



# CommunityHealth

*Because No One Should Go Without Healthcare*

**Cook County Health Care Task Force**

**May 3, 2016**

**Judith Haasis, Executive Director**

# Free Clinics – An Overview

## Nationally:

- **1,200** Free and Charitable Clinics throughout the nation that since the 1960's have been filling in the gap for those who “fall through the cracks” in our current health care system.
- These clinics receive little to no public sector funding, do not receive HRSA 330 funds and are not Federally Qualified Health Centers or Rural Health Centers.

## On the State Level:

- **42** free and charitable clinics have been identified in Illinois. These clinics are located across Chicago, suburban and rural Illinois.
- Free and charitable clinics are primarily staffed by volunteer, licensed health care professionals.

# CommunityHealth: About Us

Founded in 1993, CommunityHealth is the *largest volunteer-based health center in the nation.*

We provide free **medical** and **dental** care, prescription **medications**, **mental health** services and **health education** classes to low-income, uninsured residents of Chicago and the surrounding metropolitan area.

Between our West Town and Englewood Health Centers, we currently serve over **10,000 patients** annually.

# Mission

Serving those without essential health care



**Vision:** Delivering healthier communities

# Three Pillars of Success

## Philanthropy

Fostering broad-based support from individuals, foundations, corporations and institutions

## Volunteerism

Building upon the long-standing commitment of thousands of individuals to our mission

## Partnerships

Cultivating strategic collaborations with hospitals, universities, training programs, healthcare companies and more

# Philanthropy

- Individuals, foundations, corporations, and institutions provide over 90% of our revenue
- For every dollar donated, over \$8.00 in care is delivered



# Volunteerism

In 2015, more than  
**1,000** volunteers  
donated over **45,000**  
hours of their time and  
talents to  
CommunityHealth



# Partnership

CommunityHealth partners with major **medical centers** and **hospitals**, **medical schools** and other **healthcare training programs**, **community organizations**, and **corporate partners** to provide comprehensive care.



# Our Patients

- Adults who have **no health insurance** and live at or below **250% of the Federal Poverty Level** (\$60,625 for a family of four)
- **Fall through the cracks** of our health care system, despite the reforms of the Affordable Care Act

Many are also:

- From **working households** that do not qualify for Medicaid
- Living with – or at risk for – **chronic conditions** like diabetes and hypertension



# On-Site Specialty Care

Audiology  
Asthma Clinic  
Cardiology  
Counseling  
Dermatology  
Ear, nose and throat  
Endocrinology  
Gastroenterology  
Gynecology  
MSK  
Nephrology  
Neurology  
Ophthalmology  
OMT  
Physical Therapy  
Podiatry

Psychiatry  
Pulmonology  
Rheumatology  
Urology

Colposcopy  
Cystoscopy  
Diabetic Eye Exams  
Echo  
EKG  
Flex-Sig  
Spirometry  
Ultrasound

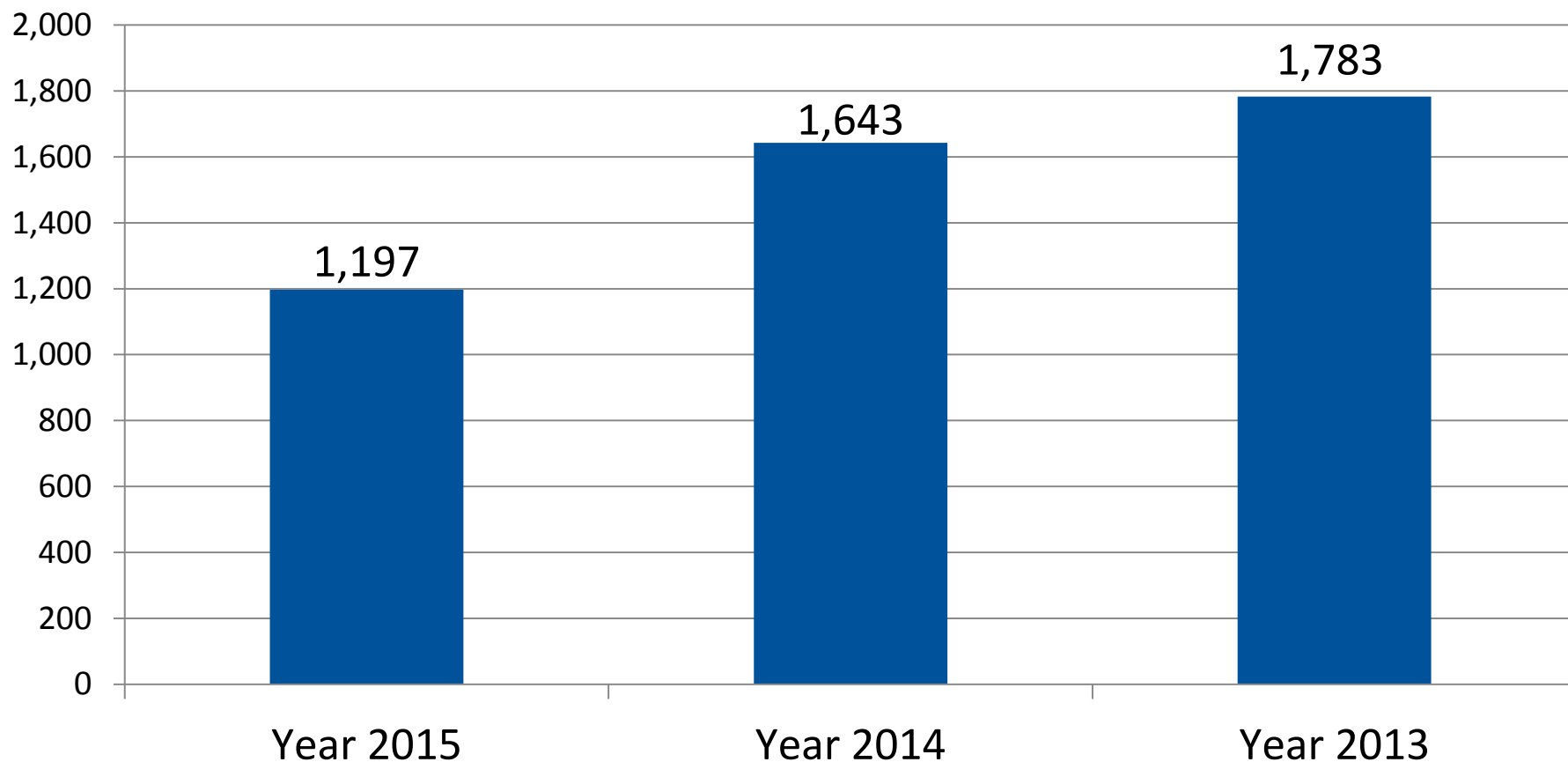
# Hospital Partners

CommunityHealth has established partnerships with the following hospitals to access needed diagnostic services for our patients:

- Cook County Health and Hospitals System
- Advocate Lutheran General Hospital
- Northwestern Memorial Hospital
- Presence Saints Mary and Elizabeth Medical Center
- Rehabilitation Institute of Chicago
- Rush University Medical Center
- University of Chicago Medical Center

# Referral Partner Network Impact

## Total Number of Referrals to CCHHS



# Patient Health Outcomes Impact

**CommunityHealth is committed to reducing barriers to care:**

- Daytime, evening and weekend hours
- Services by appointment (limited wait times)
- Interpreters to assist with provider/patient communication
- Onsite Laboratory and Pharmacy (one stop shop!)
- No fee for any service, prescription or supplies
- Daily review of no-shows by RN staff, who follow-up as needed
- Coordinated Referral Services

**All lead to a patient centered model, which delivers high-quality health care to those in need.....**

# CommunityHealth = Quality

	4th Qtr 2015	Uninsured <sup>3,4,5,6</sup>	IL Avg <sup>8,9,10</sup>	National Avg <sup>2,4,7</sup>	Medicaid <sup>1</sup>	Medicare HMO <sup>1</sup>	Medicare PPO <sup>1</sup>	Commercial HMO <sup>1</sup>	Commercial PPO <sup>1</sup>
<b>Diabetes Guidelines</b>									
Pts w 2 A1c results in past 12 mos	64%	47%	70%	67%					
Pts w A1c < 7%	33%	50%		54%	34%			43%	36%
Pts w A1c < 8%	53%			70%	47%	64%	63%	61%	55%
Pts w A1c < 9%	67%		68% <sup>10</sup>						
Pts w A1c > 9%	33%	26%		17%	45%	27%	29.3%	29%	35%
Microalbumin/Creatinine Ratio in past 12 mos	71%			34%	78%	90%	88%	84%	79%
Pts w annual foot exam	54%	56%	73%	68%					
Pts w annual eye exam	49%	28%	57%	53%	53%	67%	65%	56.8%	49%
Pts on a statin	87%				82%				
Pts w BP < 140/90	72%				38%	63%	61%	66.5%	58%
Pts w flu shot in past year	21%		51%						
Pts w pneumovax	67%		48%						
<b>Cancer Screening</b>									
Breast CA screening in past 2 years (50-75)	52%	39%		72%	52%	70%	68%	70%	67%
Cervical CA screening in past 3 years (21-64)	72%	62%	61% <sup>10</sup>	83%	65%			76%	74%
Colorectal CA screen (FIT past yr, FS past 5 yrs, c-scope past 10 yrs) (50-75)	57%	21%	34% <sup>10</sup>	59%		62%	58%	63%	56%
HIV test completed	62%		34%	54%					
<b>Vaccines</b>									
Pneumovax for 65+	58%			62%		69%	72%	NA	NA
Shingles vax for 60+	42%			16%					
Tdap last 10 years	51%		55%						
HPV for pts 26 and younger	13%			37%					

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