Minutes of the Meeting of the Board of Directors of the Cook County Health and Hospitals System (CCHHS) held on Friday, May 26, 2023 at the hour of 9:00 A.M. This meeting was held by remote means only, due to the determination that a public health emergency exists.

### I. <u>Attendance/Call to Order</u>

Chair Taylor called the meeting to order.

Present:	Chair Lyndon Taylor and Directors Jay Bhatt, DO, MPH, MPA; Joseph M. Harrington; Robert G. Reiter, Jr.; Sam A Robinson, III, PhD; Tanya R. Sorrell, PhD, PMHNP-BC; and Mia Webster Cross, MSN, RN (7)
Present Remotely:	Director Otis L. Story, Sr. (1)
Absent:	Vice Chair Hon. Dr. Dennis Deer, LCPC, CCFC and Directors Robert Currie; Raul Garza; and Karen E. Kim, MD, MS (4)

Additional attendees and/or presenters were:

Valarie Amos – Chief Human Resources Officer	Deborah Santana – Secretary to the Board			
Jeff McCutchan – General Counsel	Sharon Welbel, MD – Chief of Epidemiology and			
Alexandra Normington – Interim Chief	Infection Control, Medical Administration			
Communications and Marketing Officer				
Israel Rocha, Jr. – Chief Executive Officer				

The next regular meeting of the Board of Directors is scheduled for Friday, June 30, 2023 at 9:00 A.M.

### II. <u>Overview of Covid-19 Protocol and Guidelines for In-Person Public Meetings of the CCH Board and its Committees (Attachment #1)</u>

Dr. Sharon Welbel, Chief of Epidemiology and Infection Control, Medical Administration, provided a brief overview of the Covid-19 Protocol and Guidelines for In-Person Public Meetings of the Board and its Committees.

### III. <u>Employee Recognition</u> (details included in Attachment #4)

Israel Rocha, Jr., Chief Executive Officer, recognized a number of employees for their outstanding work.

### IV. <u>Public Speaker Testimony</u> (Attachment #2)

Testimony was provided by the following individuals:

Virtual oral and written testimony provided-

- 1. Feby George RN, representing National Nurses Organizing Committee (NNOC)
- 2. Indu Abraham APRN, representing NNOC

Written testimony only -

3. Karin Warden-Thomas APRN, representing NNOC

### V. Board and Committee Reports

### A. Board of Directors Meeting Minutes, April 28, 2023

Chair Taylor inquired whether any corrections or revisions to the minutes were needed.

Director Reiter, seconded by Director Harrington, moved to approve Item V(A) the Minutes of the Board of Directors Meeting of April 28, 2023. THE MOTION CARRIED UNANIMOUSLY.

### B. Human Resources Committee Meeting, May 18, 2023

i. Meeting Minutes

Director Robinson provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

Director Reiter, seconded by Director Bhatt, moved to approve Item V(B) the Minutes of the Human Resources Committee Meeting of May 18, 2023. THE MOTION CARRIED UNANIMOUSLY.

### C. Managed Care Committee (Attachment #3)

i. Metrics Review (Committee did not meet in May)

Aaron Galeener, Chief Administrative Officer for Health Plan Services, provided an overview of the Metrics. The Board reviewed and discussed the information.

### D. Quality and Patient Safety Committee Meeting, May 18, 2023

- i. Meeting Minutes, which include the following action items:
- Stroger Hospital and Provident Hospital Medical Staff Appointments / Reappointments / Changes

Director Bhatt provided an overview of the Meeting Minutes. The Board reviewed and discussed the information.

Director Sorrell, seconded by Director Harrington, moved to approve Item V(D) the Minutes of the Quality and Patient Safety Committee Meeting of May 18, 2023. THE MOTION CARRIED UNANIMOUSLY.

### V. Board and Committee Reports (continued)

#### E. Finance Committee Meeting, May 18, 2023

- i. Meeting Minutes, which include the following action items:
- Contracts and Procurement Items
- Receive and file Grant Award-Related Items
- Receive and file transfer of funds

Director Reiter provided an overview of the Meeting Minutes. He noted that request numbers 6 and 20 under the Contracts and Procurement Items are pending review by Contract Compliance. The Board reviewed and discussed the information.

Director Reiter, seconded by Director Bhatt, moved to approve Item V(E) the Minutes of the Finance Committee Meeting of May 18, 2023. THE MOTION CARRIED.

Director Webster Cross abstained and voted Present on request numbers 1 through 3 under the Contracts and Procurement Items contained within the Minutes.

### VI. <u>Action Items</u>

#### A. Contracts and Procurement Items

There were no Contracts and Procurement Items presented directly for the Board's consideration.

### B. Any items listed under Sections V, VI and IX

#### VII. <u>Report from Chair of the Board</u>

Chair Taylor stated that he attended the Nurses Excellence Award ceremony this week with Directors Currie and Harrington to honor our nurses for the work they do. It was a phenomenal event. Hhe thanked all of our nurses and congratulated the Excellence Award winners. He also congratulated the Commitment to Excellence Award winners, as well as the Institutional Research Day winners. He welcomed the new employees, and noted that we have had 11 job fairs so far – the organization is really starting to see the successful results from that.

Chair Taylor stated that earlier this month, Director Kim submitted her resignation from the Board effective June 1st, as she has accepted a position in another city. She was unable to attend today's meeting, but we are planning to recognize and thank her at the Board Meeting in June.

### VIII. <u>Report from Chief Executive Officer</u> (Attachment #4)

Mr. Rocha provided an overview of the reports presented. Also included for the Board's information were the Divisional Executive Summaries (included in Attachment #4.)

Dr. Welbel provided an update on Covid-19. There has been a fair amount of news of increased cases in China, and that has raised some questions that she wanted to address. In China, about 6 months ago, they completely dismantled all of their Covid-19 mitigation practices; since that time, in February of this year they had a large Covid-19 surge, and now they're having another surge. In April, a respiratory/infectious disease specialist presented some data based on modeling and discussed what he found. (Note - because it is based on modeling, the numbers can be underreported or overreported.) That modeling reflected 40 million cases of Covid-19 in the population per week in China, and estimated that there will be up to 65 million cases per week in that population by the end of June.

What does that mean for us and the rest of the world? China was so unique in that they had extreme Covid-19 mitigation practices. She don't know exactly which variants are circulating there, but her understanding is that they are similar variants that are circulating here, so she doesn't believe that this is a brand new variant. She does not know the extent of vaccination status for that population, although she does not believe they were vaccinated against Omicron. The population in China may be experiencing a similar situation that happened here in 2020 - it was a brand new disease exposed to people who were naïve to it. We have had 3 years of mitigation; there is still some mitigation going on, and we have had a lot of vaccinations and infections, so it is difficult to compare. We know Covid-19 is still circulating, but is an apples to oranges comparison. We need to keep vaccinating, and there is likely to have an updated vaccine available in the fall. She concluded her report by stating that she is cautious but not alarmed.

Alexandra Normington, Interim Chief Communications and Marketing Officer, provided an overview of the information regarding the CCH Brand Campaign. The Board reviewed and discussed the information.

### IX. Closed Meeting Items

- A. Claims and Litigation
- **B.** Discussion of personnel matters
- C. Update on Labor Negotiations

The Board did not recess into a closed meeting.

### X. <u>Adjourn</u>

As the agenda was exhausted, Chair Taylor declared the meeting ADJOURNED.

Respectfully submitted, Board of Directors of the Cook County Health and Hospitals System

Minutes of the Meeting of the Board of Directors Friday, May 26, 2023 Page 5

Attest:

Cook County Health and Hospitals System Minutes of the Board of Directors Meeting May 26, 2023

### ATTACHMENT #1

## **COVID-19 Protocol and Guidelines**

May 2023 Return to In-Person CCH Board and Committee Public Meetings

Sharon Welbel, MD May 26, 2023





## In-Person Public Meetings of CCH Board and Committees

### Guidelines and Protocols (subject to change based on public health guidance)

• Unless otherwise noticed, masking will be optional in the Board Room for the CCH Board and Committee public meetings.

Masking continues to be strongly recommended for all individuals in CCH facilities, and is required in certain areas. The setup for the public meetings in Rooms 5301 and 5302 of the Professional Building is well below the rooms' maximum capacities to accommodate a generous amount of personal space for attendees. If the rooms' maximum capacities are reached, then masking in the rooms would be required.

• Do not attend the meeting in person if you are experiencing COVID or flu symptoms (coughing, fever etc.)

For those persons who are unable to attend the meetings in person, the livestreamed meeting is available on the CCH Board's YouTube channel (link available on CCH website).



Cook County Health and Hospitals System Minutes of the Board of Directors Meeting May 26, 2023

### ATTACHMENT #2

### Oral Testimony provided at 5/26/23 CCH Board Meeting

#### **Feby George**

"My name is Feby George and I am a registered nurse in cardiac ICU at Stroger hospital. I have been working in Stroger for 10 years. I completed my masters degree in Nurse Practitioner track through Cook County two years ago. I have been actively trying to get an APRN position in county since then. I am very receptive and willing to learn. Since, County is no longer hiring APRN's, I realized that I do not have any growth opportunity in County. In order for me to work at my full potential, I have to leave County and I'm very disappointed."

### Indu Abraham

"I am Indu Abraham, currently working as a Clinical Nurse in CCU for nearly 10years. I am also a postgraduate who majored in family nurse practitioner, waiting to pursue a Nurse Practitioner job in Cook County where I can transition all my current skills, clinical experiences, and knowledge wisely.

As we know, PAs and NPs are clustered as Advance Practice Providers. But then I am here to raise my humble opinion were cook county is over-sighting on equal employment policies. Cook County or HR is no longer hiring NPs and those positions are getting eliminated as PAs. Each department is allotted to have set amount of PAs and NPs but then if you look at the previous years statistics (provided by NNOC), those allocated NP positions are all replaced as PAs which shows that newer NPs are not being considered.

I was sent to school and all my tuition fees where reimbursed by Cook County. As a gratitude I would like use my talent and skills back in Cook County and uplift our community with better quality & outcome."

Written testimony from Karin Warden Thompson – for 5/26/23 CCH Board Meeting

 Cook County Health Services has offered a plethora of degree advancement opportunities through its tuition reimbursement plans provided for its employees. It has allowed advancement in career opportunities. I am forever grateful for this. However, as an advanced practice nurse/provider, I have realized the struggle to achieve new role opportunities due to limited offering of positions in my training. I am limited in lateral moves to other areas of interest, or openings are not offered in my credentialing.

I am a loyal, hard-working employee and I speak not only for myself, but for others that are advanced practiced prepared and still working at the bedside. We are willing to do the work if provided the opportunity. I ask that you please provide us equity in job growth that you have invested in through our tuition. Career expansion is a great retention motivator.

- 2. I am disappointed with the pay parity between PAs and NPs. I also have concerns with the replacement of NP positions with PA positions. How can we remove this bias from our System?
- 3. What steps are in place for CME reimbursements for advanced practice providers?

Cook County Health and Hospitals System Minutes of the Board of Directors Meeting May 26, 2023

### ATTACHMENT #3

## Health Plan Services Update Prepared for: CCH Board of Directors

Aaron Galeener

Chief Administrative Officer, Health Plan Services May 26<sup>th</sup>, 2023







## **Current Membership**

### Monthly membership as of May 4<sup>th</sup>, 2023

Category	Total Members	ACHN Members	% ACHN
FHP	282,343	17,553	6.2%
ACA	125,355	18,499	14.8%
ICP	30,484	4,988	16.4%
MLTSS	9,267	-	0%
SNC	7,740	403	5.2%
Total	455,189	41,443	9.1%

**ACA:** Affordable Care Act **FHP:** Family Health Plan

ICP: Integrated Care Program

MLTSS: Managed Long-Term Service and Support (Dual Eligible)

SNC: Special Needs Children



## Managed Medicaid Market

Illinois Department of Healthcare and Family Services March 2023 Data

Managed Care Organization	Cook County	Cook Market Share
*CountyCare	451,087	32.5%
Blue Cross Blue Shield	368,207	26.5%
Meridian (a WellCare Co.)	324,038	23.3%
IlliniCare (Aetna/CVS)	132,551	9.5%
Molina	102,508	7.4%
YouthCare	9,634	0.7%
Total	1,388,025	100.0%



\* Only Operating in Cook County

## IL Medicaid Managed Care Trend in Cook County (charts not to scale)



- CountyCare's enrollment has increased 5% over the past 12 months, in line with the Cook County increase of 5%
- CountyCare's enrollment increased 0.3% in March 2023 compared to the prior month, behind the Cook County increase of 0.4%

Source: https://www.illinois.gov/hfs/MedicalProviders/cc/Pages/TotalCCEnrollmentforAllPrograms.aspx

## FY 23 Budget | Membership

CountyCare Membership





	Members due for REDE per Month	Month-Yr.	Estimate Form B Members	Total Members due for REDE
60,000	Members Due For Redetermination Estimated Form B Members	Jun-23	19,883	28,404
00,000		Jul-23	33,762	48,231
50,000	48,231 44,214	Aug-23	30,950	44,214
40,000	38,812 40,053	Sep-23	25,488	36,412
	36,412 37,558 37,090 33,762 30,950	Oct-23	26,291	37,558
Members 30'000	28,404 25,488 26,291 25,963 27,16826,800 28,037	Nov-23	25,963	37,090
20,000	19,883	Dec-23	27,168	38,812
		Jan-24	18,760	26,800
10,000		Feb-24	28,037	40,053
_	1,313)19 9	6 12 8		
	Jun-23 Jul-23 Aug-23 Sep-23 Oct-23 Nov-23 Dec-23 Jan-24 Feb-24 Mar-24 Apr- Month-Year	24 May-24		

- Volume of the members due per month based on the March 834 file.
- Form A members due for rede and auto renew for a year.
- Form B member must submit information to confirm eligibility.
- 30% ex-parte form A assumption.



## Operations Metrics: Call Center & Encounter Rate

	Performance				
Key Metrics	State Goal	Feb 2023	Mar 2023	Apr 2023	
Member & Provider Services Call Center	Metrics				
Inbound Call Volume	N/A	45,884	50,579	33,118	
Abandonment Rate	< 5%	4.65%	0.65%	0.43%	
Hold Time (minutes)	1:00	3:06	2:46	2:38	
% Calls Answered < 30 seconds	> 80%	72.65%	97.28%	97.24%	
	(	Quarterly			
Claims/Encounters Acceptance Rate	98%		98%		



## Current v. Prior Year: IP Acute Admits/1000





Updated monthly, paid through April 2023 All acute and surgical cases + approved acute authorizations Domestic admissions are not included since they do not require Prior Authorization

## CountyCare COVID Vaccination Rates

	Total	At Leas	t 1 Dose	Series (	omplete	•	(Bivalent) oster	All Booster/3rd Dose	
-		% of Total		% of Total		% of Total			
		Eligible	CDC	Eligible	CDC	Eligible	CDC	% of Total Eligible	
Age Category	Eligible Members	Members	Benchmark	Members	Benchmark	Members	Benchmark	Members	
<2 yrs	18,382	6.95%	8.90%	4.69%	4.70%	1.11%	0.60%	1.72%	
2-4 yrs	29,078	10.82%	10.90%	7.05%	6.10%	1.12%	0.60%	2.17%	
5-11 yrs	71,208	37.41%	40.00%	32.13%	32.90%	4.78%	4.80%	8.58%	
12-17 yrs	64,585	57.44%	72.20%	52.51%	61.80%	8.20%	7.80%	18.87%	
18-24 yrs	56,119	59.00%	82.30%	52.55%	66.80%	6.09%	7.40%	20.81%	
25-49 yrs	139,760	54.18%	85.50%	48.64%	72.20%	8.30%	12.10%	21.59%	
50-64 yrs	58,873	72.14%	95.00%	68.20%	83.80%	22.44%	21.70%	46.22%	
>=65 yrs	17,281	74.75%	95.00%	71.18%	94.40%	29.44%	43.30%	56.17%	
Total	455,286			46.04%		10.45%			

### Data as of 5/2/2023

Notes: Benchmark data in the table above is obtained from CDC. For booster, the benchmark data only captures the updated bivalent booster. Benchmark for each age category: https://covid.cdc.gov/covid-data-tracker/#vaccination-demographics-trends

Bechmark for overall vaccination rate: https://covid.cdc.gov/covid-data-tracker/#vaccinations\_vacc-people-onedose-pop-total

## **Claims Payments**





\*Medical claims only- does not include pharmacy, dental, vision or transportation claims. These claims typically average a 30-60 day payment timing.

## **Claims Payments**

Aging Days	0-30 days		31-60 days		days 61-90 days 91+ days		91+ days		Grand Total
Q1 2020	\$	109,814,352	\$ 53,445,721	\$	46,955,452	\$	9,290,569	\$	219,506,093
Q2 2020	\$	116,483,514	\$ 41,306,116	\$	27,968,899	\$	18,701,664	\$	204,460,193
Q3 2020	\$	118,379,552	\$ 59,681,973	\$	26,222,464	\$	71,735	\$	204,355,723
Q4 2020	\$	111,807,287	\$ 73,687,608	\$	61,649,515	\$	1,374,660	\$	248,519,070
Q1 2021	\$	111,325,661	\$ 49,497,185	\$	4,766,955	\$	37,362	\$	165,627,162
Q2 2021	\$	131,867,220	\$ 49,224,709	\$	566,619	\$	213,967	\$	181,872,515
Q3 2021	\$	89,511,334	\$ 25,733,866	\$	38,516	\$	779,119	\$	116,062,835
Q4 2021	\$	125,581,303	\$ 90,378,328	\$	112,699	\$	1,114,644	\$	217,186,974
Q1 2022	\$	144,241,915	\$ 12,166,101	\$	2,958,928	\$	2,183,828	\$	161,550,772
Q2 2022	\$	120,267,520	\$ 735,088	\$	2,476,393	\$	4,676,897	\$	128,155,898
Q3 2022	\$	105,262,634	\$ 16,617,110	\$	59,407	\$	15,171	\$	121,954,322
Q4 2022	\$	142,815,499	\$ 62,495,024	\$	2,403,391	\$	2,056,097	\$	209,770,011
Q1 2023	\$	110,831,299	\$ 7,841,360	\$	3,067,736	\$	443,885	\$	122,184,280
Week of 4/9/2023	\$	134,582,612	\$ 28,290,221	\$	1,134,090	\$	1,797,005	\$	165,803,928

\*0-30 days is increased for an estimated \$57.5M of received but not adjudicated claims

\*Medical claims only-does not include pharmacy, dental, vision or transportation claims

\*The amounts in the table are clean claims



## **Thank you** Q&A



Cook County Health and Hospitals System Minutes of the Board of Directors Meeting May 26, 2023

### ATTACHMENT #4

## **CEO** Report

## Israel Rocha, Jr., CCH CEO May 26, 2023





## New Hires and Promotions



## Welcome

**New Hires** 

### Andrew Baranowski

Director of Operations, Health Plan Services

### **Gurleen S. Bhinder**

Manager of Clinical Excellence & Performance Improvement, Quality Assurance

### Iva Elliott

Health Plan Training Manager, Health Plan Services

### **Tomas Estacio**

Physical Therapy Manager, Provident Physical Therapy

### Valerie Gantert

Managed Care Clinical Operations Manager, Managed Care

### **Guadalupe Garcia**

Director of Language Services, Interpreter Services



## Welcome

### New Hires

### Terri Graham

Manager of Business and Finance Operations, Ambulatory Services Administration

Jawan Lasley House Administrator, Provident Nursing

**Dr. Jai S. Mehta** Chief Financial Officer, Health Plan Services

## **Angelique Momon**

Enrollment & Retention Manager, County Care

**Anne K. Murphy** Patient Safety Manager, Quality Assurance

### Andrea Norman

Delegation & Vendor Oversight Manager, Health Plan Services

## Welcome

### **New Hires**

### **Jacqueline Rodriguez**

Senior Manager of Financial Assistance, Revenue Cycle

### **Ananya Stoller** Maternal Child Health Program Manager, Health Plan Services

### **Bettina Tahsin**

Network Diabetes Program Manager, Endocrinology-Clinical

### Walena Marie Valencia

Nursing Serv. Business Ops. Manager, Administration

## **Craig Williams**

Chief Administrative Officer, Operations & Development





### Promotions

### Karolina Duszczak

Chief Plan Officer, Medicaid Health Plan Services

### **Tracy Everett** Associate Director of Nursing, Emergency Services Nursing

## Anita Redding-Hoffman

Ambulatory Clinic Manager, Administration

### Jackie Lee

Nurse Coordinator II, CORE Patient Care Services



Congratulations

### Promotions

**Jiji Lukose** Nurse Coordinator II, Burn Nursing ICU

**Christina Urbina** Service Line Business Director, Administration

### Dr. Sharon F. Welbel

Chief of Epidemiology and Infection Control, Medical Administration

### **Andrew Wheeler**

Manager of Trauma Recovery, Intervention, and Prevention, Trauma Administration



# Recognition





## Leapfrog Hospital Safety Grade

John H. Stroger, Jr. Hospital of Cook County

Cook County Health's Stroger Hospital has earned an improved grade of "B" from Leapfrog in the most recent grading period.

The Leapfrog Hospital Safety Grade is the only hospital rating focused exclusively on hospital safety. Its grades are a quick way for consumers to choose the safest hospital to seek care.

Congratulations to the entire team!

## LEAPFROG HOSPITAL SAFETY GRADE

## State Board of Health

### Dr. Juleigh Nowinski Konchak

Governor JB Pritzker has appointed Dr. Juleigh Nowinski Konchak, Program Director for Public Health and General Preventive Medicine, to the Illinois State Board of Health.

Congratulations Dr. Nowinski Konchak!


## Outstanding Achievement in Workforce and Labor Roy Chavadiyil

Roy Chavadiyil, Medical Technologist, Cardiology, was the recipient of the 2023 Outstanding Achievement in Workforce and Labor by Illinois Treasurer Michael Frerichs during the annual celebration honoring the unique contributions of Asian & Pacific Islander Americans throughout the State of Illinois.

Congratulations!



## **April Commitment to Excellence Awards**

Thank you to the team members below for going above and beyond!

- Paige Williams EVS
- Andres Brooks EVS
- Toya Jones-West Finance

- Angela Wiliford Patient Relations
- Carmelthia Otis Pharmacy
- **Omar LaBlanc** Pediatrics
- Kathryn Radigan, MD

Pulmonology



## May Commitment to Excellence Awards

Thank you to the team members below for going above and beyond!

• **Quinniya Hearn** Care Coordination

• **Dr. Rami Doukky** Cardiology

- Sandy Oliphant Complex Care
- Maria Rodriguez Austin Clinic
- **Patricia Salgado, RN** CountyCare



## Institutional Research Day Winners

Congratulations to the winners for their exemplary work!

- Platforms
  - 1st place: Dr. Ellen Yang
  - 2nd place: Dr. Leslie Cachola

#### Outstanding Presentation

- Session A Dr. Derek Hilgers, Dr. Alison Vasa
- Session B Dr. Dae Yong Park, Dr. Sania Saleem, Dr. Dennis Kumi
- Session C Dr. Kristen A. Martinez, Dr. Miao Hua, Dr. Arshia Wadhwa, and Dr. Mahwash Siddiqi

#### Thank you to the Institutional Research Day Committee:

Dr. Michael Hoffman Dr. Amna Khokar Dr. Mark Mycyk Dr. Juleigh Nowinski Konchak Dr. Katayoun Rezai Dr. William Trick Dr. Iriagbonse Asemota Errick Christian Estelle Hu

# System Updates







- Initiative to identify and improve processes, communication and care across the system by getting input directly from frontline team members
- Any reasonable/workable suggestions to make CCH better, no matter how small, are welcome
- Suggestions can address clinical and administrative process improvements, employee engagement, staff and patient safety, technology and more
- Ideas will be reviewed by a multidisciplinary team
- Individuals who submit ideas that are implemented will be recognized



### Strategic Initiatives May

#### Accomplished

- Increased Leapfrog rating to a "B"
- Cermak achieved accreditation from National Commission on Correctional Health Care
- Opened the Stroger discharge lounge
- Approved endodontics, behavioral health insomnia services
- Created gun safety section in EMR, added to ambulatory pediatric intake powerform, and updated gun safety materials

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- Radiology images on patient portal to view/download
- Ô
- New Echo protocol established at Provident and Stroger
- 100 ideas for change rolled out
- Hired a Director of Language Services
- Finalized design for behavioral health space at Provident

#### Patient Safety Health Equity, Patient Growth, Optimization, Workforce: Fiscal linical Excellence **Community Health** Experience Innovation & Systemization & Talent & Teams Resilience & Quality & Integration Transformation Performance Improvement Ø 303

#### **Coming Soon**

- Dehavioral Health Community Needs Assessment
- May job fairs for Nursing, CountyCare, Pharmacy and Police
- Finalizing FY22 Audit
- Launch of the third phase of its FoodCare program that will provide medically tailored meals to CountyCare members with complex conditions



Ongoing efforts to mitigate impact of redetermination on CountyCare members

17



- Pediatric Behavioral Health beds in the ED



Open a 16-bed virtual unit to expedite care of ED boarders

## CCH Brand Campaign

**Alex Normington** 

Interim Chief Communications & Marketing Officer



## Market Analysis Findings & Campaign Goals

- **Current strengths**: Mission of service, followed by CCH doctors
- Respondents see CCH improving
- **<u>Biggest opportunity</u>**: Increasing awareness of CCH community sites will contribute to overall reputation and may drive primary care volumes.

#### **2023 Brand Campaign Goals**

- 1. Elevate CCH's reputation
- 2. Raise awareness about CCH community health centers
- 3. Drive volumes<sup>\*</sup>

\*Main priority for future years' campaigns based on capacity











COOK COUNTY HEALTH Your Health Has A Home Now accepting new pediatric & primary care patients at Cottage Grove Health Center in Ford Heights

Digital Ad



**Bus Shelter** 

Billboard

## **Creative Assets**

#### June & July 2023

- Google Search
- Google Call
- Facebook, Instagram, Tik Tok, You Tube
- Out-of-Home
  - Focus on saturating areas around our south and south suburban ACHN sites, aligning with open capacity
- Campaign landing page
- Updating all ACHN web pages







ISRAEL ROCHA, JR. CHIEF EXECUTIVE OFFICER REPORT TO THE BOARD OF DIRECTORS May 26, 2023

#### **Employee Recognition**

Governor JB Pritzker has appointed **Dr. Juleigh Nowinski-Konchak**, Program Director for Public Health and General Preventive Medicine, to the Illinois State Board of Health.

**Roy Chavadiyil**, Medical Technologist, Cardiology, was the recipient of the 2023 Outstanding Achievement in Workforce and Labor by Illinois Treasurer Michael Frerichs during the annual celebration honoring the unique contributions of Asian & Pacific Islander Americans throughout the State of Illinois.

Cook County Health hosted its annual Institutional Research Day in April. During the event, resident physicians showcase their research projects. Congratulations to all of the winners!

- Platforms
  - o 1st place: Dr. Ellen Yang
  - o 2nd place: Dr. Leslie Cachola
- Outstanding Presentation
  - Session A Dr. Derek Hilgers and Dr. Allison Vasa
  - Session B Dr. Dae Yong Park, Dr. Sania Saleem, and Dr. Dennis Kumi
  - Session C Dr. Kristen A. Martinez, Dr. Miao Hua, Dr. Arshia Wadhwa, and Dr. Mahwash Siddiqi

Congratulations to the Commitment to Excellence Award winners for the months April and May!

- Paige Williams, EVS
- Andres Brooks, EVS
- Toya Jones-West, Finance
- Angela Wiliford, Patient Relations
- Carmelthia Otis, Pharmacy
- Omar LaBlanc, Pediatrics

- Kathryn Radigan, MD, Pulmonology
- Quinniya Hearn, Care Coordination
- Dr. Rami Doukky, Cardiology
- Sandy Oliphant, Complex Care
- Maria Rodriguez, Austin Clinic
- Patricia Salgado, RN, CountyCare

#### **Activities and Announcements**

- Thanks to collaborative focus and effort by the entire Stroger Hospital team, the hospital's Leapfrog Safety Grade improved to a "B" for 2023. The Leapfrog Hospital Safety Grade is the only hospital rating focused exclusively on hospital safety. Its grades are a quick way for consumers to choose the safest hospital to seek care.
- This month, CCH rolled-out a new initiative aimed at identifying and improving processes, communication and care across the system by getting input directly from frontline team members. This initiative, 100 Ideas for Change, welcomes suggestions from all employees across the health system. Suggestions will be reviewed by a multi-disciplinary team for feasibility and implementation in the near- or long-term.

#### **Presentations of Note**

- On Wednesday, May 3, CEO Rocha participated in Cook County Lobby Day in Springfield, where he met with a number of State elected officials and staff to discuss CCH legislative priorities.
- CEO Rocha also spoke at the taping of a Kennedy Forum panel, Coming To Light: A Path to Mental Health Services for All. The panel discussion will air on PBS this fall.

#### Legislative Update

#### Local

On May 24, CCH leadership appeared before a number of Cook County Board committees to provide testimony and respond to questions from Commissioners.

- Finance Committee Pam Cassara, CCH CFO addressed questions related to the County's Monthly Revenues and Expenses Report as well as CCH finances. CEO Rocha was also available to respond to questions related to the CCH Monthly Report to the Cook County Board. The CCH Monthly Report is a compilation of the metrics and presentations made to the CCH Board of Directors from the previous month.
- Legislation & Intergovernmental Affairs Committee Dr. LaMar Hasbrouck, CCDPH CAO provided public testimony on a proposed ordinance amendment prohibiting the sale of flavored liquid nicotine in unincorporated Cook County. Israel Rocha, CEO presented information on CCH data collection and language access in response to a Resolution pertaining to Asian American and MENA Data Collection practices of Cook County departments and agencies. Other presenters included the Offices under the President, as well as the offices of the Assessor, Board of Review, Chief Judge, Circuit Court Clerk, County Clerk, Public Defender, Sheriff, State's Attorney and Treasurer.
- Health & Hospitals Committee Dr. LaMar Hasbrouck appeared before the Committee to provide an update on COVID-19 and Mpox.

#### State

The House and Senate were scheduled to end the Spring 2023 session by their self-imposed deadline of Friday, May 19. Instead, the Senate and House returned to Springfield May 24 in order to pass the FY2024 budget and additional legislation.

Bills only require a simple majority as long as they pass prior to May 31; bills passed after this deadline require a 3/5<sup>ths</sup> majority in both chambers to have a more immediate effective date. The state fiscal year starts July 1.

CCH's 2023 legislative priorities include:

 <u>SB1670</u> – Amends Freedom of Information Act (FOIA) to ensure that electronic medical records are not subject to FOIA requests. This bill passed out of the Senate in 2022 with unanimous support and no opposition, but time ran out before it could pass the House.

Status: Passed both chambers.

 <u>SB1953/HB2887</u> – Appropriations request for Equity and Representation in Health Care Act to fund scholarships and loan repayment for health care providers who work at Cook County Health or at Federally Qualified Health Centers. <u>Status:</u> The Governor's proposed FY2024 budget includes \$3M in the Illinois Department of Public Health's budget to fund the Equity and Representation in Health Care Act. CCH is working with the Illinois Primary Health Care Association to keep the \$3M in the final budget drafted and passed by the Illinois General Assembly.

<u>SB122/HB1570</u> – Medicaid expansion that would provide Medicaid-like coverage to low-income adults 19-41 years of age, regardless of immigration status. Healthy Illinois is leading this effort.

<u>Status:</u> Healthy Illinois and their partners continue to advocate for this historic expansion that would make Illinois the first state in the nation to make Medicaid available for all low-income residents of the state, regardless of immigration status.

Last month, HFS released estimates that the current coverage for immigrant adults 42 years and older will cost the state \$1.1B in FY24, with only a small portion reimbursable by the federal government. This is close to \$880M *more* than what was originally budgeted in the Governor's FY24 budget when presented in February. Expanding Medicaid-like coverage to the remaining 19-41 year old immigrant adults is estimated to cost an additional \$380M.

Additional legislation of interest to CCH:

- <u>HB2</u> Directs the Illinois Department of Human Services to license and create rules for Overdose Prevention Sites, where individuals could consume drugs under supervision by trained professional who can provide overdose and other health care supports as well as linkages to treatment. HB2 is on 3<sup>rd</sup> Reading in the House, and still needs to pass the Senate.
- <u>HB579</u> Creates a State-Based Health Insurance Marketplace. Currently, Illinois runs a Marketplace in partnership with the federal government, which limits the ability for the state to exert greater control over the private insurance products and state-sponsored subsidies offered on the Marketplace. HB579 passed the House 72-39-1 and is on 3<sup>rd</sup> reading in the Senate.
- The Illinois Department of Healthcare and Family Services announced their intent to <u>amend and extend their</u> <u>existing 1115 Medicaid waiver</u>. The amended application expands several pilot efforts included in the previous waiver including housing and employment supports, along with services for persons with Substance Use Disorder. Additionally, the expanded waiver includes a number of provisions to build upon and further support Healthcare Transformation Collaboratives, address social risk factors, and support justice-involved individuals including allowing enrollment into Medicaid 90 days prior to release from correctional settings starting with detainees at Cook County Jail. The current 1115 waiver expires June 30, 2023.
- <u>Governor Pritzker appointed</u> Cook County Health's Dr. Juleigh Konchak Nowinski to serve as a Member of the <u>State Board of Health</u>. Members serve 3 years and advise the Illinois Department of Public Health on public health policy, emergencies and control of health hazards; reviews department rules and program proposal; and recommends solutions to public health issues.

#### Federal

The Congressional work period stretching from mid-April to Memorial Day has been busy, with committee work and regulatory activity. Meanwhile, conversations among leaders at the highest levels has been around the negotiations aimed reaching an agreement to avert a default on the national debt and the economic calamity that could result from it.

#### Debt Limit and Threats to Medicaid

On April 26, the House voted 217-215 to pass H.R. 2811, the Limit, Save, Grow Act of 2023. As reported last month, the bill would raise the debt limit until March 31, 2024, in exchange for cuts to domestic discretionary spending and new work requirements for Medicaid and SNAP beneficiaries. Under the Medicaid provision, the Medicaid federal

match would be terminated for any beneficiary who failed to meet the work reporting requirements. The bill would also claw back COVID-19 funds unobligated by the U.S. Treasury.

While President Biden had taken the position that he would negotiate future spending with Congressional Republicans, he would not negotiate in the context of addressing the debt limit. After meeting with Congressional leaders on May 9, discussions began. The President has indicated that while he may support some work requirements for some assistance programs, he has appeared to take Medicaid off the table.

As of May 24, representatives of the White House and House Republican Leadership have not reached agreement. The Treasury Secretary continues to say that the deadline for default is June 1.

#### Medicaid DSH Cuts

On May 15, Rep. Yvette Clarke (D-NY) led a bipartisan letter with 231 Members signatures to House Leaders calling for action to address the statutory Medicaid DSH cuts set to go into effect in FY 2024. This is considerably more than the 218 needed to indicate the support of a majority of House. The letter also endorses the approach of Rep. Clarke's bill, H.R. 2665, the Supporting Safety Net Hospitals Act, which would delay the statutory reduction in Medicaid disproportional share hospital (DSH) allotments for two years.

The County advocated with the Cook County delegation to sign the letter and support the legislation. Final signers included Reps. Jonathan Jackson, Robin Kelly, Delia Ramirez, Jesús "Chuy" García, Mike Quigley, Danny Davis, Jan Schakowsky, Brad Schneider and Bill Foster.

On May 17, the House Energy and Commerce Committee Health Subcommittee marked up legislation related to health care costs and transparency. At the markup a number of measures were advanced together as a package, which included provisions to eliminate two years of the Medicaid DSH cuts.

#### **Other Legislation**

At the May 17 Energy and Commerce Committee Health Subcommittee markup, other legislation of potential interest to CCH was advanced, including:

- A bill to amend title III of the Public Health Service Act so participating hospitals in the 340B drug discount program are required to report total 340B savings and other key metrics to HRSA annually (H.R. 3290). CCH analysis concurred with that of other advocates for 340B covered entities, concluding that the new reporting requirements would be burdensome and unnecessary. The County sent a letter opposing the legislation to Reps. Schakowsky and Kelly, who are members of the Energy and Commerce Committee.
- The Drug Price Transparency in Medicaid Act (H.R. 1613) would prohibit the use of spread pricing and other PBM practices in the Medicaid program.
- The Medicaid VBPs for Patients (MVP) Act (H.R. 2666) would codify value-based purchasing arrangements in Medicaid and require additional price reporting.

#### **Biden Administration**

On April 27, CMS rolled out two notices of proposed rulemaking (NPRMs) for the Medicaid and CHIP programs: the Ensuring Access to Medicaid Services (Access NPRM); and the Managed Care Access, Finance, and Quality (Managed Care NPRM). Among the proposals highlighted by CMS in the rollout, was a proposal that would establish national maximum standards for appointment wait times for Medicaid or CHIP managed care plan members and require new disclosures of provider payment rates in managed care and fee-for-service.

On May 1, the Administration announced that it will end COVID-19 vaccine mandates for CMS-certified healthcare facility employees. The process and the end date for the requirement was not specified in the announcement.

On May 5, the CDC Director, Dr. Rochelle Walensky, submitted her resignation, citing the end of the COVID-19 public health emergency. Walensky's last day will be June 30. An interim director has not yet been announced.

On May 11, at the end of the day, the COVID-19 public health emergency officially ended.

On May 15, the Fifth Circuit Court of Appeals in New Orleans temporarily stayed a federal district judge's ruling striking down the Affordable Care Act preventive services mandate. The Administration had requested the stay as it appealed the district court's decision.

#### **Food As Medicine**

As access to healthy food remains a great need for our patients and communities, the Fresh Truck partnership between Cook County Health (CCH) and the Greater Chicago Food Depository (GCFD) continues.

Through May 22, CCH's Fresh Truck partnership with GCFD resulted in 450 visits to CCH health centers – Arlington Heights, Austin, Belmont Cragin, Blue Island, the CORE Center, Cottage Grove, Englewood, North Riverside, Provident/Sengstacke, Prieto, and Robbins.

Collectively, the Fresh Truck distributions have resulted in the provision of fresh fruits and vegetables, as well as some shelf stable items during the COVID-19 pandemic, to 46,302 households, representing 153,195 individuals. Most of the individuals benefiting from the Fresh Truck screened positive for food insecurity at a CCH health center visit.

The Greater Chicago Food Depository's Fresh Food Truck visits for the month of June include the following ACHN Health Centers.

- June 1 Austin Health Center 4800 W. Chicago Avenue, Chicago, 60651
- June 6 North Riverside Health Center 1800 S. Harlem Avenue, North Riverside, 60546
- June 13 Cottage Grove Health Center 1645 Cottage Grove Avenue, Ford Heights, 60411
- June 15 Englewood Health Center 1135 W. 69th Street, Chicago, 60621
- June 20 Robbins Health Center 13450 S. Kedzie Avenue, Robbins, 60472

#### **Redetermination Events**

Cook County Health and CountyCare are currently working on a schedule to host a series of Rede events in the System's facilities. The schedule is still in development, but the hope is to get CountyCare members who live in zip codes close to the facilities to attend the Rede events in the selected sites.

- June 8 Belmont Cragin Health Center 5501 W. Fullerton, Chicago, IL 60639
- June 9 Englewood Health Center 1135 W. 69th Street, Chicago, 60621
- June 14 Stroger Hospital 1969 W. Ogden, Chicago, IL 60612
- June 15 Austin Health Center 4800 W. Chicago Avenue, Chicago, 60651
- June 16 Arlington Heights 3520 N. Arlington Heights Road, Arlington Heights, IL 60004
- June 21 Cottage Grove Health Center 1645 S Cottage Grove Avenue, Ford Heights, IL 60411
- June 22 Belmont Cragin Health Center 5501 W. Fullerton, Chicago, IL 60639
- June 23 Englewood Health Center 1135 W. 69th Street, Chicago, 60621
- June 26 North Riverside Health Center 1800 S. Harlem Avenue, North Riverside, 60546
- June 27 Robbins Health Center 13450 S Kedzie Avenue, Robbins, IL 60472
- June 28 Provident Hospital/Sengstacke H.C. 500 W. 51st Street, Chicago, IL 60615

#### **CCH Community Advisory Councils**

Cook County Health Advisory Councils include patients, community and religious organizations and serve as a way to promote our services in the communities where our centers are located. The Councils provide feedback to our staff and help strengthen our health center's relationships in the community. The councils meet quarterly to provide current information on Cook County Health and as an avenue for members to share information about their organizations.

The 2023 Second Quarter topic presentations include the SUD/MAT Programs, the CCHIP Initiative, CountyCare's Redetermination initiatives and Cook County Programs. In addition, the meeting provides updates on Cook County Health and Community Outreach. Each clinic also does an update on its operations at the meeting.

Upcoming CAC meeting dates, including the 2023 schedule:

**Robbins:** Tuesday at 1:00 PM: June 13, September 12, December 12 13450 S. Kedzie Road, Robbins, IL 60472

North Riverside: Wednesday at 1:00 PM: June 14, September 13, December 13 1800 S. Harlem Avenue, North Riverside, IL 60546

**Englewood:** Thursday at 1:00 PM: June 15, September 14, December 14 1135 W. 69th Street, Chicago, IL 60621

**Provident/Sengstacke**: Wednesday at 9:00 AM: July 12, October 11 500 W. 51st Street, Chicago, IL 60609

**Cottage Grove:** Tuesday at 1:00 PM: July 25, October 24 1645 S. Cottage Grove Avenue, Ford Heights, IL 60411

**Blue Island:** Wednesday at 1:00 PM: August 16, November 15 12757 S. Western Ave., Blue Island, IL 60406

**Arlington Heights:** Tuesday at 1:00 PM: August 22, November 28 3520 N. Arlington Heights Road, Arlington Heights, IL 60004

#### **Event Participation in June:**

Outreach staff will participate in the following events to promote both Cook County Health and CountyCare (especially Redetermination) to attendees. The CORE Center and CCHIP staff will also do testing at various events.

1) June 1, 2023 – Participation in the **TMC's Kick-Off to Summer Fest** which will take place at The Miracle Center located at 5454 W. Diversey Avenue in Chicago, 60639.

2) June 1, 2023 – Participation in the **Care for Friends Redetermination Event** which will take place at Care for Friends located at 5749 N. Kenmore Avenue in Chicago, 60660.

3) June 2, 2023 – HIV Testing and CCH promotion at an event with the **Pilsen Wellness Center** located at 2259 S. Damen Avenue in Chicago, 60608.

4) June 3, 2023 – Participation in the **10<sup>th</sup> Annual Greater Englewood 2023 Peace Fest** which is hosted by We Grow Chicago and will take place at the Peace Campus located at 6400 S. Honore Street in Chicago, 60636.

5) June 3, 2023 – Participation in the **Strides for Peace Race Against Violence Event** which will take place at Grant Park in Chicago, 60601.

6) June 3, 2023 – HIV Testing and CCH promotion at an event with **Mercado de Colores** which will take place at their facility located at 4345 W. 26<sup>th</sup> Street in Chicago, 60623.

7) June 5, 2023 – HIV Testing and CCH promotion at an event with the **South Chicago Center** which will be held at their facility located at 8650 S. Commercial Avenue in Chicago, 60617.

8) June 5, 2023 – Participation in the **Care for Friends Redetermination Event** which will take place at Care for Friends located at 5749 N. Kenmore Avenue in Chicago, 60660.

9) June 8, 2023 – Participation in the **Foodsmart and CountyCare Redetermination Event** at Boxville Marketplace which is located at 330 E. 51<sup>st</sup> Street in Chicago, 60615.

10) June 9, 2023 – HIV Testing and CCH promotion at the **South Chicago Center Annual Health Fair** which will take place at the South Chicago Center located at 8650 S. Commercial Avenue in Chicago, 60617.

11) June 9, 2023 – Participation in the **TRC Health Fair**, which is hosted by The Renaissance Collaborative, Inc. and will take place at The Historic Former Wabash YMCA located at 3763 S. Wabash Avenue in Chicago, 60653.

12) June 10, 2023 – Participation in the **Quiroga College Health and Resource Fair** which is hosted by the Sinai Community Institute and will take place at Quiroga College located at 2114 W. 22<sup>nd</sup> Place in Chicago, 60608.

13) June 10, 2023 – Participation in the **TRC Health Fairs Event**, which is hosted by The Renaissance Collaborative, Inc. and will take place at the TRC Senior Village located at 346 E. 53<sup>rd</sup> Street in Chicago, 60615.

14) June 10, 2023 – CCH and CountyCare promotion at the **4 Men Only Health Fair** which will take place at Provident Hospital located at 500 E. 51<sup>st</sup> Street in Chicago, 60615. major This major Provident Hospital event comes back after a 3-year Covid hiatus.

15) June 10, 2023 – Participation in the **Children's Safety Expo** which is hosted by Rep. Brad Stephens and will take place at St. Rosalie's Church located at 4401 N. Oak Park Avenue in Harwood Heights, 60706.

16) June 10, 2023 – Participation in the **Freedom Church Men's Ministry Men's Wellness Event** which will take place at their facility located at 2261 S. Indiana Avenue in Lansing, 60438.

17) June 10, 2023 – Participation in the **Riverside Township Community Health & Wellness Fair** which will take place at the North Riverside Commons Building located at 2401 S. Des Plaines Avenue in North Riverside, 60546.

18) June 10, 2023 – Participation in the **IPC Annual Community Health Fair** which will take place at Indiana Avenue Pentecostal Church located at 3520 S. Indiana Avenue in Chicago, 60653.

19) June 12, 2023 – HIV Testing and CCH promotion at the **Club Krave Testing Event** which will take place at their facility located at 13126 Western Avenue in Blue Island, 60406.

20) June 13, 2023 – Participation in the CountyCare EAC (Enrollee Advisory Committee) Event which is hosted by CountyCare, and which will take place at the Chicago Family Health Center- South Chicago located at 9119 S. Exchange Avenue in Chicago, 60617. The EAC is a way to get CountyCare member feedback on the plan and its programs.

21) June 14, 2023 – Participation in the **Evergreen Park Fire Department's Annual Senior Citizens Health Fair** which will take place at the Evergreen Park Firehouse located at 9000 S. Kedzie Avenue in Evergreen Park, 60805.

22) June 14, 2023 – Participation in **Family Focus Englewood's Mental Health Event** which will take place at their facility located at 6727 S. Western Avenue in Chicago, 60636.

23) June 14, 2023 – Participation in the **Rush at St. Leonard's Ministries Health Fair** which is hosted by Rush University College of Nursing at St. Leonard's Ministries, and which will take place at the Michael Barlow Center located at 2120 W. Warren Boulevard in Chicago, 60612.

24) June 15, 2023 – Participation in the **Town of Cicero Health Department Men's Health Event** which will take place at the Cicero Community Center located at 2250 S. 49<sup>th</sup> Avenue in Chicago, 60804.

25) June 16, 2023 – HIV Testing and CCH promotion at an event with the **Pilsen Wellness Center** which will take place at their facility located at 1300 S. Harvey Avenue located in Berwyn, 40402.

26) June 16, 2023 – Participation in the **Children's Home & Aid's Community Resource Event** which will take place at 63<sup>rd</sup> and Paulina Street in Chicago, 60636.

27) June 17, 2023 – Participation in the **Beverly & Morgan Park Juneteenth Family Festival** which will take place at 110<sup>th</sup> Street and S. Longwood Drive in Chicago, 60643.

28) June 17, 2023 – Participation in the **2023 Homewood Flossmoor Juneteenth Festival** which is hosted by You Matter 2, and which will take place at Homewood Flossmoor High School located at 999 Kedzie Avenue in Flossmoor, 60422.

29) June 17, 2023 – Participation in **Commissioner Deer's and I Am Able's Juneteenth Event** which will take place at Malcolm X College located at 1900 W. Van Buren Street in Chicago, 60612.

30) June 21, 2023 – Participation in the **25<sup>th</sup> Annual COPS Day Picnic** which is hosted by Hanover Park Police Department, and which will take place at the Hanover Park District located at 1919 Walnut Avenue in Hanover Park, 60133.

31) June 21, 2023 – Participation in the **CountyCare CSC (Community Stakeholder Committee)** which will be held virtually. The CSC is a way for CountyCare to receive feedback from community partners on its programs.

32) June 24, 2023 – Participation in the **Greater Garfield Church Health and Resource Fair** which is hosted by the Sinai Community Institute, and which will take place at the Greater Garfield Church located at 3813 W. Division Street in Chicago, 60651.

33) June 24, 2023 – Participation in the **First Baptist Congregational Church Resource Event** which is hosted by the Sinai Community Institute, and which will take place at the First Baptist Congregational Church located at 1613 W. Washington Boulevard in Chicago, 60612.

34) June 24, 2023 – Participation in the **Blue Door Neighborhood Block Party** which is hosted by Blue Cross, and which will take place at the Blue Door Center located at 11840 S. Marshfield Avenue in Chicago, 60643.

35) June 24, 2023 – Participation in the **Man Up - Chicago Men's Lifestyle Expo** which is hosted by Imagen Consultants, and which will take place at the Epiphany Center for the Arts located at 201 S. Ashland Avenue in Chicago, 60607.

36) June 27, 2023 – HIV Testing and CCH promotion at an event with the **Revive Center** which will take place at their facility located at 1668 W. Ogden Avenue in Chicago, 60612.

37) June 29, 2023 – Participation in the **Care for Friends Redetermination Event** which will take place at their facility located at 5749 N. Kenmore Avenue in Chicago, 60660.