

## **PUBLIC SAFETY**

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Cook County provides a court system, a jail system, a police force, prosecution, and public defense.

The County operates the second largest unified court system in the world, which hears civil, criminal, and administrative cases.

The Cook County jail is the largest single-site pretrial detention facility in the United States, and the Juvenile Temporary Detention Facility was the first and is the largest juvenile detention facility in the country.

The public safety system works together to ensure that all persons have equal access to justice and that a fair system is provided that protects and upholds the fundamental rights, liberties and dignity of all persons.

### **Cook County's Public Safety goals are:**

1. Reduce the jail population & cost
2. Increase public safety
3. Promote reintegration
4. Ensure fair & equitable access to justice

<b>PUBLIC SAFETY</b>	<b>Reporting Office</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>
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### 1. Reduce Jail Population And Cost

**High levels of detention cause great financial cost to the County and greater social costs to communities.**

Average daily jail population - adult	Countywide	9,417	-	9,945	8,500	17%
Average daily jail cost per inmate - adult (annual)	Countywide	\$141	-	-	-	-
Average daily population - youth (Juvenile Temporary Detention Center)	Countywide	292	200	274	250	10%
% of orders at Central Bond Court resulting in EM or I-Bond	Countywide	25%	30%	29%	30%	-1%

### 2. Increase Public Safety

**Neighborhoods, streets and schools safe from violence are essential to a healthy and productive County.**

# of violent crimes in unincorporated Cook County	Sheriff	115	-	466	-	-
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### 3. Promote Re-integration

**Prevention and intervention help end the continuous cycle of arrest and incarceration.**

# of detainees enrolled in Alternative programs (Boot Camp, Impact, Pre-Release, Day Reporting)	Sheriff	3,709	-	2,766	-	-
# of eligible detainees who receive identification services	Sheriff	122	-	116	-	-

### 4. Ensure Fair & Equitable Access to Justice

**A rapid trial and a fair process is necessary to protect & uphold the fundamental rights, liberties and dignity of all persons.**

# criminal felony case filings	Clerk of the Court	31,475	28,000	26,702	21,000	27%
# criminal misdemeanor case filings	Clerk of the Court	171,185	160,394	122,544	115,500	6%
Average length of stay in Cook County Jail (days) (annual)	Countywide	57	50	-	-	-
Average length of stay for defendants who posted bond (annual)	Countywide	13	12	-	-	-
Average length of stay for defendants who were sentenced to prison (annual)	Countywide	161	140	-	-	-

\* Cost per inmate calculation reflects 2011 expenditures

\*\* Recidivism measures the number individuals released from the Cook County Jail in 2007 that returned to the jail within three years of release



# CLERK OF THE CIRCUIT COURT

Dorothy Brown | Clerk of the Circuit Court | 312.603.5030 | courtclerk@cookcountycourt.com

Serve the citizens of Cook County and the participants in the judicial system in an efficient, effective, and ethical manner. All services, information, and court records will be provided with courtesy and cost efficiency.

## MANDATES, PROGRAMS, AND KEY ACTIVITIES

### MANDATES:

The Clerk's Office services more than 400 judges who hear traffic, civil, criminal, juvenile, and all other types of cases originating in Chicago and suburban Cook County.

A court clerk attends all sessions of court to call cases, respond to inquiries from attorneys, their clients and witnesses, and keep the official records of the Circuit Court of Cook County in compliance with the Illinois Clerks of Court Act (705 ILCS 105).

The Clerk's Office maintains a computerized record of each court case. A new record is created as soon as a case or suit is filed with the Circuit Court and is updated continuously throughout the duration of the case.

The Clerk's Office is mandated by 270 fine and fee statutes to collect and disburse all filing fees and fines for the Circuit Court (705 ILCS 105/27.2A).

### KEY ACTIVITIES:

Continue to review operations for cost savings initiatives

Continue to develop and improve management techniques and financial accountability for improved revenue generation

Enhance adoption of E-filing by the court users including attorneys and self-represented litigants

Deploy electronic tools such as document imaging, to increase employee effectiveness and efficiency, and improve service to customers.

Continue to foster partnerships in automation between Illinois Integrated Justice Information System Information Board and the Cook County Integrated Criminal Justice Information Systems Committee.

	2012 Actual	2013 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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### BUDGET \$(000's)

Budget and Personnel data can be found on the Cook County Performance Management website: <http://performance.cookcountyil.gov/>

Departmental Reports can be found under the "STAR Reports" section of the site.

## PERSONNEL

Clerk of the Circuit Court	2011 Actual	2012 Actual	2013 Target	Q3 YTD Actual	Q3 YTD Target	Q3 Variance	
<b>1. Improve Customer Service</b>							
% of new Commercial Litigation cases processed via E-filing	14%	6%	5%	21%	14%	7%	☆
# of registered users on the E-filing system	2,647	1,639	1,200	2,183	1,200	82%	☆
<b>2. Improve Employee Development and Training</b>							
# of training hours	6,806	6,735	4,000	4,752	3,000	58%	☆
% of employees trained whose job is impacted by new initiative	100%	97%	75%	135%	75%	80%	☆
<b>3. Ensure Financial Accountability</b>							
Value of traffic fines, fees, and costs collected by 3rd party agencies (millions)	\$4.81	\$4.14	\$4.50	\$3.34	\$3.38	-1%	
Value of court ordered traffic money paid (collected) (millions)	\$44.59	\$44.08	\$40.00	\$34.19	\$30.00	14%	☆
Value of Child Support HB fees collection via tax intercept (millions)	\$0.84	\$0.72	\$0.70	\$1.08	\$0.53	107%	☆
Total value of Child Support HB fees collected (millions)	\$2.14	\$1.70	\$1.50	\$1.69	\$1.28	32%	☆
# of people who bonded out of Cook County Jail via credit card	1,806	2,213	2,000	2,061	1,500	37%	☆
<b>4. Other Indicators</b>							
# of bail bonds processed	101,598	99,899	90,000	75,694	67,500	12%	☆
# of bail bond refunds processed	88,277	87,589	85,000	64,479	63,750	1%	☆
Cases filed & processed (millions)	1.33	1.30	1.20	0.98	0.90	9%	☆
Case activities recorded into the electronic docket (millions)	18.35	18.75	18.00	14.09	13.50	4%	☆
# of responses to public inquiries (millions)	133.35	128.90	130.00	93.76	97.50	-4%	
# of Criminal misdemeanor case filings	171,185	160,394	154,000	122,544	115,500	6%	☆
# of Criminal felony case filings	30,986	31,475	28,000	26,702	21,000	27%	☆



# PUBLIC DEFENDER OFFICES UNDER THE PRESIDENT

Abishi C. Cunningham, Jr. | Public Defender | 312.603.0600 | Abishi.Cunningham@cookcountyil.gov

Protect the rights, liberties, and dignity of each person whose case has been entrusted to the PD's Office. Provide finest legal representation by providing clients with attorneys who have adequate time and resources to address the unique facts of their cases.

## MANDATES, PROGRAMS, AND KEY ACTIVITIES

State statutes (55 ILCS 5/3-4006 and 725 ILCS 5/113-3) and Court Rule (Supreme Court Rule 607) require the appointment of the Public Defender to represent adults and minors in criminal proceedings without fee.

State statute (725 ILCS 5/113-3.1) allows for reimbursement to the county or State for representation by appointed counsel based on financial ability.

U.S. Supreme Court law guarantees both adults and juveniles the right to counsel and the right to effective assistance of counsel in all criminal prosecutions. Gideon v. Wainwright; In re Gault; Strickland v. Washington.

### Adult Trial & Appellate Courts:

Representing indigent adults clients in all stages of criminal proceeding: pre-trial, trial, post-trial, appellate, and collateral review.

### Juvenile Trial & Appellate Courts:

Representing indigent juveniles clients in all stages of delinquency proceedings: pre-hearing, hearing, post-hearing, and appellate review.

### Civil Trial & Appellate Courts:

Representing indigent parent clients in all stages of civil child protection proceedings: pre-hearing, hearing, post hearing, and appellate review.

	2012 Actual	2013 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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## PERSONNEL

<b>Public Defender</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>	
<b>1. Ensure Adequate, Effective, and Efficient Representation</b>							
% of open cases for which client filed complaint	-	0%	10%	0%	10%	<b>10%</b>	☆
% of open cases complaints found warranted	-	0%	5%	12%	5%	<b>7%</b>	
% of warranted open case complaints resolved	-	92%	75%	71%	75%	<b>-4%</b>	
% change in pending felony cases (appointments / dispositions)	-8%	-10%	0%	10%	0%	<b>10%</b>	
% change in pending misdemeanor cases (appointments / dispositions)	41%	29%	0%	59%	0%	<b>59%</b>	
% change in pending juvenile cases (appointments / dispositions)	59%	95%	0%	40%	0%	<b>40%</b>	
<b>2. Reduce Time to Disposition in Non-Complex Cases</b>							
% of complaints based on performance	-	-	-	-	-	-	
% change in pending misdemeanor cases (appointments / dispositions)	-	-	-	-	-	-	
% change in pending juvenile cases (appointments / dispositions)	-	-	-	-	-	-	
ACTION: Working on system to collect data							
<b>3. Ensure Staff Receive Best Possible Case Prep Support</b>							
% of subpoenas delivered on time	-	-	100%	-	100%	-	
% of witnesses found	-	-	90%	-	90%	-	
ACTION: Working on system to collect data							
<b>4. Ensure Adequate Professional Training &amp; Staff Development</b>							
% of attorneys receiving performance reviews	0%	-	50%	-	50%	-	
Number of MCLE programs offered	146	144	289	59	90	<b>-34%</b>	



# FISCAL ADMINISTRATION & SUPPORT SERVICES

## COOK COUNTY SHERIFF

Thomas J. Dart | Cook County Sheriff | 312.603.6444 | www.cookcountysheriff.org

The Department of Fiscal Administration and Support Services serves to centralize the following functions for the entire Sheriff's Office; Financial Management, Information Technology, Vehicle Services, Training Institute, Office of Professional Review, Central Warehouse, Drug Testing Unit, and Human Resources.

### MANDATES, PROGRAMS, AND KEY ACTIVITIES

**Fiscal Administration and Support Services assists with the following key activities for the entire Sheriff's Office:**

- Fleet Management: maintain entire Sheriff's Office fleet of nearly 1,200 vehicles.
- Inventory Management: coordinate and distribute supplies and materials for all Sheriff's Departments.
- Information Technology: address technology needs of nearly 7,000 employees including specialized systems such as JMIS.
- Training Institute: perform all necessary training of recruits and in-service to current employees in order to maintain highest level of safety and security at all facilities.
- Human Resources: address all personnel and payroll and timekeeping needs of Sheriff's employees.
- Procurement Coordination: responsible for cost-effective resource allocation for entire Sheriff's Office.
- Contract Oversight: manage and enforce all contracts entered into on behalf of the Sheriff's Office.
- Budget Coordination and Services: develop, coordinate and address all operating and capital budget related issues, including revenue.
- Fiscal Administration: oversight of grant management, auditing and accounting of all Sheriff's Office funds.
- Professional Review and Fraud Investigations: investigate and review reports and/or incidents of fraud and/or unethical behavior of Sheriff's Office employees.
- Employee Drug Testing: responsible for performing random and mandatory drug testing for all Sheriff's Office employees.

	2012 Actual	2013 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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**PERSONNEL**

<b>Administration and Support</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>
<b>1. Achieve (Internal) Customer Satisfaction in Procurement</b>						
% of customers satisfied with procurement processes	88%	96%	97%	100%	97%	3% ☆
# of days to process invoices	-	-	10	14	10	40%
Number of written complaints	0	0	0	0	-	-
<b>2. Maintain a Safe, Reliable, and Cost Effective Fleet</b>						
% of vehicles with over 100,000 miles	37%	26%	20%	28%	20%	8%
% of fleet in service/available when needed <sup>2,3</sup>	96%	96%	98%	97%	98	-1%
<b>3. Achieve and Maintain Fiscal Responsibility and Accountability for Sheriff's Office</b>						
Operating fund expenditures as percentage of budgeted amount <sup>3.1</sup>	135%	-	< 97%	77%	-	-
Revenue collected as percentage of budgeted amount <sup>3.2</sup>	-	-	> 100%	73%	-	-
Year end operating budget balance (Millions) <sup>3.3</sup>	-\$5.5	-	\$0.0	\$101	-	-





# COURT SERVICES

## COOK COUNTY SHERIFF

Thomas J. Dart | Cook County Sheriff | 312.603.6444 | www.cookcountysheriff.org

Provide a safe and protected environment for employees and visitors of Cook County Courthouses; Ensure the timely and effective service of process issued by the Circuit Court; Ensure the timely and effective execution of court orders issued by the Circuit Court; The Court Services Department is committed to identifying and resolving issues relating to court processes.

### MANDATES, PROGRAMS, AND KEY ACTIVITIES

#### (55 ILCS 5/3-6023) (from Ch. 34, par. 3-6023)

- Sec. 3-6023 - Attendance at courts. Each sheriff shall, in person or by deputy, county corrections officer, or court security officer, attend upon all courts held in his or her county when in session, and obey the lawful orders and directions of the court, and shall maintain the security of the courthouse. Court services customarily performed by sheriffs shall be provided by the sheriff or his or her deputies, county corrections officers, or court security officers, rather than by employees of the court, unless there are no deputies, county corrections officers, or court security officers available to perform such services.
- Sec. 3-6019 - Duties of sheriff; office quarters and hours. Sheriffs shall serve and execute, within their respective counties, and return all warrants, process, orders and judgments of every description that may be legally directed or delivered to them.

A sheriff of a county with a population of less than 1,000,000 may employ civilian personnel to serve process in civil matters.

#### Statutorily mandated responsibilities in the courts:

- Staff the court rooms
- Transport prisoners
- Protect all residents visiting the courts
- Process serving

#### SWAP (Sheriff's Work Alternative Program):

- Accept non-violent offenders into jail alternative.
- Provide free, supervised manual labor to municipalities, government agencies and non-for-profits.

#### Social Services Cards Program

	2012 Actual	2013 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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#### PERSONNEL

<b>Court Services</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>
<b>1. Enhance Court Security</b>						
# of personnel trained in TSA Training Program <sup>1.1</sup>	218	393	-	480	-	-
# of incidents inside court facilities involving prohibited items	322	475	-	1,554	-	-
<b>2. Ensure That Public Access to the Status of All Civil Process is Fast and Efficient</b>						
# of phone calls to clerical staff <sup>2.1</sup>	5,999	5,127	-	11,773	-	-
<b>3. Increase Productivity of Court Services Deputy Sheriffs</b>						
# of processes served	-	152,319	-	130,853	-	-
<b>4. Provide Social Services to Those Facing Evictions</b>						
# of Social Service Cards collected	1,449	3,652	-	11,845	-	-
# of referrals made to social services providers	1,085	3,008	-	8,962	-	-



# REENTRY & DIVERSION PROGRAMS

## COOK COUNTY SHERIFF

Thomas J. Dart | Cook County Sheriff | 312.603.6444 | www.cookcountysheriff.org

Deliver prevention programs to all Cook County communities; reduce entry into the justice system; provide effective, comprehensive, programs to detainees, inmates and participants promoting individual change and reducing recidivism; establish and provide opportunities for successful reentry into the community.

### MANDATES, PROGRAMS, AND KEY ACTIVITIES

#### MANDATES

Provide substance abuse programs, vocational and educational programs to those detainees who are referred either from CCDOC or through adjudication;

CC Boot Camp sentencing requirements 730 ILCS 5/5-8-1.2; Treatment Alternatives Sentencing Requirements 20 ILCS 301/40-5; County Jail Act 730 ILCS 125/0.01 (from Ch. 75, par.100);

Consent Decree as a result of Duran v. Brown et al. 74 C 2949 (federal litigation).

#### PROGRAMS

Reentry Programs are designed to reduce recidivism and to support those who transition back to the community.

All DRDP Programs are either Custody/Reentry or Diversion/Prevention:

**Custody/ Reentry Programs:**  
Boot Camp, Pre-Release, CCDOC Program Services & Day Reporting.

**Diversion/Prevention Programs:**  
Developed by Jail Diversion, which includes Youth Services programs, such as: SAVE (Students Against Violent Encounters), Stop the Bullying, Conflict Resolution, Internet Safety, and Think Twice.

	2011 Actual	2012 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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#### PERSONNEL

#### PERFORMANCE TRENDS

All programs are now operating at capacity. Grant-funded programs are also meeting their marks. Most targets are N/A due to court orders.

<b>Reentry &amp; Diversion Programs</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>
<b>1. Reduce Recidivism by Providing Comprehensive, Effective Reentry Services</b>						
Number of court-ordered detainees enrolled in Day Reporting (New Admissions; capacity = 250/day)	876	695	-	586	-	-
Number of detainees enrolled in Pre-Release (New Admissions; capacity = 449/day)	1,743	1,851	-	1,419	-	-
Number of court-ordered detainees enrolled in Boot Camp (New Admissions; capacity = 672/day)	672	694	-	422	-	-
Number of detainees enrolled in substance abuse treatment: IMPACT Program	533	469	-	339	-	-
<b>2. Generate &amp; Provide Opportunities for Success After Discharge</b>						
Number of eligible detainees who received identification services <sup>2.1</sup>	230	122	130	116	-	-
# credits earned by court-ordered detainees in the Sheriff's Virtual High School Diploma Program	-	674	-	539	-	-
Number of court-ordered detainees who graduated from the Sheriff's Virtual High School Diploma Program	17	15	15	23	-	-
<b>3. Educate Cook County Youth About Violence Prevention and Safety via School Programs</b>						
Number of participants in school programs <sup>3.1</sup>	35,590	40,615	35,000	31,437	-	-
% of school requests fulfilled	95%	99%	97%	98%	-	-
Number of geographic areas reached in Cook County	91	111	100	160	-	-



# DEPARTMENT OF CORRECTIONS

## COOK COUNTY SHERIFF

Thomas J. Dart | Cook County Sheriff | 312.603.6444 | www.cookcountysheriff.org

The Cook County Department of Corrections provides a productive, sanitary, and secure environment for inmates, staff, and visitors in the CCDOC. The CCDOC also provides safe transportation for inmates, as well as secure alternatives to incarceration, such as Electronic Monitoring.

### MANDATES, PROGRAMS, AND KEY ACTIVITIES

**55 ILCS 5/3-6017:**

The Sheriff is the custodian of the Courthouse and Jail. He or She shall have the custody and care of the Courthouse and Jail of His or Her County, except as otherwise provided.

**Illinois Administrative Code, Title 20, Chapter 1, Subchapter f, part 701, County Jail Standards:**

Establishes the standards by which Jails should be operated.

**The “Agreed Order” USA v. Cook County, 09-CV-2496:**

Establishes Provisions and Sub-Provisions that the CCDOC must be in substantial compliance with by May of 2014. The provisions are essentially broken down into four areas: Corrections, Health Care, Mental Health Care, and Sanitation / Fire Safety.

**730 ILCS 123, County Jail Act:**

Creates statutory mandates that Illinois Counties must follow.

- Provide housing and other basic needs for approximately 9,000 inmates on a daily basis.
- Manage approximately 400 individuals on Electronic Monitoring.
- Provide transportation for inmates to court, hospital, and outlying counties.
- Facilitate training for approximately 3,500 sworn correctional staff.

	2012 Actual	2013 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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**PERSONNEL**

<b>Department of Corrections</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>
<b>Provide for the Safety and Security of Staff and Inmates</b>						
Average daily jail population <sup>1.1</sup>	8,891	9,417	-	9,715	-	-
Average number of correctional staff	3,493	3,524	-	3,486	-	-
Number of inmate on inmate fights	1,366	1,331	-	1,178	-	-
Number of inmate on staff assaults	80	62	-	48	-	-
Average number of individuals on court-ordered Electronic Monitoring <sup>1.5</sup>	1,124	1,140	1,124	947	-	-

<b>Transport Inmates Safely, Securely, and Efficiently</b>						
Average number of inmates transported to court (outlying) <sup>2.1</sup>	94,163	95,298	-	65,722	-	-
Number of inmate-on-inmate incidents during inmate transportation	6	3	6	2	-	-
Number of inmate-on-staff incidents during inmate transportation	4	1	4	2	-	-

<b>Provide Inmates with Living Conditions Consistent with Mandated Health Requirements</b>						
Number of inmate grievances related to living conditions	54	52	-	84	-	-
Average daily number of DHS remanded inmates at the jail <sup>3.2</sup>	17	11	0	16	-	-



# SHERIFF'S POLICE

## COOK COUNTY SHERIFF

Thomas J. Dart | Cook County Sheriff | 312.603.6444 | www.cookcountysheriff.org

To provide the highest quality of professional service to the residents and businesses within Cook County. This includes the prevention of crime, investigating criminal incidents, identifying and apprehending criminal suspects, preparing criminal cases, and aiding in the recovery of stolen and lost property.

### MANDATES, PROGRAMS, AND KEY ACTIVITIES

**(55 ILCS 5/3-6021) (from Ch. 34, par. 3-6021) Sec. 3-6021.**

Conservator of the peace. Each sheriff shall be conservator of the peace in his or her county, and shall prevent crime and maintain the safety and order of the citizens of that county; and may arrest offenders on view, and cause them to be brought before the proper court for trial or examination.

**Patrol** - Provide basic police services to the citizens in unincorporated Cook County. Additionally, Sheriff's Police patrol units respond to requests from suburban law enforcement agencies for assistance.

**General Investigations** - The main function of the Investigations Section is to provide criminal investigative expertise and support to the various units of the Sheriff's Police, as well as numerous outside requesting agencies.

**Special Investigations** - The Special Investigations Division of the Sheriff's Police is comprised of specialized units that investigate specific types of crimes, including but not limited to gang, drug and vice related criminal activities.

**Criminalistics** - These specially trained technicians aid investigators by identifying, collecting and preserving evidence at crime scenes. There are requests not from just the Sheriff's Police, but local suburban agencies and task forces as well.

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### PERSONNEL

### PERFORMANCE TRENDS

Data comparisons lead to simplistic and/or incomplete analyses that often create misleading perceptions adversely affecting communities and their residents. Valid assessments are possible only with careful study and analysis of the range of unique conditions affecting each local law enforcement jurisdiction (Source: FBI UC Report).

<b>Sheriff's Police</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>
<b>1. Ensure the Safety of the Public Through a Multi-Faceted Approach to Crime Reduction</b>						
Violent Crime - Homicide/Murder	2	0	-	0	-	-
Violent Crime - Criminal Sexual Assault	19	26	-	67	-	-
Violent Crime - Robbery	29	22	-	46	-	-
Violent Crime - Aggravated Assault/Battery	212	67	-	353	-	-
Property Crime - Burglary	345	285	-	312	-	-
Property Crime - Auto Theft	83	85	-	91	-	-
Property Crime - Arson	5	8	-	6	-	-
Property Crime - Personal/Other Theft	558	413	-	619	-	-
Guns Seized	423	289	-	379	-	-
Domestic Related Incidents/Offenses	1,245	822	-	1,823	-	-
Missing/Found Person/Runaway	202	296	-	344	-	-
Narcotic Drug Laws	681	606	-	729	-	-
Assist Other Agency Calls (AOA's)	5,694	10,352	-	9,356	-	-
Graffiti Unit - Removals	7,006	7,870	-	6,696	-	-
Number of Gang Contact Cards	2,444	1,038	-	345	-	-
Number of Cases Assigned	3,751	3,238	-	2,406	-	-
<b>2. Enhance Traffic Safety for Residents</b>						
Moving Violations - Speeding	25,700	13,947	-	9,309	-	-
Moving Violations - Accident Citations	1,489	1,558	-	1,238	-	-
Moving Violations - Seat Belt Citations	1,201	1,546	-	503	-	-
Moving Violations - No Insurance Citations	11,079	10,211	-	6,448	-	-
Moving Violations - No Registration	5,934	5,363	-	4,362	-	-
Other Moving Violations	8,727	10,253	-	6,406	-	-
Other Equipment Violations	4,135	4,448	-	2,809	-	-
Arrests - DUI	393	509	-	432	-	-
Arrests - Revoked/Suspended License	3,369	3,668	-	2,889	-	-
Arrests - Reckless Driving	71	105	-	54	-	-
Arrest - Other Traffic Arrests	2,495	2,752	-	1,932	-	-
Number of Vehicles Towed/Admin Hold	5,876	3,934	-	3,331	-	-
Traffic Accidents - Animal	176	182	-	98	-	-
Traffic Accidents - Bicycle	10	12	-	3	-	-
Traffic Accidents - Fatal	2	8	-	10	-	-
Traffic Accidents - Hit and Run	537	447	-	382	-	-
Traffic Accidents - Motorcycle	3	2	-	5	-	-
Traffic Accidents - Personal Injury	593	531	-	443	-	-
Traffic Accidents - Property Damage	3,336	2,779	-	2,165	-	-
Traffic Accidents - Others	4	1	-	2	-	-
Traffic Accidents - Pedestrians	21	23	-	19	-	-
Traffic Accidents - Police Vehicles	76	100	-	95	-	-
Traffic Accidents - Private Property	59	68	-	54	-	-
Traffic Accidents - Trains	5	-	-	-	-	-
DUI Related Fatalities	0	-	-	-	-	-
Traffic Fatalities (motorists/passengers)	2	3	-	9	-	-
Traffic Fatalities (bicyclists/pedestrians)	0	-	-	1	-	-



# SHERIFF FOOTNOTES AND ACTION ITEMS

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## Administration and Support

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### Footnotes

Goal 2: Maintain a Safe, Reliable, and Cost Effective Fleet

Metric 2.3. This is an approximation based on current data.

Goal 3: Achieve and Maintain Fiscal Responsibility and Accountability for Sheriff's Office

Metric 3.1 - 3.3, Numbers are approximations and are unaudited

### Action Items

Goal 1: Achieve (Internal) Customer Satisfaction in Procurement

Developed training sessions to assist employees with purchasing functions and guidelines

Developed and distributed feedback forms for customers

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## Court Services

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### Footnotes

Goal 1: Enhance Court Security

Metric 1.1. These figures are cumulative from the inception of the training in 2011, in order to more accurately measure growth and improvement over time.

Goal 2: Ensure That Public Access to the Status of All Civil Process is Fast and Efficient

Metric 2.1. Due to a technical problem with the telecommunication server, there was no data collected on volume of calls during the time period of August 8-15, 2013. As a result, this number does not reflect the full volume of calls to clerical staff during the third quarter.

### Action Items

Goal 1: Enhance Court Security

Ongoing training programs for court deputy sheriffs following TSA guidelines

Goal 2: Ensure That Public Access to the Status of All Civil Process is Fast and Efficient

Provide electronic, online access to the public for the status of all civil processes (still in progress.)

Goal 3: Increase Productivity of Court Services Deputy Sheriffs

Continued roll out of automation in police cars in order to give customers access to accurate, real-time data, and provide consistent reporting to the Sheriff's Office to help ensure deployment strategies are evidence-based

Goal 4: Provide Social Services to Those Facing Evictions

Built new relationships with mental health agencies in Cook County in order to better assist residents who are facing eviction

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## Reentry & Diversion

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### Footnotes

Goal 2: Generate & Provide Opportunities for Success After Discharge

Metric 2.1, Q2 Actual - During quarter two, a service fair was offered through a partnership between the Cook County Sheriff's Office and the Illinois Office of the Secretary of State to provide identification services to detainees in numerous departments.

Goal 3: Educate Cook County Youth About Violence Prevention and Safety via School Programs

Metric 3.1, Q3 Actual - Decrease in number of school programs is attributable to schools are not in session during the summer months

### Action Items

Goal 1: Reduce Recidivism by Providing Comprehensive, Effective Reentry Services

Began case management and transitioning of detainees in the High School Diploma Program

Goal 2: Generate & Provide Opportunities for Success After Discharge

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## Department of Corrections

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### Footnotes

Goal 1: Provide for the Safety and Security of Staff and Inmates

Metric 1.1. According to the corrections monitor overseeing the Agreed Order, anytime the jail population is higher than 85%, operations can be seriously and negatively impacted.

Metric 1.5, 2012 Actual. This number is the average of the last month of 2011 Q4 (November).

Metric 1.5, Q3 Actual. This number reflects the resumption of court ordered EM on June 3, 2013.

Goal 2: Transport Inmates Safely, Securely, and Efficiently

Metric 2.1. This metric measures the number of runs between locations in order to transport inmates to court, and therefore counts inmates more than once.

Goal 3: Provide Inmates with Living Conditions Consistent with Mandated Health Requirements

Metric 3.2, Q2 Actual. This number is skewed due to varying reporting methods.

Metric 3.2, Q3 Actual. The decrease in the number of grievances is related to a joint effort by Support Services, Facilities Management and the Department of Corrections to refine systems, processes, and outcomes in order to rectify situations before they escalate to grievances.

### Action Items

Goal 1: Provide for the Safety and Security of Staff and Inmates Implemented a 40-hour Specialized Tactical Training course to better prepare staff to be proactive and identify potential security risks, avoid potential security breaches and properly and rapidly deploy during emergency situations.

Goal 2: Transport Inmates Safely, Securely, and Efficiently Finalized plans for implementation of video conference utilization for inmate disciplinary hearings.

Goal 3: Provide Inmates with Living Conditions Consistent with Mandated Health Requirements

Implemented a process for referral of all inmate grievances on living conditions to our Sanitarians for investigation. This



# STATE'S ATTORNEY'S OFFICE

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The Office works to uphold public safety through the fair and efficient administration of justice. Assistant State's Attorneys and support staff vigorously prosecute crimes committed in the County and provide extensive services to victims and witnesses. The office also represents the County and its officers in all civil proceedings.

## MANDATES, PROGRAMS, AND KEY ACTIVITIES

**Criminal Prosecutions Bureau** is divided into several divisions including Felony Trial, Sexual Crimes, Traffic, and Municipal. The Bureau is also charged with prosecuting thousands of domestic violence cases and cases of child sexual abuse through the Child Advocacy Division.

**Juvenile Justice Bureau** contains two divisions: Delinquency and Child Protection. Delinquency handles cases involving juveniles under the age of 17 who have been arrested for committing a crime. Child Protection files civil actions against parents and guardians who abuse or neglect their children.

**Civil Actions Bureau** defends the county and its officeholders and employees in civil suits and has sections dedicated to Child Support Enforcement, Complex Litigation, Labor and Employment, Torts and Civil Rights, Industrial Claims, Revenue Recovery, Municipal Litigation, Transactions/Health Law, and Real Estate Taxation.

**Narcotics Bureau** handles tens of thousands of cases each year and focuses most of its efforts on long-term investigations that target major dealers operating often with violent street gangs. The bureau seeks treatment programs, such as our successful Drug School, for low-level users.

**Special Prosecutions Bureau** is responsible for investigating and prosecuting complex criminal and public corruption cases. It includes units for Auto Theft, Gang Crimes, Government and Financial Crimes, Organized Crime/Cold Case, and Professional Standards.

**Administrative Bureau** provides investigative, technical and administrative assistance to the office and supports all other bureaus with administrative personnel. Bureau also includes the national award-winning Victim Witness Assistance Program that provides services to crime victims.

	2012 Actual	2013 Target	Fiscal Year to Date Target	Fiscal Year to Date Actual	Fiscal Year to Date Variance
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### BUDGET \$(000's)

Budget and Personnel data can be found on the Cook County Performance Management website: <http://performance.cookcountyil.gov/>

Departmental Reports can be found under the "STAR Reports" section of the site.

## PERSONNEL

<b>State's Attorney</b>	<b>2011 Actual</b>	<b>2012 Actual</b>	<b>2013 Target</b>	<b>Q3 YTD Actual</b>	<b>Q3 YTD Target</b>	<b>Q3 Variance</b>	
<b>1. Promote Effective Caseload Management</b>							
Average number of cases per attorney <sup>1</sup>	444	68	50 - 100	53	50 - 100	-	☆
Average time to disposition at trial level (days)	208	262	-	291	-	-	
<b>2. Provide Adequate Professional Training to All Staff</b>							
% of attorneys completing required quarterly training	100%	100%	100%	100%	100%	0%	☆
<b>3. Monitor Staff Performance to Ensure Professional Results</b>							
% of staff that receives annual performance review	98%	100%	100%	100%	100%	0%	☆
% of staff implementing Performance Improvement Plans	5%	4%	10%	8%	10%	-2%	
<b>4. Increase Use of Technology to Create Efficiencies</b>							
% of staff trained on CiberElite	100%	93%	90%	95%	90%	5%	☆
% of staff using CiberElite Case Management System	95%	95%	90%	89%	90%	-1%	

1. 2011 Actual includes traffic and misdemeanor cases.