



# Cook County Enterprise Service Bus

Facilitating Secure Data Exchanges throughout the County



# Project Mission, Goals and Scope

## What

Service Oriented Architecture (SOA)

National Information Exchange Model (NIEM)

Data Sharing

End-to-end security

Tracking, auditing, data protection

## Why

Autonomous agencies with varying tech sophistication

Interoperability and Reusability

Reduce or eliminate paper-based processes

Right data, right time, right person

CJIS Compliance

## How

Enterprise Service Bus (ESB)

Information Exchange Package Definition (IEPD)

Data exchanges

Data sharing policies, MOU, MOA

Change management and governance



# Enterprise Service Bus is Operational

## First Data Exchange

- On **December 22<sup>nd</sup>, 2016** the ESB went **Live** with the first Exchange
- The Charging Exchange between State's Attorney and Office of the Clerk of the Circuit Court is Live

## Second Data Exchange

- The second exchange—Mittimus—is under development



# Next Steps and Development

## Top Priority: Bond Court Process

### Agencies

- Various Law Enforcement Agencies
- Clerk of the Circuit Court
- States Attorney
- Office of Chief Judge
- Sheriff
- Public Defender

### Documents

- Arrest Information Report
- Bond Order
- Case Report
- Complaint
- Felony 101
- Inventory Report
- Prisoner Data Sheet

## Other CCICJIS Initiatives

### eDefender

Sync Case data between Clerk and Public Defender

Updates to happen from Clerk to PD (one direction only)

### Automated Court Reminder System

Solution being designed and implemented to accommodate numerous County and Law Enforcement Agencies

Data exchanges will be designed for ESB platform

### Clerk of Circuit Court Case Management & Docket System

Identify all possible data exchanges needed using ESB



# Bond Court Exchanges

Many of the current Exchanges are a manual passing of paper

Many of these documents are being entered into the Clerk's system

By implementing a digital transfer process many errors can be eliminated

This makes the Clerk's Office the authoritative source of the bond document data

Adding the Enterprise Service Bus will reduce duplicative effort, provide for faster processing and improve transmission stability and security



# Automated Court Reminder System

## Information Sharing

Law Enforcement Agencies aggregating bookings into CPD's iCLEAR

Clerk Court Calls

PD collect defendant information

OCJ Pre-Trial Services

Sheriff collect Jail visitor interests

Web Portal Self-Registration

## Deliverables

Completion of cross-agency process interaction flow

Establishment of Working Groups Policy & Technology

- **Policy Group:** Responsible for the development of MOUs, terms and conditions and defendant disclosures. Stakeholders have completed work on a draft Memorandum of Understanding (MOU) template.
- **Technology Group:** Responsible for technical requirements, exchanges and finalizing contract amendments.

## Contract Amendments

In current negotiations with AST and Adapt Telephony Services, LLC to finalize amendments for board approval.

## Solution Requirements

Interactive Voice Response System (IVR)

Enterprise Service Bus (ESB)

Database and Web Application



## Case Synchronization – Clerk to PD

Scheduled Synchronization of Case information

Clerk's Traffic System and On-Line Disposition Reporting System

Public Defender's new Case Management System

Data exchange development on Enterprise Service Bus