



**COOK COUNTY**  
**BUREAU OF**  
**TECHNOLOGY**

# Semi-Annual Major Information Technology Project Report

**Item#: 25-1609**

**March 2025**

Tom Lynch  
Bureau of Technology Chief Information  
Officer



# Agenda

## Major Project (*Vendor*)

- Integrated Property Tax and Mass Appraisal System (*Tyler Technologies*)

## Legacy Migration Status

- Legacy Migration Update & Final Timeline by Office



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# Integrated Property Tax System (IPTS) Overview



Implement Tyler's  
iasWorld  
Applications for the  
Assessor, Clerk and  
Treasurer:



Computer-Assisted  
Mass Appraisal  
(CAMA) & Property  
Tax System



Customized  
functionality for Tax  
Extension, Portal,  
Bond, Tax  
Redemptions,  
Refunds &  
Certificates of Error



Interfaces to existing  
systems, Centralized  
Database, Property  
Tax Bills, Cashiering &  
Cross-Agency  
Functions



# Overall Project Status



Project Area	Previous Status	Current Status	Comments
Overall Project	R	R	<ul style="list-style-type: none"> <li>Testing activities for all agencies have experienced additional delays. Testing for the majority of functionality is scheduled to conclude by the end of March. User Acceptance Testing (UAT) for the Clerk and Treasurer's Annual Sale is now expected to conclude by mid-April.</li> <li><b>Steps to improve status:</b> Successfully complete all testing, including Clerk and Treasurer Annual Sale, End-to-End Round 2 and resolve all High defects.</li> </ul>
Schedule	R	R	<ul style="list-style-type: none"> <li>Assessor's office Exemption functionality entered Production on 2/12./2025</li> <li>Testing activities are delayed and is contributing to the red status.</li> <li><b>Steps to improve status:</b> Complete all testing activities (except for the Clerk and Treasurer Annual Sale) by the end of March. Successfully start training activities for the functionality that is fully tested and approved later this month.</li> </ul>
Risks & Issues	R	Y	<ul style="list-style-type: none"> <li>County and Tyler PMO meet regularly to monitor risks and issues. We're seeing some positive trends with continued efforts to complete testing activities.</li> <li><b>Steps to improve status:</b> Teams to prioritize closure of items in risk log.</li> </ul>
Budget	G	G	<ul style="list-style-type: none"> <li>There are no executed Project Change Orders impacting the budget.</li> </ul>

Legend		
G (On Track)	Y (At Risk)	Red (Off-Track)



# Legacy Migration - High Level Status

## Summary

In 2025 offices will take the final steps to terminate use of the remaining legacy systems that reside on BOT's legacy platforms. Upcoming milestones:

- The Office of the Chief Judge plans to retire the mainframe-based Jury system in March 2025.
- The Assessor, Clerk and Treasurer's office are scheduled to go-live in late April 2025 with all components of the Integrated Property Tax System.

## Critical Risks/Issues

- End-of-life or Unsupported Legacy Hardware & Software: The iSeries (AS/400) and mainframe hardware is end-of-life. Ensono, including their contractors will provide best effort services to replace faulty hardware and provide software support. The risk for extended outages, data loss or even systems being unrecoverable is heightened significantly.
- Resources: Employees that support legacy systems have retired or are generally leaving the County. As these employees leave our offices, we lose critical institutional knowledge and the ability to support legacy systems becomes more challenging. BOT retained the services of two retired employees that directly support the mainframe property tax systems.



# Legacy Migration - Remaining Systems & Datasets

## Remaining Production Legacy Systems/Datasets

### Assessor

- Assessor Property Tax Datasets (AS/400) – Scheduled Go-Live April 2025

### Assessor, Clerk and Treasurer

- Legacy Property Tax System (Mainframe) - Scheduled Go-Live April 2025

### Office of the Chief Judge

- Jury Administration System (Mainframe) - Scheduled Go-Live March 2025

### Clerk of the Circuit Court

- Shutdown CCC's Mainframe LPAR - By April 2025



# Legacy Migration - Timeline by Office

	2025						
Office/System	January	February	March	April	May	June	July
Assessor - iSeries (AS/400) - <b>Property Tax System</b>	Active	Active	Active	Active			
Assessor - Mainframe - <b>Property Tax System</b>	Active	Active	Active	Active			
Board of Review - Mainframe - <b>Property Tax System</b>	Active	Active	Active	Active			
Chief Judge - Mainframe - <b>Jury System</b>	Active	Active	Active				
Clerk - Mainframe - <b>Property Tax System</b>	Active	Active	Active	Active			
Treasurer - Mainframe - <b>Property Tax System</b>	Active	Active	Active	Active			