

SYBIL BRAND COMMISSION (SBC) CONCERNS SPREADSHEET - 06/20/24A1:B16

Concerns	Response
1750 G/E Row corridor motion operated switch did not function causing no illumination	The light in question is not motion activated. It is turned on and off manually by staff. Currently on and functioning properly as of 6/20/24.
1750 Trash seems all over the hallways of the unit	Logistics Sergeant Aguilar inspected the module on 6/20/24. Minimal trash seen. Directed module supervisors and staff to utilize module inmate workers to do regular daily cleaning.
1750 G/E Row showers always on, causing extreme humidity, and puddles on rows	Inmates were seen utilizing the showers during Sergeant Aguilar's inspection on 6/20/24. No excessive puddles or standing water seen at the time of inspection. Advised staff to turn off showers when not in use.
1750 Grievance forms not immediately given to inmates by deputies when requested by commissioners	All personnel were reminded to conduct themselves in a professional manner. Grievance boxes are now being replenished twice per shift and logged into the eUDAL for documentation.
1750 One inmate was jumped in a previous dorm and was asking for medical care for broken jaw/teeth	Inmate was taken to the clinic to receive immediate medical care and a criminal report was authored.
1750 One cell had clothing blocking his cell window	Inmates are not permitted to cover their windows with linen per jail rules. All cells were inspected on June 21, 2024. Ongoing linen removal is conducted every shift.
1750 Deputy conducting Title 15 check did not look into cell that had cell window covered	Refer to WCSCR #258945
1750 F-Row had trash and humidity, rats/cockroaches, including in their food, phone was broken	No rats, roaches, and minimal trash seen during inspection conducted on 6/20/24. Stanley Pest Control serviced the module on 6/5/24. Next service scheduled for 6/21/24. Rolling telephone working properly as of 6/20/24. Stanley Pest Control services MCJ Monday through Friday. Specific complaints of vermin and pests are given special attention in those areas.
1750 D-Row, sinks did not work in multiple cells, telephones did not work on the row, and the vending machine was empty reportedly for over 3 weeks.	The following issues were discovered during the inspection of Modules 1700 and 1750. Work orders were submitted for: 1750 D7 – #16338523 Faucet runs continuously. 1750 D8 – #16353653 No running water. 1750 D12 – #16353659 No running water. No issue with telephones discovered. Vending service notified to replenish vending machine.
1750 F-Row no grievance forms available to inmates	Due to the high security classification, inmates are not out of their cell without restraints. Therefore, access to grievance forms would be upon request.
1750 F-Row lack of response by medical staff	This complaint was forwarded to Correctional Health Services

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1750 Deputies dismissed the incarcerated people's complaints, saying "they lie a lot" and they must "pick their battles as they do not want to use force and get sued by families" if tenting was removed.	All personnel were reminded to conduct themselves in a professional manner. SMS briefing on professional conduct.
██████████ - Toilet isn't working, he is not getting his inhaler/ meds for asthma. Visible mold in cell. Rats, cockroaches. A pipe is broken in his cell and he's using his clothes to soak the water up. Mildew all in cell.	<p>██████████ was moved to cell 6 on 6/7/2024. MCJ nursing personnel was contacted on 6/18/2024, and he is prescribed asthma medication. He is prescribed self meds, and he keeps his inhaler inside of his cell.</p> <p>A work order for the broken pipe was submitted. Cell will be power washed upon completion of the repair.</p> <p>Stanley Pest Control services MCJ Monday through Friday. Specific complaints of vermin and pests are given special attention in those areas.</p>
██████████ Missing his glasses; recently moved from 26/28	Inmate was contacted on 6/18/2024. He stated he received his glasses from his wife who brought them in to the main lobby from home.
██████████ he was in the shower when we arrived. In his (open) cell, was a self-constructed noose hanging from the ceiling. This was reported to the deputies, who pulled it down and left it on the floor of his cell. When the Commissioners requested additional mental health support and for his suicidal ideation to be taken seriously, it was shrugged off.	During a subsequent interview, the inmate stated the object hanging in his cell was a "dream catcher" used by Native Americans as a means to protect themselves from bad dreams. Inmate has been placed on the mental health line by deputies 5 times from 5/14/2024-5/25/2024. Deputy personnel were briefed on suicide prevention and their response.
██████████ needs medical appointment for wrist/ arm wound	A medical request form was filled out by ops staff of behalf of ██████████ to be seen for his arm wound.
When we walked into the deputy's room in 1750, there were 8 deputies in a row watching a large TV screen that seemed to be inappropriate material. It was immediately turned off when the female Commissioner entered the room.	In inquiry via WCSR #258945 was completed resulting in an administrative investigation (IV2601480).

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4000 Cooridor leading to 4000 Floor was leaking, and it was filthy	The leak has been repaired. Will continue to monitor the are for leakage. Video taken of location.
4000 Escalator not working, and filthy	The escalator is an ongoing long term project. Logistics is in contact with Facilities Bureau and coordinating its repair. EM shift Housekeeping crew sweeps/vacuums escalator every night, Monday - Friday. Sgt. Aguilar in MCJ Logistics notified and is requesting special cleaning by Housekeeping crew.
4300 D-Row had three cells lacked cold water, shower was constantly dripping causing humidity, strong smell of fire burning, and trash everywhere along the row.	The cold water for cells 7, 8, and 9 were repaired. At time of audit, no burning, smoke, or scent of fire was present in the module or on the row. Inmates are not provided batteries or ignition sources to create fire, and any fire created within the facility is appropriately addressed. At time of audit no trash was present on row, and it was noted that each cell had trash bags affixed to the gates so inmates housed there could dispose of refuse as necessary.
4300 D-Row in some cells, the doors did not work. Inmates stated they missed court and yard due to malfunctioning gates.	The row was walked by Sergeant Marshall. All the cell doors closed and locked properly. At the time of walk, all occupied cells had functioning gates. All non functioning cells were unoccupied. The motors for gates that require them are no longer in production. They must be sent for repair and the lead time is typically 6-8 weeks.
4300 D-Row in multiple cells, telephones not working properly and mattress chunks were missing.	The row was walked by Sergeant Marshall. All inmates in cells had full mattresses. Recent operations on 4000 floor have been conducted to replace damaged mattresses with available new, plastic covered mattresses. Work orders were submitted for the damaged phones.
4300 B-Row no cold water in many of the cells. Showers were uncleaned, moldy, shower heads were dripping.	Cold water and shower addressed below.
4300 B-Row telephones not working properly	The row was walked by Sergeant Marshall. Inmates in each cell were queried regarding the phones. No complaints regarding malfunctioning phones were made. Will monitor for future phone outages and submit work orders when appropriate.
4300 B-Row had complaints of not enough food per day.	During row walk by Sergeant Marshall, all inmates were given breakfast by inmate workers. No complaints regarding food were made during the row walk. All meals are portioned appropriately to provide the appropriate caloric intake.
4300 B-Row had an abandoned cell full of trash	The row was walked and Sergeant Marshall ensured all cells were free of excess debris and clutter.

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4300 B-Row had one inmate without adequate clothing	The entire row was walked by Sergeant Marshall and ensured all inmates had adequate clothing. Some cells were noted as having excess linen and were advised to discard it during linen exchange.
4300 B-Row inmates complained they did not receive protein-meals ordered by medical staff	Food services oversees the preparation of special diets and medical staff order medical diets according to inmate needs. Feeding deputies ensure all special diets are distributed appropriately.
4300 B-Row EBI room had water stains or mold in ceiling	A work order was submitted to clean the mold.
4300 D 10, D12: Phone not working well.	The inmate housed in 4300 D-10 was contacted by Sergeant Marshall. Inmates housed there reported that phone works well, but sometimes recipients of calls say the call "breaks up and is staticky." Work orders were placed with GTL (case numbers CS0912144, CS0912146).
4300 D 7, 8, 9: No cold water	Work order submitted via Maximo at 0809 hours on 6/19/24. The inmate in 4300 D-9 was contacted at 0710 hours and he stated that the cold water functions as it should.
4300 B-Row: No cold water; showers never cleaned/ gross + dripping. Phones are just static. Complaints of not receiving enough food per day. The entire bunk was filled with trash.	The row was walked by Sergeant Marshall where he contacted the inmates in each cell. Multiple inmates demonstrated functioning cold water, all stated that it functions as it should. Showers were functioning, one shower head was noted as dripping water. A work order was placed. Shower cleanlines was checked, bars of soap were on the ground from last showers taken. Video taken of shower audit. Shortly after time of audit MCJ Logistics cleaning crew C/A Garcia arrived with a work crew to power wash and clean all module 4300 showers. Per C/A Garcia, the shower gate on B-row stopped functioning today and he was unable to clean it. A work order was placed in maximo for the gate, and inmates will be directed to shower on other rows. All showers on 4000 floor are power washed multiple times weekly. MCJ Logistics C/A Alvarez last cleaned 4300 showers on 6/17/24 with a PM shift cleaning crew. All inmates on the row stated their phones are working, no complaints made. At time of audit, inmate workers were serving food to B-row. Each inmate was being served the standard breakfast meal, or their special diet if ordered. During the row walk, row and cell cleanliness was noted. Items on inmate bunks were commissary and property, no trash was noted. Each cell on the row had trash bags affixed to their cell gates to dispose of refuse as necessary.
4300D - [REDACTED] Needs shoes	Inmate was released on 5/22/2024

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Concerns	Response
5800 Concerns raised about medical attention and speed of response: some in dorm have seizures often, medical response is slow	Correctional Health Services is notified as soon as Department personnel are made aware of the medical attention required. The response time is appropriate considering the response is coming from the Main Clinic.
5800 No grievance forms available to inmates	All forms are now replenished twice per shift by module officers and entered into the eUDAL for documentation purposes. Additionally, forms are available upon request.
5800 TV: Cable is not working. Cleaning supplies are not sufficient (mop bucket without wheels, no broom, etc)	Cleaning supplies were given once a week. Supplies consist of Ajax, Turbo kill, Pine guard, Scrub Pads, large and small trash bags and gloves. Mop buckets and brooms are only permitted inside the dorm during cleaning. They are available upon request.
5800 dorm was overcrowded	Dorm 5800 has a bed capacity of 87 inmates. The count at the time of the inspection was 70. Population number is controlled by Population Management Bureau.
5800 Commissioners were shown by an inmate a carton of milk that was completely curd	Milk is sealed upon delivery to inmates by MCJ personnel. If inmate notifies staff of curdled milk, a new milk carton will be provided and Food Services would be notified.
5800 Inmates complaint of insufficient food and food always cold	On 10/1/23, Implemented Meal Security Team to improve the meal delivery and ensure the proper quantities are on each tray. Currently in the process of working with food services to implement a pilot project for hot sealed meals in dorm 5800. All meals are portioned appropriately to provide the appropriate caloric intake.
5800 Inmates complaint of being given wrong diet	Two additional inmate workers were assigned to package special diets and ensure they are labeled correctly. Feeding deputies were briefed to ensure special diets were correct and dispersed properly.
5800 dorm temperature is extremely hot. Absolutely no air circulating	Work Order #16351350 was submitted and the temperature is within the required range.
5800 vents filled with lint	Work Order #16351367 was submitted. Vent cleaning pending.
5800 showers extremely hot. One shower did not drain	Work Order #16351368 was submitted. Showers were repaired.
5800 mold on ceilings	Area was inspected and no mold was seen. Painted recently
5800 dirty sink water with bugs coming out	Sink was inspected by MCJ Logistics on 6/20/24, and appeared clean
5800 urinal was rusty and did not empty properly	No rust in urinal but a work order submitted for the activation button
5800 had no grievance or medical forms available to inmates	All forms are now replenished twice per shift by module officers and entered into the eUDAL for documentation purposes. Additionally, forms are available upon request.
5800 two of the telephones were not working	Work order was submitted to GTL to repair damaged phones.

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Concerns	Response
5800 cleaning supplies were not enough to maintain dorm in a sanitary condition	Cleaning supplies were given once a week. Supplies consist of Ajax, Turbo kill, Pine guard, Scrub Pads, large and small trash bags and gloves. Mop buckets and brooms are only permitted inside the dorm during cleaning. They are available upon request.
5800 insufficient hygiene kits	Floor personnel were reminded that hygiene kits are available in warehouse.
5800 transgender individuals not given underwear	Transgender individuals are given standard issue underwear with every laundry exchange (twice per week). If they prefer female undergarments, they may request them at any time.
5800 individuals requested sexual health education and more condoms and dental dams	The Positive Care Clinic on 5000 provides sexual health education on condoms and dental dams. Condoms are provided as requested however dental dams are not.
5800 not getting full yard time per week.. some are woken at 5:30 AM.	5800 receives yard time 9AM on Mondays, and 4PM on Wednesdays, every week, per the Roof schedule. The roof schedule rotates monthly to ensure dorms do not consistently receiving morning yard time.
5800 requested a pullup bar for exercise within the dorm	MCJ Operations will explore request during new Fiscal Year
5800 if inmate walked out, televisions were restricted	TVs are turned off at 10PM during the weekdays, and Midnight on weekends, to allow inmates adequate sleep for court.
5800 deputies were ignoring an inmate who was defecating on his bunk	No specific workable information given to investigate. Personnel was briefed regarding inmates with mental health needs.
5100 not enough food, food always cold	Currently in the process of working with food services to implement a pilot project for hot sealed meals for Dorm 5800. Subsequently leading to Food Services to encompass all dorms on 5000. All meals are portioned appropriately to provide the appropriate caloric intake.
5100 No books/libraries inside dorm or close by	On the day of the inspection Dorm 5100 housed general population inmates. Currently Dorm 5100 houses MOH inmates who receive books twice per week from our custody assistant librarian.
5100 inmates requesting suboxone for fentanyl withdrawal support	Inmates who feel they are in need of specific medical assistance must submit the Health Service Request forms.
5100 water in showers were too hot, urinal was broken	Work Order #16351504 was submitted and repairs were addressed.
5100 inmates are unable to hang their wet clothes due to excess linen enforcement	Due to Title 15 safety checks, excess linen and tenting are not permitted.
5100 no grievance/medical forms available to inmates	All forms are now replenished twice per shift by module officers and entered into the eUDAL for documentation purposes. Additionally, forms are available upon request.

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Concerns	Response
5100 not enough blankets, not enough hygiene kits, not enough soap	Hygiene kits and soap are available upon request at the officer's booth. Blankets are exchanged during clothing exchange along with thermal garments.
5100 television not working, only two out of six phones working	A request was made to Logistics to replace damaged televisions in Dorm 5100. Work orders were submitted to GTL to replace damaged phones.
5100 Nail clippers requested	Nail clippers are available upon request in the officer's booth.
5100 Soap requested	Soap is available in the control booth upon request.
5100 Requests for additional sets of clothes per week.	Linens and clothing are provided according to Title 15 standards.
[REDACTED] is from Nigeria and has been held for 1+ week without talking to his representation and says he has diplomatic immunity	[REDACTED] has been to court 5 times since 5/1/2024. He was arrested on 4/29/24. He was given number to Nigerian Consulate on 6/10/24 by Sergeant Lemke.
[REDACTED] needs vegetarian meal (Hindu) + doctor (5100)	Inmate was transferred to PDC on 5/11/2024. Inmate Request Form completed on behalf of Inmate [REDACTED]

SYBIL BRAND COMMISSION (SBC) CONCERNS SPREADSHEET - 06/26/24

Concerns	Response
5600, 5700, 5800, 5900 Dorm temps too high	Fans placed in dorms. Temps are between 71 and 72F per FSB.
Possible MRSA in 5800 and 5900	CHS will assess.