

CLERK OF THE CIRCUIT COURT
TYLER PROJECTS SUMMARY



Tuesday, February 6, 2018

TYLER TECHNOLOGIES - EFILEIL VS CMS

TYLER – FUTURE CMS & ELECTRONIC FILING VENDOR

Project & Product Name	Description	Project Rationale	County Contract #	County Contract Budget	Contract Duration	Project Status
eFileLL (Odyssey Electronic Filing Manager)	eFileLL allows for court documents to be filed electronically, and provides attorneys and the public a central location to access all court documents.	<p>To satisfy a Court Order. On January 22, 2016, the Illinois Supreme Court amended Order M.R. 18368, announcing mandatory e-filing, requiring attorneys and self-represented litigants to e-File in all civil case types starting January 1, 2018. It required the 87 counties, which had not yet implemented e-filing, to provide e-Filing through a single centralized electronic filing manager (EFM), called e-FileLL, including integration with each court's case management system. The 15 counties who already had e-filing systems were exempted from using eFileLL, but were required to implement mandatory e-filing by January 1, 2018 with their current eFiling vendors.</p> <p>eFileLL is provided by Tyler Technologies through a contract with the Administrative Office of the Illinois Courts (AOIC) for the implementation of a statewide e-filing solution. EFileLL is the electronic filing manager that permits electronic filing service providers to transmit documents and information from the filer to a participating court.</p>	N/A	\$0	2017 – 2018 Implementation: 1 Year	Original Date: 1/1/18 - Extended Extended Date: 7/1/18 - On track
Case Management System (Odyssey Case Manager)	The new CMS will improve court operations and allow the Clerk's customers to interact more efficiently with the Office.	To replace the current mainframe CMS applications with a new case management solution for all areas of law in Cook County. The new CMS will enhance the efficiency of court operations and increase the services offered by the court.	1590-14357	\$28M (Licenses & Services) \$8M – Support & Maintenance	2017 – 2021 Implementation: 4 years	On track

OLIS – CURRENT ELECTRONIC FILING VENDOR

Application Name	Description	County Contract #	Contract Budget	Contract Duration
OLIS	On-Line Information Services (OLIS) is the Clerk of the Circuit Court's existing eFiling solution. OLIS was contracted by the office to implement an e-filing program back in 2008 at no cost to the County, but is paid \$2.95 per filing by the e-filing users. The current OLIS contract will expire on June 30, 2018. eFileLL will replace OLIS as Cook County's eFiling solution on July 1, 2018.	1535-015038	\$0	2016 - 2018

EFILEIL – CHRONOLOGY OF EVENTS

TIMING	EVENT
July 2008	Efiling Begins in Cook County - The Clerk of the Circuit Court (CCC) entered into a contract with On-Line Information Services ("OLIS") to create an e-Filing system for the Circuit Court of Cook County. This system was built at no cost to Cook County and is financed by convenience fees charged by OLIS to the users. Over a nine (9) year period, many customizations had been made to the system to improve the product and experience of filers.
January 2016	IL Supreme Court Order - The Illinois Supreme Court entered Order M.R. 18368 announcing mandatory e-filing of civil cases in the Illinois Supreme, Appellate and Circuit Courts. The Order permitted 15 counties to continue to use their current eFiling vendors, all other counties were required to implement the eFileL system. There was no indication that a convenience fee could not be charged for to users for eFiling, by the vendors being used by the 15 exempt counties, although the eFileL system would be free to the users but paid for through the AOIC contract.
Feb 2016 – May 2017	Mandatory eFiling Implementation - Due to the court order, the Circuit Court of Cook County was one of 15 counties exempted from using eFileL by January 1, 2018. Shortly after the Supreme Court January 2016 Order, the Clerk's Office began working with OLIS to implement eFiling of all civil case types and transactions, including case types that were not previously programmed by OLIS for e-Filing. CCC and OLIS were well on their way to have all the relevant civil case types ready for e-Filing by January 1, 2018.
April 2017	<p>CCC Informed that OLIS could not Charge - CCC was informed by the Administrative Office of Illinois ("AOIC") that CCC could continue to use OLIS for mandatory eFiling, starting January 1, 2018. However, OLIS could not charge the \$2.95, electronic filing convenience fee to users. Due to the complexity of the Clerk's Office mainframe computer system, the Clerk Brown expressed to the AOIC and Tyler Technologies ("Tyler"), the e-Filing vendor in charge of eFileL, the Clerk's Office preference to continue using OLIS as the e-Filing vendor until the Clerk's Office new case management system was implemented.</p> <p>Request for Funding – CCC informed the AOIC and Tyler, that due to budgetary constraints, the Clerk's Office could not pay OLIS to provide the Clerk's Office e-Filing system for free, starting January 1, 2018. CCC requested that a portion of the \$9.00 fee, included in every civil case filing fee, for the Illinois e-Filing program, be used to compensate OLIS, beginning January 1, 2018. The request was denied by the AOIC.</p> <p>Tyler CMS Project Begins – CCC entered into a contract with Tyler to build a new case management system over a four year time period ending in April 2021, which will include a fully integrated e-Filing component.</p>
May 2017	Court Order Amendment - The IL Supreme Court amended the January 22, 2016 Order to mandate that the 15 counties,, including Cook, who were permitted to use their own eFiling systems to implement mandatory eFiling starting January 1, 2018, to switch to Tyler's eFileL system by July 1, 2018., only six months later.

EFILEIL – CHRONOLOGY OF EVENTS CONT'D

TIMING	EVENT
June 2017	Switch from OLIS to Tyler for eFile Implementation - Due to the Court Order amendment, and Tyler's previous assurance to the Clerk's Office and AOIC during the April 2017 meeting, that they could easily transition the Clerk's Office e-Filing system to eFileIL by January 1, 2018, CCC began working with Tyler Technologies to implement eFileIL in Cook County by the mandatory due date of January 1, 2018.
June 2017 - October 2017	<p>EFileIL Implementation and Gap Analysis - Tyler continued to work with CCC to implement eFileIL, ultimately providing the Clerk's Office with a GAP Analysis between the OLIS System and eFileIL, in October 2017, at the request of the Clerk's Office CIO. The Gap Analysis revealed that there were some features in the OLIS System which were not currently available in the eFileIL System.</p> <p>The Clerk's Office began to work on manual workarounds to address the gaps.</p>
November 21, 2017	<p>Notification by Tyler - Despite Tyler's best efforts to fully integrate eFileIL with civil case types, Tyler informed Clerk Brown on November 21, 2017, that they would be unable to complete the programming of the payment processing component of the e-Filing system by January 1, 2018. Tyler informed the Clerk Brown that complex customization implemented by OLIS in the payment processing component of the current e-Filing system could not be programmed into eFileIL by January 1, 2018.</p> <p>In addition to the payment processing component, CCC was also concerned about functionally gaps between the OLIS and Tyler systems that would require manual workarounds. Tyler indicated that they would support a Cook County request for an extension for mandatory eFiling to the IL Supreme Court.</p>
December 14, 2017	Petition Request for Extension - The Chief Judge and Clerk of the Circuit Court of Cook County, in joint agreement, submitted a petition to the Illinois Supreme Court requesting the postponement of Mandatory eFiling in all civil areas of law for one year to ensure all functionalities were properly implemented.
December 22, 2017	Extension Granted - The Illinois Supreme Court granted a six (6) month extension to allow complex and critical programming to be completed.
July 1, 2018	Mandatory eFiling Begins - Mandatory eFiling in all civil areas of law will commence on July 1, 2018.
April 2021	CMS Go-live - Completion of the CMS project and full integration with eFileIL.