



# Board of Commissioners of Cook County

118 North Clark Street  
Chicago, IL

## Legislation Details

|                      |   |                      |   |              |  |
|----------------------|---|----------------------|---|--------------|--|
| <b>File #:</b>       | 15-0961   | <b>Version:</b>      | 1 | <b>Name:</b> | Acxiom Corporation, Downers Grove, Illinois<br>Remote hosting services |
| <b>Type:</b>         | Contract Amendment<br>(Technology)  | <b>Status:</b>       |   |              | Approved   |
| <b>File created:</b> | 12/30/2014  | <b>In control:</b>   |   |              | Board of Commissioners   |
| <b>On agenda:</b>    | 4/1/2015  | <b>Final action:</b> |   |              | 4/1/2015   |
| <b>Title:</b>        | PROPOSED CONTRACT AMENDMENT (TECHNOLOGY)  |                      |   |              |  |
|                      | Department(s): Bureau of Technology, Bureau of Finance, Cook County Assessor  |                      |   |              |  |
|                      | Vendor: Acxiom Corporation, Downers Grove, Illinois   |                      |   |              |  |
|                      | Request: Authorization for the Chief Procurement Officer to amend, increase, and extend contract  |                      |   |              |  |
|                      | Good(s) or Service(s): Remote midrange hosting services   |                      |   |              |  |
|                      | Current Contract Period: 5/1/2012 - 4/30/2017   |                      |   |              |  |
|                      | Proposed Contract Extension Period: 5/1/2017 - 6/30/2019  |                      |   |              |  |
|                      | Total Current Contract Amount Authority: \$25,645,199.00  |                      |   |              |  |
|                      | Original Approval (Board or Procurement): 12/14/2011, \$23,203,710.00   |                      |   |              |  |
|                      | Previous Board Increase(s) or Extension(s): 9/10/2012, \$1,087,543.00; 5/8/2013, \$1,353,946.00   |                      |   |              |  |
|                      | Previous Chief Procurement Officer Increase(s) or Extension(s): N/A   |                      |   |              |  |
|                      | This Increase Requested: \$1,633,594.00   |                      |   |              |  |
|                      | Potential Fiscal Impact: FY2015 \$312,884, FY2016 \$450,460, FY2017 \$339,352, FY2018 \$335,304, FY2019 \$195,594   |                      |   |              |  |
|                      | Accounts: 499-441   |                      |   |              |  |
|                      | Contract Number(s): 11-88-061   |                      |   |              |  |
|                      | Concurrences:<br>The vendor has met the Minority and Women Owned Business Enterprise Ordinance.   |                      |   |              |  |
|                      | The Chief Procurement Officer concurs.  |                      |   |              |  |
|                      | Summary: Cook County has two 8-year-old IBM iSeries computers (one for production and one for testing) that support mission-critical financial, property, and criminal justice systems, and over 2,000 internal users. While many of these systems are being reengineered for other platforms (such as the ERP software that will replace the County's current JD Edwards One World system), the County anticipates needing iSeries capabilities for another 3 to 5 years. However, the County faces mounting risks in the next 3 to 5 years as the physical hardware and software become increasingly unsupportable. |                      |   |              |  |
|                      | Therefore, BOT, BOF and the Assessor respectfully request approval of this amendment to the County's current Acxiom contract, which will include hosting of the County's iSeries servers at Acxiom,   |                      |   |              |  |

where the County's mainframe is currently hosted. The increase and extension will fund the iSeries hosting through 2019, without adding time or money for mainframe hosting services. The migration will immediately upgrade the resiliency and availability of the County's mission-critical financial, property, and criminal justice systems that run on the iSeries servers, including the County's JD Edwards One World financial system.

Through this amendment, BOT and its partners seek to mitigate several identified risks to these systems: eight-year-old hardware, including disk drives and tape drives, are increasingly failing due to their age; and the servers' back-up tape drives are out of support and are no longer supported by the manufacturer, making restoration from tape drive extremely difficult. Were an out-of-support disk and tape drive to fail, the County could face catastrophic data loss. Through the contract amendment, Acxiom will provide a hosting environment that eliminates or reduces these potential points of failure.

In establishing its strategy and negotiating the contract amendment, BOT has coordinated with and briefed several key stakeholders, including the County's Chief Information Security Officer, Assessor's and Chief Judge's offices; and service levels have been negotiated in order to meet the needs of our finance, criminal justice and property stakeholders.

**Sponsors:**

**Indexes:** (Inactive) IVAN SAMSTEIN, Chief Financial Officer, Bureau of Finance, (Inactive) JOSEPH BERRIOS, Cook County Assessor, (Inactive) SIMONA ROLLINSON, Chief Information Officer, Bureau of Technology

**Code sections:****Attachments:**

| Date     | Ver. | Action By              | Action  | Result |
|----------|------|------------------------|---------|--------|
| 4/1/2015 | 1    | Board of Commissioners | approve | Pass   |