F. THOMAS LYNCH

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CAREER SUMMARY

Senior public technology leader with a proven project management delivery record of multiple enterprise-wide projects in State and Local government, including business process re-engineering, application development, and systems integration. Expertise in Enterprise Resource Planning systems, RFP Development, strategic planning, project management, and vendor management.

PROFESSIONAL EXPERIENCE

Cook County Government, Bureau of Technology

Deputy Chief Information Officer; Director of ERP   2014 to present

- *Strategic Planning:* Managed $250 million technology project portfolio, including prioritization, business justification, budget administration and governance
- *Enterprise Resource Planning (ERP):* Directed the $77 million project and managed the solicitations and contract negotiations for software, implementation, hosting and application maintenance services for Oracle E-Business Suite Financials, HR/Payroll, Inventory and Hyperion Budget Planning Applications
- *System Integration:* Led governance for implementing Tyler iasWorld Property Appraisal and Tax system replacing disparate mainframe systems across Assessor's, Treasurer's and County Clerk's Offices
- *System Integration:* Led governance for the Integrated Justice System enabling data transfers between the Justice Offices supporting electronic mittimus and automated text reminders for court appearances
- *Timekeeping:* Implemented WorkForce EmpCenter and ACT time and attendance modules plus installed 600 biometric clocks for 23,000 employees across all Elected Officials' Offices
- *Application Development:* Migrated HR/Payroll from 1997 platform to SaaS technology solution and added Employee Self-Service functionality utilizing JDEdwards EnterpriseOne

System Development*Integration (SDI)

Principal   2009 to 2014

- *System Development:* Developed processes and procedures to oversee the application development lifecycle supporting an Electronic Toll Collection system that consisted of 500+ lanes and processed 2.2 million daily transactions
- *User Testing:* Documented test cases and scripts and conducted user testing for ETCS CRM Production migration
- *Requirements Definition:* Documented user requirements for an Automated Credit Card Update tool
- *Issue Tracking:* Configured and administered web-based management tool

State of Illinois, Central Management Services, Bureau of Communication and Computer Services

Technical Strategist   2007 to 2009

- *Enterprise Resource Planning (ERP):* Collected Technical Requirements, drafted RFP, and served as technical SME for the evaluation committee for the Illinois Statewide Information System (ISIS) system
- *Timekeeping:* Implemented Kronos Workforce Central in the Governor's Office of Management and Budget
- *Web Development:* Led the design and development of the Illinois Transparency and Accountability Portal (ITAP) which details employee pay, expenditures and contracts to satisfy the provisions of Public Act 096-0225
http://accountability.illinois.gov/
- *Program Management:* Evaluated resource allocation for competing projects for the Architecture Review Board
- *Shared Services IT Advisory Board:* Served as committee chair for multiple State agency CIOs

Department of Information Technology, Chicago Park District

Director of Information Technology   2000 to 2007

- *Enterprise Resource Planning (ERP):* Directed a $2.3 million project to implement Oracle Financials, HR/Payroll, Inventory and Public Sector Budgeting (PSB) Applications in twelve months

- *Facility Migration:* Managed a five-month office move project, including the migration of 750 desktop systems and peripheral devices, that required an inventory of over 1000 network-connected devices, server room build-out, network extension and infrastructure improvements, and network OS upgrade
- *Web Development:* Led the design for web page program guide content and on-line registration, featured in the Chicago Sun-Times and FOXNEWS
- *Application Development:* Led the development of a program guide database and front-end data entry utility, a work order ticket tracking system, a vehicle maintenance status tracking system, and a facility assessment database tool
- *COTS:* Implemented point-of-sale, MS Exchange e-mail server, and standardized Microsoft Office Pro desktop applications
- *Vendor Management:* Negotiated and managed SLAs for a three-year, $7.0 million outsourcing service contract

Department of Information Technology Services, Chicago Public Schools

Director of Business Systems Consulting   1998 to 2000

- *Enterprise Resource Planning (ERP):* Led client team in documenting current business processes, future process modeling, security and data conversion to support the multi-site implementation of Oracle purchasing and accounts payable, requiring defining commodity codes and chart of accounts design

Department of Procurement and Contracts, Chicago Public Schools

Director of Finance and Technology   1995 to 1998

- *Procurement:* Developed and issued RFPs for technical goods and services, including PCs, mainframe systems, WAN/LAN installation, software, telecommunications, and reprographics
- *Business Process Improvement:* Advised senior management in re-engineering business processes and organizational structures of departments in central office system administration

Office of Budget and Management, City of Chicago

Fiscal Policy Analyst; Budget Analyst   1994 to 1995

- *Business Process Analysis:* Initiated workflow study and implemented data systems for the Emergency Medical Services program, including point-of-contact data entry and electronic billing
- *Financial Analysis:* Forecast revenues for both tax and non-tax sources supporting 18 funds, including operating, dedicated revenue, fiduciary, and enterprise funds

Delaware Public Administration Institute

Research Assistant   1992 to 1993

- *Business Process Analysis:* Conducted compensation surveys for the Wilmington Housing Authority
- *Business Process Analysis:* Analyzed and reported civil case disposition patterns for the Delaware Superior Court

SPEAKING ENGAGEMENTS

Chicago Digital Government Summit, "Opening Remarks"	2018
Illinois Digital Government Summit, "Practical Cloud: Cook County's Approach"	2017
Government Finance Officers Association Conference, "Lessons Learned from ERP Projects"	2017
JDEdwards InFocus Conference, "Scaling Cloud to Fit Cook County's Mega Payroll"	2015
Collaborate Quest International Users Group Conference, "Government Payroll in the Cloud"	2015

EDUCATION

University of Delaware	M.P.A., Concentration: Finance (G.P.A. 3.85)	1994
Purdue University	B.A. (Honors), Major: Political Science (G.P.A. 3.63)	1992
Northwestern	Project Management	2006
City of Chicago	Intergovernmental Executive Development Program	2003
Pink Elephant	ITIL Executive Certification Level One	2001
Arthur Andersen	Business Consulting Project Management	1998