

Board of Commissioners of Cook County

Technology and Innovation Committee

Wednesday, September 18, 2024

2:00 PM

Cook County Building, Board Room, 118 North Clark Street, Chicago, Illinois

Issued on 9/10/24

NOTICE AND AGENDA

There will be a meeting of the Committee or Subcommittee of the Board of Commissioners of Cook County at the date, time and location listed above to consider the following:

PUBLIC TESTIMONY

Authorization as a public speaker shall only be granted to those individuals who have registered to speak, with the Secretary, 24 hours in advance of the meeting. To register as a public speaker, go to the meeting details page for this meeting at https://cook-county.legistar.com/Calendar.aspx to find a registration link. Duly authorized public speakers may speak live from the County Board Room at 118 N. Clark Street, 5th Floor, Chicago, IL or be sent a link to virtually attend the meeting and will be called upon to deliver testimony at a time specified in the meeting agenda. Authorized public speakers who are not present during the specified time for public testimony will forfeit their allotted time to speak at the meeting. Public testimony must not exceed three minutes; the Secretary will keep track of the time and advise when the time for public testimony has expired. After each virtual speaker has completed their statement, they will be removed from the meeting. Once removed, you will still be able to follow the proceedings for that day at:

https://www.cookcountyil.gov/service/watch-live-board-proceedings or in a viewing area at 69 W. Washington Street, 22nd Floor Conference Room F, Chicago, IL. Persons authorized to provide public testimony shall not use vulgar, abusive, or otherwise inappropriate language when addressing the Board; failure to act appropriately; failure to speak to an item that is germane to the meeting, or failure to adhere to the time requirements may result in expulsion from the meeting and/or disqualify the person from providing future testimony. Written comments will not be read aloud at the meeting, but will be posted on the meeting page and made a part of the meeting record.

24-5202

COMMITTEE MINUTES

Approval of the minutes from the meeting of 07/24/2024

24-3322

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: HCL Technologies, Sunnyvale, California

Request: Authorization for the Chief Procurement Officer to enter into and execute contract

Good(s) or Service(s): Infrastructure and Hosting services within Category A - Colocation/Infrastructure Services and Category B - Enterprise Managed Services

Contract Value: \$27,699,136.92

Contract period: 10/1/2024 - 9/30/2029, with two (2) two-year renewal options and one (1) one-year renewal option

Potential Fiscal Year Budget Impact: FY 2024: \$9,309,208.03; FY 2025: \$4,579,057.95; FY 2026: \$4,591,102.94; FY 2027: \$4,603,418.39; FY 2028: \$4,616,349.61

Accounts: 11569.1009.21120.560225 Project Number 24724

Contract Number(s): 2050-18275A

Concurrence(s):

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via: Direct participation and partial MWBE waiver.

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

Summary: The Bureau of Technology is requesting authorization for the Chief Procurement Officer to approve a competitively bid contract with HCL Technologies for Infrastructure and Hosting services within Category A - Colocation/Infrastructure Services and Category B - Enterprise Managed Services. Infrastructure and Hosting services are crucial for Data Management, Service Delivery, Disaster Recovery and Continuity of Operations, Security and Compliance, Interoperability and Collaboration, Citizen Engagement, Scalability and Flexibility. Infrastructure and Hosting services are fundamental components of County's IT strategy, playing a crucial role in ensuring the security, efficiency, and compliance of IT operations.

This contract is awarded through Request for Proposals (RFP) procedures in accordance with Cook County Procurement Code. HCL Technologies was selected based on established evaluation criteria.

Legislative History: 7/25/24 - Board of Commissioners - refer to the Technology and Innovation Comm

24-3839

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: Guidehouse, Inc, Chicago, Illinois

Request: Authorization for the Chief Procurement Officer to renew and increase contract

Good(s) or Service(s): Strategic Management Consulting Services

Original Contract Period: 10/1/2023 - 12/31/2024, with one (1), one-year renewal option

Proposed Amendment Type: Renewal and Increase

Proposed Contract Period: Renewal period 1/1/2025 - 12/31/2025

Total Current Contract Amount Authority: \$2,795,717.50

Original Approval (Board or Procurement): Board, 10/19/2023, \$2,795,717.50

Increase Requested: \$1,999,126.00

Previous Board Increase(s): N/A

Previous Chief Procurement Officer Increase(s): N/A

Previous Board Renewals: N/A

Previous Chief Procurement Officer Renewals: N/A

Previous Board Extension(s): N/A

Previous Chief Procurement Officer Extension(s): N/A

Potential Fiscal Impact: FY 2024: \$856,951.00, FY 2025: \$1,142,175.00

Accounts: 11569.1009.21120.560225.00000.00000

Contract Number(s): 2310-06273

Concurrences:

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via: Direct participation.

The Chief Procurement Officer concurs.

BOT: N/A

Summary: This amendment will provide additional contract authority and time to align the Guidehouse Project and Program Management services including Quality Assurance (QA) to support the Integrated Property Tax System (IPTS) project. Guidehouse has been instrumental in helping the County move closer to retiring the legacy Property Tax Systems.

Guidehouse has provided Project and Program Management services since April 2019, their efforts have positively impacted the implementation of Tyler Technologies. Guidehouse has helped launch critical functionality for the Assessor's Office and improve the status of the IPTS project. An amendment is required to continue providing services in support of the IPTS implementation. BOT will continue to work with all property agencies and Tyler to complete the IPTS implementation in 2024 and provide additional services in 2025.

Guidehouse provides the following activities:

- Overall program leadership
- Schedule Management
- Scope Management
- Risk and Issue Management
- Reporting
- Communications Plan
- Testing and Quality Assurance
- Cutover and deployment
- Oversee any additional required program activities and assist stakeholders with driving decisions and meeting program goals and milestones

MBE/WBE accounts for 36% in total. The breakdown is as follows: DMD Consulting, LLC (6%), Amerigo, LLC (9%), The William Everett Group (21%).

This is a Comparable Government Procurement pursuant to Section 34-140 of the Procurement Code. Guidehouse, Inc was previously awarded a contract through a Request for Proposals (RFP) process through the National Cooperative Purchasing Alliance (NCPA), a national government purchasing cooperative in cooperation with the Region 14 Education Service Center, Abilene, Texas. Cook County wishes to leverage this procurement effort.

Legislative History: 7/25/24 - Board of Commissioners - refer to the Technology and Innovation Comm

Secretary

Lynne M. Surver

Chair: K. Morrison Vice-Chair: S. Morrison

Members: Aguilar, Degnen, Gordon, Miller, Quezada, Trevor