



Board of Commissioners of Cook County

118 North Clark Street
Chicago, IL

Legislation Details

File #:	15-0961	Version:	1	Name:	Acxiom Corporation, Downers Grove, Illinois Remote hosting services
Type:	Contract Amendment (Technology)	Status:		Status:	Approved
File created:	12/30/2014	In control:		In control:	Board of Commissioners
On agenda:	4/1/2015	Final action:		Final action:	4/1/2015
Title:	PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)				
	Department(s): Bureau of Technology, Bureau of Finance, Cook County Assessor				
	Vendor: Acxiom Corporation, Downers Grove, Illinois				
	Request: Authorization for the Chief Procurement Officer to amend, increase, and extend contract				
	Good(s) or Service(s): Remote midrange hosting services				
	Current Contract Period: 5/1/2012 - 4/30/2017				
	Proposed Contract Extension Period: 5/1/2017 - 6/30/2019				
	Total Current Contract Amount Authority: \$25,645,199.00				
	Original Approval (Board or Procurement): 12/14/2011, \$23,203,710.00				
	Previous Board Increase(s) or Extension(s): 9/10/2012, \$1,087,543.00; 5/8/2013, \$1,353,946.00				
	Previous Chief Procurement Officer Increase(s) or Extension(s): N/A				
	This Increase Requested: \$1,633,594.00				
	Potential Fiscal Impact: FY2015 \$312,884, FY2016 \$450,460, FY2017 \$339,352, FY2018 \$335,304, FY2019 \$195,594				
	Accounts: 499-441				
	Contract Number(s): 11-88-061				
	Concurrences: The vendor has met the Minority and Women Owned Business Enterprise Ordinance.				
	The Chief Procurement Officer concurs.				
	Summary: Cook County has two 8-year-old IBM iSeries computers (one for production and one for testing) that support mission-critical financial, property, and criminal justice systems, and over 2,000 internal users. While many of these systems are being reengineered for other platforms (such as the ERP software that will replace the County's current JD Edwards One World system), the County anticipates needing iSeries capabilities for another 3 to 5 years. However, the County faces mounting risks in the next 3 to 5 years as the physical hardware and software become increasingly unsupportable.				
	Therefore, BOT, BOF and the Assessor respectfully request approval of this amendment to the County's current Acxiom contract, which will include hosting of the County's iSeries servers at Acxiom,				

where the County's mainframe is currently hosted. The increase and extension will fund the iSeries hosting through 2019, without adding time or money for mainframe hosting services. The migration will immediately upgrade the resiliency and availability of the County's mission-critical financial, property, and criminal justice systems that run on the iSeries servers, including the County's JD Edwards One World financial system.

Through this amendment, BOT and its partners seek to mitigate several identified risks to these systems: eight-year-old hardware, including disk drives and tape drives, are increasingly failing due to their age; and the servers' back-up tape drives are out of support and are no longer supported by the manufacturer, making restoration from tape drive extremely difficult. Were an out-of-support disk and tape drive to fail, the County could face catastrophic data loss. Through the contract amendment, Acxiom will provide a hosting environment that eliminates or reduces these potential points of failure.

In establishing its strategy and negotiating the contract amendment, BOT has coordinated with and briefed several key stakeholders, including the County's Chief Information Security Officer, Assessor's and Chief Judge's offices; and service levels have been negotiated in order to meet the needs of our finance, criminal justice and property stakeholders.

Sponsors:

Indexes: (Inactive) IVAN SAMSTEIN, Chief Financial Officer, Bureau of Finance, (Inactive) JOSEPH BERRIOS, Cook County Assessor, (Inactive) SIMONA ROLLINSON, Chief Information Officer, Bureau of Technology

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
4/1/2015	1	Board of Commissioners	approve	Pass