



Cook County Board of Review  
Software Asset and Technology  
Hardware Asset Inventory Report

26-0838



# Hardware

- The Board of Review currently supports 177 FTEs across its operations.
- Hardware inventory is centrally managed by the IT Department using the OnBase system as the official inventory repository. The current inventory includes 251 workstations, 214 docking stations, and 388 display monitors supporting daily staff operations.
- IT also maintains 25 workstations in inventory to support replacements, deployments, and continuity of service. In addition, the agency manages 17 Toshiba multi-function copiers, 30 iPads, and 33 mobile devices.
- This inventory structure helps ensure staff have the necessary technology resources to effectively perform their responsibilities.
- IT continuously tracks, validates, and manages these assets to support operational readiness, accountability, and lifecycle planning.
- OnBase provides a centralized and structured method for monitoring equipment assignments, status, and availability. Overall, the BOR's hardware inventory reflects a managed and sustainable technology environment aligned with agency operational needs.



# Software

## **Hyland OnBase EP3 (v.23.1)**

OnBase is an enterprise content management (ECM) and content services solution from Hyland, designed to help organizations capture, store, manage, and govern documents, unstructured content, and process-driven information throughout its lifecycle. It combines document management, process automation, records retention, and case management into a unified platform.

## **Microsoft SQL Server Enterprise 2022**

- Performance & Scalability
- High Availability & Disaster Recovery
- Security & Compliance



# Software

## GovQA/2024 (FOIA Software)

- **Public portal intake:** Secure, self-service submission for FOIA/records requests with automatic routing.
- **Workflow automation:** Configurable routing rules, notifications, alerts, and escalation to ensure deadlines and compliance.
- **Secure redaction & review:** Built-in tools to redact sensitive information (video, documents) with audit logs.
- **Reporting & analytics:** Dashboards and reports track performance, compliance, and workload.
- **Central case management:** Tracks all request types, deadlines, correspondence, and tasks within a unified system.
- **Compliance & auditing:** Maintains defensible audit trails and retention policies; supports CJIS, HIPAA, FISMA/NIST standards.