

October 31, 2025

TONI PRECKWINKLE

President
Cook County Board
of Commissioners

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SEAN M. MORRISON 17th District The Honorable Toni Preckwinkle, President and Board of Cook County Commissioners

118 North Clark Street Chicago, Illinois 60602

Dear President Preckwinkle and Board of Commissioners:

The Office of the County Auditor (OCA) conducts follow-up procedures on open recommendations. Per the County Auditor Ordinance, Section 2-311.14 – Audit follow-up, "The Auditor shall follow up on audit recommendations as practical to determine if corrective action has been taken. The Auditor shall request periodic status reports from audited agencies regarding actions taken to address reported deficiencies and audit recommendations. Failure to implement corrective actions for reported deficiencies within the agreed upon timetable shall be reported to the County Board in the Auditor's annual report." OCA submits its status reports on recommendations to the County Board of Commissioners for referral to the Audit Committee.

Attached is the Recommendations Status Report for Cook County (County) and the County's separately elected officials (SEO) as of October 2025. OCA obtained and is providing an update on the 14 open recommendations in the attached reports.

We appreciate the County and SEO for providing OCA with the recommendations update. OCA remains available to assist the County and the SEO in their implementation of OCA's recommendations. If you or the Audit Committee has any questions, please contact me at (312) 603-1515 or at heath.wolfe@cookcountyil.gov.

Sincerely,

Weath Wolfe
Heath Wolfe
County Auditor

Attachments

cc: Mariyana T. Spyropoulos, Clerk of the Circuit Court-County

Thomas J. Dart, Sheriff-County

Timothy C. Evans, Chief Judge-County

Dr. Erik Mikaitis, Chief Executive Officer of Cook County Health

Tanya Anthony, Chief Financial Officer, Bureau of Finance Xochitl Flores, Bureau Chief of Economic Development Zahra Ali, Bureau Chief of Administration Alex Joves, Executive Director of Emergency Management and Regional Security

Case N	lanagement a	and Accounting System - Adult Probation Department (AP	D)		
Orig. Rec #	Audit Report Date	Item	Corrective Action Plan	Management Update - October 2025	Expected Date of Completion
1	9/11/2024	OCA recommended that the APD: • Continue to monitor and remit funds unclaimed for three years or more to the State of Illinois in compliance with RUUPA. • Create and implement a process to monitor aging unclaimed payments due to restitution victims. • Create and implement a process to identify escheated funds in cFive Supervisor.	Management agreed with finding and outlined the following corrective actions: "The Chief Financial Officer of the Office of the Chief Judge ("OCJ"), together with the Chief Adult Probation Officer and Director of Social Services and their respective departmental finance directors, will implement updated policy and procedure documentation to ensure compliance with RUUPA. The updated policies and procedures will ensure consistent annual compliance with RUUPA. Further to this process, OCJ, APD and SSD will work with the vendor that supports the probation case management system to enhance the system with recording, tracking and reporting capability to identify and escheat funds as required by RUUPA. These enhancements will include the ability to accurately record escheated funds transactions and to produce reports on all records that have had funds transferred to the State. The systems enhancements to be requested by OCJ, APD and SSD will allow end users to update the status of records from active to escheated, and to identify and track all checks and/or payments that have not been disbursed by accurately identifying the status of all checks by creating a new identifier escheated. Once these enhancements are adopted, they will be incorporated into the monthly bank reconciliation process, to further the monitoring and reporting of all unclaimed payments issued."	enhance the system to identify and escheat funds as required. Target date for completion is November 30, 2025. All funds required to be escheated as of November 30, 2024, were escheated in November 2024.	
2	9/11/2024	OCA recommended that the APD: • Work with SSD to reconcile starting from Fiscal Year 2022 and forward to ensure an accurate combined bank account ending balance. • Implement a formal process for reviewing and approving the monthly bank reconciliation and supporting documentation, including the ability to demonstrate approval of reconciliation.	oversee the development and updating of all policies and procedures relating to probation fee unit operations to ensure	OCJ updated all policies and procedures relating to probation fee unit operations. Target date for implementation is December 2025.	12/31/2025

- 3 9/11/2024 OCA recommended that the APD:
 - Segregate the payment functions (payment collections, daily balancing, deposit preparation, and monthly bank reconciliation) and have a manager or above approve modifications to a payment receipt.
 - Segregate the disbursement functions (submission and approval of check printing jobs and the printing and disbursement of checks).

Monthly run reports detailing changes to payment receipts and financial obligations (outside of established fee modification form process) as part of bank reconciliation process, to ensure proper payment handling and financial obligation recording.

modification of obligations, collections, and disbursements. Further, OCJ and APD and SSD will continue to seek vendor support to establish effective system controls and reporting all payment edits to ensure only those with the proper access.

Management agreed with finding and outlined the following corrective actions: "The fee unit, under the supervision of the Chief Financial Officer of OCJ, will implement changes to the segregation of duties and associated system access rights to enhance internal controls and accountability for client obligations. For example, responsibilities and roles will be segregated for approval of daily balancing and deposit preparation, monthly bank reconciliations, creation and d modification of obligations, collections, and disbursements. Further, OCJ and APD and SSD will continue to seek vendor support to establish effective system controls and reporting for all payment edits to ensure only those with the proper access and authority are able to make any modifications to payments or obligations, with the maintenance of audit trails for all activity within each payment record and financial obligation."

The fee unit was consolidated fully under APD (from APD/SSD) in December 2024 and remains under OCJ supervision. Responsibilities and roles have been segregated and system controls established within the case management system. An additional fee unit supervisor was requested within the FY26 budget submission.

APD/SSD) **11/30/2025** 1.

5 9/11/2024 OCA recommended that the APD create a project manager role Management agreed with finding and outlined the following to ensure programming enhancements/fixes are appropriately documented, tested and implemented and do not create any unintended changes to programming functionality or data. When the following corrective actions: "Under present protocols there is a testing and approval process for system changes, enhancements and upgrades to document functionality issues and/or bugs using

and approval process for system changes, enhancements and upgrades to document functionality issues and/or bugs using the vendor's Fresh Desk system, which allows end users create a designation on priority. User submissions are then considered when finalizing the release of a new build and are tested prior to roll out in Production within the Test case management system. OCJ, APD, and SSD will continue to monitor the current process to ensure all system components are tested and validated by establishing specific test criteria. Additionally, OCJ will work with both APD and SSD to determine if any additional dedicated staff are needed for significant project management responsibilities in the event of more complex system enhancements and upgrades to ensure timely and complete vendor delivery. This will be accomplished as a part of a continuous quality improvement process related to policies and reporting for fee unit activities."

The OCJ finance team took over as project manager to ensure continuity and uniformity between APD and SSD. System enhancements are tested and validated by both APD and SSD staff prior to production roll out.

None provided

6 9/11/2024 OCA recommended that the APD:

- Develop reporting and tracking to ensure that all financial obligations are created and modified within 30 days and that cFive Supervisor reflects accurate financial obligation and payment information for reporting.
- Revise the APD Notice of Payment Modification form (#APD 915C/2-05) to include all fields needed to monitor appropriate and timely processing of modification requests (e.g. Probation Officer's printed name and date approved, Probation Officer Supervisor's printed name and date approved, date received by the Combined Fee unit, etc.)

Management agreed with finding and outlined the following corrective actions: "OCJ, APD and SSD are currently under reviewing updates to fee unit policies and procedures. The input of this audit process has been helpful in further refining those updates. Updates will include revamping of the Probation Supervision Fee Modification Form, as well as policies covering bank reconciliation, escheatment, permissions and other internal controls."

The target date to implement the new policy is December 1, 2025

12/1/2025

9/11/2024 OCA recommended that the APD implement processes to Management agreed with finding and outlined the following The ePay soft launch occurred July 2025. This will reduce None provided payment record time lag within the case management system. ensure the recording of accurate payment receipt date in cFive corrective actions: "Due to staffing and operational limitations Supervisor. for collections of certain payments in suburb court locations, Couriers will still be necessary as APD and SSD are required to the Department must use couriers who report to each outlying accept payments recorded in open court. APD and SSD staff courthouse locations daily or as needed for the handling of will no longer accept money orders outside of court in collections at those sites. OCJ, APD and SSD expect that the suburban districts. ePay rolled out County-wide in October implementation of the Court's ePay online payment portal system will allow clients to make electronic payment any day at any time, thus reducing the number, frequency and amount of payments made at those suburban locations. The ePay capability will permit clients to create online self-managed accounts which will allow them to set up and manage all payments, including the ability to set up reoccurring scheduled payments." 9/11/2024 OCA recommended the APD perform a review of APD Finance Management agreed with finding and outlined the following 12/1/2025

Office policies and procedures to ensure they are complete and corrective actions: "OCJ, APD and SSD are currently reviewing reflect current processes, including updates related to the above recommendations.

updates to policies, procedures and associated forms."

The target date to implement the new policy is December 1, 2025. Union CBA requires 21 days notice and will be notified early November.

Animal	Control -	Cash N	Management	Process
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Orig.	Audit Report	Item	Corrective Action Plan	Management Update - November 2024	Management Update - October 2025	Expected Date of
Rec#	Date	item	corrective Action Fluir	Wanagement Opdate November 2024	Management opuate - October 2025	Completion
6	7/16/2020	Animal Control's current process to allocate revenue in	When the Department of Revenue initiated Animal and Rabies	In contract with the vendor to address tag sales, credits (as	In contract with the vendor to address tag sales, credits (as	6/30/2026
		iNovah Point of Sale, is to simply lump all tag sales	Control (ARC) to start recording revenue in the iNovah	needed) as well as other key ARC business processes.	needed) as well as other key ARC business processes.	
		revenue under the 1yr tag sales. Under this process, no	application, we were in implementing phase I of the Hyland	Requirements and the Statement of Work (SOW) are reviewed	Requirements and SOW are reviewed by the vendor and the	
		transactions are posted under 3-year tag sales and	OnBase project. The Hyland OnBase system does capture one-	by the vendor and the County. Some customization is expected	County. Some customization is expected and based on those, a	
		therefore no revenue gets allocated to this	year and three-year tag sales; however, it does not allocate	and based on those, a better timeline will be shared.	better timeline will be shared. Anticipate to make significant	
		code.	credits that are posted to one-year and three-year tag sale	Anticipate to make significant movement in the procurement	movement in the procurement process in the third quarter of	
			transactions. With the implementation of phase II of the	process During the first and second quarters of 2025 as active	2025 as regular active discussions with the vendor are in place.	
			Hyland OnBase, ARC will have the ability to separate the tag	discussions with the vendor are in place, with a session	Once a contract is signed, which includes the creation of	
			sales in the iNovah application. After phase II of the Hyland	scheduled for the week of 12/12.	reporting to address this finding, ARC will then establish a	
			OnBase		timeline for creation of process and reporting to resolve the	
			project is complete, ARC will have the ability to provide		finding (i.e., allocate credits that are posted to the one-year	
			detailed reports identifying tag sales with credits.		and three-year tag sale transactions).	

Clerk	of the Circuit (Court - Revenue Process Audit				
Orig Rec #	Audit Report Date	Item	Corrective Action Plan	Management Update November 2024	Management Update October 2025	Expected Date of Completion
4	10/23/2015	The Clerk of the Circuit Court provided a high level chart indicating over \$30 million outstanding accounts in the Traffic Division, but did not provide the detail to support what this number consists of and the collection activities that have occurred. In addition, there is no analysis on the actual collectability of the outstanding \$30 million.		 Aging Report dated June 1st, 2024 from Alliance One, which is the Collection Agency An internal report created by our MIS Department, which summarizes the outstanding collection balances as of June 1st, 2024 that is separated by District and Municipality The Analysis revealed a small variance of 2.61% and indicated which Government Agencies held larger variances. These analytical findings were presented to the County's Internal Auditing Team with the goal of highlighting the progress made and next steps to further the analysis. One of the recommendations was to reach out to the prior CFO of this office to gather context on the cause for this finding. The Clerk of the Circuit Court was unable to establish communication. The other step consists of further examining the aging totals of Government Agencies that held the higher variance. Once this action is completed, both the County and Clerk of the Circuit 	In December 2024, a new administration assumed leadership and conducted a comprehensive departmental review. The review revealed that, for the two years following the implementation of the Traffic area of law, the office had not referred any outstanding debt to collection agencies. To address this gap, the office has re-engaged both contracted collection agencies and supplied them with the necessary technical specifications to enable proper integration with the case management system. Open Recommendation's Corrective Actions Implemented: -The office is in the process of onboarding additional staff, effectively doubling the size of the Collections Department. -Actively partnering with collection agencies not only to place outstanding debt for recovery but also to identify additional services to maximize fee collection. -Evaluating options for the removal of uncollectible debt, including cases where collection is impossible due to the defendant's death. Open Recommendation's Corrective Actions Not Implemented: -Creating internal tracking reports on outstanding debts. -Wage Garnishment program: The program was established in 2019 and requires the assistance of collection agencies. Once the placement of debt with each collection agency has been implemented, we will revisit and evaluate the program. -We will create internal process to address the submission of outstanding debt to the Local Debt Recovery Program.	None provided

	Open Recommendation Status - October 2025								
Employee Reimburs	sement Process - Cook County Health & Hospital System								
Orig. Audit Report Rec # Date	Item	Corrective Action Plan	Management Update - November 2024	Management Update - October 2025	Expected Date of Completion				
6 6/12/2023	It was determined through review that the current Cook County Health & Hospital System (CCHHS) Tuition Reimbursement Program Procedures was last revised in February 2013. The policy being outdated could expose CCHHS to internal control risks and does not address needed procedural improvements throughout the various departments. During our testing of 11 tuition reimbursement requests for Cook County Health & Hospital System (CCHHS) Nursing Staff the following exceptions were identified: • There was one occurrence where the total amount on the 29A Form did not agree with the tuition reimbursement noted on the report provided by CCHHS HR. • There was one occurrence where the Application for Tuition Reimbursement was not submitted with the reimbursement request. • There were four occurrences where the CCH Tuition Reimbursement request. • There were two occurrences where the CCH Tuition Reimbursement Checklist Part #1 was not submitted with the reimbursement Checklist Part #2 was not submitted with the reimbursement Checklist Part #2 was not submitted with the	needed. In addition, procedures will be revised to include a	Request for Proposal (RFP) is complete and we've selected Deloitte to continue the HR Service Link work. The final automations anticipated to be completed by the end of Fiscal Year 2025.	Delays with the RFP will require us to move this to the end of the first quarter of 2026.	3/31/2026				

• There was one occurrence where paid receipts, transcripts, canceled check(s), and/or credit card statement were not

We recommend that Cook County Health & Hospital System (CCHHS) Human Resources (HR) complete the following:
The current Cook County Health & Hospital System Tuition
Reimbursement Program Procedures should be reviewed and
updated on a consistent basis to ensure it is being properly
implemented as intended and are producing the desired goals

Tuition Reimbursement Request supporting documentation submitted to CCHHS HR should be reviewed by one or two designated staff personnel to make certain each item is included and properly completed per the Cook County Health & Hospital System Tuition Reimbursement Program

submitted with the reimbursement request.

and objectives.

Procedures.

Open Recommendations Status - October 2025							
	ta System Impleme	entation Process					Estimated Data of
Orig. Rec #	Audit Report Date	Item	Corrective Action Plan	March 2024 Update And Prior Updates	November 2024 Update	October 2025 Update	Estimated Date of Completion
1	6/10/2021	failed to include a project plan addressing critical components. Our audit found specific components were missing/not implemented. Our five (5) part recommendation addresses 2) Complete a full inventory of assets within their	EMRS concurs with the recommendation to the extent that it requires EMRS to implement an inventory management solution capable of maintaining accurate and complete inventory records in accordance with the Federal Regulations governing the federal grant dollars it receives. The 2) Conduct a complete full inventory of assets within their responsibility and reconcile such inventory to the Elliott Data System. • EMRS concurs with this recommendation, as it constitutes a baseline	March 2024 Update Still in progress – no new update this quarter. We continue to work with all parties involved to complete the radio inventory.	track down remaining few stragglers and missing radios. Will	Retirement form to effectively retire the missing assets from	None provided
			component of meeting EMRS' federal equipment requirements. As we discuss above, 99% of the Master Asset List has been integrated into EDS and we anticipate both the creation of an EDS record for the remaining assets and removal of appropriate assets (with necessary approval from the Illinois Emergency Management Agency) from the inventory by the end of Q4 2022.	November / December 2023 Update Radio inventory is 98% complete — working with the Sheriff to track down remaining few stragglers and missing radios. Will finalize complete inventory by the end of the fiscal year. It should also be noted that as part of the County's Single Audit, auditors selected a sample of radios and were able to locate all of the sample radios. No inventory audit findings were issued. EMRS and Sheriff are closely collaborating, with weekly meetings, to make this project a success.			
		3) Establish connectivity between the Elliott Data System and WebEOC, along with: • Review user access permission for use of the module. • Synchronize assets between the modules and ensure modules are kept current.	3) Establish connectivity between the Elliott Data System and WebEOC. Currently, EMRS respectfully disagrees with this recommendation for the following reasons: • The rules, regulations and grant guidance governing the federal funds EMRS receives and manages do not require connectivity with a separate system to supplement a grantee's inventory system. • While WebEOC provides EMRS with an additional means of identifying the location of an EMRS asset at any given time, it is primarily a virtual crisis management system and not an inventory management system. • EMRS has only just begun the implementation of EDS as its primary asset tracking tool and prefers to perfect the policies, procedures, and functionality of EDS (as it applies to EMRS operations) over several inventory cycles before considering interconnectivity with a separate system. • EMRS has already begun to explore the potential for interconnectivity between WebEOC and EDS. While interconnectivity is possible, it is currently unclear what level of connection/communication that can occur between the two systems. As such, EMRS seeks to perfect the implementation of EDS before pursuing interconnectivity. • EMRS recognizes the potential benefits in interconnecting the two systems and will continue to pursue the feasibility of this enhancement with the platform manufacturers and ROI, time and resources pending.	- No work has been completed on this recommendation. As indicated in a our original response, this is an aspirational goal which exceeds the rules, regulations and grant guidance governing the federal funds EMRS receives and manages. As EMRS remains in the implementation phase of EDS as its primary asset tracking tool, it prefers to perfect the policies, procedures, and functionality of EDS (as it applies to EMRS operations) over several inventory cycles before considering the interconnectivity with a separate system. Further, the feasibility of interconnecting the two systems (EDS and WebEOC) remains unknown. We will, however, continue to explore		EMRS has begun re-assessing the practicality of this recommendation and is working with the vendor behind WebEOC to identify a solution for integrating databases and developing functionality. Our objective is to obtain a scope of work and cost estimate in order make progress towards satisfying this recommendation. Estimated timeframe of the fourth quarter of 2025.	12/31/2025
		4) Implement a cycle count process by which assets are: • Accounted for on a regular basis. High value or easily lost assets should be cycle counted more frequently. • Verified as within the location where assigned, are in working condition and received/scheduled any required preventive maintenance. • Properly tagged and labeled, including any required personal protective gear required for use.	4) Implement a cycle count process. • EMRS is in the process of implementing EDS with the goal of compliance with the Uniform Grant Guidance governing the federal funds it manages. Said guidance envisions a complete inventory at least every two years. EMRS is committed to a biennial cycle count and is developing a standard procedure with quarterly progress milestones.	Prior Updates - We have begun quarterly reviews of key inventory assets that are used most frequently will be spot checked on a quarterly basis. - Relevant grant guidance requires a basic (and complete) inventory every two years. As such, EMRS remains committed to periodic inventories. To that end, EMRS has inventoried all of the relevant assets in its possession and entered same into EDS. EMRS continues to work with its sub-grantees to identify and inventory relevant assets in their possession.		EMRS currently maintains a total of 5,726 active emergency management assets distributed across three key groups: EMRS (874 assets), CC Partner Agencies (4,075 assets), and Sub-Recipient Holders (777 assets). The EMRS inventory spans a wide range of critical categories including Power & Utility Equipment (154), Radios (157), Utility Vehicles & Accessories (105), and Fuel & Water Distribution systems (91), supplemented by equipment such as Shelters & Portable Structures, Trailers, Environmental Control units, Lighting, and Tactical gear. Partner Agencies primarily manage Radios (3,953), Tactical Equipment (24), Utility Vehicles (49), and Trailers (23). It is worth	None provided

1 of 1

noting that 257 of these assets (254 of which are Radios) are not housed directly at CC agency facilities. Sub-Recipient held assets are largely concentrated in Rescue & Safety Equipment (155), Radios (155), Tactical Equipment (131), and Shelters & Safety gear (10), accompanied by infrastructure for communications devices, storage containers, and temperature control units. In total, of the 5,726 active

fixed assets in Elliott, 4,265 are Radios

Bureau of Economic Development's Department of Planning and Development - Multi-Year Monitoring and Reporting Process

Observation #	Report Date	Item	Corrective Action Plan	Management Update - October 2025	OCA's Planned Action
2	6/6/2024	The Bureau of Economic Development – Department of	As DPD initiates its long-term monitoring phase, it will	All County real estate loans, including the Permanent	Based upon DPD's collateral
		Planning and Development (DPD) should develop a	continue to follow HUD's procedures governing monitoring of	Supportive Housing Program, are fundamentally commercial	documents and filings, OCA
		comprehensive, risk-based, proactive, multi-year	finance and program areas and demonstrate more fully in its	real estate loans and closed with security and collateral	will close this
		monitoring and reporting process associated with	documentation, compliance with these guidelines	considerations of the commercial real estate industry. The	recommendation and will
		property assets in the Connections Margarita Inn, LLC		County has a suite of collateral documents and filings to	no longer track this
		and HF-Oak Park, LLC long-term indenture		record the County's position, invoke notice provisions and	recommendation.
		arrangements to prevent the occurrence of a		prevent sales to or acquisition by third party investors and the	
		performance compliance failure, borrower requirement		general market. The collateral documents include: (1) COOK	
		violation, and/or event of default.		Loan Agreement; (2) COOK Note; (3) COOK Mortgage; (4)	
				COOK Security Agreement; (5) Uniform Commercial Code	
				filings; and (6) the inter-Creditor Agreement.	

Sheriff	- Information T	echnology Asset Inventory			
Orig. Rec#	Audit Report Date	Item	Corrective Action Plan	Management Update October 2025	Expected Date of Completion
1	9/9/2024	The OCA recommended that the Sheriff's Office: • Implement a phased retirement plan for IT assets to come into compliance with the Cook County guidelines for the useful life of IT assets. • Collaborate with the Bureau of Finance to secure sufficient capital to replace aged IT assets.	The Cook County Sheriff's Office (CCSO) acknowledges, understands, and agrees with the OCA recommendation. CCSO will implement a multi-year plan to retire and salvage assets identified as having aged 5 years or more, and replace those assets with new equipment where appropriate and where need has been identified. CCSO will implement a multi-year plan for this effort to balance budgetary needs with adherence to the recommendation. CCSO will work with the recommendations provided to implement this plan, including developing and implementing budgetary justification where needed. CCSO retains equipment aged greater than five years only where the equipment and software, including operating systems, receives regular security and functional updates. Any equipment for which updates are not available, or where equipment is unable to accept and install such updates, is immediately removed from active inventory and slated for salvage. This insures that CCSO deploys and maintains equipment that meets or exceeds security standards set by both Cook County and the Sheriff's Office. CCSO retains aged but compliant equipment to support special projects and to provide emergency equipment replacement if needed. An example of a special project where aged equipment may be deployed is the internationally recognized chess competition held annually through the Cook County Department of Corrections. The aged equipment was utilized because the software did not have large processing or memory needs. This equipment is still compliant with security standards and is fully supported.		9/30/2029

	. Open ne			
2		The Cook County Sheriff's Office (CCSO) acknowledges,	CCSO immediately started working on correcting information	9/30/2029
	Implement an IT asset cycle count process to ensure	understands, and agrees with the OCA recommendation.	in our Service Desk. We have finished updating location and	
	completeness of information in the Service Desk records and		site information and have moved to reconcile purchase order	
	accuracy of inventory disposition.	CCSO determined the missing workstation identified during	numbers. In Fiscal Year 2025, any new purchases were	
	Implement a process to locate items not converted into	review was a computer monitor. CCSO located the equipment	audited to ensure all data was entered and accurate. We	
	Service Desk, labelled "Not Assigned" or deemed missing.	and updated the Service Desk system to reflect the correct	have implemented a process for when our technicians visit	
	Collaborate with the Bureau of Finance on a process to	device type and equipment location. CCSO updated OCA with	various locations, they will validate the equipment to Service	
	notify of IT asset inventory value changes.	this corrected information.	Desk, which assists us in locating any device deemed missing	
			from the conversion of the old system.	
		CCSO will refine and adjust data collection practices to update		
		all missing information identified by OCA, especially regarding		
		equipment records migrated from the previous inventory		
		management system.		
		CCSO has already started the review and update of any		
		missing data elements in the system. Most of the records		
		need to be updated to match the purchase order number to		
		the device. CCSO estimates completion of the data		
		remediation. This is intended to be an ongoing effort		
		involving data review and remediation. CCSO understands		
		completion here means resolving those issues identified		
		during the current OCA review.		