



COOK COUNTY HEALTH AND HOSPITALS SYSTEM

MONTHLY REPORT TO THE COOK COUNTY BOARD OF COMMISSIONERS DECEMBER 2014

**Dr. John Jay Shannon
Chief Executive Officer**

CCHHS

Administration Update

As a provider, CCHHS is seeing an increase in influenza and influenza-like illness earlier than normal and has diagnosed more than 40 cases of Influenza A to date. Several initiatives implemented in October and November to increase vaccination in both the inpatient and outpatient settings have resulted in more than 26,000 outpatients and more than 2,000 inpatients getting the vaccine through CCHHS.

As of December 1st, nearly 90% of CCHHS employees were in compliance with the CCHHS Flu policy. Disciplinary actions have been initiated for non-compliant employees.

Funded through a Federal grant focusing on HIV & Aids testing and announced on December 1st as part of World AIDS Day, the Core Center's Proyecto Promover Project encourages newly immigrant residents in the Pilsen and Little Village Communities to get tested at Core or at one of their many community meetings. By working with community partners, churches and organizations, Promover's outreach workers will provide the rapid test at different locations and provide follow-up resources to those present. They are working closely with the Dr. Jorge Prieto Health Center and Community Board in advancing the program in the Little Village community.

CCHHS is partnering with the Greater Chicago Food Depository for a holiday food drive now through December 19th in the lobbies of: Stroger, Provident, Oak Forest Health Center-E Building and Prieto Health Center. Donations can also be made [online](#) where your monetary gift goes further as a result of GCFD's wholesale purchasing power. We've set a goal of raising \$10,000 and 20 boxes of food.

The Obstetrics and Gynecology, Pediatrics, Neonatology and Perinatal Network teams at Stroger achieved re-designation both as a Level III NICU and as an Administrative Perinatal Network hospital from the Illinois Department of Public Health.

Legislative Update

November 14, 2014 the Illinois Medicaid Advisory Committee (MAC) met and Health and Family Services (HFS) Director Julie Hamos provided the following updates:

Medicaid Managed Care

- Statewide 645,938 Medicaid beneficiaries have been enrolled into a Managed Care Entity (MCE)
- Over 500,000 Illinois adults are newly enrolled into Medicaid expansion (i.e. ACA adult) coverage
- 305,868 ACA adults and Family Health Plan (FHP) enrollees are in the Greater Chicago region, which includes Cook County and the Collar Counties. FHPs make up the majority of all Medicaid enrollees.
- 88,858 enrollees are in CountyCare, which serves only Cook County residents.
- CountyCare enrollees represent over 29% of the total Greater Chicago region enrollment and 13.8% of statewide enrollment.
- Open enrollment for Marketplace products began November 15, 2014 and runs through February 15, 2015. *Get Covered Illinois* is Illinois' Marketplace.
- HFS has made quality in Managed Care Entities a priority and will enforce penalties against plans that do not perform. HFS recently notified three (3) of the largest managed care plans in the state that auto-assignments into their respective plans would be suspended until further notice. Poor quality metrics were cited as the reason for suspension of two (2) of the plans and follow up related to previous readiness review issues was cited for the other.

Client Enrollment Services

Call Center abandonment rates and wait times have grown in the last few weeks, which has resulted in HFS pushing back the mailing schedule for the remaining mandatory managed care regions of Illinois, including Cook County.

HFS had been issuing 50,000 letters per week. They have adjusted that number down to 35,000 per week. As a result, the final mailing will not be sent out until the end of February 2015. The original target date was December 2014.

Navigators

HFS plans to issue guidance around how Navigators, In-Person Counselors, and Certified Application Counselors may (and may not) assist with the Medicaid plan choice process. These are all entities that are registered and receive some training from *Get Covered Illinois*. HFS will also clarify how providers may or may not be involved in this process, especially when they may serve as both a Medicaid provider and an enrollment assister.

Veto Session took place November 19–21, 2014 and December 2–4, 2014. There was no action on any matters of substance pertaining to CCHHS. Efforts to enact a state-based Marketplace were unsuccessful.

Cook County Health and Hospitals System - September 2014 YTD

Cook County Health Facilities
Combining Income Statement of General Funds (Unaudited)
(In Thousands)
September 30, 2014

	<u>Acute Care</u>	<u>Dept of Public Health</u>	<u>Cermak</u>	<u>Grand Total</u>
REVENUE:				
Net patient service revenue	1,022,473			1,022,473
Grant revenue		1,461		1,461
EHR incentive program revenue	2,927			2,927
Other revenue	4,661	226	2	4,888
Total Revenue:	1,030,061	1,687	2	1,031,750
OPERATING EXPENSES:				
Salaries and wages	383,984	8,848	34,273	427,105
Employee benefits	100,822	3,336	9,401	113,558
Supplies	210,996	231	861	212,088
Purchased svcs, rental & other	422,538	693	859	424,089
Insurance expense	22,454	453	1,790	24,696
Depreciation	27,766	16	201	27,983
Utilities	9,108	51	6	9,165
TOTAL OPERATING EXPENSES	1,177,666	13,628	47,390	1,238,684
GAIN (LOSS) FROM OPERATIONS	(147,605)	(11,941)	(47,388)	(206,934)
NONOPERATING REVENUE:				
Property taxes	20,586	1,155	9,367	31,108
Cigarette taxes	70,699	5,464	19,561	95,724
Other Tobacco Product taxes	2,881	223	798	3,901
Fire Arms taxes	348			348
Interest income	16	0	0	16
Retirement plan contribution	41,834	1,879	3,655	47,367
TOTAL NONOPERATING REVENUE	136,364	8,720	33,380	178,465
NET INCOME (LOSS)	(11,240)	(3,221)	(14,008)	(28,469)
Transfer (out) in				
Capital contributions	3,151			3,151
Change In net position	(8,090)	(3,221)	(14,008)	(25,318)
Net Position at beginning of year	421,099	145,261	(103,731)	462,628
Net Position at end of year	413,009	142,040	(117,739)	437,310

Cook County Health & Hospitals System

County Care – 2014 YTD

	YTD September-2014
CountyCare Revenue	
PMPM Revenue	\$ 522,291,021
Administrative Revenue	28,811,440
Revenue For State Workers	3,626,538
Total CountyCare Revenue	\$ 554,728,999
Plan Administration Expenses	
Salaries, Wages and Benefits for CCHHS Staff	\$ 926,672
Hoyne Facility Expenses	249,923
Stop Loss Insurance	4,308,582
Pharmacy Benefits Manager Fee and Dispensing Fee	5,516,811
Psych Health Admin. Fess	4,224,033
AHS Provider Services & Processing Fees	14,381,470
IlliniCare Admin. Fees	18,059,649
MHN Admin. Fees	6,729,437
Consulting, Outreach, & Advertising	2,272,240
Total Plan Administration Expenses	\$ 56,668,817
Application Processing Expenses	
AHS Application Assistance Fees	\$ 22,732,333
CEA Application Assistance Fees	1,500,093
State Workers Cost	7,253,073
Total Application Processing Expenses	\$ 31,485,499
Claims Expenses	
Domestic Claims at CCHHS Facilities	\$ 196,005,958
Foreign Claims Expense & IBNR	183,722,926
Pharmacy Claims Expense	112,170,745
Psych & Substance Abuse Claims Expense	12,391,456
Optical Services Expense	1,190,920
Total Claims Expenses	\$ 505,482,005
Total CountyCare Expenses	\$ 593,636,321
CountyCare Margin YTD of 2014	\$ (38,907,322)
Benefit to CCHHS - Domestice Services & Pharmacy	\$ 157,098,636