



Board of Commissioners of Cook County

118 North Clark Street
Chicago, IL

Legislation Text

File #: 23-1608, **Version:** 1

PROPOSED CONTRACT

Department(s): Adult Probation, Social Service, Juvenile Probation Departments, Circuit Court of Cook County

Vendor: cFive Solutions, Inc., Newport Beach, California

Request: Authorization for the Chief Procurement Officer to enter into and execute

Good(s) or Service(s): Case Management System Solution Support and Maintenance

Contract Value: \$4,619,677.00

Contract period: 4/6/2023 - 4/5/2026, with two (2), one-year renewal options

Potential Fiscal Year Budget Impact:

	1280	1313	1326
2023	\$393,900.00	\$29,000.00	\$475,365.00
2024	\$674,986.00	\$50,000.00	\$814,906.00
2025	\$674,986.00	\$50,000.00	\$814,906.00
2026	\$281,086.00	\$21,000.00	\$339,542.00
	\$2,024,958.00	\$150,000.00	\$2,444,719.00

Accounts:

1280
11100.1280.10155.540135.00000.00000
11569.1280.21120.560225.00000.00000

1313
11100.1313.10155.540135.00000.00000
NA

1326
11100.1326.11265.540135.00000.00000
11569.1326.21120.560225.00000.00000

Contract Number(s): 2304-01100

Concurrences:

The contract specific goal set on this contract is Zero.

The Chief Procurement Officer concurs.

Summary: cfive Solutions Inc., implemented a commercial off-the-shelf (COTS) Case Management System (CMS) with configured and extensive customizations to the highly complex finance module to support the financial reporting obligation of the court, which was fully implemented in FY22. The proprietary COTS CMS has been highly customized,

and the vendor does not provide 3rd party vendors access to source code for support. This sole source is supports maintenance and future enhancements to support the court's ongoing use of the COTS CMS. Enhancements include establishing a new point of sale system that will allow the acceptance of electronic payments at all courthouses throughout the county. Additionally, this contract will support the court interfacing with the Administrative Office of Illinois Courts, Cook County Sheriff's SWAP, and the States Attorney Office to increase efficiencies across all organizations as it relates to real time data and reporting. The original contract was done via RFP and was awarded through the competitive process.

The CMS has increased efficiencies and communication within the court and has enhanced departments' ability to track probation and pretrial operations as well as related cashier and contract monitoring. The three departments currently supervise about 40,000 probationers and pretrial defendants.

This is a Sole Source Procurement pursuant to Section 34-139 of the Cook County Procurement Code.