

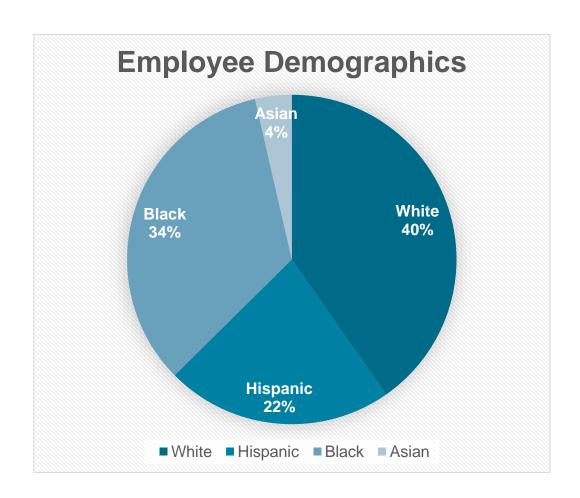
Cook County Board of Review Asian American and MENA Data Collection and Language Access Hearing

Wednesday, May 24th, 2023

Data Collection Overview



- Internal Data Collection Forms
 - In addition to English, the BOR requires applicants to self-identify their ethnicity and language proficiency on our employment application.
 - 24 employees, or 17% of our total personnel is bilingual.
 - 4 employees identify as Asian American.



Data Collection Overview



External Data Collection

• The BOR Assessed Valuation Complaint Form does not include a collection of demographic or preferred language data, as this information is neither required nor considered when an appeal is being processed.

	L ESTATE ASSESSED VAL		RESET FORM	BOARD OF REVIEW ORIGINAL
LARRY R. ROGERS, JF COMMISSIONER	THE BOARD OF REVIEW OF CO SAMANTHA STEELE COMMISSIONER	GEORGE	CARDENAS ISSIONER	COMPLAINT NO.
	ON. COMPLY WITH BOARD RULES AND		THIS FORM.	Received & Checked by:
**				List in ascending order all additional Permanent Index Numbers
	State			of related parcels of the property owned by Appellant.
•	Fax No.			DO NOT LIST COMPARABLES BELOW
Email Address	Tax No.			1.
	ON AND IDENTIFICATION	OF REAL ESTATE		2.
SAME AS ABOVE				3.
	City	Township		4.
Permanent Index Number (PIN)				5.
Description of Property: Single F	amily 6 Apts. or Less rcial/Industrial Vacant Land	Over 6 Apts. Townhome	Condo/Co-op Other	
If purchased on or after January 1, 2019	Year Purchased	Purchase Price \$		
	STATUS OF APPELL	.ANT		
	e for Tax Tenant Liable for Tax Tenant Liable for Tax Other (Explain		ierassessment	
The undersigned Appellant states that the	above described real estate is OVER ASSESSE	by the Assessor of Cook County for th	ne year 2022.	
Do you plan to submit additional evidence				
	COOK COUNTY BOARD OF REVIEW, 118 N		•	
time to present any evidence you have in	ested a hearing, you will be notified by mail of to support of your claim. Please see the Rules of ed based on the written evidence submitted on	the Board which govern all appeals. If	you do not request a	
	I the above complaint, has personal knowledge lities as provided by law pursuant to Section 1-1			IMPORTANT NOTICE
		Signature of Appellant or Attorne	ev	The Cook County Board of Review is a quasi-judicial
	ATTORNEYS ONLY —	, ,,	-	office. Only licensed attorneys and individual taxpayers
ATTORNEY'S CERTIFICATION: I,	ATTORNEY'S NAME (PRINTED OR TYPED)	LAW FIRM		representing themselves may practice before the Board. Board Rule 1. Non-attorneys may not complete complaint
	ATTORNET S NAME (PRINTED OR TYPED)		fy that I have obtained	forms or present an appeal on a taxpayer's behalf before the Board because it is considered the unauthorized
LAW FIRM ADDRESS	CITY ZIP	PHONE	,	practice of law. In Re Yamaguchi, 118 Ill.2d 417(1987).
fromAPPFI	LANT	TITLE OR POSITION	(1) explicit	Any complaint completed or presented by a non-attorney

Language Access



BOR Bilingual Staff

- 24 current employees are bilingual.
- Languages spoken by BOR employees include:
 - English
 - Spanish
 - French
 - Polish
 - Mandarin/Cantonese
 - Yoruba
 - Albanian
 - Farsi
- Bilingual employees may provide translation or interpretation services in the workplace, such as taxpayer service/front counter personnel and at outreach events.
- As appropriate, the BOR has begun incorporating translation and interpretation duties in job descriptions.
- Currently, there is no additional compensation for translation or interpretation services provided by current employees; however, a position's salary is determined by the required responsibilities.

Language Access



External

- The BOR has no active contracts for language translation/interpretation services. However, we have begun assessing the cost and feasibility of acquiring these services.
- The BOR provides translated complaint forms, that serve as guides/reference in various languages.
- The following documents are available and translated in Korean, or Mandarin/Cantonese:
 - 2022 Real Estate Assessed Valuation Complaint Form
 - Board of Review Rules
 - Appeal Step-By-Step Filing Guide
 - PowerPoint on the Appeals Process

Opportunities



- Data Collection
 - Bilingual pay policy and implementation.
 - Include a request for interpretation services, and preferred language on our hearing notice.
- Language Access Opportunities
 - Translation of the BOR website is in progress.
 - Translation of the Assessed Valuation Complaint Form into various languages.





Questions