



Board of Commissioners of Cook County

Technology and Innovation Committee

Tuesday, October 17, 2023

2:00 PM

**Cook County Building, Board Room,
118 North Clark Street, Chicago, Illinois**

NOTICE AND AGENDA

There will be a meeting of the Committee or Subcommittee of the Board of Commissioners of Cook County at the date, time and location listed above to consider the following:

PUBLIC TESTIMONY

Authorization as a public speaker shall only be granted to those individuals who have registered to speak, with the Secretary, 24 hours in advance of the meeting. To register as a public speaker, go to the meeting details page for this meeting at <https://cook-county.legistar.com/Calendar.aspx> to find a registration link. Duly authorized public speakers may speak live from the County Board Room at 118 N. Clark Street, 5th Floor, Chicago, IL or be sent a link to virtually attend the meeting and will be called upon to deliver testimony at a time specified in the meeting agenda. Authorized public speakers who are not present during the specified time for public testimony will forfeit their allotted time to speak at the meeting. Public testimony must not exceed three minutes; the Secretary will keep track of the time and advise when the time for public testimony has expired. After each speaker has completed their statement, they will be removed from the meeting. Once removed, you will still be able to follow the proceedings for that day at:

<https://www.cookcountyil.gov/service/watch-live-board-proceedings> or in a viewing area at 69 W. Washington Street, 22nd Floor Conference Room F, Chicago, IL. Persons authorized to provide public testimony shall not use vulgar, abusive, or otherwise inappropriate language when addressing the Board; failure to act appropriately; failure to speak to an item that is germane to the meeting, or failure to adhere to the time requirements may result in expulsion from the meeting and/or disqualify the person from providing future testimony. Written comments will not be read aloud at the meeting, but will be posted on the meeting page and made a part of the meeting record.

23-5300

COMMITTEE MINUTES

Approval of the minutes from the meeting of 09/12/2023

[23-3626](#)

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: Guidehouse LLP., Chicago, Illinois

Request: Authorization for the Chief Procurement Officer to enter into and execute contract

Good(s) or Service(s): Services in support of Integrated Property Tax System

Contract Value: \$2,795,717.50

Contract period: 10/1/2023 - 12/31/2024 with one (1) one-year renewal option

Potential Fiscal Year Budget Impact: FY 2023 \$822,130.00, FY 2024 \$2,153,587.50

Accounts: 11569.1009.21120.560227.00000.00000

Contract Number(s): 2310-06273

Concurrence(s):

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via: Direct Participation

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

Summary: The Bureau of Technology is requesting authorization by the Board of Commissioners for the Chief Procurement Officer to enter a new contract with Guidehouse LLP (Guidehouse). Guidehouse is an essential partner in providing Project and Program Management services including Quality Assurance (QA) support for the Integrated Property Tax System (IPTS) project. At the direction of the Bureau of Technology, Guidehouse has worked closely with Tyler Technologies, offices of the Assessor, Clerk and Treasurer to plan and track activities related to the IPTS implementation. Guidehouse will continue to support the Bureau of Technology as it modernizes and standardizes its current Project Management Office (PMO). The Bureau of Technology has requested Guidehouse to analyze and provide recommendations for improvement to BOT's internal program management processes. Guidehouse will provide consulting services across three workstreams: Enterprise Governance, Portfolio Optimization, and

Project Management Processes. In this instance the goal is to retire all property related legacy systems, and this contract will help the County meet its strategic goals.

Total MBE/WBE participation target of 35%:

-TWEG - 21% (WBE and MBE)

-Amerigo - 9% (WBE and MBE)

-DMD - 6% (WBE)

This is a Comparable Government Procurement pursuant Section 34-140 of the Procurement Code. Guidehouse was previously awarded a contract through a Request for Proposal (RFP) process through the National Cooperative Purchasing Alliance (NCPA), a national government purchasing cooperative in cooperation with the Region 14 Education Service Center, Abilene, Texas. Cook County wishes to leverage this procurement effort.

Legislative History : 9/21/23 - Board of Commissioners - refer to the Technology and Innovation Comm

[23-4633](#)

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: JP Simons & Company, Glendale Heights, Illinois

Request: Authorization for the Chief Procurement Officer to enter into and execute contract

Good(s) or Service(s): Telecommunication Materials

Contract Value: \$6,823,168.12

Contract period: 11/1/2023 - 10/31/2028, with two (2) one-year renewal options

Potential Fiscal Year Budget Impact: FY 2023 \$112,500, FY 2024 \$1,364,634, FY 2025 \$1,364,634, FY 2026 \$1,364,634, FY 2027 \$1,364,634, FY 2028 \$1,252,134

Accounts: 11100.1499.15050.520155 and various CIP funded projects

Contract Number(s): 2310-01121

Concurrence(s):

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via direct

participation. Prime Vendor is an WBE.

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

Summary: This contract is for telecommunications materials and tools such as wiring, conduit, and patch panels. The proposed agreement replaces an existing competitively bid contract for the same goods. Telecommunications Materials in this contract are primarily used in the construction and renovation of building space, as well as for the installation and repair of telecom services. This contract totals 100% WBE/MBE, JP Simons, WBE, 75%; Mercombe Inc., 25%, MBE.

Competitive bidding procedures were followed in accordance with the Cook County Procurement Code. JP Simmons was the lowest, responsive and responsible bidder.

Legislative History : 9/21/23 - Board of Commissioners - refer to the Technology and Innovation Comm

[23-4634](#)

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: TTEC Digital, LLC., Greenwood Village, Colorado

Request: Authorization for the Chief Procurement Officer to extend and increase contract

Good(s) or Service(s): services for development and support of the County's enterprise-wide Interactive Voice Response System (IVR).

Original Contract Period: 12/4/2013 - 12/3/2019, with two (2), two (2) year renewal options

Proposed Amendment Type: Extension and Increase

Proposed Contract Period: Extension period 12/4/2023 - 12/3/2026

Total Current Contract Amount Authority: \$6,918,417.18

Original Approval (Board or Procurement): Board, 12/4/2013, \$4,193,835.79

Increase Requested: \$3,985,792.20

Previous Board Increase(s): 9/14/2016, \$189,941.40; 6/28/2017, \$283,817.60; 2/21/2019, \$1,289,878.60; 11/4/2021, \$960,997.79

Previous Chief Procurement Officer Increase(s): N/A

Previous Board Renewals: 2/21/2019, (12/4/2019-12/3/2021); 11/4/2021, (12/4/2021 - 12/3/2023)

Previous Chief Procurement Officer Renewals: N/A

Previous Board Extension(s): N/A

Previous Chief Procurement Officer Extension(s): N/A

Potential Fiscal Impact: FY 2024 \$3,003,534; FY 2025 \$480,379; FY 2026 \$501,880

Accounts: 11100-1499-10155-540137 (for maintenance, hosting and software subscriptions), FY2024 CEP Request (Pro Services)

Contract Number(s): 13-18-078

Concurrences:

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via: Direct participation and partial MWBE waiver.

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

Summary: The Countywide IVR provides vital functions for citizens such as reporting for jury duty; court date reminders; refilling prescriptions; doctor appointment reminders; Property PIN lookups, Property tax sale information and elections polling place locations. These interfaces have been custom developed between the IVR vendor and the application owners, such as the Property Systems, Court Case systems, Elections systems, Pharmacy RX systems, etc. In addition, maintenance and technical support services is required during the additional three- year renewal period. The services provided through this agreement will support Bureau of Technology's ("BOT") ability to provide one Common Platform shared by all elected officials. MBE/WBE participation will be handled by Clarity Partners, 14.5%

This contract was awarded through Request for Proposals (RFP) procedures in accordance with Cook

County Procurement Code. Vendor was selected based on established evaluation criteria.

Legislative History : 9/21/23 - Board of Commissioners - refer to the Technology and Innovation Comm

[23-4698](#)

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

REPORT

Department: Bureau of Technology

Report Title: Information Technology Projects Report

Report Period: March 2023 - September 2023

Summary: A report provided by Offices Under the President represented by the Bureau of Technology and all other separately elected offices providing semi-annual updates to the Cook County Technology and Innovation Committee of the Board of Commissioners regarding information technology projects related to their offices' strategic initiatives.

Legislative History : 9/21/23 - Board of Commissioners - refer to the Technology and Innovation Comm

[23-4699](#)

Presented by: F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

REPORT

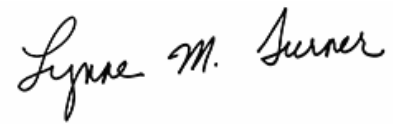
Department: Bureau of Technology

Report Title: Integrated Automated Criminal Justice System Report September 2023

Report Period: October 2022 - September 2023

Summary: A report of the status update of all elected criminal justice offices on their office's progress towards an automated integrated criminal justice system. All elected criminal justice offices shall present to the Cook County Technology and Innovation Committee on their progress towards an automated integrated criminal justice system every October.

Legislative History : 9/21/23 - Board of Commissioners - refer to the Technology and Innovation Comm



Secretary

Chair: K. Morrison

Vice-Chair: S. Morrison

Members: Aguilar, Deer, Degnen, Gordon, Miller, Quezada, Trevor