



Board of Commissioners of Cook County

118 North Clark Street
Chicago, IL

Legislation Details

File #:	19-3322	Version:	1	Name:	RECOGNIZING THE OFFICE OF RESEARCH, OPERATIONS, AND INNOVATION (ROI) 2019 NATIONAL ASSOCIATION OF COUNTIES (NACo) ACHIEVEMENT AWARD WIN
Type:	Consent Calendar Resolution	Status:			Approved
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Title: PROPOSED RESOLUTION

RECOGNIZING THE OFFICE OF RESEARCH, OPERATIONS, AND INNOVATION (ROI) 2019 NATIONAL ASSOCIATION OF COUNTIES (NACo) ACHIEVEMENT AWARD WIN

WHEREAS, in December 2018, Cook County established the Office of Research, Operations, and Innovation (ROI) to improve operational efficiencies, improve services, reduce costs, and enhance customer experiences by utilizing existing County staff; and

WHEREAS, within the first two months of its existence, ROI created the Cook County Innovation Institute (C2I2), a hands-on training program to teach employees a standardized approach for successful process improvement; and

WHEREAS, process improvement tools taught in C2I2 focus on identifying and eliminating waste in processes through creative, innovative solutions; and

WHEREAS, since its inception in December, over 125 employees including Bureau Chiefs, Department Heads, Supervisors, and front-line staff have attended ROI/C2I2 trainings and introductory sessions; and

WHEREAS, as of March 2019, there have been 26 successful innovations implemented by county employees in various offices; and

WHEREAS, ROI's achievements have not gone unnoticed, as the National Association of Counties (NACo) granted Cook County a 2019 Achievement Award in the category of County Administration and Management; and

WHEREAS, started in 1970, NACo's annual Achievement Awards program is designed to recognize county government innovations through effective programs that strengthen services for residents; and

WHEREAS, in 2019, NACo recognized 616 entries from counties and state associations in 32 states.

NOW, THEREFORE, BE IT RESOLVED, that the Cook County Board of Commissioners does hereby recognize and congratulate Research, Operations, and Innovation on their 2019 National Association of Counties Achievement Award Win; and

BE IT FURTHER RESOLVED, that a suitable copy of this resolution be prepared and presented to the Office of Research, Operations, and Innovation.

Sponsors: TONI PRECKWINKLE (President)

Indexes:

Code sections:

Attachments:

Date	Ver.	Action By	Action	Result
6/26/2019	1	Board of Commissioners	approve	Pass