



**Board of Commissioners of Cook County  
Minutes of the Technology and Innovation Committee**

**2:00 PM**

**Tuesday, October 17, 2023**

**Cook County Building, Board Room,  
118 North Clark Street, Chicago, Illinois**

**ATTENDANCE**

**Present:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**PUBLIC TESTIMONY**

Chairman K. Morrison asked the Secretary to the Board to call upon the registered public speakers, in accordance with Cook County Code.

No public speakers.

**23-5300**

**COMMITTEE MINUTES**

Approval of the minutes from the meeting of 09/12/2023

**A motion was made by Commissioner Miller, seconded by Commissioner Gordon, to approve 23-5300. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**23-3626**

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**PROPOSED CONTRACT (TECHNOLOGY)**

**Department(s):** Bureau of Technology

**Vendor:** Guidehouse LLP., Chicago, Illinois

**Request:** Authorization for the Chief Procurement Officer to enter into and execute contract

**Good(s) or Service(s):** Services in support of Integrated Property Tax System

**Contract Value:** \$2,795,717.50

**Contract period:** 10/1/2023 - 12/31/2024 with one (1) one-year renewal option

**Potential Fiscal Year Budget Impact:** FY 2023 \$822,130.00, FY 2024 \$2,153,587.50

**Accounts:** 11569.1009.21120.560227.00000.00000

**Contract Number(s):** 2310-06273

**Concurrence(s):**

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via: Direct Participation

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

**Summary:** The Bureau of Technology is requesting authorization by the Board of Commissioners for the Chief Procurement Officer to enter a new contract with Guidhouse LLP (Guidehouse). Guidehouse is an essential partner in providing Project and Program Management services including Quality Assurance (QA) support for the Integrated Property Tax System (IPTS) project. At the direction of the Bureau of Technology, Guidehouse has worked closely with Tyler Technologies, offices of the Assessor, Clerk and Treasurer to plan and track activities related to the IPTS implementation. Guidehouse will continue to support the Bureau of Technology as it modernizes and standardizes its current Project Management Office (PMO). The Bureau of Technology has requested Guidehouse to analyze and provide recommendations for improvement to BOT's internal program management processes. Guidehouse will provide consulting services across three workstreams: Enterprise Governance, Portfolio Optimization, and Project Management Processes. In this instance the goal is to retire all property related legacy systems, and this contract will help the County meet its strategic goals.

Total MBE/WBE participation target of 35%:

-TWEG - 21% (WBE and MBE)

-Amerigo - 9% (WBE and MBE)

-DMD - 6% (WBE)

This is a Comparable Government Procurement pursuant Section 34-140 of the Procurement Code. Guidehouse was previously awarded a contract through a Request for Proposal (RFP) process through the National Cooperative Purchasing Alliance (NCPA), a national government purchasing cooperative in cooperation with the Region 14 Education Service Center, Abilene, Texas. Cook County wishes to leverage this procurement effort.

**A motion was made by Commissioner Quezada, seconded by Commissioner Trevor, to recommend for approval 23-3626. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**23-4633**

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**PROPOSED CONTRACT (TECHNOLOGY)**

**Department(s):** Bureau of Technology

**Vendor:** JP Simons & Company, Glendale Heights, Illinois

**Request:** Authorization for the Chief Procurement Officer to enter into and execute contract

**Good(s) or Service(s):** Telecommunication Materials

**Contract Value:** \$6,823,168.12

**Contract period:** 11/1/2023 - 10/31/2028, with two (2) one-year renewal options

**Potential Fiscal Year Budget Impact:** FY 2023 \$112,500, FY 2024 \$1,364,634, FY 2025 \$1,364,634, FY 2026 \$1,364,634, FY 2027 \$1,364,634, FY 2028 \$1,252,134

**Accounts:** 11100.1499.15050.520155 and various CIP funded projects

**Contract Number(s):** 2310-01121

**Concurrence(s):**

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via direct participation. Prime Vendor is an WBE.

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

**Summary:** This contract is for telecommunications materials and tools such as wiring, conduit, and patch panels. The proposed agreement replaces an existing competitively bid contract for the same goods. Telecommunications Materials in this contract are primarily used in the construction and renovation of building space, as well as for the installation and repair of telecom services. This contract totals 100% WBE/MBE, JP Simons, WBE, 75%; Mercombe Inc., 25%, MBE.

Competitive bidding procedures were followed in accordance with the Cook County Procurement Code. JP Simmons was the lowest, responsive and responsible bidder.

**A motion was made by Commissioner Quezada, seconded by Commissioner Trevor, to recommend for approval 23-4633. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**23-4634**

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)**

**Department(s):** Bureau of Technology

**Vendor:** TTEC Digital, LLC., Greenwood Village, Colorado

**Request:** Authorization for the Chief Procurement Officer to extend and increase contract

**Good(s) or Service(s):** services for development and support of the County's enterprise-wide Interactive Voice Response System (IVR).

**Original Contract Period:** 12/4/2013 - 12/3/2019, with two (2), two (2) year renewal options

**Proposed Amendment Type:** Extension and Increase

**Proposed Contract Period:** Extension period 12/4/2023 - 12/3/2026

**Total Current Contract Amount Authority:** \$6,918,417.18

**Original Approval (Board or Procurement):** Board, 12/4/2013, \$4,193,835.79

**Increase Requested:** \$3,985,792.20

**Previous Board Increase(s):** 9/14/2016, \$189,941.40; 6/28/2017, \$283,817.60; 2/21/2019, \$1,289,878.60; 11/4/2021, \$960,997.79

**Previous Chief Procurement Officer Increase(s):** N/A

**Previous Board Renewals:** 2/21/2019, (12/4/2019-12/3/2021); 11/4/2021, (12/4/2021 - 12/3/2023)

**Previous Chief Procurement Officer Renewals:** N/A

**Previous Board Extension(s):** N/A

**Previous Chief Procurement Officer Extension(s):** N/A

**Potential Fiscal Impact:** FY 2024 \$3,003,534; FY 2025 \$480,379; FY 2026 \$501,880

**Accounts:** 11100-1499-10155-540137 (for maintenance, hosting and software subscriptions), FY2024 CEP Request (Pro Services)

**Contract Number(s):** 13-18-078

**Concurrences:**

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via: Direct participation and partial MWBE waiver.

The Chief Procurement Officer concurs.

TECHNOLOGY: N/A

**Summary:** The Countywide IVR provides vital functions for citizens such as reporting for jury duty; court date reminders; refilling prescriptions; doctor appointment reminders; Property PIN lookups, Property tax sale information and elections polling place locations. These interfaces have been custom developed between the IVR vendor and the application owners, such as the Property Systems, Court Case systems, Elections systems, Pharmacy RX systems, etc. In addition, maintenance and technical support services is required during the additional three- year renewal period. The services provided through this agreement will support Bureau of Technology’s (“BOT”) ability to provide one Common Platform shared by all elected officials. MBE/WBE participation will be handled by Clarity Partners, 14.5%

This contract was awarded through Request for Proposals (RFP) procedures in accordance with Cook County Procurement Code. Vendor was selected based on established evaluation criteria.

**A motion was made by Commissioner Gordon, seconded by Commissioner Miller, to recommend for approval 23-4634. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**23-4698**

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**REPORT**

**Department:** Bureau of Technology

**Report Title:** Information Technology Projects Report

**Report Period:** March 2023 - September 2023

**Summary:** A report provided by Offices Under the President represented by the Bureau of Technology and all other separately elected offices providing semi-annual updates to the Cook County Technology and Innovation Committee of the Board of Commissioners regarding information technology projects related to their offices’ strategic initiatives.

**A motion was made by Commissioner Gordon, seconded by Vice Chairman Morrison, to recommend for receiving and filing 23-4698. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**23-4699**

**Presented by:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**REPORT**

**Department:** Bureau of Technology

**Report Title:** Integrated Automated Criminal Justice System Report September 2023

**Report Period:** October 2022 - September 2023

**Summary:** A report of the status update of all elected criminal justice offices on their office's progress towards an automated integrated criminal justice system. All elected criminal justice offices shall present to the Cook County Technology and Innovation Committee on their progress towards an automated integrated criminal justice system every October.

**A motion was made by Commissioner Trevor, seconded by Vice Chairman Morrison, to recommend for deferral 23-4699. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

**ADJOURNMENT**

**A motion was made by Vice Chairman Morrison, seconded by Commissioner Trevor, to adjourn the meeting. The motion carried by the following vote:**

**Ayes:** K. Morrison, S. Morrison, Aguilar, Deer, Degnen, Gordon, Miller, Quezada, and Trevor (9)

Respectfully submitted,



Chairman



Secretary

A complete record of this meeting is available at <https://cook-county.legistar.com>.