Minutes of the Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS) held on Friday, January 27, 2023 at the hour of 9:00 A.M. This meeting was held by remote means only, due to the determination that a public health emergency exists.

#### I. Attendance/Call to Order

Chair Taylor called the meeting to order.

Present: Chair Lyndon Taylor, Vice Chair Hon. Dr. Dennis Deer, LCPC, CCFC and Directors Jay Bhatt, DO,

MPH, MPA; Robert Currie; Raul Garza; Joseph M. Harrington; Karen E. Kim, MD, MS; Robert G. Reiter, Jr.; Sam A Robinson, III, PhD; Tanya R. Sorrell, PhD, PMHNP-BC; Otis L. Story, Sr.; and

Mia Webster Cross, MSN, RN (12)

Absent: None (0)

Additional attendees and/or presenters were:

Shannon Andrews – Chief Equity and Inclusion Officer

Valarie Amos – Chief Human Resources Officer

Jeff McCutchan - General Counsel

Heather Prendergast, MD - former CCH Board

Member

Israel Rocha, Jr. –Chief Executive Officer Deborah Santana – Secretary to the Board

Tom Schroeder – Director of Internal Audit

The next regular meeting of the Board of Directors is scheduled for Friday, February 24, 2023 at 9:00 A.M.

#### **II.** Employee Recognition (details included in Attachment #2)

Valarie Amos, Chief Human Resources Officer, recognized a number of employees for their outstanding work.

#### **III. Public Speaker Testimony**

No public testimony was presented.

NOTE: action was taken on Agenda Items IV(A), IV(C), IV(D), IV(E), IV(F) and IV(G) in one (1) combined motion.

#### IV. Board and Committee Reports

#### A. Board of Directors Meeting Minutes, December 9, 2022

Chair Taylor inquired whether any corrections or revisions to the minutes were needed. Hearing none, he advanced to the next item.

#### IV. Board and Committee Reports (continued)

#### **B.** Human Resources Committee

i. Metrics Review (Committee did not meet in January) (Attachment #1)

This item was taken out of order and was considered near the beginning of the meeting, before Public Testimony.

Director Garza and Valarie Amos, Chief Human Resources Officer, provided an overview of the Metrics. The Board reviewed and discussed the information.

During the discussion of retirements, questions were raised regarding the process to fill positions that are expected to be open due to a pending retirement and regarding the aging of workforce. Ms. Amos stated that there is a process as soon as HR knows there is a need (as long as there is notification to HR). With regard to aging of workforce, there was some information previously sent regarding that subject; she will follow up and have the information re-sent through the Secretary.

Director Bhatt inquired whether it is it possible to present the tracking of open to filled positions on a visual basis. Ms. Amos responded affirmatively; time to fill metrics can be presented.

Director Robinson asked whether it is possible to track costs relating to vacancies. Additionally, he asked if there are incentives for retiring employees (for example, if an employee gives X days notice of retirement and/or assists with finding a good replacement, you would get a bonus). Ms. Amos responded that, with regard to tracking costs, they are developing an executive dashboard so they can understand how a decrease in time to hire is associated with lower agency dollars. They are embarking on that journey and need the analytical data to support that. With regard to bonuses, there are currently recruitment and retention bonuses; they have not expanded to employee bonuses for referrals or for early notification of retirements but that is a subject that the administration can explore.

A report referenced on slide 3 (2022 NSI National Health Care Retention & RN Staffing Report) was requested to be sent to the Board. That report was sent to the Board before the end of the meeting.

#### C. Audit and Compliance Committee Meeting, January 20, 2023

- i. Meeting Minutes, which include the following action items: Receive and File the following reports:
  - CountyCare Compliance Program FY2022 Annual Report
  - Cook County Health System (Provider) Compliance Program – FY2022 Annual Report

#### D. Managed Care Committee Meeting, January 20, 2023

i. Meeting Minutes

Director Currie provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

#### IV. Board and Committee Reports (continued)

#### E. Quality and Patient Safety Committee Meeting, December 16, 2022

- i. Meeting Minutes, which include the following action items:
- Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes

#### F. Quality and Patient Safety Committee Meeting, January 19, 2023

- i. Meeting Minutes, which include the following action items:
- Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes

Director Kim provided an overview of the two (2) sets of Meeting Minutes. The Board reviewed and discussed the information.

#### G. Finance Committee Meeting, January 19, 2023

- i. Meeting Minutes, which include the following action items:
- Contracts and Procurement Items
- Receive and file Grant Award-Related Items

Director Reiter provided an overview of the Meeting Minutes. He noted that request numbers 3, 7, 8, 11, 16, 17, 18, 24 and 36 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

#### V. Action Items

#### A. Contracts and Procurement Items

There were no Contracts and Procurement Items presented directly for the Board's consideration.

#### B. Any items listed under Sections IV, V and VIII

Director Harrington, seconded by Director Kim, moved to approve the following:

- Item IV(A) December 9, 2022 Board Meeting Minutes;
- Item IV(C) January 20, 2023 Minutes of the Audit and Compliance Committee Meeting, which include the FY22 CountyCare and CCH Provider Compliance Program Annual Reports;
- Item IV(D) January 20, 2023 Minutes of the Managed Care Committee Meeting;
- Item IV(E) December 16, 2022 Minutes of the Quality and Patient Safety Committee Meeting, which include the Stroger and Provident Hospital Medical Staff appointments / reappointments / changes;
- Item IV(F) January 19, 2023 Minutes of the Quality and Patient Safety Committee Meeting, which include the Stroger and Provident Hospital Medical Staff appointments / reappointments / changes; and
- Item IV(G) January 19, 2023 Minutes of the Finance Committee Meeting, which include Contracts and Procurement Items and Grant Award-Related Items.

On the combined motion, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Taylor, Vice Chair Deer and Directors Bhatt, Currie, Harrington,

Kim, Reiter, \*Robinson, Sorrell, Story and Webster Cross (11)

Nays: None (0)

Absent: Director Garza (1)

THE MOTION CARRIED.

\*Director Robinson voted PRESENT on request number 2 under the Contracts and Procurement Items contained within Item IV(G) January 19, 2023 Minutes of the Finance Committee Meeting.

#### VI. Report from Chair of the Board

This item was taken out of order and was considered near the beginning of the meeting, after Employee Recognition.

#### • Welcome to new Directors – Dr. Tanya Sorrell and Mia Webster Cross

Chair Taylor welcomed two (2) new Board Members who have joined the Board. Mia Webster Cross and Dr. Tanya Sorrell's appointments to the CCH Board were approved by the County Board at their meeting yesterday, and were effective immediately to fill the seats of Mike Koetting and Heather Prendergast.

#### • Recognition of Directors Koetting and Prendergast

Chair Taylor stated that former Director Dr. Heather Prendergast has briefly joined today's meeting so the Board can recognize her work and efforts over the years on the CCH Board. Former Director Mike Koetting was unable to join today due to a schedule conflict, but his work on the Board will also be recognized today.

Dr. Prendergast served on the CCH Board for over four (4) years, since being appointed to fill a partial term in 2018 and being reappointed to the Board. Dr. Prendergast has been a member of the Human Resources and QPS Committees for the entire time she served on the Board, and served as Chair of the Human Resources Committee since 2021.

Mike Koetting also served on the CCH Board for four (4) years. He was appointed Chair of the Audit and Compliance shortly after he joined the Board, and has also served on the Managed Care Committees for his entire term.

Both brought different yet invaluable skills to the Board. Mr. Koetting has an extensive background in hospital administration, managed care and strategic planning. Dr. Prendergast is a physician, professor of emergency room medicine, and also engages in research projects focusing on minority health and associated health disparities. The CCH Board, Administration, staff and residents of Cook County are fortunate to have had Dr. Prendergast and Mr. Koetting serving on this Board for the last four (4) years. They have dedicated an incalculable amount of time, expertise and passion to serve and carry out the mission of this health system. The Board wishes both of them continued success in all of their future endeavors, and thanks them for their service.

#### VII. Report from Chief Executive Officer (Attachment #2)

Israel Rocha, Jr., Chief Executive Officer, provided an overview of the reports presented. The Board reviewed and discussed the information.

Shannon Andrews, Chief Equity and Inclusion Officer, reviewed the slides regarding the Graduate Medical Education Diversity & Inclusion Event held on January 21<sup>st</sup>.

#### VIII. Closed Meeting Items

- A. Claims and Litigation
- **B.** Discussion of personnel matters
- C. Update on Labor Negotiations
- D. January 20, 2023 Audit and Compliance Committee Meeting Minutes

Director Currie, seconded by Director Harrington, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding "the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity," 5 ILCS 120/2(c)(11), regarding "litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting," 5 ILCS 120/2(c)(12), regarding "the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk management information, records, data, advice or communications from or with respect to any insurer of the public body or any intergovernmental risk management association or self insurance pool of which the public body is a member," 5 ILCS 120/2(c)(17), regarding "the recruitment, credentialing, discipline or formal peer review of physicians or other health care professionals, or for the discussion of matters protected under the federal Patient Safety and Quality Improvement Act of 2005, and the regulations promulgated thereunder, including 42 C.F.R. Part 3 (73 FR 70732), or the federal Health Insurance Portability and Accountability Act of 1996, and the regulations promulgated thereunder, including 45 C.F.R. Parts 160, 162, and 164, by a hospital, or other institution providing medical care, that is operated by the public body," and 5 ILCS 120/2(c)(29), regarding "meetings between internal or external auditors and governmental audit committees, finance committees, and their equivalents, when the discussion involves internal control weaknesses, identification of potential fraud risk areas, known or suspected frauds, and fraud interviews conducted in accordance with generally accepted auditing standards of the United States of America."

On the motion to recess the open meeting and convene into a closed meeting, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Taylor, Vice Chair Deer and Directors Bhatt, Currie, Harrington,

Kim, Reiter, Robinson, Sorrell, Story and Webster Cross (11)

Nays: None (0)

Absent: Director Garza (1)

THE MOTION CARRIED UNANIMOUSLY and the Board convened into a closed meeting.

Chair Taylor declared that the closed meeting was adjourned. The Board reconvened into the open meeting.

#### IX. Adjourn

As the agenda was exhausted, Chair Taylor declared the meeting ADJOURNED.

Respectfully submitted, Board of Directors of the Cook County Health and Hospitals System

Attest:

#### 

Deborah Santana, Secretary

#### Requests/Follow-up:

Follow-up: During the discussion of aging of workforce during the review of HR Metrics, Ms. Amos stated that

there was some information previously sent regarding that subject; she will follow up and have the

information re-sent through the Secretary. Page 2

Request: During the review of HR Metrics, Director Bhatt inquired whether it is it possible to present the

tracking of open to filled positions on a visual basis. Ms. Amos responded affirmatively; time to fill

metrics can be presented. Page 2

Request: During the review of HR Metrics, a report referenced on slide 3 (2022 NSI National Health Care

Retention & RN Staffing Report) was requested to be sent to the Board. That report was sent to the

Board before the end of the meeting. Page 2

Cook County Health and Hospitals System Minutes of the Board of Directors Meeting January 27, 2023

ATTACHMENT #1



## **FY23 Impact Summary - Hiring**

### Filled Positions

## 119

Total Filled Positions YTD (Accepted Offers or Hired)

- **23**% (Patient Care Tech, Nurse Mgr, Respiratory Therapist)
- **18%** Nursing (RN, APRN, LPN)
- **18%** Admin / Clerical Support
- 10% Service and Maintenance

93 Hired (started)

16 Offers Declined #1 reason: Salary





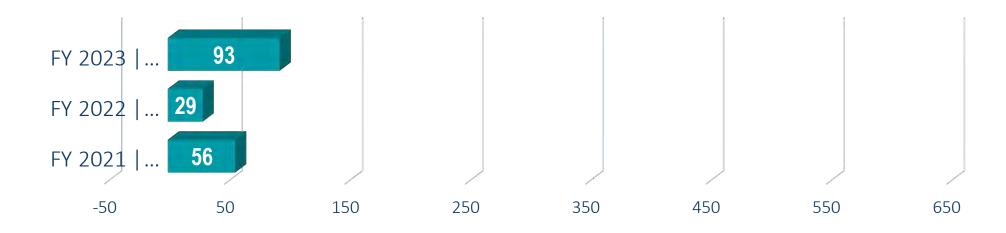
## FY23 Impact Summary – Turnover & Separations

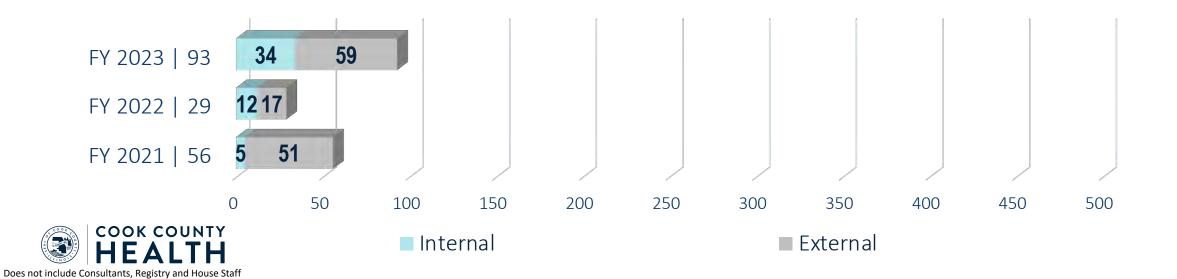
#### **Turnover & Separations Separations FY23 YTD** 1.6% YTD turnover 250 **22.4%** decrease in December separations between 203 201 FY21 and FY22 200 **81%** (73) of separations were due to retirement 132 150 **Turnover Benchmark** 25.9% 100 30% 25% 20% 50 11.4% 10.9% 15% 10% 1.6% \*Q1 to Date 0 Q1 22 Q2 22 Q3 22 Q4 22 Q1 23 YTD CCH FY23 CCH FY22 CCH FY21 National Benchmark 2021\* \*Source: 2022 NSI National Health Care Retention & RN Staffing Report



## **FY 23 CCH HR Activity Report**

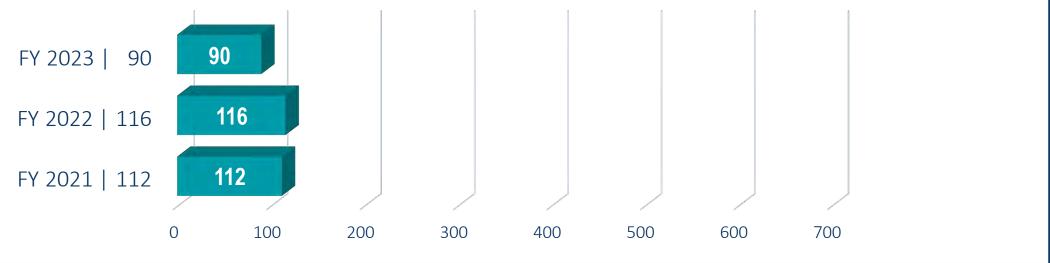
Hiring Updates – December (Year-Over-Year)

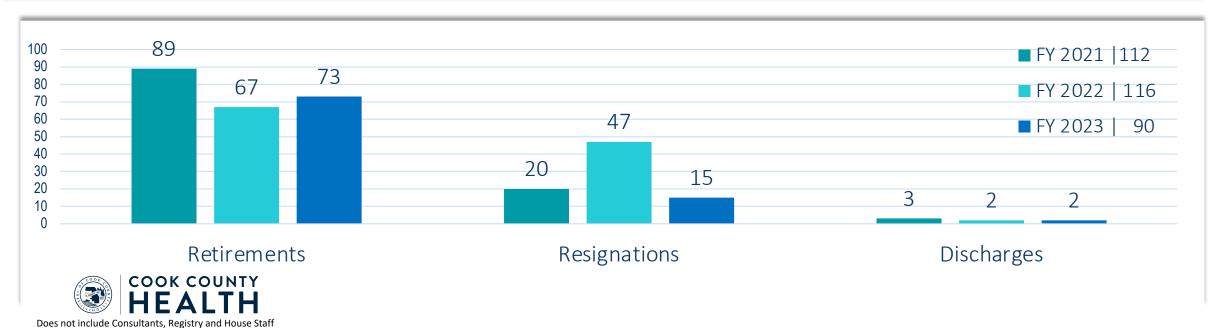




## **FY 23 CCH HR Activity Report**

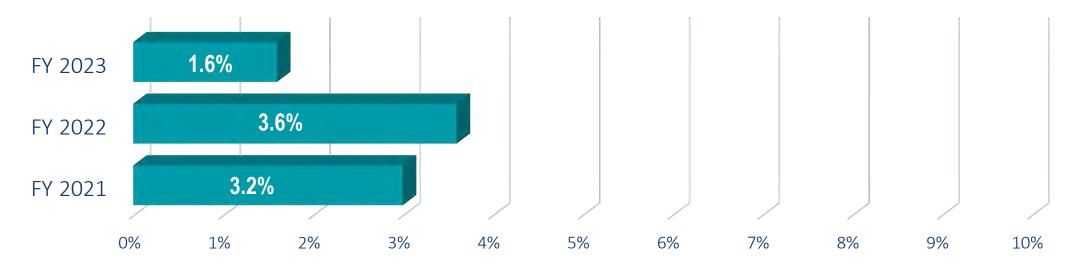






## **FY 23 CCH HR Activity Report**

#### Turnover – December Year-Over-Year



FY 21 YTD				FY22 YTD				FY23 YTD			
Month	# of Employees	Separations	Turnover	Month	# of Employees	Separations	Turnover	Month	# of Employees	Separations	Turnover
Dec	5,993	112	3.2%	Dec	5,824	116	3.6%	Dec	5,522	90	1.6%



# Q&A



Cook County Health and Hospitals System Minutes of the Board of Directors Meeting January 27, 2023

ATTACHMENT #2





Israel Rocha, Jr.

Chief Executive Officer



## Civic Leadership Academy





Dr. Kiran Joshi, CCDPH Senior Medical Officer, and Kathy Chan, Director of Policy, were selected to participate in the 2023 class of the Civic Leadership Academy (CLA) by the University of Chicago Center for Effective government at the Harris School of Public Policy.

CLA fuels an exchange of ideas across Chicago and Cook County that improves practices and civic outcomes while spurring greater collaboration and innovation across our institutions.



## Kidney Disease Task Force



Dr. Kalyani Perumal, Medical Director of Hemodialysis Services, was named to the National Kidney Foundation of Illinois' Kidney Disease Prevention and Education Task Force.

The goal of the task force is to increase awareness around prevention and treatment of kidney disease, which affects 37 million Americans.



## Family Medicine Society Scholarship



Dr. Anita Isama, Family & Community Medicine resident, for being chosen by the Society for the Teachers of Family Medicine for its 2023 Faculty for Tomorrow resident scholarship.

Dr. Isama, who cares for patients at the Englewood Health Center, wrote a compelling essay about making a difference in family medicine.



## **Specialty Pharmacy Accreditation**

Cook County Health earned Specialty Pharmacy reaccreditation by URAC, the nation's largest independent health care accreditation organization.

Pharmacies that achieve URAC's Specialty Pharmacy Accreditation demonstrate the highest value in delivering enhanced clinical services to patients, providers, payers, and manufacturers.



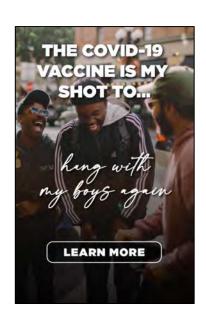


## Healthcare Digital Marketing Award

Cook County Health's My Shot campaign has won another award! The Healthcare Digital Marketing Awards (HDM Awards) recognized the Covid campaign with a Silver award, making it our campaign's 14th award.













## Healthcare Digital Marketing Award

Last year's County Care's Choice campaign, "CountyCare is there," has won a Gold award from the Healthcare Digital Marketing Awards (HDM Awards) for our Total Digital Marketing Program. This is the campaign's 5th award!













## New Hires and Promotions



## Welcome

**External New Hires** 

#### Safurat Adelekan-Adebayo

Director of Utilization Management & Care Transitions, Health Plan Services

#### **Sherri Aufderheide**

Executive Director of Clinical Services, Health Plan Services

#### **Jalen Cobb**

Utilization Mgmt Program Manager, Health Plan Services

#### Jeremiah Franklin

Project Manager, Health Plan Services

#### **Andrew Gillen**

Project Manager, Health Plan Services

#### **Lane Harmon**

Project Manager, Strategic Planning and Implementation



## Welcome

**External New Hires** 

#### **Clementha Ingram**

Nurse Coordinator II, Four Flex

#### **Chituwa Kawimbe**

Manager of Community Health Workers, CountyCare

#### **Jennifer Rozenich**

Director of Planning & Analysis, Quality Assurance

#### **Jasmin Sanchez**

Project Manager, Health Plan Services

#### **Marco Shelby**

Director of Care Coordination & Complex Care Management, Health Plan Services



## Congratulations

#### **Promotions**

#### **Zoraida Calderon**

Assistant Administrator, Medicine Administration

#### Jessica Chatman

Senior Manager of Integrated Care Management Programs, Health Plan Services

#### **Shirley Contreras**

Manager Complex Care Coordination, Health Plan Services

#### **Aimee Dinschel**

Senior Manager of Complex Care Coordination, Community Care Coordination

#### **Deanna L Durica**

Director of Public Health Policy, Prevention Services

#### **Marisa Gomez**

Ambulatory Clinic Manager, ARPA - Behavioral Health Support and Expansion



## Congratulations

#### **Promotions**

#### **Chinyere Okoroh**

Nursing Clinical Staffing Manager, Nursing Administration

#### **Tiawana Parker**

Director of Pharmacy, County Care

#### Michelle Pihlaja-Olson

Senior Manager of Complex Care Coordination, Community Care Coordination

#### **Katherine Vinaitheerthan**

Manager Complex Care Coordination, County Care



# System Updates



## Community Mural Project

Cook County Health, with support from the Cook County Health Foundation, has selected local artists to lead hospital-based community murals projects at three health system sites.

The goal of the project is to build trust and engagement between our health system sites and communities, promote healing, build neighborhood pride, and celebrate local culture. The artists were selected through a rigorous process. Criteria included:

- Demonstration of prior collaborative community engagement
- Artistic excellence through a portfolio review
- Understanding of how to work with materials suitable for a healthcare setting
- Application of one of four proposed central themes, which included Honoring the Past, Transforming the Future; Joyful: Aesthetic of Joy; Healing Community; and Together as One
- An interview with members of the selection committee

The artists and their space include Damon Reed, Provident Hospital; Elli Sebastian, Cook County Health Professional Building; and Lorelei Pement, Blue Island Health Center.



# **Graduate Medical Education Diversity & Inclusion Event**

The Graduate Medical Education Program Diversity & Equity Inclusion Sub-Committee hosted an event for prospective residents from underrepresented populations in medicine (URiM).

This includes individuals from racial or ethnic groups underrepresented in medicine and other health professions, those from economically disadvantaged backgrounds or those who are the first generation of those in their family to attend college.



## HEALTH

Graduate Medicine Education Program
Diversity & Equity Inclusion Sub-Committee

SATURDAY JANUARY 21, 2023 9AM - 2PM

Cook County Health 1950 West Polk Street, 5th Floor Chicago, Illinois 60612

#### Please Join Us

Underrepresented in Medicine (URIM) resident applicants who have been invited to interview for one of our following Cook County Health programs can join us to learn more about the rich diversity and commitment to equity and inclusion of Cook County Health.

PEDIATRICS
INTERNAL MEDICINE
FAMILY MEDICINE
ANESTHESIA

Hear from URIM executive leadership members, attending physicians and house staff (current residents); take tours of program departments; and learn more about Cook County Health and its commitment to diverse representation.

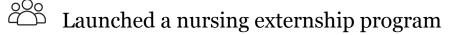


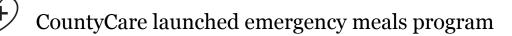


## **Highlighted Projects**













New policy system went live



CCDPH mental health campaign, "Here to Hear You"



Substantial Implementation of New Financial Software



CCH system-wide cutover to CISCO VoIP is complete

# Ideas for Change Campaign

Help identify and improve processes, communication and care across Cook County Health

- Staff will have an opportunity to offer suggestions to address clinical and administrative process improvements, employee engagement, staff and patient safety, technology and more.
- Eligible suggestions and solutions that improve the day-to-day environment in an area, facility or system-wide will be forwarded to the senior leader(s) best positioned to evaluate and address the suggestion.
- All part-time, full time or contract employees of Cook County Health are encouraged to submit suggestions.
- Submissions will be accepted via online form starting in February.



## Earned Media Dashboard: December 5, 2022 – January 22, 2023





Total Reach

**2.3** Billion People



#### **Top 5 Local Media Outlets**

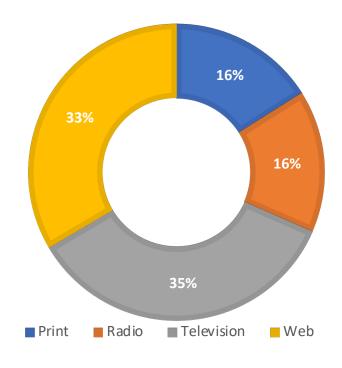
- 1. WBEZ Radio
- 2. NBC 5 Chicago
- 3. Fox 32 Chicago
- 4. ABC 7 Chicago
- 5. *WGN*

206



## Media Dashboard: December 5, 2022 – January 22, 2023

### **Media Outlet Type**



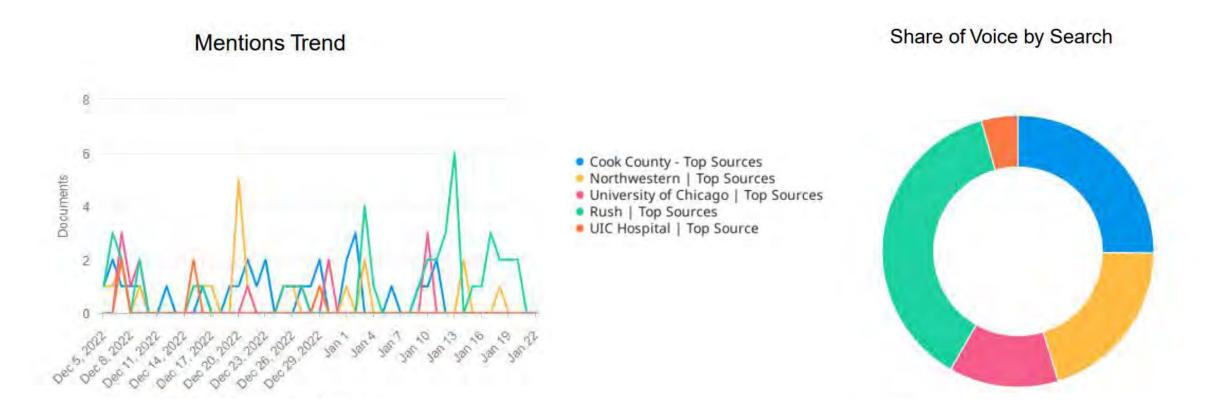
#### **Most Common Topics**

- 1. Winter safety (cold and snow)
- 2. Respiratory viruses (RSV, flu, COVID)
- 3. Opioids
- 4. Stroger anniversary



## Media Benchmarks

## Top Chicago media outlets share of voice





# Social Media Report





## Social Media Summary

## December – January Activity

During December 5, 2022 – January 22, 2023, the communications team posted content on Facebook, Twitter, Instagram and LinkedIn for Cook County Health.

Posts included content such as COVID-19, interviews with local media, recognition for physicians, staff and the hospital, and health tips.

Facebook – 104 posts

https://www.facebook.com/Cookcountyhhs/

**Twitter - 113** 

https://twitter.com/CookCtyHealth

**Instagram – 97 posts (includes stories and IGTV)** 

https://www.instagram.com/cookcountyhealth/

LinkedIn – 66 posts

https://www.linkedin.com/company/cook-county-health/



## Social Media Summary

## As of January 23

#### **Twitter**

- Impressions: 25K (up 72%)
- Post Link Clicks: 62 (up 107%)
- Engagements: 465 (up 27%)
- Followers: **4,561**

#### LinkedIn

- Impressions: 55.5K (up 19%)
- Page Views: 2.3K
- Engagements: 3.5K
- Followers: 9,960 (up 328)

#### Facebook

- Total impressions: 544K (up 50%)
- Post engagement: 10.1K (up 15%)
- Post reach: 153.7K
- Page followers: 7,947 (up 77)

## Instagram

- Impressions: 94.3K (up 3%)
- Engagement: 734 (up 40%)
- Profile visits: 654 (up 5%)
- Followers: 2,970 (up 23)



# Facebook



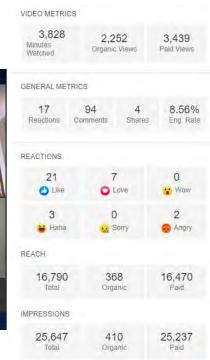


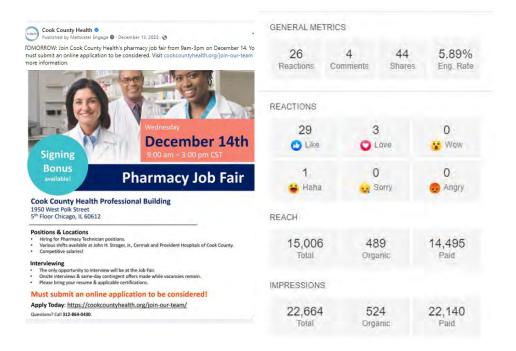
## **Facebook Insights**

December 5, 2022 – January 22, 2023

### **Top Performing Boosted Posts**





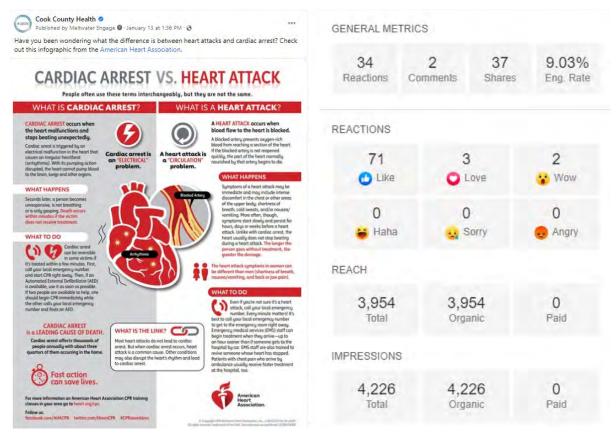




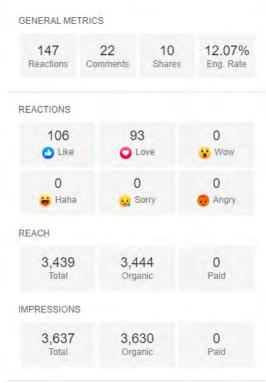
### **Facebook Insights**

December 5, 2022 - January 22, 2023

#### **Top Organic Performing Posts**

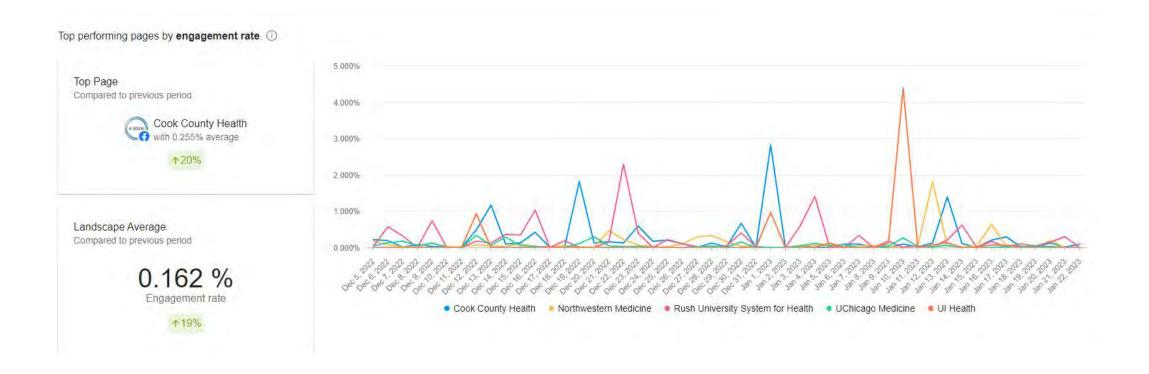








## **Facebook Competitor Benchmarks**





## Twitter

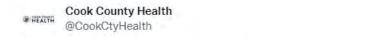




### **Twitter Insights**

December 5, 2022 - January 22, 2023

#### **Top Performing Posts**



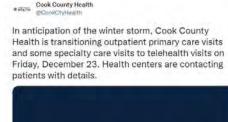
As John H. Stroger, Jr. Hospital celebrates its 20th year, we look back and honor our past while looking forward to a bright future. Thank you to our patients for choosing us for their care and to our staff for their commitment to our historic mission.



youtube.com

Celebrating John H. Stroger Jr. Hospital's 20th Anniversary In 1835, four years after the Cook County Government was incorporated, the first public health services were ...











# Instagram





## **Instagram Insights**

December 5, 2022 – January 22, 2023

#### **Top Performing Posts**



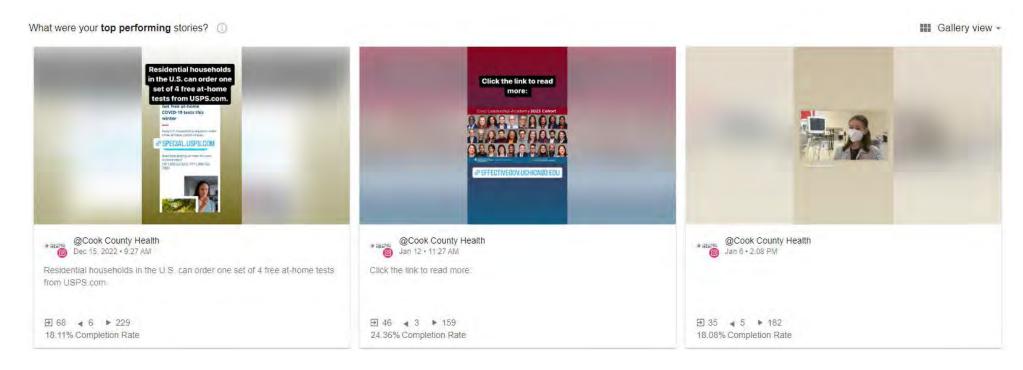




## **Instagram Insights**

December 5, 2022 – January 22, 2023

## **Top Performing Stories**





## LinkedIn

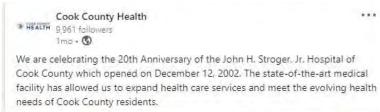




## **LinkedIn Insights**

December 5, 2022 – January 22, 2023

## **Top Performing Posts**





#### GENERAL METRICS

106	4	1	206
Likes	Comments	Shares	Clicks
8.57%		3,698	
Engagement Rate		Impressions	





GENERAL M	ETRICS		
74	1	2	434
Likes	Comments	Shares	Clicks
16.75%		3,0	051
Engagement Rate		Impre	ssions





ISRAEL ROCHA, JR.
CHIEF EXECUTIVE OFFICER
REPORT TO THE BOARD OF DIRECTORS
January 27, 2023

#### **Employee Recognition**

**Dr. Kiran Joshi**, CCDPH Senior Medical Officer, and **Kathy Chan**, Director of Policy, were selected to participate in the 2023 class of the Civic Leadership Academy (CLA) by the University of Chicago Center for Effective government at the Harris School of Public Policy. CLA fuels an exchange of ideas across Chicago and Cook County that improves practices and civic outcomes while spurring greater collaboration and innovation across our institutions.

**Dr. Kalyani Perumal**, Medical Director of Hemodialysis Services, was named to the National Kidney Foundation of Illinois' Kidney Disease Prevention and Education Task Force. The goal of the task force is to increase awareness around prevention and treatment of kidney disease, which affects 37 million Americans.

**Dr. Anita Isama**, Family & Community Medicine resident, for being chosen by the Society for the Teachers of Family Medicine for its 2023 Faculty for Tomorrow resident scholarship. Dr. Isama, who cares for patients at the Englewood Health Center, wrote a compelling essay about making a difference in family medicine.

Cook County Health earned **Specialty Pharmacy** reaccreditation by URAC, the nation's largest independent health care accreditation organization. Pharmacies that achieve URAC's Specialty Pharmacy Accreditation demonstrate the highest value in delivering enhanced clinical services to patients, providers, payers, and manufacturers.

Cook County Health's Marketing team led by **Caryn Stancik** has won two more awards. The My Shot campaign has earned a silver award from The Healthcare Digital Marketing Awards. This is the 14<sup>th</sup> award for our COVID public education campaign. Additionally, last year's CountyCare choice campaign, 'CountyCare is there' won a gold award from The Healthcare Digital Marketing Awards making it the 5<sup>th</sup> award for the campaign.

#### **Activities and Announcements**

- Special thanks again to **Commissioner and CCH Board member Dennis Deer** for his generous contribution of toys to cheer up our youngest patients over the holidays. Every year, Commissioner Deer organizes a toy drive for the benefit of our patients. On December 21<sup>st</sup>, President Preckwinkle joined David Evers and Melva Brownlee from Commissioner Deer's office to deliver the toys to Stroger Hospital.
- CEO Rocha has started to meet with leaders across the system in a series of meetings to share the strategic plan
  in detail and respond to questions. Internal meetings will culminate with all employee town hall meetings and a
  large community meeting to ensure that all staff and stakeholders have a clear understanding of where CCH is
  headed.
- On Saturday, January 21<sup>st</sup>, the Graduate Medical Education Program Diversity & Equity Inclusion Sub-Committee hosted an event for prospective residents from underrepresented populations in medicine (URIM). This includes individuals from racial or ethnic groups underrepresented in medicine and other health professions, those from economically disadvantaged backgrounds or those who are the first generation of those in their family to attend college. Twenty-five individuals spent the day with our team headed by Shannon Andrews, Chief Equity & Inclusion Officer.

 On Wednesday, December 21, Cook County Health recognized the <u>Illinois Burn Prevention Association</u> (IBPA) for their \$60,000 donation, which has been used to purchase skin grafting equipment to help burn and trauma survivors.

Cook County Health has one of the oldest comprehensive trauma and burn departments in the country and last year cared for burn patients at more than 2,000 visits across our inpatient unit and outpatient clinic.

Both of the devices are used as part of the skin grafting process, in which the damaged skin is replaced by the skin from another area, which helps the healing process and minimizes scarring. The equipment will be used by CCH's plastic surgery, orthopedics and ENT departments.

The Illinois Burn Prevention Association (IBPA) is a nonprofit organization that raises funds to support burn injury care at Illinois hospital burn units, burn prevention and education programs through the Illinois Fire Safety Alliance (IFSA), and burn survivor support programs through IFSA's Camp "I Am Me" for burn-injured children and burn survivor college scholarships through the From Tragedy to Triumph Foundation. Over IBPA's 26 years of running the annual golf outing, just short of \$2 million has been raised for these causes.

#### **Community Mural Project**

Cook County Health, with support from the Cook County Health Foundation, has selected local artists to lead hospital-based community murals projects at three health system sites.

The goal of the project is to build trust and engagement between our health system sites and communities, promote healing, build neighborhood pride, and celebrate local culture. The artists were selected through a rigorous process. Criteria included:

- Demonstration of prior collaborative community engagement
- Artistic excellence through a portfolio review
- Understanding of how to work with materials suitable for a healthcare setting
- Application of one of four proposed central themes, which included Honoring the Past, Transforming the Future; Joyful: Aesthetic of Joy; Healing Community; and Together as One
- An interview with members of the selection committee

The initial artists and their space include Damon Reed, Provident Hospital; Elli Sebastian, Cook County Health Professional Building; and Lorelei Pement, Blue Island Health Center.

#### **Food As Medicine**

As access to healthy food remains a great need for our patients and communities, the Fresh Truck partnership between Cook County Health (CCH) and the Greater Chicago Food Depository (GCFD) continues.

Through January 19, CCH's Fresh Truck partnership with GCFD resulted in 427 visits to CCH health centers – Arlington Heights, Austin, Belmont Cragin, Blue Island, the CORE Center, Cottage Grove, Englewood, North Riverside, Provident/Sengstacke, Prieto, and Robbins.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to 44,735 households, representing 147,734 individuals. In CY2022 alone, nearly 100,000 pounds of food was distributed at CCH sites. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCH health center visit.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to an estimated 44,264 households, representing 146,261 individuals. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCH health center visit.

The Greater Chicago Food Depository's Fresh Food Truck visits for the month of February include the following ACHN Health Centers.

- February 2 Austin Health Center 4800 W. Chicago Avenue, Chicago, 60651
- February 7 North Riverside Health Center 1800 S. Harlem Avenue, North Riverside, 60546
- February 14 Cottage Grove Health Center 1645 Cottage Grove Avenue, Ford Heights, 60411
- February 16 Englewood Health Center 1135 W. 69th Street, Chicago, 60621
- February 21 Robbins Health Center 13450 S. Kedzie Avenue, Robbins, 60472

#### **Community Advisory Councils**

Cook County Health Advisory Councils include patients, community and religious organizations and serve as an opportunity to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center's relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

The 2023 First Quarter topic presentations include the CountyCare's Rewards Program and Covid-19 updates. This Quarter, we will also provide time for the partners to share their programmatic updates. In addition, the meeting provides updates on Cook County Health and Community Outreach. Each clinic also does an update on its operations at the meeting.

Upcoming CAC meeting dates, including the 2023 schedule:

**Cottage Grove:** Tuesday at 1:00 PM: January 24, April 25, July 25, October 24 1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

**Provident/Sengstacke**: Wednesday at 9:00 AM: January 25, April 12, July 12, October 11 500 W. 51st Street, Chicago, IL 60609

**Blue Island:** Wednesday at 1:00 PM: February 15, May 17, August 16, November 15 12757 S. Western Ave., Blue Island, IL 60406

**Arlington Heights:** Tuesday at 1:00 PM: February 21, May 23, August 22, November 28 3520 N. Arlington Heights Road, Arlington Heights, IL 60004

**Robbins:** Tuesday at 1:00 PM: March 14, June 13, September 12, December 12 13450 S. Kedzie Road, Robbins, IL 60472

**North Riverside:** Wednesday at 1:00 PM: March 15, June 14, September 13, December 13 1800 S. Harlem Avenue, North Riverside, IL 60546

**Englewood:** Thursday at 1:00 PM: March 16, June 15, September 14, December 14 1135 W. 69th Street, Chicago, IL 60621

CountyCare's EAC (Enrollee Advisory Committee) & CSC (Community Stakeholder Committee) Meeting Schedule:

As part of its contract with the Department of Healthcare and Family Services (HFS), CountyCare convenes an *EAC* (*Enrollee Advisory Committee*) and a *CSC* (*Community Stakeholder Committee*) once a quarter. The EAC is an avenue to hear from CountyCare plan members on their opinions on the plan and its programs and to provide feedback that can be incorporated in the future. The CSC allows presentations to community organizations on plan happenings which lead to more collaboration and resources for members.

The EAC/CSC Calendar schedule and preliminary topics for discussion is below.

	2023 EAC/CSC Calendar & Topics									
			Internal CC Topics	Internal CC Topics		Target				
Quarter	Date EAC	Date CSC	(EAC)	(CSC)	Health Topics	Area				
			Member level							
			overview of OTC card							
			New year (PCP, annual	High level OTC						
			visit, new members)	(Rewards Program)	American Heart	60629				
Q1	2/14/23	2/28/23	Redetermination (FYI)	Redetermination	Month	60623				
			Redetermination		High Blood Pressure	60632				
Q2	6/13/23	6/21/23	Rewards Program	Redetermination	Education Month	60617				
						60639				
Q3	8/8/23	8/15/23	Rewards Program		Back to School	60628				
					American Diabetes	60620				
Q4	10/24/23	11/7/23			Month	60651				

#### **Legislative Update**

#### Local

 On December 5, 2022 the new Cook County Board was sworn-in to office. The Board includes four new Commissioners; Commissioner Monica Gordon represents the 5<sup>th</sup> District, Commissioner Anthony Quezada represents the 8<sup>th</sup> District, Commissioner Maggie Trevor represents the 9<sup>th</sup> District and Commissioner Josina Morita represents the 13<sup>th</sup> District.

In December, the County Board also approved Committee assignments for the 2022-2026 term. Commissioner Dennis Deer retained the Chairmanship of the Health & Hospitals Committee and Commissioner Alma Anaya is the Vice-Chairman of the committee.

On January 24 CCH appeared before the Cook County Health & Hospitals Committee and presented the Monthly COVID-19 Vaccination Program Update and the CCDPH Semi-Annual Disparities Report. Both presentations were made by Dr. LaMar Hasbrouck, CCDPH COO.

#### State

• Legislators returned to Springfield in early January for the final days of the 102<sup>nd</sup> general assembly session, also referred to as the lame duck session. House and Senate members were sworn in for the 103<sup>rd</sup> General Assembly on January 11.

The Senate is not scheduled to return to Springfield until January 24. The House is not scheduled to return until January 31. Both chambers have a scheduled adjournment date of May 19.

- Legislators took action on a number of high-profile bills in the lame duck session including:
  - MB4664 Reproductive Health Omnibus Offers licensure protection for certain Illinois providers who provide reproductive health services and gender-affirming care and protections for out-of-state patients who seek or obtain care that is legal in Illinois; requires health insurance plans to cover HIV-prevention drugs, hormone therapy, and abortion-inducing medication; authorizes temporary and expedited licensure of out-of-state physicians, APRNS, and PAs for up to one year; permits APRNs and PAs to perform aspiration abortions that do not require general anesthesia. See more details in the <a href="Governor's press release">Governor's press release</a>. Signed by Governor January 13, 2023. Immediate effective date.
  - HB5471 Protect Illinois Communities Act (Assault Weapons Ban) Ends the sale, delivery, and purchase of
    assault weapons and high-capacity magazines, as defined in the legislation. Individuals who currently own
    guns on the banned list would have to provide information to the Illinois State Police. Bans the possession
    and use of rapid-fire devices that increase the firing rate of semiautomatic weapons. Expedites the
    implementation of universal background checks. Signed by Governor January 10, 2023. Immediate effective
    date.

While an earlier version of a House bill increased the age from 18 to 21 years to obtain a Firearm Owners Identification (FOID) card, HB5471 does not include that change. Illinois is now the 9<sup>th</sup> state that has banned assault weapons.

— SB208 – Requires all employers to offer at least 40 hours (or five days) of paid leave each year to be used for any reason. Employers may choose to offer more paid leave time. Accrual would start at one hour of paid leave earned per 40 hours worked. Employees could use this leave starting on the 90<sup>th</sup> day of employment, although employers could permit use earlier. Allows for unused paid leave to carry over annually. Passed House and Senate with bipartisan support and awaits Governor's signature. January 1, 2024 effective date.

• The Governor will deliver the state-of-the-state and budget address on February 15.

#### Federal

- The First Session of the 118th Congress began on January 3. While the Senate quickly conducted its basic organizational business and recessed until January 23, the new Republican House majority struggled to elect a Speaker before ultimately electing Representative Kevin McCarthy of California on January 7, on the 15th vote. The House subsequently adopted rules, including some focused the annual budget and appropriations process, which may set the stage for impasses with the White House and the Democratic-controlled Senate.
- **FY 2023 Appropriations Year-End Omnibus** On December 23, the House passed the Consolidated Appropriations Act, 2023 ("the FY 2023 Omnibus"), which the Senate introduced and passed earlier in the week. President Biden signed the bill into law on December 29.

The legislation, for the first time, amended the statutory Medicaid inmate exclusion. Beginning January 1, 2025, it will allow federal Medicaid and CHIP reimbursement for services provided to eligible youth in detention, pending disposition of charges. Additionally, it would require states to provide Medicaid-eligible or CHIP-eligible youth with screening, diagnostic, and case management services in the 30-day period prior to release from custody. It also will require such youth to be provided with targeted case management services, including referrals to appropriate care and services for 30 days after their release. *Reforming the Medicaid inmate exclusion is a long-standing CCH and Cook County legislative priority.* 

The legislation makes significant steps toward improving maternal and child health and reducing health disparities. It makes the American Rescue Plan Act's temporary state option to provide 12 months of continuous Medicaid/CHIP coverage during the postpartum period a permanent state option. This provision was championed by Senator Durbin and Representatives Kelly and Underwood, among others. Additionally, the legislation requires states to provide children with 12 months of continuous Medicaid and CHIP coverage, effective January 1, 2024. *Making the 12-month postpartum Medicaid coverage option permanent was a CCH and Cook County federal legislative priority.* 

The FY 2023 Omnibus phases out the 6.2 percent enhanced federal Medicaid assistance percentage (FMAP) from April 1 to December 31, 2023. The Families First Coronavirus Response Act (FFCRA) gave states the enhanced Medicaid funding for the duration of the COVID-19 public health emergency, in exchange for maintaining continuous coverage for everyone on their Medicaid rolls. This provision allows states to begin the redetermination process on a date certain, with new rules to ensure that beneficiaries are protected. *Cook County has advocated for a phase down of the enhanced Medicaid funding to avoid a "fiscal cliff" at the end of the COVID-19 public health emergency.* 

The FY 2023 annual funding for the U.S. Department of Health and Human Services includes community project funding/congressionally directed spending, also known as "earmarks," for Cook County Health. Representative Krishnamoorthi successfully requested \$1 million for equipment to support urgent care access for minor medical emergencies and other after-hours care at the Arlington Heights Health Center. Senator Duckworth secured \$863,000 for equipment for the Neonatal Intensive Care Unit at the John H. Stroger, Jr. Hospital of Cook County. *The County advocated for these requests on behalf of CCH.* 

Additionally, annual appropriations for the U.S. Department of Health and Human Services included funding for the following programs of interest to CCH.

#### Health Resources and Services Administration (HRSA)

- Health Workforce
  - National Health Service Corps: \$125.6 million, \$4 million over FY22
  - Interdisciplinary Community-Based Linkages
    - Mental and Behavioral Health: \$44 million, \$5 million over FY22

- Behavioral Health Workforce and Training: \$153 million, \$39 million over FY22
- Nursing Programs: \$300 million, \$20 million over FY22
- Maternal and Child Health
  - Maternal and Child Health Block Grant: \$822.7 million, \$75 million over FY22
- Ryan White HIV/AIDS Program
  - Emergency Assistance (Part A): \$680.8 million, \$10.3 million over FY22
  - Comprehensive Care Programs (Part B): \$1.4 billion, \$20.6 million over FY22
  - Early Intervention Program (Part C): \$209 million, \$3.4 million over FY22
  - Children Youth Women and Families (Part D): \$78 million, \$1 million over FY22
  - Ending the HIV/AIDS Epidemic Initiative: \$165 million, \$40 million over FY22

#### **Centers for Disease Control and Prevention (CDC)**

- o Immunization and Respiratory Diseases: \$500 million, \$51 million over FY22
- o Chronic Disease Prevention and Health Promotion: \$1.175 billion, \$92 million over FY22
- o Public Health Preparedness and Response: \$883 million, \$21 million over FY22

#### **Substance Abuse and Mental Health Services Administration (SAMHSA)**

- o Community Mental Health Services Block Grant: \$986.5 million, \$150 million over FY22
- o Substance Abuse Prevention and Treatment Block Grant: \$1.929 billion, \$100 million over FY22
- Suicide Prevention Lifeline (988): \$501.6 million, \$400 million over FY22

#### January/February Outreach Events

Outreach staff will participate in the following events to promote both Cook County Health and CountyCare to attendees.

January 6, 2023 - Chicago Department of Family and Support Service's Resource Fair is at the King Center located at 4314 S. Cottage Grove in Chicago, 60653.

January 7, 2023 - Sisters Working It Out and Major Charles Hunt's **Community Resource Fair** at the VFW Post 2024 located at 344 W 119th Street in Chicago, 60628.

January 14, 2023 - Sisters Working It Out and the **City of Country Club Hills' Community Resource Fair** at the Country Club Hills Pavilion located at 4150 W 183 Street in Country Club Hills, 60478.

January 21, 2023 – Participation in the **Englewood Quality of Life Resource Fair** hosted by Teamwork Englewood at Harper High School located at 6520 S Wood St in Chicago, 60636.

February 3, 2023 – Participation in the **Family Christian Health Center's Resource Fair** which takes place at Turlington West Tent Council located at 15306 Robey Avenue, Harvey, 60426.

February 6, 2023 – Participation in the **National Black Aids and HIV/Day Awareness Day** which is hosted by Sisters Working It Out and which will take place at the John D. Rita Recreation Center located at 2822 141st Place in Blue Island, .60406

February 10, 2023 – Participation in the **West 40's All Staff Learning Day Resource Fair** which will take place at Morton College located at 3801 S. Central Avenue in Cicero, 60804.

February 11, 2023 – Participation in the **Kidney Health for Life Family Fun Day (In Honor of Black History Month)**, which is hosted by the National Kidney Foundation of Illinois and which will take place at Marian Catholic High School located at 700 Ashland Avenue in Chicago Heights, 60411.

February 16, 2023 - Participation in the **Posen Intermediate School's Black History Month - A Cultural Experience** event which is hosted by Posen-Robbins School District 143.5 and takes place at the Posen Intermediate School located at 14545 S California Avenue in Posen, 60469.

February 24, 2023 – Participation in the **National Black Nurses Day Planning Committee's Nurses Delivering Care and Supporting Our Community** event which will be held at the Apostolic Faith Church located at 3823 S, Indiana Avenue in Chicago, 60653.

February 25, 2023 – Participation in the **Village of Hazel Crest's Black History Month** event which takes place at the Vernard L. Alsberry, Jr. Municipal Center located at 3601 W. 183rd Street in Hazel Crest, 60429.