CLERK OF THE COURT ELECTRONIC CASE MANAGEMENT & COURT DOCKET SYSTEM

RFP No. 1590-14357



Overview



The Clerk of Circuit Court (Clerk's Office) had a goal to leverage the advanced technology available today in order to both enhance the efficiency of the court and increase the services offered by the court. The expectations of court users had continued to rise as its customers become increasingly familiar with and dependent on modern technology. The next case management system will completely eliminate the use of the old mainframe legacy system and allow the Clerk's Office to enhance operations while reducing the long term costs to the County.

BENEFITS



- To enable customers to interact more efficiently with the Office of the Clerk through remote access and self-service
- To provide an innovative and advanced solution that would enhance business operational efficiencies
- To enhance the court system with a solution that has advanced functionality in place today and an approach that anticipates the Clerk's needs for tomorrow
- To minimize ongoing maintenance and support costs by replacing multiple legacy applications (Saving the County over \$2M Dollars)
- Assist with the implementation of the Illinois Supreme Court Mandatory Electronic Filing Mandate
- Assist with Cook County's Implementation for Electronic Record (eRecord)
 which will enable the "official" court record to become the electronic
 version of the record.

CLERKS, JUDGES, AND ATTORNEYS CAN INTERACT ELECTRONICALLY

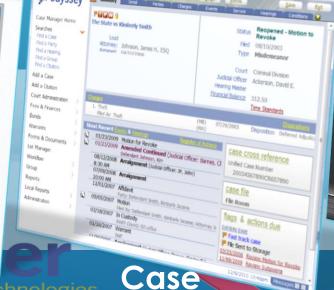




e-Filing &

Self-Represented

Litigants



Management

Judicial Access

Bar & **Public** Access

OF-12-36220 — LAWANDA HOLMAN Vs. JAMES SMITH, Jr. — 295th Disbrict Court



| RFP posted to the County website and Chicago Tribune | February 20, 2015 |
|--|-------------------------|
| Proposer Inquiry Deadline | March 19, 2015 |
| Response to Inquiries | April 22, 2015 |
| Proposal Due Date | May 22, 2015 |
| Evaluation of Proposals | May 28, 2015 –August 1, |
| | 2016 |

- There were seven (7) responsive proposals to the solicitation issued on May 22, 2015.
- The Evaluation Committee consisted of staff from the following agencies led by the Office of the Chief Procurement Officer

Clerk of Circuit Court
Office of the Chief Judge
Office of the State's Attorney
Bureau of Technology

 The vendor selected was based on court experience within the United States



Proposals were received on May 22, 2015, and the Office of the Chief Procurement Officer (OCPO) verified the completeness of each Proposal and the responsiveness to all RFP requirements; and the OCPO completed a "Responsiveness Checklist" for each submittal. The Procurement Office distributed the Responsiveness Checklist Results to the Executive Committee (EC).

<u>Assessment of Technical and Pricing Proposal</u>

EC members independently reviewed each proposal and provided preliminary scores in the Scorecard. The EC submitted its preliminary scores to the Procurement Office prior to the collective review meeting.



ORAL PRESENTATIONS/DEMOS

The EC requested Demonstrations from four (4) short listed Proposers. The presentations gave the EC an opportunity to meet key members of the Proposer's proposed team and to clarify their proposal.

After review of clarifications regarding their proposals and Oral Presentations and Demos, the EC met to discuss a selection to be short-listed to **2nd Round of Oral Presentation and Demos (Proof of Concept)** based on the Proposer's ability to perform the contract successfully.

PROJECT HIGH-LEVEL TIMELINE FOUR (4) YEAR MIGRATION



Kickoff

Pilot: County Division

Criminal Phase

Civil Phase

Traffic Phase

| Project Phase | Areas of Law |
|----------------------------------|---|
| Pilot Phase: County Division | County Division, Appeals |
| Phase 2: Criminal Division | Criminal Bureau, Juvenile Bureau, Appeals |
| Phase 3: Civil Division, Track 1 | Civil, Probate, Law, Chancery, Appeals |
| Phase 3: Civil Division, Track 2 | Domestic Relations, Child Protection, Child Support, Appeals |
| Phase 4: Traffic Division | Traffic |

Tyler is the largest public company in the world focused exclusively on state and local government





Tyler Technologies

Public Corporation founded in 1966

\$5B market capitalization (NYSE:TYL)

\$780 million annual revenues

Solution portfolio

ERP / Financial

Courts & Integrated Justice

Public Safety

Appraisal & Tax

Schools

Municipal Services

All 50 States, Canada, UK

3,000+ Employees



Tyler Courts & Justice Division

Focused exclusively to Courts & <u>Justice</u> solutions

\$140 million annual revenues

Court Case Management, Electronic Filing, Jury, Jail, Prosecutor, Public Defender, Supervision

Over 30 years of expertise

Operating in 23 States

13 statewide clients

Over 600 counties

550+ Courts & Justice Employees

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Tyler Courts: 13 Statewide; 600+ Counties Kane Co. IL Peoria Co. IL North Dakota Washington Montana Detroit Minnesota Oakland South Dakota Wisconsin RI, Maine, **Ann Arbor** Oregon Idaho NH, MA Michigan Wyoming New York 25 Counties Iowa 75% of California Over 1/3 of the population Nevada population Utal being served by Odyssey! Nashville California North Carolina Memphis Tennessee Oklahoma Arkansas Arizona New Mexico South Carolina **Atlanta** Georgia 70% of Florida Los Angeles Population San Diego Florida Las Vegas **Orange County** Orlando, 70+ Texas Reno Miami, Ft. Myers 80% of Nevada Counties Ft. Lauderdale **Population** 50% of Texas Dallas, Houston, Tampa Austin, San Clearwate **Population** Antonio, El Paso

Expertise with complex urban courts

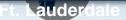


Los Angeles

Orange Count

Largest 10 U.S. Counties CMS Vendor

- 1. Los Angeles, CA
- Tyler Technologies
- 2. Cook County, IL
- 3. Harris County, TX
- Tyler Technologies
- 4. Maricopa County, AZ
- 5. Orange County, CAV Tyler Technologies
- 6. San Diego County, V Tyler Technologies
- 3. Kings County, NY
- Tyler Technologies
- 8. Miami-Dade Count Tyler Technologies
- 9. Dallas County, TX
- 10. Queens County, NY







Tyler Team

- Prime contractor
- Management, Product, **Development, Configuration** and consulting
- **Ongoing Support**

- Prior experience with County and clerk Organizational change, as well as existing partner to Tyler in Cook County
- Change Management
- **BPR**, Configuration, Training, Go Live **Support**







- **Mainframe Assessment**
- **Integrations**
- **Data Conversion**

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QUESTIONS ????