

Minutes of the Meeting of the Quality and Patient Safety Committee of the Board of Directors of the Cook County Health and Hospitals System held Thursday, July 23, 2020 at the hour of 10:30 A.M. This meeting was held by remote means only, in compliance with Illinois Public Act 101-0640.

**I. Attendance/Call to Order**

Chair Gugenheim called the meeting to order.

Present: Chair Ada Mary Gugenheim and Directors Mary Driscoll, RN, MPH; Heather M. Prendergast, MD, MS, MPH; Otis L. Story, Sr.; and Layla P. Suleiman Gonzalez, PhD, JD (5)

Board Chair M. Hill Hammock (ex-officio) and Patricia Merryweather (Non-Director Member)

Absent: None (0)

Additional attendees and/or presenters were:

Debra D. Carey – Interim Chief Executive Officer  
Claudia Fegan, MD – Chief Medical Officer  
Trevor Lewis, MD – John H. Stroger, Jr. Hospital  
of Cook County  
Jeff McCutchan –General Counsel

Tara Ruhlen, Director of Planning and Analysis  
Deborah Santana – Secretary to the Board  
Sonya Watkins, System Director, Regulatory  
Affairs and Accreditation)

The next regular meeting of the Quality and Patient Safety Committee is scheduled for Thursday, August 20, 2020 at 10:30 A.M.

**II. Electronically Submitted Public Speaker Testimony (Attachment #1)**

The Secretary read the public speaker testimony submitted from the following individual into the record:

1. Denise Mercherson Medical Social Worker, Stroger Hospital and SEIU Local 73 Member

**III. Report on Quality and Patient Safety Matters**

**A. High Reliability Organization (HRO) Dashboard (Attachment #2)**

Tara Ruhlen, Director of Planning and Analysis, provided an overview of the HRO Dashboard. The Committee reviewed and discussed the information.

Director Driscoll referenced a presentation by the Lown Institute. They have traditional quality indicators, but also look at measures like civic leadership, value of care, pay equity, community benefits and inclusivity - it is a different way of looking at quality. She urged Directors to visit their website, which contains their Hospitals Index and is very informative. Chair Gugenheim requested that Director Driscoll forward the presentation for the Committee's information.

### **III. Report on Quality and Patient Safety Matters**

#### **A. High Reliability Organization (HRO) Dashboard (continued)**

During the discussion of the dashboard, Director Driscoll inquired whether information is available on how CCH compares to other comparable organizations. Ms. Ruhlen responded that she can provide that information.

#### **B. Regulatory and Accreditation Updates – Joint Commission Survey Update (Attachment #3)**

Sonya Watkins, System Director of Regulatory Affairs and Accreditation, provided an overview of the Joint Commission Survey Update. The Committee reviewed and discussed the information.

Additionally, Ms. Watkins provided information on a recent unannounced visit at Provident Hospital by representatives from the Illinois Department of Public Health (IDPH), regarding an Emergency Medical Treatment and Labor Act (EMTALA) complaint. She noted that the administration was aware of this particular issue and had self-reported it to IDPH. Opportunities for improvement were identified relating to EMTALA signage in the Emergency Department (ED), maintaining the ED log, making sure that every patient that comes across the threshold is accounted for, and ensuring that there are no delays in the medical screening and treatment they need. Staff are developing a corrective action plan to submit to IDPH regarding these findings.

### **IV. Action Items**

**NOTE: action was taken on Agenda Items III(A), III(C) and III(D) in one (1) combined motion.**

#### **A. Approve appointments and reappointments of Stroger Hospital Department Chair(s) and Division Chair(s)**

There were none presented for consideration.

#### **B. Executive Medical Staff (EMS) Committees of Provident Hospital of Cook County and John H. Stroger, Jr. Hospital of Cook County**

- i. Receive reports from EMS Presidents
- ii. Approve Medical Staff Appointments/Reappointments/Changes (Attachment #4)

Dr. Trevor Lewis, President of the EMS of John H. Stroger, Jr. Hospital of Cook County, presented his report. At the recent EMS meeting, they received reports from the Trauma Committee and Medical Ethics. He noted that they are expecting to hold a Joint Conference Committee Meeting sometime in the Fall.

Dr. Marlon Kirby, President of the EMS of Provident Hospital of Cook County, was unable to attend due to work-related conflicts.

**IV. Action Items (continued)**

**C. Minutes of the Quality and Patient Safety Committee Meeting, June 22, 2020**

Chair Gugenheim inquired whether any corrections needed to be made to the minutes.

**D. Any items listed under Sections IV and V**

Director Prendergast, seconded by Director Driscoll, moved to approve the following: Item IV(B) Stroger Hospital medical staff appointments, reappointments and changes; Item IV(B) Provident Hospital medical staff appointments, reappointments and changes; and Item IV(C) acceptance of the June 22nd QPS Committee Meeting Minutes. On the motion, a roll call vote was taken, the votes of yeas and nays being as follows:

Yeas: Chair Gugenheim and Directors Driscoll, Prendergast, Story and Suleiman Gonzalez (5)

Nays: None (0)

Absent: None (0)

THE MOTION CARRIED UNANIMOUSLY.

**V. Closed Meeting Items**

**A. Medical Staff Appointments/Re-appointments/Changes**

**B. Claims, Litigation and Quality and Patient Safety Matters**

**C. Matters protected under the federal Patient Safety and Quality Improvement Act of 2005 and the Health Insurance Portability and Accountability Act of 1996**

Director Prendergast, seconded by Director Driscoll, moved to recess the open meeting and convene into a closed meeting, pursuant to the following exceptions to the Illinois Open Meetings Act: 5 ILCS 120/2(c)(1), regarding “the appointment, employment, compensation, discipline, performance, or dismissal of specific employees of the public body or legal counsel for the public body, including hearing testimony on a complaint lodged against an employee of the public body or against legal counsel for the public body to determine its validity,” 5 ILCS 120/2(c)(11), regarding “litigation, when an action against, affecting or on behalf of the particular body has been filed and is pending before a court or administrative tribunal, or when the public body finds that an action is probable or imminent, in which case the basis for the finding shall be recorded and entered into the minutes of the closed meeting,” 5 ILCS 120/2(c)(12), regarding “the establishment of reserves or settlement of claims as provided in the Local Governmental and Governmental Employees Tort Immunity Act, if otherwise the disposition of a claim or potential claim might be prejudiced, or the review or discussion of claims, loss or risk



Attest:

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Deborah Santana, Secretary

Requests/follow-up:

Follow-up: A request was made for Director Driscoll to forward the presentation from the Lown Institute for the Committee's information. Page 1

Follow-up: With regard to the HRO Dashboard, a request was made for information on how CCH compares to other comparable organizations. Page 2