



Board of Commissioners of Cook County

118 North Clark Street
Chicago, IL

Legislation Details

File #: 25-2658 **Version:** 1 **Name:** Contract Amendment for Citiworks Software License and Maintenance A2 - both increase and renew
Contract number 2038-18304

Type: Contract Amendment **Status:** Approved

File created: 4/22/2025 **In control:** Transportation Committee

On agenda: 6/12/2025 **Final action:** 7/24/2025

Title: PROPOSED CONTRACT AMENDMENT

Department(s): Transportation and Highways

Vendor: Azteca Systems LLC, Sandy, Utah

Request: Authorization for the Chief Procurement Officer to renew, and increase contract

Good(s) or Service(s): Cityworks Software License and Maintenance

Original Contract Period: 10/1/2021 - 9/30/2024, with two (2), one-year renewals

Proposed Amendment Type: Renewal and Increase

Proposed Contract Period: Renewal period, 10/1/2025 - 9/30/2026

Total Current Contract Amount Authority: \$1,813,919.00

Original Approval (Board or Procurement): Board, 9/23/2021, \$1,302,599.00

Increase Requested: \$527,773.00

Previous Board Increase(s): 9/19/2024, \$511,320.00

Previous Chief Procurement Officer Increase(s): N/A

Previous Board Renewals: 9/19/2024, 10/1/2024 - 9/30/2025

Previous Chief Procurement Officer Renewals: N/A

Previous Board Extension(s): N/A

Previous Chief Procurement Officer Extension(s): N/A

Contract Utilization: The contract-specific goal set on this contract was zero..

Potential Fiscal Impact: FY 2025 \$427,773.00; FY 2026 \$100,000.00

Accounts: Motor Fuel Tax: 11856.1500.35090.540130

Contract Number(s): 2038-18304

Summary: The Department of Transportation and Highways respectfully requests approval of the Proposed Amendment between the County and Azteca Systems Inc., Sandy, Utah.

This contract with Azteca Systems for their Cityworks Asset Management Server (AMS) provides CCDOTH's Maintenance Bureau with an automated process to accommodate a streamlined response for citizen service requests, work order assignments, and maintenance activity tracking and performance reporting. AMS facilitates work order management that encompasses personnel allocation and equipment assignment, accounting of material usage and reporting functionality that provides accurate and timely budgeting and performance measurement.

The Department's Permit Division currently utilizes the Cityworks Permit, Land and Licensing (PLL) component to process right-of-way, construction, and haul permits. PLL supports the operations of the Department and provide key performance indicators and measures. Additionally, the PLL module will be expanded with a public portal in order to provide better customer service.

The proposed implementation is a strategic extension that leverages an existing CCDOTH investment and provides a uniform solution that satisfies multiple workflow requirements. Cityworks has been utilized in the Maintenance Bureau using work order to track man hours and maintenance since 2012. AMS currently provides an inventory of the Department's regulatory signs and is vital in managing the work orders necessary to ensure that signs continue to meet acceptable standards.

Azteca Systems is the sole provider of licensing for the Cityworks AMS and PLL products. Their professional services team is highly experienced and is knowledgeable in CCDOTH operations and workflows. The proposed Cityworks implementation leverages an existing investment, provides one platform to accommodate the needs of the Department and provides for future expansion.

The amendment accounts for continuation of service.

This contract was awarded through a Sole Source Procurement pursuant to Section 34-139 of the Cook County Procurement Code.

Sponsors:

Indexes: JENNIFER (SIS) KILLEN, Superintendent, Department of Transportation and Highways

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
7/24/2025	1	Board of Commissioners	approve	Pass
7/23/2025	1	Transportation Committee	recommend for approval	Pass
6/12/2025	1	Board of Commissioners	refer	Pass