

# Cook County Department of Public Health

- **Update on 2015 Strategic Plan**
- **Update on PHAB**

Terry Mason MD, FACS  
Chief Operating Officer

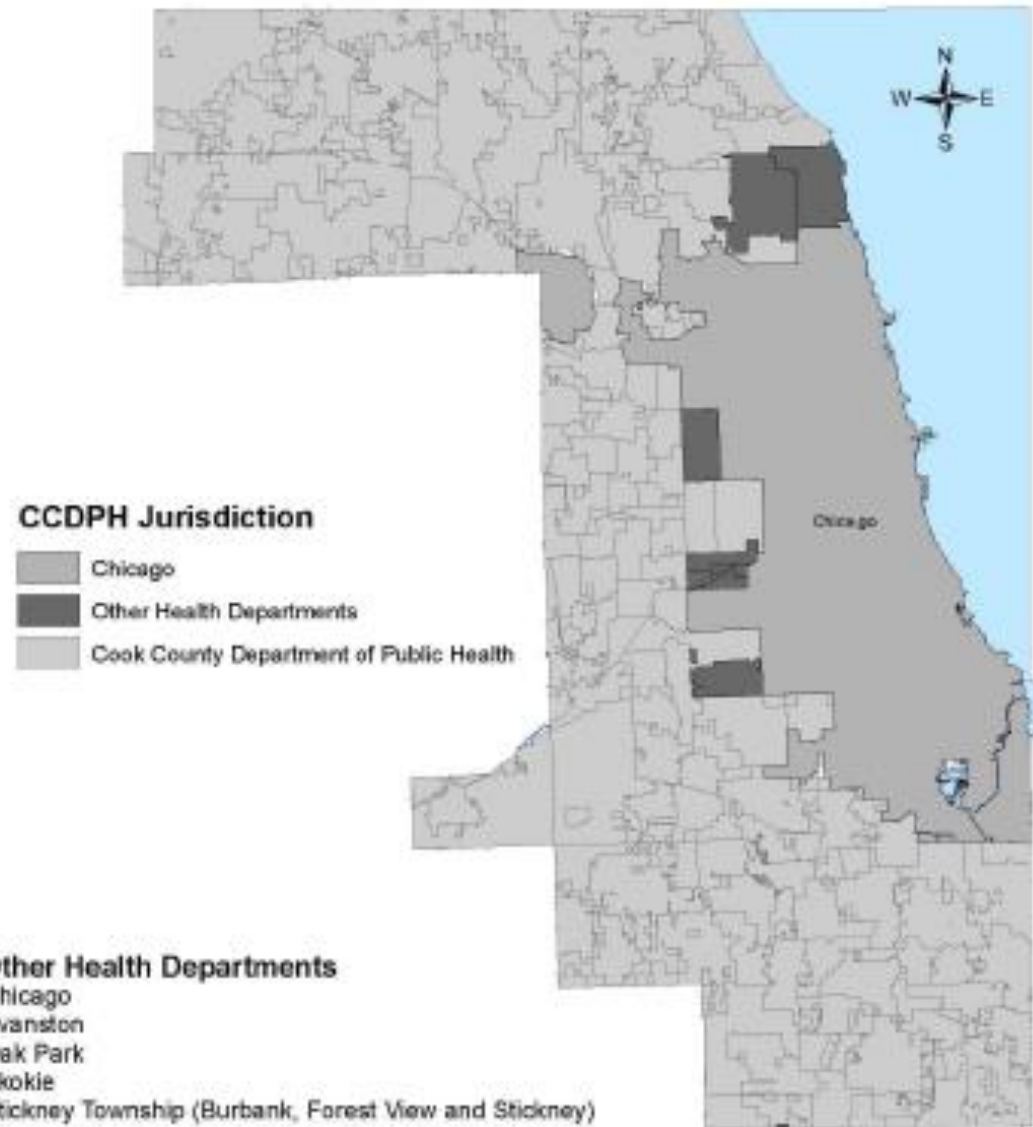
Cook County Department Of Public  
Health



**Cook County Department  
of Public Health**

# BASIC JURISDICTION

- All of Cook County EXCEPT where there is a state certified health department.
- Most activities takes place in this geography.





**DISCRETIONARY  
PROGRAMS**

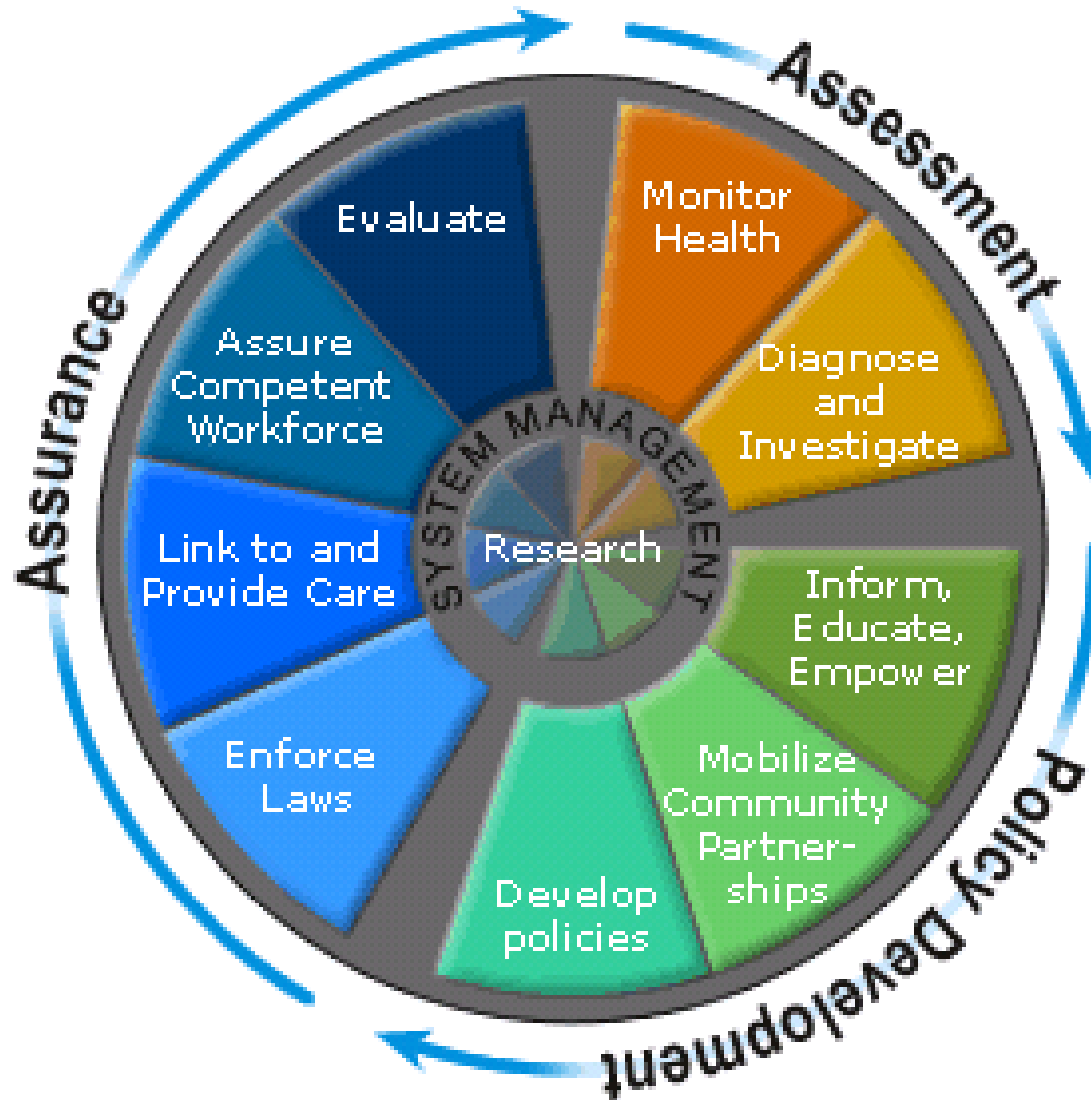
***REQUIRED FOR COMMUNITY  
HEALTH IMPROVEMENT PLAN***

***Mandated  
Public Health  
Services for  
Certified Health  
Departments in  
Illinois 2010***

**REQUIRED FOR LOCAL HEALTH PROTECTION GRANT**  
Infectious Disease, Food Protection, Potable Water Supply, Private  
Sewage disposal

**REQUIRED FOR LOCAL HEALTH DEPARTMENT  
CERTIFICATION:**  
Emergency Preparedness & Response, Disease Monitoring &  
Control Services, Community Health Assessment & Planning,  
Health Communications, Health Data, Quality Improvement and  
Accreditation, Policy Development, Food & Water Safety,  
Organizational Management, High Risk Infant Follow-up

# Ten Essential Public Health Services



# Cook County Department of Public Health



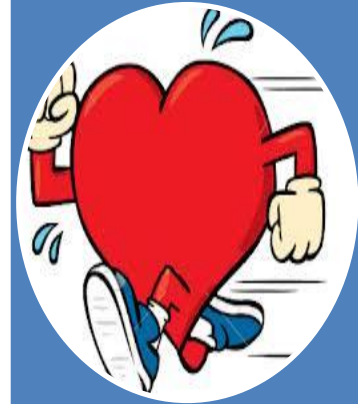
Prevent  
Communicable  
Diseases &  
control spread



Environmental  
Protection  
Retail food  
Inspection



Clinical Programs  
(Categorical:STIs,  
Family Planning, TB)  
Population Based:  
High Risk Infants,  
Immunization, WIC)



Prevention  
Services Unit

**EPIDEMIOLOGY \* EMERGENCY PLANNING & RESPONSE \*  
POLICY \* COMMUNICATIONS**

**SUPPORT SERVICES: Management \* Finances \* Human Resources \* IT**



# Strategic Plan: VISION 2015

## Mission

To deliver integrated health services with dignity and respect regardless of a patient's ability to pay; foster partnerships with other health providers and communities to enhance the health of the public; and advocate for policies which promote and protect the physical, mental and social well being of the people of Cook County.

## Vision 2015

In support of its public health mission, CCHHS will be recognized locally, regionally, and nationally—and by patients and employees—as a progressively evolving model for an accessible, integrated, patient-centered, and fiscally-responsible healthcare system focused on assuring high-quality care and improving the health of the residents of Cook County.

## Core Goals

### I. Access to Healthcare Services

### II. Quality, Service Excellence & Cultural Competence

### III. Service Line Strength

### IV. Staff Development

### V. Leadership & Stewardship

## Strategic Initiatives

- Eliminate System access barriers at all delivery sites.
- Designate and develop 3-5 regional delivery sites for provision of comprehensive outpatient services.
- Rebuild Fantus Clinic and expand parking capacity; evaluate optimal long-term development of Provident, Oak Forest, and ACHN sites.

- Develop an integrated, System-wide approach and supportive infrastructure for patient-centered care coordination.
- Implement a System-wide program of continuous process improvement: patient care quality, safety, and outcomes.
- Develop a comprehensive program to instill cultural competency.

- Develop/strengthen clinical service lines in needs-based areas such as cancer, cardiac, diabetes, emergency/trauma, burn, HIV/AIDS, rehabilitation and surgery; evaluate optimal development of OB, pediatrics, neonatal care.
- Pursue mutually beneficial partnerships with community providers.
- **Assure the provision of the Ten Essentials of Public Health.**

- Implement a full range of initiatives to improve caregiver/employee satisfaction.
- Focus on effective recruiting and retention processes.
- Develop a robust program for in-service education and professional skill building.

- Foster leadership development and succession planning.
- Develop long-term financial plans and sustaining funding.
- Hold Board and management leadership accountable to agreed-upon performance targets.

# Cook County Department of Public Health 2015 Strategic Plan

## Mission

**To optimize health and achieve health equity for all people and communities of Cook County** through our leadership and collaborations, focusing on health promotion and prevention, while advocating for and assuring the natural environmental and social conditions necessary to advance physical, mental and social well-being.

## Vision

The Cook County Department of Public Health envisions a healthy Cook County where all people and communities thrive in safe, health-promoting conditions.

## Values

**QUALITY & STEWARDSHIP \* DIVERSITY \* INTEGRITY \* RESPECT \*  
TEAMWORK \* HEALTH EQUITY \* PROACTIVE INTERVENTION**



# Cook County Department of Public Health 2015 Strategic Plan :

## Mission

To optimize health and achieve health equity for all people and communities of Cook County through our leadership and collaborations, focusing on health promotion and prevention, while advocating for and assuring the natural environmental and social conditions necessary to advance physical, mental and social well-being.

## Vision

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## Goals

1. Leading Public Health in Cook County

2. Improving Health

3. Achieving Accreditation and Assuring Quality

4. Strengthening Organizational Capacity

## Strategic Initiatives

- We continue to play a leading role in NIPHC, NACCHO, IPHA, APHA
- We successfully transferred DENTAL services to ACHN (still providing back office support)
- “Virtual” TB integration at Oak Forest Campus

- We remain with our original 4 cross disciplinary teams (Access to Care, CVD, Sexual Health, Violence Prevention). All teams are making progress on their work plans.
- *CCDPH established its Community Health Advisory Committee (CHAC) which now has regular meetings.*

- We remain a state certified health department meeting all standards and state inspections and audits. (e.g. CLIA)
- *We are on target for national PHAB accreditation*
- The departmental QA committee has been institutionalized with clear work plans for next year.

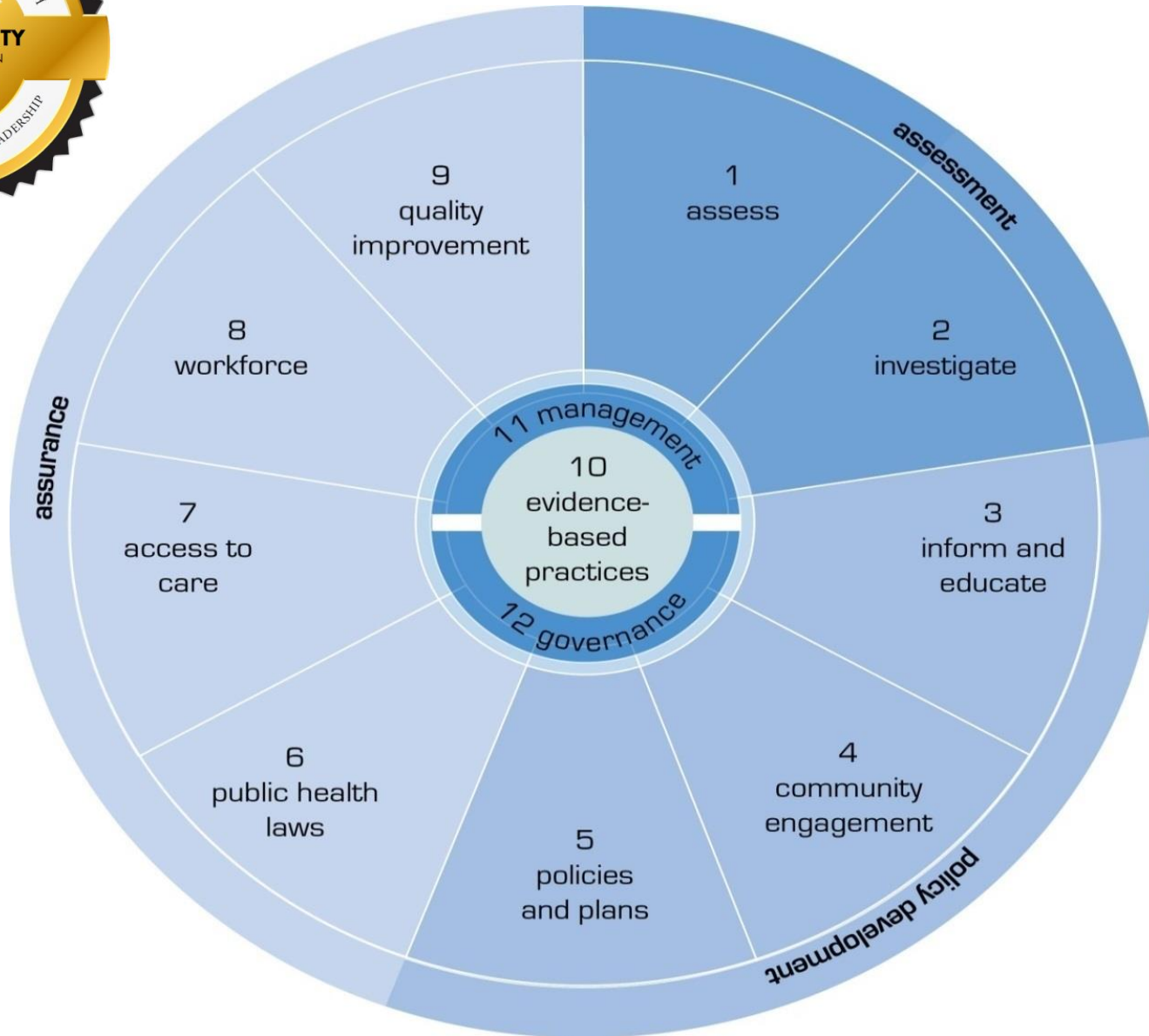
- Almost 20% of the department had training in our chosen quality process many earned formal CEs
- About 15% of the department earned CE in a health equity course.



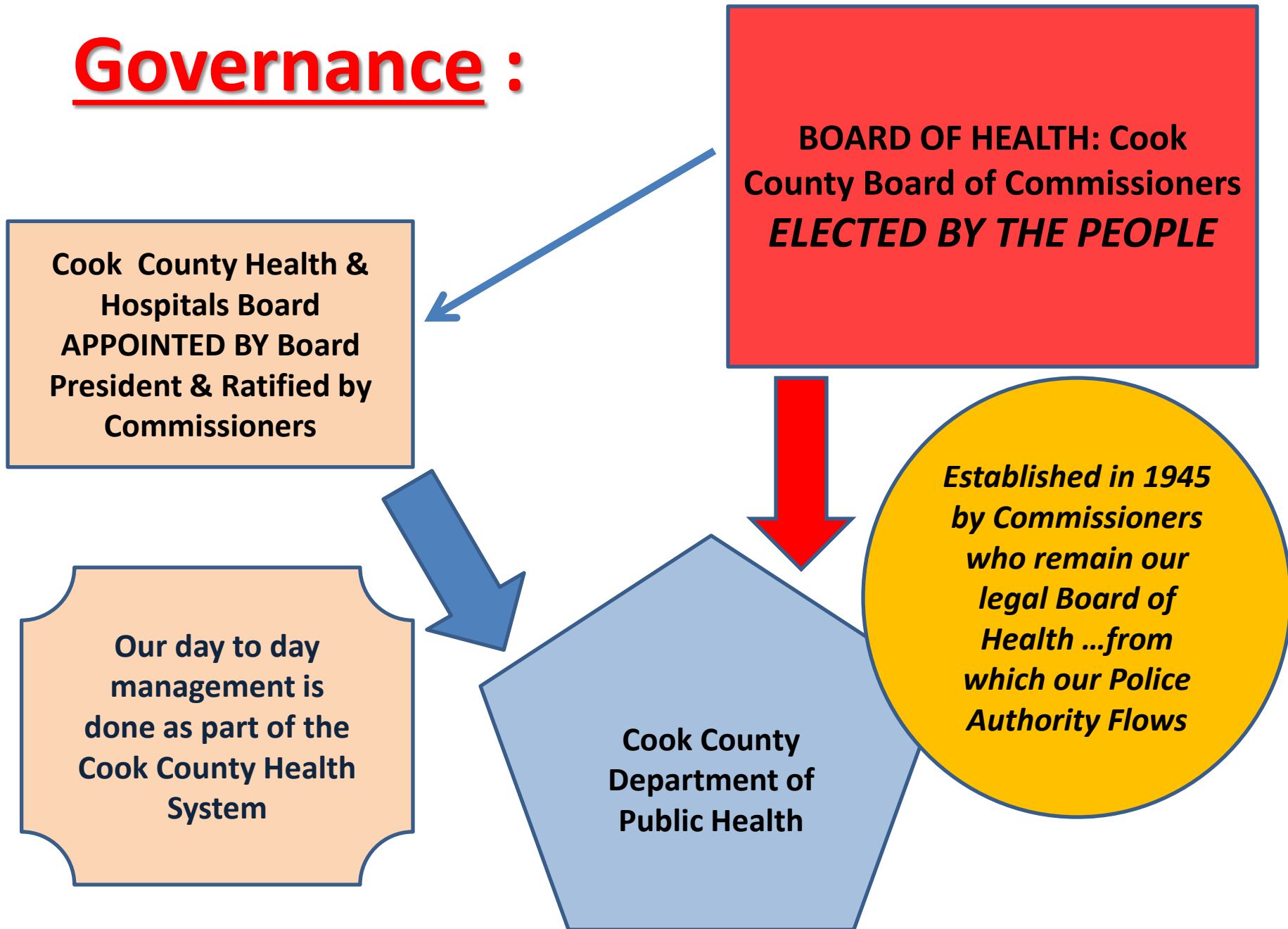
# What is Accreditation?

- Public health department accreditation is defined as the development of a set of standards, a process to measure health department performance against those standards, and reward or recognition for those health departments who meet the standards.

# Public Health Accreditation Domains



# Governance :





# Application Prerequisites

- Submit 3 prerequisites *(Approved by CCHHS Board & Cook County Board of Commissioners in June 2011)*
  - *Community Health Assessment (WePlan 2015)*
  - *Community Health Improvement (WePlan 2015)*
  - *CCDPH Strategic Plan 2015*
- PHAB training of Accreditation Coordinator

*we* | PLAN



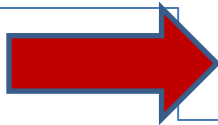
# 7 Steps: PHAB Public Health Accreditation Board

7. Reaccreditation

6. Reports

5. Accreditation Decision

**January 21<sup>st</sup>  
and 22<sup>nd</sup>**



4. Site Visit

**JUNE 15 ,  
2013**

3. Documentation Selection & Submission

2. Application

1. Pre-application

