October 30, 2017

Honorable John P. Daley
Chairman, Finance Committee
Cook County Commissioner
118 North Clark Street, Room 567
Chicago, Illinois 60602

Re: IT Consolidation Questionnaire

Dear Commissioner Daley,

Please find attached answers to the technology questions you presented in your
October 26th Memorandum.

Sincerely,

Joseph Berrios

cc: Simona Rollinson
     Chief Information Officer
     Cook County Bureau of Technology

1. Please provide a comparison of your office's information technology personnel distribution to the Bureau of Technology's programs areas – i.e. Server Engineer Team, Systems Management and Service Desk, On-Site Desk to Support, Mainframe Print Operations, and Applications and Development.

   Senior Management: 1
   Network Administrators: 3
   Legacy System Programmers: 3
   Applications and Development: 4
   Records Management: 2

2. Does your office collaborate with any other department when purchasing computer software?

   Yes

3. Does your office collaborate with any other department when purchasing printers?

   Yes

   Please provide information the specific tools that your office uses to measure the productivity of its information technology staff?

   N/A

4. Please provide information about the specific tools that your office uses to:
   (a) Maintain an inventory of its servers?
   KACE
   (b) Patch its servers and desktop devices?
   WSUS
   (c) Laptops and Tablets
   Automatic Updates
   (d) Monitor Servers?
   KACE

5. Please provide detailed information of your office's printer utilization. How many multi-functional devices (MFD) are connected to the Wide Area Network (WAN)?
   38

   Please provide detailed information of your office's printer utilization. How many multi-functional devices (MFD) are not connected to the Wide Area Network (WAN)?
   -0-

   How many desktop printers are used by your office?
   43

   How many of your office desktop printers are connected to the (WAN)?
   28