni Prockwinkle
May 18 at 2:03 PM · 🌐

Come together, 6 feet apart. Maintaining physical distance ways to stay safe from COVID-19.

Shared Posts Can't Be Boosted
You can boost one of your original posts to get more people to see and engage with it.

[Cancel](#) [See Eligible Posts](#)

979 People Reached 90 Engagements [Boost Unavailable](#)

👍❤️👍 31 6 Shares

Cook County Health
Published by CM Cchhs (17) · May 19 at 5:20 PM · 🌐

VIRTUAL TRIVIA NIGHT

THURSDAY MAY 21ST 6:30PM

Trivia will take place on the 8am-8pm Trivia Live Facebook page at 6:30pm.

FOR MORE INFORMATION, CONTACT US AT ASSOCIATEBOARD.CCH@GMAIL.COM

Cook County Health Foundation Associate Board
May 18 at 5:25 PM · 🌐

Join us for our first ever Virtual Trivia Night this Thursday, May 21st at 6:30 pm. Trivia will take place on the 8am-8pm Trivia Live Facebook page. [Learn More](#)

735 People Reached 68 Engagements [Boost Unavailable](#)

👍❤️👍 1

Cook County Health
Published by CM Cchhs (7) · May 15 at 2:28 PM

Commissioner Bill Lowry, Cook County - 3rd District recently visited Provident Hospital to thank staff for keeping our communities healthy. Commissioner Lowry delivered meals for First Responders at the hospital. Commissioner Lowry continues to raise funds via the 3rd District Support Fund to deliver meals to First Responders at seven hospitals across the 3rd District. You can learn more at www.CommissionerLowry.com/SupportFund.
#OneCookCounty #TeamCCH #NationalHospitalWeek

1,280 People Reached
139 Engagements
5 Comments 4 Shares

Boost Post

Cook County Health
Published by CM Cchhs (7) · May 15 at 3:26 PM

Cook County Government created a poll.
May 15 at 3:14 PM

Let's talk #COVID19. Which phrase do you prefer, social distancing or physical distancing?

48% social distancing
52% physical distancing

This poll has ended. 488 Votes

816 People Reached
26 Engagements
Boost Unavailable

1 Share

Cook County Health
Published by CM Cchhs (7) · May 18 at 9:08 AM

Dr. Irene Aluen-Metzner, an attending physician at Cook County Health, shares her experience from the frontlines of the COVID-19 pandemic. Click here to watch the full video. #OneCookCounty #TeamCCH #COVID19 #coronavirus

1,476 People Reached
438 Engagements
Boost Post

13 Shares



Cook County Health

Published by CM Cdrhs (V) · May 16 at 10:13 AM · 🌐

Cook County Health is training teams of doctors, nurses, technicians, residents, medical students and first responders throughout Cook County to be prepared to care for critically ill patients due to COVID-19. #OneCookCounty #TeamCCH #NationalHospitalWeek



CHICAGO.SUNTIMES.COM

County lab trains front line health care workers to deal with our 'worst nightmares'

1,275

People Reached

147

Engagements

Boost Post



30

2 Comments 10 Shares



Cook County Health

Published by CM Cdrhs (V) · May 15 at 10:35 AM · 🌐

U.S. Senator Dick Durbin, Cook County Board President Toni Preckwinkle and Cook County Health Interim CEO Debra Carey tour a COVID-19 testing facility at Cook County Health.



43,064 Views

WGN TV was live
May 15 at 10:28 AM · 🌐

Follow

WATCH LIVE: Durbin, Preckwinkle visit COVID-19 testing facility at Stroger Hospital

904

People Reached

78

Engagements

Boost Unavailable



16

2 Shares



Cook County Health

Published by CM Cdrhs (V) · May 15 at 11:47 AM · 🌐

Earlier today, Senator Dick Durbin joined Cook County Board President Toni Preckwinkle and Cook County Health Interim CEO Debra Carey to tour our testing facility and to highlight the work being done at the hospital to fight COVID-19. #OneCookCounty #TeamCCH



4,365

People Reached

285

Engagements

Boost Post



39

1 Comment 5 Shares



COOK COUNTY HEALTH

Cook County Health
Published by CM Cchhs [?] · May 14 at 7:26 AM · 🌐

An integrated care team from Cook County Health is working together to ensure patients most at-risk for #COVID19 have the resources they need right now to stay healthy. #OneCookCounty #TeamCCH #NationalHospitalWeek



CHICAGO.SUNTIMES.COM
Cook County team targets myths, historic health care shortcomings — and 'every possible patient who is at risk'

1,254 People Reached 263 Engagements [Boost Post](#)

👍❤️👎 43 2 Comments 7 Shares

Cook County Health
Published by CM Cchhs [?] · May 14 at 11:03 AM · 🌐



CITY CLUB OF CHICAGO
Hon. Cook County Board President
Toni Freckwinkle
Thursday, May 14, 2020 at 11 a.m.
Watch live at www.cityclub-chicago.org/live

Toni Freckwinkle
May 14 at 10:06 AM · 🌐

Join me today at 11:00 a.m. for a virtual City Club address. From Rapid Response to Equitable Recovery, highlighting Cook County's initial, rapid response to th...
See More

605 People Reached 34 Engagements [Boost Unavailable](#)

👍 6

Cook County Health
Published by CM Cchhs [?] · May 14 at 2:37 PM · 🌐

It's #MentalHealthAwarenessMonth. Mental health services are critical for EVERYONE, regardless of zip code. Want to help get enough funding for mental health services in your community? Head to 2020Census.gov to fill out your Census today. #OneCookCounty #LCountMeIn2020 #MakeItCount




CENSUS Questions?
Text your questions to "987-987" and get answers.

*Do not receive text messages from this number. See at any time text "EXIT" or "STOP".
Standard message and data rates may apply.

BE COUNTED. In the 2020 CENSUS

Text your questions to 987-987 and get answers

783 People Reached 27 Engagements [Boost Post](#)

👍❤️👎 14



Cook County Health

Published by CM Cchhs [?] · May 13 at 10:06AM · 🌐

During #NationalHospitalWeek, Cook County Health's interim CEO Debra Carey has a message for the many people who are working hard to care for and support the care of patients during the #COVID19 pandemic. Thank you for all that you do. #OneCookCounty #TeamCCH



Debra Carey
Interim CEO, Cook County Health

YOUTUBE.COM

Cook County Health: Debra Carey, Interim CEO

1,069

People Reached

109

Engagements

Boost Post



35

3 Comments



Cook County Health

Published by CM Cchhs [?] · May 13 at 11:19AM · 🌐

In honor of National Hospital Week, 40 squad vehicles with flashing lights from the Cook County Sheriff's Department gathered outside Stroger Hospital to give a squad car salute to all the frontline workers at CCH. Thank you for all you do! #TeamCCH #OneCookCounty #NationalHospitalWeek



2,474

People Reached

526

Engagements

Boost Post



88

5 Comments 14 Shares



Cook County Health

Published by CM Cchhs [?] · May 13 at 2:00 PM · 🌐

Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19. Arteus Moore, an emergency medicine nurse, describes what he has seen and felt. #OneCookCounty #TeamCCH #NationalHospitalWeek



Arteus Moore
Emergency Department Nurse

YOUTUBE.COM

Cook County Health: Arteus Moore, Emergency Department Nurse

1,006

People Reached

77

Engagements

Boost Post



27

3 Shares



COOK COUNTY HEALTH

Cook County Health
Published by CM Coates '21 · May 12 at 12:53 PM

Today, Cook County Board President Toni Preckwinkle toured the CCH Simulation Center where doctors, nurses, residents, students and first responders train to care for critically ill COVID-19 patients. #TeamCCH #OneCookCounty #NationalHospitalWeek




5,187 People Reached 261 Engagements Boost Post

47 2 Comments

Cook County Health
Published by CM Coates '21 · May 12 at 1:00 PM

As we close out #NursesWeek, we would like to wish a Happy Birthday to the late Florence Nightingale, the sister of modern nursing who paved the way for the heroic work of nurses today. #OneCookCounty #TeamCCH #NationalNursesWeek



1,122 People Reached 46 Engagements Boost Post

20 3 Shares

Cook County Health
Published by CM Coates '21 · May 12 at 4:00 PM

Earlier today, Cook County Health staff took a moment to watch the U.S. Navy Blue Angels' flyover, which celebrated all the heroes in this COVID-19 pandemic. #OneCookCounty #TeamCCH




3,560 People Reached 882 Engagements Boost Post

115 7 Comments · 16 Shares

Cook County Health
Published by GM Cohns [7] · May 12 at 8:00 AM · 🌐

As we close out #NursesWeek, Cook County Health thanks our nurses for the extraordinary work they do every day but particularly during these unprecedented times. #HealthcareHeroes #OneCookCounty #TeamCCH



1,539 People Reached **124** Engagements [Boost Post](#)

👍👍 19 11 Shares

Cook County Health
Published by GM Cohns [7] · May 12 at 9:49 AM · 🌐


Thank you WGN-TV and Yahoo News for highlighting the hard work of one of Tracey Ross, emergency medicine nurse at Cook County Health! #OneCookCounty #TeamCCH #NursesWeek <https://www.google.com/.../chicago-nurse-shares-frontline-pan...>

NEWS.YAHOO.COM
Chicago nurse shares what it's like to work on the frontline of the pandemic
Tracey Ross, an emergency medicine nurse at Stroger Hospital, shares...

846 People Reached **38** Engagements [Boost Post](#)

👍👍👍 11 3 Comments 1 Share

Cook County Health
Published by GM Cohns [7] · May 12 at 11:45 AM · 🌐



5,740 Views

Toni Preckwinkle was live.
May 12 at 11:02 AM · 🌐


The project is an international collaboration designed by scientists and engineers whose goal was to develop a low-cost, efficient way to build a ventilator. This ventilator, which is in the final stages of FDA emergency approval,

778 People Reached **40** Engagements [Boost Unavailable](#)

👍 7

Cook County Health
Published by CM Cchhs (7) · May 11 at 10:01 AM · 🌐

Tracey Ross, an emergency room nurse at Cook County Health, spoke with WGN TV about what it's like on the frontlines of COVID-19. #NursesWeek #OneCookCounty #TeamCCH



1,011 People Reached **88** Engagements [Boost Post](#)

👍👎👉 27 7 Shares

Cook County Health
Published by CM Cchhs (7) · May 11 at 3:33 PM · 🌐

Thank you Commissioner Kevin B. Morrison for recognizing our #healthcareheroes during #NursesWeek and for reminding everyone about the importance of following health care guidelines to keep everyone safe. #COVID19 #OneCookCounty #TeamCCH



299 Views

Commissioner Kevin B. Morrison
May 6 at 4:49 PM · 🌐 [Follow](#)


It's #NationalNursesWeek! Nurses have always been essential to the health and safety of our communities, but their hard work on the front lines of this pandemic is nothing short of heroic. To every nurse: thank you today, this week, & every week!

#ThankYouNurses #NursesWeek2020

741 People Reached **26** Engagements [Boost Unavailable](#)

Cook County Health
Published by CM Cchhs (7) · May 11 at 5:23 PM · 🌐

Peter Silvestri, County Commissioner, shared a message for Cook County Health employees for #NursesWeek and #HospitalWeek. Thank you for your support, Commissioner Silvestri.



5,430 People Reached **714** Engagements [Boost Post](#)

👍👎👉 49 10 Comments 10 Shares

Cook County Health
Published by CM Cchhs (P) · May 8 at 10:48 AM · 🌐

During #NursesWeek, Peter Sesi, a critical care nurse at Cook County Health, spoke with CBS Chicago's Suzanne Le Mignot about what it's like for nurses on the frontlines of #COVID19. #OneCookCounty #TeamCCH



Nurses Nurses Share What It's Like On The Front Lines Of The Pandemic

CHICAGO.CBSLOCAL.COM | BY CBS CHICAGO

Nurses Reflect On COVID-19 Crisis: 'The Public Has No Clue What We're Seeing Everyday'

1,386 People Reached 241 Engagements [Boost Post](#)

👍❤️👍 48 6 Comments 15 Shares

Cook County Health
Published by CM Cchhs (P) · May 8 at 1:57 PM · 🌐

Thank you former President Barack Obama! We are incredibly proud of Dr. Fakhran and all of our frontline physicians, nurses and staff for their willingness and commitment to protect our community during the #COVID19 pandemic. #OneCookCounty #TeamCCH



barackobama

Instagram Post by Cook County Health · May 8, 2020 at 01:54PM CDT
[via Instagram.com](#)

1,698 People Reached 338 Engagements [Boost Unavailable](#)

👍❤️👍 116 8 Comments

Cook County Health
Published by CM Cchhs (P) · May 10 at 8:15 AM · 🌐

During #NursesWeek, Cook County Health recognizes the compassionate care our nurses provide our patients. We also want to celebrate #MothersDay.

The daughter of one of our nurses at the Cook County Department of Public Health had a special message for her mom. #OneCookCounty #TeamCCH



Make a moment to recognize and thank those that have been working behind the scenes.

I all you may know, my Mom is the supporting nurse of the world district for the Cook County of Public Health. Cook County is the highest populated county in Illinois if you were to take the location of 18000+ nurses, working to make sure those of us in suburban Cook County have resources available for those that need them.

and the other caregivers she works without parents helping with a project that was happening from Covid-19 prior to fresh their recovery. This wouldn't be hospital beds, the residents at the patients home care. They're making sure that the resources can be at that level in suburban Cook County, so they can take some of the pressure off of hospitals.

and the people who talk to parents of the babies needed for this county. They get the information and helping to comfort of those that call in, see that's on top of all of the work. Some drive 10 miles, just to get to the call center to do the job, and after talking to me sometimes, answering questions, and making concerns of the, they have to drive, let me think they do take jobs, so that everyone gets a chance to rest and good, they're still so self and grateful and appreciated.

and these other nurses are the same ones who have dealt with outbreaks of all kinds of county. Measles, H1N1, Ebola and the Zika Virus. They've helped when parents were stuck or confused and educated up here. They educate and inform parents with school age child questions and how to keep their kids healthy for something great happens. Their main job is with high risk infants, making up with the parents and making sure the kids bring to hospital and home by educating them on all levels to make sure their babies first ever, thrive.

and women do these jobs because they're passionate about helping the public. They're recognition and you could be not being in the spotlight. But the writing this to inform you on the people behind the curtain that are working their butts off right now. The writing it means that it takes many working party to have a machine running.

Being big thank you, they've seen and appreciate you and appreciate the differences you look of course, this is another chance for me to point out how incredibly proud I am of all of you. Well, thank you and all of the nurses under the amazing work we're doing right now for keeping us safe.

THANK YOU NURSES

886 People Reached 44 Engagements [Boost Post](#)

👍❤️👍 19 1 Comment 2 Shares

Cook County Health
Published by CM Cchhs [71] · May 7 at 11:38 AM · 🌐

Cook County Commissioner Donna Miller sent a message of support to the hardworking nurses during this special #NursesWeek. Thank you, Commissioner Miller, #OneCookCounty #TeamCCH #HealthcareHeroes #COVID19



1,543 People Reached 183 Engagements [Boost Post](#)

👍❤️👏 26 3 Comments 4 Shares

Cook County Health
Published by CM Cchhs [71] · May 7 at 12:39 PM · 🌐

Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19. Tracey Ross, an emergency medicine nurse, describes what she has seen and felt. #OneCookCounty #TeamCCH #NationalNursesWeek



Tracey Ross
Emergency Medicine Nurse, Stroger Hospital
YOUTUBE.COM
Cook County Health: Tracey Ross, Emergency Medicine Nurse

1,282 People Reached 505 Engagements [Boost Post](#)

👍❤️👏 37 8 Comments 29 Shares

Cook County Health
Published by CM Cchhs [71] · May 8 at 8:09 AM · 🌐

A reminder to join Cook County leaders tonight at a virtual town hall discussing #COVID19. #OneCookCounty



COOK COUNTY GOVERNMENT
GOBIERNO DEL CONDADO DE COOK

VIRTUAL EQUITY TOWN HALL | South Suburbs
REUNIÓN VIRTUAL SOBRE LA EQUITAD | Suburbios del sur

Thursday, April 30 | Jueves 30 de abril
5:30 – 6:30 p.m.

Join us for a Virtual Town Hall to discuss Cook County's rapid response to COVID-19 and answer questions from residents. Únete a una reunión para una reunión virtual donde hablaremos sobre la respuesta del Condado de Cook a COVID-19 y responderemos a las preguntas de los residentes.

Representatives from Cook County include:
Los representantes del Condado de Cook incluyen:
Cook County Board President | Presidente de la Junta del Condado
Commissioner | Comisionado Stanley Moore (18th District) | 18to distrito
Commissioner | Comisionado Deborah Sims (19th District) | 19to distrito
Commissioner | Comisionado Donna Miller (20th District) | 20to distrito
Cook County Department of Public Health
Departamento de Salud Pública del Condado de Cook
Department of Emergency Management and Regional Security

FRI, MAY 8
Virtual Equity Town Hall | Reunión Virtual Sobre la Equidad

[★ Interested](#)

[You like Cook County Government](#)

283 People Reached 8 Engagements [Boost Unavailable](#)

Cook County Health
Published by GM Cchhs 171 · May 6 at 10:09 AM · 🌐



3,515 Views

Toni Preckwinkle was LIVE.
May 6 at 10:04 AM · 🌐

Cook County Board President Toni Preckwinkle kicks off National Nurses Week at Cook County Health and honors nurses for their professionalism, hard work and commitment to excellent, high-quality patient care.

972 People Reached 93 Engagements Boost Unavailable

👍 11 2 Comments 1 Share

Cook County Health
Published by GM Cchhs 171 · May 6 at 1:38 PM · 🌐

Today, Cook County Health was joined by Toni Preckwinkle to jump start #NationalNursesWeek and honor nurses for their professionalism, hard work and commitment to excellent, high-quality patient care. #TeamCCH #OneCookCounty #HealthcareHeroes



1,420 People Reached 298 Engagements Boost Post

👍❤️👏 63 5 Comments 6 Shares

Cook County Health
Published by GM Cchhs 171 · May 6 at 3:28 PM · 🌐

Join Cook County leaders for a Virtual Town Hall to discuss COVID-19.
RSVP LINK:
<http://cookcountytownhall.eventbrite.com>

FRI, MAY 8
Virtual Equity Town Hall | Reunión Virtual Sobre la Equidad * Interested

👍 You like Cook County Government

643 People Reached 36 Engagements Boost Unavailable

👍 6

Cook County Health
Published by CM Cchhs [?] · May 5 at 10:06 AM · 🌐

Cook County Health's Dr. Robert Feldman, emergency physician and acting director of hospital emergency management, joins Cook County Board President Toni Preckwinkle to discuss COVID-19. #OneCookCounty



3,692 Views

Toni Preckwinkle was live.
May 5 at 10:02 AM · 🌐

1,003 People Reached **74** Engagements Boost Unavailable

👍👎👉 20 6 Shares

Cook County Health
Published by CM Cchhs [?] · May 5 at 12:49 PM · 🌐

Join us and millions around the globe this Giving Tuesday in making a difference in our communities. Help Cook County Health Foundation support our front-line health care workers. #GivingTuesday #OneCookCounty #TeamCCH

<http://cchealthfoundation.org/>



819 People Reached **31** Engagements Boost Post

👍 15 2 Shares

Cook County Health
Published by CM Cchhs [?] · May 6 at 8:47 AM · 🌐

Cook County Health thanks our nurses for their dedication and for the quality care they provide our patients every day. Happy Nurses Week! #OneCookCounty #TeamCCH #HealthcareHeroes #NursesWeek



1,541 People Reached **242** Engagements Boost Post

👍👎👉 87 5 Comments 8 Shares



Cook County Health

Published by CM Ccchs (7) · May 4 at 8:26 AM · 🌐

CCH and local EMS kicked off National Nurses Week by saluting nurses entering their shift at Stroger Hospital. CCH honors the individuals known as the heart of healthcare and is proud of their willingness to be on the front lines serving our community during this pandemic. Thank you for all you do! #NationalNursesWeek #OneCookCounty #TeamCCH



Cook County Health

Published by CM Ccchs (7) · May 4 at 8:27 AM · 🌐

We salute you! #NationalNursesWeek #OneCookCounty #TeamCCH



1,892
People Reached

277
Engagements

Boost Post

👍❤️👍 48

4 Comments 11 Shares

👍 Like

💬 Comment

↗️ Share

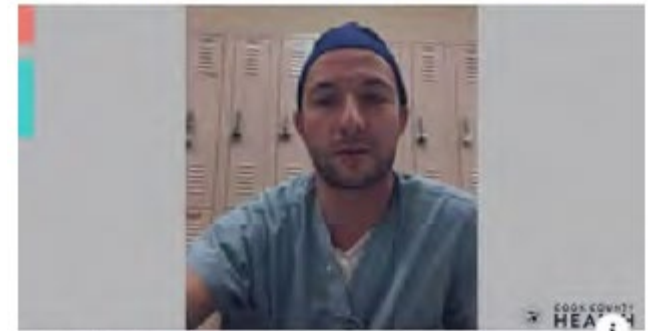
🔒



Cook County Health

Published by CM Ccchs (7) · May 4 at 12:40 PM · 🌐

Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19. Peter Sesi, a critical care nurse, describes what he has seen and felt. #OneCookCounty #TeamCCH #NationalNursesWeek



YOUTUBE.COM

Cook County Health: Peter Sesi

1,580
People Reached

412
Engagements

Boost Post

👍❤️👍 77

13 Comments 12 Shares



COOK COUNTY
HEALTH

Cook County Health
Published by CM Cchhs (P) · April 30 at 2:04 PM · 🌐

The COVID-19 crisis serves as yet another reminder of the importance of having access to health care and social programs.

Many of these programs depend on federal funding, the amount of which is determined by the results of the 10-year census.

Check out this video message from Governor Pritzker, Cook County Board President Preckwinkle and Mayor Lightfoot to 'fill out the Census because YOU matter! #CookCountyCensus #MakeILCount #BeCounted #Census2020 #COVID19 #OneCookCounty



YOUTUBE.COM

Help us #MakeILCount

Every 10 years, Illinois communities get ONE chance to get the funding th...

710
People Reached

23
Engagements

Boost Post

8

2 Shares

Cook County Health
Published by CM Cchhs (P) · May 1 at 7:19 AM · 🌐

As of May 1, all Illinois residents over the age of 2 must wear a face mask when they can't maintain a 6-foot social distance in public.

Wearing a cloth face covering CORRECTLY can help prevent the spread of COVID-19 to others. When you go out on essential trips, follow these "do's".

If you have a child, remember those under age 2 should not wear a face covering. ... See More

Cloth Face Covering Do's & Don'ts:

DO:

- ✓ Make sure you can breathe through it
- ✓ Wear it whenever going out in public
- ✓ Make sure it covers your nose and mouth
- ✓ Wash after using

DON'T:

- ✗ Use on children under age 2
- ✗ Use surgical masks or other personal protective equipment (PPE) intended for healthcare workers

cdc.gov/coronavirus

4,684
People Reached

237
Engagements

Boost Post

23

1 Comment 29 Shares

Cook County Health
Published by CM Cchhs (P) · May 1 at 5:41 PM · 🌐

Thank you to Toni Preckwinkle, Commissioner Dennis Deer, Commissioner Kevin Morrison, Commissioner Bill Lowry, Cook County - 3rd District and Senator Robert Peters for providing boxed lunches to the health care workers at Cook County Health today! #TeamCCH #OneCookCounty #COVID19 #HealthcareHeroes



1,388
People Reached

397
Engagements

Boost Post

56

4 Comments 3 Shares

Cook County Health
Published by CM Cchhs [?] · April 29 at 2:32 PM · 🌐



185,471 Views

Governor JB Pritzker was live.
April 29 at 1:35 PM · 🌐

Follow

1,524 People Reached 123 Engagements Boost Unavailable

👍👎🗨️ 4 1 Comment

Cook County Health
Published by CM Cchhs [?] · April 30 at 7:42 AM · 🌐

Please stay at home when you can and consolidate essential trips.

Whether you're going out for an essential trip on foot or on a bike, or going out for a brief period of exercise, please follow these public health guidelines.



Travel solo or with as few people as possible from your household.

When you encounter another person walking or biking, maintain at least six feet of space at all times. You may need to wait or move out of the way when others approach you.

6 FT
Maintain your distance

Wear a face covering while visiting grocery stores, pharmacies, and other public spaces where proper social distancing may be difficult.

Avoid touching your face while traveling.

If you see a crowd, turn around and find an alternative route.

Cook County Public Health
COOK COUNTY HEALTH
ACTIVE TRANSPORTATION ALLIANCE
Sources: Cook County Department of Public Health, Chicago Department of Public Health, Illinois Department of Public Health, Centers for Disease Control and Prevention

Cook County Department of Public Health
April 29 at 4:40 PM · 🌐

#Stayathome except for important activities: medical appointments, grocery shopping, to go to an essential job or to get physical activity outdoors. If you must go out, wear a face covering in enclosed spaces even outdoors where maintaining 6 feet could be difficult.

956 People Reached 88 Engagements Boost Unavailable

👍 23 7 Shares

Cook County Health
Published by CM Cchhs [?] · April 30 at 12:28 PM · 🌐

Thank you to former first lady Michelle Obama for her encouraging words for Chicago health care workers. "But every single day you all continue to show up and do your jobs with excellence, empathy and an unwavering devotion to every patient who walks through your doors."
#OneCookCounty #TeamCCH #COVID19 #StayHomeStaySafe



SOUNDLOUD.COM

Mrs. Obama Offers Chicago Healthcare Workers Words of Thanks and Support

1,324 People Reached 182 Engagements Boost Post

👍👎🗨️ // 5 Comments & Shares

Cook County Health
Published by GM Gohhs [?] · April 28 · 🌐

Cook County Health staff are sharing what it's like on the frontlines of treating COVID-19. Ann Sikora-Jackson, a physician assistant in the emergency department, describes what she has seen and felt. #TeamCCH #OneCookCounty



YOUTUBE.COM
Cook County Health Ann Sikora-Jackson 3

1,107 People Reached 138 Engagements [Boost Post](#)

👍👎 29 3 Comments 4 Shares

Cook County Health
Published by GM Gohhs [?] · April 28 at 3:17 PM · 🌐

Earlier today, Ann Sikora-Jackson, a physician assistant at Cook County Health, told us what it's like on the frontlines of COVID-19. <https://www.youtube.com/watch?v=sbF6mWNOFZY>

She also has kept a photo diary, capturing life at work and at home with her family. Watch below. #OneCookCounty #TeamCCH



YOUTUBE.COM
Cook County Health: Photos from the Frontlines of COVID-19


1,269 People Reached 305 Engagements [Boost Post](#)

👍👎 34 1 Comment 11 Shares

👍 Like 💬 Comment ➦ Share ⌵

Cook County Health
Published by GM Gohhs [?] · April 29 at 7:59 AM · 🌐

This week, Cook County Health hosted a medical delegation from the Polish Ministry of Defense. The Polish military's Medical Corps recently treated COVID-19 patients in Poland and Italy. The teams exchanged learned experiences from the frontlines about treating and managing COVID-19. #OneCookCounty #TeamCCH



2,046 People Reached 502 Engagements [Boost Post](#)

👍👎 97 4 Comments 15 Shares

👍 Like 💬 Comment ➦ Share ⌵

Cook County Health
Published by CM Cchhs [?] · April 24 · 🌐

The Illinois Department of Human Services has launched a free emotional support text line for residents experiencing stress related to COVID-19: Call4Calm. This isn't a crisis hotline, but a source of support.

If you want to speak to a counselor, text TALK to 552020, or HABLAR for Spanish speakers.

You can also access information about other forms of assistance using the same number on your mobile phone. Text 552020 with keywords such as "unemployment" or "food" or "shelter" to receive information to help you navigate getting assistance.

3,350 People Reached **177** Engagements [Boost Post](#)

👍❤️👎 24 3 Comments 36 Shares

Cook County Health
Published by CM Cchhs [?] · April 27 · 🌐



152,480 Views

Governor JB Pritzker was live. April 27 · 🌐 [Follow](#)

1,560 People Reached **129** Engagements [Boost Unavailable](#)

👍❤️👎 12

Cook County Health
Published by CM Cchhs [?] · April 27 · 🌐

Dr. Claudia Fegan, chief medical officer, spoke with the American Medical Association (AMA) about Cook County Health's efforts to prepare for COVID-19 and work to reach out to at-risk communities.




AMA-ASSN.ORG
COVID-19: How a Chicago health system reaches communities of color

1,066 People Reached **105** Engagements [Boost Post](#)

👍❤️👎 30 8 Shares

Cook County Health
Published by CM Cchhs 191 · April 23 · 🌐



318,734 Views

Governor JB Pritzker was live.
April 23 · 🌐 Follow

1,552 People Reached 177 Engagements Boost Unavailable

👍 14 1 Comment 5 Shares

Cook County Health
Published by CM Cchhs 191 · April 24 · 🌐

Cook County Health Laboratory Professionals are the #Covid19 heroes behind the scenes. The Department of Pathology is made up of many different sectors, but they have all come together to ensure accurate and timely lab results. During Medical Laboratory Professionals Week, we thank them for their tireless work and dedication. #LabWeek #TeamCCH #OneCookCounty



3,067 People Reached 850 Engagements Boost your post Boost Post

👍❤️ 170 20 Comments 26 Shares

Cook County Health
Published by CM Cchhs 191 · April 24 · 🌐



137,592 Views

Governor JB Pritzker was live.
April 24 · 🌐 Follow

1,370 People Reached 106 Engagements Boost Unavailable

👍😬 0

Cook County Health
Published by CM Cchhs [?] · April 22 · 🌐



Cook County Department of Public Health
April 22 · 🌐

The Cook County ShinyApp is a data visualization tool that provides COVID-19 case counts by municipality, and a whole lot more! Visit bit.ly/cookcoshinyapp and check it out.

738
People Reached

43
Engagements

Boost Unavailable

Cook County Health
Published by CM Cchhs [?] · April 22 · 🌐

Stuck at home on Earth Day? Celebrate the planet by planting something, riding your bike, or picking up trash around your neighborhood. Be sure to maintain social distancing guidelines to help stop the spread of COVID-19. #wellnesswednesday



826
People Reached

33
Engagements

Boost Post

👍 12

4 Shares

Cook County Health
Published by CM Cchhs [?] · April 23 · 🌐

Dr. Michael Schindlbeck, an emergency room physician for Cook County Health, recently spoke to NBC Chicago about his experience on the frontlines of the COVID-19 pandemic. #OneCookCounty #TeamCCH [https://goo01.safelinks.protection.outlook.com/...](https://goo01.safelinks.protection.outlook.com/)



NBCCHICAGO.COM

Doctor From the Front Lines Speaks Out About Coronavirus Impact

1,105
People Reached

289
Engagements

Boost Post

👍❤️ 32

22 Shares



**COOK COUNTY
HEALTH**

Cook County Health
Published by CM Cchhs [?] · April 21 · 🌐



5,603 Views

Toni Preckwinkle was live.
April 21 · 🌐

President Preckwinkle will announce a donation of \$250,000 from the NFL, through its Inspire Change platform and the Players Coalition, to Cook County Health in support of COVID-19 relief efforts.

988
People Reached

83
Engagements

Boost Unavailable

👍 12

1 Comment

Cook County Health
Published by CM Cchhs [?] · April 21 · 🌐

Today, the NFL and its Players Coalition announced a \$250,000 donation to Cook County Health Foundation Associate Board to support the work of Cook County Health in caring for communities of color who have been disproportionately impacted by the COVID-19 pandemic.

The gift from the National Football League's Social Justice Fund is targeted to support services at John H. Stroger, Jr. Hospital. #OneCookCounty



3,370
People Reached

478
Engagements

Boost Post

👍❤️ 89

9 Comments 21 Shares

Cook County Health
Published by CM Cchhs [?] · April 21 · 🌐

Cook County Health is receiving thank you cards from young Illinois residents to cheer on our health care heroes. We also have placed some new signs up around our campus to recognize our employees. If you want to leave messages for our #healthcareheroes, comment below. #OneCookCounty



2,424
People Reached

556
Engagements

Boost Post

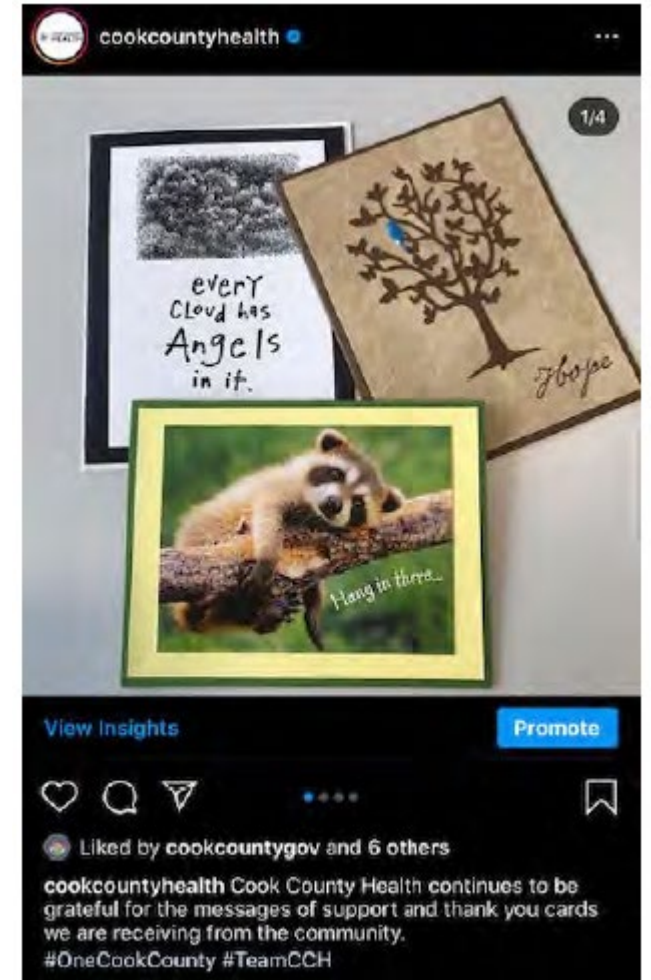
👍❤️ 77

8 Comments 13 Shares

Instagram– Does *NOT* include story posts

<https://www.instagram.com/cookocountyhealth/>





cookcountyhealth

View Insights Promote

Liked by the_liz_e and 35 others

cookcountyhealth Cook County Health would like to thank and recognize all the emergency medical personnel on the frontlines caring for our patients and the communities we serve, especially as we fight the COVID-19 pandemic. #EMSWeek #OneCookCounty

cookcountyhealth

View Insights Promote

92 views · Liked by county_doc

cookcountyhealth Celebrating National Hospital Week · We continue to celebrate our #healthcareheroes at Cook County Health with a recap of #NationalHospitalWeek. #OneCookCounty #TeamCCH #COVID19

cookcountyhealth

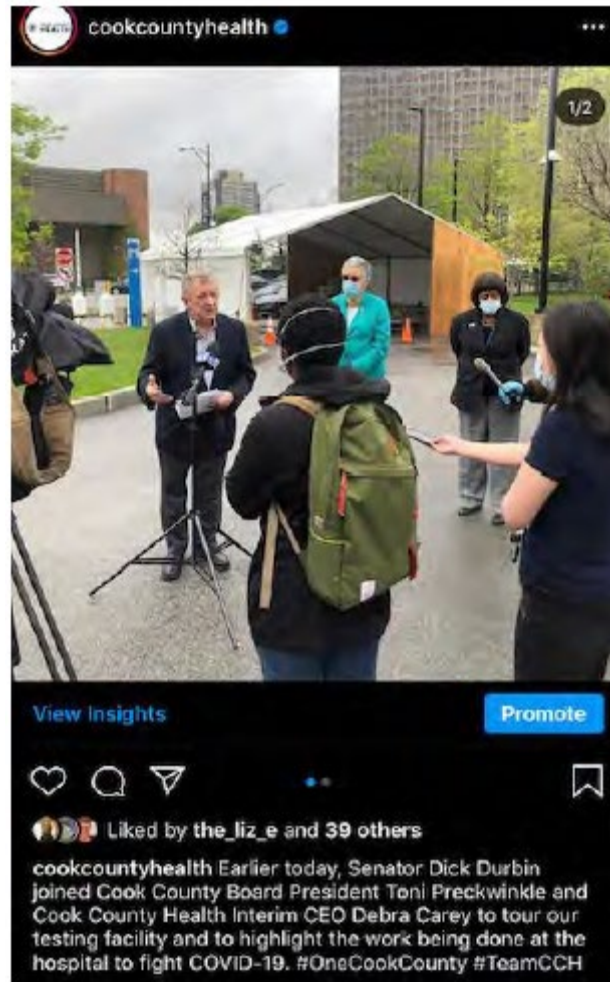
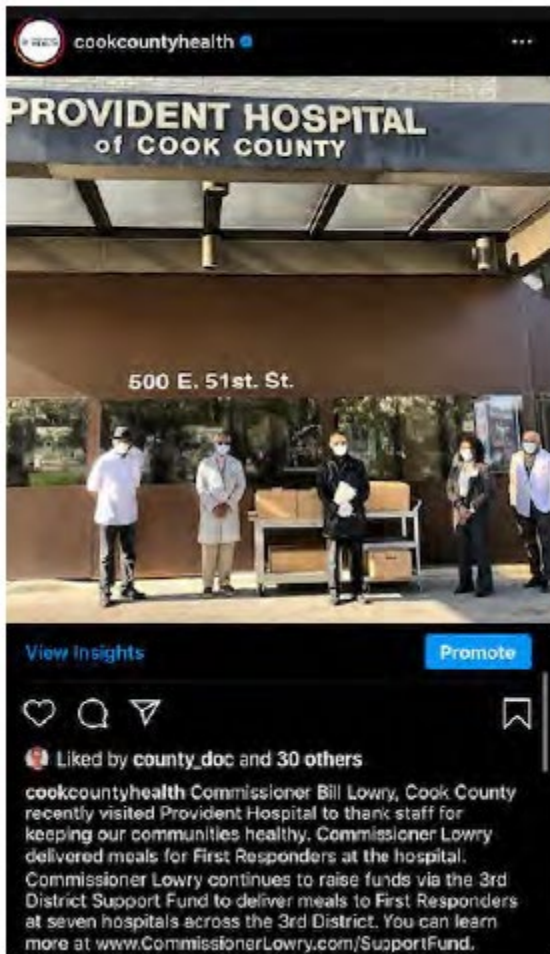
1:13

From the Frontlines at Cook County Health

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133 views · Liked by markloafman and lakshmiwarrior

cookcountyhealth On the Frontlines of COVID-19 · Dr. Irene Aluen-Metzner, an attending physician at Cook County Health, shares her experience from the frontlines of the COVID-19 pandemic. #OneCookCounty #TeamCCH #COVID19 #coronavirus



cookcountyhealth

From the Frontlines at Cook County Health

Watch IGTV Video

View Insights Promote

130 views

cookcountyhealth On the Frontlines of COVID-19 - Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19, Arteus Moore, an emergency medicine nurse, describes what he has seen and felt. #OneCookCounty #TeamCCH #NationalHospitalWeek

cookcountyhealth

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433 views - Liked by cookcountygov and county_doc

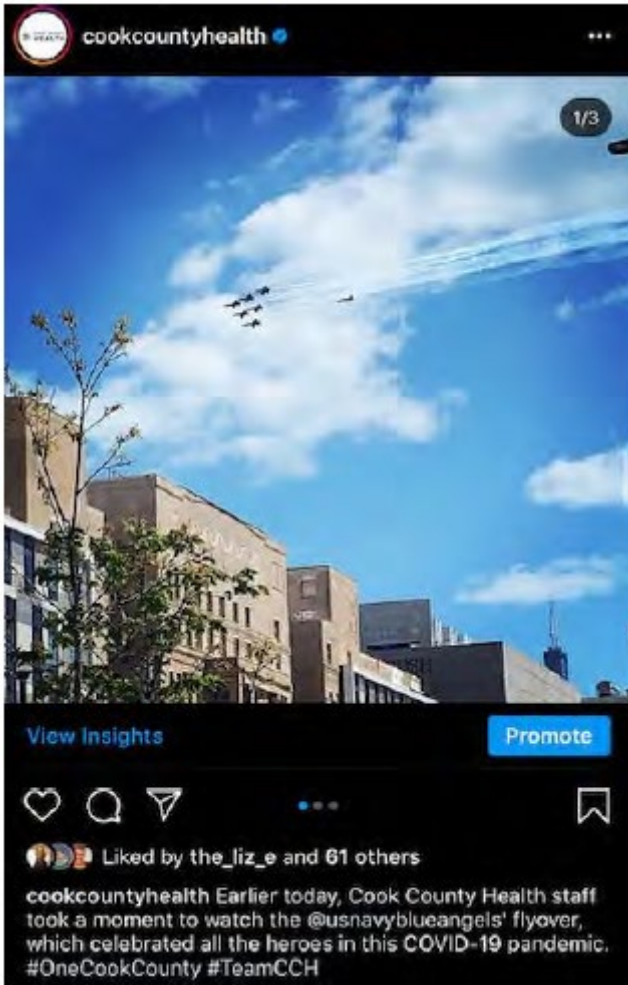
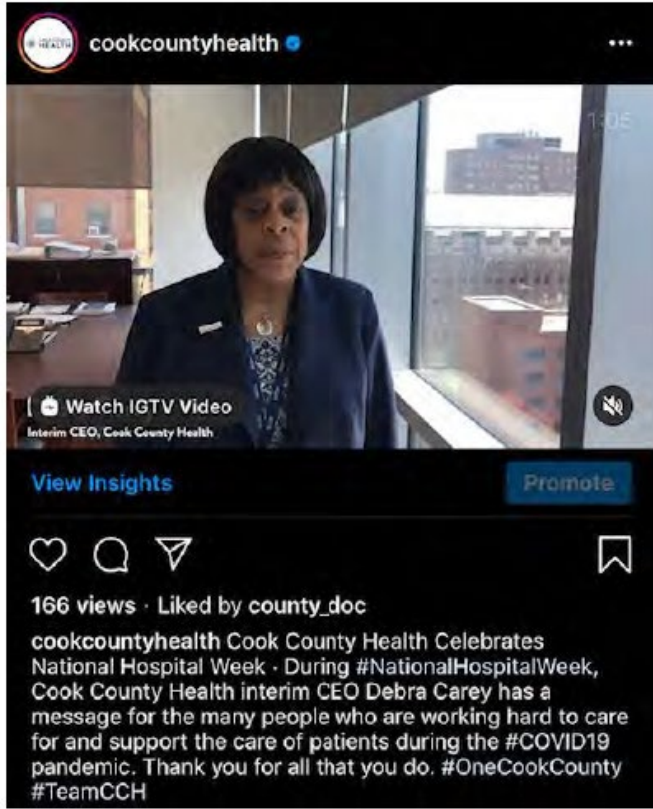
cookcountyhealth Official salute to CCH frontline workers from @cookcountysheriff. Thank you so much for recognizing our staff and for all of your work as well! #OneCookCounty #TeamCCH #NationalHospitalWeek

cookcountyhealth

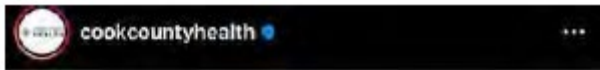
View Insights Promote

Liked by the_liz_e and 54 others

cookcountyhealth In honor of National Hospital Week, 40 squad vehicles with flashing lights from the @cookcountysheriff department gathered outside Stroger Hospital to give a squad car salute to all the frontline workers at CCH. Thank you for all you do! #TeamCCH #OneCookCounty #NationalHospitalWeek







I'd like to take a moment to recognize and thank those that have been working behind the scenes during this pandemic.

As some of you may know, my Mom is the superintendent of the county health. She's the Cook County Department of Public Health. Cook County is the highest populated county in Illinois. If you were to know, she has been one of MANY nurses working to make sure those of us in suburban Cook County stay safe and have resources available for those that need them.

My Mom and the other supervisors are able to do so currently helping with a project that would give those recovering from COVID-19 a place to finish their recovery. This would free up hospital beds and help other residents at the patients home safe. They're making sure that this resource can be utilized for those that live in suburban Cook County, so they can take some of the pressure off of hospitals.

Her nurses are the people you talk to if you call the hotline number for this county. They are the ones answering questions and talking to concerns of those that call in, and they're on top of all of their regular work. Some drive 50 miles just to get to the self-center to do this job, and after talking to those with heavy emotions, answering questions and easing concerns all day, they have to drive 50 miles back home. While they do take shifts so that everyone gets a chance to rest and relax, they're still really underpaid and greatly under appreciated.

My Mom and these other nurses are the same ones who have dealt with outbreaks of all kinds here in Cook County. Measles, H1N1, Ebola and the Zika Virus. They've helped when people were displaced by hurricane Katrina and relocated elsewhere. They educate and inform parents with school age children about vaccinations and how to wear their seat belts and proper glove hygiene. Their noses work strong, it's with high risk infants. Following up with the parents and making sure the gas is tested, prevent hospital read home by visiting them on all levels to make sure their baby's first work of life isn't off track.

These ones and another do this job because they're passionate about helping the public. They don't seek out recognition and awards to get being in the spotlight, but I'm writing this to show everyone that there are people behind the curtain that are working their butts off right now. I'm writing this to remind people that it takes many working parts to keep a machine running.

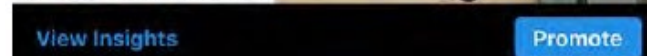
So, this is my big thank you, we'll see you and appreciate you and appreciate the difference you're making. And of course, this is another chance for me to pass out how insanely proud I am of all of the work you do. Mom - Hope you and all the nurses make the amazing work you're doing right now. Thank you for keeping us safe.



View Insights

Liked by the_liz_e and 21 others

cookcountyhealth During #NursesWeek, Cook County Health recognizes the compassionate care our nurses provide our patients. We also want to celebrate #MothersDay. The daughter of one of our nurses at the Cook County Department of Public Health had a special message for her mom. #OneCookCounty #TeamCCH



View Insights

Liked by tonipreckwinkle and 170 others

cookcountyhealth Thank you @barackobama! We are incredibly proud of Dr. Fakhran and all of our frontline physicians, nurses and staff for their willingness and commitment to protect our community during the #COVID19 pandemic. #OneCookCounty #TeamCCH #Repost @barackobama

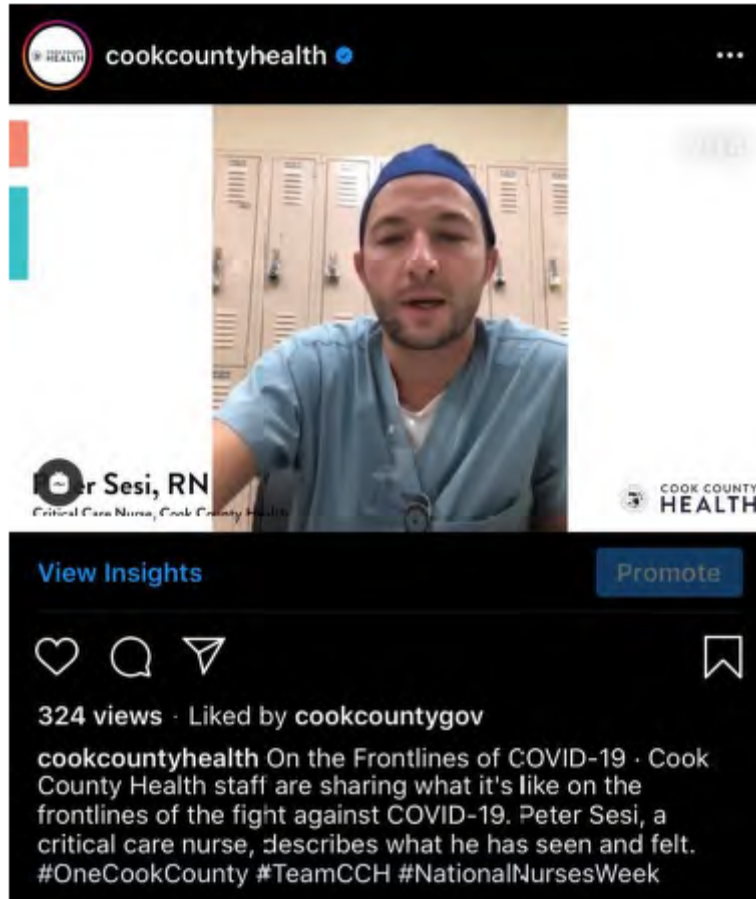


View Insights

Liked by tonipreckwinkle and county_doc

591 views · Liked by tonipreckwinkle and county_doc
cookcountyhealth On the Frontlines of COVID-19 · Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19. Tracey Ross, an emergency medicine nurse, describes what she has seen and felt. #OneCookCounty #TeamCCH #NationalNursesWeek







cookcountyhealth

From the Frontlines at Cook County Health

Watch IGTV Video

View Insights Promote

148 views · Liked by county_doc

cookcountyhealth On the Frontlines of COVID-19 · Cook County Health physician assistant Ann Sikora-Jackson talks about what it's like on the frontlines.

April 28

cookcountyhealth

View Insights Promote

Liked by county_doc and 76 others

cookcountyhealth Cook County Health Laboratory Professionals are the #Covid19 heroes behind the scenes. The Department of Pathology is made up of many different sectors, but they have all come together to ensure accurate and timely lab results. During Medical Laboratory Professionals Week, we thank them for their tireless work and dedication. #LabWeek #TeamCCH #OneCookCounty

cookcountyhealth

View Insights Promote

Liked by cookcountygov and 13 others

cookcountyhealth Stuck at home on Earth Day? Celebrate the planet by planting something, riding your bike, or picking up trash around your neighborhood. Be sure to maintain social distancing guidelines to help stop the spread of COVID-19. #wellnesswednesday



Twitter– *includes retweets*

<https://twitter.com/CookCtyHealth>

Cook County Health @CookCtyHealth · 4h

This week, a group of monks from the Thai Buddhist Temple visited Cook County Health to drop off lunches for staff. Thank you to everyone who has donated to our frontline workers. #OneCookCounty #TeamCCH

1 9

Cook County Health @CookCtyHealth · 1h

Tune into @wgnnews at 10:30 pm to see Daisy Coronel's story as one of CCH frontline heroes!

2

Cook County Health @CookCtyHealth · May 27

Temperatures are on the rise. Be sure to stay cool and hydrated and up-to-date on heat alerts. Check on elderly family and friends and keep pets inside. #wellnesswednesday

1

Cook County Health @CookCtyHealth · May 27
#OneCookCounty #COVID19

CCDPH @CookCoHealth · May 27
Experts predict an uptick in reports of domestic violence and child abuse as physical distancing relaxes. How can we protect these populations and ensure their safety moving forward? Join@PublicHealth 5/27, 4pm webinar. Register: covid19conversations.org #COVID19Conversations

COVID-19 Conversations

APHA
AMERICAN PUBLIC HEALTH ASSOCIATION
For science. For action. For health.

50 years of MEMBERSHIP

NATIONAL ACADEMY OF MEDICINE

You Retweeted

Cook County Government @cookcountygov · May 26
RSVP for our Virtual Equity Town Hall to discuss Cook County's rapid response to COVID-19 + answer questions from residents. cicerotownhall.eventbrite.com

Submit your questions* in advance: bit.ly/CiceroQA

*some ?s may not be addressed during event due to time restrictions

COOK COUNTY GOVERNMENT
GOBIERNO DEL CONDADO DE COOK

VIRTUAL EQUITY TOWN HALL | Cicero & Comunidad Latinx
REUNIÓN VIRTUAL SOBRE LA EQUIDAD

Wednesday, May 27 | Miércoles 27 de mayo
5:30 – 7 p.m.

Join us for a Virtual Town Hall to discuss Cook County's rapid response to COVID-19 and answer questions from residents.
Únete a nuestra reunión virtual donde hablaremos sobre la respuesta del Condado de Cook a COVID-19 y responderemos a las preguntas de los residentes.

Representatives from Cook County include
Los representantes del Condado de Cook incluyen:
Cook County Board President | Presidente de la Junta Toni Proderiville
Commissioner | Comisionado Frank Aguilar (16th District) | 16to distrito
Cook County Department of Public Health
Departamento de Salud Pública del Condado de Cook
Department of Emergency Management and Regional Security
Departamento de Manejo de Emergencias y Seguridad Regional

RSVP through Eventbrite: CiceroTownHall.eventbrite.com

Town of Cicero

You Retweeted

Cook County Government @cookcountygov · May 26
Acompáñanos mañana en una reunión virtual: cicerotownhall.eventbrite.com

Envíanos tus preguntas por adelantado: bit.ly/CiceroQA

*por restricciones de tiempo algunas preguntas no serán dirigidas durante el evento

COOK COUNTY GOVERNMENT
GOBIERNO DEL CONDADO DE COOK

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Cook County Department of Public Health
Departamento de Salud Pública del Condado de Cook
Department of Emergency Management and Regional Security
Departamento de Manejo de Emergencias y Seguridad Regional

RSVP through Eventbrite: CiceroTownHall.eventbrite.com

Town of Cicero

Cook County Health @CookCtyHealth · May 26
Dr. Paul Rubinstein joined Congressman Danny Davis, Cook County Board Commissioners Dennis Deer and Donna Miller, other hospital leaders and officials from Vitalant to appeal for donations of plasma from recovered COVID-19 patients. To learn more, visit vitalant.org/COVIDFree.



1 2 6

You Retweeted

Cook County Government @cookcountygov · May 26
The census is critical for funding programs that help AAPI families and children thrive! This #AAPIHM 🇺🇸, make sure to fill out the census today via phone, by mail or online at my2020census.gov

#CookCountyCensus
#ILCountMeIn2020

Consulate-General of Japan in Chicago and 5 others

Cook County Health @CookCtyHealth · May 25
On this #MemorialDay, Cook County Health remembers those who made the ultimate sacrifice defending our country. #OneCookCounty



1 9

You Retweeted



Toni Preckwinkle @ToniPreckwinkle · May 22

Please remember, we are in this together – as one Cook County- even when we're physically apart. Now, let's continue to do our part for our health care workers.



You

1 6 17

Show this thread



Cook County Health @CookCtyHealth · May 22

Cook County Health continues to be grateful for the messages of support and thank you cards we are receiving from the community.
[#OneCookCounty](#) [#TeamCCH](#)



1 3 7

You Retweeted



Stop the Bleed ACS @StopTheBleedACS · May 21

Today is National STOP THE BLEED Day! Be prepared to help those around you in case of a bleeding emergency. With knowledge of 3 quick actions, you could save a life. Learn more: stopthebleed.org.
[#STOPTHEBLEED](#) [#NSTBD](#)



1 53 67



COOK COUNTY HEALTH

Cook County Health @CookCtyHealth · May 20
#WellnessWednesday #OneCookCounty

Toni Preckwinkle @ToniPreckwinkle · May 20
Take care of your mental health. Go on daily adventures while practicing physical distancing by reading a book. Having tea while I read is my way of self-care. Don's company helps, too.

How are you practicing self-care? #WellnessWednesday



KEEP CALM AND READ A BOOK

2 6

Cook County Health @CookCtyHealth · May 20

Cook County Health would like to thank and recognize all the emergency medical personnel on the frontlines caring for our patients and the communities we serve, especially as we fight the COVID-19 pandemic.
#EMSWeek2020 #OneCookCounty



3 8

You Retweeted

CCDPH @CookCoHealth · May 18

May is #MentalHealthMonth! 🧠! The past few months have been tough, but we're in this together, and we will come out stronger. Let's make our mental health a priority!



PHYSICAL DISTANCING

- EAT HEALTHFULLY** To keep your body in top working order.
- EXERCISE** Workout at home or take a solo jog around the neighborhood.
- PRACTICE RELAXATION THERAPY** Voluntary tensing and relaxing muscle groups can help you relax voluntarily when feeling overwhelmed or anxious.
- LET LIGHT IN** Increased exposure to light can improve symptoms of depression. Open the shades and let more sunlight in.
- BE KIND TO YOURSELF** Treat yourself with the same compassion you would a friend.
- STAY CONNECTED** Stay connected to loved ones with phone calls, text messages, video chats and social media.
- MONITOR MEDIA CONSUMPTION** Balance media consumption with other activities you enjoy.

LEARN MORE AT [MHFA.ORG](https://www.mhfa.org)

MENTAL HEALTH HELPLINE NATIONAL COUNCIL FOR BEHAVIORAL HEALTH

2 1

You Retweeted

Toni Preckwinkle @ToniPreckwinkle · May 18
Come together, 6 feet apart.

Maintaining physical distancing keeps yourself and your community safe. Learn other ways to stay safe from COVID-19: bit.ly/CCDPH



4 24 57

Cook County Health @CookCtyHealth · May 18

Dr. Irene Aluen-Metzner, an attending physician at Cook County Health, shares her experience from the frontlines of the COVID-19 pandemic. Click here to watch the full video. [#OneCookCounty](#) [#TeamCCH](#) [#COVID19](#) [#coronavirus](#)



1 4 6

You Retweeted

Senator Dick Durbin @SenatorDurbin · May 15
This morning I visited @CookCtyHealth outdoor #COVID19 testing facility with @ToniPreckwinkle. I want to thank all of the hospital staff for the heroic work they've put into helping our community stay safe and healthy.



15 22 103

Cook County Health @CookCtyHealth · May 15
Commissioner Bill Lowry recently visited Provident Hospital to thank staff.

Commissioner Lowry is raising funds to deliver meals to First Responders at seven hospitals across the District. Learn more at CommissionerLowry.com/SupportFund.

#OneCookCounty #TeamCCH



1 1 1

You Retweeted

Cook County Government @cookcountygov · May 15
Let's talk #COVID19. Which phrase do you prefer, social distancing or physical distancing?

physical distancing	58.5%
social distancing	41.5%

41 votes · Final results

1 10 9

Cook County Health @CookCtyHealth · May 15
Earlier today, @SenatorDurbin joined Cook County Board @ToniPreckwinkle and Cook County Health Interim CEO Debra Carey to tour our testing facility and to highlight the work being done at the hospital to fight COVID-19. #OneCookCounty #TeamCCH



5 8

Cook County Health @CookCtyHealth · May 14

It's [#MentalHealthAwarenessMonth](#) 🌱. Mental health services are critical for EVERYONE, regardless of zip code. Want to help get enough funding for mental health services in your community? Head to [2020Census.gov](#) to fill out your Census today. [#OneCookCounty](#) [#ILCountMeIn2020](#)

CENSUS Questions? 987-987

Text your questions to "987-987" and get answers.

*To stop receiving text messages from this number at any time text "EXIT" or "STOP"

7 10

You Retweeted

cityclubchicago @CityClubChicago · May 14

. @CookCtyHealth has always served their mission of providing support to those regardless of whether or not they can pay. We treat those coming through the doors as if they are our loved ones says [@ToniPreckwinkle](#) [#talkcityclub](#)

1 1

Show this thread

Cook County Health @CookCtyHealth · May 14

Learn more about how CCH trains frontline staff to care for critically ill COVID-19 patients tonight at 10:30 pm on [@WGNNews](#). [#OneCookCounty](#) [#TeamCCH](#) [#NationalHospitalWeek](#)

1 4

Cook County Health @CookCtyHealth · May 14

An integrated care team from Cook County Health is working together to ensure patients most at-risk for #COVID19 have the resources they need right now to stay healthy. #OneCookCounty #TeamCCH #NationalHospitalWeek



Cook County team targets myths, historic health care shortcomings ... Besides helping the residents sort through all the information and misinformation out there, the team does regular telephone check-ins, ... chicago.suntimes.com

1 1 3

Cook County Health @CookCtyHealth · May 13

CCH staff are sharing what it's like on the frontlines of the fight against COVID-19, Arteus Moore, an emergency medicine nurse, describes what he has seen and felt. #OneCookCounty #TeamCCH #NationalHospitalWeek



Cook County Health: Arteus Moore, Emergency Department Nurse youtube.com

1

Cook County Health @CookCtyHealth · May 13

In honor of #NationalHospitalWeek, 40 squad vehicles with flashing lights from the @cookcountysheriff department gathered outside Stroger Hospital to give a squad car salute to all the frontline workers at CCH. Thank you for all you do! #TeamCCH #OneCookCounty



1 6



Cook County Health @CookCtyHealth · May 13
During #NationalHospitalWeek, interim CEO Debra Carey has a message for the many people who are working hard to care for and support the care of patients during the #COVID19 pandemic. Thank you for all that you do. #OneCookCounty #TeamCCH



Cook County Health: Debra Carey, Interim CEO
[youtube.com](#)



Cook County Health @CookCtyHealth · May 12
Earlier today, Cook County Health staff took a moment to watch the @BlueAngels' flyover, which celebrated all the heroes in this COVID-19 pandemic. #OneCookCounty #TeamCCH

4 18

Cook County Health @CookCtyHealth · May 12
As we close out #NursesWeek, we would like to wish a Happy Birthday to the late #FlorenceNightingale, founder of modern nursing, who paved the way for the heroic work of nurses today. #OneCookCounty #TeamCCH #NationalNursesWeek



Cook County Health @CookCtyHealth · May 12

Today, Cook County Board President Toni Preckwinkle toured the CCH Simulation Center where doctors, nurses, residents, students and first responders train to care for critically ill COVID-19 patients. #TeamCCH #OneCookCounty #NationalHospitalWeek

5 10

You Retweeted

Barry Butler @barrybutler9 · May 12

Another view of the Blue Angels on Tuesday. This time flying over Rush Medical Center & Cook County Hospital saluting frontline healthcare workers. Click photo to see whole image. #americanstrong #inthisitogether #healthcareheroes #chicago #news

You and 9 others

9 56 321

Cook County Health @CookCtyHealth · May 12

#OneCookCounty #TeamCCH

Toni Preckwinkle @ToniPreckwinkle · May 12

I am joined by @CookCtyHealth to discuss how the CCH Simulation Center trains + prepares thousands of doctors, nurses, technicians, residents, medical students + first responders to be prepared to care for critically ill patients due to COVID-19. facebook.com/PresidentPreck...

Show this thread

2

Cook County Health @CookCtyHealth · May 12

Thank you @WGNTV and @YahooNews for highlighting the hard work of one of Tracey Ross, emergency medicine nurse at Cook County Health!

Chicago nurse shares what it's like to work on the f...
Tracey Ross, an emergency medicine nurse at Stroger Hospital, shares what it's like to be on the ...
news.yahoo.com

Cook County Health @CookCtyHealth · May 12

As we close out #NursesWeek, we would like to wish a Happy Birthday to the late #FlorenceNightingale, founder of modern nursing, who paved the way for the heroic work of nurses today.



Cook County Health @CookCtyHealth · May 12

As we close out #NursesWeek, Cook County Health thanks our nurses for the extraordinary work they do every day but particularly during these unprecedented times. #HealthcareHeroes #OneCookCounty #TeamCCH



1:51 80 views

Cook County Health @CookCtyHealth · May 11

County Commissioner Peter Silvestri @cookcty9 shared a message for Cook County Health employees for #NursesWeek and #HospitalWeek. Thank you for your support, Commissioner Silvestri.



0:07 59 views

Cook County Health @CookCtyHealth · May 11

Thank you, @KBMorrison15!

Cook County Commissioner Kevin B. Morrison @KBM... · May 6

It's #NationalNursesWeek! Nurses have always been essential to the health and safety of our communities, but their hard work on the front lines of this pandemic is nothing short of heroic. To every nurse: thank you today, this week, & every week! #ThankYouNurses #NursesWeek2020



0:55 94 views

Cook County Health @CookCtyHealth · May 10

During #NursesWeek, Cook County Health recognizes the compassionate care our nurses provide our patients. We also want to celebrate #MothersDay 🌸. The daughter of one of our nurses at the Cook County Department of Public Health had a special message for her mom. #OneCookCounty

These men and women do these jobs because they're passionate about helping the public. They don't seek out recognition and are used to not being in the spotlight. But I'm writing this to inform everyone that there are people behind the curtain that are working their butts off right now. I'm writing this to remind people that it takes many working parts to keep a machine running.

So, this is my big thank you, my I see you and appreciate you and appreciate the differences you're making. And of course, this is another chance for me to point out how insanely proud I am of all of the work you do, Mom - Hope you and all of the nurses realize the amazing work you're doing right now. Thank you for keeping us safe.



THANK YOU NURSES!

Cook County Health @CookCtyHealth · May 8
Thank you former President @BarackObama! We are incredibly proud of Dr. Fakhran and all of our frontline physicians, nurses and staff for their willingness and commitment to protect our community during the #COVID19 pandemic. #OneCookCounty #TeamCCH [instagram.com/p/B_AoL2Fl_3/...](https://www.instagram.com/p/B_AoL2Fl_3/)

Cook County Health @CookCtyHealth · May 7
Cook County Commissioner Donna Miller sent a message of support to the hardworking nurses during this special #NursesWeek. Thank you, Commissioner Miller. #OneCookCounty #TeamCCH #HealthcareHeroes #COVID19



0:18 85 views

Cook County Health @CookCtyHealth · May 7
Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19. Tracey Ross, an emergency medicine nurse, describes what she has seen and felt. [youtube.com/watch?v=V8bnHY...](https://www.youtube.com/watch?v=V8bnHY...) #OneCookCounty #TeamCCH #NationalNursesWeek



Cook County Health: Tracey Ross, Emergency Medicine Nurse
[youtube.com](https://www.youtube.com)

1

Cook County Health @CookCtyHealth · May 6
 Today, Cook County Health was joined by [@ToniPreckwinkle](#) to jump start [#NationalNursesWeek](#) and honor nurses for their professionalism, hard work and commitment to excellent, high-quality patient care. [#TeamCCH](#) [#OneCookCounty](#) [#HealthcareHeroes](#)



🗨️ 1 ❤️ 8 📤 📊

You Retweeted
Toni Preckwinkle @ToniPreckwinkle · May 6
 Tune in now on Facebook Live where I will be joined by Cook County Health to kick off National Nurses Week and honor nurses for their hard work: [facebook.com/PresidentPreck...](#) [#NationalNursesDay](#) @CookCtyHealth



PRESS CONFERENCE LIVESTREAM
WWW.FACEBOOK.COM/PRESIDENTPRECKWINKLE

[@tonipreckwinkle](#) www.cookcountyil.gov

🗨️ 2 🔄 2 ❤️ 5 📤

You Retweeted
Chicago Tribune @chicagotribune · May 5
 The drug remdesivir got emergency use clearance from the FDA. What will that mean for treating COVID-19?




The drug remdesivir got emergency use clearance from the FDA. Wh...
 An experimental drug being tested at Chicago hospitals and others across the world in the search for effective COVID-19 treatments has...
chicagotribune.com

🗨️ 2 🔄 3 ❤️ 7 📤

Cook County Health @CookCtyHealth · May 5

Join us and millions around the globe this Giving Tuesday in making a difference in our communities. Help the Cook County Health Foundation support our frontline health care workers. #GivingTuesday #OneCookCounty #TeamCCH

cchealthfoundation.org



The graphic features the text "#GivingTuesdayNow" in a blue, stylized font. Below the text is a colorful illustration of a globe with several white stick figures standing on top of it, holding flags and waving. The figures are in various colors (red, blue, green, yellow) and are positioned around the globe, suggesting a global community effort.

Cook County Health @CookCtyHealth · May 5

Be sure to nominate an everyday hero! #OneCookCounty #TeamCCH #HeroesOfCovid19

CCDPH @CookCoHealth · May 5

@CookCoHealth will be highlighting Everyday Heroes of the COVID-19 response on our website and social media. Nominate and Everyday Hero today! cookcountypublichealth.org/communicable-d...



The screenshot shows the 'Everyday Heroes' page on the Cook County Public Health website. The page has a header with the Cook County Public Health logo and navigation links. Below the header is a large image of a healthcare worker wearing a face mask. The main heading is 'Everyday Heroes' with a 'Nominate a Hero' button. There is also a 'Learn More' button. The page content is partially visible, showing text about nominating heroes.

Cook County Health @CookCtyHealth · May 5

#TeamCCH #OneCookCounty

Cook County EM @CookCountyEM · May 5

Our very own Dr. Robert Feldman, Acting Director of Emergency Management for @CookCtyHealth, live with @ToniPreckwinkle!

View the full interview here 📺: facebook.com/PresidentPreck...

Toni Preckwinkle was live. 1 hr · 🌐



The live video screenshot shows two men sitting at a table during an interview. The man on the left is wearing a blue shirt and a face mask. The man on the right is wearing a green shirt and a face mask. Behind them is a wall covered in a grid of colorful, small images or posters. The video player interface shows 1 like and a share icon.

Cook County Health @CookCtyHealth · May 5

Cook County Health's Dr. Robert Feldman, emergency physician and director of hospital emergency management, joins Cook County Board President Toni Preckwinkle to discuss COVID-19. #OneCookCounty



2 11

Cook County Health @CookCtyHealth · May 4

Cook County Health staff are sharing what it's like on the frontlines of the fight against COVID-19. Peter Sesi, a critical care nurse, describes what he has seen and felt. #OneCookCounty #TeamCCH #NationalNursesWeek



Cook County Health: Peter Sesi, Critical Care Nurse
Peter Sesi talks about what it's like working on the frontlines of COVID-19 at Cook County Health.
[youtube.com](#)

1 6

Cook County Health @CookCtyHealth · May 4

This morning we kicked off #NationalNursesWeek by saluting nurses entering their shift at Stroger Hospital. CCH is proud of their willingness to be on the frontlines serving our community during this pandemic. #OneCookCounty #TeamCCH



3 18

HEALTH @CookCtyHealth

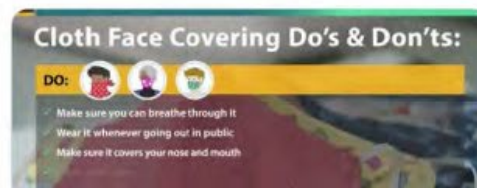
Thank you to @ToniPreckwinkle, @Commdeerdis2, @BillLowryFor3 and @senpetersil for providing boxed lunches to the health care workers at Cook County Health today! #TeamCCH #OneCookCounty #COVID19 #HealthcareHeroes



You Retweeted



Wearing a cloth face covering CORRECTLY can help prevent the spread of #COVID19 to others. When you go out on essential trips, follow these "do's". If you have a child, remember those under age 2 should not wear a face covering. See bit.ly/2R9av5m.



HEALTH Cook County Health @CookCtyHealth

Thanks for partnering with us!

AMA @AmerMedicalAssn · 4/29/20
From utilizing #telehealth to education incentives, Claudia Fegan, MD, discusses the ways that @CookCtyHealth continues to meet the needs of their African American communities during the #COVID19 #pande...

12:01 PM · 4/29/20 · Twitter for iPhone

View Tweet activity

3 Likes



Add another Tweet

HEALTH Cook County Health @CookCtyHealth

This week, CCH hosted a medical delegation from the Polish Ministry of Defense. The Polish military's Medical Corps recently treated COVID-19 patients in Poland and Italy. The teams exchanged learned experiences from the frontlines about treating and managing COVID-19.



You Retweeted



CCDPH
@CookCoHealth

COVID-19 is causing heightened levels of stress. Reach out and check on your loved ones and community members and share these tips on managing anxiety and stress. ow.ly/TI2i50z4NUV



Cook County Health
@CookCtyHealth

Cook County Health staff are sharing what it's like on the frontlines of treating COVID-19. Ann Sikora-Jackson, a physician assistant in the emergency department, describes what she has seen and felt. [#OneCookCounty](#) [#TeamCCH](#)

YouTube



Add another Tweet

You Retweeted




Sara Berg
@SaraTheIceBerg

[@CookCtyHealth](#) in Chicago was prepared for a [#COVID19](#) surge early on. Now, ongoing efforts focus on reaching African American and low-income communities. ama-assn.org/delivering-car... (via [@AmerMedicalAssn](#)) [#healthequity](#) [#COVID-19](#)



 **Cook County Health**
@CookCtyHealth

#OneCookCounty #TeamCCH

 **Toxikon Chicago** @toxikonchic... · 4/26/20
Join @ERTox Steve Aks on 4/29 @2pm CDT discuss COVID-19 from the front line in Chicago. ACMT webinar series, register to join the event. @acmtmedtox @CookCountyEM @CookCtyHealth #COVID acmt.net/covid19...

7:34 AM · 4/27/20 · Twitter for iPhone

|| View Tweet activity



 **Cook County Health**
@CookCtyHealth

#OneCookCounty

 **CCDPH** @CookCoHealth · 4/27/20

Aunt Martha's Pediatric Health Center located at 500 Dixie Hwy, in Chicago Heights, now offers drive-thru COVID-19 testing Mon-Tues, Fri 8:30AM-4PM for high-risk patients, by appointment only. If you have COVID-19 symptoms: fever, cough, or shortness of breath call 877-692-8686.



Add another Tweet

 **Cook County Health**
@CookCtyHealth

Laboratory Professionals are the [#Covid19](#) heroes behind the scenes. They have come together to ensure accurate and timely lab results. During Medical Laboratory Professionals Week, we thank them for their tireless work and dedication. [#LabWeek](#) [#OneCookCounty](#) [#TeamCCH](#)



You Retweeted



Rahm Emanuel ✓
@RahmEmanuel

Today Amy and I packed and delivered @pachasoap basket of #selfcarekits to our frontline workers at @UIHealth, @SwedishChicago Hospital, Stroger Hospital @CookCtyHealth, and Schwab Rehabilitation Hospital @SinaiChicago.



Cook County Health
@CookCtyHealth

Dr. Michael Schindlbeck, an emergency room physician for Cook County Health, recently spoke to @nbcchicago about his experience on the frontlines of the #COVID19 pandemic.



Doctor From the Front Lines Speaks Out About Coronavirus I...
nbcchicago.com

11:46 AM · 4/23/20 · Twitter for iPhone

|| View Tweet activity

3 Retweets 9 Likes

Add another Tweet

HEALTH @CookCtyHealth

Stuck at home on Earth Day? Celebrate the planet by planting something, riding your bike, or picking up trash around your neighborhood. Be sure to maintain social distancing guidelines to help stop the spread of COVID-19.
[#WellnessWednesday](#)



You Retweeted



Cook County Government
@cookcountygov

Happy #EarthDay 🌍, Cook County!
Protect our environment.
Keep yourself and your community healthy by throwing away PPE and wipes in the trash.



Cook County Dept of Environment and Sustai...



CCDPH
@CookCoHealth

Check out our new and improved COVID-19 resources webpage!
Easily search COVID-19 resources, support services, information, COVID-19 data and more! ow.ly/vRE150zkkUe



Tweet your reply

You Retweeted



CCDPH
@CookCoHealth

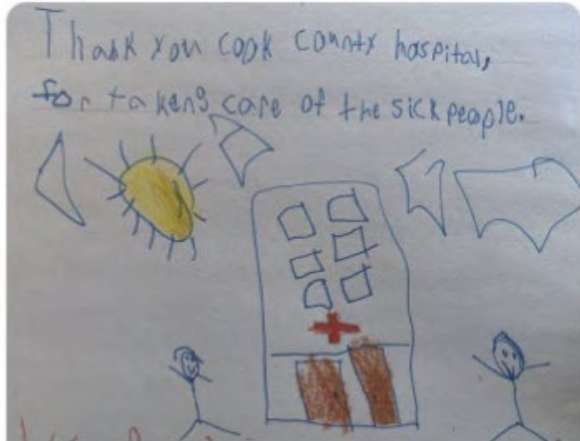
@CookCoHealth will be highlighting Everyday Heroes of the COVID-19 response on our website and social media. Nominate and Everyday Hero today! cookcountypublichealth.org/communicable-d...





@CookCountyHealth

Cook County Health is receiving thank you cards from young Illinois residents to cheer on our health care heroes. If you want to leave messages for our [#healthcareheroes](#), comment below. [#OneCookCounty](#)



@CookCoHealth

Take preventive steps, wash your hands frequently, avoid touching your face, stay home when you are sick, cover your cough or sneeze with a tissue and throw the tissue in the trash, clean and disinfect frequently touched objects and surfaces.



Coronavirus Disease 2019 (COVID-19) – Prevention & Treatment

Tweet your reply



Tweet

@CookCountyHealth

Today, the [@NFL](#) and its Players Coalition announced a \$250,000 donation to the Cook County Health Foundation to support the work of Cook County Health in caring for communities of color who have been disproportionately impacted by the [#COVID19](#) pandemic.



COOK COUNTY HEALTH

Thank you. ↗



COOK COUNTY
HEALTH