



# Board of Commissioners of Cook County

118 North Clark Street  
Chicago, IL

## Legislation Details

**File #:** 26-0602      **Version:** 1      **Name:** Microsoft Unified Support Service Contract  
**Type:** Contract (Technology)      **Status:** Approved  
**File created:** 1/7/2026      **In control:** Technology and Innovation Committee  
**On agenda:** 2/5/2026      **Final action:** 3/12/2026  
**Title:** PROPOSED CONTRACT (TECHNOLOGY)

Department(s): Bureau of Technology

Vendor: Microsoft Corporation, Redmond, Washington

Request: Authorization for the Chief Procurement Officer to enter into and execute contract

Good(s) or Service(s): Countywide technical support and technical services

Contract Value: \$4,760,239.20

Contract period: 4/1/2026 - 3/31/2029

Contract Utilization: The contract-specific goal set on this contract is zero.

Potential Fiscal Year Budget Impact:

Agency	FY 26 Spend	FY 27 Spend	FY 28 Spend	FY 29 Spend
State's Attorney	\$121,532.45	\$219,616.42	\$227,278.98	\$86,808.90
Sheriff	\$308,863.63	\$329,449.94	\$347,195.02	\$128,693.18
Bureau of Technology	\$343,916.44	\$360,527.36	\$373,655.62	\$143,298.52
County Clerk	\$76,286.69	\$79,581.15	\$82,510.25	\$31,786.12
Circuit Court	\$124,658.01	\$131,539.52	\$136,594.86	\$51,940.84
Assessor	\$90,264.78	\$94,187.65	\$97,370.93	\$37,610.33
Chief Judge	\$171,902.70	\$181,819.04	\$189,300.28	\$71,626.13
Treasurer	\$187,087.67	\$196,385.95	\$201,904.96	\$77,953.20
<b>Total</b>	<b>\$1,511,324.27</b>	<b>\$1,593,107.03</b>	<b>\$1,655,810.90</b>	<b>\$629,717.20</b>

Accounts:

Department	Charge Account
States Attorney	11100.1250.14245.540130
County Clerk	11306.1110.15050.531670
CCC	11320.1335.15050.540130
Treasurer	11854.1060.10155.520830
Chief Judge	11100.1310.15050.520830
BOT/App Devl	11000.1009.35005.540135
BOT/Server	11000.1009.33940.540135

Assessor 11000.1040.15050.520830  
Sheriff 11100.1217.15050.540135

Contract Number(s): 2510-11250

Concurrence:  
BOT concurs on this procurement.

Summary: The Bureau of Technology is requesting authorization for approval of a new contract with Microsoft Corporation for Unified Support Services. The contract provides countywide technical support and services including platform health checks, risk assessments, and workshops for Microsoft technologies. It also ensures priority access to Microsoft engineers with guaranteed response times for critical issues affecting Microsoft 365 (Email, Teams, SharePoint and OneDrive), Microsoft Azure (Cloud) and Microsoft Server software.

This is a Sole Source Procurement pursuant to Section 34-139 of the Cook County Procurement Code.

**Sponsors:**

**Indexes:** F. THOMAS LYNCH, Chief Information Officer, Bureau of Technology

**Code sections:**

**Attachments:**

Date	Ver.	Action By	Action	Result
3/12/2026	1	Board of Commissioners	approve as substituted	Pass
3/11/2026	1	Technology and Innovation Committee		
2/5/2026	1	Board of Commissioners	refer	Pass