

CCDPH Quarterly Report to the Cook County Board of Commissioners in their capacity as the Cook County Board of Health

Q2 – 2023-2025 CCDPH Strategic Plan Item 23-1562

Putting the Public in Public Health

May 2023





2023-2025 CCDPH Strategic Plan



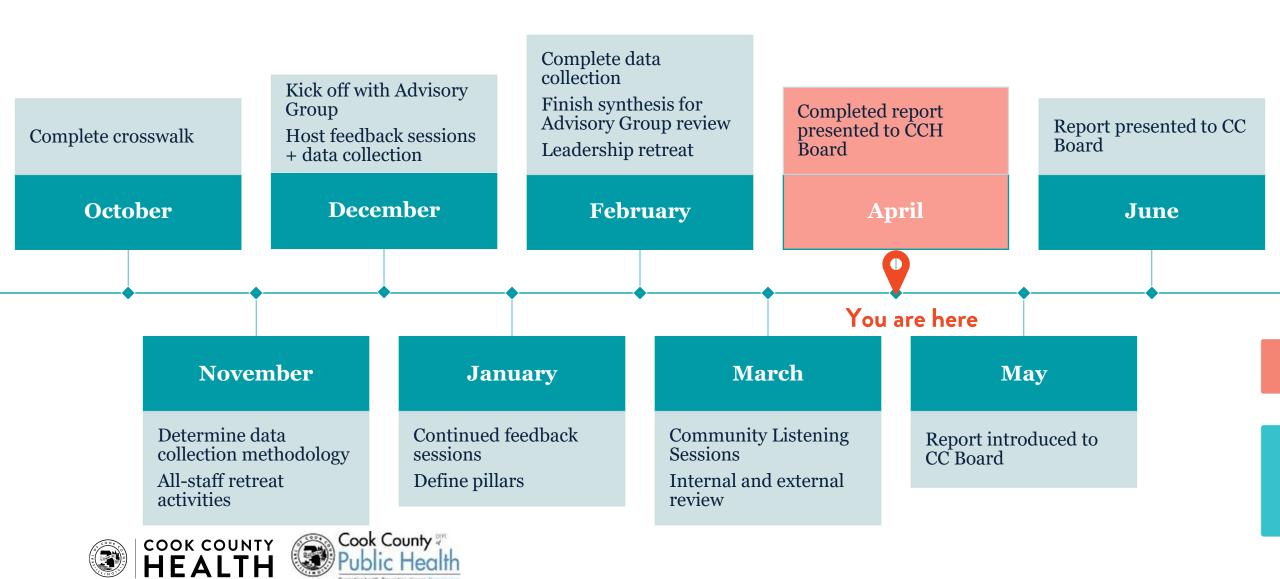


ccdPH staff discussed strategic plan priorities at an All-Staff Retreat (above and top right), and with community partners at Community Listening Sessions (right).

2023-2025 CCDPH Strategic Plan



CCDPH Strategic Planning Timeline



Plan Input

- 2 Staff Roundtables
- 4 Leadership Coffees
- All-staff Retreat activities
- Leadership Retreat
- Leadership Interviews



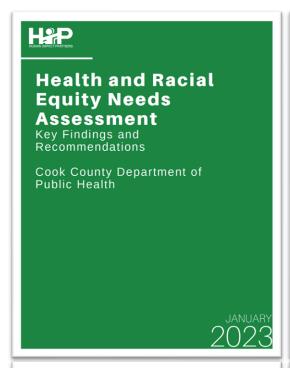
CCDPH staff provided input on the strategic plan at a November 2022 All-staff Retreat





Plan Input

- 11 Assessments & Reports, including:
 - Public Health Workforce Survey (PHWINS)
 - Human Impact Partners
 Health and Racial Equity
 Needs Assessment
 - COVID-19 After-Action Reports



COVID-19 Response Operations After-Action Report

Phase 1: 1 January 2020 - 30 June 2020

PREPARED BY: Cook County Department of Public Health
SUBMITTED TO: Illinois Department of Public Health
DATE OF SUBMISSION: 31 May 2021



SURVEY INFORMATION

147 CCDPH employees completed the workplace survey between September 10 and October 11, 2021.

FULL REPORT

View the complete data set and other comments here.

QUESTIONS?

CCDPH WORKPLACE SURVEY

Email omorrow@namimetsub.org

THE POWER OF PARTNERSHIP

CBO Listening Sessions Final Report
CAS Closeout | Fall 2022

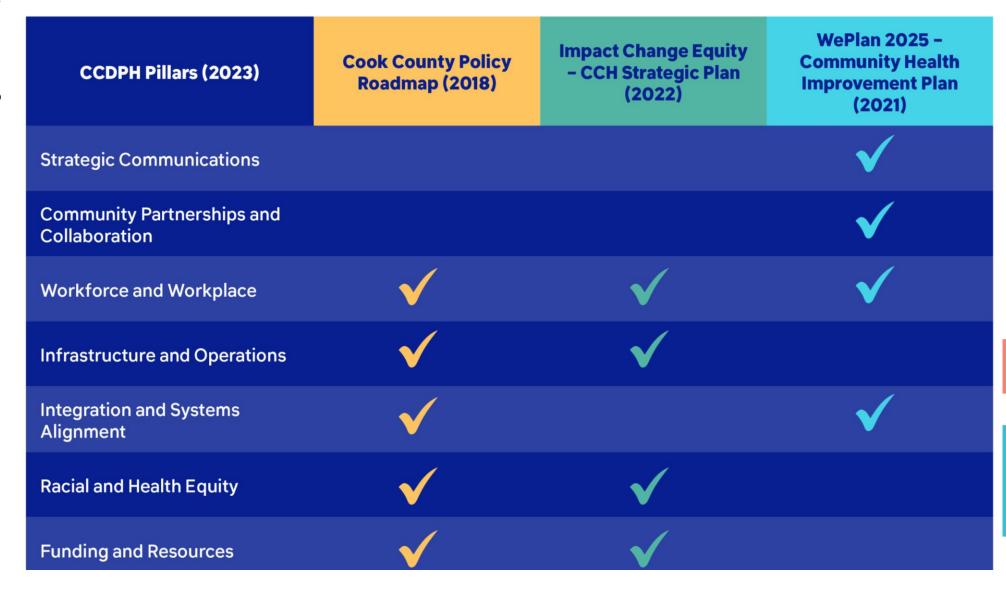






Plan Input

Existing Plans



Feedback on Plan

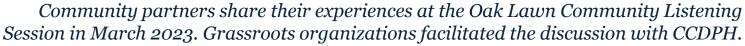
Community Listening Sessions

- Maywood & Oak Lawn
- More than 50 attendees

CCDPH Staff Survey

- 74 responses
- Over 180 comments





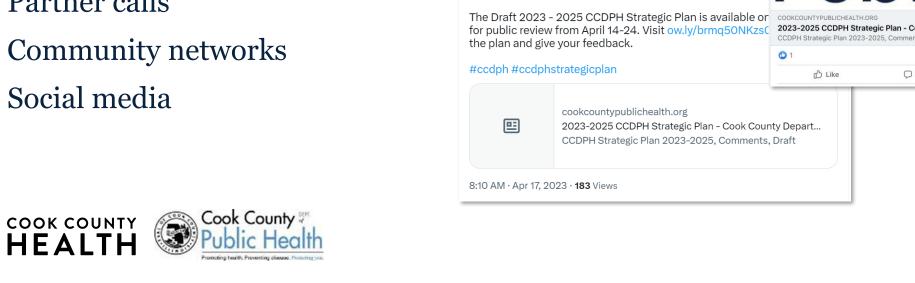




Feedback on Plan

Public Comment Period

- 10 days
- Shared:
 - Board members
 - Partner calls
 - Community networks
 - Social media





2023-2025 CCDPH Strategic Plan

VISION:

All people in suburban Cook County can realize their full health potential, regardless of who they are, where they are from, or where they live.

MISSION: To optimize health and achieve health equity for all people and communities of Cook County through our leadership and collaborations, focusing on health promotion and prevention, while advocating for and assuring the natural environmental and social conditions necessary to advance physical, mental and social well-being.



PILLAR 1: Strategic Communications

> Internal and external strategies for authentic dialogue



PILLAR 2: Community Partnerships and Collaboration

> Deepening community partnerships for health equity



PILLAR 3: Workforce and Workplace

Learning organization that reflects our communities



PILLAR 4: Infrastructure and Operations

Responsive, transparent, resource management



PILLAR 5: Integration and Systems Alignment

Further alignment with CCH, Cook County, others

RACIAL AND HEALTH EQUITY

FUNDING AND RESOURCES



Pillar 1: Strategic Communications

CCDPH will engage in ongoing **internal** and external communications to embrace a culture of transparency and authentic dialogue with the communities that we serve.

Amy Sanchez from Warehouse Workers for Justice distributes summer safety flyers and materials promoting COVID-19 boosters at Granny's Country Kitchen in Justice, IL.



Pillar 1: Strategic Communications

- 1. Develop **internal communication practices** that create trust, transparency, and collaboration
- 2. Build greater cross-unit awareness and coordination of CCDPH's work.
- 3. Create **accessible external communications** that increase understanding of public health and of CCDPH's role in advancing health equity
- 4. Amplify public presence and visibility online and offline





Pillar 2: Community Partnerships and Collaboration

relationships with community-based organizations, health care providers, government leaders and agencies, and community residents for increased collaboration and capacity to advance health equity.



Community partners share ideas for strengthening local food systems at the annual **Food Summit**.







Pillar 2: Community Partnerships and Collaboration

- 1. Identify, expand, and diversify partnerships
- 2. Increase community power-building practices
- 3. Elevate presence, visibility, and voice by collaborating with organizations and entities across the county, region, state, and nation.
- 4. Evaluate data infrastructure needs to support partner data-sharing, community responsiveness, and internal operations.
- 5. Formalize and coordinate partner relationships to improve CCDPH and partner organization capacity
- 6. Develop CCDPH staff's role as **public health champions**, advocates, and leaders.







Pillar 3: Workforce and Workplace

CCDPH will invest in a **public health workforce** and workplace that is equitable, reflects its communities, and prioritizes well-being, growth, and inclusion.

CCDPH staff welcome attendees at a **Food Summit**.



Pillar 3: Workforce and Workplace

- Establish recruitment and hiring practices that ensure staff reflects local communities at all tiers of the organization.
- 2. Review and update job descriptions
- 3. Create a **pipeline** into the public health workforce
- 4. Embrace ongoing learning, growth, and performance improvement
- 5. Lead changes in workplace practices and programs that advance **health equity internally** and externally.
- 6. Continue to develop department-wide **trauma-informed well-being practices** and a culture of wellness, inclusion, and engagement.





Pillar 4: Infrastructure and Operations

CCDPH will **strengthen and standardize its infrastructure** for effective, transparent, and responsive operations.



CCDPH uses a variety of facilitation techniques to map processes to identify areas of improvement. Sometimes low-tech tools are the most effective for generating a rich discussion!







Pillar 4: Infrastructure and Operations

- 1. Streamline operations to improve coordination and responsiveness.
- 2. Develop **standard operating procedures** across the agency to improve efficiency and support staff with understanding and following through on agency processes.
- 3. Establish **long-term plans** for staffing, resources, and facilities.
- 4. Strengthen systems and capacity for **timely grants management**, coordination, and oversight.







Pillar 5: Integration and Systems Alignment

CCDPH will **further integrate and align with CCH systems and practices**, other relevant Cook County
agencies, and neighboring jurisdictions.

A toddler is vaccinated for COVID-19 at the Quinn Center in Maywood.

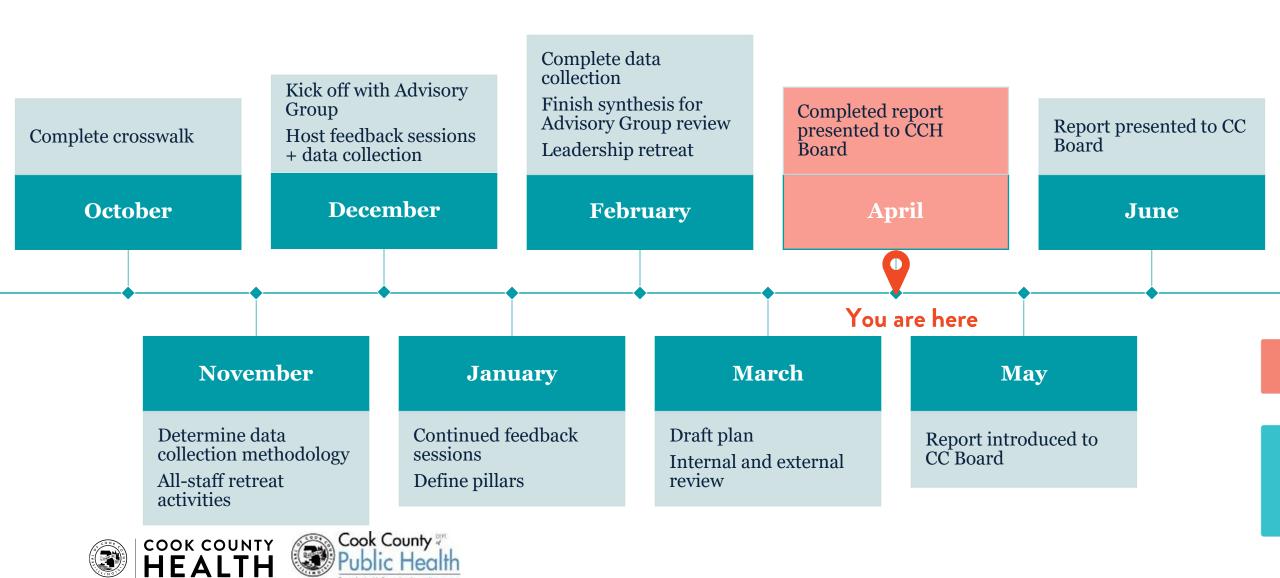


Pillar 5: Integration and Systems Alignment

- 1. Continue to align CCDPH and CCH operations, systems, and practices.
- 2. Identify areas for increased collaboration and coordination between CCH's strategies and programs and CCDPH's distinct programs, initiatives, and units.
- **3. Explore areas of alignment between other Cook County agencies**, neighboring jurisdiction health departments, and CCDPH's strategies.



CCDPH Strategic Planning Timeline



Implementation

- Metrics that Matter
- Quarterly community updates





