4927 N. Christiana Ave. Chicago, IL 60625 773-401-3922 joyaruguete@bickerdike.org

# Areas of Experience

#### Administration and Governance

Have served as Chief Executive Officer/Executive Director of not for profit corporations over a 27 year period. Current oversight of all aspects of corporate operations of parent corporation, its four subsidiaries, and 19 additional affiliated entities. Oversee the work of 75 staff. Currently staff a 15 member Board of Directors and ensure staffing for board Committees: finance, board development, personnel, housing development, and economic development. Serve as corporate executive officer and ex-oficio board director, as well as officer and director on subsidiary boards. Excellent writing and communication skills.

#### **Financial Management**

Manage corporate, subsidiary and affiliate business operations of approximately \$40 million annually in 4 business areas. Broad experience in financial management and planning for parent company and multiple affiliated entities in complex organizational and corporate structures, including not for profit and for profit corporations, limited partnerships, and limited liability companies related to real estate, economic development and community development operations. Extensive experience in financial operations, budgeting, fiscal control systems, corporate status, financial reporting, government contracts and the audit process. A proven track record of financially healthy and sound organizational operations, projects and real estate developments.

## Planning, Policy and Program Development

Extensive and multifaceted experience in short and long range planning including: long range and annual strategic planning, business plan development, growth planning, land use planning, project planning; and community planning. Wide ranging policy development including: internal corporate operations policies, personnel policies, fiscal policies and governance policies. Broad program experience in a variety of disciplines: real estate development, economic development, asset management, property management, general contracting; neighborhood planning, community development and social service.

#### Personnel

Currently oversee work of approximately 75 office and field staff. Direct supervision and oversight of senior management team. Serve as Managing Broker for all sponsored real estate licensees. Extensive human resource and supervisory experience including hiring, orientation, staff development, performance evaluation and termination of personnel, broad ranging personnel policy development and implementation, staffing planning and succession planning. Developed salary and wage administration and merit increase programs.

#### Fundraising and Communications

Broad resource development experience including: donor relations, proposal and other writing, government grants, special events, correspondence and individual donor programs. Diverse communications, public relations and marketing experience including such highlights as: annual reports, brochures, marketing plans and materials, meeting and program materials, media articles, website, social media and electronic communications. Serve on numerous boards and bodies. Act as organizational representative and official spokesperson. Extensive media interviewing and public speaking experience.

## Contracts, Compliance and Reporting

Extensive and diverse experience with contracts and legal agreements, examples including: real estate and construction related contracts and documents, service contracts, regulatory agreements, leases and purchase contracts. Ensure a broad range of compliance activities, preparation and submission of reports according to reporting requirements, and licensing. Maintain an Illinois Managing Broker license.

## Policy and Advocacy

Engagement with policy initiatives and efforts including ordinances and legislative efforts at city, state and federal levels. Policy development on broad range of issues resulting in legislative approaches. Wide ranging networking and collaboration experience to accomplish common goals and priorities

## Consulting and Teaching

Teach workshops in organizational readiness, community engagement, project design and project development process. Six years of teaching at the University of Illinois at Chicago in the Urban Developers Program of the College of Urban Planning and Policy Administration, and two years teaching at the University of Wisconsin-Madison.

#### Work Experience

## Bickerdike Redevelopment Corp.

Chief Executive Officer, Chicago, Illinois, 1995-present

#### Southwest Women Working Together

Executive Director, Chicago, Illinois, 1991-1995

## **Housing Opportunities for Women**

Interim Executive Director, Chicago, Illinois, 1990-1991

## Madison Arcatao Sister City Project

Executive Director, Madison, Wisconsin, 1986-1990

#### Illinois FAIR Plan

Governing Committee, Chicago, Illinois, 2015-present

## Chicago Community Land Trust

Board of Directors & Chair, Policy & Projects Committee, Chicago, Illinois, 2006-present

## Chicago Rehab Network

Board of Directors and Board President, Chicago Illinois, 1996-present

## City of Chicago, Department of Planning and Development

5 Year Housing Plan, Steering Committee and Advisory Committee Member, Chicago, Illinois, 2008, 2013, 2018

## Federal Home Loan Bank of Chicago

Community Investment Advisory Council member, Chicago, Illinois, 2009-2017

#### **Enterprise Community Partners**

Enterprise Community Leadership Council member, Baltimore, Maryland, 2006-2018

# City of Chicago, Community Development Advisory Committee

Member & Co-Chair, Housing Committee, 2000-2007

# Latino Policy Forum (formerly Latinos United) Board of Directors,

Chicago, Illinois, 2002-2010

# Teaching

University of Illinois at Chicago, College of Urban Planning and Policy Administration Urban Developers Program, Instructor, Chicago, Illinois, 1998-2003

University of Wisconsin, Madison, Department of Women's Studies Teaching Assistant, Madison, Wisconsin, 1988-1990

#### Education

Master of Science, Social Work (MSW), University of Wisconsin-Madison Bachelor of Arts, Social Work, (BSW) and Latin American Studies, University of Wisconsin-Madison Certificate, Non Profit Management, Roosevelt University-Chicago

#### Awards

2018, Outstanding Community Leader Award, Association of Fundraising Professionals Chicago Chapter

- 2012, Community Hero, Logan Square Neighborhood Association
- 2011, Honoree, Block Club Federation
- 2009, 40 Who've Made a Difference Award, Business and Professional People for the Public Interest
- 2002, Tom Gobby Award for Neighborhood Leadership, LaSalle Bank
- 1999, Women in Development, McAuley Institute, Silver Spring, Maryland

#### Licenses

Illinois Real Estate Managing Broker License