



Board of Commissioners of Cook County

118 North Clark Street
Chicago, IL

Legislation Text

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REPORT

Department: Office of Research, Operation, and Innovation (“ROI”)

Report Title: FY2020 Annual Performance Report

Report Period: FY2020

Summary: The attached Annual Performance Report for FY2020 was developed through a collaborative effort between the Office of the President, separately elected officials, Health and Hospitals System and other sister agencies. The purpose of the report is to highlight the operational achievements of all Cook County offices and sister agencies throughout fiscal year 2020 and preview upcoming initiatives for fiscal year 2021. Key data points illustrate the work of each office, acting as a crucial part of the Cook County performance management framework. Like the FY2019 report, the FY2020 report contains both narratives and charts created by each office to best tell their story in a tangible way. In addition, this year each separately elected office and sister agency will have a public webpage with narratives, charts, and a linked dataset of performance metrics. Performance metrics for the Office Under the President continue to be released quarterly on the mission KPI dashboards.