



# Board of Commissioners of Cook County

118 North Clark Street  
Chicago, IL

## Legislation Text

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**File #:** 15-4085, **Version:** 1

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### **PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)**

**Department(s):** Bureau of Technology

**Vendor:** AVAYA, Inc., Fairfax, Virginia

**Request:** Authorization for the Chief Procurement Officer to extend and increase contract

**Good(s) or Service(s):** Telephone maintenance services

**Current Contract Period:** 8/1/2008 - 7/31/2015

**Proposed Contract Extension Period:** 8/1/2015 - 7/31/2016

**Total Current Contract Amount Authority:** \$16,135,075.52

**Original Approval (Board or Procurement):** 7/22/2008, \$9,100,000.00

**Previous Board Increase(s) or Extension(s):** 4/20/2011, extension 8/1/2011-7/31/2012; 7/24/2012 increase \$4,468,500.48, extension 8/1/2012-7/31/2014; 6/18/2014 increase \$2,566,575.04, extension 8/1/2014-7/31/2015

**Previous Chief Procurement Officer Increase(s) or Extension(s):** N/A

**This Increase Requested:** \$2,451,850.47

**Potential Fiscal Impact:** FY 2015 \$1,013,850.47, FY 2016 \$1,438,000.00

**Accounts:** 490-220

**Contract Number(s):** 08-41-333

#### **Concurrences:**

The vendor has met the Minority and Women Owned Business Enterprises Ordinance.

The Chief Procurement Officer concurs.

**Summary:** Under the proposed contract extension and increase, Cook County would receive telephone maintenance for an additional year while a corresponding unified communications RFP process is completed. The proposed increase will also fund the Cook County Health and Hospitals System's new call center in Oak Forest. The contract currently provides

hardware, software, implementation, and training services for all Cook County telephone systems, including critical County operations such as Public Safety, Law Enforcement, Health & Hospital Systems, and Emergency Management. If approved, this extension and increase would ensure continuity of telecommunications operations and help prevent major service disruptions.

In 2008, Competitive Request for Proposal (RFP) procedures were followed in accordance with the Cook County Procurement Code.