

Board of Commissioners of Cook County

Wednesday, March 22, 2017

9:00 AM

Technology and Innovation Committee

Cook County Building, Board Room 118 North Clark Street, Chicago, Illinois

NOTICE AND AGENDA

There will be a meeting of the Committee or Subcommittee of the Board of Commissioners of Cook County at the date, time and location listed above to consider the following:

PUBLIC TESTIMONY

Authorization as a public speaker shall only be granted to those individuals who have submitted in writing, their name, address, subject matter, and organization (if any) to the Secretary 24 hours in advance of the meeting. Duly authorized public speakers shall be called upon to deliver testimony at a time specified in the meeting agenda. Authorized public speakers who are not present during the specified time for public testimony will forfeit their allotted time to speak at the meeting. Public testimony must be germane to a specific item(s) on the meeting agenda, and the testimony must not exceed three minutes; the Secretary will keep track of the time and advise when the time for public testimony has expired. Persons authorized to provide public testimony shall not use vulgar, abusive, or otherwise inappropriate language when addressing the Board; failure to act appropriately; failure to speak to an item that is germane to the meeting, or failure to adhere to the time requirements may result in expulsion from the meeting and/or disqualify the person from providing future testimony.

17-2282

COMMITTEE MINUTES

Approval of the minutes from the meeting of 1/18/2017

17-1041

Presented by: SIMONA ROLLINSON, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)

Department(s): Bureau of Technology and Bureau of Human Resources

Vendor: Oracle America, Inc., Redwood Shores, California

Request: Authorization for the Chief Procurement Officer to increase contract

Good(s) or Service(s): Oracle E-Business Suite and Talent Software, Licenses, and Hosting Services

Current Contract Period: 1/22/2015 - 1/21/2020 with five (5) one (1)-year renewal options

Proposed Contract Extension Period: N/A

Total Current Contract Amount Authority: \$12,821,331.50

Original Approval (Board or Procurement): 2/10/2015, \$12,150,000.00

Previous Board Increase(s) or Extension(s): 2/10/2016 \$671,331.50 (for addition of ESB licenses)

Previous Chief Procurement Officer Increase(s) or Extension(s): N/A

This Increase Requested: \$5,550,901.40

Potential Fiscal Impact: FY 2017: \$2,299,962.80; FY 2018: \$1,644,277.80; FY 2019 \$1,419,160.80;

FY 2020: \$187,500.00

Accounts: E-Business Suite Software and Licenses: (490/441, \$1,313,000.00); (Capital/Project#:

22432, \$732,000.00)

Talent Software and Hosting Services: (032-441, \$990,338.40)

Contract Number(s): 1390-12899

Concurrences:

The contract-specific goal set on this contract was zero.

The Chief Procurement Officer concurs.

Summary: The Bureau of Technology requests approval of two amendments to Contract no. 1390-12899 with Oracle America, Inc. to 1) exercise the County's Universal License Agreement

("ULA") expansion option, and 2) add Oracle's Talent Software and Hosting Services to the product pool of the County's agreement.

The ULA is a component of the overarching Contract that allows the County to establish its license consumption levels before entering maintenance mode. Because the County is currently implementing multiple large Oracle-based projects with varying go-live dates through 2020, such as Enterprise Resource Planning, Integrated Property, and the Enterprise Service Bus, it is important that the County exercises its ULA expansion option in order to accommodate the license consumption required by these projects in the coming years.

The Oracle Talent Software and Hosting Services element represent the products purchased by Oracle from Taleo Corporation, which the County previously purchased from Taleo Corporation under Contract No. 09-41-351 in 2009 to provide automated recruiting, hiring, and onboarding for the County, Health and Hospital System, Separately Elected Officials and Forest Preserve District.

The contract was awarded through the Request for Proposals (RFP) process in accordance with the Cook County Procurement Code. Oracle America, Inc. was awarded this contract based on established evaluation criteria.

Legislative History: 1/18/2017 - Board of Commissioners - withdraw

Legislative History: 3/8/2017 - Board of Commissioners - refer to the Technology and Innovation Committee

17-1491

Presented by: DOROTHY BROWN, Clerk of the Circuit Court

PROPOSED CONTRACT (TECHNOLOGY)

Department(s): Clerk of the Circuit Court

Vendor: Tyler Technologies, Inc. Plano, Texas

Request: Authorization for the Chief Procurement Officer to enter into and execute contract

Good(s) or Service(s): Implementation of an Electronic Case Management and Court Docket System

Contract Value: \$36,449,035.00

Contract period: 4/9/2017 - 4/8/2021, with two (2) three (3)-year renewal options

Potential Fiscal Year Budget Impact: FY 2017 (\$6,181,245.00), FY 2018 (\$8,563,007.00), FY 2019

(\$8,724,301.00), FY 2020 (\$7,954,082.00) FY 2021 (\$5,026,400.00)

Accounts: 335-579 (\$28,817,803) 528-441(\$6,966,243) 528-260 (\$664,989)

Contract Number(s): 1590-14357

Concurrence(s):

The vendor has met the Minority- and Women-owned Business Enterprise Ordinance via direct participation.

The Chief Procurement Officer concurs.

The Bureau of Technology concurs

Summary: The Office of the Clerk of the Circuit Court is requesting authorization for the Chief Procurement Officer to enter into and execute a contract with Tyler Technologies, Inc. to implement the most technically sound, scalable, and state of the art comprehensive case management solution to replace its current case management / court docketing system for all areas of law and supporting administrative departments, which is currently located on the County's legacy mainframe system. Prior to releasing the RFP, a thorough needs analysis of the Clerk's business processes and our data sharing efforts with our justice partners was conducted to ensure that all of the critical functions and specifications for the new system were identified and included in the RFP.

The new case management system will provide sufficient flexibility and has met all of the requirements that were defined, this system is also in alignment with the best-in-industry project implementation and data migration approach which will convert over forty (40) years of case and court history.

Through the implementation of the case management system, the Clerk's Office will be able to provide the following:

- Implement improved Integration with Cook County Integrated Criminal Justice through the County's Enterprise Service Bus (ESB)
- Provide enhanced the public's access to the court system allowing for improved transparency within the court docket and case files;
- Improve and streamline operations and modernize business processes;
- Increase case processing efficiency;
- Decrease repetitive work;
- Reduce reliance on paper and printing

The contract was awarded through the Request for Proposal (RFP) process in accordance with the Cook County Procurement Code. Tyler Technologies, Inc. was selected based on established evaluation criteria.

Legislative History: 3/8/2017 - Board of Commissioners - refer to the Technology and Innovation Committee

17-1516

Presented by: SIMONA ROLLINSON, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: Ensono OpCo Holdings, Inc. (previously known as Acxiom Corporation), Downers Grove,

Illinois

Request: Authorization for the Chief Procurement Officer to increase contract

Good(s) or Service(s): Mainframe hosting services

Original Contract Period: 12/1/2011 - 11/30/2016

Proposed Contract Extension Period: N/A

Total Current Contract Amount Authority: \$27,278,793.00

Original Approval (Board or Procurement): 12/14/2011, \$23,203,710.00

Previous Board Increase(s) or Extension(s): 9/10/2012, \$1,087,543.00; 5/8/2013, \$1,353,946.00

12/1/2016 - 4/30/2017; 4/1/2015, \$1,633,594.00, 5/1/2017 - 6/30/2019)

Previous Chief Procurement Officer Increase(s) or Extension(s): N/A

This Increase Requested: \$8,251,415.00

Potential Fiscal Impact: FY 2017, \$2,372,329.00; FY 2018, \$3,788,028.00; FY 2019, \$2,091,058.00

Accounts: 499-441

Contract Number(s): 11-88-061

Concurrences:

The vendor has met the Minority-and Women-owned Business Enterprise Ordinance via direct and indirect participation and partial M/WBE waiver.

The Chief Procurement Officer concurs.

Summary: The Bureau of Technology requests approval of an increase to Contract No. 11-88-061 to ensure provision of Mainframe hosting services through the expiration of the agreement. The agreement

currently provides Midrange hosting services through 6/30/2019, with Mainframe hosting services scheduled to expire in 4/30/2017. The Mainframe hosts critical applications for County Justice and Property Agencies and must be maintained through 2019 in order to ensure the continuity of core County functions during the County's migration from the Mainframe.

This contract was originally award as a Comparable Procurement pursuant to Section 34-140 of the Cook County Procurement Code. Ensono OpCo Holdings, Inc., previously known as Acxiom Corporation, was awarded a contract by the City of Chicago through a competitive Request for Proposal process. Cook County wishes to leverage this procurement effort.

Legislative History: 3/8/17 - Board of Commissioners - refer to the Technology and Innovation Committee

17-1942

Presented by: SIMONA ROLLINSON, Chief Information Officer, Bureau of Technology

PROPOSED CONTRACT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: Sentinel Technologies, Inc., Downers Grove, Illinois

Request: Authorization for the Chief Procurement Officer to enter into and execute contract

Good(s) or Service(s): Unified Communications (Voice Over IP)

Contract Value: \$24,557,634.93

Contract period: 4/1/2017 - 3/31/2022 with three (3) one (1)-year renewal options

Potential Fiscal Year Budget Impact: FY 2017 \$8,626,332.27, FY 2018 \$4,972,856.00, FY 2019 \$5,122,856.00, FY 2020 \$5,055,365.66, FY 2021 \$780,225.00

Accounts: Legacy CPID#: 9639; Fund #: 11569; Project #:21075; Award #:10095; Organization #:1009; Object Account #:560227

Fund #: 11620, Award #: 10387

Contract Number(s): 1590-14365A

Concurrence(s):

The vendor has met the Minority-and Women-owned Business Enterprise Ordinance via direct participation.

The Chief Procurement Officer concurs.

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Summary: The Bureau of Technology requests Board authorization for the Chief Procurement Officer to enter into Contract No. 1590-14365A for the implementation of a unified communications Voice Over IP (VoIP) solution to replace the County's aging telephony infrastructure.

This contract was awarded through Request for Proposals (RFP) procedures in accordance with the Cook County Procurement Code. Sentinel Technologies, Inc. was awarded based on established evaluation criteria.

Legislative History: 3/8/17 - Board of Commissioners - refer to the Technology and Innovation Committee

Secretary

Chairman: Fritchey Vice-Chairman: Morrison

Members: Butler, Daley, Garcia, Goslin, Schneider, Silvestri, Steele