



COOK COUNTY HEALTH

**Department of Behavioral Health Services &
Department of Psychiatry**

Q4 FY2021

September – November

1. Project overview

- a. Project activities: The department of Psychiatry is comprised of (4) interlinked divisions. The divisions provide an array of BH/ Psychiatric services to 32,557 patients in the CCH system in the 4th quarter of FY 2021. Out of the 32,557 patients serviced 4,669 of them were for children, adolescents, and young adults (continued care after 18 years of age with same provider service). BH/ Psychiatric services are funded through CCH. The following table lists the divisions and programs/ clinics:

| Psychiatry Volume Report | | | | | | | | Actual Year End 2021 | Projection 2021 |
|--------------------------|--------|--------|--------|--------|--------|--------|--------|----------------------------|--------------------|
| | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | | | |
| Adult TOTAL | 20,892 | 23,286 | 23,367 | 24,244 | 25,326 | 20,380 | 27,561 | 23,634 | |
| Peds TOTAL | 4,519 | 4,863 | 4,859 | 4,813 | 4,540 | 5,982 | 4,669 | 5,729 | |
| Total | 25,411 | 28,149 | 28,226 | 29,057 | 29,866 | 26,362 | 32,557 | 29,363 | |

| Scheduling Stats * | | | | | | |
|--------------------|-------------|---------------|---------|------|--------------------|-----------|
| # Available Slots | Sched Appts | Same Day Appt | No Show | LWBS | Sched Tot Pts Seen | Show Rate |
| 45,284 | 31,916 | 2,940 | 4,510 | 6 | 30,106 | 85.9% |

| Provider Productivity * | | |
|-------------------------|-----------------|---------------|
| Provider Visits | Adult Pts (Reg) | Ped Pts (Reg) |
| 32,557 | 27, 561 | 4,669 |



* January 1, 2021 – December 20, 2021

| Division | Program/ Clinic | Worksite |
|--------------------------|----------------------------|--|
| Adult Psych | Bariatric Clinic | JSH |
| | Endocrinology | JSH |
| | HIV-BH | Core Ctr. |
| | Injection | Austin BH/ Provident BH |
| | MAT | Austin BH |
| | Medication Management | Austin BH/ Provident BH/Blue Island |
| | Neuropsychiatry | Island |
| | Oncology | Provident BH |
| | Pain Clinic | JSH |
| | Psychotherapy (Indv/Group) | Blue Island/JSH |
| Child & Adolescent Psych | Telepsychiatry | Blue Island/JSH/Prieto/Provident Provident BH/ JSH |
| | AYAC | JSH |
| | Endocrinology (Peds) | JSH |
| | Inpatient Consultation | JSH |

| | | |
|------------------------|---------------------------------------|-------------------|
| Consult Liaison | Medication Management | JSH |
| | Psychotherapy (Indv/ Group) | JSH |
| | Positive Parenting Program (Triple P) | JSH |
| | Inpatient Consultation | JSH |
| | Inter-discipline BH Training | JSH |
| ER Psych | Medical Student Teaching/ Training | JSH |
| | ER Consultation | JSH/ Provident BH |
| | Inter-discipline BH Training | JSH/ Provident BH |
| | Medical Student Teaching/ Training | JSH/ Provident BH |

ADULT OUTPATIENT PSYCHIATRIC SERVICES

| SERVICE TYPE | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | Completed to date 2021 |
|---|--------|--------|--------|--------|--------|--------|--------|------------------------|
| INJECTION | 208 | 289 | 253 | 323 | 733 | 872 | 584 | 864 |
| THERAPY | 3,826 | 3,804 | 3,885 | 2,310 | 2,494 | 2,523 | 1,281 | 4,815** |
| ADHD | 466 | 491 | 558 | 464 | 450 | 497 | 376 | 608 |
| MEDICATION MANAGEMENT | 16,392 | 18,702 | 18,671 | 21,147 | 21,649 | 16,488 | 11,546 | 21,274 |
| *Child & Adolescent Services not included | | | | | | | | |
| **Included Neuropsychiatry | | | | | | | | |
| * January 1, 2021 – December 20, 2021 | | | | | | | | |

b. The Department of Behavioral Health Services and the Department of Psychiatry currently collaborate with Thresholds Inc. in the John H. Stroger, Jr. Hospital ER. Thresholds assists in complex referral placement of patients requiring psychiatric hospitalization to private and public facilities. We also have a collaborative relationship with the Chicago Department of Public Health (CDPH) providing access to BH/Psychiatric services to patients from underserved communities in the Chicagoland area.

c. Financial summary-quarterly investments: The Department of Psychiatry expended \$1.4 million quarterly (FY 2021 Annual budget \$5.6 million) for Adult, Child & Adolescent, Emergency Room and Consult Liaison Psychiatric services within the CCH system. Current upward trends projects 9.2% volume increase of patient services for the past 3 years. With continued increases it will require a significant staff investment to keep (safe) pace with the current MH patient service needs.

2. As a result of introducing the telepsychiatry platform to our service menu the BH/Psychiatry patient show rate has improved dramatically from pre-COVID period 2019. In 2019 the BH/Psychiatry show rate was 68.9% during 4th quarter compared with 72.6% for the 4th quarter of 2021.

3. During the COVID pandemic we learned several lessons: A) Develop a staff succession plan to maintain adequate skilled staff B) Diversify service delivery methods (telepsychiatry and develop pop up BH clinics) C) Increase and enhance future collaborative community partnerships.

4. Future Plans & Sustainability:

- a) Increase the number of Prescribers
- b) Integrate best practice clinic model through department “Case Conference Series”
- c) Develop “Pop Up” BH Clinics
- d) Develop Telepsychiatry services within ACHN sites

2021 MAT SERVICES THROUGHOUT ACHN

PATIENT PANEL

