



# Board of Commissioners of Cook County

118 North Clark Street  
Chicago, IL

## Legislation Text

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**File #:** 19-3322, **Version:** 1

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### **PROPOSED RESOLUTION**

#### **RECOGNIZING THE OFFICE OF RESEARCH, OPERATIONS, AND INNOVATION (ROI) 2019 NATIONAL ASSOCIATION OF COUNTIES (NACo) ACHIEVEMENT AWARD WIN**

**WHEREAS**, in December 2018, Cook County established the Office of Research, Operations, and Innovation (ROI) to improve operational efficiencies, improve services, reduce costs, and enhance customer experiences by utilizing existing County staff; and

**WHEREAS**, within the first two months of its existence, ROI created the Cook County Innovation Institute (C2I2), a hands-on training program to teach employees a standardized approach for successful process improvement; and

**WHEREAS**, process improvement tools taught in C2I2 focus on identifying and eliminating waste in processes through creative, innovative solutions; and

**WHEREAS**, since its inception in December, over 125 employees including Bureau Chiefs, Department Heads, Supervisors, and front-line staff have attended ROI/C2I2 trainings and introductory sessions; and

**WHEREAS**, as of March 2019, there have been 26 successful innovations implemented by county employees in various offices; and

**WHEREAS**, ROI's achievements have not gone unnoticed, as the National Association of Counties (NACo) granted Cook County a 2019 Achievement Award in the category of County Administration and Management; and

**WHEREAS**, started in 1970, NACo's annual Achievement Awards program is designed to recognize county government innovations through effective programs that strengthen services for residents; and

**WHEREAS**, in 2019, NACo recognized 616 entries from counties and state associations in 32 states.

**NOW, THEREFORE, BE IT RESOLVED**, that the Cook County Board of Commissioners does hereby recognize and congratulate Research, Operations, and Innovation on their 2019 National Association of Counties Achievement Award Win; and

**BE IT FURTHER RESOLVED**, that a suitable copy of this resolution be prepared and presented to the Office of Research, Operations, and Innovation.