

Cook County Government Annual Business Diversity Report FY 2015

Toni Preckwinkle President

Cook County
Board of Commissioners

Message from Toni Preckwinkle Board President of Cook County

To the residents of Cook County:

I am pleased to present our fourth annual Cook County Business Diversity Report. Since taking office nearly five years ago, I have been committed to making it easier for minority and womenowned businesses (M/WBEs) to do business in and with Cook County. This report is a testament to that commitment. Notably, for the third year, we are reporting actual payments to minority and women-owned businesses along with commitments.

This report allows residents and businesses to see the goals we have set for ourselves and includes actual payments as well as contract dollars awarded. Overall in fiscal year 2015, Cook County awarded 29% of its contracts to minority and women-owned businesses, while 31% of contract payments were made to minority and women-owned businesses. The Cook County Health and Hospital Systems awarded 7% of its contracts to minority and women-owned businesses and 11% of its payments were made to MWBEs.

In early FY2014, we updated the County's Procurement Code to improve enforcement of the M/WBE Program. This has provided us with more tools to support M/WBE firms and to promote greater inclusion of MBE/WBE firms in a more transparent procurement process, and we anticipate recommending further improvements in 2016.

We have also invested in the necessary tools to better monitor participation of minority and women-owned businesses on county contracts. In 2013, we implemented a web-based system to capture payment data and allow for a more efficient process to track and monitor actual subcontractor payments. Historically, the County's reporting has relied on the *commitment* in contracts for M/WBE businesses. This year, for the third straight year, the report includes actual payments on all contracts. These payments are also shared in a transparent manner with both prime contractors and sub-contractors. We are also continuing to facilitate a beginning-to-end online certification process for vendors to seek certification as an M/WBE business with the county.

We are proud of our work to date, but we know there is more to do. We continue to strive to make the county a more effective, attractive business partner for minority and women-owned businesses. We are serious about engaging in these efforts moving forward and look forward to continuing our work with all residents of Cook County.

Loni Preckwindele

COMMITMENT TO SMALL BUSINESSES

Cook County Board President Toni Preckwinkle is committed to the inclusion and expansion of opportunities for small, local, minority and woman-owned businesses. Cook County is at the heart of a dynamic metropolitan region, where we make up more than half of its population, jobs, and businesses. President Preckwinkle knows that small businesses are the engine of the economy. When we create accountable, transparent and responsive government, we help the economy grow.

Cook County's Office of Contract Compliance is pleased to present its Annual Business Diversity Report covering the period of Fiscal Year 2015 under President Preckwinkle. Historically, minority- and womanowned businesses have been awarded government contracts in dollar amounts disproportionally lower than the availability of such businesses that are willing and able to perform these contracts. Many local governments, including Cook County, were passive participants in discriminatory practices that adversely affected the growth and full participation of minority and woman-owned businesses ("M/WBES") in the government marketplace.

In an effort to remedy historic inequity and to facilitate greater inclusion, Cook County established goals for the participation of minority and woman-owned businesses in County contracts as set forth under the ordinances that comprise the County Procurement Code. The goals are as follows:

Contract Type	Goals			
	MBE	WBE		
Goods and Services	25% 10%			
Construction	24%	10%		
Professional Services	35% Overall			

About this Report Transparency is a key mandate of President Preckwinkle and under her leadership, the County began publishing annual diversity reports for the first time to make this information available to the public. This report is the County's third annual report to include actual payments to M/WBEs. This report includes contract dollars awarded and contract payments by Cook County Government as reported by vendors. The second section includes contracts awarded and payments on Cook County Health and Hospitals System ("CCHHS") contracts as reported by vendors. This report continues to serve as a benchmarking tool in assessing M/WBE participation and identifying areas for greater inclusion. The Office of Contract Compliance tracks M/WBE participation in the following three categories (1) Goods and Services, (2) Construction, and (3) Professional Services. Data reported is based on actual payments reported by vendors.

Small Business Initiatives President Preckwinkle has made it a top priority of her administration to foster greater participation and meet M/WBE goals to the greatest extent possible. Ultimately, greater participation will allow small businesses to create jobs and stimulate growth in the regional economy. These efforts are described below:

Disparity Study. Since President Preckwinkle took office, the County has made strategic investments to lower the barriers to entry for minority and women-owned businesses, including taking measures to ensure full participation at all levels of Cook County Government. In the second half of Fiscal 2013, the Cook County Board of Commissioners retained the services of Colette Holt & Associates to conduct a Disparity Study of the County's M/WBE Program.

A Disparity Study is a periodic evaluation of a municipality's M/WBE efforts. The term "disparity" refers to the difference between the number of M/WBEs who are able to provide the services a municipality is procuring and the number of firms who are actually working with the municipality. The study looks at whether the organization is meeting its goals with regards to access to procurement opportunities and provides recommendations to improve its efforts. Disparity studies also provide a legal defense of an M/WBE program if that program is challenged in the courts.

Nationally, it's considered best practice to conduct regular Disparity Studies. Other local agencies that have done this include the City of Chicago and the Illinois Department of Transportation. However, this effort will represent Cook County's first Disparity Study.

The Study includes a comprehensive statistical analysis based on the County's procurement history. The consultant will collect, sort, research, and analyze data and will use Custom Census methodology recommended in the National Disparity Study Guidelines to accurately estimate M/WBE availability estimates. The consultant will also calculate a Disparity index using regression analysis. The Disparity Study is expected to be completed in fiscal 2016.

Diversity Management System. President Preckwinkle has made achieving full M/WBE participation in County procurement a key goal of her administration. During the end of FY 2013, the Office of Contract Compliance implemented a new web-based contract compliance and Minority-owned Business Enterprise (MBE), Woman-owned Business Enterprise (WBE), Veteran-owned Business Enterprise (VBE), and Service Disabled Veteran Business Enterprise (SDVBE) certification system. As part of its mission and mandate, it seeks to capture, monitor and report contract performance based on actual spends. Historically, M/WBE participation was tracked solely on commitments. The key benefits of implementing the Diversity Management System include:

- Transparency and accountability measures for all stakeholders
- Service improvement to local small businesses
- Streamlined process Certifications including supporting documentation will be submitted electronically
- Promotes the County/City Collaborative reciprocal certification process
- Sharing of information with sister agencies including City of Chicago

Emerging Business Development Loan. Additional strides to build capacity to the M/WBE community for Cook County contracts include leveraging our relationships with firms in the private

sector to help build the capacity of our small businesses. The Cook County Emerging Business Development Loan (EBDL) Program, which was developed by the administration of Cook County Board President Toni Preckwinkle, offers interim financing for certified Cook County minority and woman owned businesses that have direct and indirect contracts with the government of Cook County. Loans will typically be used to finance short-term capital needed to provide construction, procurement, or public services to public or institutional users.

The program is available to qualified certified minority and/or woman owned businesses that have been awarded a Cook County contract or project. The company must be in business at least three (3) years and show credit worthiness via a formal bank commitment. The company must create/retain jobs or conduct work in a blighted area. Technical assistance (accounting, legal, and/or business mentoring) to support the loan may be required as part of the County's approval of the EBDL for the Applicant. Applicants must be a Cook County Certified minority and/or women owned business or enterprise, and the loan must be directly related to work being performed on a Cook County government project or contract.

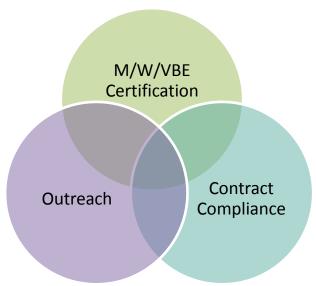
Reciprocal Certification. Cook County and the City of Chicago continue their reciprocal Minority and Women Business Enterprise initiative. This initiative allows Minority and Women-owned Businesses ("M/WBEs") to be certified by either the County or City, and have that certification apply to both agencies. This combined effort by the County and City lessens the financial burden and streamlines the certification process by providing a "one-stop shop" for MBE/WBEs interested in participating in County and City procurement opportunities.

Increasing Small Business Participation. We continue to seek opportunities to increase participation of Cook County's small, minority and women owned businesses on County procurements. In Fiscal Year 2014, these efforts included developing and offering solicitations that limited the competitive pool to only small, minority and women owned businesses. Our work began internally in fiscal year 2014 and came to fruition in fiscal year 2015 with our first solicitations where small, minority and women owned businesses had the opportunity to bid as primes directly with the County. Contract awards are excepted to occur during fiscal year 2016.

Local Community Hiring. President Preckwinkle recognizes the importance of fostering and impacting local communities through County contracts. Last year, we worked internally on drafting a proposed Resolution regarding local hiring in Public Works Projects. We have begun our efforts towards this initiative with the Stroger Campus Redevelopment Project, whereby local hiring goals have been set to promote employment among the residents of the project area community. We intend to introduce this resolution to the Board of Commissioners in fiscal year 2016.

OFFICE OF CONTRACT COMPLIANCE

The Office of Contract Compliance supports minority and women-owned business by offering a certification program, ensuring M/WBE inclusion in the County's contracting processes, participates in outreach events, and reports on supplier diversity participation to the President and Board of Commissioners.

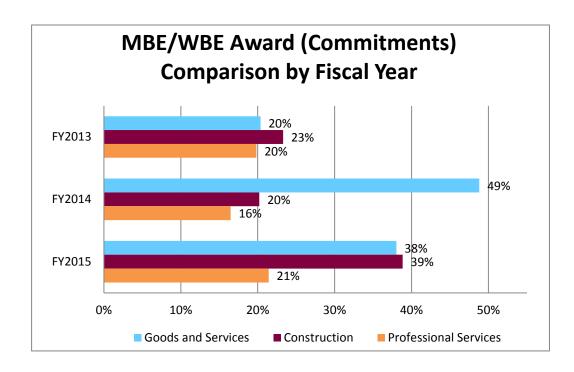


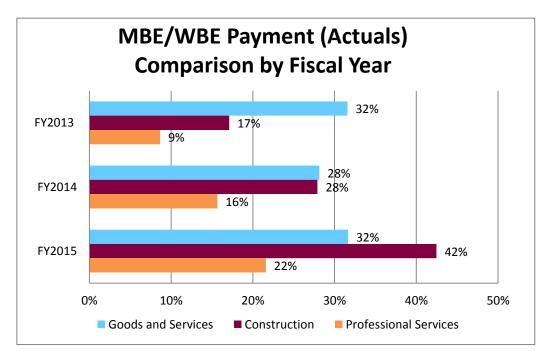
Program Administration

The Office of Contract Compliance administers Cook County's M/WBE Program as set forth in the County Ordinance under Division 8 of Article IV of the Procurement Code. The Ordinance can be found online at www.cookcountyil.gov/contractcompliance. The responsibilities of the Office of Contract Compliance include:

- (1) Formulating, proposing and implementing rules and regulations for the development, implementation and monitoring of the Program, certification process, recertification process, and no-change affidavits, including time limitations for the submission of documents and information regarding certification applications and contract participation. The Contract Compliance Director ("CCD") is authorized to collect certification and recertification processing fees in the amount of \$250.00 per Application; the collection of said processing fees shall be transacted by the CCD through the Department of Revenue.
- (2) Providing information and assistance to Small Businesses relating to the Program, and serving as a liaison to community, contractor, professional and supplier groups, as well as associations and organizations.
- (3) Establishing uniform procedures and criteria for certifying, recertifying and decertifying M/WBEs, accepting certifications by other agencies, and maintaining a directory of Certified M/WBEs. Such procedures and criteria shall include non-certification or decertification for the

- willful submission of false or inaccurate material information and the failure to submit complete and accurate information to the CCD regarding certification or a procurement on a timely basis, and shall relate to both PCEs and PCE owners.
- (4) Establishing contract specific goals based upon the availability of M/WBEs to provide the supplies, materials and equipment or services required by the Contract.
- (5) Monitoring contracts to evaluate compliance with Contract Specific Goals and commitments.
- (6) Cooperating with and providing assistance to Using Agencies to facilitate participation by M/WBEs in Procurements.
- (7) Reviewing, approving or rejecting utilization plans for achievement of contract specific goals, and evaluating the extent to which goals were achieved.
- (8) Monitoring contracts to ensure compliance with Section 34-388, Prompt Payment of M/WBEs.
- (9) Receiving, reviewing, and acting upon complaints and suggestions concerning the program.
- (10) Evaluating the effectiveness and utility of the program.
- (11) Monitoring the program and the County's progress towards program goals.
- (12) Reporting to the Contract Compliance Committee, at its request, information regarding the administration of the program and its progress toward achieving program goals.





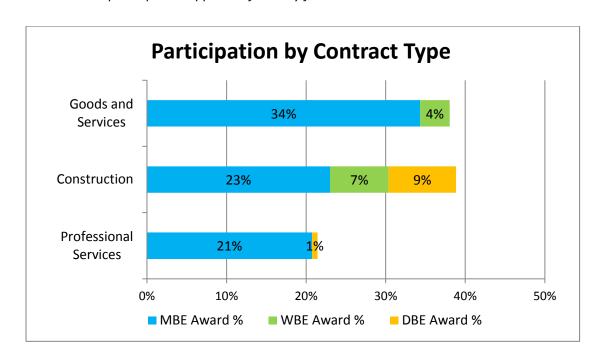
Comparison Summary of M/WBE Participation between Fiscal 2013, 2014 and 2015

Overall, M/WBE participation increased by approximately 4% to 29% in contracts awarded and by 6% to 31% in actual payments in FY15 compared to previous FY.

Cook County Government FY 2015 MBE/WBE/DBE Award (Commitments) Summary

	AADE Assemb	IA/DE Assemble	DDE Assert*	Non-M/WBE	Total Contract	
	MBE Award	WBE AWara	WBE Award DBE Award*		Awarded	
Goods and Services	\$17,426,742	\$1,875,348	\$0	\$31,449,622	\$50,751,712	
Construction	\$18,166,228	\$5,843,881	\$6,687,764	\$48,322,053	\$79,019,926	
Professional Services	\$32,977,880	\$2,106,851	\$1,162,403	\$132,940,961	\$169,188,095	
Total	\$68,570,850	\$9,826,080	\$7,850,167	\$212,712,636	\$290,959,733	

^{*}DBE participation applies to federally funded contracts



In FY 2015, the County awarded:

38% M/WBE participation on Goods and Services

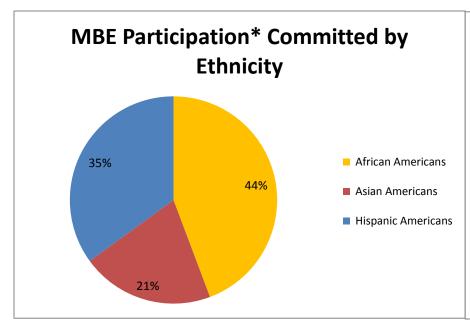
39% M/W/DBE participation on Construction Projects

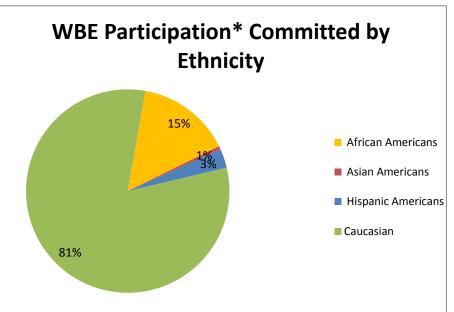
21% M/WBE participation on Professional Service Contracts

Cook County Government FY 2015 MBE/WBE Awards (Commitments) by Ethnicity

	Minority Business Enterprise (MBE) Dollars				Women Business Enterprise (WBE) Dollars					
Contract Type	African Americans	Asian Americans	Hispanic Americans	Total MBE	African Americans	Asian Americans	Hispanic Americans	Caucasian	Total WBE	
Goods and Services	\$6,831,614	\$2,497,771	\$8,097,357	\$17,426,742	\$223,218	\$50,557	\$144,338	\$1,457,235	\$1,875,348	
Construction	\$10,282,136	\$0	\$7,884,092	\$18,166,228	\$0	\$0	\$156,000	\$5,687,881	\$5,843,881	
Professional Services	\$13,244,756	\$11,699,808	\$8,033,316	\$32,977,880	\$1,246,400	\$0	\$0	\$860,451	\$2,106,851	
Total	\$30,358,506	\$14,197,579	\$24,014,765	\$68,570,850	\$1,469,618	\$50,557	\$300,338	\$8,005,567	\$9,826,080	

^{*}Participation by ethinicity is based on total MBE and WBE participation.

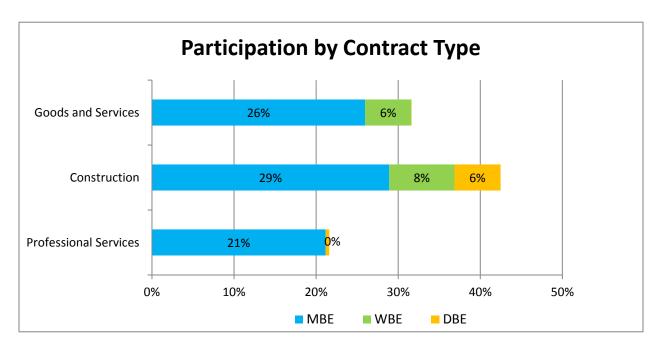




Cook County Government MBE/WBE/DBE FY 2015 Payment (Actuals)* Summary

	MBE Payment	WBE Payment	DBE Payment**	Non-M/W/DBE Payment	Total Payments
Goods and Services	\$20,803,711	\$4,499,540	\$43,316	\$54,757,266	\$80,103,833
Construction	\$15,269,535	\$4,195,737	\$2,965,615	\$30,395,633	\$52,826,520
Professional Services	\$12,659,510	\$898,127	\$291,573	\$50,275,627	\$64,124,837
Total	\$48,732,756	\$9,593,404	\$3,300,504	\$135,428,526	\$197,055,190

^{*}Participation is based on payments reported by vendors (Primes and Sub-contractors); the contracts for which payments are made in FY2015 include contracts awarded in previous years as well as a portion of those awarded during FY2015. Excludes Sole Source Contracts.



In FY 2015 Payments made on Cook County contracts represented an aggregate of 29% participation from the following categories*:

32% M/WBE participation on Goods and Services

43% M/W/DBE participation on Construction Projects

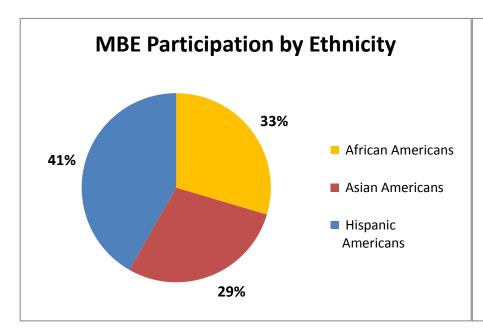
21% M/WBE participation on Professional Service Contracts

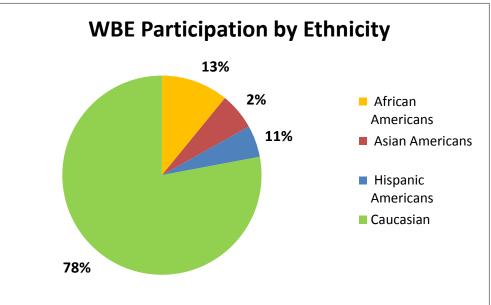
^{**}DBE participation applies to federally funded contracts

Cook County Government MBE/WBE FY15 Payments by Ethnicity (Actuals)*

	Minority Business Enterprise (MBE) Dollars				Women Business Enterprise (WBE) Dollars				
Contract Type	African Americans	Asian Americans	Hispanic Americans	Total MBE	African Americans	Asian Americans	Hispanic Americans	Caucasian	Total WBE
Goods and Services	\$4,068,925	\$9,279,640	\$7,455,146	\$20,803,711	\$790,283	\$128,902	\$462,688	\$3,117,667	\$4,499,540
Construction	\$4,858,447	\$1,002,150	\$9,408,938	\$15,269,535	\$170,115	\$61,083	\$381,582	\$3,582,957	\$4,195,737
Professional Services	\$3,865,605	\$5,871,150	\$2,922,755	\$12,659,510	\$309,199	\$0	\$248,015	\$340,913	\$898,127
Total	\$12,792,977	\$16,152,940	\$19,786,839	\$48,732,756	\$1,269,597	\$189,985	\$1,092,285	\$7,041,537	\$9,593,404

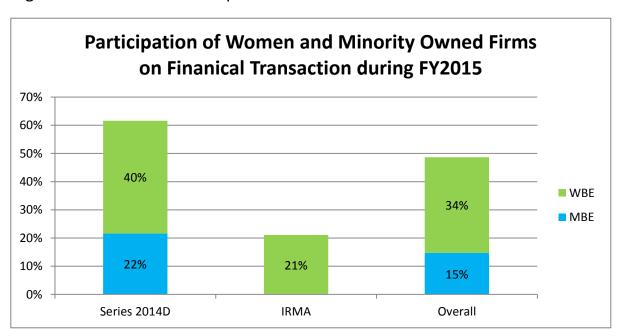
^{*}Participation is based on payments reported by vendors (Primes and Subcontractors)





Cook County Government Minority- and Women-owned Firm Participation on Bond Transactions

In 2013, the Cook County Code of Ordinances was amended to codify past and current practices regarding the inclusion of minority and women owned firms' participation in bond transactions. The amendment established a formal goal of 35% participation from firms that are at least 51% owned and controlled by women and minorities on professional services regarding financial advisory and legal services work, and a similar 35% goal for such firms in the underwriting liability on all bond transations. The Ordinance ammendment also requires 35% participation for firms that are owned or controlled by women and minorities for bids solicited from broker-dealers on investments of bond proceeds. These changes reflected the first time that such goals had been codified, and were done to recognize the historic under-represention of women and minorities in financial services.



Cook County Health and Hospital Systems

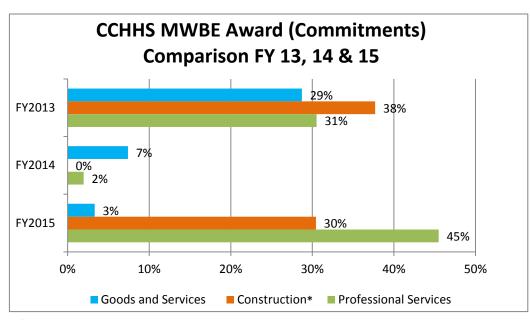


Cook County's Office of Contract Compliance ("OCC") also administers the Cook County Health and Hospital System's M/WBE Program. OCC participates in the Hospital's Finance Committee and Board Meetings and works with the Hospital System to achieve MBE/WBE participation goals. OCC works closely with the Hospital's Supply Chain Management Department, which functions as the procurement arm by strategically sourcing goods and services across all major spend categories throughout the health system.

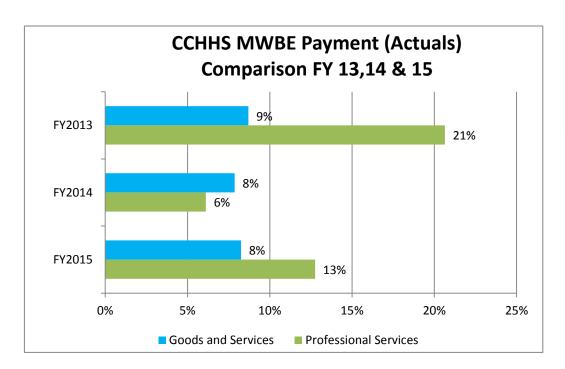
This section includes contract awards by the Cook County Health and Hospitals System ("CCHHS") during FY2015 and actual payments made to minority and women owned businesses. Actual payment amounts are based on data reported by vendors. The Office of Contract Compliance tracks CCHHS M/WBE participation in the following three categories (1) Goods and Services, (2) Construction, and (3) Professional Services. The M/WBE goals are set by Ordinance as follows:

Contract Type	Goals			
	MBE	WBE		
Goods and Services	25%	10%		
Construction	24% 10%			
Professional Services	35% Overall			

Overall in Fiscal Year 2015, the Cook County Health and Hospitals System awarded 7% of contracts to minority- and women-owned businesses. Additionally, in the same fiscal year, 11% of contract payments were made to minority- and women-owned businesses.



^{*} Construction represents one contract awarded in FY13; no construction contracts were awarded in FY14; and three contract were awarded in FY15

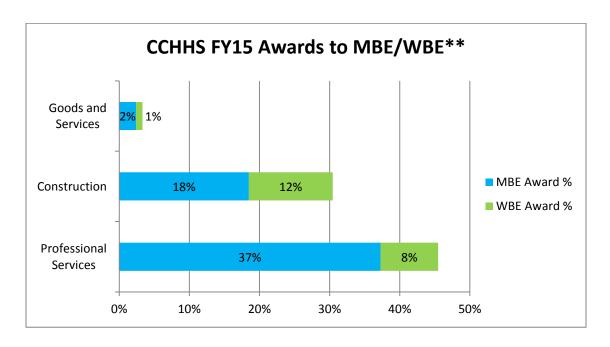


Comparison Summary of M/WBE Participation between Fiscal 2013, 2014 and 2015

Overall, M/WBE participation in contracts awarded remained the same at approximately 7% and for actual payments there was an increase by approximately by 4% to 11% in FY15 compared to previous fiscal year.

Cook County Health & Hospital Systems M/WBE Award Summary* Total Non-M/WBE **Total Contract** MBE/WBE/DBE **MBE Award WBE Award Award Amount** Awarded **Payments Goods and Services** \$10,344,145 \$3,929,096 \$416,985,237 \$431,258,478 \$14,273,241 \$95,800 \$61,900 \$360,426 \$518,126 \$157,700 Construction **Professional Services** \$14,992,361 \$3,306,700 \$21,931,925 \$40,230,986 \$18,299,061 \$25,432,306 \$7,297,696 \$439,277,588 \$472,007,590 Total \$32,730,002

^{*}Excludes sole source contracts and pass-through claim dollars.



^{**}Contruction respresents three contracts awarded

Overall, in FY 2015 CCHHS awarded:

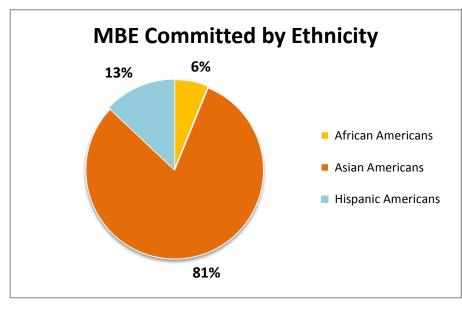
3% M/WBE participation on Goods and Services

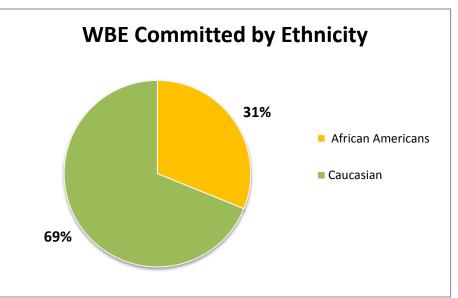
30% MWBE Participation on Construction

45% M/WBE participation on Professional Contracts

Cook County Health and Hospitals System (CCHHS) MBE/WBE FY 2015 Awards (Commitments) by Ethnicity

	Minority Business Enterprise (MBE) Dollars				Women Business Enterprise (WBE) Dollars				
Contract Type	African	Asian	Hispanic	Total MBE	African	Asian	Hispanic	Caucasian	Total WBE
Contract Type	Americans	Americans	Americans	TOTALIVIDE	Americans	Americans	Americans	Caucasiaii	TOTAL WAR
Goods and Services	\$343,282	\$8,589,642	\$1,411,221	\$10,344,145	\$3,100	\$0	\$0	\$3,925,996	\$3,929,096
Construction	\$8,700	\$0	\$87,100	\$95,800	\$0	\$0	\$0	\$61,900	\$61,900
Professional Services	\$1,211,731	\$11,905,544	\$1,875,086	\$14,992,361	\$2,250,000	\$0	\$0	\$1,056,700	\$3,306,700
Total	\$1,563,713	\$20,495,186	\$3,373,407	\$25,432,306	\$2,253,100	\$0	\$0	\$5,044,596	\$7,297,696

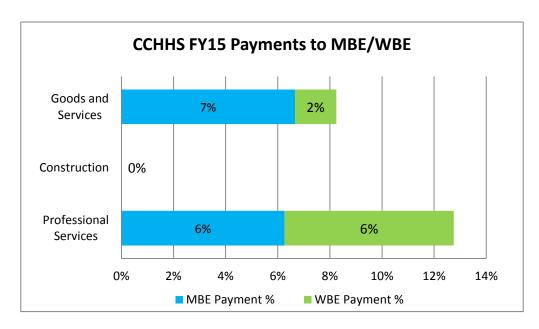




Cook County Health and Hospitals System (CCHHS) FY 2015 Contract Payment (Actuals)* Summary

	MBE Payment	WBE Payment	Non-M/WBE Payment	Total Payments	
Goods and Services	\$9,924,150	\$2,366,062	\$136,721,613	\$149,011,825	
Construction	0	0	\$439,041	\$439,041	
Professional Services	\$11,108,282	\$11,499,315	\$154,669,664	\$177,277,261	
Total	\$21,032,432	\$13,865,377	\$291,830,318	\$326,728,127	

*Participation is based on payments reported by vendors (Primes and Subcontractors;) the contracts for which payments are made in FY2015 include contracts awarded in previous years as well as a portion of those awarded during FY2015. Excludes Sole Source Contracts and pass-through claim dollars.



FY 2015 payments made on CCHHS contracts represented an aggregate of 29% participation from the following categories*:

8% M/WBE participation on Goods and Services

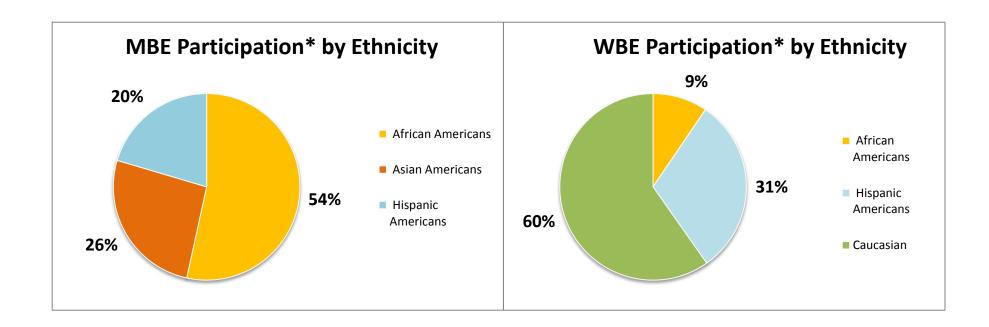
0% M/WBE participation in Construction

13% M/WBE participation on Professional Services Contracts

Cook County Health and Hospitals System (CCHHS) MBE/WBE FY 2015 Payments (Actuals)* by Ethnicity

	Minority Business Enterprise (MBE) Dollars				Women Business Enterprise (WBE) Dollars				
Contract Type	African	Asian	Hispanic	Total MBE	African	Asian	Hispanic	Caucasian	Total WBE
	Americans	Americans	Americans	TOTALIVIDE	Americans	Americans	Americans	Caucasian	TOTAL ANDE
Goods and Services	\$4,611,684	\$4,427,561	\$884,905	\$9,924,150	\$1,152	\$387	\$0	\$2,364,523	\$2,366,062
Professional Services	\$6,626,655	\$1,070,733	\$3,410,894	\$11,108,282	\$1,314,908	\$582	\$4,262,790	\$5,921,035	\$11,499,315
Total	\$11,238,339	\$5,498,294	\$4,295,799	\$21,032,432	\$1,316,060	\$969	\$4,262,790	\$8,285,558	\$13,865,377

^{*}Participation is based on payments reported by vendors (Primes and Subcontractors)



2015 Outreach Activities

The Office of Contract Compliance ("OCC") participates in various outreach events throughout the year to market the County's upcoming contracting opportunities and encourage potential vendors to consider learning more about doing business with the County. OCC participated in the following events during FY2015:

- 29th Annual Women's Business Development Council (WBDC)
 Entrepreneurial Women's Conference
- 47th Annual Chicago Minority Supplier Development Council (CMSDC) Chicago Business Opportunity Fair
- 19th Annual Cosmopolitan Chamber of Commerce "Project Awareness"
- Make a Connection: "Connecting Communities to Illinois Business Opportunities" Central Management Services, State of Illinois



- Minority Business Leaders Exchange Meeting
- Cook County and City of Chicago Vendor Fair
- Chatman Business Association Monthly Membership Meeting
- Chicago Urban League's Contractor Development Program Meeting
- Metropolitan Water Reclamation District of Greater Chicago

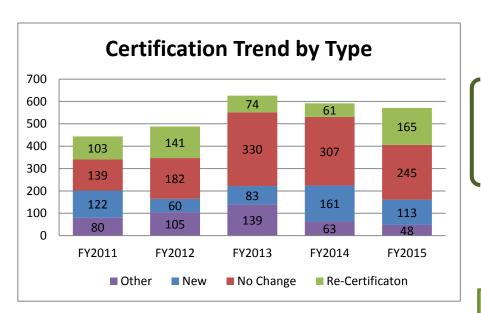
Outreach Event and Annual Outreach Fair

- Government Procurement Compliance Forum Meetings
- CCHHS Vendor Forum
- Cook County's Meet & Greet Vendor Fair
- African American Contractors Association Membership Meeting
- Construction Summit- City of Chicago
- Hispanic American Construction Industry Association (H.A.C.I.A.) Monthly Membership Meeting
- Chicago Park District Vendor Networking Event
- American Contract Compliance Association (ACCA) Training Institute

Certification

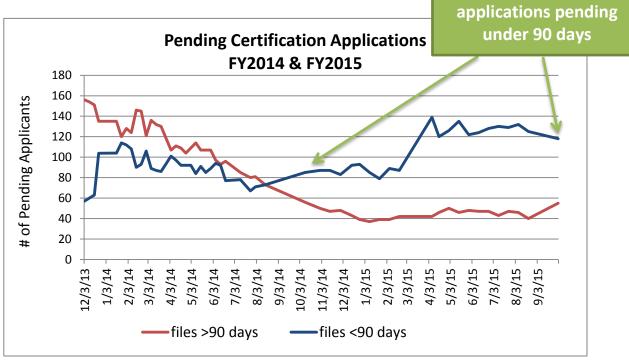
Cook County certifies businesses that are at least 51% owned, operated and controlled by one or more individuals who are socially and economically disadvantaged as set forth in the provisions of the County Code. The Office of Contract Compliance thoroughly investigates and periodically reviews all applications to ensure certification eligibility.

During Fiscal Year 2015, OCC received a total of **501** applications and processed a total of **571** consisting of the following: **113** New (Schedule A) Applications, **245** (No Change Affidavits), **165** Re-Certifications, and **48** Other (includes denials, withdrawals, and expansion requests).



In Fiscal Year 2015, there was a 7% increase in certified firms.

38% increase in



A Glance Ahead...

- During the second quarter of FY2016, the County's Disparity Study Consultant nears completion.
 This is Cook County's first disparity study. It includes a comprehensive statistical analysis based
 on the County's procurement history. This Study will provide us with critical information about
 the County M/WBE Program, which may lead to continued improvements and changes to the
 Program. The Disparity Study is expected to be completed in 2016.
- In FY2016, the Office of Contract Compliance began conducting on-site visits on County and Cook County Health and Hospital System contracts to ensure MBEs and WBEs are performing as reported by the Prime vendor.
- In FY2014, changes were made to the County's Procurement Code that enforces the M/WBE Program. We continue to execute President Preckwinkle's commitment for greater transparency in the procurement process and greater participation of MBE/WBE firms. These updates give the County more tools to promote and enforce the M/WBE Program. We anticipate proposing modifications to the Ordiance in FY2016 that will enhance and embrace best practices to the MBE/WBE Program.
- The Office of Contract Compliance continues to capture payment data on County contracts via a
 web-based system, which allows for a more efficient process to capture, track and monitor
 actual subcontractor payments.
- The Office of Contract Compliance continues to host monthly certification workshops to provide
 an overview of the M/WBE Certification process. These workshops allows for vendors to ask
 questions directly to our Certification Officers and provide the opportunity to learn more about
 doing business with Cook County Government.
- Over the last couple of years, we have seen a significant increase in new M/W/VBE certification applications mainly as a result of our continued service improvement and our collaborative efforts with the City of Chicago. We continue our combined efforts with the Reciprocal Certification Initiative. Firms currently certified by both agencies are not required to submit dual applications to both the County and City, which in turn translates to cost-savings to small businesses via a single application fee in addition to creating a more streamlined process for small businesses.
- We will continue to focus on building upon current initiatives and adding new strategies and programs for greater inclusion of local M/WBEs in the County procurements.



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