

CCH Monthly Report

Item #26-1145

Information contained in this Report was presented to the CCH Board in March 2026



COOK COUNTY
HEALTH

Administrative Updates



New Hires & Promotions



COOK COUNTY
HEALTH

New Leadership Hires

Corey Hill, Executive Director of HIM Coding & Revenue Integrity

Leslie Bowers, Nurse Manager Registry, Cermak

Congratulations

Promotions

Gaurav Rana, Diagnostic Radiology Residency Program Director

Jenny Lu, Director of Medical Toxicology, Emergency Medicine

Andrew Wheeler, Director of Trauma, Recovery, Intervention & Prevention

Piotr Kieszkowski , Director, Data Integration & Analytics, Health Plan Services

Diana Panicker, Clinical Manager Ambulatory Procedure Unit, Endoscopy

Recognition & Announcements



COOK COUNTY
HEALTH

Pritzker Traubert Foundation Awards First-Ever \$5 Million to City Colleges of Chicago, Cook County Health



Cook County Health, along with Chicago City Colleges, is a partner in HealthCatalyst Chicago, the inaugural winner of the **\$5 million Chicago Talent Challenge from the Pritzker Traubert Foundation.**

This transformational funding will support the creation of a coordinated, demand-driven pipeline for local talent.

Congratulations to all CCH staff who made this possible!

PritzkerTraubert
Foundation



Provident Scholarship Press Conference

On March 11, Cook County Health, the Health Foundation of Cook County and County officials announced the launch of the fifth year of the Providential Hospital Scholarship Fund.

The scholarship will award \$1M in scholarships this year, supporting future healthcare professionals, building the local healthcare workforce, and advancing equity in medicine.

The scholarship application period closes on Sunday, April 19.

More information can be found at:

cookcountyhealth.org/provident-scholarship-fund



Announcing Provident Scholarships:

Awards up to \$20,000 available for medical and allied health students

DUE DATE: APRIL 19TH

COOK COUNTY HEALTH | The Health Foundation of Cook County | COOK COUNTY GOVERNMENT



Honoring Black History Month: The Power of Food and Community Health

On Wednesday, February 25, Cook County Health hosted a Black History Month discussion on social media to highlight the Food as Medicine initiative and reflect on the importance of nutrition, prevention, and equity in advancing community health.

Dr. Arnold Turner and **Shannon Andrews** led an insightful discussion with Commissioner Michael Scott and Barbara Deer. The video has already achieved 24K impressions.



Wellness West: Performer of the Year Award

Cook County Health was named 2025 Performer of the Year Award by Wellness West! CCH was recognized for having the highest attribution and highest control rates among participating hospitals. Congratulations to the team who contribute to Wellness West!

- **Alma Preciado**
- **Bernice Moore**
- **Diane Creal**
- **Jacqueline Black-Johnson**
- **Jasmine Wilson**
- **Michelle Pihlaja-Olson**
- **Rikita Bryant**
- **Torri Waddell**
- **Webster Vital**



Supply Chain of Distinction Award

Congratulations to the CCH Supply Chain team for being recognized with a Supply Chain of Distinction award by GHX!

75 health systems were selected based on order accuracy, automation, invoicing precision and payment efficiency metrics, and all met high benchmarks for supply chain automatic and efficiency.



America's Essential Hospitals

Congratulations to **Dr. Ayodeji Gbotosho, Dr. Florian A. Stroie, and Craig Williams**, for graduating from the America's Essential Hospitals Bruce Siegel Fellowship 2025-2026 cohort!

These CCH leaders participated in the fellowship over the past year and closed the program out by presenting their capstone projects, highlighting the innovation and leadership emerging from Cook County Health.

Congratulations!



Top 20 Global Women of Excellence

The American Multi Ethnic Coalition (AMEC) and the Multi Ethnic Advisory Task Force (MEATF) will host the Annual Congressional International Women's Day on Wednesday, March 25 on Capitol Hill to celebrate 20 women's exceptional contributions to advancing Women's Rights, Gender Equality and Women Empowerment.

Congratulations to **Dr. Kendra Outler** for being one of those 20 women who will be recognized. She will be honored for fostering partnerships between Cook County Health and UI Health.



Becker's Sim Lab Recognition

Cook County Health has been named in Becker's Healthcare "93 hospital and health system simulation and education programs to know "list. **Congratulations to the SIM lab team!**

Becker's recognized programs that give students and healthcare professionals the opportunity to sharpen their skills in realistic, controlled environments that closely replicate real-world clinical scenarios.



Community Relations



COOK COUNTY
HEALTH

Community Advisory Councils

Cook County Health Advisory Councils include patients, community and religious organizations and serve as a way to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center's relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

In Quarter 2 of 2026, the councils receive the following presentations:

- Health Catalyst Chicago, a CCH-Malcolm X College Program funded by the Pritzker Traubert Foundation
- CCH's Neurology Division's Stroke Education Program
- CCH's Supportive Reentry Network Collaborative (SRNC) Program
- CountyCare Update – Housing Program
- CCDPH Update: Community Partnership Approaches for Safe Sleep (CPASS Chicago) - Prevention Initiative to reduce Sudden Unexpected Infant Death (SUID)

Community Advisory Councils



COOK COUNTY
HEALTH

Upcoming CAC 2026 meetings:

Provident Hospital, Sengstacke & Bronzeville Health

Centers: Wednesday at 9:00 AM:

April 15, July 23, October 22

500 W. 51st Street, Chicago, IL 60609

Cottage Grove: Tuesday at 1:00 PM: April 21,

July 21, October 20

1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

North Riverside: Tuesday at 1:00 PM: April 28,

July 28, October 27

1800 S. Harlem Avenue, North Riverside, IL 60546

Belmont Cragin: Thursday at 1:00 PM: May 7,

August 6, November 5

5501 W. Fullerton Avenue, Chicago, IL 60639

Austin: Tuesday at 1:00 PM: May 12, August 11,

November 10

4800 W. Chicago Avenue, Chicago, IL 60651

Blue Island: Wednesday at 1:00 PM: May 13,

August 12, November 11

12757 S. Western Ave., Blue Island, IL 60406

Arlington Heights: Tuesday at 1:00 PM: May 19,

August 18, November 17

3520 N. Arlington Heights Road, Arlington Heights, IL 60004

Prieto: Tuesday at 1:00 PM: March 3, June 2,

September 1, December 1

2424 S. Pulaski, Chicago, IL 60623

Robbins: Tuesday at 1:00 PM: March 10, June 9,

September 8 (hybrid), December 8

13450 S. Kedzie Road, Robbins, IL 60472

Englewood: Thursday at 1:00 PM: March 12, June 11,

September 10, December 10

1135 W. 69th Street, Chicago, IL 60621

Community Events – By the Numbers



In February, the outreach teams of Cook County Health, CountyCare and the Cook County Department of Public Health in more than 50 events across Cook County.

Outreach Events: 33 events

Redetermination Events: 19 events

Suburban Vaccination Clinics: 4 clinics

Attendance Reach: more than 4500 attendees at events

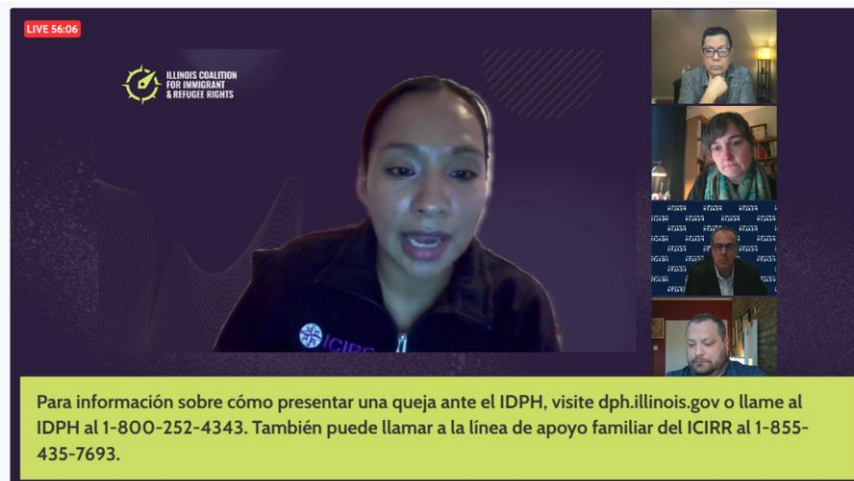
Tabling connections: more than 1600 people stopped at our tables

Events of note:

- Participation at the Chicago Park District's **Heart Health Month** education series: Austin Town Hall Park, Garfield Park, Ogden Park, and Warren Park. Our Stroke team did stroke training at Warren Park.
- Participated in the **2026 Chicago Chinese Community Health Fair & Lunar New Year** resource event.
- **Love Yourself Loudly, HIV Education and Testing** programs in the Latino Community:
 - Mujeres Latinas en Accion's Empower Latinas Educational Lunch in Chicago.
 - The Super Bowl LX Latin Take Over in Melrose Park.
- **National Black HIV Awareness Day** events:
 - Chicago Department of Family and Support Services' National Black HIV Awareness Day at the Dr. Martin Luther King Community Center in Chicago.
 - Loretto Hospital's National Black HIV Awareness Day in Chicago.

Virtual Panel in Spanish: IL Hospitals Welcome All: Healthcare Sanctity and Privacy Law

On March 11, 2026, Cook County Health participated in the **Illinois Coalition of Immigrant & Refugees Rights' (ICIRR)** panel on the Healthcare Sanctity and Privacy law, which sets a new standard for hospitals in IL in which law enforcement for the purpose of immigration enforcement must follow the law before accessing any hospital private space, patient data, or patients. The goal of the law is for hospitals to continue providing quality patient care that all Illinoisans deserve without external interference. Marcelino Garcia, Director of Community Affairs, joined representatives from Sinai Chicago, Rush University Medical Center, Legal Council for Health Justice, participated in the virtual discussion. The event was attended by over 200 participants, 1,470 Viewers and 270 Interactions



Community Events

Partnership with the First Ladies Initiative

As part of our Love Yourself Loudly, HIV Education and Testing campaign of the CORE Center's HIV Integrated Programs, we recently started a program with the First Ladies Initiative to bring information to churches around Cook County. The first event took place on Sunday, March 22 at the Cosmopolitan Community Church located at 5249 S. Wabash Avenue in Chicago, IL 60615. More than 75 people attended the event. The team performed 6 tests. Attendees were supportive of the initiative and took information to share with family and friends..



Community Events - April



April 2 – **Tenant's Rights Workshop & Community Resource Fair**– Park Forest Richton Park Neighborhood Network Resource Center, 200 Main Street, Park Forest, IL 60466.

April 8 – **Triton College's Annual Mental Health & Wellness Resource Fair** – Triton College's Student Cafeteria, 2000 Fifth Avenue, A-106, River Grove, IL 60171.

April 8 – **Senior Direct Source's Community Health Fair** – Pentecostal Church of Christ Cathedral, 3840 216th Street, Matteson, IL 60443.

April 11 – **Imagen Marketing Consultants' Spring Forward Health Fiesta** – McCormick YMCA, 1834 N. Lawndale Avenue, Chicago, IL 60647.

April 11 – **West Side United's Community Baby Shower as part of Black Maternal Health Week 2026 - “Rooted in Justice and Joy.”** – Garfield Park Fieldhouse, 100 N. Central Park Avenue, Chicago, IL 60624.

April 11 – **UCAN Youth Summit** – 3605 W. Filmore, Chicago, IL 60624.

April 12 – **Magnificent Mile Chapter Jack and Jill of America Health Fair and Blood Drive** – American Red Cross, 2200 W. Harrison Street, Chicago, IL 60612.

April 13 – **Illinois Veterans Benefits and Resource Fair: Empowering Illinois Veterans** – University of Chicago David Rubenstein Forum, 1201 E. 60th Street, Chicago, IL 60637.

April 18 – **The Collaboration for Early Childhood's Baby Expo 2026** – Roosevelt Middle School, 2500 Oak Street, Bellwood, IL 60104.

April 18 – **Bryan A Leach Foundation 's Annual Health and Wellness Fair/Youth Basketball Tournament** – Gary Comer Youth Center, 7200 S. Ingleside Avenue, Chicago, IL 60619.

April 18 – **Posen-Robbins School District 143.5's Health & Wellness Fair** – Posen Intermediate School, 14545 California Avenue, Posen, IL 60469.

Community Events - April



April 20 – **Victims Resource Fair in McKinley Park** - 2210 W. Pershing Road, Chicago, IL 60609.

April 22 – **Cook County Health 's Bronzeville - Mural Unveiling** – Bronzeville Health Center, 467 E. 31st Street, Chicago, IL 60616.

April 23 – **South Suburban Pads' Community Health Fair** – South Suburban PADS, 950 175th Street, Homewood, IL 60430.

April 23 – **Chicago Public Schools' Coffee & Catch-Up with the Chief** – virtual.

April 23 – **Walk with a Doctor** – Englewood Red Shield Salvation Army, 945 W. 69th Street, Chicago, IL 60621.

April 24 – **Senator Mark Walker, Representative Nicolle Grasse and Rolling Meadows Human Services Senior and Veteran Resource Fair** – Rolling Meadows Park District's Park Central Banquet Hall, 3000 Central Road, Rolling Meadows, IL 60008.

April 24 – **State Representative Will Guzzardi's Second Northwest Side Job Fair** – Kilbourn Park, 3501 N. Kilbourn Avenue, Chicago, IL 60641.

April 25 – **Pam Oliver and the Center for Food Equity in Medicine's 6th Annual Memorial Blood Drive** – Sergeant Means Park – Bradford Barn, 20712 Western Avenue, Olympia Fields, IL 60461.

April 25 – **Far South Community Action Council's 2026 Rise Together Family and Community Summit** – Corliss High School, 821 E. 103rd Street, Chicago, IL 60668.

April 25 – **United Palatine Coalition's 4th Annual Wellness Fair** – Buehler YMCA, 1400 W. Northwest Highway., Palatine, IL 60067.

April 25 – **Chesterfield Community Council's Home Expo 2026** – Tuley Park Field House, 501 East 90th Place, Chicago, IL 60619.

Community Events - April



April 25 - **City of Chicago Youth Summit** - XXXXXXX, Chicago, IL 606XX.

April 26 - **Cook County Commissioner Josina Morita's Earth-A-Palooza & Nurtured by Nature Partnership** - Linne Woods, Dempster Street, Morton Grove, IL 60053.

April 30 - **Cook County Health's Juvenile Temporary Detention Center Mural Unveiling** - Juvenile Temporary Detention Center, 1100 S. Hamilton Avenue, Chicago, IL 60612.

Redetermination Events - April

- April 1 – **Primecare Health Center** – 5635 W. Belmont Avenue, Chicago, IL 60634.
- April 2 – **Friend Health** – 5635 S. Pulaski Road, Chicago IL 60629.
- April 6 – **North Riverside Health Center** – 1800 S. Harlem Avenue Suite A, North Riverside, IL 60546.
- April 7 – **Cottage Grove Health Center** – 1645 S. Cottage Grove Avenue, Ford Heights, IL 60411.
- April 8 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615.
- April 9 – **Alivio Health Center** – 2021 S. Morgan Street, Chicago, IL 60608.
- April 10 – **Chicago Family Health Center** – 9119 S. Exchange Avenue, Chicago, IL 60617.
- April 13 – **Jorge Prieto Health Center** – 2424 S. Pulaski Road, Chicago, IL 60623.
- April 14 – **Robbins Health Center** – 13450 S. Kedzie Avenue, Robbins, IL 60472.
- April 14 – **Robbins Health Center** – 13450 S. Kedzie Avenue, Robbins, IL 60472.
- April 14 – **PCC Wellness Austin** – 5461 W. Lake Street, Chicago, IL 60644.
- April 15 – **Primecare Health Center** – 5635 West Belmont Avenue, Chicago, IL 60634.
- April 16 – **Friend Health** – 5635 S. Pulaski Road, Chicago IL 60629.
- April 17 – **Englewood Health Center** – 1135 W. 69th Street, Chicago, IL 60621.
- April 20 – **Stroger Hospital** – 1969 W. Ogden Avenue, Chicago, IL 60612.
- April 21 – **Esperanza Health Center** – 4700 S. California Avenue, Chicago, IL 60632
- April 22 – **Provident Hospital** – 500 E. 51st Street, Chicago, IL 60615.
- April 23 – **Care for Friends** – 530 W. Fullerton Parkway, Chicago IL 60614.
- April 23 – **Mercy House** – 901 W. 63rd Street, Chicago, IL 60621.
- April 24 – **Arlington Heights Health Center** – 3520 N. Arlington Heights Road, Arlington Heights, IL 60004.

Redetermination Events - April

April 27 - **Blue Island Health Center** - 12757 S. Western Avenue, Blue Island, IL 60406.

April 28 - **Lawndale Christian Health Center** - 3750 W. Ogden Avenue, Chicago IL 60623.

April 29 - **Zeta & Free n Deed** - 14200 Dr. Martin Luther King Drive, Suite 117,
Dolton, IL 60419.

April 30 - **Hope Community Church** - 5900 W. Iowa Street, Chicago, IL 60651.

Media Dashboard & Social Media Report



COOK COUNTY
HEALTH

Earned Media Dashboard



Total Media Placements

135



Total Reach

317.8M



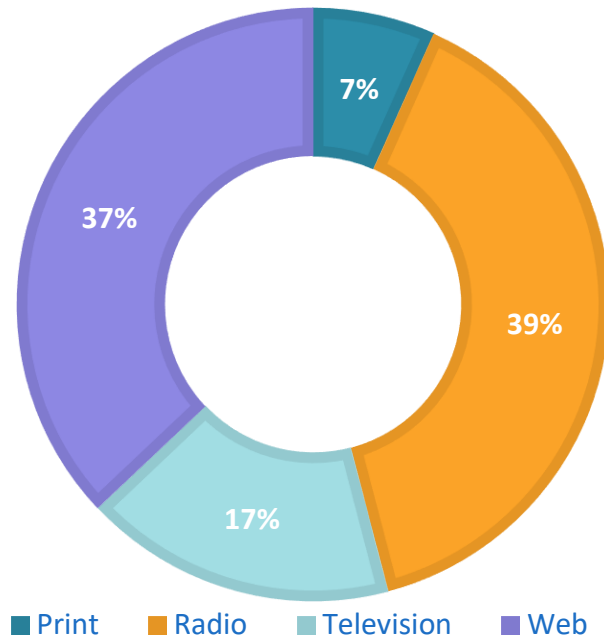
Total Media Value

\$3.0M

Top Local Media Outlets

1. *WBBM Radio*
2. *Fox 32 Chicago*
3. *Lawndale News*
4. *ABC 7 Chicago*
5. *WBEZ*

Media by Outlet Type



Most Common Topics

1. Pritzker Grant
2. Healthy Sleep
3. Debt Relief in Cook County

Top Headlines



Vaccinations Still Encouraged, Despite Low Flu, COVID-19 and RSV Activity



CountyCare looks to build out digital offerings, prepare members for Medicaid changes



Doctors weigh in on teen sleep as Daylight Saving Time returns Sunday



Handling the Measles Surge



Pritzker Traubert Foundation awards \$5 million for City Colleges of Chicago, Cook County Health partnership



Pritzker announces \$2.5B in medical debt erased; more than half in Cook Co.



Cook County offering final vaccination clinic for season March 28 in Northwest suburbs



93 hospital and health system simulation and education programs to know



CCH Launches the Austin Health Center Advisory Council

Medical Debt Press Conference

Cook County Health hosted a press conference on March 3 with Governor Pritzker and President Preckwinkle as part of an announcement of the elimination of medical debt for Illinois residents.

There were 30 media placements with an advertising value equivalency of more than \$800K.



Social Media Summary

During February 7 – March 7, 2026, the communications team posted content on Facebook, Twitter, Instagram and LinkedIn for Cook County Health.

- **Facebook – 51 posts**
<https://www.facebook.com/Cookcountyhhs/>
- **Twitter – 52 posts**
<https://twitter.com/CookCtyHealth>
- **Instagram – 53 posts (includes stories and IGTV)**
<https://www.instagram.com/cookcountyhealth/>
- **LinkedIn – 38 posts**
<https://www.linkedin.com/company/cook-county-health/>

Social Media Summary

(In comparison to last year during the same time period)

Twitter

- Impressions: **3.5K**
- Video Views: **299**
- Engagements: **27**
- Followers: **4.6K**

LinkedIn

- Impressions: **43.4K**
- Page Views: **4.3K** (up **5%**)
- Engagements: **3.1K**
- Followers: **21.5K** (up **437**)

Facebook

- Total impressions: **934K**
- Post engagement: **22.3K** (up **42%**)
- Page Views: **134K**
- Page followers: **10.4K** (up **103** from previous report)

Instagram

- Impressions: **24.1K**
- Engagement: **241**
- Followers: **4.3K** (up **80**)

Facebook Insights

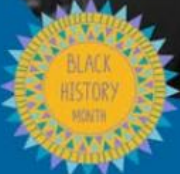

Top Posts

Cook County Health
February 24 at 3:00 PM · 🌐

This #BlackHisoryMonth, we shine a light on Dr. Peter Bright-Asare, Chair of Gastroenterology at Cook County Hospital during the early 1980s.

CCH Historical Spotlight

As Chair of Gastroenterology at Cook County Hospital during the early 1980s, Dr. Peter Bright-Asare helped establish early training programs in endoscopic laser therapy. These programs were among the earliest structured GI laser therapy educational offerings in the U.S.

| GENERAL METRICS | | | |
|-----------------|---------------|-------------|-------------------|
| 11 Reactions | 0 Comments | 1 Shares | 0.7% Eng. Rate |

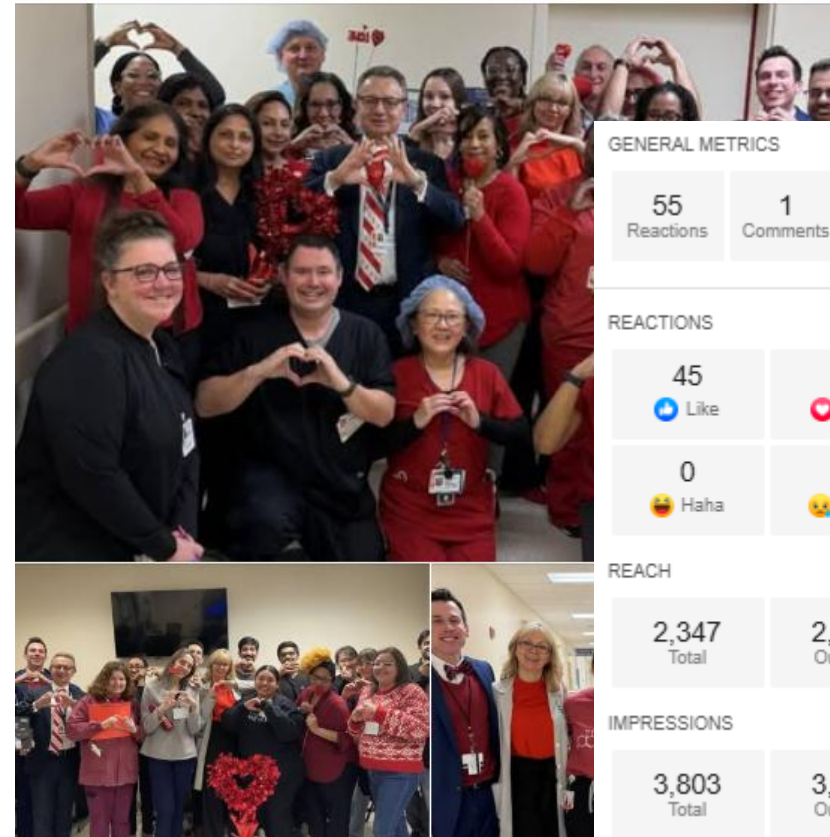
| REACTIONS | | | |
|-----------|------------|------------|--|
| 9 Like | 3 Love | 0 Wow | |
| 0 Haha | 0 Sorry | 0 Angry | |

| REACH | | |
|----------------|------------------|-----------|
| 2,988 Total | 2,988 Organic | 0 Paid |

| IMPRESSIONS | | |
|----------------|------------------|-----------|
| 3,917 Total | 3,917 Organic | 0 Paid |

Cook County Health
February 13 at 9:00 AM · 🌐

Celebrating the heart heroes! Thank you for your dedication to safe and quality patient care. #CVPWeek2026



| GENERAL METRICS | | | |
|-----------------|---------------|-------------|---------------------|
| 55 Reactions | 1 Comments | 2 Shares | 17.77% Eng. Rate |

| REACTIONS | | | |
|------------|------------|------------|--|
| 45 Like | 12 Love | 0 Wow | |
| 0 Haha | 0 Sorry | 0 Angry | |

| REACH | | |
|----------------|------------------|-----------|
| 2,347 Total | 2,347 Organic | 0 Paid |

| IMPRESSIONS | | |
|----------------|------------------|-----------|
| 3,803 Total | 3,803 Organic | 0 Paid |

Facebook Insights

Facebook Live

Honoring Black History Month: The Power of Food and Community Health



24,066
Impressions



11,367
Reach



23,276
Plays



234
Clicks



15
Engagement

Twitter Insights

Top Posts

 **Cook County Health**
@Cook CtyHealth


Promote

Cook County Health will join Governor JB Pritzker, Lt. Governor Juliana Stratton and Cook County President Toni Preckwinkle to announce a combined \$1.5 billion in medical debt forgiveness for Cook County residents.

 youtube.com
Cook County Announces a Combined \$1.5 Billion in Medi...
President Preckwinkle joins Governor JB Pritzker
Lieutenant Governor Juliana Stratton and Cook

GENERAL METRICS


| | | |
|--------------------|------------------|------------|
| 235 Impressions | 4 Engagements | 2 Likes |
| 1 Retweets | 0 Replies | |

 **Cook County Health**
@Cook CtyHealth

Need the BEST Last Minute Valentine's Day gift? Make these chocolate covered strawberries. All it takes is strawberries, chocolate chips and a microwave! Link: healthecooks.com/recipe/heart-h...

#valentinesdaygift #chocolate

Recipe at [healthEcooks.com](https://healthecooks.com)



GENERAL METRICS

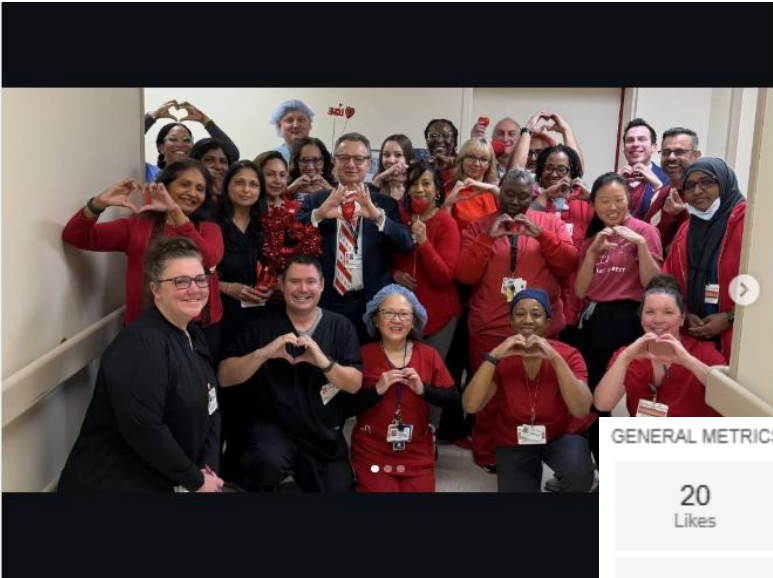
| | | |
|--------------------|------------------|------------|
| 114 Impressions | 0 Engagements | 0 Likes |
| 0 Retweets | 0 Replies | |


VIEWS


| | |
|-------------|------------|
| 25 Video | 0 Media |
|-------------|------------|

Instagram Insights

Top Posts






cookcountyhealth 

cookcountyhealth  4w
Celebrating the heart heroes! Thank you for your dedication to safe and quality patient care. #CVPWeek2026

No comments yet.
Start the conversation.

[View insights](#) [Boost post](#)

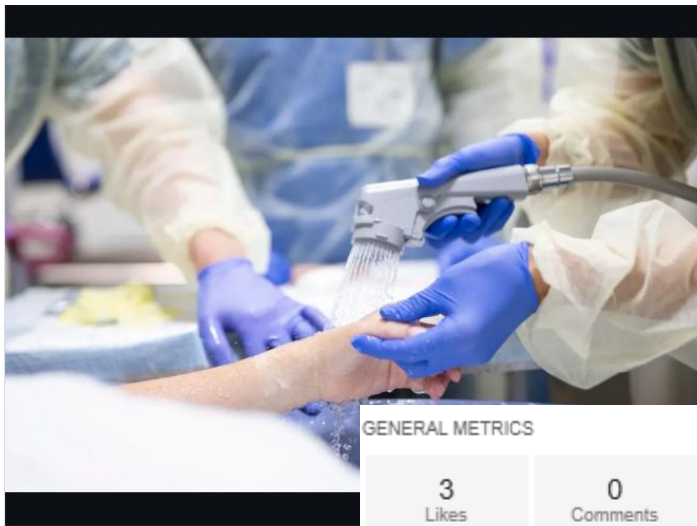
 20  


GENERAL METRICS


| | | |
|--------------------|---------------|-------------------|
| 20 Likes | 0 Comments | 1.9% Eng. Rate |
| --- Video Views | 0 Saves | |

REACH & IMPRESSIONS

| | |
|--------------|----------------------|
| 431 Reach | 1,107 Impressions |
|--------------|----------------------|






cookcountyhealth 

cookcountyhealth  4w
As we recognize #NationalBurnAwarenessWeek, a huge thank you to the specialized burn care team at CCH working to prevent injuries and save lives. Learn what you can do to prevent burn injuries by visiting: LINK IN BIO.

No comments yet.

[View insights](#) [Boost post](#)

 3  

GENERAL METRICS

| | | |
|--------------------|---------------|--------------------|
| 3 Likes | 0 Comments | 0.52% Eng. Rate |
| --- Video Views | 0 Saves | |

REACH & IMPRESSIONS

| | |
|--------------|--------------------|
| 355 Reach | 575 Impressions |
|--------------|--------------------|

LinkedIn Insights

Top Posts

Cook County Health
21,618 followers
2w • 🌐

Last week, a contingent from Cook County Health was on the ground in Washington, D.C. for a busy and productive series of meetings focused on protecting and strengthening access to care.

At the [National Association of Counties](#) meeting, Cook County Board President [Toni Preckwinkle](#) along with CCH and other county executives, and leaders from across the country explored upcoming changes to Medicaid and discussed how county-sponsored health systems and health departments can work together to safeguard coverage for the communities that rely on us most. These conversations are especially important as federal policy shifts place new pressures on local providers and public health infrastructure.

Cook County Health's CEO Dr. [Erik Mikaitis MD, MBA, FACP, CPE](#) joined a small group discussion with the Administrator of the Centers for Medicare & Medicaid Services (CMS) to share perspectives on recent policy changes and discuss practical solutions to bridge care gaps.

Our team also participated in the [America's Essential Hospitals](#) Federal Policy Assembly, where health system leaders gained insights into how changes tied to H.R. 1 and other federal regulations may impact safety-net systems nationwide. We were especially proud to see this year's AEH Fellows, Dr. [Ayodeji Gbotosho](#), Dr. [Florian A. Stroie](#), and [Craig Williams](#), present their capstone project, highlighting the innovation and leadership emerging from Cook County Health.

The trip concluded with visits to Capitol Hill, including a meeting with Congressman [Danny Davis](#), where we raised awareness about the issues most important to CCH and the individuals and communities we serve.

Engagement at every level- local, state, and federal- is essential to advancing our mission. We remain committed to being a strong voice for our patients, our workforce, and the future of public health.




GENERAL METRICS

| | | | |
|---------------------------|---------------|----------------------|---------------|
| 143 Likes | 6 Comments | 5 Shares | 373 Clicks |
| 10.24% Engagement Rate | | 5,145 Impressions | |

Cook County Health
21,618 followers
1w • 🌐

ICYMI: Cook County Health and City Colleges of Chicago are partnering to train and hire 1,000 healthcare workers over the next three years thanks to a grant from the Pritzker Traubert Foundation. [Learn more:](#)

<https://lnkd.in/gWw-pgnx>



Cook County Health, City Colleges to train 1,000 health care workers with \$5M from Pritzker Traubert...
[chicagobusiness.com](#)

GENERAL METRICS

| | | | |
|-------------------------|---------------|----------------------|---------------|
| 118 Likes | 1 Comments | 6 Shares | 294 Clicks |
| 8.4% Engagement Rate | | 4,987 Impressions | |

👤 Tracy Lytwyn and 117 others

Legislative Updates



COOK COUNTY
HEALTH

CEO Report Legislative Updates

Local



The **week of March 9th**, CCH leadership appeared before the following Cook County Board committees to provide testimony and respond to questions from Commissioners.

Finance Committee – Scott Spencer, Interim Chief Financial Officer addressed questions related to the County’s *Monthly Revenues and Expenses Report* as well as *CCH’s Monthly Report* which is a compilation of the metrics and presentations made to the CCH Board of Directors from the previous month.

Health & Hospitals Committee – Dr. Kiran Joshi, CCDPH COO presented on CCDPH’s First Quarterly Report on Data Collection; Dr. Erik Mikaitis, CEO and Nicholas Shields, Chief External Affairs and Civic Engagement Officer presented on HealthCatalyst, a competitive grant awarded to CCH and Chicago City Colleges to create a workforce pipeline for careers in health care..

The **Cook County Board of Commissioners met on March 12, 2026**. At the regularly scheduled Cook County Board Meeting the following items pertaining to CCH appeared on the agenda:

- a proposed grant award amendment from the AIDS Foundation Chicago to increase by \$1.15M and extend through 3.31.26 for AFC Ryan White Part B Re-entry was approved,
- a proposed grant award amendment from HHS/HRSA to increase by \$1.3M and extend through 7.31.26 for Ryan White Ryan White Title IV WICY-Part D was approved.
- A proposed grant award amendment from HHS/NIHS Cancer Institute to increase by \$916,936 and extend through 7.31.26 for Stroger Hospital of Cook County (SHCC) MU-NCORP was approved.
- An ARPA Resolution to reallocate Stronger Together BH funding among certain subrecipients to ensure all ARPA funds are expended timely.

CEO Report Legislative Updates State



Both the Illinois Senate and House of Representatives are scheduled for session through May 31.

Cook County Health has been working with the legislative team in the President's Office on CCH's 2026 state legislative priorities, which include:

- Protecting and preserving Medicaid and other programs that provide comprehensive, affordable health coverage;
- Increasing state funding to local health departments; and
- Advocating for evidence-based behavioral health interventions and systemic changes that improve access to care to mental health and substance use disorder services.

CEO Report Legislative Updates

State

In light of federal announcements, the Illinois Department of Health and Family Services (HFS) issued a notice that reaffirms pediatric immunizations covered by the Vaccine for Children (VFC) program and Illinois Medicaid are in line with vaccine recommendations from IDPH, which recently adopted the [American Academy of Pediatrics' \(AAP\) 2026 Child and Adolescent Immunization Schedule](#).

- The American Academy of Pediatrics (AAP) sued the Trump Administration to stop the federal governor's recommendation to reduce the number of recommended childhood vaccines. [On March 16, a federal judge sided with the AAP](#) on the basis that the HHS Secretary Robert F. Kennedy, Jr. likely violated federal procedures in reconstituting the Advisory Committee on Immunization Practices, which reduced the number of recommended vaccines.

In February, Illinois Attorney General Kwame Raoul joined with three other states (California, Minnesota, Colorado) to file a [lawsuit](#) against the Trump Administration's attempt to cut \$600M in public health grants, including \$170M+ to Illinois state agencies and locally based organizations. A federal judge has temporarily blocked the cuts for 14 days. IDPH and Chicago Department of Public Health would be most impacted if these cuts were to take effect; other impacted grantees include Lurie Children's Hospital, University of Chicago, Northwestern University, the American Academy of Pediatrics, and the American Medical Association.

- A federal court issued an [injunction](#) on March 12 to block these cuts.

CEO Report Legislative Updates

State

Starting February 1, 2026, the Illinois Department of Human Services (DHS) will begin to administer work requirements for Able-Bodied Adults Without Dependents (ABAWDs) in the Supplemental Nutrition Assistance Program (SNAP). Populations that had previously been exempt prior to the passage of H.R.1, including Veterans, older adults 55-64 years of age, individuals experiencing homelessness, and ABAWDs with children 14 years or older, will be subject to work requirements. ABAWDs who do not meet work requirements or qualify for an exemption may only receive SNAP benefits for three months during a three-year period. Based on the new federal law, individuals who don't meet the new requirement could lose SNAP benefits starting May 1, 2026.

H.R.1 imposes a similar work requirement for non-disabled adults on Medicaid, which is scheduled to take effect 2027.

- It is important to remember that most adults with Medicaid who can work do work.
- Arkansas piloted work requirements in 2018. Over a 4-month period of implementation, 18,000 residents lost coverage before a federal judge halted the program.
 - A 2019 study showed that 97% of those who lost coverage were already meeting the requirement or should have received an exemption.

CEO Report Legislative Updates State

1115 Medicaid Waiver

The Illinois Department of Healthcare and Family Services (HFS) shared an updated timeline for the rollout of Medicaid services authorized by the [Healthcare Transformation 1115 Medicaid waiver](#). Illinois received federal approval for this waiver July 2024.

Tentative go-live timeline (subject to change):

- January 1, 2027: Medical respite
- January 1, 2027: Pre-tenancy Navigation and Housing Transition Services, and Tenancy and Sustaining Services and Individualized Case Management
- July 1, 2027: Reentry services start to roll-out at carceral facilities
- FY27: Further planning for nutrition services, additional housing services and non-medical transportation. Depending on planning and budget availability, these programs will launch in FY28.

HFS is also evaluating the future implementation of violence prevention services and supported employment in subsequent state fiscal years.

Cook County Health has been actively engaging with HFS and via internal workgroups to be ready to implement new waiver services.

Medicaid Impact Working Group Updates



In September 2025, Cook County Health hosted an initial cross-sector convening of 60+ health care providers, payers, foundations, academia, advocates, community organizations, business to mitigate harms from H.R.1 eligibility changes. Short- and long-term action items identified include:

- Create and disseminate communications and training resources
- Identify best practices from restart of Medicaid redetermination following end of the Public Health Emergency
- Leverage technology platforms including electronic medical records, provider/patient portals, AI, etc.
- Prioritize exempting eligible individuals
- Strengthen and coordinate health care for the uninsured

Three sub-groups have been established and include: coalition building, communicate/educate, innovate/create. A second in-person meeting took place early March.

CCH is working closely with HFS. Detailed federal guidance on implementation has not yet been issued, which limits communication and mobilization efforts.

CCH is also working with the National Association of Counties (NACo) to scale best practices, learn from other counties, and leverage collective advocacy opportunities.

Current State of Play in Congress

- **Fiscal Year (FY) 2026 Funding for Department of Homeland Security (DHS) expired on February 14th**
 - Democrats proposed funding non-immigration enforcement components of DHS such as TSA but GOP rejected all such proposals
 - Negotiations between the White House and Senate Democrats over immigration enforcement reforms have made little progress
 - Congress currently scheduled to be on a two-week recess starting March 30th
- **Senator Markwayne Mullin (R-OK) nominated to succeed Kristi Noem as Secretary of DHS**
 - Nomination voted out of committee and awaits a vote on the Senate floor
- **Senate considering the SAVE America Act which requires voters to show approved photo ID to vote in federal elections and proof of citizenship to register**
 - Anticipate Senate vote on GOP amendment to expand bill to ban surgical interventions for transgender youth and to ban sports participation by transgender individuals
 - Both the amendment and the SAVE America Act are expected to be voted down
- **Bipartisan housing bills to address supply and affordability have passed in the House and Senate but White House has prioritized other issues, so their fate is uncertain**

Budget Reconciliation 2.0?

- **Rumors of a second budget reconciliation continue**
- **House Republican Study Committee pushing the concept whereas President Trump and Senate GOP have been noncommittal**
- **Reconciliation may be the only option to get more funding for the war in Iran but it would have to be fully offset**
 - War supplemental request has not yet been formally submitted to Congress
 - Offsets could divide the GOP especially if they contain additional health care cuts or tariffs
 - It is unclear whether the GOP votes exist for a party-line spending package using the budget reconciliation process

CEO Report Legislative Updates

Federal



H.R. 1 Implementation

Medicaid Eligibility Redeterminations

- CMS issued guidance to states giving them two options for implementation of the 6-month eligibility redetermination for the Medicaid expansion population
- States can redetermine everyone in January 2027 or redetermine individuals at their regularly scheduled time during 2027
- Individuals exempted from the work reporting requirement are not exempted from the eligibility redetermination

State Directed Payments

- Draft regulations on state directed payments remain at the White House Office of Management and Budget and have not yet been released

Work Reporting Requirements

- CMS does not plan to release any guidance to states on implementation of the work reporting requirements until June
- Various stakeholders have been weighing in with CMS including a recent America's Essential Hospitals letter that asks CMS to provide exemptions during hospitalization and post-discharge recovery, enable providers to help patients apply for medical frailty exemptions when they are newly diagnosed with a qualifying condition and provide targeted funding to hospitals for implementation

Trump Administration on Eliminating Fraud

President Trump signed an Executive Order (EO) creating the Task Force to Eliminate Fraud which is chaired by Vice President JD Vance

- EO names Illinois as one of five states where “insufficient safeguards and weak oversight increase the risk of large-scale fraud”

CMS-led efforts

- In congressional testimony, CMS says it is moving away from “pay and chase” to a “caught and stopped” approach such as the deferring of payment of roughly \$250 million in federal share for the last quarter of FY25 in Minnesota which is currently being challenged in court
- CMS launched the Comprehensive Regulations to Uncover Suspicious Healthcare (CRUSH) Initiative including a Request for Information that is open for public comment through March 30th

Other Trump Administration News

IL court granted a preliminary injunction blocking CDC from terminating grant funding

- Grantees in IL, CA, MN and CO have received termination notices for various CDC grants totaling more than \$600 million covering public health infrastructure, HIV/AIDS prevention, treatment and surveillance, among other issues

340B

- Health Resources and Services Administration (HRSA) published an RFI on the 340B Rebate Model Pilot Program in an attempt to comply with the recent court ruling enjoining the prior HRSA rebate model
- Comments now due by April 20th
- Effort in congress to include language in the FY27 Labor-HHS appropriations bill to block HRSA from implementing a 340B Rebate Model program

Vaccines

- Federal judge temporarily blocked key parts of HHS's childhood vaccine policy and prevents members of CDC's vaccine advisory panel from serving

Operational Updates



COOK COUNTY
HEALTH

Strategic Plan & ARPA Update



COOK COUNTY
HEALTH

Strategy Initiatives March 2026



Quality, Safety and Experience

Accomplished:

- CCH was awarded "Provider of the Year" for Wellness West, earning \$100K for hypertension and behavioral health outcomes in west side zip codes
- Went live with new alert to notify providers of patients leaving against medical advice to promote effective documentation/communication and care continuity
- CCDPH, CountyCare and ACHN launched two population health workgroups, to advance immunizations and to advance maternal child health collaboration
- Over the past three years, CCH has improved various value-based care metrics from meeting only 20% to now meeting over 75% of the metrics; Went live with the Medicare annual wellness visit pilot

Coming Soon:

- Two optimization projects for clerks and advanced practice providers are now underway
- Laboratory's new automation line project to be completed in the summer 2026

Workforce

Accomplished:

- CCH and City Colleges jointly were awarded a \$5M grant from the Pritzker Traubert Foundation to establish a workforce pipeline for hard-to-fill positions
- Med/Surg and Correctional Health hiring fairs yielded 60 new nurses
- Held annual Critical Care/ED skills fair, training 230 nurses
- Thirty participants in the Behavioral Health Apprenticeship/Retention Hub have begun training to become Certified Alcohol and Drug Counselors/Certified Peer Recovery Specialists

Transformation and Growth

Accomplished:

- The Cermak analytics team went live with a "Mental Health Discharge Planning" dashboard to track/ensure seamless transition of care
- CountyCare's Choice campaign generated 699 million total impressions, 29K total calls, representing a 24% increase in year over year.
- CCDPH convened a first meeting of an internal Climate Change Workgroup
- New wireless access points were installed in Stroger Hospital
- Naloxone vending machines installed at the Juvenile Center

Coming Soon:

- Professional Building wireless access points to be installed
- A new Provident MRI and trailer to improve access and increase retention of neurologic patients is underway

Fiscal Resilience

Accomplished:

- Cook County employee utilization of CCH has increased over the past 3 years from 381 to 512 unique patients and from \$876K to \$1.2M in claims.
- Ninety percent of CountyCare payments are now paid within 30 days
- Seven new power note templates have been built for Oral Surgery and accommodate dental/medical billing
- Focusing CountyCare FoodCare program on those with specified conditions

Coming Soon:

- Process improvement project on grant infrastructure underway
- Cerner Patient Accounting for Stroger/clinics to go live summer of 2026
- Closing out Hektoen account to complete the financial transition to CCH

ARPA Progress

Expenditures to Date



Notes:

- Expenditures include \$112M from ARPA funds, \$11.5M in FY2025 County Corporate Funds, and \$2.2M in FY2026 personnel costs on the Health Fund
- Continued focus on accelerating expenditures before the end of ARPA at the end of CY2026
- The Office of Behavioral Health "Stronger Together" expenditure acceleration plans to be re-evaluated in April
- Continued focus on payment processing within 30 days of receiving a complete/accurate invoice

Board Committee Reports & Metrics



COOK COUNTY
HEALTH

Finance



COOK COUNTY
HEALTH

Executive Summary: Statement of Financial Condition - January 31, 2026

- On an accrual basis, interim financials show that CCH ended December \$31M unfavorable to budget. County's preliminary cash report on revenues and expenses, which is cash-based accounting, shows that CCH is **favorable** to budget by \$81.7M.
 - Revenue Commentary:
 - NPSR 9.7% **unfavorable** to budget
 - **Favorable** capitation variance to Budget due to higher than budgeted CountyCare membership
 - Expenditures:
 - CountyCare claims **unfavorable** variance to budget due to higher than budgeted membership
 - CountyCare:
 - CountyCare financials \$19M **unfavorable** to budget
 - Medical Loss Ratio 2.1% higher than expected
 - Membership is 386,810 which is 3.4% greater than budgeted

Financial Results – January 31, 2026



| Dollars in 000s | FY2026 Actual | FY2026 Budget | Variance | % | FY2025 Actual |
|---------------------------------|-------------------|-------------------|-------------------|------------------|-------------------|
| Revenue | | | | | |
| Net Patient Service Revenue (1) | \$145,197 | \$175,374 | (\$30,178) | -17.21% | \$149,116 |
| Government Support (2) | \$73,247 | \$66,592 | \$6,655 | 9.99% | \$67,946 |
| Adjusted NPSR | \$218,444 | \$241,966 | (\$23,522) | -9.72% | \$217,062 |
| CountyCare Capitation Revenue | \$611,865 | \$581,797 | \$30,068 | 5.17% | \$601,501 |
| Other | \$9,372 | \$8,941 | \$431 | 4.82% | \$10,969 |
| Total Revenue | \$839,681 | \$832,704 | \$6,977 | 0.84% | \$829,532 |
| Operating Expenses | | | | | |
| Salaries & Benefits | \$151,880 | \$157,424 | \$5,544 | 3.52% | \$130,742 |
| Overtime | \$11,632 | \$9,265 | (\$2,367) | -25.55% | \$10,203 |
| Supplies & Pharmaceuticals | \$37,761 | \$35,868 | (\$1,893) | -5.28% | \$60,469 |
| Purchased Services & Other | \$101,551 | \$109,500 | \$7,949 | 7.26% | \$127,081 |
| Medical Claims Expense (1) | \$588,666 | \$539,041 | (\$49,625) | -9.21% | \$561,541 |
| Insurance | \$5,024 | \$6,047 | \$1,023 | 16.91% | \$5,589 |
| Utilities | \$1,528 | \$2,726 | \$1,198 | 43.96% | \$649 |
| Total Operating Expenses | \$898,042 | \$859,870 | (\$38,172) | -4.44% | \$896,273 |
| Operating Margin | (\$58,361) | (\$27,166) | (\$31,195) | 114.83% | (\$66,742) |
| Non-Operating Revenue | \$27,951 | \$27,951 | \$0 | 0.00% | \$24,129 |
| Net Income (Loss) | (\$30,410) | \$785 | (\$31,195) | -3974.52% | (\$42,613) |

Notes:

- (1) CountyCare Elimination represents the elimination of intercompany activity – Patient Service Revenue and Medical Claims Expense for CountyCare patients receiving care at Cook County Health.
- (2) Government Support includes DSH, BIPA, & Graduate Medical Education payments.
- (3) Does not reflect Pension, OPEB, Depreciation/Amortization, or Investment Income.



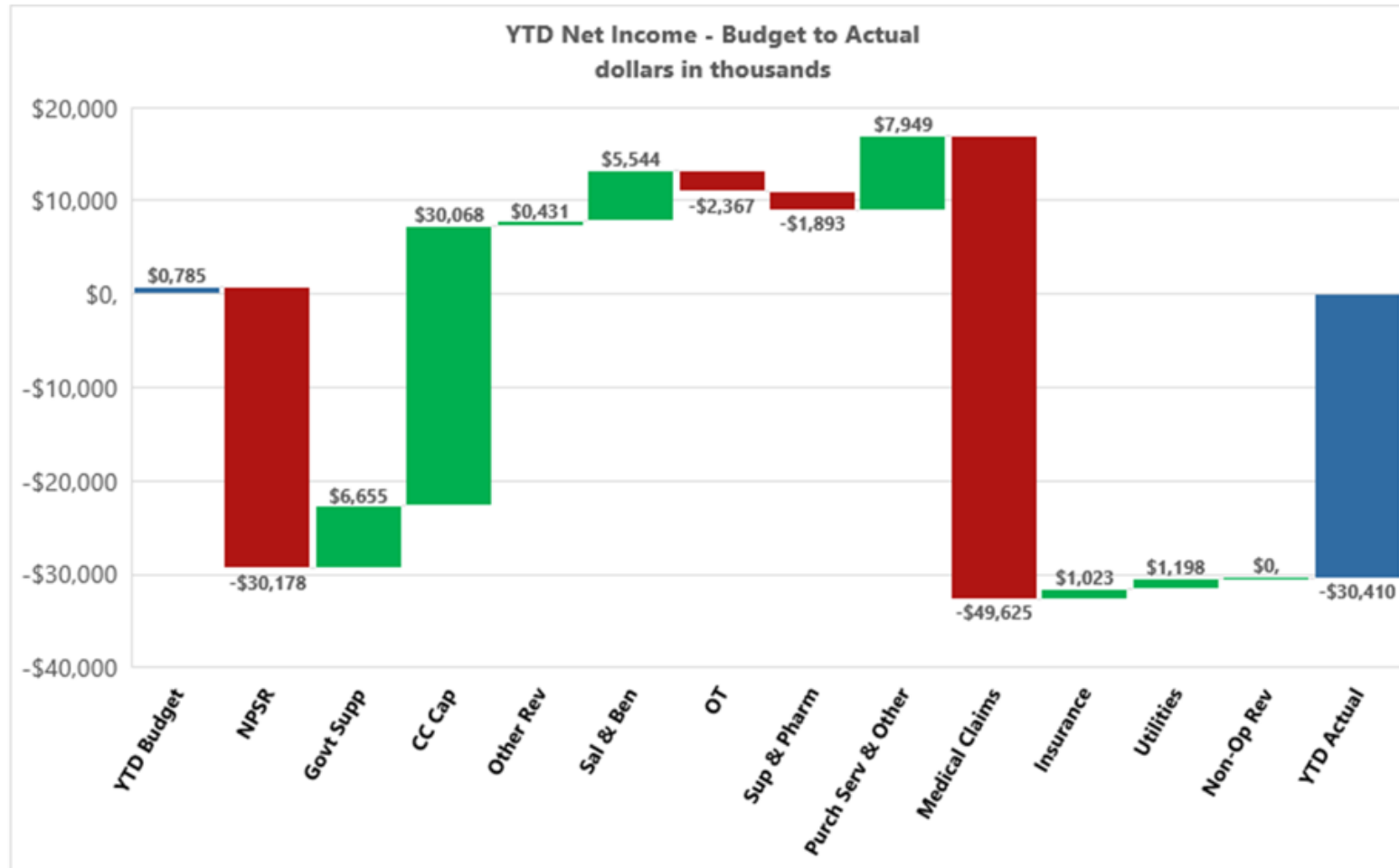
Financial Results HCS & HPS–January 31, 2026

| Dollars in 000s | HCS | HPS | Eliminations | Total |
|---------------------------------|-------------------|-------------------|-------------------|-------------------|
| Revenue | | | | |
| Net Patient Service Revenue (1) | \$166,689 | - | (\$21,492) | \$145,197 |
| Government Support (2) | \$73,247 | - | - | \$73,247 |
| Adjusted NPSR | \$239,936 | - | (\$21,492) | \$218,444 |
| CountyCare Capitation Revenue | - | \$611,865 | - | \$611,865 |
| Other | \$9,372 | - | - | \$9,372 |
| Total Revenue | \$249,308 | \$611,865 | (\$21,492) | \$839,681 |
| Operating Expenses | | | | |
| Salaries & Benefits | \$142,796 | \$9,084 | - | \$151,880 |
| Overtime | \$11,249 | \$383 | - | \$11,632 |
| Supplies & Pharmaceuticals | \$37,761 | \$0 | - | \$37,761 |
| Purchased Services & Other | \$80,556 | \$20,995 | - | \$101,551 |
| Medical Claims Expense (1) | \$180 | \$609,978 | (\$21,492) | \$588,666 |
| Insurance | \$5,024 | - | - | \$5,024 |
| Utilities | \$1,528 | - | - | \$1,528 |
| Total Operating Expenses | \$279,094 | \$640,440 | (\$21,492) | \$898,042 |
| Operating Margin | (\$29,786) | (\$28,575) | - | (\$58,361) |
| Non-Operating Revenue | \$27,951 | - | - | \$27,951 |
| Net Income (Loss) | (\$1,835) | (\$28,575) | - | (\$30,410) |

Notes:

- (1) CountyCare Elimination represents the elimination of intercompany activity – Patient Service Revenue and Medical Claims Expense for CountyCare patients receiving care at Cook County Health.
- (2) Government Support includes DSH, BIPA, & Graduate Medical Education payments.
- (3) Does not reflect Pension, OPEB, Depreciation/Amortization, or Investment Income.

YTD Net Income Waterfall Report



Key Volume and Revenue Indicators

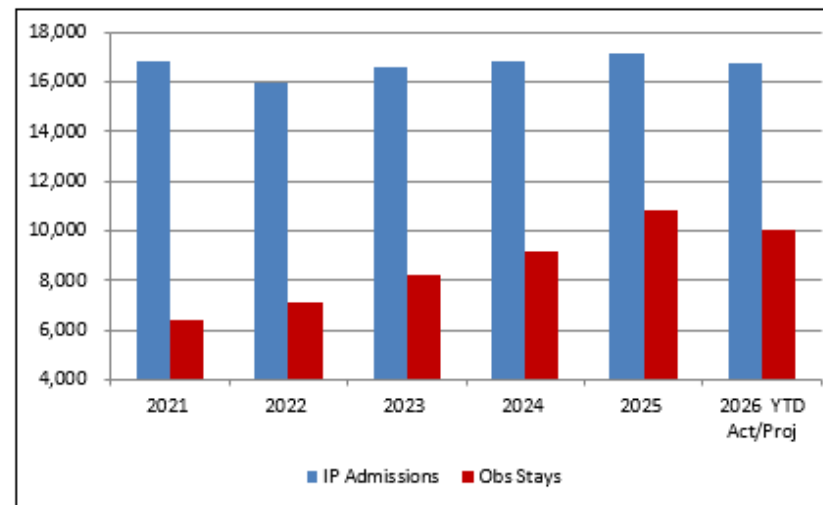
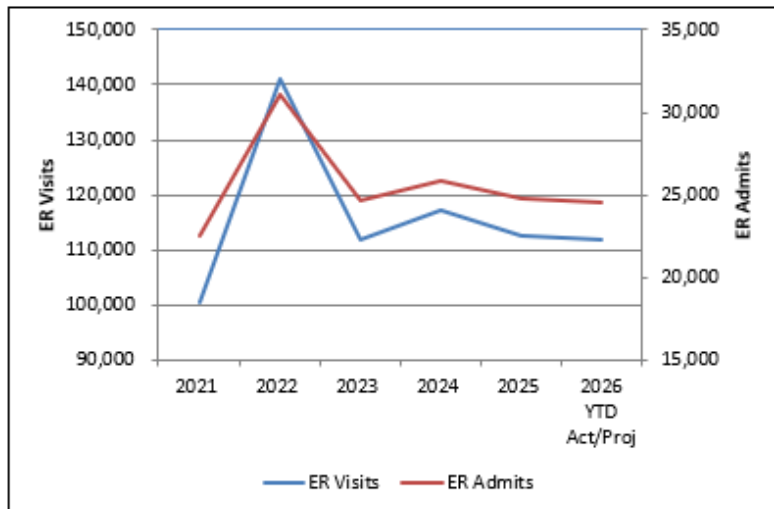
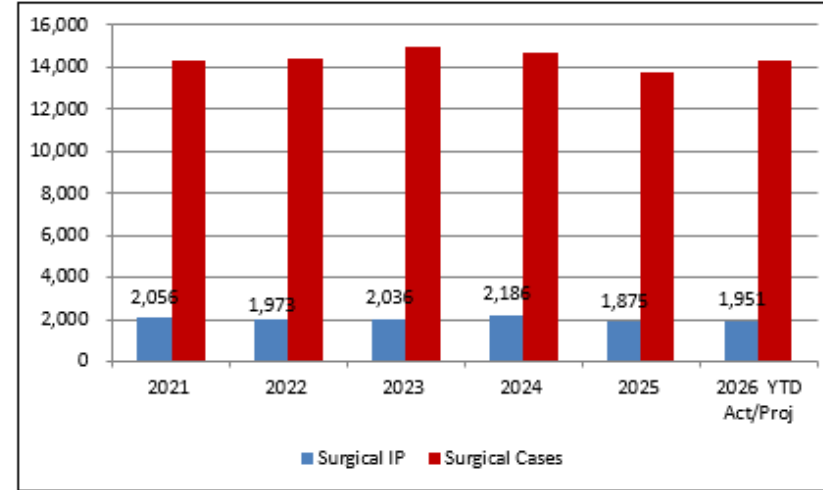
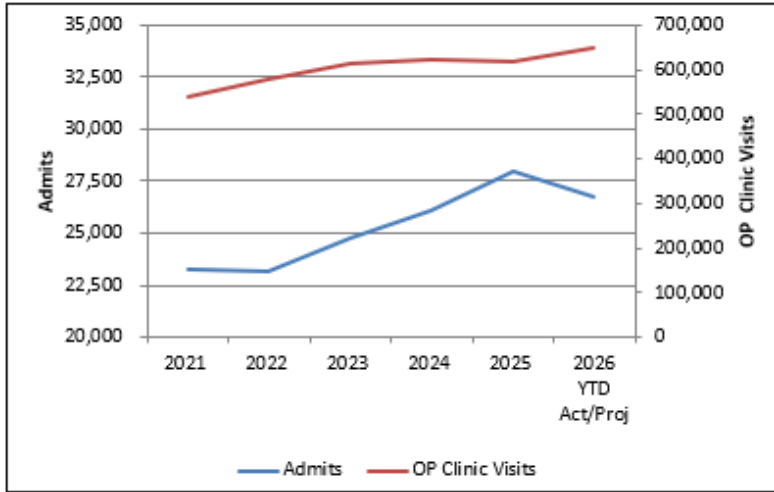
| Patient Activity Stroger | 2026 YTD Actual | 2026 YTD Budget | % | 2025 YTD Actual | 2024 YTD Actual | Jan 2026 Actual | Jan 2025 Actual |
|---------------------------------|-----------------|-----------------|-------|-----------------|-----------------|-----------------|-----------------|
| IP Discharges | 2,645 | 2,848 | -7.1% | 2,744 | 2,570 | 1,373 | 1,372 |
| Obs Stays | 1,453 | 1,540 | -5.6% | 1,475 | 1,092 | 728 | 751 |
| Average Daily Census | 295 | 306 | -3.5% | 323 | 317 | 304 | 330 |
| Emergency Room Visits | 14,783 | 15,198 | -2.7% | 15,424 | 15,423 | 7,475 | 7,755 |
| Surgeries | 1,857 | 1,796 | 3.4% | 1,758 | 1,796 | 892 | 893 |

| Patient Activity Provident | 2026 YTD Actual | 2026 YTD Budget | % | 2025 YTD Actual | 2024 YTD Actual | Jan 2026 Actual | Jan 2025 Actual |
|-----------------------------------|-----------------|-----------------|--------|-----------------|-----------------|-----------------|-----------------|
| IP Discharges | 142 | 138 | 2.9% | 121 | 136 | 72 | 54 |
| Obs Stays | 222 | 264 | -15.9% | 230 | 295 | 117 | 102 |
| Average Daily Census | 17 | 19 | -12.1% | 19 | 22 | 19 | 20 |
| Emergency Room Visits | 3,839 | 4,399 | -12.7% | 4,454 | 4,168 | 1,839 | 2,275 |
| Surgeries | 529 | 492 | 7.5% | 369 | 478 | 281 | 182 |

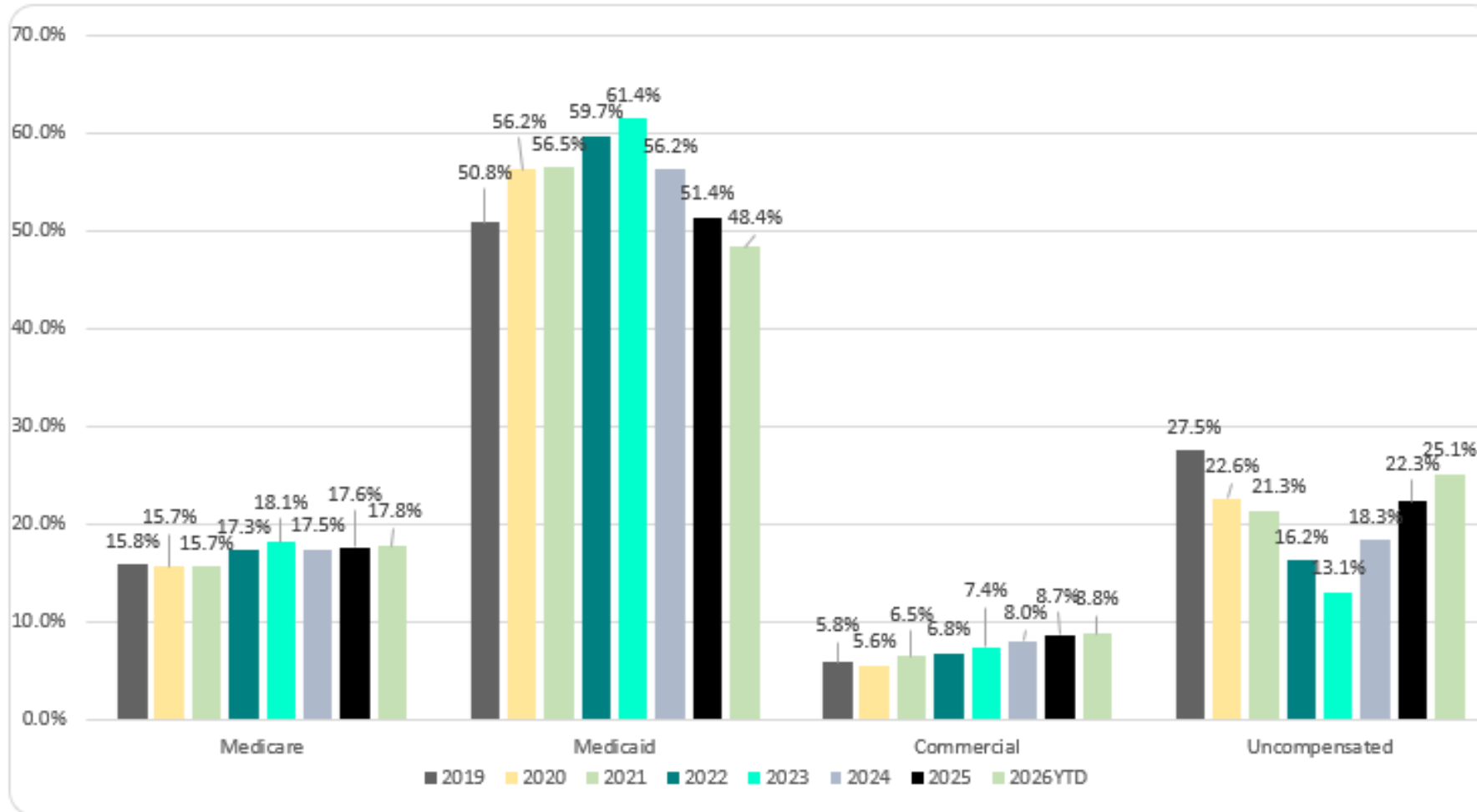
| Patient Activity ACHN | 2026 YTD Actual | 2026 YTD Budget | % | 2025 YTD Actual | 2024 YTD Actual | Jan 2026 Actual | Jan 2025 Actual |
|------------------------------|-----------------|-----------------|--------|-----------------|-----------------|-----------------|-----------------|
| Primary Care Visits | 35,405 | 40,095 | -11.7% | 36,748 | 39,359 | 17,567 | 18,879 |
| Specialty Care Visits | 72,769 | 70,936 | 2.6% | 63,734 | 62,007 | 36,328 | 32,729 |

| CountyCare Membership | 2026 YTD Actual | 2026 YTD Budget | % | 2025 YTD Actual | 2024 YTD Actual | Jan 2026 Actual | Jan 2025 Actual |
|------------------------------|-----------------|-----------------|------|-----------------|-----------------|-----------------|-----------------|
| Membership Count | 390,975 | 375,702 | 4.1% | 418,323 | 429,691 | 386,810 | 417,408 |

Operating Trends



Payer Mix

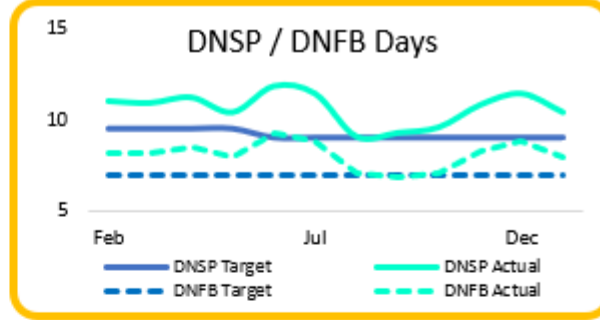
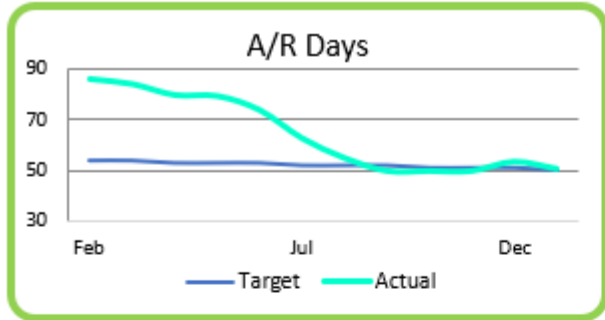


Commentary:

- Prior Month Change:
 - Medicare: -0.2%
 - Medicaid: -0.7%
 - Commercial: -2.2%
 - Uncompensated: +3.2%

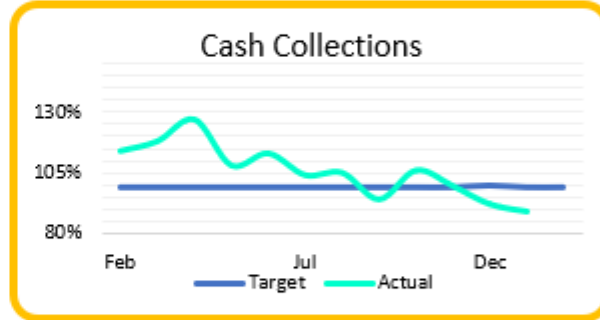
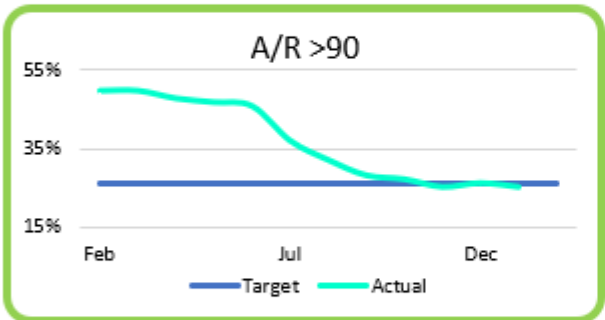
*NOTE: FY26 (Only 2 months)

Revenue Cycle KPI



Commentary:

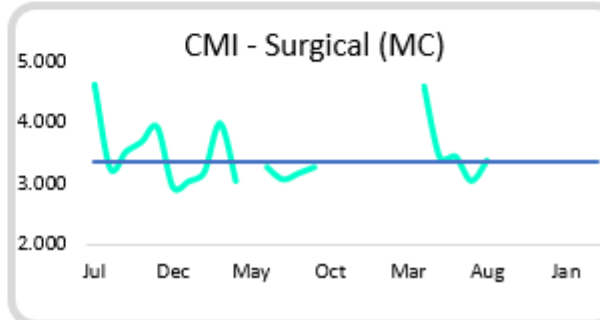
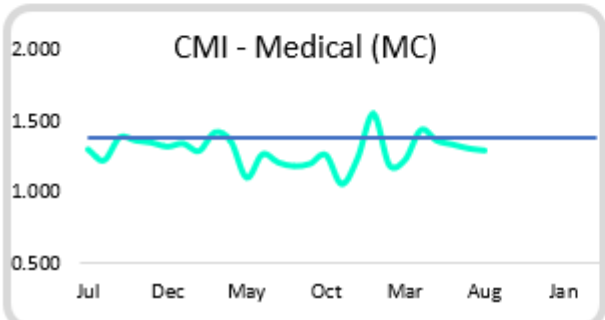
Our cash collections and DNFB/DNSP metrics are slightly off target for January. The cash collections performance dropped below the target due to the increase in payer claim processing times and a system processing issue within HFS. We expect the claims processing delays and system issue to be resolved by February month end and actual performance to exceed the target. The DNFB/DNSP performance drop is a seasonality event due to the holidays and drop in production. We expect the performance to improve and align with our targets by February month end as well.



Definitions:

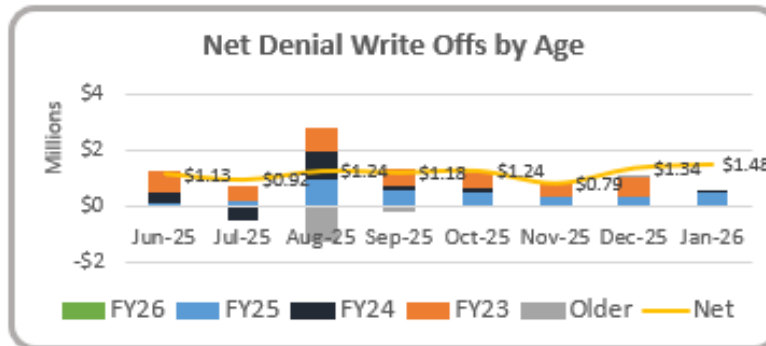
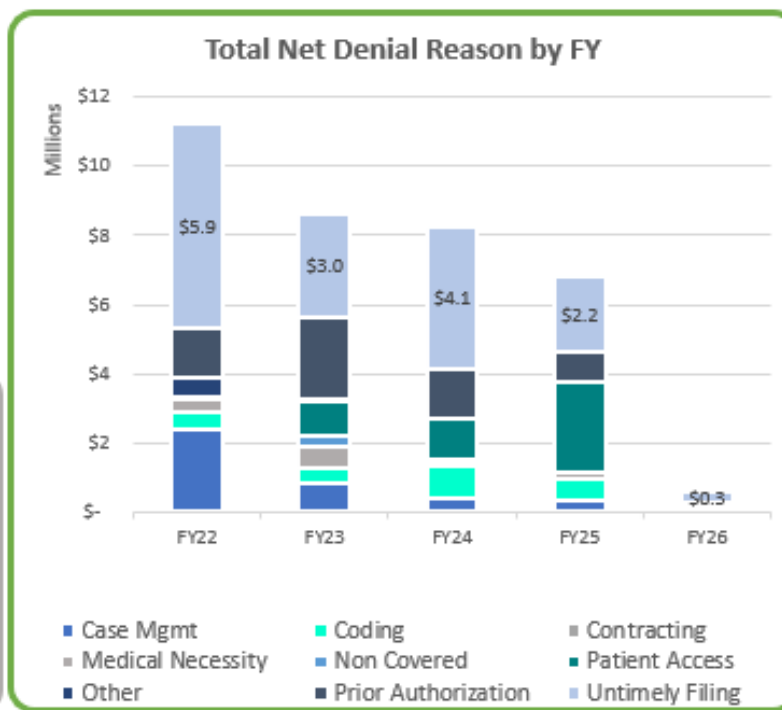
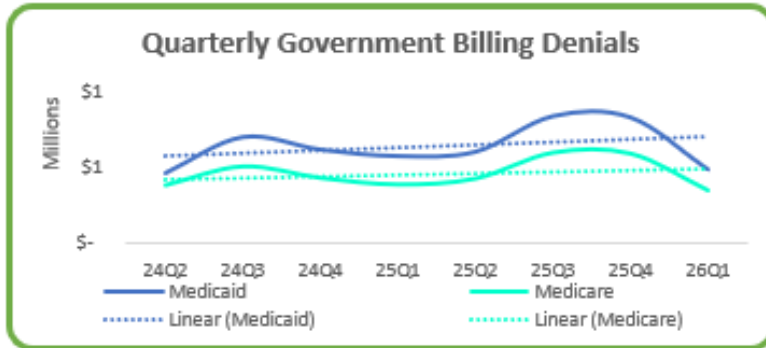
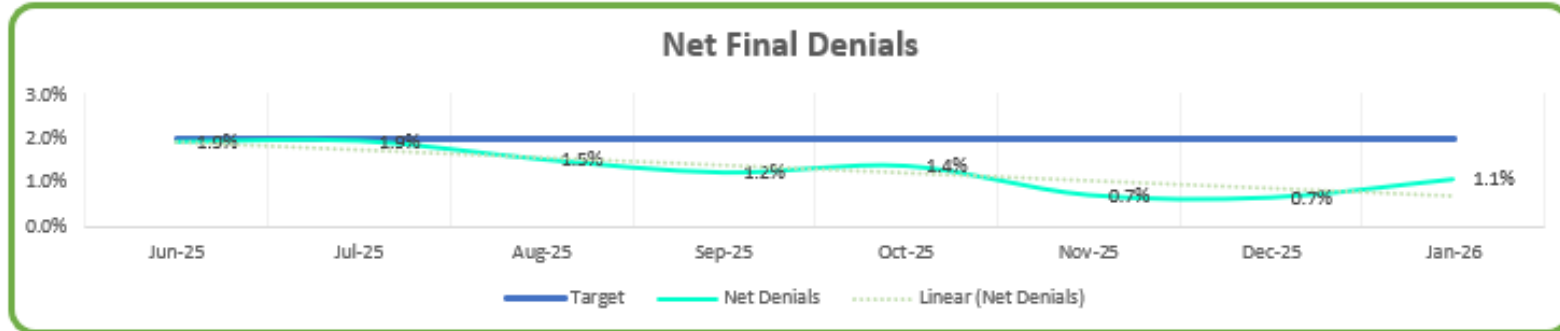
DNSP: Discharged Not Submitted to Payer - Gross dollars from initial 837 claims held by edits in claims processing tool that have not been sent to payer.

DNFB: Discharged Not Final Billed - Gross dollars in A/R for all patient accounts (inpatient and outpatient accounts) discharged but not yet final billed for the reporting month. Refers to accounts in suspense (within bill hold days) and pending final billed status in the patient accounting system.



CMI: Case Mix Index - Represents the average diagnosis-related group (DRG) relative weight for that hospital. It is calculated by summing the DRG weights for all Medicare discharges and dividing by the number of discharges.

Denials








Charitable & Public Program Expenditures

| <u>Charitable Benefits and Community Programs</u> | <u>2024 Actual</u> | <u>2025 Actual</u> | <u>2026 Budget</u> | <u>2026 Projected</u> |
|---|------------------------|------------------------|------------------------|---------------------------|
| Traditional Charity Care | \$ 201,962 | \$ 309,514 | \$ 360,579 | \$ 386,100 |
| Other Uncompensated Care | 80,164 | 120,885 | 133,220 | 133,220 |
| Cermak & JTDC Health Services | 116,223 | 110,679 | 133,173 | 136,096 |
| Department of Public Health | 22,113 | 23,564 | 31,273 | 26,171 |
| Other Public Programs & Community Services | 71,600 | 52,870 | 32,500 | 32,500 |
| Totals | \$ 492,062 | \$ 617,512 | \$ 690,745 | \$ 714,088 |
| % of Revenues * | 30.5% | 40.6% | 43.0% | 47.7% |
| % of Costs * | 28.5% | 38.7% | 40.1% | 42.6% |

* Excludes County Care Health Plan Services

Savings Initiatives

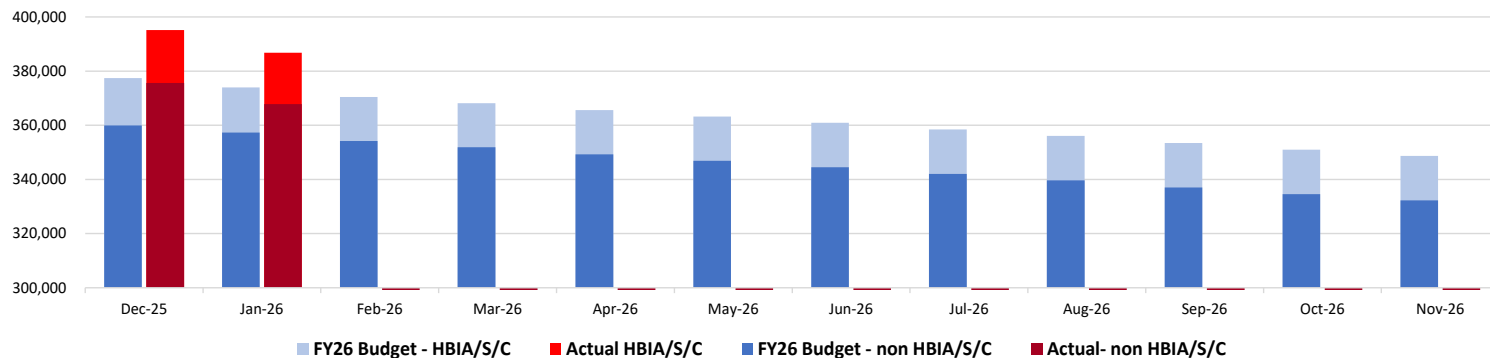
| Current Activities in Progress | Budgeted FY26 Impact | YTD Achieved | Status |
|--------------------------------|-------------------------|----------------------|---|
| <u>Revenue Cycle:</u> | | | |
| CDM Annual Pricing Review | 4,085,359 | 663,871 |  |
| Revenue Recovery | 3,400,000 | 618,015 |  |
| Point of Service Collections | 600,000 | 264,596 |  |
| <u>County Care:</u> | | | |
| Fiscal Resilience Project | 100,000,000 | 18,000,000 |  |
| <u>Health System:</u> | | | |
| Vendor Contract Negotiations | 40,000,000 | - |  |
| | <u>\$148,085,359</u> | <u>\$ 19,546,482</u> | 13% |
| | | Goal | 17% |

| Dollars in 000s except PMPM amounts | FY2026 Actual | FY2026 Budget | Variance | % | Fy25 Actual |
|-------------------------------------|---------------|---------------|------------|----------|-------------|
| Capitation Revenue | \$613,562 | \$596,839 | \$16,724 | 2.80% | \$604,957 |
| Operating Expenses | | | | | |
| Clinical - CCH | \$21,492 | \$17,576 | (\$3,916) | (22.28%) | \$18,122 |
| Clinical - External | \$588,486 | \$558,746 | (\$29,740) | (5.32%) | \$556,445 |
| Administrative | \$29,965 | \$27,914 | (\$2,052) | (7.35%) | \$31,319 |
| Total Expenses | \$639,943 | \$604,235 | (\$35,708) | (5.91%) | \$605,886 |
| Operating Gain (Loss) | (\$26,381) | (\$7,397) | (\$18,984) | | -\$928 |
| Activity Levels | | | | | |
| Member Months | 781,955 | 751,404 | 30,551 | 4.07% | 836,337 |
| Monthly Membership | 386,810 | 373,950 | 12,860 | 3.44% | 417,064 |
| CCH CountyCare Member Months | 55,155 | N/A | N/A | N/A | 63,015 |
| CCH % CountyCare Member Months | 7.05% | N/A | N/A | N/A | 7.53% |
| Operating Indicators | | | | | |
| Revenue Per Member Per Month (PMPM) | \$784.65 | \$794.30 | (\$9.65) | (1.21%) | \$723.34 |
| Clinical Cost PMPM | \$780.07 | \$766.99 | (\$13.07) | (1.70%) | \$687.00 |
| Medical Loss Ratio (1) | 98.6% | 96.6% | (2.00%) | (2.07%) | 94.3% |
| Administrative Cost Ratio | 4.8% | 4.7% | (0.17%) | (3.53%) | 5.1% |
| Total FTEs | 392 | 428 | 36 | | 382 |

Commentary

- Total YTD member months are exceeding budget by 30,551 members.
- Revenue and claims expense are higher than budget due to higher than budgeted membership.
- CountyCare's reimbursement to CCH for domestic spend is exceeding budget.
- Operating Loss of \$26M
- Operating loss driven by increased utilization of services, particularly in the ACA and Immigrant populations beginning in 2nd half 2025

CountyCare Membership



Notes:

- (1) Medical Loss Ratio is a measure of the percentage of premium that a health plan spends on medical claims.

Human Resources



COOK COUNTY
HEALTH

Current State Of Hiring & Separation

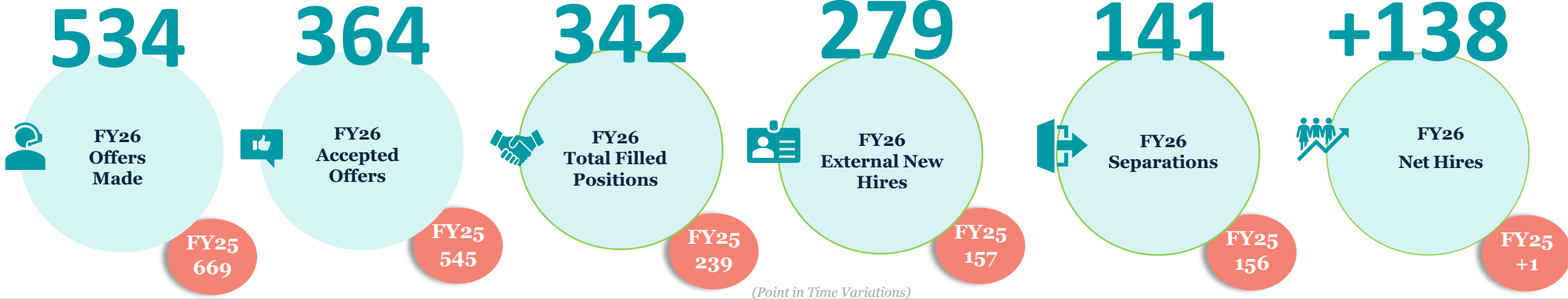
YTD Net New Hires Activity



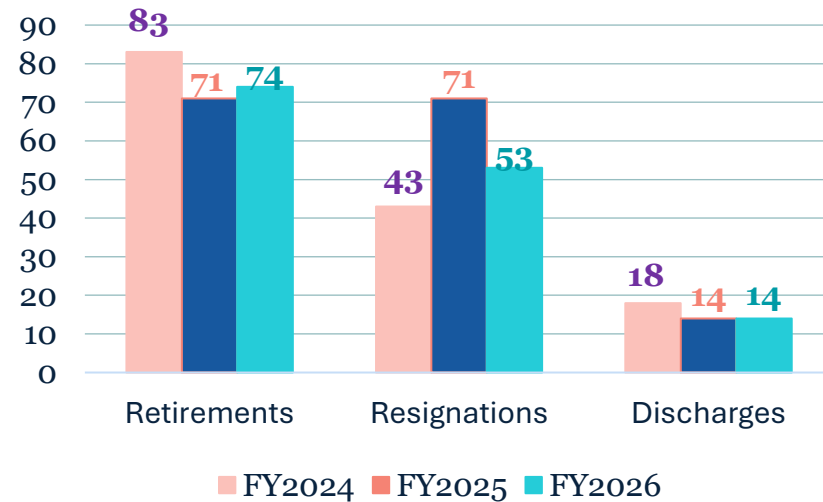
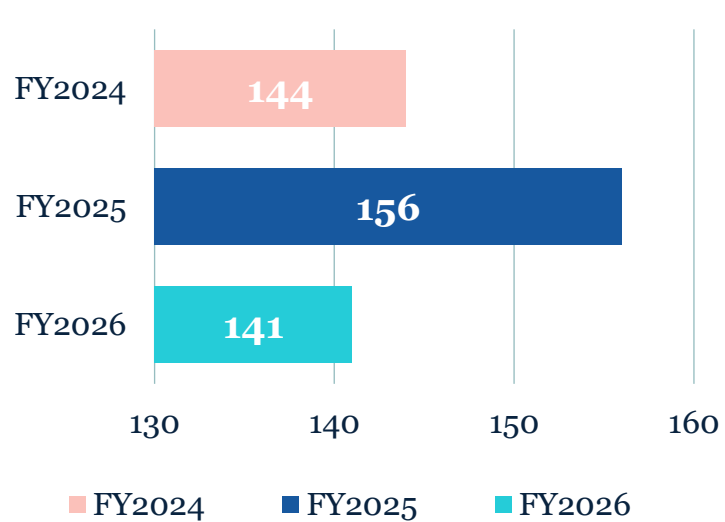
COOK COUNTY HEALTH

Feb 2026

FY26 12/01/2025 - 02/28/2026

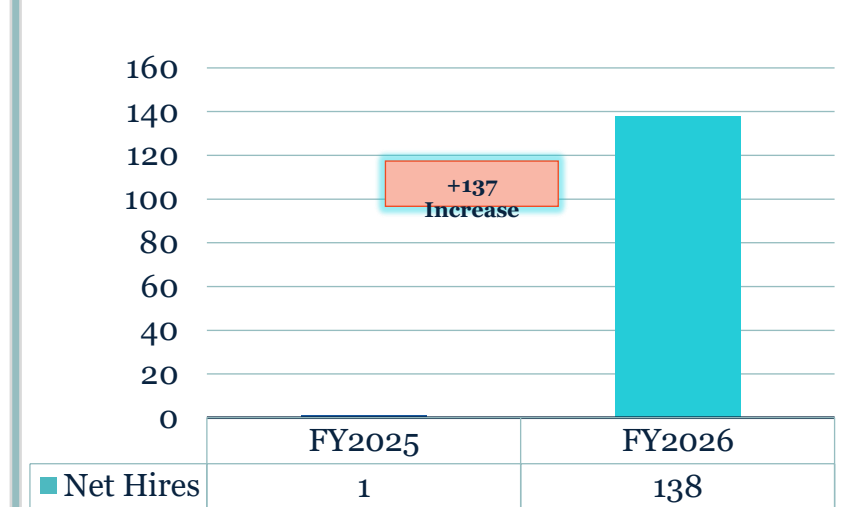


YTD Separations



(Point in Time Variations)

YTD Net New Hires Activity



FY25 HR Activity Report

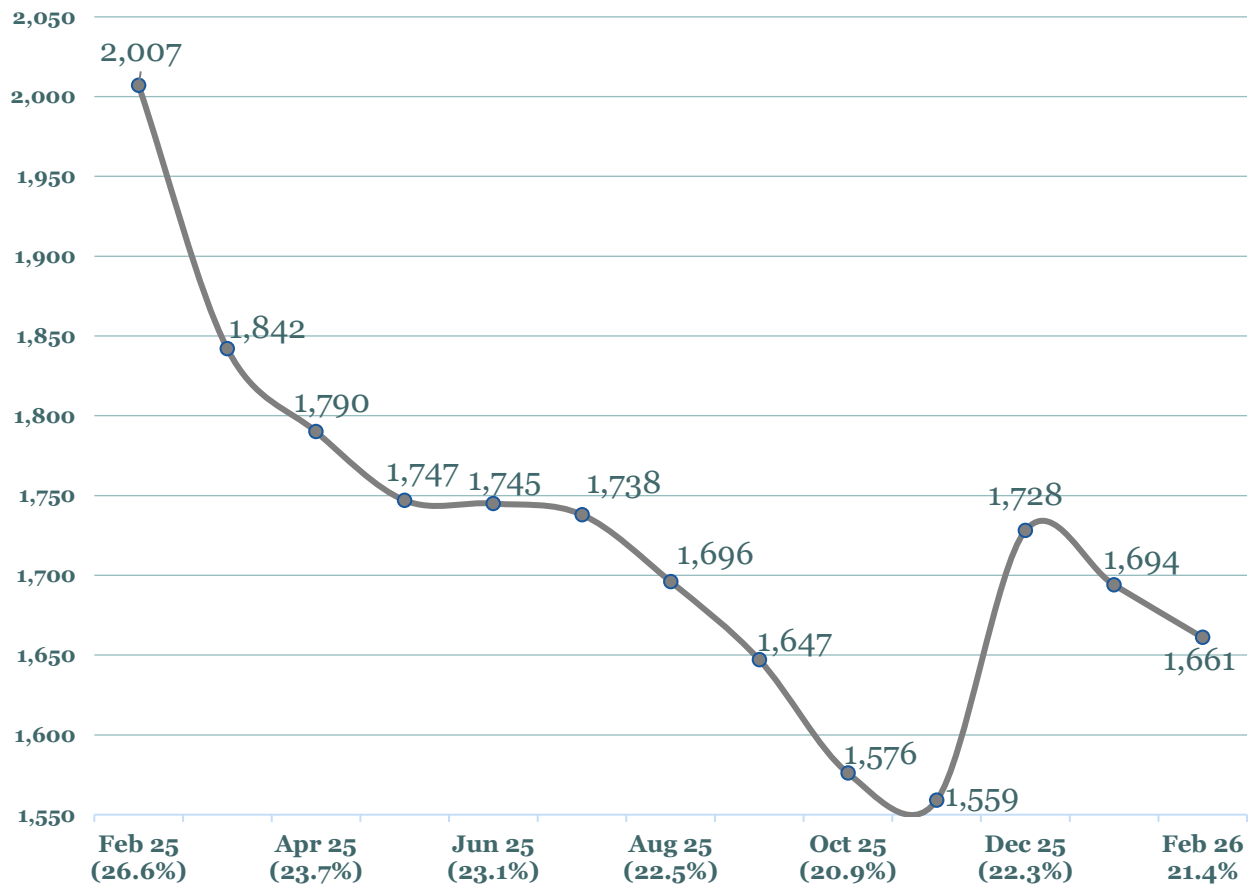


COOK COUNTY
HEALTH

As of 2/28/2026



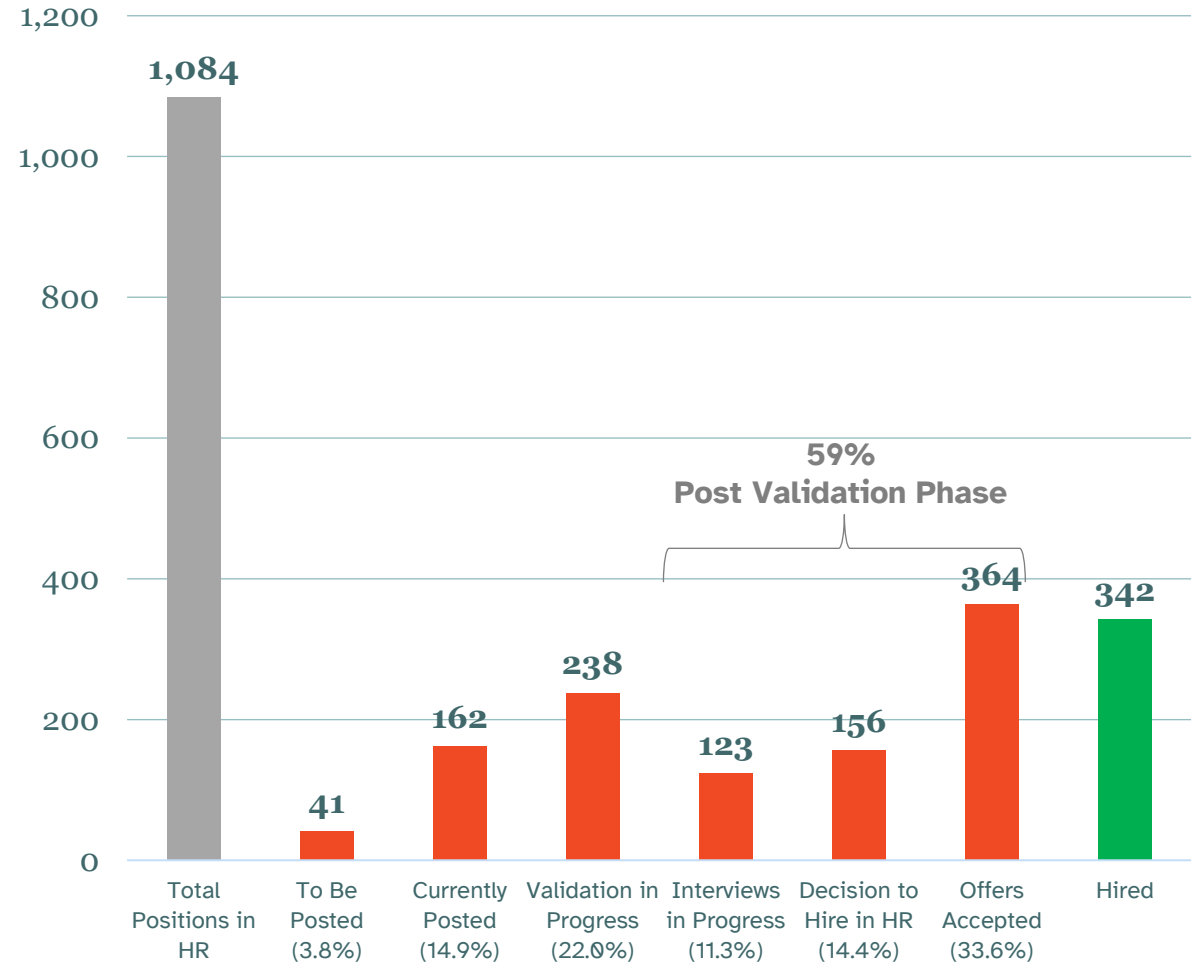
Vacant Positions



Vacancy Source: Budget

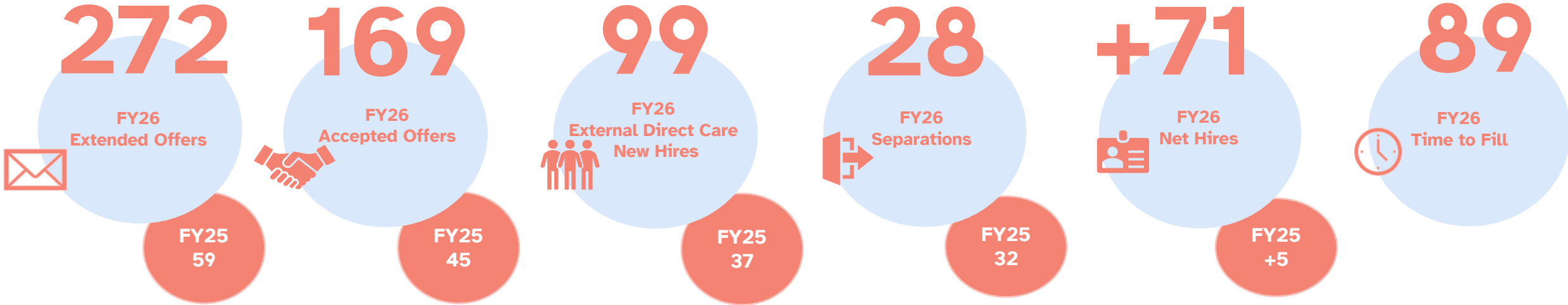


Positions in Process



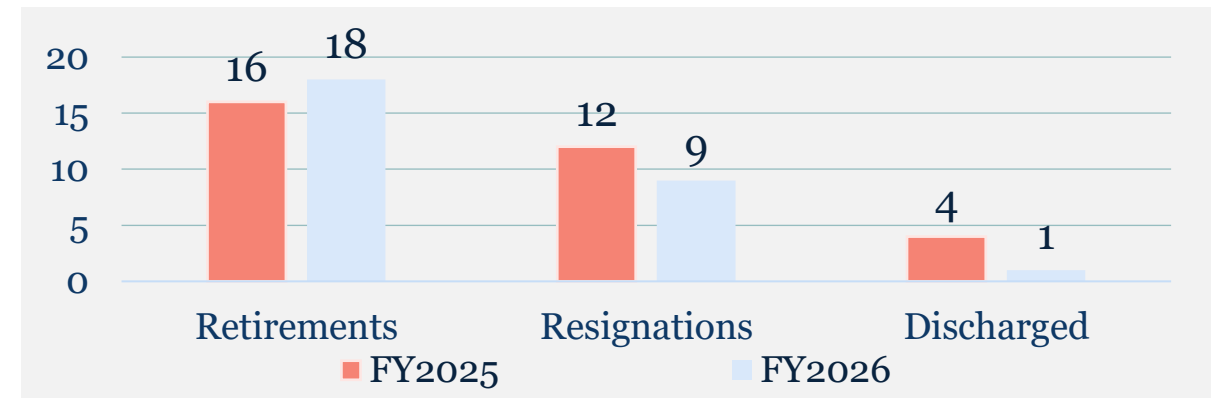
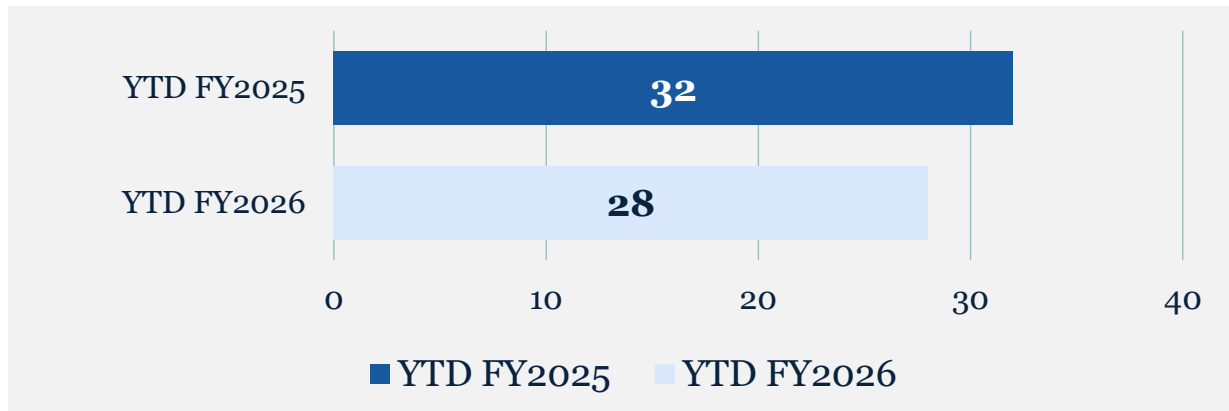
FY26 RN Hiring Metrics

Direct Care RN Nursing Hiring Velocity & Attrition



(Point in Time Variations)

Direct Care RN Separations – February



FY26 Hiring Events



COOK COUNTY HEALTH

Past Hiring Fairs

- December 16 CCH Hiring Fair – Nursing Cermak
- January 22 CCH Hiring Fair – Nursing Emergency Department and Main Operating Room
- February 18 CCH Hiring Fair – Nursing Medical/Surgical and Main Operating Room
- February 27 National Black Nurses Day Celebration Event
- March 5 Kennedy King College Career & Internship Fair
- March 17 Chamberlain University Nursing Career Fair

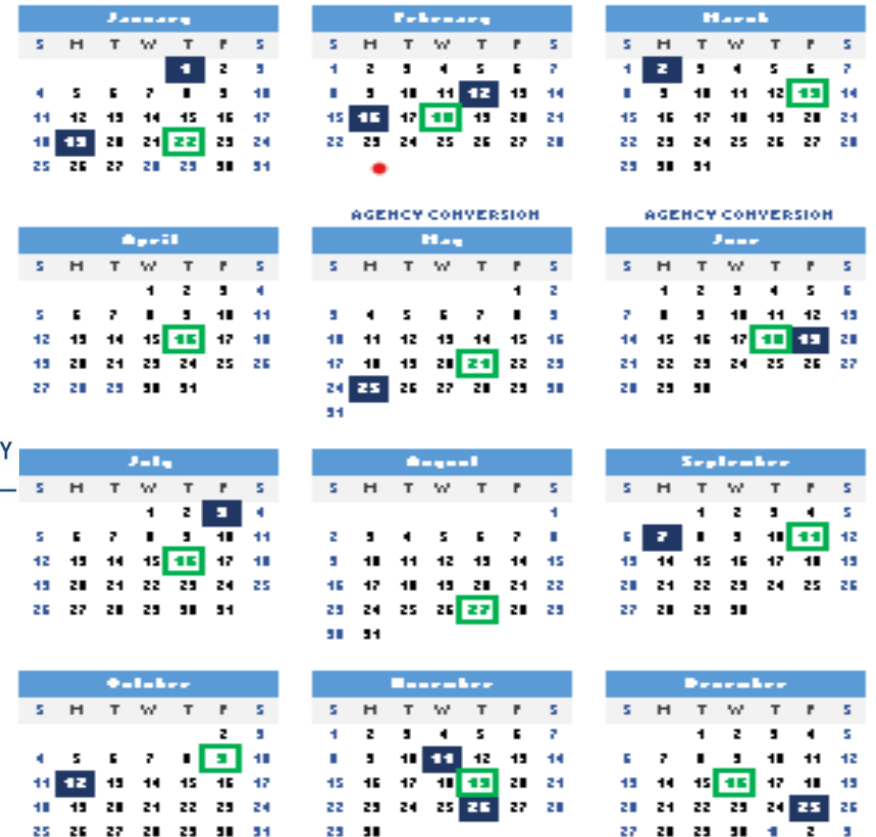


Upcoming Hiring Fairs*

- March 27 Morton College of Nursing Informational Session
- April 15 Malcolm-X College – Spring 2026 Career Fair
- April 16 CCH Hiring Fair
- April 29 4th District Multi-Industry Job Fair at CSU
- May 8 Malcolm X College: RN Recruitment Event
- May 16 Indian Nurses Association of Illinois Nurses Week Celebration Event
- May 21 CCH Hiring Fair
- May 28 2nd Annual Bureau of HR Countywide Job Fair at UIC
- June 18 CCH Hiring Fair
- July 16 CCH Hiring Fair
- August 15 UI Health GME Recruitment
- August 27 CCH Hiring Fair
- September 11 CCH Hiring Fair
- September 24 Chicago Community Employment Day Career Fair
- November 19 CCH Hiring Fair
- December 16 CCH Hiring Fair



2026 CCH HR Hiring Fairs



*These items may change depending on business direction and evolving needs.

Quality & Patient Safety



COOK COUNTY
HEALTH

Stroger Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
 Met or Exceeding Target, not meeting Stretch
 Improvement from Baseline, not meeting Target
 At Baseline, not improving from baseline



COOK COUNTY HEALTH

Op Ex Steering Committee Dashboard for Stroger Hospital

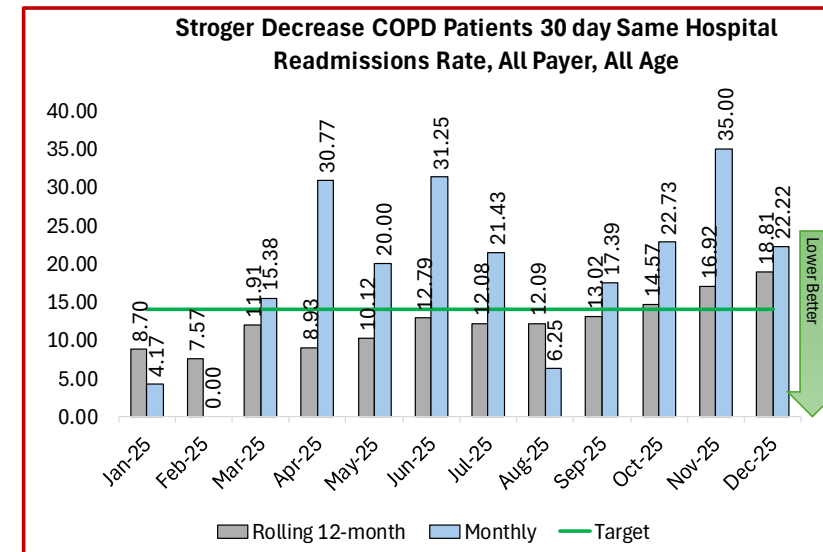
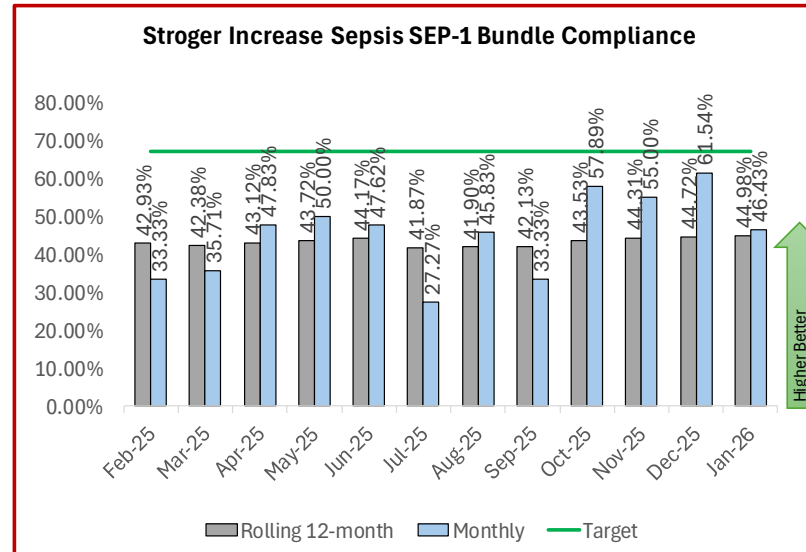
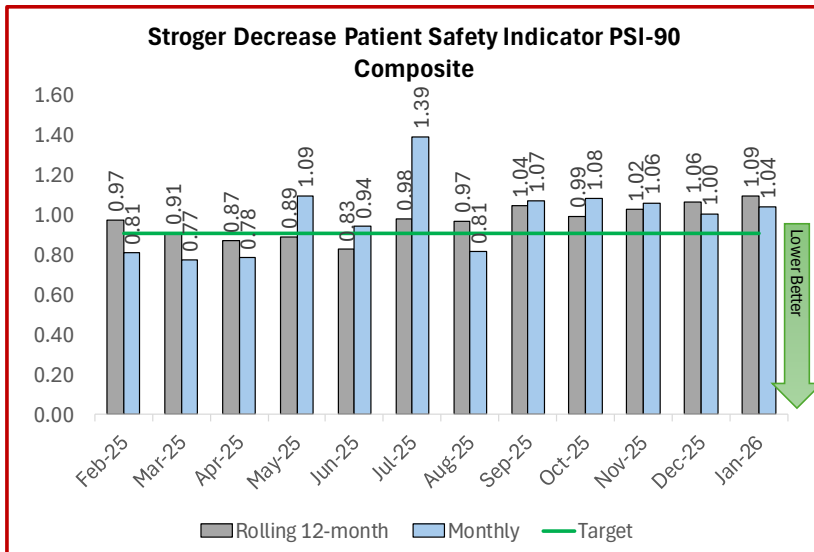
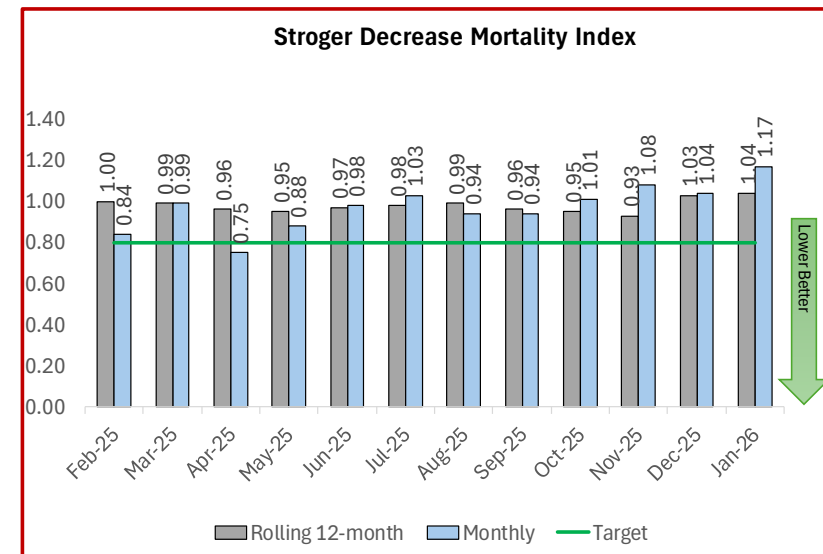
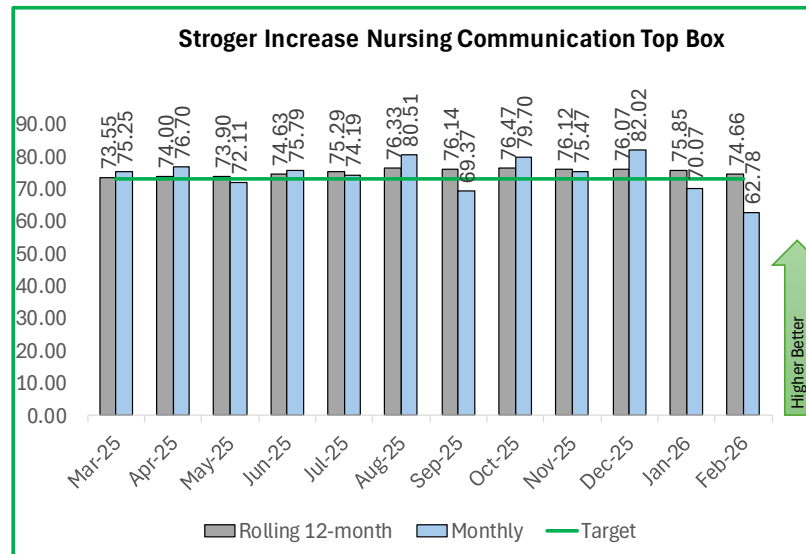
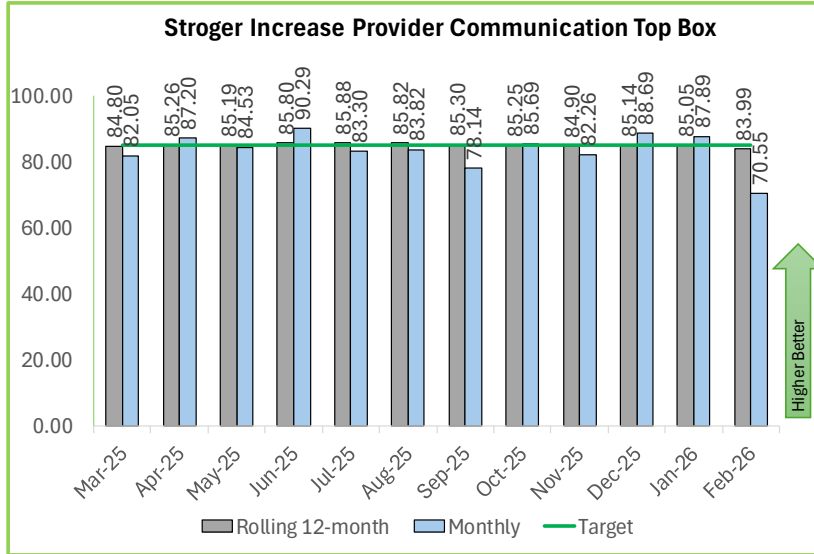


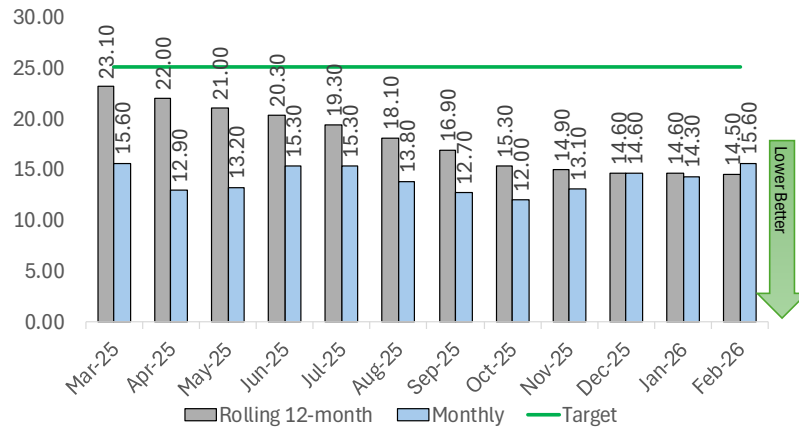
Chart performance monitoring-color based on the most recent rolling 12-month scoring measure results.

Stroger Op Ex Committee Dashboard

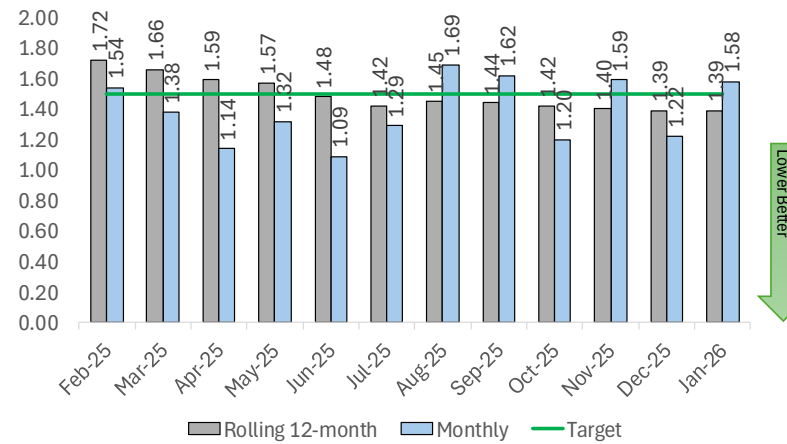


Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline

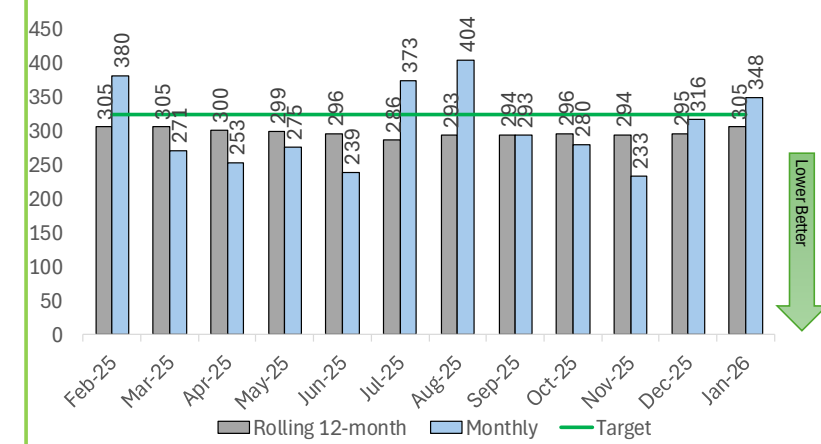
Stroger Decrease Avg Post Hospital Appointment Days for Adult Primary Care



Stroger Decrease GeoMean Length of Stay Variance



Stroger Decrease ED LOS for ED Discharged Patients



Stroger Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
 Met or Exceeding Target, not meeting Stretch
 Improvement from Baseline, not meeting Target
 At Baseline, not improving from baseline



Op Ex Steering Committee Dashboard for Stroger Hospital

| DOMAIN | Metrics | | | | | | | | | | | | | | | 2024 | 2025 | YTD 2026 | | |
|--|---------|---------|----------|--------------------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|----------|--------|--|
| WORKGROUPS | Target | Stretch | Baseline | Quarterly Improvement Expected | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | | | | |
| PATIENT EXPERIENCE | | | | | | | | | | | | | | | | | | | | |
| Increase Rolling 12-month Top Box Comm w/ Physician | 85.00 | 87.50 | 82.01 | 0.75 | 84.80 | 85.26 | 85.19 | 85.80 | 85.88 | 85.82 | 85.30 | 85.25 | 84.90 | 85.14 | 85.05 | 83.99 | 83.21 | 85.14 | 79.76 | |
| Increase Monthly Top Box Comm w/ Physician Domain | | | | | 82.05 | 87.20 | 84.53 | 90.29 | 83.30 | 83.82 | 78.14 | 85.69 | 82.26 | 88.69 | 87.89 | 70.55 | | | | |
| Increase Rolling 12-month Top Box Comm w/ Nursing Domain | 73.00 | 75.00 | 69.75 | 0.81 | 73.55 | 74.00 | 73.90 | 74.63 | 75.29 | 76.33 | 76.14 | 76.47 | 76.12 | 76.07 | 75.85 | 74.66 | 71.80 | 76.07 | 66.66 | |
| Increase Monthly Top Box Comm w/ Nursing Domain | | | | | 75.25 | 76.70 | 72.11 | 75.79 | 74.19 | 80.51 | 69.37 | 79.70 | 75.47 | 82.02 | 70.07 | 62.78 | | | | |
| CLINICAL OUTCOMES | | | | | | | | | | | | | | | | | | | | |
| Decrease Rolling 12-month Mortality Index | 0.80 | | 0.86 | -0.02 | 1.00 | 0.99 | 0.96 | 0.95 | 0.97 | 0.98 | 0.99 | 0.96 | 0.95 | 0.93 | 1.03 | 1.04 | 1.01 | 1.03 | 1.17 | |
| Decrease Monthly Mortality Index | | | | | 0.84 | 0.99 | 0.75 | 0.88 | 0.98 | 1.03 | 0.94 | 0.94 | 1.01 | 1.08 | 1.04 | 1.17 | | | | |
| Decrease Rolling 12-month Patient Safety Indicator PSI-90 | 0.907 | | 1.008 | -0.025 | 0.97 | 0.91 | 0.87 | 0.89 | 0.83 | 0.98 | 0.97 | 1.04 | 0.99 | 1.02 | 1.06 | 1.09 | 1.048 | 1.063 | 1.04 | |
| Decrease Monthly Patient Safety Indicator PSI-90 Composite | | | | | 0.81 | 0.77 | 0.78 | 1.09 | 0.94 | 1.39 | 0.81 | 1.07 | 1.08 | 1.06 | 1.00 | 1.04 | | | | |
| Increase Rolling 12-month Sepsis SEP-1 Bundle Compliance | 67% | | 56% | 2.75% | 42.93% | 42.38% | 43.12% | 43.72% | 44.17% | 41.87% | 41.90% | 42.13% | 43.53% | 44.31% | 44.72% | 44.98% | 50.53% | 44.72% | 46.43% | |
| Increase Monthly Sepsis SEP-1 Bundle Compliance | | | | | 33.33% | 35.71% | 47.83% | 50.00% | 47.62% | 27.27% | 45.83% | 33.33% | 57.89% | 55.00% | 61.54% | 46.43% | | | | |

Stroger Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
 Met or Exceeding Target, not meeting Stretch
 Improvement from Baseline, not meeting Target
 At Baseline, not improving from baseline



COOK COUNTY
HEALTH

| READMISSIONS | Quarterly | | | | Jan-25 | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | 2024 | 2025 | YTD 2026 |
|---|-----------|---------|----------|----------------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|------|-------|----------|
| | Target | Stretch | Baseline | Improvement Expected | | | | | | | | | | | | | | | |
| Decrease Rolling 12-month COPD Readmission Rate (all | 14.00 | 13.00 | 15.40 | -0.35 | 8.70 | 7.57 | 11.91 | 8.93 | 10.12 | 12.79 | 12.08 | 12.09 | 13.02 | 14.57 | 16.92 | 18.81 | 8.79 | 18.81 | |
| Decrease Monthly COPD Readmission Rate (all ages, all | | | | | 4.17 | 0.00 | 15.38 | 30.77 | 20.00 | 31.25 | 21.43 | 6.25 | 17.39 | 22.73 | 35.00 | 22.22 | | | |
| | Quarterly | | | | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | 2024 | 2025 | YTD 2026 |
| | Target | Stretch | Baseline | Improvement Expected | | | | | | | | | | | | | | | |
| Decrease Rolling 12-month Post Hospital Appointment Days | 25.00 | 20.00 | 32.50 | -1.88 | 23.10 | 22.00 | 21.00 | 20.30 | 19.30 | 18.10 | 16.90 | 15.30 | 14.90 | 14.60 | 14.60 | 14.50 | 26.3 | 14.60 | 15.0 |
| Decrease Monthly Post Hospital Appointment Days for Adult | | | | | 15.60 | 12.90 | 13.20 | 15.30 | 15.30 | 13.80 | 12.70 | 12.00 | 13.10 | 14.60 | 14.30 | 15.60 | | | |
| THROUGHPUT | Quarterly | | | | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | 2024 | 2025 | YTD 2026 |
| | Target | Stretch | Baseline | Improvement Expected | | | | | | | | | | | | | | | |
| Decrease Rolling 12-month Geometric Mean Length of Stay | 1.50 | 1.30 | 1.87 | -0.09 | 1.72 | 1.66 | 1.59 | 1.57 | 1.48 | 1.42 | 1.45 | 1.44 | 1.42 | 1.40 | 1.39 | 1.39 | 1.85 | 1.39 | 1.58 |
| Decrease Monthly Hospital Geometric Mean Length of Stay | | | | | 1.54 | 1.38 | 1.14 | 1.32 | 1.09 | 1.29 | 1.69 | 1.62 | 1.20 | 1.59 | 1.22 | 1.58 | | | |
| | Quarterly | | | | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | 2024 | 2025 | YTD 2026 |
| | Target | Stretch | Baseline | Improvement Expected | | | | | | | | | | | | | | | |
| Decrease Rolling 12-month Median ED LOS for ED Discharged | 324 | 288 | 360 | -9 | 305 | 305 | 300 | 299 | 296 | 286 | 293 | 294 | 296 | 294 | 295 | 305 | 312 | 295 | 348 |
| Decrease Monthly Median ED LOS for ED Discharged Patient | | | | | 380 | 271 | 253 | 275 | 239 | 373 | 404 | 293 | 280 | 233 | 316 | 348 | | | |

Provident Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline

Op Ex Steering Committee Dashboard for Provident Hospital

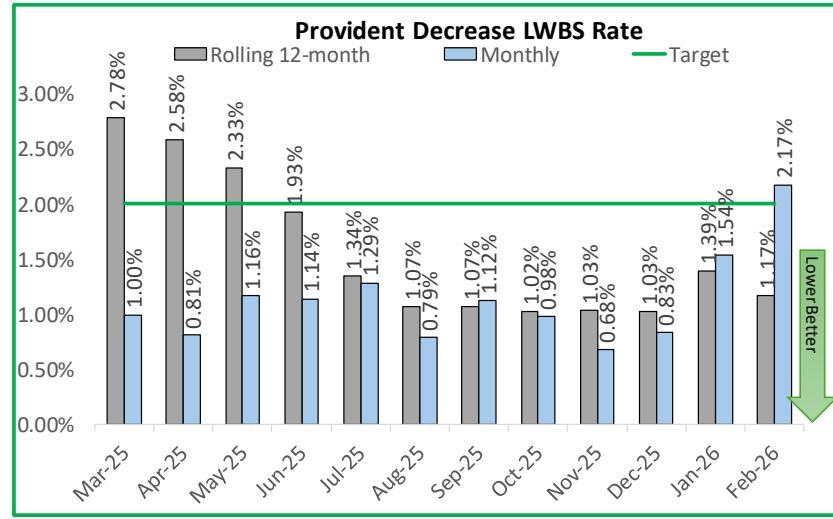
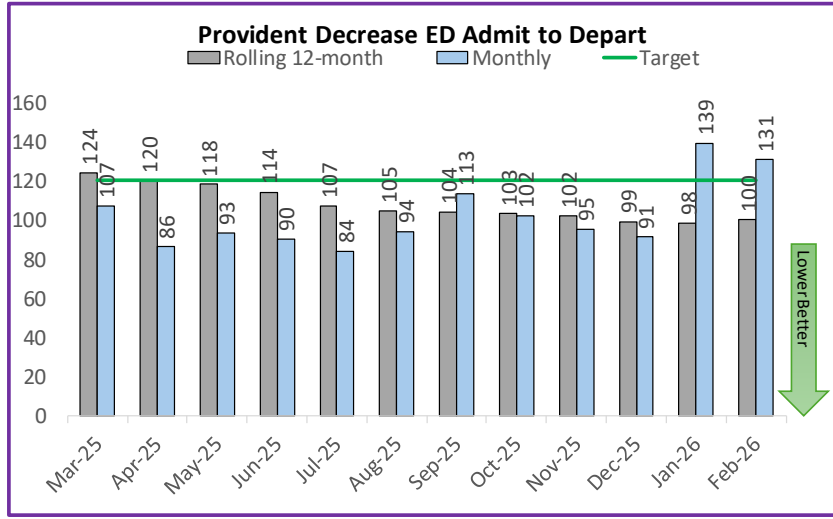
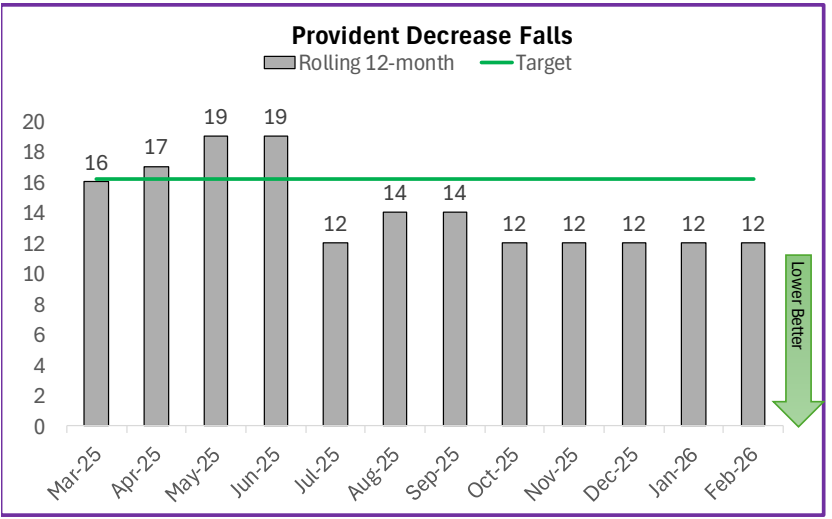
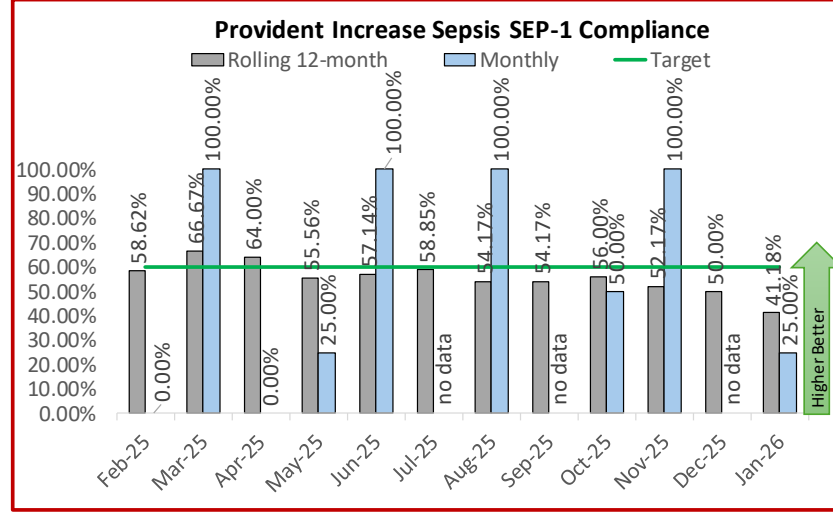
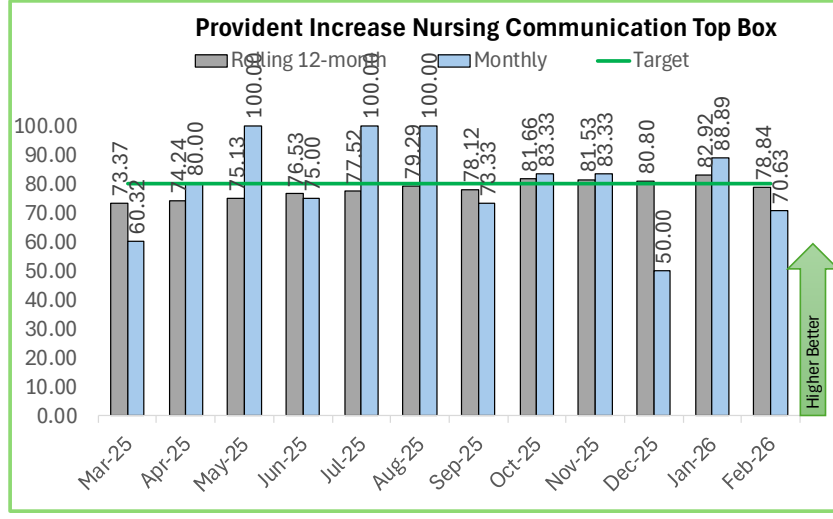
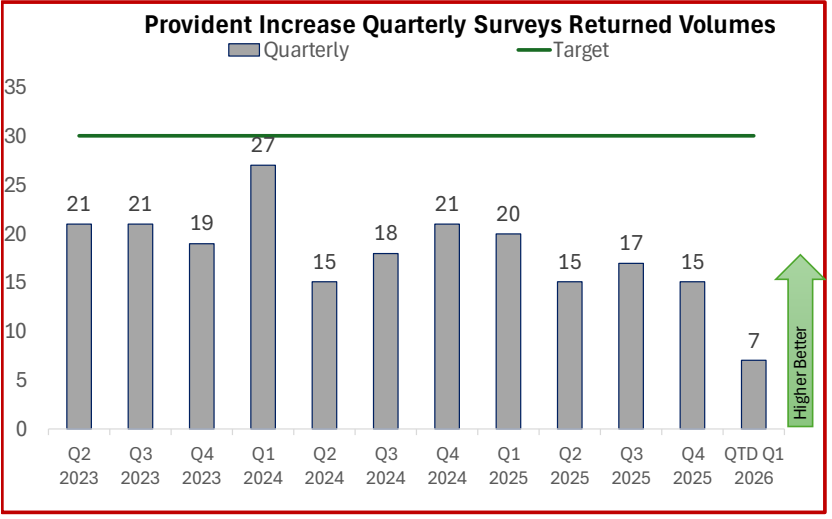


Chart performance monitoring-color based on the most recent rolling 12-month scoring measure results.

Provident Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
 Met or Exceeding Target, not meeting Stretch
 Improvement from Baseline, not meeting Target
 At Baseline, not improving from baseline



Op Ex Steering Committee Dashboard for Provident Hospital

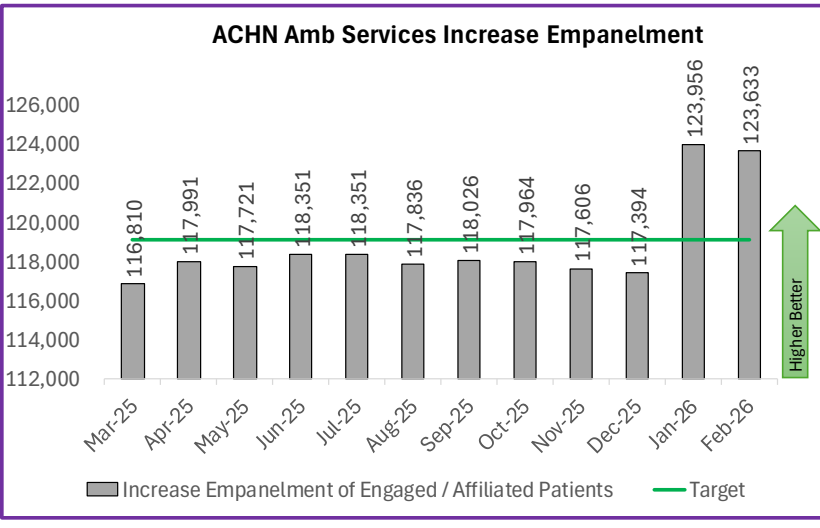
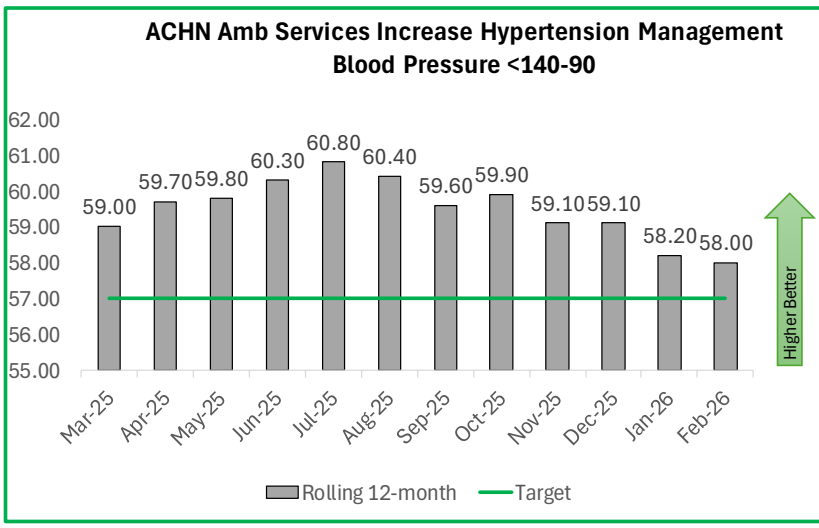
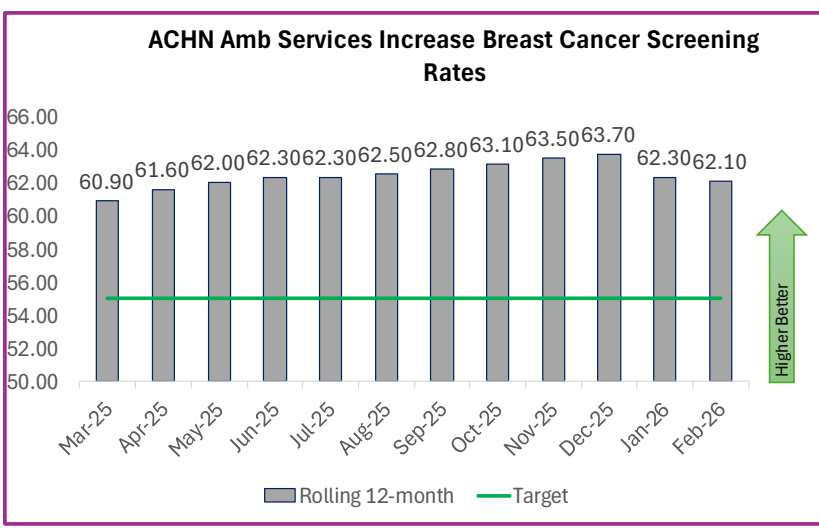
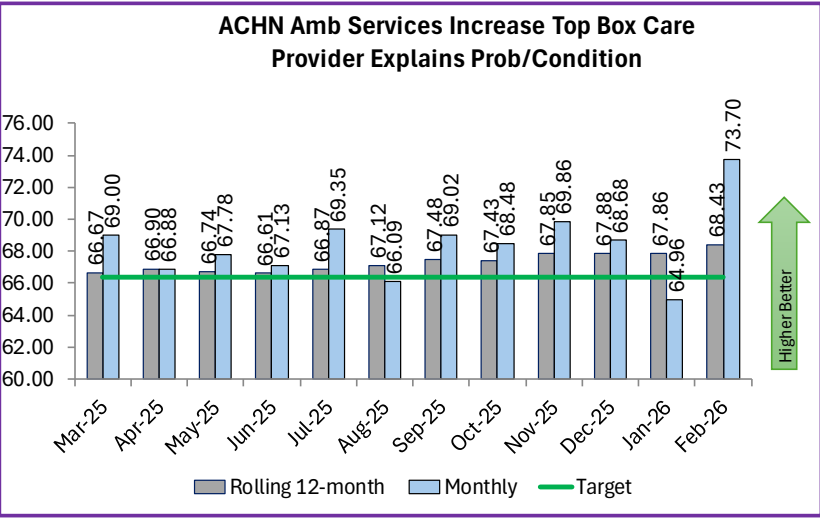
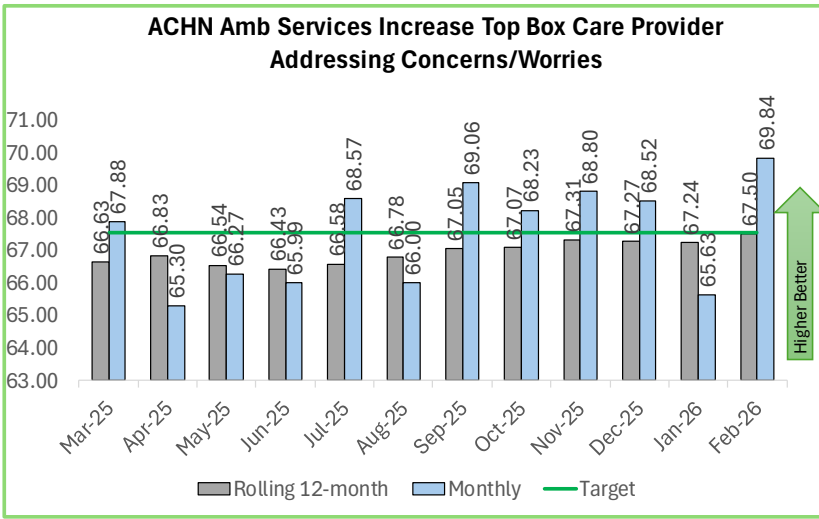
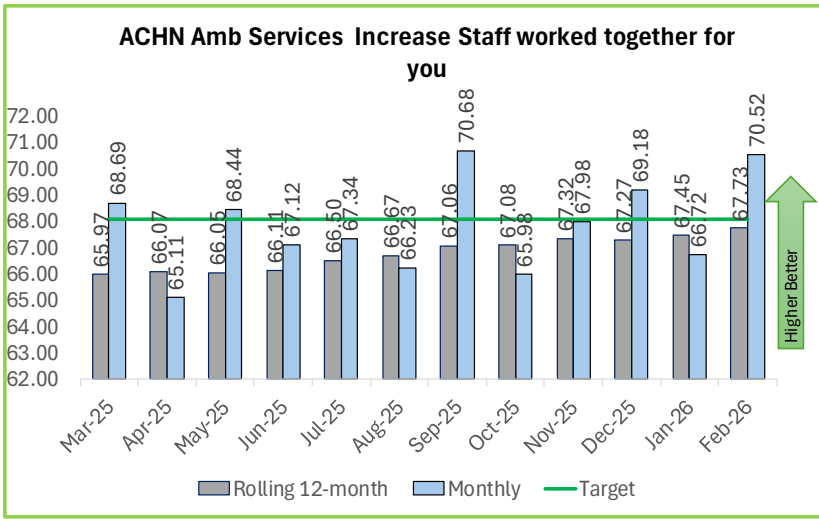
| DOMAIN WORKGROUPS | | Metrics | | | | | | | | | | | | | | | | | | |
|--------------------|---|---------|---------|----------|-----------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|-------------|--------|----------|-------------------|
| PATIENT EXPERIENCE | | Target | Stretch | Baseline | Quarterly Improvement | Q2 2023 | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 | Q3 2024 | Q4 2024 | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 | QTD Q1 2026 | 2024 | YTD 2025 | Linear Trend 2026 |
| | | | | | Expected | | | | | | | | | | | | | | | |
| | Increase Qtrly Survey Return Volumes | 30 | 35 | 19 | 3 | 21 | 21 | 19 | 27 | 15 | 18 | 21 | 20 | 15 | 17 | 15 | 7 | 77 | 67 | 54 |
| | <i>Data lagging updated often</i> | | | | | | | | | | | | | | | | | | | |
| | | Target | Stretch | Baseline | Quarterly Improvement | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | 2024 | 2025 | YTD 2026 |
| | | | | | Expected | | | | | | | | | | | | | | | |
| | Increase Rolling 12-month Top Box Comm w/ Nursing Domain | 80.00 | 83.00 | 74.55 | 0.613 | 73.37 | 74.24 | 75.13 | 76.53 | 77.52 | 79.29 | 78.12 | 81.66 | 81.53 | 80.80 | 82.92 | 78.84 | 75.53 | 80.80 | 75.93 |
| | Increase Monthly Top Box Comm w/ Nursing Domain | | | | | 60.32 | 80.00 | 100.00 | 75.00 | 100.00 | 100.00 | 73.33 | 83.33 | 83.33 | 50.00 | 88.89 | 70.63 | | | |
| CLINICAL OUTCOMES | | Target | Stretch | Baseline | Quarterly Improvement | Feb-25 | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | 2024 | 2025 | YTD 2026 |
| | | | | | Expected | | | | | | | | | | | | | | | |
| | Increase Rolling 12-month Increase Sepsis SEP-1 Compliance | 60% | 65% | 47% | 3.33% | 58.62% | 66.67% | 64.00% | 55.56% | 57.14% | 58.85% | 54.17% | 54.17% | 56.00% | 52.17% | 50.00% | 41.18% | 55.56% | 50.00% | 25.00% |
| | Increase Monthly Increase Sepsis SEP-1 Compliance | | | | | 0.00% | 100.00% | 0.00% | 25.00% | 100.00% | no data | 100.00% | no data | 50.00% | 100.00% | no data | 25.00% | | | |
| | | Target | Stretch | Baseline | Quarterly Improvement | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | 2024 | 2025 | Linear Trend 2026 |
| | | | | | Expected | | | | | | | | | | | | | | | |
| | Decrease Rolling 12-month Inpatient Falls | 16 | 15 | 18 | -0.45 | 16 | 17 | 19 | 19 | 12 | 14 | 14 | 12 | 12 | 12 | 12 | 12 | 22 | 12 | 12 |
| | Decrease Monthly Inpatient Falls | | | | | 1 | 2 | 2 | 2 | 0 | 2 | 0 | 0 | 1 | 0 | 0 | 2 | | | |
| THROUGHPUT | | Target | Stretch | Baseline | Quarterly Improvement | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | 2024 | 2025 | YTD 2026 |
| | | | | | Expected | | | | | | | | | | | | | | | |
| | Decrease Rolling 12-month Median ED Admit Decision to Depart ED | 120 | 100 | 139 | -4.75 | 124 | 120 | 118 | 114 | 107 | 105 | 104 | 103 | 102 | 99 | 98 | 100 | 138 | 99 | 140 |
| | Decrease Monthly Median ED Admit Decision to Depart ED | | | | | 107 | 86 | 93 | 90 | 84 | 94 | 113 | 102 | 95 | 91 | 139 | 131 | | | |
| | | Target | Stretch | Baseline | Quarterly Improvement | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | 2024 | 2025 | YTD 2026 |
| | | | | | Expected | | | | | | | | | | | | | | | |
| | Decrease Rolling 12-month LWBS Rate | 2.0% | 1.0% | 4.3% | -0.6% | 2.78% | 2.58% | 2.33% | 1.93% | 1.34% | 1.07% | 1.07% | 1.02% | 1.03% | 1.03% | 1.39% | 1.17% | 4.28% | 1.03% | 2.02% |
| | Decrease Monthly Decrease LWBS Rate | | | | | 1.00% | 0.81% | 1.16% | 1.14% | 1.29% | 0.79% | 1.12% | 0.98% | 0.68% | 0.83% | 1.54% | 2.17% | | | |

ACHN Op Ex Committee Dashboard



Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline

Op Ex Steering Committee Dashboard for ACHN



ACHN Op Ex Committee Dashboard

Met or Exceeded Stretch Goal
Met or Exceeding Target, not meeting Stretch
Improvement from Baseline, not meeting Target
At Baseline, not improving from baseline



COOK COUNTY
HEALTH

Op Ex Steering Committee Dashboard for ACHN

| DOMAIN WORKGROUPS | Metrics | | | | | | | | | | | | | | | | 2024 | 2025 | YTD 2026 |
|--|---------|---------|----------|--------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|----------|
| PATIENT EXPERIENCE TOP BOX SCORING | | | | Quarterly Improvement Expected | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | | | |
| | Target | Stretch | Baseline | | | | | | | | | | | | | | | | |
| Increase Rolling 12-month Top Box - Staff worked together for you | 68.08 | 69.78 | 65.66 | 0.61 | 65.97 | 66.07 | 66.05 | 66.11 | 66.50 | 66.67 | 67.06 | 67.08 | 67.32 | 67.27 | 67.45 | 67.73 | 64.85 | 67.27 | 68.62 |
| Increase Monthly Staff worked together for you | | | | | 68.69 | 65.11 | 68.44 | 67.12 | 67.34 | 66.23 | 70.68 | 65.98 | 67.98 | 69.18 | 66.72 | 70.52 | | | |
| Increase Rolling 12-month Top Box - Care Provider Addr. | | | | Quarterly Improvement Expected | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | | | |
| | Target | Stretch | Baseline | | | | | | | | | | | | | | | | |
| Increase Monthly Care Provider Addressing Concerns/Worries | 67.54 | 69.13 | 65.62 | 0.48 | 66.63 | 66.83 | 66.54 | 66.43 | 66.58 | 66.78 | 67.05 | 67.07 | 67.31 | 67.27 | 67.24 | 67.50 | 65.85 | 67.27 | 67.73 |
| Increase Monthly Care Provider Addressing Concerns/Worries | | | | | 67.88 | 65.30 | 66.27 | 65.99 | 68.57 | 66.00 | 69.06 | 68.23 | 68.80 | 68.52 | 65.63 | 69.84 | | | |
| Increase Rolling 12-month Top Box - Care Provider Explains | | | | Quarterly Improvement Expected | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | | | |
| | Target | Stretch | Baseline | | | | | | | | | | | | | | | | |
| Increase Monthly Care Provider Explains Prob/Condition | 66.39 | 68.36 | 64.47 | 0.48 | 66.67 | 66.90 | 66.74 | 66.61 | 66.87 | 67.12 | 67.48 | 67.43 | 67.85 | 67.88 | 67.86 | 68.43 | 65.97 | 67.88 | 69.30 |
| Increase Monthly Care Provider Explains Prob/Condition | | | | | 69.00 | 66.88 | 67.78 | 67.13 | 69.35 | 66.09 | 69.02 | 68.48 | 69.86 | 68.68 | 64.96 | 73.70 | | | |
| HEDIS | | | | Quarterly Improvement Expected | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | | | |
| | Target | Stretch | Baseline | | | | | | | | | | | | | | | | |
| Increase Rolling 12-month Breast Cancer Screening Rate | 55.00 | 58.40 | 53.30 | 0.43 | 60.90 | 61.60 | 62.00 | 62.30 | 62.30 | 62.50 | 62.80 | 63.10 | 63.50 | 63.70 | 62.30 | 62.10 | 50.50 | 63.70 | 61.70 |
| Increase Rolling 12-month Hypertension Management Blood Pressure Rate <140/90 for patients | | | | | 59.00 | 59.70 | 59.80 | 60.30 | 60.80 | 60.40 | 59.60 | 59.90 | 59.10 | 59.10 | 58.20 | 58.00 | 52.80 | 58.40 | 57.80 |
| Empanelment | | | | Quarterly Improvement Expected | Mar-25 | Apr-25 | May-25 | Jun-25 | Jul-25 | Aug-25 | Sep-25 | Oct-25 | Nov-25 | Dec-25 | Jan-26 | Feb-26 | | | |
| | Target | Stretch | Baseline | | | | | | | | | | | | | | | | |
| Increase Empanelment of Engaged / Affiliated Patients | 119,061 | 121,965 | 116,157 | 1,452 | 116,810 | 117,991 | 117,721 | 118,351 | 118,351 | 117,836 | 118,026 | 117,964 | 117,606 | 117,394 | 123,956 | 123,633 | 116,157 | 117,394 | 123,633 |

Chart performance monitoring-color based on the most recent rolling 12-month scoring measure type

Data Definitions & Legend Reference

| Measures | Data Source / Definition |
|---|--|
| CLIN OUTCOMES - Falls | <i>Nursing Quality, includes all falls including with Injury. Volume counts only</i> |
| CLIN OUTCOMES - Mortality Index | <i>Vizient, Mortality Index, data is lagging due to uploads and is typically 2 months behind</i> |
| CLIN OUTCOMES - PSI-90 | <i>Vizient, all payers composite, data is lagging due to uploads and is typically 2 months behind</i> |
| CLIN OUTCOMES - SEPSIS SEP-1 | <i>Quality Abstraction, Iris Esquivel, this information is lagging due to clinical quality abstraction needed, typically 1-2 months behind</i> |
| Empanelment - Empanelment of Engaged / Affiliated Patients | <i>Health Registries/Analytics, unique patient count</i> |
| HEDIS - Hypertension Management Rate | <i>Health Registries/Analytics, portion of patients that have their hypertension managed blood pressure < 140/90</i> |
| HEDIS- Breast Cancer Screening Rate | <i>Health Registries/Analytics, portion of patients that have their breast cancer screening compliance met</i> |
| Pat Exp - Provider Addressing Concerns/Worries | <i>Press Ganey, custom question, using the filter for the sample, Received Date</i> |
| Pat Exp - Staff worked together for you | <i>Press Ganey, custom question, using the filter for the sample, Received Date</i> |
| Pat Exp- Care Provider Explains Prob/Condition | <i>Press Ganey, custom question, using the filter for the sample, Received Date</i> |
| Pat Exp- HCAPS Nursing Communication Domain | <i>Press Ganey, CMS Reportable Filter, Received date</i> |
| Pat Exp HCAPS Provider Communication Domain | <i>Press Ganey, CMS Reportable Filter, Received date</i> |
| Pat Exp -Survey Returned Volumes | <i>Press Ganey, all surveys returned by received/aka processed date, Data refreshed monthly up to 6 months retrospectively</i> |
| READMIT - CMS COPD Readmissions Rate | <i>Vizient, all payers/age; this data is lagging due to readmissions being a look forward 30-31 days for month prior, typically 3 months behind</i> |
| READMIT - Post Hospital Follow-up Days | <i>Cerner, avg days post hospital discharge to post hospital appointment made, primary care specific</i> |
| THROUGHPUT - Admit Dec to ED Depart | <i>BI Tableau Dashboard for throughput using Median ED Admit Decision to depart</i> |
| THROUGHPUT - ED LOS for ED Discharged Patients | <i>Quality Abstraction, Iris Esquivel, this information is lagging due to clinical quality abstraction needed, typically 1-2 months behind</i> |
| THROUGHPUT - GeoMean LOS | <i>Vizient, excluding OBSERVED GMLOS >30 days, this information is lagging due to the coding, billing and documentation needed and is typically 2 months behind</i> |
| THROUGHPUT- LWBS | <i>BI Tableau dashboard - system volumes, to include all patients, Numerator / Denominator calculations</i> |

