

CCH Housing Department Program Metrics



Christine Haley

Director, Housing

November 11, 2020



COOK COUNTY
HEALTH

CCH Housing Department: System Level Goals

Strengthening integration and understanding within health & housing system partnerships

Create innovative collective impact models to serve patients with various health and housing needs

Patient

Create data and evaluation systems to measure impacts on health outcomes and return on investment

Identify strategic investments to create housing opportunities for vulnerable patients

CCH Housing Initiatives & Metrics

Initiative	Partners	Description	Households Housed as of 11/01/20
Chicago & Cook County Flexible Housing Pool	Chicago Department of Family & Support Services, Center for Housing & Health	125 units of permanent supportive housing in phase one	105
Wellness Initiative Network	Housing Forward, BEDS Plus, South Suburban PADS, Alliance to End Homelessness in Suburban Cook	33 Units permanent supportive housing through Suburban Cook CoC; CCH provides grant for housing tenancy supports	33
IHDA Rental Housing Support Program	IHDA, Housing Forward, BEDS Plus, South Suburban PADS	30 units of affordable housing; support services provided by CCH and Housing Forward	30
CCH/HACC Mainstream Voucher Program	Housing Authority of Cook County	35 units of affordable housing, support services provided by CCH	35

CCH Housing Services Initiatives & Metrics

Initiative	Partners	Description	Households Served as of 11/01/20
CCH Homeless Prevention & Emergency Assistance Fund	BlueCross Blue Shield Foundation of IL	Provides one-time rental assistance or security deposits assistance for homeless/at-risk CCH patients	26
CCH Medical Respite Center	City of Chicago (Spring 2020) Housing Forward (To Open 11/20)	Created isolation alternate housing site for COVID+ homeless individuals during crisis at South Side YMCA; Moving to providing recuperative care services in Suburban Cook	City/South Side YMCA: 51 Suburban Cook: N/A
Recuperative Care/Medical Respite	The Boulevard	CCH contract to provide medical respite for homeless households	Approx. 90 annually

Housing Department: External Policy Tables

- Chicago Homeless Continuum of Care, Board of Directors
- Suburban Cook County Homeless Continuum of Care, Board of Directors
- Chicago Homelessness & Health Response Group for Equity (CHHRGE)
- Chicago & Cook County Flexible Housing Pool Leadership Team
- Chicago Expedited Housing Initiative Leadership Team
- Alliance for Health Equity, Housing Committee

Housing 101 for Health Care: Internal Trainings Delivered by CCH Housing Department

- Integrated Care, Complex Care Coordination Teams
- Juvenile Temporary Detention Center, Care Coordination Team
- Maternal and Child Health, Community Health Workers
- Patient Support Services, Concierge Services
- SUD Recovery Coach Team

Flexible Housing Pool Interim Evaluation



Keiki Hinami, MD MS

CCH Health Research & Solutions



**COOK COUNTY
HEALTH**

FHP CCH Cohorts Overview

As of 23Oct2020, status of the cumulative N=529 from CCH's cohorts in outreach is:

Housed – PSH	74 (14%)
Housed – Bridge	26 (5%)
Matched with Housing Provider	49 (9%)
Located	13 (2%)
Deceased after housed	5 (1%)
Exited – Other	87 (16%)
Outreach active	73 (14%)
Unable to locate	202 (38%)

CCH contributed a list of the following cohorts of potential clients for FHP outreach:

- **Jan2019 Initial CCH Cohort* (N=273) ← THE EVALUATION CONTAINED HERE FOCUSES ON THIS COHORT**
- Jul2020 Updated Adult Cohort from Chicago HMIS (N=346)
- Jul2020 Youth Cohort from Chicago HMIS (N=290)
- Jul2020 CountyCare Contribution Cohort from Chicago HMIS (N=334, further prioritization pending)
- Aug2020 CountyCare Contribution Cohort from Suburban Cook HMIS (N=134, further prioritization pending)

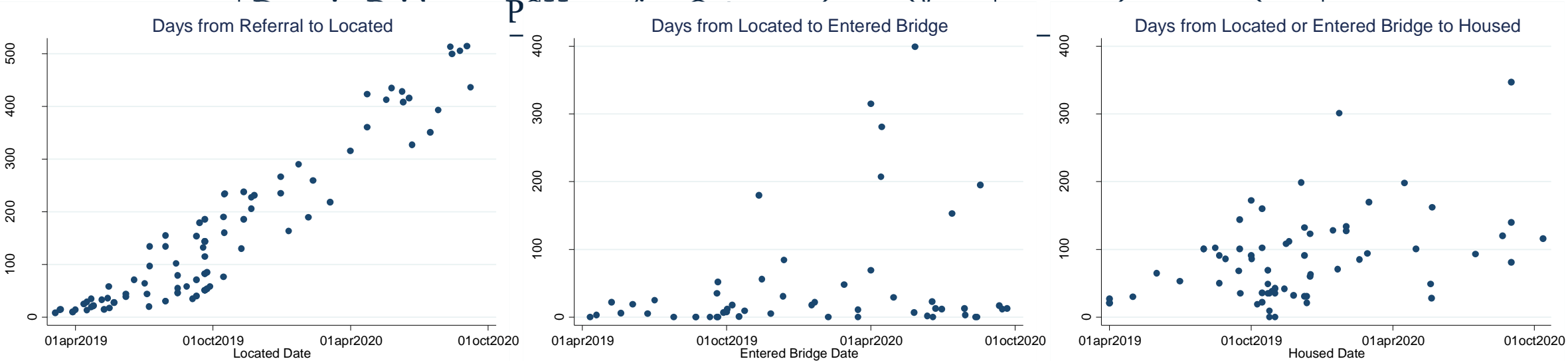
* The Initial CCH Cohort contains subgroups selected from CCH Health System patients and CountyCare members.

Status for the Housed as of 23Oct2020, Initial CCH Cohort

	Participating in the Program	Deceased	Self-Discharged; Client No Longer Interested	Lost to Contact; Disappeared	Institutionalized; Hospitalized	TOTAL
In PSH	60 (64%)					60 (64%)
In Bridge	18 (19%)					18 (19%)
Matched with Housing Provider	4 (4%)					4 (4%)
Deceased after Housed		5 (5%)				5 (5%)
Exited, other		2 (2%)	2 (2%)	2 (2%)	1 (1%)	7 (7%)
TOTAL	82 (87%)	7 (7%)	2 (%)	2 (%)	1 (1%)	94 (100%)

Time to Housing Milestones for the Housed, Initial CCH Cohort

	Median (IQR)
Day from Referral to Located (n=94)	83.5 (36, 231)
Days from Located to Entered Bridge (n=53)*	12 (2, 31)
Days from Located or Entered Bridge to Housed (n=68)*	76 (35, 114)
Days in PSH as of 23Oct2020 (n=68)*	344 (243, 383.5)



* One client matched with housing provider contains missing data fields.