

COOK COUNTYGOVERNMENT

Annual Diversity Report Fiscal Year 2021

TONI PRECKWINKLE, PRESIDENT COOK COUNTY BOARD OF COMMISSIONERS

NICOLE N. MANDEVILLE, DIRECTOR OFFICE OF CONTRACT COMPLIANCE

MISSION

The mission of the Office of Contract Compliance (OCC) is to ensure the full and equitable participation of minority, women, and veteran-owned businesses (MBE/WBE/VBE) in the procurement process as both prime and sub-contractors for Cook County Government and Cook County Health and Hospitals Systems (CCH). The OCC seeks greater inclusion of MBE, WBE and VBEs on County and CCH contracts by conducting outreach activities to the business community about the County's Program.

Message from Toni Preckwinkle Board President of Cook County

To the residents of Cook County:

I am pleased to present our annual Cook County Business Diversity Report. Since taking office, I have been committed to making it easier for minority and women-owned businesses (M/WBEs) to do business in and with Cook County. This report is a testament to that commitment and our continued work to be open, honest and transparent about our efforts.

This report provides a wealth of important information related to our diversity efforts. Overall, in 2021, Cook County awarded 9% of its contracts to minority and women-owned businesses, while 8% of contract payments were made to minority and women-owned businesses. Also, note we are reporting on Sole Source contracts for the second time in a row.

We are continuously seeking ways in which we can enhance and improve our M/WBE Program. We are also committed to investing in the necessary tools to better monitor participation of minority and women-owned businesses on county contracts. We are utilizing a web-based system to capture payment data and allow for a more efficient process to track and monitor actual subcontractor payments.

We will continue to strive to make the county a more effective, attractive business partner for minority and women-owned businesses. We are serious about engaging in these efforts moving forward and look forward to continuing our work with all residents of Cook County.

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Toni Preckwinkle

President, Cook County Board of Commissioners

History of M/WBE Program

First enacted in 1988, the M/WBE Program was designed to remediate past County discrimination against minorities and women on construction contracts.

The Program evolved over time to apply also to goods and services contracts, as well as professional services contracts; ultimately being extended to health and hospital contracts.

In 2000, the construction portion of the Program was ruled unconstitutional, and Cook County was without M/WBE on construction for several years.

Under the leadership of President Preckwinkle, the Program now is on firm constitutional footing supported by Cook County's first ever Disparity Study in 2013.

COMMITMENT TO MINORITY AND WOMEN-OWNED SMALL BUSINESSES

Cook County Board President Toni Preckwinkle is committed to the inclusion and expansion of opportunities for small, local, minority and woman-owned businesses. Cook County is the economic engine of the State of Illinois and the heart of a dynamic metropolitan region, where it includes more than half of its population, jobs, and businesses. President Preckwinkle knows that small businesses are the backbone of the economy whose success depends upon accountable, transparent, and responsive government.

Cook County's Office of Contract Compliance is pleased to present its Annual Business Diversity Report covering the period of Fiscal Year 2021. Historically, minority- and woman-owned businesses have been awarded government contracts disproportionally lower than their availability and capacity to perform. Many local governments, including Cook County, were active and passive participants in discriminatory practices that adversely affected the growth and full participation of minority and woman-owned businesses (M/WBEs) in the government marketplace.

To remedy historic inequity and to facilitate greater inclusion, Cook County established goals for the participation of minority and woman-owned businesses in County contracts as set forth under the ordinances included in the Cook County Procurement Code. Cook County Government, including the Cook County Health and Hospitals System aspires to achieve the following goals:

Contract Type	Goals		
	MBE	WBE	
Goods and Services	25%	10%	
Construction	24%	10%	
Professional Services	35% Overall		

About this Report

Transparency is a key mandate of President Preckwinkle and under her leadership the County began publishing annual diversity reports for the first time to make this information available to the public. This report is the County's fifth annual report to include actual payments to M/WBEs. This report includes both contract dollars awarded and contract payments by Cook County Government as reported by vendors. The second section includes contracts awarded and payments on Cook County Health and Hospitals System (CCH) contracts as reported by vendors. This report continues to serve as a benchmarking tool in assessing M/WBE participation and identifying areas for greater inclusion. The Office of Contract Compliance tracks M/WBE participation in the following three categories (1) Goods and Services, (2) Construction, and (3) Professional Services.

Legally Defensible Program. President Preckwinkle has made it a top priority of her administration to foster greater participation and meet M/WBE goals to the greatest extent possible. This mandate requires a robust, narrowly tailored program built upon solid constitutional footing. Since taking office, President Preckwinkle has required that all contracts valued at \$25,000+ are to be reviewed by the Office of Contract Compliance for goal inclusion, where goals are set on a contract-by-contract basis. The Program is subject

to Strict Scrutiny, the most exacting form of judicial review, which requires that Cook County establish 1) that the County participated in discrimination against minorities and women; and 2) that its program to remedy those past wrongs is narrowly tailored to accomplish its remedial purpose. The Program follows the format of the federal DBE program which includes caps on personal net worth and adherence to the SBA size standards. The Program is supported by a Disparity Study and includes a sunset date to ensure continuous econometric analysis to justify the Program's maintenance

Diversity Management System. President Preckwinkle has made achieving full M/WBE participation in County procurement a key goal of her administration. The Office of Contract Compliance continues to utilize the web-based Diversity Management System, which was fully implemented in FY2013. As part of its mission and mandate, the Diversity Management System continues to capture, monitor, and report contract performance based on actual spends. The key benefits of the Diversity Management System include:

- Transparency and accountability measures for all stakeholders
- Service improvement to local small businesses
- Streamlined process Certification applications including supporting documentation will be submitted electronically
- Promotes the County/City Collaborative reciprocal certification process
- Sharing of information with the City of Chicago and the State of Illinois' Central Management Services

Reciprocal Certification. Cook County and the City of Chicago continue their reciprocal Minority and Women Business Enterprise initiative. This initiative allows M/WBEs to be certified by either the County or City, and have that certification apply to goals set by both governmental bodies. This combined effort by the County and City reduces the time commitment and financial burden to M/WBEs and streamlines the certification process by providing a "one-stop shop" for M/WBEs interested in participating in County and City procurement opportunities.

Phased Graduation. In FY 2017, we amended the County Code to allow for firms exceeding the Small Business Administration Size Standard criteria to be able to participate in the M/WBE Program through phased graduation at a lesser level of credit towards to M/WBE goal over the course of three years. This allows a firm to gradually transition from the M/WBE Program and ensure a smoother entry into the general marketplace.

Increasing M/WBE Participation. We continue to seek opportunities to increase participation of Cook County's minority and women-owned businesses on County procurements. In FY 2020, these efforts included extensive outreach; developing and offering solicitations that limited the competitive pool to only minority and women-owned businesses; and collaboration with Vizient, Inc. the Cook County Health and Hospital System's (CCH) Group Purchasing Organization (GPO) to increase opportunities for M/WBEs

within the GPO. Those efforts have borne fruit as M/WBEs continue to participate in all contract categories as well as on sole-source contracts and as prime vendors.

Narrowly Tailored Program. We amended the County Code in FY2016 to further strengthen and enhance our M/WBE Program, to require the use of current data to set contract-specific goals. This measure will ensure we continue to implement a narrowly tailored M/WBE Program, that requires:

- Goals are set on a contract-by-contract basis, no blanket goals, or quotas
- Size of the contract, term of the contract, amount of subcontracting opportunity, availability of M/WBEs to provide a commercially useful function on the contract
- Waiver Review Process when Good Faith Efforts to achieve the goals are demonstrated
- Race and Gender-Neutral Measures to remedy past discrimination
- Prompt Payment Provision in Cook County Ordinance
- Outreach Program (OCC, OCPO and User Departments partnering with Commissioners, Assist Agencies, and other units of government)
- Anti-Discrimination Enforcement (Cook County Commission on Human Rights, OIIG, OCC)
- Unbundling large contracts (OCC, OCPO and User Departments)
- Holding pre-bid conferences (OCPO)
- Providing timely information on contracting opportunities and establishing schedules for submitting bids with adequate time (OCC and OCPO)

The Office of Contract Compliance: What we do:

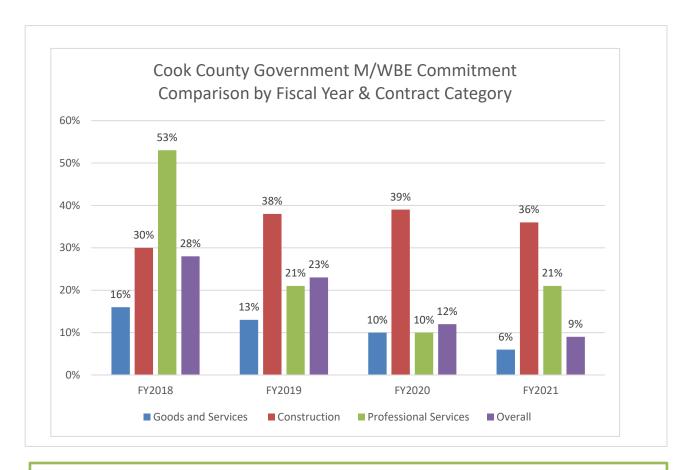
- **Certification:** Certify Minority, Women, Veteran and Service-Disabled Veteran and Person with Disability-Owned Business Enterprise
- **Compliance:** Set contract goals; Evaluate waiver requests; Track and monitor contracts for compliance on the committed level of M/WBE participation
- Outreach: Conduct vendor outreach activities

Program Administration. The Office of Contract Compliance administers Cook County's M/WBE Program as set forth in the County Ordinance under Division 8 of Article IV of the Procurement Code. The Ordinance can be found online at www.cookcountyil.gov/agency/contract-compliance. The responsibilities of the Office of Contract Compliance include:

(1) Formulating, proposing, and implementing rules and regulations for the development, implementation and monitoring of the Program, certification process, recertification process, and no-change affidavits, including time limitations for the submission of documents and information

regarding certification applications and contract participation. The Contract Compliance Director ("CCD") is authorized to collect certification and recertification processing fees in the amount of \$250.00 per Application; the collection of said processing fees shall be transacted by the CCD through the Department of Revenue.

- (2) Providing information and assistance to businesses relating to the Program and serving as a liaison to community, contractor, professional and supplier organizations.
- (3) Establishing contract specific goals based upon the availability of M/WBEs to provide the supplies, materials and equipment or services required by the Contract.
- (4) Monitoring contracts to evaluate compliance with Contract Specific Goals and commitments.
- (5) Cooperating with and aiding user agencies to facilitate participation by M/WBEs in Procurements.
- (6) Reviewing, approving, or rejecting utilization plans for achievement of contract specific goals, and evaluating the extent to which goals were achieved.
- (7) Monitoring contracts to ensure compliance with Section 34-388, Prompt Payment of M/WBEs.
- (8) Evaluating the effectiveness and utility of the program.
- (9) Monitoring the program and the County's progress towards program goals.
- (10) Reporting to the Contract Compliance Committee, at its request, information regarding the administration of the program and its progress toward achieving program goals.



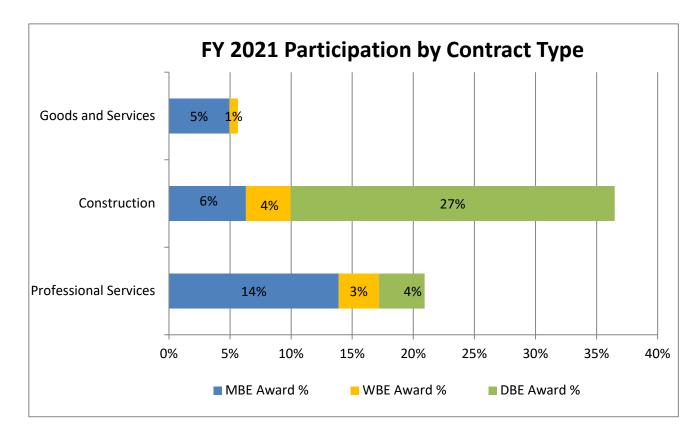
The chart above represents the committed utilization of M/W/DBEs on County contracts awarded over the last three fiscal years. Overall, M/WBE participation represented 9% of all contracts awarded in FY2021.

M/WBE Participation by Contract Commitments

Cook County Government FY 2021 MBE/WBE/DBE Award (Commitments) Summary*

	MBE Award	WBE Award	DBE Award**	Non-M/WBE Award	Total Award
Goods and Services	\$52,815,106	\$7,375,014	\$0	\$1,006,691,817	\$1,066,881,937
Construction	\$3,316,138	\$1,932,760	\$13,959,904	\$33,445,875	\$52,654,677
Professional Services	\$26,968,034	\$6,398,760	\$7,250,000	\$153,465,930	\$194,082,724
Total	\$83,099,278	\$15,706,534	\$21,209,904	\$1,193,603,622	\$1,313,619,338

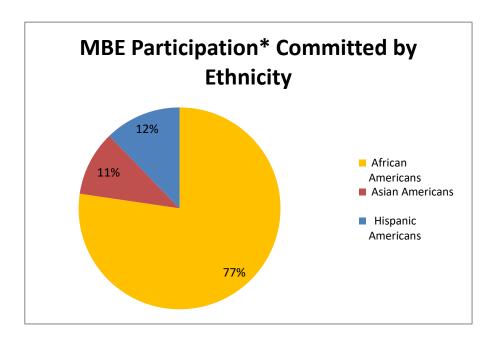
M/W/DBE
Commitments for
Goods and Services
totaled 6%, for
Construction totaled
36% and for
Professional Services
totaled 21%.

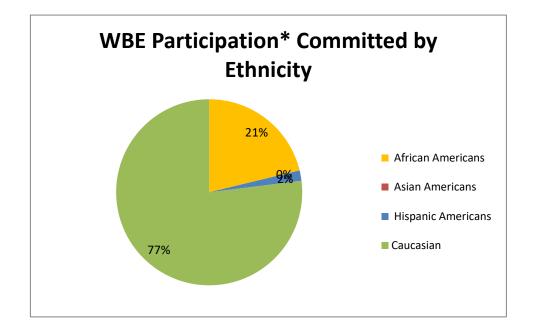


Cook County Government MBE/WBE/DBE FY 2021 Awards by Ethnicity (Commitments)

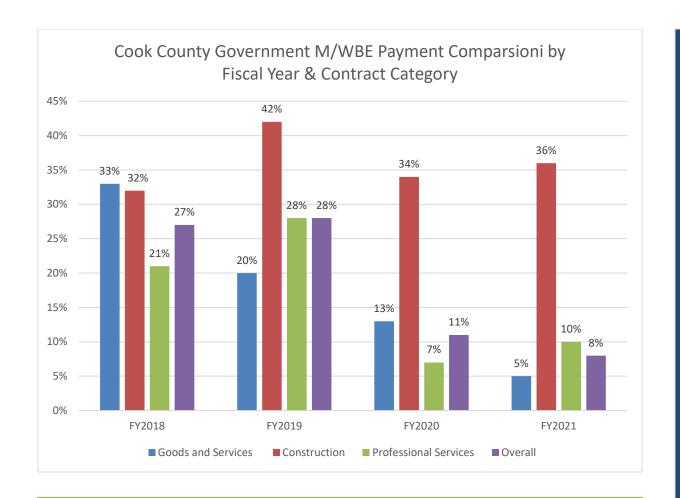
	Minority-owned Business Dollars					Women-owned Business Dollars				
Contract Type	African Americans	Asian Americans	Hispanic Americans	Total MBE	African Americans	Asian Americans	Hispanic Americans	Caucasian	Total WBE	
Goods and Services	\$46,351,047	\$2,145,993	\$4,318,066	\$52,815,106	\$3,333,166	\$0	\$228,386	\$3,813,462	\$7,375,014	
Construction	\$300,560	\$13,598	\$3,001,980	\$3,316,138	\$0	\$0	\$55,003	\$1,877,757	\$1,932,760	
Professional Services	\$17,600,885	\$6,507,268	\$2,859,881	\$26,968,034	\$0	\$0	\$0	\$6,398,760	\$6,398,760	
Total	\$64,252,492	\$8,666,859	\$10,179,927	\$83,099,278	\$3,333,166	\$0	\$283,389	\$12,089,979	\$15,706,534	

^{*} Includes sole-source contracts **DBE participation applies to federally funded contracts





MBE \$83,099,278 Male \$38,984,332 or 47% of MBE commitment, Female \$44,114,946 or 53% of MBE commitment



The chart above represents the percentage of MBE and WBE participation based on contract payments by fiscal year and contract category. Overall, M/WBE participation represented 8% of all contracts payments made in FY2021.

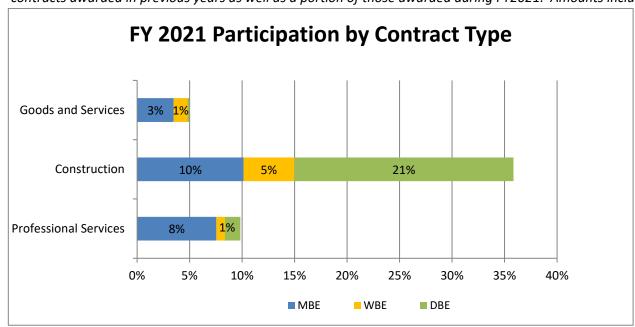
M/WBE Participation by Contract Payment

In FY 2021, 8% of contract payments were made to M/WBEs.

Cook County Government MBE/WBE/DBE Payment Summary (Actuals)*

	MBE Payment	WBE Payment	DBE Payment	Non- M/W/DBE Payment	Total Payments	Total MBE/WBE/DBE Payments
Goods and Services	\$12,252,383	\$4,620,095	\$633,831	\$334,186,977	\$351,693,286	\$17,506,309
Construction	\$6,290,556	\$2,990,658	\$12,955,278	\$39,797,220	\$62,033,712	\$22,236,492
Professional Services	\$16,417,275	\$1,779,219	\$3,185,800	\$196,132,807	\$217,515,101	\$21,382,294
Total	\$34,960,214	\$9,389,972	\$4,900,437	\$570,117,004	\$619,367,627	\$49,250,623

*Participation is based on payments reported by vendors (Primes and Subcontractors). Contract payments made in FY2021 include contracts awarded in previous years as well as a portion of those awarded during FY2021. Amounts includes Sole Source Contracts.



In FY 2021, payments made on County contracts represented:

5% M/WBE participation on Goods and Services

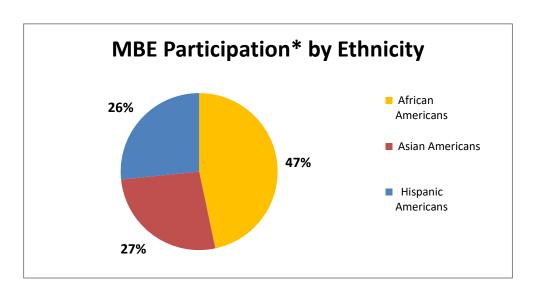
36% M/W/DBE participation on Construction Projects

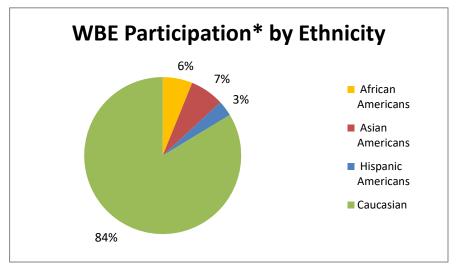
10% M/WBE participation on Professional Contracts

Overall, participation of M/WBEs represented **8%** of all contract payments

Cook County Government MBE/WBE/DBE Payments by Ethnicity (Actuals)*

	Minority Business Enterprise (MBE) Dollars				Women Business Enterprise (WBE) Dollars				
Contract Type	African Americans	Asian Americans	Hispanic Americans	Total MBE	African Americans	Asian Americans	Hispanic Americans	Caucasian	Total WBE
Goods and Services	\$7,859,476	\$1,821,668	\$2,571,239	\$12,252,383	\$315,630	\$290,093	\$294,878	\$3,719,494	\$4,620,095
Construction	\$1,229,851	\$728,798	\$4,331,907	\$6,290,556	\$173,599	\$56,115	\$0	\$2,760,944	\$2,990,658
Professional Services	\$7,234,445	\$6,778,894	\$2,403,936	\$16,417,275	\$86,890	\$310,985	\$5,638	\$1,375,706	\$1,779,219
Total	\$16,323,772	\$9,329,360	\$9,307,082	\$34,960,214	\$576,119	\$657,193	\$300,516	\$7,856,144	\$9,389,972





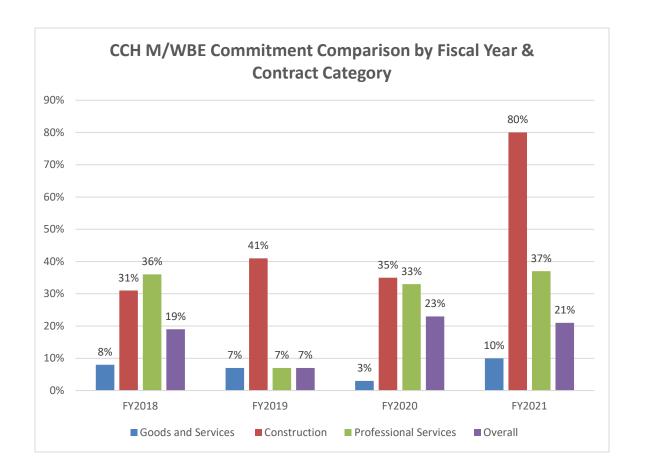
MBE \$34,960,214 Male \$24,509,199 or 70% of MBE spend, Female \$10,451,015 or 30% of MBE spend



Cook County's Office of Contract Compliance (OCC) also administers the Cook County Health and Hospital System's M/WBE Program. OCC participates in the Hospital's Finance Committee and Board Meetings and works with the Hospital System to achieve MBE/WBE participation goals. OCC works closely with the Hospital's Supply Chain Management Department, which functions as the procurement arm by strategically sourcing goods and services across major spend categories throughout the health system.

This section includes contract awards by the Cook County Health and Hospitals System (CCH) during FY2021 and actual payments made to minority and women owned businesses. Actual payment amounts are based on data reported by vendors. The Office of Contract Compliance tracks CCH M/WBE participation in the following three categories (1) Goods and Services, (2) Construction, and (3) Professional Services.

Overall, in Fiscal Year 2021, the Cook County Health and Hospitals System awarded 21% of contracts to minority- and women-owned businesses. Additionally, in the same fiscal year, 12% of contract payments were made to minority- and women-owned businesses.



The chart above represents the committed percentage of MBE and WBE participation on Cook County Health & Hospital Systems' contract awards over the last three fiscal years. Due to the nature of goods and services procured by CCH, M/WBE participation varies.

M/WBE Participation by Contract Commitment

In FY 2021, 21% of contract commitments were made to M/WBEs.

Cook County Health and Hospitals System FY2021 Contract Awards* (Commitments) MBE/WBE Summary

	MBE Awards	WBE Awards	Non-M/WBE Awards	Total Awards
Goods and Services	\$6,405,623	\$7,060,312	\$123,620,231	\$137,086,166
Construction	\$28,930	\$12,475	\$10,525	\$51,930
Professional Services	\$31,791,161	\$1,155,344	\$55,984,047	\$88,930,552
Total	\$38,225,714	\$8,228,131	\$179,614,803	\$226,068,648

^{*}Participation is based on payments reported by vendors (Primes and Subcontractors). Contract payments made in FY2021 include contracts awarded in previous years as well as a portion of those awarded during FY2021. Amounts includes Sole Source Contracts *Includes sole source contracts.

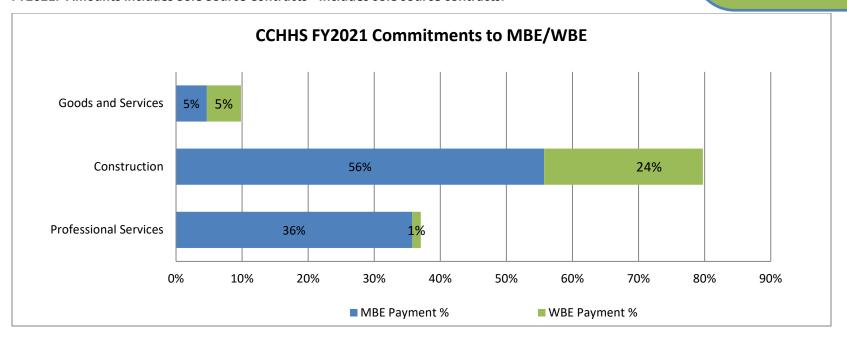
In FY 2021, CCH awarded:

10% M/WBE participation on Goods and Services

80% M/WBE participation on Construction Contracts

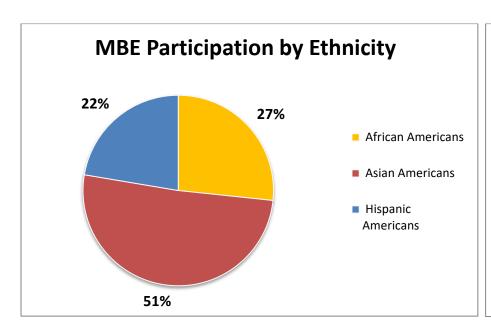
37% M/WBE participation on Professional Services
Contracts

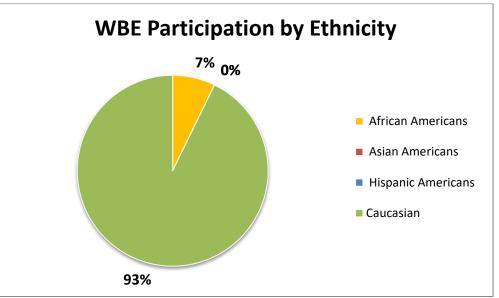
Overall, M/WBE participation represented **21%** of contracts awarded



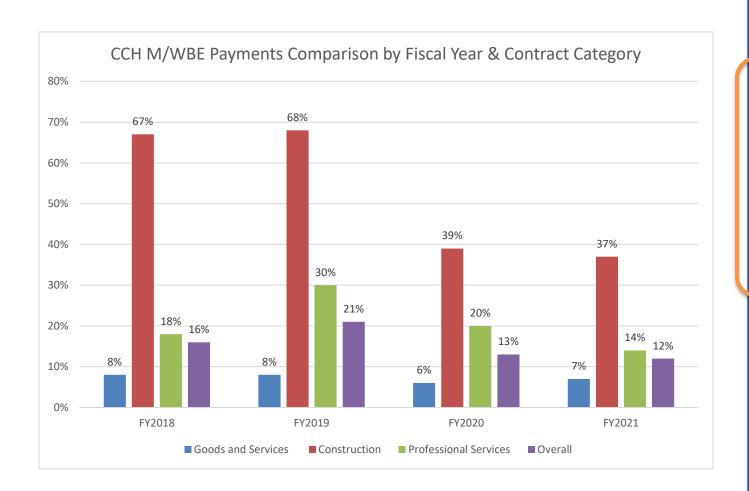
Cook County Health and Hospitals System (CCH) MBE/WBE FY 2021 Awards (Commitments) by Ethnicity

	Minority Business Enterprise (MBE) Dollars					Women Business Enterprise (WBE) Dollars				
Contract Type	African	Asian	Hispanic	Total MBE	African	Asian	Hispanic	Caucasian	Total WBE	
	Americans	Americans	Americans		Americans	Americans	Americans			
Goods and Services	\$5,786,028	\$537,095	\$82,500	\$6,405,623	\$594,782	\$0	\$0	\$6,465,530	\$7,060,312	
Construction	\$28,930	\$0	\$0	\$28,930	\$0	\$0	\$0	\$12,475	\$12,475	
Professional Services	\$4,378,340	\$18,950,998	\$8,461,823	\$31,791,161	\$0	\$0	\$0	\$1,155,344	\$1,155,344	
Total	\$10,193,298	\$19,488,093	\$8,544,323	\$38,225,714	\$594,782	\$0	\$0	\$7,633,349	\$8,228,131	





MBE \$38,225,714 Male \$25,087,824 or 66% of MBE commitment, Female \$13,137,890 or 34% of MBE commitment



The chart above represents the percentage of MBE and WBE participation based on contract payments made over the last four fiscal years. Overall, M/WBE participation represented 12% of all contracts payments made in FY2021.

M/WBE Participation by Contract Payment

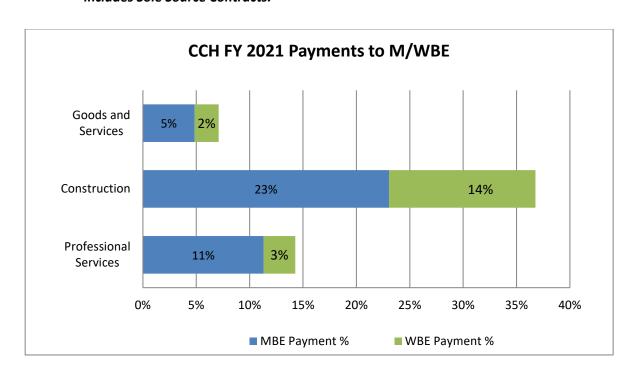
In FY 2021, M/WBE

participation represented

12% of contract payments.

CCH Contract Payment* Summary FY2021									
	MBE Payment	WBE Payment	Non-M/WBE Payment	Total Payments					
Goods and Services	\$10,967,286	\$5,104,058	\$210,463,318	\$226,534,662					
Construction	\$2,443,804	\$1,452,257	\$6,700,517	\$10,596,578					
Professional Services	\$35,822,755	\$9,381,648	\$271,487,707	\$316,692,110					
Total	\$49,233,845	\$15,937,963	\$488,651,542	\$553,823,350					

^{*}Participation is based on payments reported by vendors (Primes and Subcontractors). Contract payments made in FY2021 include contracts awarded in previous years as well as a portion of those awarded during FY2021. Amounts includes Sole Source Contracts.



FY 2021 payments made on CCH contracts represented:

7% M/WBE participation in Goods and Services

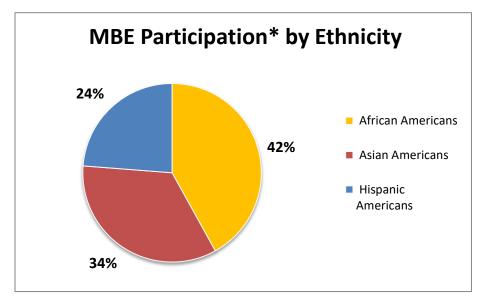
37% M/WBE participation in Construction

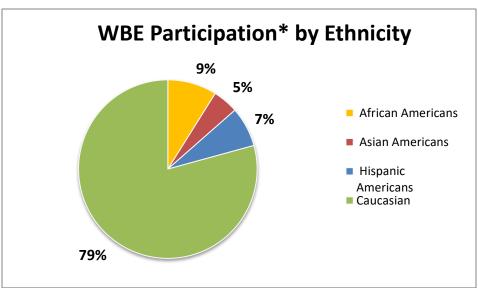
14% M/WBE participation in Professional Services Contracts

Overall, participation of M/WBEs represented **12%** of all contract payments

Cook County Health and Hospitals System (CCHS) MBE/WBE FY 2021 Payments (Actuals)* by Ethnicity

	Minority Business Enterprise (MBE) Dollars				Women Business Enterprise (WBE) Dollars					
Contract Type	African	Asian	Hispanic	Total MBE	African	Asian	Hispanic	Caucasian	Total WBE	
Contract Type	Americans	Americans	Americans	TOTALINIDE	Americans	Americans	Americans	Caucasiaii	TOTAL WAR	
Goods and Services	\$5,835,764	\$3,496,720	\$1,634,802	\$10,967,286	\$237,185	\$132,087	\$0	\$4,734,786	\$5,104,058	
Construction	\$1,379,568	\$50,303	\$1,013,933	\$2,443,804	\$0	\$0	\$19,168	\$1,433,089	\$1,452,257	
Professional Services	\$13,440,610	\$13,327,979	\$9,054,166	\$35,822,755	\$1,183,114	\$603,027	\$1,130,600	\$6,464,907	\$9,381,648	
Total	\$20,655,942	\$16,875,002	\$11,702,901	\$49,233,845	\$1,420,299	\$735,114	\$1,149,768	\$12,632,782	\$15,937,963	





MBE \$49,233,845 Male \$24,335,215 or 49% of MBE spend,
Female \$24,898,630 or 51% of MBE spend

2021 Outreach Activities

The Office of Contract Compliance ("OCC") participates in various outreach events throughout the year to market the County's upcoming contracting opportunities and encourage potential vendors to consider learning more about doing business with the County. OCC participated in the following events during FY2021:

Month	Event	Role
March	How to do Business with Cook County Government Virtual Workshop	Host
May	How to do Business with Cook County Government Virtual Workshop	Host
July	How to do Business with Cook County Government Virtual Workshop	Host
August	JOB Order Contracting (JOC) Outreach Event- Commissioner Brandon Johnson	Speaker
September	American Contract Compliance Association Virtual Presentation on Collaborating Efforts in Diversity and Inclusion	Presenter
November	PTAC Presentation-How to be VBE Certified	Speaker

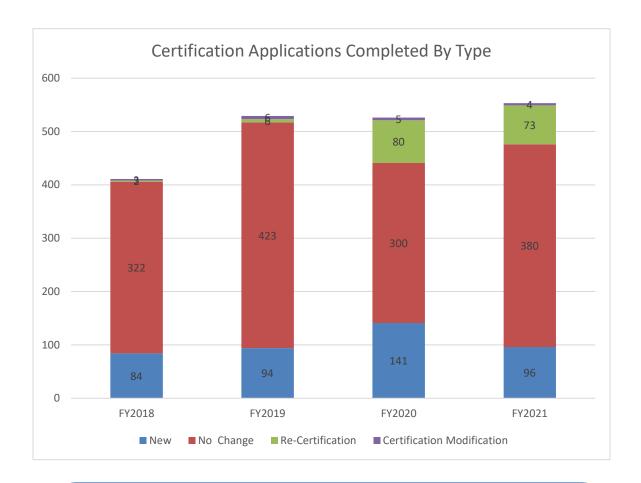
Certification Activities

Cook County certifies businesses that are at least 51% owned, operated, and controlled by one or more individuals who are socially and economically disadvantaged as set forth in the provisions of the County Code. The Office of Contract Compliance thoroughly investigates and periodically reviews all applications to ensure certification eligibility.

CERTIFICATION REQUIREMENTS

- 51%+ Ownership by Socially and Economically Disadvantaged Women/Minorities
- Owners Personal Net Worth capped at \$2 Million + Consumer Price Index (Currently ~\$2.3Million)
- Business cannot exceed US Small Business Administration Size Standards (Based on 5-year average)

During Fiscal Year 2021, OCC processed a total of 581 applications consisting of the following: 96 New Applications, 380 No Change Affidavits, 73 Re-Certifications, and 4 Certification Modifications.



During FY 2021 OCC staff offered three (3) Certification Workshops that included information on applying for certification and completing documentation for Utilization Plans and Letters of Intent.



TONI PRECKWINKLE PRESIDENT

Cook County Board of Commissioners

STANLEY MOORE, 4th District
Chairman, Contract Compliance Committee

BRANDON JOHNSON, 1st District DENNIS DEER, 2nd District BILL LOWRY, 3rd District DEBORAH SIMS, 5th District DONNA MILLER, 6th District ALMA ANAYA, 7th District LUIS ARROYO, JR., 8th District PETER N. SILVESTRI, 9th District BRIDGET GAINER, 10th District JOHN P. DALEY, 11th District BRIDGET DEGNEN, 12th District LARRY SUFFREDIN, 13th District SCOTT BRITTON, 14th District KEVIN MORRISON, 15th District FRANK AGUILAR, 16th District **SEAN M. MORRISON, 17th District**

Lawrence Wilson
Interim Chief Financial Officer

Nicole N. Mandeville Director of Contract Compliance